

Information	
Name:	Corrections and Rehabilitation
Description:	The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is the eighth largest jail system in the Country. On average, the Department has nearly 5,200 persons incarcerated in its 5 detention facilities. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is also responsible for another 1,200 persons on Pre-Trial Release and approximately 500 persons on some form of supervised community control. BPO=Business Plan Objective
Domain:	Corrections
Owners:	Ryan, Timothy P.; Guevara, Marydell; Mera, Daniel R.; Berry, Jacquelin (MDCR)

Details		As Of	Actual	Target	FYTD Actual	FYTD Target	
1.0 Customer							
1.1 Provide Safe, Secure, and Humane Detention							
Number of Major Incidents Per Month	Dec '12		11	7		20	21
Number of Security Searches Per Month	Dec '12		7,272	7,018		21,541	21,122
1.2 Provide Successful Return to the Community							
Percentage of Boot Camp participants who have not reoffended	'13 FQ2		88%	100%		86%	100%
Number of Inmates in Vocational/Technical Programs	Jun '13		65	50		577	542
Number of Inmates in Education Programs	'13 FQ2		358	250		797	813
1.3 Continue Community Awareness of and Satisfaction with MDCR Services							
Number of Community Outreach Activities (MDCR)	'13 FQ1		93	89		93	89
Telephone Courtesy Rating	Jun '13		99%	100%		97%	100%
2.0 Financial							
2.1 Achieve and Maintain Financial and Fiscal Soundness							
Positions: Full-Time Filled (MDCR)	'13 FQ2		2,692	2,983		2,692	2,983
				(2,700 - 2,983)			(2,700 - 2,983)
Overtime Hours Worked Per Month	Dec '12		11,324	12,702	n/a	n/a	25,404
Total Accounts Receivable (MDCR)	n/a		n/a	n/a	n/a	n/a	n/a
Expen: Total (Corrections)	'12 FQ4		\$64,810K	\$70,137K		\$279,332K	\$280,550K
Revenue: Total (Corrections)	'12 FQ4		\$1,513K	n/a		\$14,179K	n/a
Expen: Non-Operating (MDCR)	'12 FQ4		\$0K	n/a		\$264K	n/a
3.0 Internal							
3.1 Ensure Effective Management of Current and Future Physical Plant and Technology Needs							
Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'13 FQ1		100%	n/a		100%	n/a
			(37 / 37)			(37 / 37)	
Percentage of Completed Maintenance Service Tickets per quarter	'13 FQ2		92%	n/a		92%	n/a
			(10,419 / 11,345)			(22,040 / 24,010)	
Number of Major Facility Construction Projects (MDCR)	Dec '12		78	n/a		n/a	n/a
3.2 Achieve and Maintain Professional and Regulatory Standards							
Monthly Facilities Spot Inspections	Apr '13		69%	100%		90%	100%
Monthly Facilities Comprehensive (Safety) Inspections (Accredited)	Apr '13		99%	100%		96%	100%
Monthly Facilities Fire Inspections Rating Average (Accredited and Non Accredited Facilities)	Jun '13		97%	100%		n/a	n/a

▼ 3.3 Manage Jail Population Effectively							
Number of Participants in the House Arrest Program	Jun '13	▲	511	450	▲	4,578	4,050
Number of Pretrial Services (PTS) Releases	Dec '12	▼	745	900	▼	802	900
Average Length of Stay Per Month Per Inmate (ALOS)	Dec '12	▼	23.6	21.9	▼	24.0	21.9
Average daily inmate population per month	Dec '12	▲	4,950	5,200	▲	5,061	5,200
Bookings per month	Dec '12		6,508	n/a		20,283	n/a
▼ 4.0 Learning and Growth							
▼ 4.1 Recruit, Hire, and Retain Qualified and Diverse Employees							
Certified Personnel hired to fill Correctional Officer vacancies	Jun '13	▼	0	3	▼	0	23
Correctional Officer Trainees hired per month	Jun '13	▲	0	0	▲	0	0
Civilian Personnel hired per month	Jun '13	▼	0	5	▲	47	45
▼ 4.2 Ensure Employees Possess Required Workforce Skills							
Number of Officers attending Mandatory In-service Training	'13 FQ3	▲	284	140	▲	602	420
Number of employees completing accreditation training requirement	'13 FQ3	▼	12	75	▲	243	225

