

# Scorecard - Corrections and Rehabilitation

## Information

**Name:** Corrections and Rehabilitation

**Description:** The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is the seventh largest jail system in the Country. On average, the Department has nearly 5,555 persons incarcerated in its 6 detention facilities. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is also responsible for another 1,200 persons on Pre-Trial Release and more than 325 persons on some form of supervised community control.

BPO=Business Plan Objective

**Domain:** Corrections

**Owners:** Ryan, Timothy P.; Guevara, Marydell

## Details

Name	As Of	Actual	Target	FYTD Actual	FYTD Target														
<b>▼ 1.0 Customer</b>																			
<b>▼ 1.1 Provide Safe, Secure, and Humane Detention</b>																			
Number of Major Incidents Per Month	Apr '12	12	7	68	49														
Number of Security Searches Per Month	Apr '12	7,914	4,200	48,001	29,400														
<b>▼ 1.2 Provide Successful Return to the Community</b>																			
Percentage of Boot Camp participants who have not reoffended	'12 FQ1	87%	100%	87%	100%														
Number of Inmates in Education Programs	'12 FQ1	308	563	308	563														
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th>Icons</th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Inmate Education Programs</td> <td></td> <td>6/30/2008</td> <td>Complete</td> <td></td> <td></td> <td>Coffey, Donald (MDCR); Cobarco, Elizabeth</td> </tr> </tbody> </table>						Initiative Name	Type	As Of	Status	Icons	%	Owners	Inmate Education Programs		6/30/2008	Complete			Coffey, Donald (MDCR); Cobarco, Elizabeth
Initiative Name	Type	As Of	Status	Icons	%	Owners													
Inmate Education Programs		6/30/2008	Complete			Coffey, Donald (MDCR); Cobarco, Elizabeth													
Number of Inmates in Vocational/Technical Programs	Feb '12	57	73	254	365														
<b>▼ 1.3 Continue Community Awareness of and Satisfaction with MDCR Services</b>																			
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Initiative Name	Type	As Of	Status	Icons	%	Owners													
Information Outreach		3/31/2009	In Progress		50%	n/a													
Number of Community Outreach Activities (MDCR)	'12 FQ1	84	89	84	89														
Telephone Courtesy Rating	Mar '12	99%	100%	100%	100%														
<b>▼ 2.0 Financial</b>																			
<b>▼ 2.1 Achieve and Maintain Financial and Fiscal Soundness</b>																			
Overtime Hours Worked Per Month	Apr '12	9,736	18,146	126,067	127,024														

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Initiative Name	Type	As Of	Status							%	Owners
26. Reduce Overtime by Managing Contributing Factors		12/31/2009	In Progress							43%	Schuh, Walter

Positions: Full-Time Filled (MDCR)	'12 FQ2		2,754	n/a						2,754	n/a
Total Accounts Receivable (MDCR)	n/a		n/a	n/a						n/a	n/a
Expen: Total (Corrections)	'12 FQ2		\$75,028K	\$70,138K						\$147,724K	\$140,275K
Revenue: Total (Corrections)	'12 FQ2		\$1,011K	n/a						\$11,144K	n/a
Expen: Non-Operating (MDCR)	'12 FQ2		\$102K	n/a						\$284K	n/a

3.0 Internal

3.1 Ensure Effective Management of Current and Future Physical Plant and Technology Needs

Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'12 FQ1		96% (65/68)	100%						96% (1/0)	100%
Number of Major Facility Construction Projects (MDCR)	Feb '12		70	n/a						69	n/a

Initiative Name	Type	As Of	Status							%	Owners
TGK Smoke Evacuation System Repair (CAPITAL PROJECT)		12/31/2011	In Progress							100%	Astigarraga, Eduardo; Waterman, Simon; Corrections
MWDC Inmate Housing Improvement (CAPITAL PROJECT)		12/31/2011	In Progress							10%	Astigarraga, Eduardo; Waterman, Simon; Raposo, Eugenio

Percentage of Completed Maintenance Service Tickets per quarter	'12 FQ1		92% (11,621/12,665)	75%						92% (1/0)	75%
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3.2 Achieve and Maintain Professional and Regulatory Standards

Monthly Facilities Spot Inspections	Mar '12		93%	100%						n/a	100%
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Initiative Name	Type	As Of	Status							%	Owners
Florida Corrections Accreditation Commission Audit (Pre-Trial Services)		6/30/2009	Complete							100%	Browne, Terry; Testamark-Samuels, Wynnie

Monthly Facilities Fire Inspections Rating Average (Accredited and Non Accredited Facilities)	Mar '12		98%	100%						n/a	n/a
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Monthly Facilities Comprehensive (Safety) Inspections (Accredited)	Mar '12		99%	100%						97%	100%
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3.3 Manage Jail Population Effectively

Initiative Name	Type	As Of	Status							%	Owners
Boot Camp Program Recidivism Reduction Efforts		12/31/2009	In Progress							n/a	

Average Length of Stay Per Month Per Inmate (ALOS)	Mar '12		21.4	21.9						23.1	21.9
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Number of Participants in the House Arrest Program	Jun '12		482	245						4,314	2,205
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Number of Pretrial Services (PTS) Releases      May '12           819      900           851      900

Initiative Name	Type	As Of	Status						%	Owners
Provide Pretrial Release for eligible inmates		3/31/2009	Complete							Coffey, Donald (MDCR); Cox, Victoria

Average daily inmate population per month      Mar '12           5,111      5,845           5,171      5,845

Bookings per month      Mar '12      7,394      n/a      40,995      n/a

▼ 4.0 Learning and Growth

▼ 4.1 Recruit, Hire, and Retain Qualified and Diverse Employees

Initiative Name	Type	As Of	Status						%	Owners
Recruitment activities to attract a diverse workforce		5/31/2011	Complete							Pierre, Alourdes; Prats, John

Certified Personnel hired to fill Correctional Officer vacancies      Apr '12           4      5           7      35

Initiative Name	Type	As Of	Status						%	Owners
Recruitment activities to attract a diverse workforce		5/31/2011	Complete							Pierre, Alourdes; Prats, John

Civilian Personnel hired per month      Apr '12           17      0           104      0

Correctional Officer Trainees hired per month      Apr '12           0      12           23      84

Initiative Name	Type	As Of	Status						%	Owners
Recruitment activities to attract a diverse workforce		5/31/2011	Complete							Pierre, Alourdes; Prats, John

▼ 4.2 Ensure Employees Possess Required Workforce Skills

Number of Officers attending Mandatory In-service Training      '12 FQ3           113      90           395      270

Number of employees completing accreditation training requirement      '12 FQ3           21      75           188      225

Commentary

Action Items

Due Date	Status	Action	Owners

Comments

Date	Author	Comment

Attachments & Links

▼ External Links (1)

Name	Created By
MDCR (Public Access)	Fernandez, Omar (MDCR)

▼ Attachments (1)

Name	Last Updated	Checked Out By
MDCR Business Plan 2010-2011	2/25/2010 9:42:07 AM	

