

Information

Name:	Miami-Dade Juvenile Services Department (Business Review)
Description:	The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at risk of arrest in Miami-Dade County.
Domain:	Juvenile Services
Owners:	Copeland, Morris (JAC); Molina, Cristina M. (JAC)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
1.0 Customer							
1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)							
Number of Juvenile Arrests Processed at the Juvenile Services Department	Apr '14		417	388		2,394	2,859
Number of Youth Released to Secure Detention	Apr '14		198	211		1,155	1,400
1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)							
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Apr '14		94%	90%		91%	90%
Total Number of Youth Referred to Diversion and Prevention Programs	Apr '14		289	269		1,836	1,885
Total Number of Youth Referred to Civil Citation Initiative in Coordination with Miami-Dade County municipal law enforcement agencies	Apr '14		136	122		863	952
Total Number of Youth referred to Diversion Programs (J-DAP and JASS)	Apr '14		91	89		604	524
Total Number of Youth Referred to At Risk Delinquency Initiative by law enforcement, schools, families, or other community members.	Apr '14		62	43		415	301
Number of Intervention, Prevention and Outreach Services	'14 FQ2		46	42		79	84
1.3 Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)							
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Apr '14		705	595		3,890	4,002
1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)							
Percentage of deferred youth with unsuccessful completion due to new law violations	Apr '14		10%	9%		10%	9%
Percentage of Youth Successfully Completing Diversion Programs	Apr '14		75% (138 / 184)	80%		75% (948 / 1,260)	80%
2.0 Financial							
2.1 Meet Budget Targets (Juvenile Services)							
Expen: Total (Juvenile Services)	'14 FQ2		\$211,311K	\$2,699K		\$213,558K	\$5,398K
Revenue: Total (Juvenile Services)	'14 FQ1		\$690K	\$2,699K		\$690K	\$2,699K
Total Accounts Receivable (JSD)	'12 FQ3		\$0.0K	n/a		n/a	n/a
Positions: Full-Time Filled (JSD)	'14 FQ2		233	99 (94 - 99)		n/a	n/a
2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)							
Quarterly Meeting Conducted (Y/N)	'14 FQ2		Yes	Yes		Yes	Yes
Monthly Managers Meeting	Apr '14		Yes	Yes		Yes	Yes

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▼	2.3 Explore, identify and ensure compliance with grants (FIN)							
	Implement Grant Corrective Action Plans within Specified Timeline.	Apr '14	▲	100%	100%	▲	100%	100%
	Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Apr '14	▲	100%	100%	▲	100%	100%
▼	3.0 Internal							
▼	3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)							
	Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Apr '14	■	99.7%	100.0%		n/a	100.0%
	Percentage of Non-Detainable Youth Released Within Six (6) Hours	Apr '14	▼	40%	55%	■	49%	55%
	Percentage of Detainable Youth Released Within Six (6) Hours	Apr '14	■	54%	65%	■	61%	65%
▼	3.2 Provide a Safe and Secure Environment (JSD)							
	Zero Incidents Resulting in Liability (%)	'14 FQ2	▲	100%	100%	▲	100%	100%
	Review/Update accuracy of computer access credentials	Apr '14	▲	Yes	Yes	▲	Yes	Yes
	Accuracy of Access Control Cards	Apr '14	▲	Yes	Yes	▲	Yes	Yes
	Percentage of Safety Inspection Reports completed by deadline	Apr '14	▲	100%	100%	▲	100%	100%
▼	3.3 Administration and Public Information (JSD)							
	Monthly Community Based Organization (CBO) Meetings	Apr '14	▲	Yes	Yes	▲	Yes	Yes
	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'14 FQ2	▲	100%	95%	▲	100%	95%
▼	3.4 Monitor level of referrals							
	Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Apr '14		860	n/a		5,272	n/a
▼	4.0 Learning and Growth							
▼	4.1 Manage Human Resources and Employee Motivation (JSD)							
	Quarterly Newsletter Distribution Date (by the 15th of each Quarter's end)	'14 FQ2	▲	15	15	▲	15	15
▼	4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)							
	Direct Care Staff Training	Apr '14	▲	100%	100%	■	100%	100%
	Pre-Service Training	Apr '14	▲	100%	100%	■	100%	100%
	Supervisory Staff Training	Apr '14	▲	100%	100%	■	100%	100%

