

Scorecard	Description								Owners			
Medical Examiner Department	The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.								Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier			
Initiatives Linked to Scorecard	Est. Start	Est. End	Type	As Of						%	Status	Owners
Public Interment Program Integration to CME Software	8/1/2006	12/31/2007		8/31/2009						100%	Complete	Rivera-Morales, Jorge; Valdes-Pages, Xavier
Medical Examiner Active Directory Migration	3/1/2006	12/31/2007		2/28/2009						100%	Complete	Rivera-Morales, Jorge; Valdes-Pages, Xavier
ME Off-Site Backup Strategy	7/1/2006	12/31/2007		1/31/2009						99%	In Progress	Rivera-Morales, Jorge; Valdes-Pages, Xavier
CME Upgrade to new version	10/1/2006	12/31/2007		1/31/2009						100%	Complete	Rivera-Morales, Jorge; Valdes-Pages, Xavier
Establish Evidence Collection Team / Body Transportation Service	8/10/2007	9/30/2020		1/17/2009						100%	Complete	Hyma, Bruce; Sabatino, Matthew; Sumlar, Len
Unidentified Decedents	1/1/2009	9/30/2020		9/11/2009						20%	In Progress	Hyma, Bruce; Rivera-Morales, Jorge
Death scene investigative services PS 1-2	1/1/2007	9/30/2010		n/a						n/a		Hyma, Bruce; Melton-Lamar, Veronica
Laboratory Information Management System (LIMS) PS 1-2	8/31/2006	6/30/2010		3/31/2009						80%	In Progress	Valdes-Pages, Xavier; Hime, George; Rivera-Morales, Jorge

Customer

Objective	Description								Owners			
Fulfill Statutory Mandate (FS Chapter 406) (PS 1-2/2-1)	This state Statute defines the duty, authority and accountability of the District Medical Examiner. It further defines the types of death over which the District Medical Examiner has jurisdiction. The types of death include all violent deaths, deaths which are sudden and unexplained, all homicides, all suicides, accidental deaths, all deaths in police custody or prison, deaths from occupational exposures, public health threats, poisonings, deaths from unusual or mysterious circumstances, deaths without proper medical certification, and bodies which are to be cremated, dissected or buried at sea.								Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier			
Grandparent Objectives	Description								Owners			
PS1 Reduced Crime									Miami-Dade County			
Parent Objectives	Description								Owners			
PS1-2 Solve Crimes Quickly and Accurately									Miami-Dade County			
Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of						%	Status	Owners
Unidentified Decedents	1/1/2009	9/30/2020		9/11/2009						20%	In Progress	Hyma, Bruce; Rivera-Morales, Jorge
Measures Linked to Objective		Period	Actual	Target	Variance	Owners						
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2		2011FY	2,295	2,531	-236	Hyma, Bruce; Melton-Lamar, Veronica						
Total Number of Cases Investigated/ Processed by the Medical Examiner - Fiscal Year PS 1-2		2011FY	11,956	10,320	-1,636	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier						
Autopsies performed annually (Fiscal) PS 1-2		2011FY	1,780	1,995	-215	Hyma, Bruce; Melton-Lamar, Veronica						
Deaths Certified Monthly PS 2-1		Feb '12	170	205	35	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier						

Child Measures		Period	Actual	Target	Variance	Owners
Accidents		Feb '12	39	58	19	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Motor Vehicle		Mar '10	17	30	13	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge
Drug Overdose/Intoxication(A)		Mar '10	0	2	-2	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Drowning(A)		Mar '10	1	4	-3	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Incised/Stab Wounds(A)		Mar '10	0	0	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Fire-Related(A)		Mar '10	2	2	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Electrocution(A)		Mar '10	0	0	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Other Poisons(A)		Mar '10	0	0	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Airway Obstructions(A)		Mar '10	0	1	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Choking		Mar '10	1	1	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Falls		Mar '10	9	11	-2	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Industrial/Occupational		Mar '10	0	1	-1	Melton-Lamar, Veronica; Valdes-Pages, Xavier
All Other Accidental Deaths		Mar '10	0	3	-3	Melton-Lamar, Veronica; Valdes-Pages, Xavier
Homicides		Feb '12	21	20	-1	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Gunshot Wounds(H)		Mar '10	15	17	-2	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge
Beating/Bludgeon		Mar '10	0	2	-2	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge
Incised/Stab Wounds(H)		Mar '10	2	1	1	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge
Airway Obstruction/Strangulation(H)		Mar '10	0	0	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge
Other/Unknown/Unspecified(H)		Mar '10	0	0	0	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge
Domestic Violence(H)		Mar '10	5	n/a	n/a	Melton-Lamar, Veronica; Valdes-Pages, Xavier; Hyma, Bruce; Rivera-Morales, Jorge

Print Preview - Scorecard - Medical Examiner Department

Naturals		Feb '12	64	78	14	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Suicides		Feb '12	12	17	5	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Gunshot Wounds(S)		Jan '10	9	9	0	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Drug Overdose/Intoxication(S)		Jan '10	1	0	1	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Drowning(S)		Jan '10	0	0	0	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Hanging(S)		Jan '10	3	6	-3	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Incised/Stab Wounds(S)		Jan '10	0	1	0	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Self Immolation		Jan '10	0	1	0	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Other Poisons(S)		Jan '10	0	0	0	Melton-Lamar, Veronica
Airway Obstruction(S)		Jan '10	0	0	0	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Other(S)		Jan '10	0	1	-1	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Domestic Violence(S)		Jan '10	3	0	3	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Jumping		Jan '10	2	2	0	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Pending		Feb '12	32	34	2	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Other Deaths Certified		Feb '12	2	1	-1	Melton-Lamar, Veronica; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier

Body Disposition Requests Processed / Approved per Florida Statute PS 1-2		2010FY	7,923	7,746	177	Hyma, Bruce; Melton-Lamar, Veronica
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Non ME Cases (Jurisdiction Declined) PS 2-1		Feb '12	59	41	18	Melton-Lamar, Veronica; Hyma, Bruce
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Initiatives Linked to Measure	Est. Start	Est. End	Type	As Of						%	Status	Owners
Death scene investigative services PS 1-2	1/1/2007	9/30/2010		n/a						n/a		Hyma, Bruce; Melton-Lamar, Veronica

Print Preview - Scorecard - Medical Examiner Department

Medicolegal Number of Scene Calls per Month PS 2-1		Feb '12	5	8	-3	Tyler-Luke, Sharmaine; Cameron, Larry; Hyma, Bruce; Rivera-Morales, Jorge
Medicolegal Non-ME Cases Cleared per Month PS 2-1		Feb '12	32	13	19	Tyler-Luke, Sharmaine; Cameron, Larry; Hyma, Bruce; Rivera-Morales, Jorge

Objective	Description	Owners
Comply with Florida Administrative Code - Bone & Tissue Procurement	Comply with Florida Administrative Code - Bone & Tissue Procurement. Cadaver bone and tissue donors come to the Medical Examiner Department, from Miami-Dade County and from other jurisdictions, in order for the University of Miami to procure bone and tissue for transplantation and/or research.	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier; Hime, George

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Bone & Tissue Cases processed annually (Fiscal Year) PS 2-2		2011FY	358	234	124	Hyma, Bruce; Melton-Lamar, Veronica
Percentage of ME cases that are bone, tissue, or organ donors PS 2-2		Feb '12	5%	7%	-2%	Valdes-Pages, Xavier; Hyma, Bruce; Melton-Lamar, Veronica; Rivera-Morales, Jorge

Objective	Description	Owners
Public Interment Program (FS Chapters 406 and 872) PS 2-2	This service provides for the disposition of unclaimed or indigent, identified or unidentified human remains.	Hyma, Bruce; Witty-Fortunato, Sandra; Medical Examiner

Parent Objectives	Description	Owners
HH2 Basic needs of vulnerable Miami-Dade County residents are met		Miami-Dade County

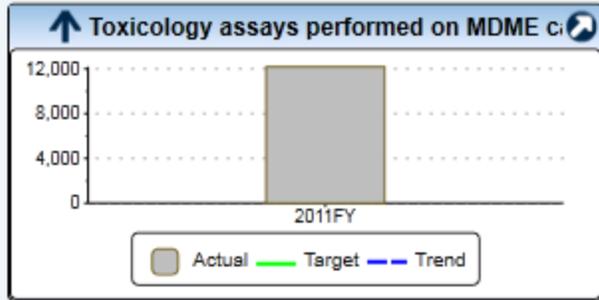
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Public Interment Cases Annually (Fiscal Year) HH2-5		2011FY	802	819	-17	Hyma, Bruce; Witty-Fortunato, Sandra
Public Interment cases opened		Feb '12	57	80	-23	Witty-Fortunato, Sandra; Hyma, Bruce
Public Interment cases cremated		Feb '12	39	68	-29	Witty-Fortunato, Sandra; Hyma, Bruce
Public Interment pre approval cases opened		Feb '12	6	11	n/a	Hyma, Bruce; Witty-Fortunato, Sandra
Public Interment pre approval changed to Public Interment		Feb '12	3	5	-2	Witty-Fortunato, Sandra; Hyma, Bruce

Objective	Description	Owners
Forensic Toxicology Laboratory Activity PS 1-2	Total cases received and processed in District 11 and for outside clients	Hime, George; Valdes-Pages, Xavier; Rivera-Morales, Jorge; Medical Examiner

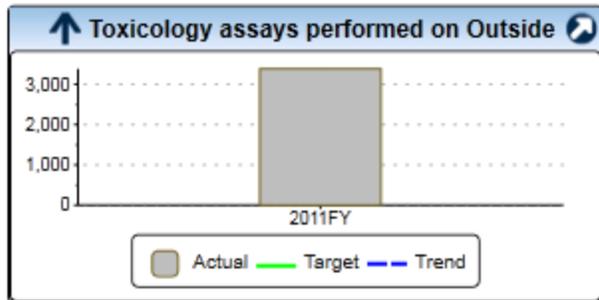
Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County

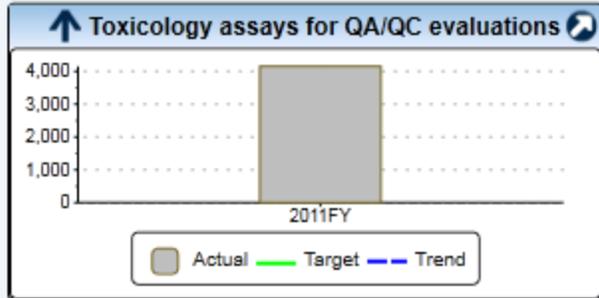
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Toxicology Cases Processed (ME District 11, Miami-Dade) PS1-2	🔴	Feb '12	85	157	-72	Hyma, Bruce; Hime, George; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Toxicology Cases Processed (Outside Districts)	🟡	Feb '12	30	75	-45	Hyma, Bruce; Hime, George; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Toxicology Cases Received - (ME District 11, Miami-Dade) PS1-2	🟢	2011FY	1,885	1,719	166	Hime, George; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Toxicology Cases Received - (Outside Districts) PS1-2	🟢	2011FY	561	457	104	Hime, George; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Toxicology Case Turnaround Time PS1-2	🔴	Feb '12	99.3	30.0	-69.3	Hime, George; Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce
Accreditation Criteria for Toxicology Turnaround (ME Cases)	🔴	Feb '12	48%	90%	-42%	Hime, George
Toxicology assays performed on MDME cases		2011FY	12,203	n/a	n/a	Hime, George



Toxicology assays performed on Outside cases		2011FY	3,390	n/a	n/a	Hime, George
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Toxicology assays for QA/QC evaluations 2011FY 4,158 n/a n/a Hime, George



Objective	Description	Owners
Provide medicolegal death investigation and forensic photography seminars PS 2-2	Offer seminars to law enforcement, criminal justice, medical and legal professionals from throughout the United States and othe countries.	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier; Hime, George; Medical Examiner

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County
zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Admin, Admin

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County
zz_2003_Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results	Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results	Admin, Admin

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Number of professionals attending medical examiner seminars.	2010FY	96	307	-211	Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce

Objective	Description	Owners
Medical Examiners contribute to law enforcement and support the judicial process PS 2-2	Medical and Professional staff provide expert testimony on death investigation to law enforcement, criminal justice and legal communities.	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County
zz_2003_Improve public safety through the use of community planning and the enforcement of quality of life issues	Improve public safety through the use of community planning and the enforcement of quality of life issues	Admin, Admin

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County
zz_2003_Safer communities through planning, design, maintenance and enforcement	Safer communities through planning, design, maintenance and enforcement	Admin, Admin

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Medical Examiner's contributions to depositions, pre-trial meetings/conferences and trials. ▼	2010FY	82	284	-202	Melton-Lamar, Veronica

Objective	Description	Owners
Expand awareness of death investigation processes PS 2-2	Strengthen the bond between the Medical Examiner Department, public safety departments, educational institutions and the community through lectures, seminars, professional meetings, instructional tours, student internships, presentations in schools, and Career Days.	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County
zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Admin, Admin

Parent Objectives	Description	Owners
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County
zz_2003_Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results	Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results	Admin, Admin

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Training activities for public safety agencies and the community - Number of activities per month ▼	Feb '12	5	10	-5	Cameron, Larry
Training activities for public safety agencies and the community - Number of students per month ▼	Feb '12	63	100	-37	Cameron, Larry



Financial							
Objective	Description					Owners	
Meet Budget Targets (Medical Examiner)						Hyma, Bruce	
Grandparent Objectives	Description					Owners	
GG4-2 Effectively allocate resources to meet current and future operating and capital needs						Miami-Dade County	
zz_2003_Planned necessary resources to meet current and future operating and capital needs (priority outcome)	Planned necessary resources to meet current and future operating and capital needs					Admin, Admin	
Parent Objectives	Description					Owners	
Meet Budget Targets - Archived						Office of Management and Budget	
Meet Budget Targets (All Miami-Dade County)	This is the parent objectives to all the depts.' "meet budget target" objective. This is the child objective to the County's Strategic Plan Objective, "GG4-2: Effectively allocate and utilize resources to meet current and future operating and capital needs."					Moon, Jennifer	
Measures Linked to Objective		Period	Actual	Target	Variance	Owners	
Expen: Total (Medical Examiner)		'12FQ1	\$1,947K	\$2,400K	\$453K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier	
Child Measures		Period	Actual	Target	Variance	Owners	
Expen: Personnel (ME)		'12FQ1	\$1,708K	\$1,870K	\$162K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier	
Expenses: Personnel Fund 110 (Medical Examiner)		'12FQ1	\$1,708	\$1,863	\$155	Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier; Serra, Yeseny	
Expenses: Personnel Fund 600 (Medical Examiner)		'12FQ1	0	7	7	Serra, Yeseny; Hyma, Bruce; Valdes-Pages, Xavier; Rivera-Morales, Jorge	
Expen: Other Operating (ME)		'12FQ1	239	523	284	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier	
Expenses: Other Operating Fund 110 (Medical Examiner)		'12FQ1	\$234	\$455	\$221	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier	
Expenses: Other Operating Fund 600 (Medical Examiner)		'12FQ1	5	68	63	Serra, Yeseny; Hyma, Bruce; Valdes-Pages, Xavier; Rivera-Morales, Jorge	
Expenditure: Capital (ME)		'12FQ1	\$0K	\$7K	\$7K	Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier; Serra, Yeseny	
Expenses: Capital Fund 110 (Medical Examiner)		'12FQ1	\$0	\$7	\$7	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier	
Expenses: Capital Fund 600 (Medical Examiner)		'12FQ1	0	0	0	Serra, Yeseny; Hyma, Bruce; Valdes-Pages, Xavier; Rivera-Morales, Jorge	
Expen: Non-Operating (ME)		'12FQ1	\$0K	\$0K	\$0K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier	
Revenue: Total (Medical Examiner)		'12FQ1	\$552K	\$2,400K	\$-1,848K	Hyma, Bruce; Serra, Yeseny; Valdes-Pages, Xavier;	

Rivera-Morales, Jorge

Child Measures		Period	Actual	Target	Variance	Owners
Revenue: Carryover (ME)		'12FQ1	\$448K	\$75K	\$373K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier
Revenue: Carryover (Fund 110)		'12FQ1	36	0	36	Valdes-Pages, Xavier; Serra, Yeseny; Rivera-Morales, Jorge; Hyma, Bruce
Revenue: Carryover (Fund 600)		'12FQ1	412	75	337	Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce; Serra, Yeseny
Revenue: General Fund (ME)		'12FQ1	\$0K	\$2,156K	\$-2,156K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier
Revenue - General Fund Contribution, Fund 110		'12FQ1	0	2,156	-2,156	Serra, Yeseny; Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce
Revenue: Proprietary (ME)		'12FQ1	\$104K	\$169K	\$-65K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier
Revenue - Special Services, Fund 110		'12FQ1	104	169	-65	Serra, Yeseny; Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier
Revenue: Federal (ME)		'12FQ1	\$0K	\$0K	\$0K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier
Revenue Trust Fund 600		'12FQ1	0	0	0	Serra, Yeseny; Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce
Revenue: State (ME)		'12FQ1	\$0K	\$0K	\$0K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier
Revenue: Interagency/Intradepartmental (ME)		'12FQ1	\$0K	\$0K	\$0K	Hyma, Bruce; Rivera-Morales, Jorge; Serra, Yeseny; Valdes-Pages, Xavier
Positions: Full-Time Filled (ME)		'12FQ1	64	71 (69 - 71)	-7	Hyma, Bruce; Serra, Yeseny

Objective	Description	Owners
Budget Implementation: FY10-11 (Medical Examiner)		Hyma, Bruce
Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County
Parent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of					%	Status	Owners
Eliminate 1 HR Manager position (\$102,000); Combine procurement and human resources functions.	10/1/2010	9/30/2011		3/23/2012	▲	▲	▲	▲	100%	Complete	Hyma, Bruce
Eliminate neuropathology contract; Postpone equipment maintenance, chemical disposal and contingency supplies purchases.	10/1/2010	9/30/2011		3/23/2012	▲	▲	▲	▲	100%	Complete	Hyma, Bruce
Reduce operating costs for outside waste collection and other contractual services, chemicals and morgue supplies by \$205,000.	10/1/2010	9/30/2011		3/23/2012	▲	▲	▲	▲	100%	Complete	Hyma, Bruce

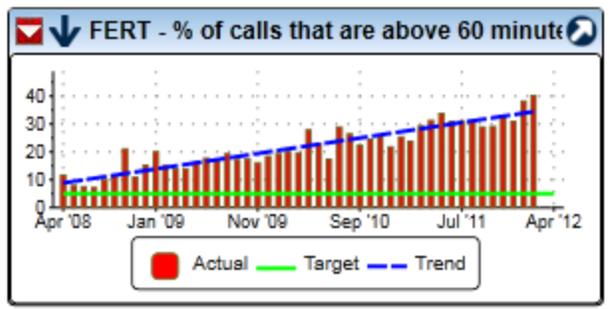
Internal

Objective	Description	Owners
Forensic Evidence Recovery Team - Measure Overall Performance PS 1-2/2-1	The Forensic Evidence Recovery Team is in charge of recovering, preserving and transporting Medical Examiner evidence from death scenes, including human remains, and working with local law enforcement agencies in the collection and preservation of death investigation evidence.	Rivera-Morales, Jorge; Sumlar, Len; Hyma, Bruce

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
FERT - Number of calls above 60 minutes per month PS1-2	Feb '12	80	25	55	Rivera-Morales, Jorge; Valdes-Pages, Xavier
FERT - % of calls that are above 60 minutes per month, historical PS1-2	Feb '12	40	5	35	Rivera-Morales, Jorge



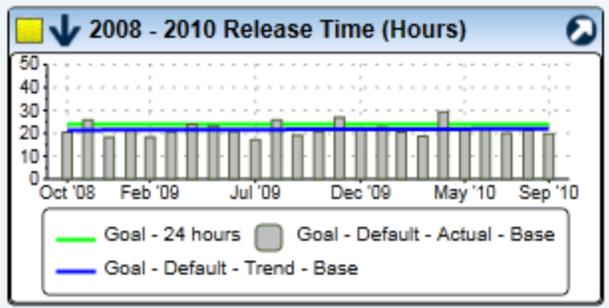
FERT - Average Arrival Response Time (Minutes) PS 2-1	Feb '12	58	60	-4	Sumlar, Len; St. Gerard, Claude
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Initiatives Linked to Measure	Est. Start	Est. End	Type	As Of					%	Status	Owners
Establish Evidence Collection Team / Body Transportation Service	8/10/2007	9/30/2020		1/17/2009	▲	▲	▲	▲	100%	Complete	Hyma, Bruce; Sabatino, Matthew; Sumlar, Len
Eliminate two Forensic Evidence Recovery Technician positions	10/1/2009	9/30/2010		3/26/2012	▲	▲	▲	▲	100%	Complete	Valdes-Pages, Xavier; Hyma, Bruce

Objective	Description	Owners			
Autopsy Reports Preparation Time (PS 1-2)	Average time that it takes to prepare an Autopsy Protocol: Dictation, Transcription & Signature by Medical Examiner.	Rivera-Morales, Jorge; Valdes-Pages, Xavier; Hime, George			
Grandparent Objectives	Description	Owners			
PS1 Reduced Crime		Miami-Dade County			
zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Admin, Admin			
Parent Objectives	Description	Owners			
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County			
zz_2003_Reduced response time (priority outcome)	Reduced response time (priority outcome)	Admin, Admin			
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Autopsy protocol preparation time (calendar days)	 Feb '12	9	14	5	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier; Melton-Lamar, Veronica

Objective	Description	Owners
Department Sortie-Medical Examiner Release Time (hours) PS 1-2	Average Turn Around Time for a medical examiner to release a body to the funeral home. This is the core performance measure of the department (department sortie).	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier
Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County
zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Admin, Admin
Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County
zz_2003_Reduced response time (priority outcome)	Reduced response time (priority outcome)	Admin, Admin

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Department Sortie-Medical Examiner Release Time(hours) PS 1-2	Feb '12	28	24	-4	Hyma, Bruce; Rivera-Morales, Jorge; Valdes-Pages, Xavier



Initiatives Linked to Measure	Est. Start	Est. End	Type	As Of	%	Status	Owners
Eliminate 8 positions in Death Investigation	10/1/2009	9/30/2010		11/30/2009	100%	Complete	Hyma, Bruce

Objective	Description	Owners
Scene Investigations by Medical Examiners PS 1-2	A Medical Examiner will conduct an investigation at a scene of death when the body is still at the scene. These death scenes consist primarily of violent deaths including homicides, industrial and traffic accidents, some suicides and any death scene where law enforcement requests the Medical Examiner's presence. A Medical Examiner is available to respond 24 hours/day, 7 days/week and 365 days/year.	Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce; Medical Examiner

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Scene Investigations by Medical Examiners PS 1-2	2011FY	208	217	9	Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce

Objective	Description	Owners
Forensic Imaging Unit Activity PS 1-2	Forensic photographers document death investigation activities.	Valdes-Pages, Xavier; Rivera-Morales, Jorge; Hyma, Bruce; Medical Examiner

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County

Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Photographs Taken For Medical Examiners PS 1-2	2011FY	105,541	95,000	10,541	Wolf, Lenny

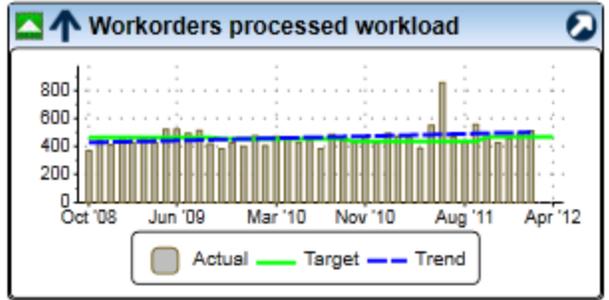
Child Measures		Period	Actual	Target	Variance	Owners
ME Photographs		Feb '12	10,545	n/a	n/a	Wolf, Lenny
Autopsy	▲	Feb '12	5,952	4,988	n/a	Wolf, Lenny
Bone and Tissue	▼	Feb '12	12	32	n/a	Wolf, Lenny
Evidence	▲	Feb '12	74	34	n/a	Wolf, Lenny
Legal ID	▲	Feb '12	151	140	n/a	Wolf, Lenny
ME Scene	▼	Feb '12	1,220	1,421	n/a	Wolf, Lenny
Microscopic	▼	Feb '12	0	2	-2	Wolf, Lenny
Neuropathology	▲	Feb '12	160	139	n/a	Wolf, Lenny
Odontology	▼	Feb '12	3	63	n/a	Wolf, Lenny
Receiving	▲	Feb '12	197	198	n/a	Wolf, Lenny
Scene Re-enactment	▲	Feb '12	71	64	n/a	Wolf, Lenny
Technical Rejects		Feb '12	90	n/a	n/a	Wolf, Lenny
ME other photos taken	▲	Feb '12	2,815	408	2,209	Wolf, Lenny
PD Scene		Feb '12	1,299	n/a	n/a	Wolf, Lenny
ME Other Outside ID		Feb '12	10	n/a	n/a	Wolf, Lenny

Photographs Taken for Law Enforcement PS 1-2	▼	2011FY	4,106	7,024	-2,918	Wolf, Lenny
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Child Measures		Period	Actual	Target	Variance	Owners
LE Photographs	▲	Feb '12	1,053	776	277	Wolf, Lenny
Total Images reproduced	▼	Feb '12	4,731	5,000	n/a	Wolf, Lenny

Child Measures		Period	Actual	Target	Variance	Owners
ME Other Images Reproduced		Feb '12	272	n/a	n/a	Wolf, Lenny
LE Other Images Reproduced		Feb '12	1,528	n/a	n/a	Wolf, Lenny
ME Number of Images Reproduced as a Records Request	▲	Feb '12	2,931	2,191	n/a	Wolf, Lenny

Workorders processed workload	▲	Feb '12	512	469	43	Wolf, Lenny
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Child Measures		Period	Actual	Target	Variance	Owners
Law Enforcement work orders	☒	Feb '12	3	3	n/a	Wolf, Lenny
ME Records Requests	☒	Feb '12	38	65	-27	Wolf, Lenny
Outside Agency work orders	☒	Feb '12	0	1	-1	Wolf, Lenny
ME workorders processed	☑	Feb '12	45	24	21	Wolf, Lenny
Media cards processed	☑	Feb '12	426	405	n/a	Wolf, Lenny

Objective	Description	Owners
Evaluate Laboratory Case Input and Output PS 1-2		Rivera-Morales, Jorge; Hyma, Bruce; Hime, George; Valdes-Pages, Xavier

Grandparent Objectives	Description	Owners
PS1 Reduced Crime		Miami-Dade County

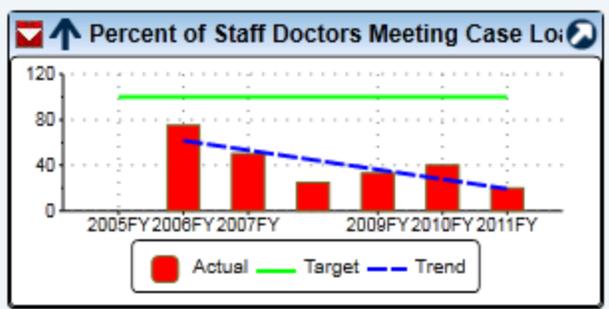
Parent Objectives	Description	Owners
PS1-2 Solve Crimes Quickly and Accurately		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of		%	Status	Owners
Laboratory Information Management System (LIMS) PS 1-2	8/31/2006	6/30/2010		3/31/2009	☑	80%	In Progress	Valdes-Pages, Xavier; Hime, George; Rivera-Morales, Jorge

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Ratio of Toxicology cases completed to cases received.	Feb '12	0.65	1.00	-0.35	Rivera-Morales, Jorge; Hyma, Bruce; Hime, George; Valdes-Pages, Xavier

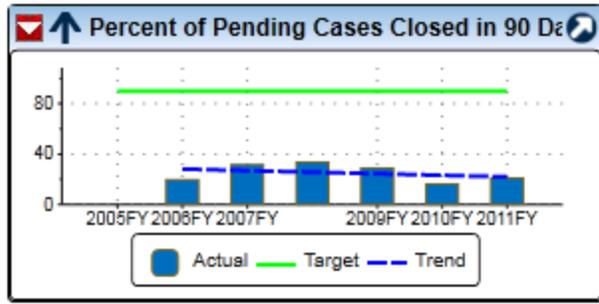
Objective	Description	Owners
ME Case Load (NAME) Accreditation PS 1-2	National Association of Medical Examiners (N.A.M.E.) accreditation criteria requires as of January 2010 staff pathologist to do no more than 300 death investigations annually. This measure includes autopsies, external examinations conducted by the pathologist as well as those they supervise.	Rivera-Morales, Jorge; Hyma, Bruce

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines PS 1-2	2011FY	20%	100%	-80%	Hyma, Bruce; Rivera-Morales, Jorge



Child Measures		Period	Actual	Target	Variance	Owners
ME Doctor - Hyma, Bruce A. M.D.	▲	2011FY	8	275	-267	Hyma, Bruce; Rivera-Morales, Jorge
ME Doctor - Lew, Emma O. M.D.	■	2011FY	276	275	1	Hyma, Bruce
ME Doctor - Hutchins, Kenneth M.D.	▼	2011FY	323	275	48	Hyma, Bruce
ME Doctor - Shuman, Mark M.D.	■	2011FY	276	275	1	Hyma, Bruce
ME Doctor - Gillespie, Peter A. M.D.	■	2011FY	295	275	20	Hyma, Bruce
ME Doctor - Park, Jennifer H. D.O.	▲	2011FY	273	275	-2	Hyma, Bruce
ME Doctor - Mont, Erik K. M.D.		2010FY	n/a	275	n/a	Hyma, Bruce
ME Doctor - Burt, Martha J. M.D.		2009FY	n/a	275	n/a	Hyma, Bruce
ME Doctor - Chundru, Satish D.O.		2009FY	n/a	275	n/a	Hyma, Bruce
ME Doctor - Sneed, Wendolyn M.D.		2009FY	n/a	275	n/a	Hyma, Bruce

Percent of Pending Cases Closed in 90 Days PS 1-2	▼	2011FY	21%	90%	-69%	Hyma, Bruce
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Objective	Description	Owners
FAME Practice Guidelines for Pathologist Autopsy Case Load		Hyma, Bruce

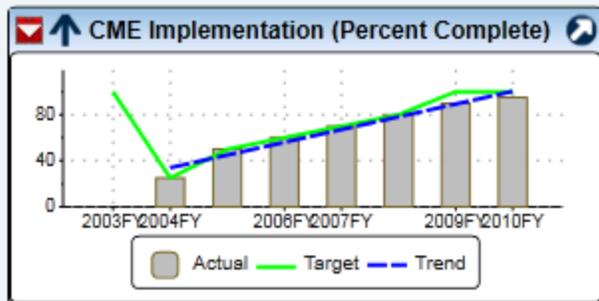
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	▼	2011FY	40%	100%	-60%	Hyma, Bruce

Child Measures		Period	Actual	Target	Variance	Owners
Hyma, Bruce A. M.D.	▲	2011FY	6	175	-169	Hyma, Bruce
Hutchins, Kenneth M.D.	■	2011FY	193	175	18	Hyma, Bruce
Lew, Emma O. M.D.	▲	2011FY	162	175	-13	Hyma, Bruce
Shuman, Mark M.D.	■	2011FY	181	175	6	Hyma, Bruce
Park, Jennifer M.D.	▲	2011FY	169	175	-6	Hyma, Bruce
Gillespie, Peter M.D.	■	2011FY	179	175	4	Hyma, Bruce
Mont, Erik M.D.		2010FY	n/a	175	n/a	Hyma, Bruce
Chundru, Satish D.O.		2009FY	n/a	175	n/a	Hyma, Bruce
Sneed, Wendolyn M.D.		2009FY	n/a	175	n/a	Hyma, Bruce

Objective	Description	Owners			
Body Inventory	Number of bodies in the custody of the Medical Examiner waiting to be processed, ready for disposition, unidentified or unclaimed.	Valdes-Pages, Xavier			
Parent Objectives	Description	Owners			
GG4 Effective management practices		Miami-Dade County			
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Body Count in refrigeration PS1-2 	Dec '11	68	79	-11	Hyma, Bruce

Learning and Growth

Objective	Description	Owners			
Web enabled 24 Hr Medical Examiner information PS 1-2	Complete CME Medical Examiner database software implementation. Web enabled, 24-hour Medical Examiner information access for law enforcement, criminal justice and legal communities.	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier; Hime, George			
Grandparent Objectives	Description	Owners			
GG1 Friendly government		Miami-Dade County			
zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future	Admin, Admin			
Parent Objectives	Description	Owners			
GG1-1 Provide easy access to information and services		Miami-Dade County			
zz_2003_Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results	Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results	Admin, Admin			
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
CME Implementation (Percent Complete) 	2010FY	95	100	-5	Rivera-Morales, Jorge; Hyma, Bruce; Valdes-Pages, Xavier



Laboratory Information Management System (LIMS) percentage complete 	'10FQ1	95	100	-5	Hime, George
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