Scorecard	Description	Owners
Audit and Management Services		Jackson, Cathy; McKee, Nancy

Initiatives Linked to Scorecard	Est. Start	Est. End	Type	As Of					%	Status	Owners
Eliminate 6 positions in Audit Services (AMS-1)	10/1/2009	9/30/2010		10/31/2009					100%	Complete	Jackson, Cathy

Customer

Objective	Description	Owners
Monitor Auditee Corrective Actions (AMS)	Conduct follow-up audits to assure key audit findings are appropriately and timely addressed.	Jackson, Cathy; McKee, Nancy; Audit Management Services

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County

Parent Objectives	Description	Owners
GG4-1 Provide sound financial and risk management		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Complete planned follow-up audits.			'12FQ2	10%	n/a	n/a	Jackson, Cathy; McKee, Nancy

Objective	Description	Owners
Communicate Audit Results Timely (AMS)		Jackson, Cathy; McKee, Nancy; Audit Management Services

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County

Parent Objectives	Description	Owners
GG4-1 Provide sound financial and risk management		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Issue draft reports within 90 days of fieldwork completion.			'12FQ2	50%	55%	-5%	Jackson, Cathy; McKee, Nancy

Financial

Objective	Description	Owners
Meet Budget Targets (Audit and Management Services)		Jackson, Cathy; McKee, Nancy; Audit Management Services

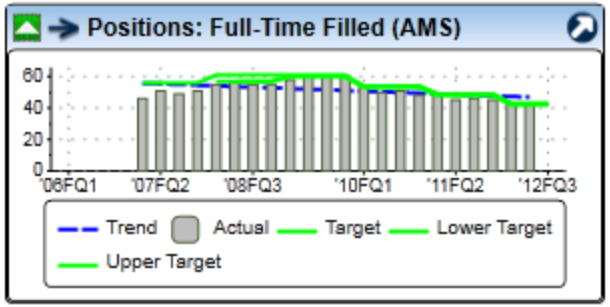
Grandparent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs		Miami-Dade County
zz_2003_Planned necessary resources to meet current and future operating and capital needs (priority outcome)	Planned necessary resources to meet current and future operating and capital needs	Admin, Admin

Parent Objectives	Description	Owners
Meet Budget Targets - Archived		Office of Management and Budget

Meet Budget Targets (All Miami-Dade County)	This is the parent objectives to all the depts.' "meet budget target" objective. This is the child objective to the County's Strategic Plan Objective, "GG4-2: Effectively allocate and utilize resources to meet current and future operating and capital needs."	Moon, Jennifer

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Revenue: Total (Audit & Mgmt Svcs)	▼	'12FQ2	$0K	$1,237K	$-1,237K	Jackson, Cathy; McKee, Nancy

Child Measures		Period	Actual	Target	Variance	Owners
Revenue: Carryover (AMS)	▲	'12FQ2	$0K	$0K	$0K	Jackson, Cathy; McKee, Nancy
Revenue: Interagency/Intradepartmental (AMS)	▼	'12FQ2	$0K	$444K	$-444K	Jackson, Cathy; McKee, Nancy
Revenue: General Fund (AMS)	▼	'12FQ2	$0K	$793K	$-793K	Jackson, Cathy; McKee, Nancy
Revenue: Proprietary (AMS)	▲	'12FQ2	$0K	$0K	$0K	Jackson, Cathy; McKee, Nancy
Revenue: State (AMS)	▲	'12FQ2	$0K	$0K	$0K	Jackson, Cathy; McKee, Nancy
Revenue: Federal (AMS)	▲	'12FQ2	$0K	$0K	$0K	Jackson, Cathy; McKee, Nancy
Positions: Full-Time Filled (AMS)	▲	'12FQ2	42	43 (42 - 43)	n/a	Jackson, Cathy; McKee, Nancy



Expen: Total (Audit & Mgmt Svcs)	▲	'12FQ2	$1,166K	$1,237K	$71K	Jackson, Cathy; McKee, Nancy

Child Measures		Period	Actual	Target	Variance	Owners
Expenditure: Personnel Costs (AMS)	▲	'12FQ2	$1,056K	$1,084K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Court Costs (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Contractual Services (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Other Operating (AMS)	▲	'12FQ2	$108K	$146K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Charges for County Services (AMS)	▲	'12FQ2	$0K	$2K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Grants to Outside Organizations (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Capital (AMS)	▲	'12FQ2	$1K	$6K	$5K	Jackson, Cathy; McKee, Nancy
Expenditure: Transfers Out (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Distribution of Funds in Trust (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Debt Service (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Depreciation, Amortization, Depletion (AMS)	▲	'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy

Expenditure: Reserves (AMS)		'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Intradepartmental Transfers (AMS)		'12FQ2	$0K	$0K	n/a	Jackson, Cathy; McKee, Nancy
Expenditure: Other Non-Operating (AMS)		'12FQ2	0	0	n/a	Jackson, Cathy; McKee, Nancy

Objective	Description	Owners
Budget Implementation: FY 10-11 (AMS)		Jackson, Cathy

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of					%	Status	Owners
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)	10/1/2010	9/30/2011		n/a						n/a	Jackson, Cathy

Objective	Description	Owners
Sound asset management and financial investment strategies (AMS)	Use risk-based techniques to identify high risk/high-impact audit subjects in developing the audit plan. Produce constructive recommendations that promote high-impact, specific dollar savings, process improvements, or cost avoidance. Use computerized audit technology to conduct high-impact audits.	Jackson, Cathy; McKee, Nancy; Audit Management Services

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County

Parent Objectives	Description	Owners
GG4-1 Provide sound financial and risk management		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Net Audit Assessment			'12FQ2	$1,550,131	$750,000	$800,131	Jackson, Cathy; McKee, Nancy
Audit Assessments Collected			'12FQ2	$0	$375,000	$-375,000	Jackson, Cathy; McKee, Nancy
Audit Reports or Deliverables			'12FQ2	6	9	-3	Jackson, Cathy; McKee, Nancy
Complete Risk Assessment Analysis and Develop Audit Plan			2012FY	100%	100%	0%	Jackson, Cathy; McKee, Nancy

Objective	Description	Owners
Budget Implementation FY 09-10 (AMS)		Jackson, Cathy

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of					%	Status	Owners
Eliminate 6 positions in Audit Services (AMS-1)	10/1/2009	9/30/2010		10/31/2009					100%	Complete	Jackson, Cathy
Eliminate 1 position in Administration (AMS-2)	10/1/2009	9/30/2010		10/31/2009					100%	Complete	Jackson, Cathy

Internal

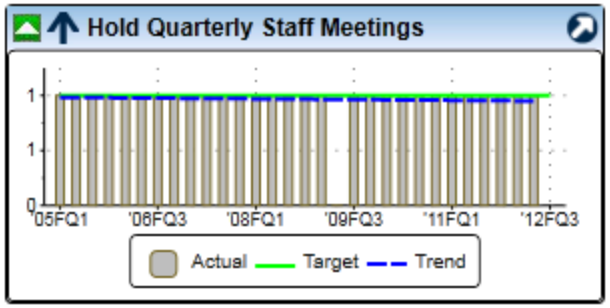
Learning and Growth

Objective	Description	Owners
Staff Development and Certification (AMS)	Identify staff needs and provide training. Maintain open communication with employees to promote healthy exchange of ideas. Complete annual reviews timely. Give hiring and promotional preference to certified individuals.	Jackson, Cathy; McKee, Nancy; Audit Management Services

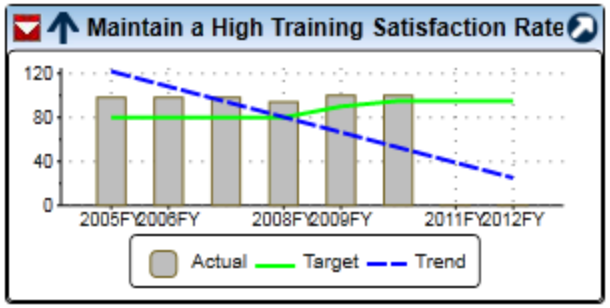
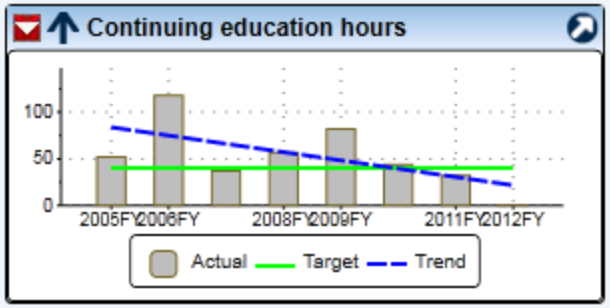
Grandparent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County

Parent Objectives	Description	Owners
GG2-1 Attract and hire new talent		Miami-Dade County
GG2-2 Develop and retain excellent employees and leaders		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Audit Staff Professionally Certified			'12FQ2	59%	55%	4%	Jackson, Cathy; McKee, Nancy
Hold Quarterly Staff Meetings			'12FQ2	1	1	0	Jackson, Cathy; McKee, Nancy



Complete Evaluations Within 30 Days After Due Date.			'12FQ2	100%	90%	10%	Jackson, Cathy; McKee, Nancy
Maintain a High Training Satisfaction Rate.			2012FY	0%	95%	-95%	Jackson, Cathy; McKee, Nancy



Continuing education hours		2012FY	0	40	-40	Jackson, Cathy; McKee, Nancy