

Information	
Name:	Elections
Description:	The Elections Department establishes administrative and operational procedures and controls to conduct elections that are fair, free, accurate, convenient, and accessible to all eligible voters in Miami-Dade County.
Domain:	Elections
Owners:	Townsley, Penelope; White, Christina (Elections)

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target					
1.0 Customer										
Increase the number of registered voters in Miami-Dade County (ELEC)										
New Voter Registrations	Dec '13	2,205	n/a	6,692	n/a					
Registered voters	'14 FQ1	1,272,871	1,200,000	1,272,871	1,200,000					
Satisfied Customers - Elections										
Election Outreach Events	Dec '13	5	20	17	60					
Supervised Voting Programs										
Number of ALF (Assisted Living Facilities) per month	Dec '13	0	52	14	150					
Number of Nursing Homes per month	Dec '13	0	32	24	90					
Provide Excellent Customer Service to Municipal Clerks (ELEC)										
Number of Municipal Clerk Satisfaction Surveys Sent	Dec '13	n/a	n/a	n/a	n/a					
Number of Municipal Clerk Satisfaction Surveys Received	Dec '13	n/a	n/a	n/a	n/a					
Customer Satisfaction with Elections Department Overall	Dec '13	n/a	95%	n/a	n/a					
Customer Satisfaction with Governmental Affairs	Dec '13	n/a	95%	n/a	n/a					
Customer Satisfaction with Information Systems	Dec '13	n/a	95%	n/a	n/a					
Customer Satisfaction with Operations	Dec '13	n/a	95%	n/a	n/a					
Customer Satisfaction with Outreach and Training	Dec '13	n/a	95%	n/a	n/a					
Customer Satisfaction with Voter Services	Dec '13	n/a	95%	n/a	n/a					
Opportunities for every registered voter to conveniently cast a vote (ELEC)										
Initiative Name	Type	As Of	Status						%	Owners
Redraw Precinct Boundaries and Identify Polling Places		10/31/2013	In Progress						50%	Vinock, Robert C. (Elections)
Percent of Voters who Voted by Absentee Ballot		Dec '13		15% (70 / 460)	25%				40% (7,172 / 18,085)	25%
Percent of Voters who voted on Election Day for all Elections		Dec '13		85% (390 / 460)	50%				47% (8,556 / 18,085)	50%
Number of Elections Held		Dec '13		1	n/a				10	n/a
Percent of Voters who Voted Early - All Elections		Dec '13		n/a	25%				14% (2,384 / 17,625)	25%
Effective Management of Polling Places (ELEC)										
Initiative Name	Type	As Of	Status						%	Owners
ADA Polling Places Construction Projects		10/30/2013	In Progress						50%	Mendez, John; Shah, Smita (Elections); Sierra-Trujillo, Erika; Maradiaga, Marylena
Number of temporary polling place changes		Dec '13		0	10				32	30
Percentage of Polling Places that are ADA Compliant		Dec '13		100% (541 / 541)	100%				100% (541 / 541)	100%
Average number of days before election for letters to be mailed		Dec '13		60	90				60	90

Scorecard - Elections

Number of permanent polling place changes	Dec '13		0	5		24	15																						
Average number of days before election for Polling Places changes to be mailed out	Dec '13		14days	15days		14days	15days																						
Percentage of telephone lines confirmed operational 7 days prior to an election	Dec '13		100%	n/a		98%	n/a																						
▼ Monitor Requests from the Community for Information to Ensure 3 Day Response Time																													
Voter Statistical Requests - Timely Response	Dec '13		100% (21 / 21)	100%		100% (213 / 213)	144%																						
▼ Recruit Excellent Poll Workers (ELEC)																													
Number of Active Poll Workers	Nov '13		19,824	15,000		19,824	15,000																						
Number of Poll Workers Recruited	Nov '13		270	n/a		270	n/a																						
▼ The recruitment of Poll Workers reflective of the Community																													
Average Age of Poll Workers	2013 FY		50	55 (45 - 65)		50	55 (45 - 65)																						
▼ 2.0 Financial																													
▼ Meet Budget Targets (Elections)																													
Expen: Total (Elections)	'14 FQ1		\$6,721K	\$5,210K		\$6,721K	\$5,210K																						
Revenue: Total (Elections)	'14 FQ1		\$17K	\$5,210K		\$17K	\$5,210K																						
Positions: Full-Time Filled (Elections)	'14 FQ1		89	94 (93 - 95)		89	94 (93 - 95)																						
▼ 3.0 Internal																													
▼ Effective Support from Election Central (ELEC)																													
Hold Time With Election Central	Dec '13		n/a	1.00minute(s)		2.30minute(s)	1.00minute(s)																						
▼ Produce Timely and Accurate Election Results Certification (ELEC)																													
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Implement Electronic Poll Books for Election Day Polling Places</td> <td></td> <td>10/29/2013</td> <td>In Progress</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>40%</td> <td>Vinock, Robert C. (Elections); Diaz, Marcela (Elections); Johnson, Michael (Elections)</td> </tr> </tbody> </table>								Initiative Name	Type	As Of	Status						%	Owners	Implement Electronic Poll Books for Election Day Polling Places		10/29/2013	In Progress						40%	Vinock, Robert C. (Elections); Diaz, Marcela (Elections); Johnson, Michael (Elections)
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Implement Electronic Poll Books for Election Day Polling Places		10/29/2013	In Progress						40%	Vinock, Robert C. (Elections); Diaz, Marcela (Elections); Johnson, Michael (Elections)																			
Average Number of Days to Scan Precinct Registers	Oct '13		0.50 (1.00 / 2.00)	2.00		0.50 (1.00 / 2.00)	2.00																						
Number of Days to Update the Voter Registration Database with Voter History	Dec '13		1days	n/a		1days	n/a																						
Number of days to certify Countywide Primary Elections	'14 FQ1		n/a	7		n/a	n/a																						
Number of days to certify Countywide General Elections	'14 FQ1		n/a	12		n/a	n/a																						
Number of Post-Election Audits Completed	Dec '13		1	n/a		6	n/a																						
▼ 4.0 Learning and Growth																													
▼ Recruitment of Election Staff (ELEC)																													
Number of Vacancies	Dec '13		5	0		5	0																						
Seasonal Staff Employed	Dec '13		17	n/a		569	n/a																						
▼ Develop Election Department Staff Skills and County Knowledge (ELEC)																													
Internal Training	Dec '13		16	n/a		61	n/a																						
External Training	Dec '13		91	n/a		91	n/a																						