

<b>Information</b>	
<b>Name:</b>	Audit and Management Services
<b>Description:</b>	n/a
<b>Domain:</b>	AMS
<b>Owners:</b>	Jackson, Cathy (AMS); McKee, Nancy

**Details**

	As Of		Actual	Target		FYTD Actual	FYTD Target																																	
<b>1.0 Customer</b>																																								
<b>Monitor Auditee Corrective Actions (AMS)</b>																																								
Complete planned follow-up audits.	'13 FQ4		20%	20%		40%	50%																																	
<b>Communicate Audit Results Timely (AMS)</b>																																								
Issue draft reports within 90 days of fieldwork completion.	'13 FQ4		70%	55%		65%	55%																																	
<b>2.0 Financial</b>																																								
<b>Meet Budget Targets (Audit and Management Services)</b>																																								
Expen: Total (Audit & Mgmt Svcs)	'13 FQ4		\$1,076K	\$1,108K		\$4,269K	\$4,432K																																	
Revenue: Total (Audit & Mgmt Svcs)	'13 FQ3		\$0K	\$1,108K		\$0K	\$3,323K																																	
Positions: Full-Time Filled (AMS)	'13 FQ4		41	41		n/a	n/a																																	
				(40 - 42)																																				
<b>Budget Implementation: FY 10-11 (AMS)</b>																																								
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)</td> <td></td> <td>n/a</td> <td>n/a</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Jackson, Cathy (AMS)</td> </tr> </tbody> </table>								Initiative Name	Type	As Of	Status						%	Owners	Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)											
Initiative Name	Type	As Of	Status						%	Owners																														
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)																														
<b>Sound asset management and financial investment strategies (AMS)</b>																																								
Net Audit Assessment	'13 FQ4		\$349,513	\$750,000		\$2,583,530	\$3,000,000																																	
Audit Assessments Collected	'13 FQ4		\$3,185,382	\$375,000		\$3,361,399	\$1,500,000																																	
Audit Reports or Deliverables	'13 FQ4		10	8		28	35																																	
Complete Risk Assessment Analysis and Develop Audit Plan	2013 FY		100%	100%		100%	100%																																	
<b>Budget Implementation FY 09-10 (AMS)</b>																																								
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Eliminate 6 positions in Audit Services (AMS-1)		10/31/2009	Complete						100%	Jackson, Cathy (AMS)																														
Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete						100%	Jackson, Cathy (AMS)																														
<b>3.0 Internal</b>																																								
<b>4.0 Learning and Growth</b>																																								
<b>Staff Development and Certification (AMS)</b>																																								
Audit Staff Professionally Certified	'13 FQ4		65%	55%		66%	55%																																	
Hold Quarterly Staff Meetings	'13 FQ4		1	1		4	4																																	
Complete Evaluations Within 30 Days After Due Date.	'13 FQ4		71%	90%		74%	90%																																	
Maintain a High Training Satisfaction Rate.	2013 FY		100%	95%		100%	95%																																	
Continuing education hours	2013 FY		48	40		48	40																																	