

Information	
Name:	Miami-Dade Juvenile Services Department (Business Review)
Description:	The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.
Domain:	Juvenile Services
Owners:	Copeland, Morris (JAC); Molina, Cristina M. (JAC)

Details		As Of	Actual	Target	FYTD Actual	FYTD Target
▼ 1.0 Customer						
▼ 1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)						
Number of Juvenile Arrests Processed at the Juvenile Services Department	Dec '12	▲	403	525	▲	1,266 / 1,430
Number of Youth Released to Secure Detention	Dec '12	▲	188	235	▲	621 / 645
▼ 1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)						
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Dec '12	■	89%	90%	▲	92% / 90%
Total Number Of NEW Youth referred to all Diversion Programs (including Civil Citation and At Risk Delinquency Initiative)	Dec '12	▼	243	351	▼	709 / 1,015
Total Number of Youth Referred to Civil Citation Initiative in Coordination with Miami-Dade County municipal law enforcement agencies	Dec '12	■	137	139	▲	452 / 452
Total Number of Youth referred to Diversion Programs (J-DAP and JASS)	Dec '12	▲	71	60	■	197 / 224
Total Number of Youth Referred to At Risk Delinquency Initiative by law enforcement, schools, families, or other community members.	Dec '12	■	35	44	▼	60 / 132
Number of Intervention, Prevention and Outreach Services	'13 FQ1	▲	35	33	▲	35 / 33
▼ 1.3 Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)						
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Dec '12	▲	550	550	▲	1,847 / 1,750
▼ 1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)						
Percentage of deferred youth with unsuccessful completion due to new law violations	Dec '12	▲	9%	9%	▲	7% / 9%
Percentage of Youth Successfully Completing Diversion Programs	Dec '12	▲	85% (157 / 185)	80%	▲	84% (495 / 591)

2.0 Financial							
2.1 Meet Budget Targets (Juvenile Services)							
Expen: Total (Juvenile Services)	'12 FQ4	▲	\$2,126K	\$2,525K	▲	\$9,222K	\$10,121K
Revenue: Total (Juvenile Services)	'12 FQ4	▲	\$7,376K	\$2,525K	▼	\$9,636K	\$10,121K
Total Accounts Receivable (JSD)	'12 FQ3		\$0.0K	n/a		n/a	n/a
Positions: Full-Time Filled (JSD)	'12 FQ4		99	n/a		n/a	n/a
2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)							
Quarterly Meeting Conducted (Y/N)	'13 FQ1	▲	Yes	Yes	▲	Yes	Yes
Monthly Managers Meeting	Dec '12	▲	Yes	Yes	▲	Yes	Yes
2.3 Explore, identify and ensure compliance with grants (FIN)							
Implement Grant Corrective Action Plans within Specified Timeline.	Dec '12	▲	100%	100%	▲	100%	100%
Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Dec '12	▲	100%	100%	▲	100%	100%
3.0 Internal							
3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)							
Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Dec '12	■	97.0%	100.0%	■	98.6%	100.0%
Percentage of Non-Detainable Youth Released Within Six (6) Hours	Dec '12	▲	61%	50%	▲	55%	50%
Percentage of Detainable Youth Released Within Six (6) Hours	Dec '12	■	63%	75%	■	63%	75%
3.2 Provide a Safe and Secure Environment (JSD)							
Zero Incidents Resulting in Liability (%)	'13 FQ1	▲	100%	100%	▲	100%	100%
Review/Update accuracy of computer access credentials	Dec '12	▲	Yes	Yes	▲	Yes	Yes
Accuracy of Access Control Cards	Dec '12	▲	Yes	Yes	▲	Yes	Yes
Percentage of Safety Inspection Reports completed by deadline	Dec '12	▲	100%	100%	▲	100%	100%
3.3 Administration and Public Information (JSD)							
Monthly Community Based Organization (CBO) Meetings	Dec '12	▲	Yes	Yes	▲	Yes	Yes
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'13 FQ1		100%	n/a		100%	n/a
3.4 Monitor level of referrals							
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Dec '12	▼	786	923		n/a	923
4.0 Learning and Growth							
4.1 Manage Human Resources and Employee Motivation (JSD)							
Quarterly Newsletter Distribution Date (by the 15th of each Quarter's end)	'12 FQ4	▼	19	15	▲	13	15
4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)							
Direct Care Staff Training	Dec '12	▲	100%	100%	▲	100%	100%
Pre-Service Training	Dec '12	▲	100%	100%	▲	100%	100%
Supervisory Staff Training	Dec '12	▲	100%	100%	▲	100%	100%

