

Information

Name: Corrections and Rehabilitation

Description: The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is the seventh largest jail system in the Country. On average, the Department has nearly 5,555 persons incarcerated in its 6 detention facilities. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is also responsible for another 1,200 persons on Pre-Trial Release and more than 325 persons on some form of supervised community control.

BPO=Business Plan Objective

Domain: Corrections

Owners: Ryan, Timothy P.; Guevara, Marydell; Mera, Daniel R.; Berry, Jacquelin (MDCR)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target																						
1.0 Customer																													
1.1 Provide Safe, Secure, and Humane Detention																													
Number of Major Incidents Per Month	Dec '12		11	7		20	21																						
Number of Security Searches Per Month	Dec '12		7,272	4,200		21,541	12,600																						
1.2 Provide Successful Return to the Community																													
Percentage of Boot Camp participants who have not reoffended	'12 FQ4		83%	100%		87%	100%																						
Number of Inmates in Education Programs	'12 FQ4		291	563		1,105	2,252																						
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Initiative Name	Type	As Of	Status						%	Owners																			
Inmate Education Programs		6/30/2008	Complete							Coffey, Donald (MDCR); Cobaroo, Elizabeth (MDCR)																			
Number of Inmates in Vocational/Technical Programs	Dec '12		55	73		195	219																						
1.3 Continue Community Awareness of and Satisfaction with MDCR Services																													
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Information Outreach		3/31/2009	In Progress						50%	n/a																			
Number of Community Outreach Activities (MDCR)	'13 FQ1		93	89		93	89																						
Telephone Courtesy Rating	Dec '12		100%	100%		100%	100%																						
2.0 Financial																													
2.1 Achieve and Maintain Financial and Fiscal Soundness																													
Overtime Hours Worked Per Month	Dec '12		11,324	12,702		n/a	25,404																						
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Positions: Full-Time Filled (MDCR)	'12 FQ4		2,760	n/a		2,760	n/a																						
Total Accounts Receivable (MDCR)	n/a		n/a	n/a		n/a	n/a																						
Expen: Total (Corrections)	'12 FQ4		\$64,810K	\$70,137K		\$279,332K	\$280,550K																						
Revenue: Total (Corrections)	'12 FQ4		\$1,513K	n/a		\$14,179K	n/a																						
Expen: Non-Operating (MDCR)	'12 FQ4		\$0K	n/a		\$264K	n/a																						
3.0 Internal																													
3.1 Ensure Effective Management of Current and Future Physical Plant and Technology Needs																													
Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'12 FQ3		89% (17 / 19)	n/a		92% (135 / 147)	n/a																						
Percentage of Completed Maintenance Service Tickets per quarter	'12 FQ1		92% (11,621 / 12,665)	75%		92% (1 / 0)	75%																						

Scorecard - Corrections and Rehabilitation

▼	Number of Major Facility Construction Projects (MDCR)	Jul '12	69	n/a	69	n/a																																	
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▼ 3.2 Achieve and Maintain Professional and Regulatory Standards

▼	Monthly Facilities Spot Inspections	Dec '12		99%	100%		85%	100%																						
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	Monthly Facilities Fire Inspections Rating Average (Accredited and Non Accredited Facilities)	Dec '12		99%	100%		n/a	n/a																						
	Monthly Facilities Comprehensive (Safety) Inspections (Accredited)	Dec '12		100%	100%		93%	100%																						

▼ 3.3 Manage Jail Population Effectively

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Initiative Name	Type	As Of	Status						%	Owners																						
Boot Camp Program Recidivism Reduction Efforts		12/31/2009	In Progress						n/a																							
	Number of Participants in the House Arrest Program	Dec '12		517	245		1,534	735																								
	Average Length of Stay Per Month Per Inmate (ALOS)	Mar '12		21.4	21.9		23.1	21.9																								
▼	Number of Pretrial Services (PTS) Releases	Dec '12		745	900		802	900																								
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	Average daily inmate population per month	Jul '12		5,185	5,845		5,160	5,845																								
	Bookings per month	Sep '12		7,394	n/a		84,772	n/a																								

▼ 4.0 Learning and Growth

▼ 4.1 Recruit, Hire, and Retain Qualified and Diverse Employees

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▼	Certified Personnel hired to fill Correctional Officer vacancies	Dec '12		0	5		13	15																								
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	Civilian Personnel hired per month	Dec '12		0	0		26	0																								
▼	Correctional Officer Trainees hired per month	Dec '12		0	12		0	36																								
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▼ 4.2 Ensure Employees Possess Required Workforce Skills

	Number of Officers attending Mandatory In-service Training	'12 FQ4		59	90		454	360
	Number of employees completing accreditation training requirement	'12 FQ4		36	75		224	300