

Information	
Name:	Miami-Dade Juvenile Services Department (Business Review)
Description:	The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.
Domain:	Juvenile Services
Owners:	Copeland, Morris (JAC); Molina, Cristina M. (JAC)

Details		As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer						
1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)						
Number of Juvenile Arrests Processed at the Juvenile Services Department	Jun '13	▲	397	405	▲	3,797 / 4,168
Number of Youth Released to Secure Detention	Jun '13	▲	185	218	▲	1,842 / 1,979
1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)						
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Jun '13	▲	96%	90%	▲	92% / 90%
Total Number Of NEW Youth referred to all Diversion Programs (including Civil Citation and At Risk Delinquency Initiative)	Jun '13	▼	302	396	▼	2,390 / 3,159
Total Number of Youth Referred to Civil Citation Initiative in Coordination with Miami-Dade County municipal law enforcement agencies	Jun '13	▲	156	141	■	1,298 / 1,463
Total Number of Youth referred to Diversion Programs (J-DAP and JASS)	Jun '13	▲	95	84	■	701 / 704
Total Number of Youth Referred to At Risk Delinquency Initiative by law enforcement, schools, families, or other community members.	Jun '13	▲	51	44	▲	459 / 398
Number of Intervention, Prevention and Outreach Services	'13 FQ2	▲	48	33	▲	83 / 66
1.3 Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)						
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Jun '13	▲	723	435	▲	5,998 / 4,995
1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)						
Percentage of deferred youth with unsuccessful completion due to new law violations	Jun '13	▲	8%	9%	■	10% / 9%
Percentage of Youth Successfully Completing Diversion Programs	Jun '13	■	79% (152 / 192)	80%	■	78% (1,304 / 1,664)
2.0 Financial						
2.1 Meet Budget Targets (Juvenile Services)						
Expen: Total (Juvenile Services)	'13 FQ2	▼	\$2,861K	\$2,463K	▲	\$4,852K / \$4,927K
Revenue: Total (Juvenile Services)	'13 FQ2	▼	\$679K	\$2,464K	▼	\$1,578K / \$4,928K
Total Accounts Receivable (JSD)	'12 FQ3		\$0.0K	n/a		n/a / n/a
Positions: Full-Time Filled (JSD)	'13 FQ2	▲	99	100		n/a / n/a (90 - 100)
2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)						
Quarterly Meeting Conducted (Y/N)	'13 FQ3	▲	Yes	Yes	▲	Yes / Yes
Monthly Managers Meeting	Jun '13	▲	Yes	Yes	▲	Yes / Yes

2.3 Explore, identify and ensure compliance with grants (FIN)								
Implement Grant Corrective Action Plans within Specified Timeline.	Jun '13	▲	100%	100%	▲	100%	100%	
Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Jun '13	▲	100%	100%	▲	100%	100%	
3.0 Internal								
3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)								
Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Jun '13	■	97.0%	100.0%	■	98.5%	100.0%	
Percentage of Non-Detainable Youth Released Within Six (6) Hours	Mar '13	■	47%	50%	▲	53%	50%	
Percentage of Detainable Youth Released Within Six (6) Hours	May '13	■	63%	75%	■	62%	75%	
3.2 Provide a Safe and Secure Environment (JSD)								
Zero Incidents Resulting in Liability (%)	'13 FQ3	▲	100%	100%	▲	100%	100%	
Review/Update accuracy of computer access credentials	May '13	▲	Yes	Yes	▲	Yes	Yes	
Accuracy of Access Control Cards	May '13	▲	Yes	Yes	▲	Yes	Yes	
Percentage of Safety Inspection Reports completed by deadline	May '13	▲	100%	100%	▲	100%	100%	
3.3 Administration and Public Information (JSD)								
Monthly Community Based Organization (CBO) Meetings	Jun '13	▲	Yes	Yes	▲	Yes	Yes	
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'13 FQ2		100%	n/a		100%	n/a	
3.4 Monitor level of referrals								
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	May '13	▼	833	997	▼	6,643	7,518	
4.0 Learning and Growth								
4.1 Manage Human Resources and Employee Motivation (JSD)								
Quarterly Newsletter Distribution Date (by the 15th of each Quarter's end)	'13 FQ2	▼	19	15	▼	18	15	
4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)								
Direct Care Staff Training	Jun '13	▲	100%	100%	■	99%	100%	
Pre-Service Training	Jun '13	▲	100%	100%	▲	100%	100%	
Supervisory Staff Training	Jun '13	▲	100%	100%	■	100%	100%	

