Scorecard - Audit and Management Services

Information

Name:	Audit and Management Services
Description:	n/a
Domain:	AMS
Owners:	Jackson, Cathy (AMS); McKee, Nancy

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
1.0 Customer							
Monitor Auditee Corrective Actions (AMS)							
Complete planned follow-up audits.	'14 FQ2	▲	10%	10%	▲	40%	20%
Communicate Audit Results Timely (AMS)							
Issue draft reports within 90 days of fieldwork completion.	'14 FQ2	▼	50%	55%	▲	61%	55%
2.0 Financial							
Meet Budget Targets (Audit and Management Services)							
Expen: Total (Audit & Mgmt Svcs)	'14 FQ2	▲	$1,019K	$1,149K	▲	$2,156K	$2,298K
Revenue: Total (Audit & Mgmt Svcs)	'14 FQ1	▼	$0K	$1,149K	▼	$0K	$1,149K
Positions: Full-Time Filled (AMS)	'14 FQ1	▼	39	41 (40 - 42)		n/a	n/a
Budget Implementation: FY 10-11 (AMS)							

Initiative Name	Type	As Of	Status						%	Owners
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)

Sound asset management and financial investment strategies (AMS)							
Net Audit Assessment	'13 FQ4	▼	$349,513	$750,000	▼	$2,583,530	$3,000,000
Audit Assessments Collected	'13 FQ4	▲	$3,185,382	$375,000	▲	$3,361,399	$1,500,000
Audit Reports or Deliverables	'13 FQ4	▲	10	8	▼	28	35
Complete Risk Assessment Analysis and Develop Audit Plan	2013 FY	▲	100%	100%	▲	100%	100%
Budget Implementation FY 09-10 (AMS)							

Initiative Name	Type	As Of	Status						%	Owners
Eliminate 6 positions in Audit Services (AMS-1)		10/31/2009	Complete	▲	▲				100%	Jackson, Cathy (AMS)
Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete	▲	▲				100%	Jackson, Cathy (AMS)

3.0 Internal							
4.0 Learning and Growth							
Staff Development and Certification (AMS)							
Audit Staff Professionally Certified	'13 FQ4	▲	65%	55%	▲	66%	55%
Hold Quarterly Staff Meetings	'13 FQ4	▲	1	1	▲	4	4
Complete Evaluations Within 30 Days After Due Date.	'13 FQ4	▼	71%	90%	▼	74%	90%
Maintain a High Training Satisfaction Rate.	2013 FY	▲	100%	95%	▲	100%	95%
Continuing education hours	2013 FY	▲	48	40	▲	48	40