Scorecard - Miami-Dade Juvenile Services Department (Business Review)

Information

Name: Miami-Dade Juvenile Services Department (Business Review)

Description: The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Domain: Juvenile Services

Owners: Copeland, Morris (JAC); Molina, Cristina M. (JAC)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
1.0 Customer							
1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)							
Number of Juvenile Arrests Processed at the Juvenile Services Department	Mar '13	▲	460	490	▲	2,600	2,842
Number of Youth Released to Secure Detention	Mar '13	⌃	227	228	▲	1,228	1,300
1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)							
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Mar '13	■	81%	90%	▲	91%	90%
Total Number Of NEW Youth referred to all Diversion Programs (including Civil Citation and At Risk Delinquency Initiative)	Mar '13	■	315	365	▼	1,578	2,015
Total Number of Youth Referred to Civil Citation Initiative in Coordination with Miami-Dade County municipal law enforcement agencies	Mar '13	■	144	198	■	873	953
Total Number of Youth referred to Diversion Programs (J-DAP and JASS)	Mar '13	■	92	111	■	429	460
Total Number of Youth Referred to At Risk Delinquency Initiative by law enforcement, schools, families, or other community members.	Mar '13	⌃	79	44	▲	276	264
Number of Intervention, Prevention and Outreach Services	'13 FQ2	▲	48	33	▲	83	66
1.3 Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)							
Total Number of Screening and Assessments administered to at-risk youth to identify susbtance abuse, family, and mental health issues	Mar '13	▲	714	600	▲	3,906	3,400
1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)							
Percentage of deferrered youth with unsuccessful completion due to new law violations	Mar '13	▲	9%	9%	■	9%	9%
Percentage of Youth Successfully Completing Diversion Programs	Mar '13	▲	80% (141 / 176)	80%	▲	80% (860 / 1,071)	80%
2.0 Financial							
2.1 Meet Budget Targets (Juvenile Services)							
Expen: Total (Juvenile Services)	'13 FQ1	▲	$1,991K	$2,464K	▲	$1,991K	$2,464K
Revenue: Total (Juvenile Services)	'13 FQ1	▼	$899K	$2,464K	▼	$899K	$2,464K
Total Accounts Receivable (JSD)	'12 FQ3		$0.0K	n/a		n/a	n/a
Positions: Full-Time Filled (JSD)	'13 FQ1	▲	99	100 (90 - 100)		n/a	n/a
2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)							
Quarterly Meeting Conducted (Y/N)	'13 FQ2	▲	Yes	Yes	▲	Yes	Yes
Monthly Managers Meeting	Mar '13	▲	Yes	Yes	▲	Yes	Yes

2.3 Explore, identify and ensure compliance with grants (FIN)							
Implement Grant Corrective Action Plans within Specified Timeline.	Mar '13	▲	100%	100%	▲	100%	100%
Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Mar '13	▲	100%	100%	▲	100%	100%
3.0 Internal							
3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)							
Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Mar '13	■	97.7%	100.0%	■	98.6%	100.0%
Percentage of Non-Detainable Youth Released Within Six (6) Hours	Mar '13	■	47%	50%	▲	53%	50%
Percentage of Detainable Youth Released Within Six (6) Hours	Mar '13	■	66%	75%	■	62%	75%
3.2 Provide a Safe and Secure Environment (JSD)							
Zero Incidents Resulting in Liability (%)	'13 FQ2	▲	100%	100%	▲	100%	100%
Review/Update accuracy of computer access credentials	Mar '13	▲	Yes	Yes	▲	Yes	Yes
Accuracy of Access Control Cards	Mar '13	▲	Yes	Yes	▲	Yes	Yes
Percentage of Safety Inspection Reports completed by deadline	Mar '13	▲	100%	100%	▲	100%	100%
3.3 Administration and Public Information (JSD)							
Monthly Community Based Organization (CBO) Meetings	Mar '13	▲	Yes	Yes	▲	Yes	Yes
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'13 FQ2		100%	n/a		100%	n/a
3.4 Monitor level of referrals							
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Mar '13	▼	920	1,062	▼	5,057	5,553
4.0 Learning and Growth							
4.1 Manage Human Resources and Employee Motivation (JSD)							
Quarterly Newsletter Distribution Date (by the 15th of each Quarter's end)	'13 FQ1	▼	17	15	▼	17	15
4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)							
Direct Care Staff Training	Mar '13	▲	100%	100%	■	99%	100%
Pre-Service Training	Mar '13	▲	100%	100%	▲	100%	100%
Supervisory Staff Training	Mar '13	▲	100%	100%	■	100%	100%