

Information							
Name:	Corrections and Rehabilitation						
Description:	The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is the eighth largest jail system in the Country. On average, the Department has approximately 5,000 persons incarcerated in its 5 detention facilities. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is also responsible for another 2,500 persons on Pretrial Release and approximately 550 persons on some form of supervised community control. BPO=Business Plan Objective						
Domain:	Corrections						
Owners:	Guevara, Marydell						

Details							
	As Of		Actual	Target		FYTD Actual	FYTD Target
1.0 Customer							
1.1 Provide Safe, Secure, and Humane Detention							
Number of Major Incidents Per Month	Dec '13		7	7		19	21
Number of Security Searches Per Month	Dec '13		7,613	7,017		23,458	21,051
1.2 Provide Successful Return to the Community							
Percentage of Boot Camp participants who have not reoffended	'14 FQ1		87%	100%		87%	100%
Number of Inmates in Vocational/Technical Programs	Apr '14		63	73		558	511
Number of Inmates in Education Programs	'14 FQ2		317	400		761	800
1.3 Continue Community Awareness of and Satisfaction with MDCR Services							
Number of Community Outreach Activities (MDCR)	'14 FQ1		91	89		91	89
Telephone Courtesy Rating	Apr '14		99%	100%		98%	100%
2.0 Financial							
2.1 Achieve and Maintain Financial and Fiscal Soundness							
Overtime Hours Worked Per Month	Dec '13		43,104	16,850		125,244	50,550
Positions: Full-Time Filled (MDCR)	'14 FQ2		0	2,846		0	2,846
				(2,800 - 2,846)			(2,800 - 2,846)
Total Accounts Receivable (MDCR)	n/a		n/a	n/a		n/a	n/a
Expen: Total (Corrections)	'14 FQ1		\$79,730K	\$74,938K		\$79,730K	\$74,938K
Revenue: Total (Corrections)	'14 FQ1		\$533K	\$2,632K		\$533K	\$2,632K
Expen: Non-Operating (MDCR)	'14 FQ1		\$13K	\$53K		\$13K	\$53K
3.0 Internal							
3.1 Ensure Effective Management of Current and Future Physical Plant and Technology Needs							
Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'14 FQ1		97%	100%		97%	100%
			(38 / 39)			(38 / 39)	
Percentage of Completed Maintenance Service Tickets per quarter	'14 FQ1		96%	75%		98%	75%
			(11,884 / 12,337)			(11,884 / 12,337)	
3.2 Achieve and Maintain Professional and Regulatory Standards							
Monthly Facilities Spot Inspections	Dec '13		86%	100%		n/a	100%
Monthly Facilities Comprehensive (Safety) Inspections (Accredited)	Dec '13		97%	100%		97%	100%
Monthly Facilities Fire Inspections Rating Average (Accredited and Non Accredited Facilities)	Dec '13		97%	100%		n/a	n/a
3.3 Manage Jail Population Effectively							
Number of Participants in the House Arrest Program	Apr '14		604	483		3,841	3,348

Scorecard - Corrections and Rehabilitation

Number of Pretrial Services (PTS) Releases	Dec '13		689	840		688	840
Average daily inmate population per month	Dec '13		4,671	5,000		4,724	5,067
Average Length of Stay Per Month Per Inmate (ALOS)	Dec '13		24.1	22.0		23.3	22.0
Bookings per month	Dec '13		6,002	n/a		18,666	n/a
▼ 4.0 Learning and Growth							
▼ 4.1 Recruit, Hire, and Retain Qualified and Diverse Employees							
Certified Personnel hired to fill Correctional Officer vacancies	Apr '14		0	6		15	42
Correctional Officer Trainees hired per month	Apr '14		43	10		72	70
Civilian Personnel hired per month	Apr '14		0	3		26	21
▼ 4.2 Ensure Employees Possess Required Workforce Skills							
Number of Officers attending Mandatory In-service Training	'14 FQ2		425	400		873	800
Number of employees completing accreditation training requirement	'14 FQ1		80	140		80	140

