Scorecard - Audit and Management Services

Information

Name: Audit and Management Services

Description: n/a

Domain: AMS

Owners: Jackson, Cathy (AMS); McKee, Nancy

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Monitor Auditee Corrective Actions (AMS)					
Complete planned follow-up audits.	'13 FQ4	20%	20%	40%	50%
Communicate Audit Results Timely (AMS)					
Issue draft reports within 90 days of fieldwork completion.	'13 FQ4	70%	55%	65%	55%
2.0 Financial					
Meet Budget Targets (Audit and Management Services)					
Expen: Total (Audit & Mgmt Svcs)	'13 FQ4	$1,076K	$1,108K	$4,269K	$4,432K
Revenue: Total (Audit & Mgmt Svcs)	'13 FQ3	$0K	$1,108K	$0K	$3,323K
Positions: Full-Time Filled (AMS)	'13 FQ4	41	41 (40 - 42)	n/a	n/a
Budget Implementation: FY 10-11 (AMS)					

Initiative Name	Type	As Of	Status	%	Owners
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a		Jackson, Cathy (AMS)

Sound asset management and financial investment strategies (AMS)					
Net Audit Assessment	'13 FQ4	$349,513	$750,000	$2,583,530	$3,000,000
Audit Assessments Collected	'13 FQ4	$3,185,382	$375,000	$3,361,399	$1,500,000
Audit Reports or Deliverables	'13 FQ4	10	8	28	35
Complete Risk Assessment Analysis and Develop Audit Plan	2013 FY	100%	100%	100%	100%
Budget Implementation FY 09-10 (AMS)					

Initiative Name	Type	As Of	Status	%	Owners
Eliminate 6 positions in Audit Services (AMS-1)		10/31/2009	Complete	100%	Jackson, Cathy (AMS)
Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete	100%	Jackson, Cathy (AMS)

3.0 Internal					
4.0 Learning and Growth					
Staff Development and Certification (AMS)					
Audit Staff Professionally Certified	'13 FQ4	65%	55%	66%	55%
Hold Quarterly Staff Meetings	'13 FQ4	1	1	4	4
Complete Evaluations Within 30 Days After Due Date.	'13 FQ4	71%	90%	74%	90%
Maintain a High Training Satisfaction Rate.	2013 FY	100%	95%	100%	95%
Continuing education hours	2013 FY	48	40	48	40