

Scorecard - Miami-Dade Juvenile Services Department (Business Review)

Information

Name: Miami-Dade Juvenile Services Department (Business Review)

Description: The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Domain: Juvenile Services

Owners: Copeland, Morris; Negron-Soto, Gladys; Molina, Cristina M. (JAC)

Details

Name	As Of		Actual	Target		FYTD Actual	FYTD Target
▼ 1.0 Customer							
▼ 1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)							
Number of Juvenile Arrests Processed at the Juvenile Services Department	May '12		499	518		4,004	4,295
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	May '12		997	1,113		7,565	8,771
Number of Youth Released to Secure Detention	May '12		255	268		1,853	1,966
▼ 1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)							
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	May '12		92%	90%		92%	90%
Total Number Of NEW Youth referred to all Diversion Programs (including Civil Citation and At Risk Delinquency Initiative)	May '12		300	338		2,169	2,639
Total Number of Youth Referred to Civil Citation Initiative in Coordination with Miami-Dade County municipal law enforcement agencies	May '12		198	234		1,392	1,719
Total Number of Youth referred to Diversion Programs (J-DAP, JASS, PAD)	May '12		84	74		643	690
Total Number of Youth Referred to At Risk Delinquency Initiative by law enforcement, schools, families, or other community members.	May '12		18	35		134	285
▼ 1.3 Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)							
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Jun '12		431	457		5,030	4,200
▼ 1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)							
Total number of participant cases closed	May '12		159	272		1,750	1,849

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Number of referred youth successfully completing diversion programs	May '12		123	204		1,401	1,388
Percentage of deferred youth with unsuccessful completion due to new law violations	May '12		6%	10%		8%	10%
Percentage of Youth Successfully Completing Diversion Programs	May '12		77% (123/159)	75%		80% (1,401/1,750)	75%
▼ 2.0 Financial							
▼ 2.1 Meet Budget Targets (Juvenile Services)							
Revenue: Total (Juvenile Services)	'12 FQ2		\$531K	n/a		\$1,495K	n/a
Expen: Total (Juvenile Services)	'11 FQ2		\$2,279K	\$2,831K		\$4,692K	\$5,662K
Total Accounts Receivable (JSD)	'12 FQ3		\$0.0K	n/a		n/a	n/a
Positions: Full-Time Filled (JSD)	'12 FQ2		100	n/a		n/a	n/a
▼ 2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)							
Quarterly Meeting Conducted (Y/N)	'12 FQ3		Yes	Yes		Yes	Yes
Monthly Managers Meeting	May '12		Yes	Yes		n/a	Yes
▼ 2.3 Explore, identify and ensure compliance with grants (FIN)							
Implement Grant Corrective Action Plans within Specified Timeline.	May '12		100%	100%		100%	100%
Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	May '12		100%	100%		100%	100%
▼ 3.0 Internal							
▼ 3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)							
Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	May '12		99.0%	90.0%		98.8%	82.5%
Percentage of Non-Detainable Youth Released Within Six (6) Hours	May '12		60%	60%		49%	60%
Percentage of Detainable Youth Released Within Six (6) Hours	May '12		69%	75%		72%	75%
▼ 3.2 Provide a Safe and Secure Environment (JSD)							
Zero Incidents Resulting in Liability (%)	'12 FQ2		100%	100%		100%	100%
Review/Update accuracy of computer access credentials	May '12		Yes	Yes		Yes	Yes
Accuracy of Access Control Cards	May '12		Yes	Yes		Yes	Yes
Percentage of Safety Inspection Reports completed by deadline	May '12		67%	100%		92%	100%

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▼ 3.3 Administration and Public Information (JSD)

Meetings, Conferences, Presentations, and Visitor Events supporting the JSD mission	'12 FQ2		60	60		121	120
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'12 FQ2		100%	95%		100%	95%

▼ 4.0 Learning and Growth

▼ 4.1 Manage Human Resources and Employee Motivation (JSD)

Quarterly Newsletter Distribution Date (by the 15th of each Quarter's end)	'12 FQ2		4	15		10	15
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▼ 4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)

Direct Care Staff Training	May '12		100%	100%		100%	100%
Pre-Service Training	May '12		100%	100%		100%	100%
Supervisory Staff Training	May '12		100%	100%		100%	100%

Commentary

Action Items

Due Date	Status ▲	Action	Owners
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Comments

Date ▼	Author	Comment
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Attachments & Links

▼ External Links (2)

Name	Created By
JSD Business Plan (FY07-08)	Ruiz, Michael W. (MDPR)
JSD Budget (FY07)	Ruiz, Michael W. (MDPR)

▼ Attachments (2)

Name	Last Updated	Checked Out By
Quest Case Management Software Contract	1/7/2009 4:07:04 PM	
JSD Sortie/Fitness Challenge (FY07)	5/25/2007 10:16:00 AM	

