

Scorecard - Animal Services

Information

Name: Animal Services

Description: n/a

Domain: Animal Services

Owners: Lanza, Juan (ASD); Munoz, Alex

Details

Name	As Of	Actual	Target	FYTD Actual	FYTD Target										
1.0 Customer															
1.1 Increase voluntary compliance (ASD)															
Spay/Neuter surgeries conducts by ASD TOTAL	Jun '12	1,059	100	5,573	500										
"DEPARTMENTAL SORTIE" - Increase # of Saved Animals	May '12	1,407	1,523	9,937	10,035										
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Initiative Name	Type	As Of	Status	Owners											
Neighborhood Strategic Plan		n/a	n/a	Lanza, Juan (ASD)											
Shelter Intake	Jun '12	2,985	n/a	21,850	n/a										
Volunteer Hours (ASD) (PS4-2)	May '12	954	n/a	n/a	n/a										
Increase # of dogs licensed in Miami-Dade County (NU4-1)	'12 FQ3	42,129	43,000	122,893	129,000										
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Neighborhood Strategic Plan		n/a	n/a	Lanza, Juan (ASD)											
# pets vaccinated at Rabies Clinic and Microchipped by ASD	'12 FQ3	4,639	6,175	n/a	12,425										
Conduct Community Outreach Events (NU2-1)	'11 FQ3	124	105	495	315										
2.0 Financial															
2.1 Meet Budget Targets (Animal Services)															
Expenditures - Total (Animal Services)	'12 FQ2	\$2,851	n/a	\$6,022	n/a										
Revenue: Total (Animal Services)	'12 FQ3	\$2,333K	n/a	\$6,776K	n/a										
Positions: Full-Time Filled (ASD)	'12 FQ3	102	n/a	n/a	n/a										
2.2 Planned necessary resources to meet current and future operating and capital needs (ASD)															
3.0 Internal															
3.1 Number of Investigations Responded to. (ASD)															
Number cruelty investigations responded to	Jun '12	250	n/a	n/a	n/a										
Number pit bull investigations responded to	Jun '12	7	n/a	n/a	n/a										
Number dangerous dog investigations responded to	Jun '12	25	n/a	n/a	n/a										

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Number of Breeder/Pet Store investigations	Jun '12		26	n/a	n/a	n/a																						
Number of Investigations Responded to	Jun '12	▼	268	400	n/a	n/a																						
Number of Overdue Investigations Responded to	Jun '12		49	n/a	n/a	n/a																						
▼ Reduce euthanasia ratio (ASD)																												
Reduce ratio of euthanasias relative to impoundments	Jun '12	▲	38.6% (1,086.0/2,810.0)	55.0%	▲	33.3% (7,021.0/21,110.0) 55.0%																						
▼ Consistent interpretation and application of enforcement practices (ASD)																												
Citations	Jun '12		1,499	n/a	n/a	n/a																						
Citation Error Rate	Jun '12	▼	3.00%	2.00%	▼	3.00% 2.00%																						
▼ Respond quickly to service calls to promote safe and livable communities (ASD)																												
Dead Animal Pickup - Average Response Time (ServiceStat)	Jun '12	■	1.40Days (619.00/442.00)	1.00Days	■	1.75Days (7,517.00/4,291.00) 1.00Days																						
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Eliminate 8 positions in Code Enforcement (ASD-3)		10/31/2009	Complete	▲	▲	■	▲	▲	100%	Adebisi, Halimah (ASD)																		
Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Jun '12		442	n/a	4,279	n/a																						
Dead Animal Pickup - Total Monthly Count (ServiceStat)	Jun '12		443	n/a	4,367	n/a																						
Stray Animal Pickup - Total Monthly Count (ServiceStat)	Jan '12		496	n/a	4,453	n/a																						
Stray Animal Pickup - Total Closed per Month (ServiceStat)	Jun '12		1,383	n/a	11,380	n/a																						
Stray Animal Pickup - Average Response Time (ServiceStat)	Jun '12	▼	5.70Days (7,883.00/1,383.00)	2.00Days	■	3.70Days (26,681.00/7,215.00) 2.00Days																						
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Eliminate 8 positions in Code Enforcement (ASD-3)		10/31/2009	Complete	▲	▲	■	▲	▲	100%	Adebisi, Halimah (ASD)																		
Injured Animal - Total Monthly Count (ServiceStat)	Jun '12		363	n/a	n/a	n/a																						
Injured Animal - Total Closed per Month (ServiceStat)	Jun '12		363	n/a	n/a	n/a																						
Animal Bite to Person - Total Closed per Month (ServiceStat)	Jun '12		134	n/a	n/a	n/a																						
Animal Bite to Person - Total per Month (ServiceStat)	Jun '12		147	n/a	n/a	n/a																						
Police Assist - Monthly Total (Service Stat)	Jun '12		234	n/a	n/a	n/a																						
Injured Animal - Average Response Time (ServiceStat)	Jun '12		0	n/a	n/a	n/a																						
Animal Bite to Person - Average Response time (ServiceStat)	Jun '12	▼	8.1	3.0	n/a	n/a																						

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Police Assist - Average Response Time (Service Stat)	Jun '12		0	1	n/a	n/a
▼ Green Projects (ASD)						
Fuel Consumption (Gallons)	Jun '12		3,000	4,335	n/a	n/a
Electricity Usage (kw)	May '12		74,601	n/a	n/a	n/a
Paper Recycling (Gallons)	Jun '12		1,600	n/a	n/a	n/a
Corrugated cardboard recycling (Lbs)	Jun '12		620	n/a	n/a	n/a
▼ ASD Licensing account performance						
Station Accounts (Vets/Pet Dealers) Received	Jun '12		14,370	11,000	n/a	n/a
Customer Accounts	Jun '12		4,070	0	n/a	n/a
Tags by Mail Processed	Jun '12		1,016	n/a	n/a	n/a
Tags by Mail Request	Jun '12		1,010	n/a	n/a	n/a
Tag Consignment	Jun '12		17,300	n/a	n/a	n/a
Station Accounts (Vets/Pet Dealers): Processed	Jun '12		17,673	n/a	n/a	n/a

▼ 4.0 Learning and Growth

Commentary

Action Items

Due Date	Status ▲	Action	Owners
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Comments

Date ▼	Author	Comment
10/29/2007	Smith, Tara C. (Elections)	<p>Quarterly Strategic Review Day October 29, 2007:</p> <p>Start tracking the work you have done to develop Partnerships with rescue groups and others; tracking compliance with spay/neuter agreements and more.</p> <p>Add more detail to your Initiatives; these are substantial projects that have taken a great deal of your time and this should be reflected better on your scorecard. Specifically:</p> <p>--Add a measure to track development of the Foundation Board.</p> <p>--Add substance to the Chapter 5 and HSUS Recommendations initiatives.</p>
4/27/2007	Kirwin, Kevin (MDPR)	<p>develop measures for the partnership program - total number of partners and the total number of animals adopted by each partner</p> <p>breakdown measures dimensionally</p> <p>develop measures for tracking diseases within the kennel # of incidents</p> <p>re-look at value-engineering the new shelter/offices</p>

Attachments & Links

▼ External Links (0)

▼ Attachments (0)

