

Information	
Name:	Medical Examiner Department
Description:	The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.
Domain:	Medical Examiner
Owners:	Hyma, Bruce A. (ME); Rivera-Morales, Jorge (ME); Valdés-Pagés, Xavier (ME)

Details		As Of	Actual	Target	FYTD Actual	FYTD Target
▼ 1.0 Customer						
▼ Fulfill Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)						
Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	2012 FY	▼	12,962	10,320	▼	12,962 / 10,320
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	2012 FY		2,167	n/a		2,167 / n/a
Deaths Certified Monthly PS 1-2	Feb '13	▲	172	205	▲	911 / 1,025
Autopsies performed annually (Fiscal) PS 1-2	2012 FY		1,688	n/a		1,688 / n/a
Body Disposition Requests Processed /Approved per Florida Statute GG 5-1	2012 FY		8,309	n/a		8,309 / n/a
Non ME Cases (Jurisdiction Declined) PS 1-2	Feb '13		95	n/a		432 / n/a
Medicolegal Number of Scene Calls per Month (PS 2-1 / PS 1-2)	Feb '13		3	n/a		n/a / n/a
Medicolegal Non-ME Cases Cleared per Month PS 1-2	Feb '13		61	n/a		n/a / n/a
▼ Comply with Florida Administrative Code - Bone & Tissue Procurement (HH 1-1 / GG 5-1)						
Bone & Tissue Cases processed annually (Fiscal Year) (HH 1-1 / GG 5-1)	2012 FY		132	n/a		132 / n/a
Percentage of ME cases that are bone, tissue, or organ donors (HH 1-1 / GG 5-1)	Feb '13		8%	n/a		8% / n/a
▼ Public Interment Program (FS Chapters 406 and 872) GG 5-1						
Public Interment Cases Annually (Fiscal Year) GG 5-1	2012 FY	▲	582	819	▲	582 / 819
Public Interment cases opened	Dec '12		72	n/a		199 / n/a
Public Interment cases cremated	Dec '12		66	n/a		163 / n/a
Public Interment pre approval cases opened	Dec '12	▼	6	11	▼	30 / 33
Public Interment pre approval changed to Public Interment	Dec '12		3	n/a		14 / n/a
▼ Forensic Toxicology Laboratory Activity (PS 1-2 / HH 1-1)						
Toxicology Cases Processed (ME District 11, Miami-Dade)	Mar '13	▲	190	157	■	919 / 942
Toxicology Cases Received - (ME District 11, Miami-Dade)	2012 FY	▲	1,810	1,719	▲	1,810 / 1,719
Toxicology Cases Processed (Outside Districts)	Mar '13	■	47	75	■	230 / 450
Toxicology Cases Received - (Outside Districts)	2012 FY	▲	618	457	▲	618 / 457
Toxicology Case Turnaround Time	Mar '13	■	62.8	30.0		n/a / n/a
Accreditation Criteria for Toxicology Turnaround (ME Cases)	Mar '13	▼	67%	90%		n/a / n/a
Toxicology assays performed on MDME cases	2012 FY	▼	10,480	11,500	▼	10,480 / 11,500
Toxicology assays performed on Outside cases	2012 FY		2,452	n/a		2,452 / n/a
Toxicology assays for QA/QC evaluations	2012 FY		3,817	n/a		3,817 / n/a

Scorecard - Medical Examiner Department

Expand awareness of death investigation processes PS 1-2							
Training activities for public safety agencies and the community - Number of activities per month	Feb '13		3	10		20	50
Training activities for public safety agencies and the community - Number of students per month	Feb '13		46	100		964	500
2.0 Financial							
Meet Budget Targets (Medical Examiner) GG 4-2							
Expen: Total (Medical Examiner)	'13 FQ2		\$2,143K	\$2,513K		\$4,190K	\$5,026K
Revenue: Total (Medical Examiner)	'13 FQ2		\$198K	\$2,513K		\$892K	\$5,026K
Positions: Full-Time Filled (ME)	'13 FQ2		76	79		n/a	n/a
				(77 - 79)			
3.0 Internal							
Forensic Evidence Recovery Team - Measure Overall Performance PS 2-1							
FERT - Average Arrival Response Time (Minutes) PS 2-1	Feb '13		53	60		55	60
FERT - Number of calls above 60 minutes per month PS2-1	Feb '13		70	5		422	25
FERT - % of calls that are above 60 minutes per month, historical PS2-1	Feb '13		35	5		39	5
Autopsy Reports Preparation Time (PS 1-2)							
Autopsy protocol preparation time (calendar days)	Feb '13		6	14		12	14
Department Sortie-Medical Examiner Release Time (hours) PS 1-2							
Department Sortie-Medical Examiner Release Time(hours) PS 1-2	Feb '13		28	24		31	24
Scene Investigations by Medical Examiners (PS 1-2 / PS 2-1)							
Scene Investigations by Medical Examiners	2012 FY		199	n/a		199	n/a
Forensic Imaging Unit Activity PS 1-2							
Photographs Taken For Medical Examiners	2012 FY		107,714	95,000		107,714	95,000
Photographs Taken for Law Enforcement	2012 FY		3,091	4,100		n/a	n/a
Total Images reproduced	Feb '13		15,959	4,903		32,532	24,515
Workorders processed workload	Feb '13		510	472		2,311	2,360
Evaluate Laboratory Case Input and Output PS 1-2							
Ratio of Toxicology cases completed to cases received.	Mar '13		1.37	1.00		0.97	1.00
ME Case Load (NAME) Accreditation (PS 1-2 / GG 2-2)							
Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	2012 FY		40%	100%		40%	100%
Percent of Pending Cases Closed in 90 Days	2012 FY		21%	90%		n/a	n/a
FAME Practice Guidelines for Pathologist Autopsy Case Load (PS 1-2 / GG2-2)							
Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	2012 FY		67%	100%		n/a	n/a
Body Inventory PS 1-2							
Body Count in refrigeration	Dec '12		100	70		n/a	n/a
4.0 Learning and Growth							
CME Modifications - Electronic Signature GG 3-2							
CME Migration from VAST to latest NET version. GG 3-2							

Scorecard - Medical Examiner Department

Deploy Windows 7 computers department wide GG 3-2

EDRS Integration with CME GG 3-2

Implementation of NCIC system GG 3-2