

Information

Name: Corrections and Rehabilitation 

**Description:** The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is the eighth largest jail system in the Country. On average, the Department has nearly 5,200 persons incarcerated in its 5 detention facilities. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is also responsible for another 1,200 persons on Pre-Trial Release and approximately 500 persons on some form of supervised community control.

BPO=Business Plan Objective

Domain: Corrections

Owners: Ryan, Timothy P.; Guevara, Marydell; Berry, Jacquelin (MDCR)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
<b>1.0 Customer</b>							
<b>1.1 Provide Safe, Secure, and Humane Detention</b>							
Number of Major Incidents Per Month	Nov '13		6	7		12	14
Number of Security Searches Per Month	Nov '13		7,382	6,368		15,845	12,736
<b>1.2 Provide Successful Return to the Community</b>							
Percentage of Boot Camp participants who have not reoffended	'13 FQ2		88%	100%		88%	100%
Number of Inmates in Vocational/Technical Programs	Dec '13		82	73		288	219
Number of Inmates in Education Programs	'14 FQ1		444	563		444	563
<b>1.3 Continue Community Awareness of and Satisfaction with MDCR Services</b>							
Number of Community Outreach Activities (MDCR)	'13 FQ4		59	89		382	356
Telephone Courtesy Rating	Dec '13		97%	100%		98%	100%
<b>2.0 Financial</b>							
<b>2.1 Achieve and Maintain Financial and Fiscal Soundness</b>							
Positions: Full-Time Filled (MDCR)	'13 FQ4		2,787	2,983 (2,700 - 2,983)		2,787	2,983 (2,700 - 2,983)
Overtime Hours Worked Per Month	Nov '13		41,582	0		82,140	0
Total Accounts Receivable (MDCR)	n/a		n/a	n/a		n/a	n/a
Expen: Total (Corrections)	'13 FQ4		\$71,660K	\$70,720K		\$281,647K	\$282,875K
Revenue: Total (Corrections)	'13 FQ4		\$2,002K	\$911K		\$5,030K	\$3,647K
Expen: Non-Operating (MDCR)	'13 FQ4		\$0K	\$128K		\$12K	\$515K
<b>3.0 Internal</b>							
<b>3.1 Ensure Effective Management of Current and Future Physical Plant and Technology Needs</b>							
Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'13 FQ4		93% (40 / 43)	n/a		n/a	n/a
Percentage of Completed Maintenance Service Tickets per quarter	'13 FQ2		92% (10,419 / 11,345)	n/a		92% (22,040 / 24,010)	n/a
Number of Major Facility Construction Projects (MDCR)	Dec '12		76	n/a		n/a	n/a
<b>3.2 Achieve and Maintain Professional and Regulatory Standards</b>							
Monthly Facilities Spot Inspections	Aug '13		88%	100%		n/a	100%
Monthly Facilities Comprehensive (Safety) Inspections (Accredited)	Dec '13		97%	100%		97%	100%
Monthly Facilities Fire Inspections Rating Average (Accredited and Non Accredited Facilities)	Nov '13		98%	100%		n/a	n/a

# Scorecard - Corrections and Rehabilitation

<b>▼ 3.3 Manage Jail Population Effectively</b>							
Number of Participants in the House Arrest Program	Dec '13		517	450		1,513	1,350
Average daily inmate population per month	Sep '13		4,949	5,200		4,930	5,200
Number of Pretrial Services (PTS) Releases	Dec '12		745	900		802	900
Average Length of Stay Per Month Per Inmate (ALOS)	Sep '13		22.6	21.9		22.3	21.9
Bookings per month	Sep '13		6,566	n/a		81,784	n/a
<b>▼ 4.0 Learning and Growth</b>							
<b>▼ 4.1 Recruit, Hire, and Retain Qualified and Diverse Employees</b>							
Certified Personnel hired to fill Correctional Officer vacancies	Dec '13		11	3		11	8
Correctional Officer Trainees hired per month	Dec '13		28	0		28	0
Civilian Personnel hired per month	Dec '13		19	5		21	15
<b>▼ 4.2 Ensure Employees Possess Required Workforce Skills</b>							
Number of Officers attending Mandatory In-service Training	'14 FQ1		448	250		448	250
Number of employees completing accreditation training requirement	'14 FQ1		32	80		32	80

