Scorecard - Animal Services

Information

Name: Animal Services

Description: n/a

Domain: Animal Services

Owners: Lanza, Juan (ASD); Munoz, Alex

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Increase voluntary compliance (ASD)					
"DEPARTMENTAL SORTIE" - Increase # of Saved Animals	Mar '13	1,535	1,023	9,369	6,138
Initiative Name: Neighborhood Strategic Plan; Type: n/a; As Of: n/a; Status: n/a; %: ; Owners: Lanza, Juan (ASD)					
Spay/Neuter surgeries conducts by ASD TOTAL	Sep '12	0	100	n/a	600
Shelter Intake	Dec '12	2,289	n/a	7,403	n/a
Volunteer Hours (ASD) (PS4-2)	Sep '12	478	n/a	n/a	n/a
Increase # of dogs licensed in Miami-Dade County	'13 FQ2	56,423	46,000	100,163	92,000
Initiative Name: Neighborhood Strategic Plan; Type: n/a; As Of: n/a; Status: n/a; %: ; Owners: Lanza, Juan (ASD)					
# pets vaccinated at Rabies Clinic and Microchiped by ASD	'13 FQ2	7,711	6,180	13,352	12,060
Conduct Community Outreach Events (NU2-1)	'12 FQ3	0	0	0	0
2.0 Financial					
Meet Budget Targets (Animal Services)					
Expenditures - Total (Animal Services)	'13 FQ3	$2,859	n/a	$8,425	n/a
Revenue: Total (Animal Services)	'13 FQ3	$2,391K	$2,525K	$6,124K	$7,573K
Positions: Full-Time Filled (ASD)	'13 FQ3	113	n/a	n/a	n/a
Planned necessary resources to meet current and future operating and capital needs (ASD)					
3.0 Internal					
Number of Investigations Responded to. (ASD)					
Number cruelty investigations responded to	Mar '13	146	n/a	n/a	n/a
Number pit bull investigations responded to	Mar '13	5	n/a	n/a	n/a
Number dangerous dog investigations responded to	Mar '13	17	n/a	n/a	n/a
Number of Breeder/Pet Store investigations	Mar '13	23	n/a	n/a	n/a
Number of Investigations Responded to	Mar '13	227	400	n/a	n/a
Number of Overdue Investigations Responded to	Mar '13	34	n/a	n/a	n/a
Reduce euthanasia ratio (ASD)					
Reduce ratio of euthanasias relative to impoundments	Jan '13	19.4% (448.0 / 2,305.0)	n/a	23.1% (2,172.0 / 9,411.0)	n/a
"DEPARTMENTAL SORTIE" - Increase # of Saved Animals	Mar '13	1,535	1,023	9,369	6,138
Initiative Name: Neighborhood Strategic Plan; Type: n/a; As Of: n/a; Status: n/a; %: ; Owners: Lanza, Juan (ASD)					
Consistent interpretation and application of enforcement practices (ASD)					
Citations	Jun '13	1,797	n/a	n/a	n/a
Citation Error Rate	Jun '13	2.00%	2.00%	2.00%	2.00%

Respond quickly to service calls to promote safe and livable communities (ASD)						
Dead Animal Pickup - Average Response Time (ServiceStat)	Mar '13	1.10Days (199.00 / 181.00)	1.00Days	1.52Days (3,836.00 / 2,525.00)	1.00Days
Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Mar '13	181	n/a	2,525	n/a
Dead Animal Pickup - Total Monthly Count (ServiceStat)	Mar '13	211	n/a	2,559	n/a
Stray Animal Pickup - Total Monthly Count (ServiceStat)	Mar '13	611	n/a	6,638	n/a
Stray Animal Pickup - Total Closed per Month (ServiceStat)	Mar '13	451	n/a	6,266	n/a
Stray Animal Pickup - Average Response Time (ServiceStat)	Mar '13	0.00Days (1.70 / 451.00)	2.00Days	2.57Days (16,099.70 / 6,266.00)	2.00Days
Injured Animal - Total Monthly Count (ServiceStat)	Mar '13	162	n/a	n/a	n/a
Injured Animal - Total Closed per Month (ServiceStat)	Mar '13	162	n/a	n/a	n/a
Animal Bite to Person - Total Closed per Month (ServiceStat)	Mar '13	38	n/a	n/a	n/a
Animal Bite to Person - Total per Month (ServiceStat)	Mar '13	70	n/a	867	n/a
Police Assist - Monthly Total (Service Stat)	Mar '13	68	n/a	n/a	n/a
Injured Animal - Average Response Time (ServiceStat)	Mar '13	0	n/a	n/a	n/a
Animal Bite to Person - Average Response time (Servicestat)	Mar '13	1.3	3.0	n/a	n/a
Police Assist - Average Response Time (Service Stat)	Mar '13	0	1	n/a	n/a
Green Projects (ASD)					
Fuel Consumption (Gallons)	Jun '13	3,748	n/a	n/a	n/a
Electricity Usage (kw)	Jun '13	65,280	n/a	n/a	n/a
Paper Recycling (Gallons)	Jun '13	1,600	n/a	n/a	n/a
Corrugated cardboard recycling (Lbs)	Jun '13	620	n/a	n/a	n/a
ASD Licensing account performance					
Station Accounts (Vets/Pet Dealers) Received	Jun '13	12,836	n/a	n/a	n/a
Customer Accounts	Jun '13	3,228	0	n/a	n/a
Tags by Mail Processed	Jun '13	831	n/a	n/a	n/a
Tags by Mail Request	Jun '13	859	n/a	n/a	n/a
Tag Consignment	Jun '13	18,350	n/a	n/a	n/a
Station Accounts (Vets/Pet Dealers): Processed	Jun '13	11,735	n/a	n/a	n/a
4.0 Learning and Growth					