

Scorecard - Animal Services

Information

Name: Animal Services

Description: n/a

Domain: Animal Services

Owners: Lanza, Juan (ASD); Munoz, Alex

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target										
1.0 Customer															
▼ Increase voluntary compliance (ASD)															
▼ "DEPARTMENTAL SORTIE" - Increase # of Saved Animals	Jul '13	1,507	1,023	15,447	10,230										
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Initiative Name	Type	As Of	Status	Owners											
Neighborhood Strategic Plan		n/a	n/a	Lanza, Juan (ASD)											
Spay/Neuter surgeries conducts by ASD TOTAL	Sep '12	0	100	n/a	600										
Shelter Intake	Dec '12	2,289	n/a	7,403	n/a										
Volunteer Hours (ASD) (PS4-2)	May '13	447	n/a	n/a	n/a										
▼ Increase # of dogs licensed in Miami-Dade County	'13 FQ2	56,423	46,000	100,163	92,000										
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Neighborhood Strategic Plan		n/a	n/a	Lanza, Juan (ASD)											
# pets vaccinated at Rabies Clinic and Microchipped by ASD	'13 FQ3	6,963	6,175	20,315	18,235										
Conduct Community Outreach Events (NU2-1)	'12 FQ3	0	0	0	0										
2.0 Financial															
▼ Meet Budget Targets (Animal Services)															
Expenditures - Total (Animal Services)	'14 FQ1	\$3,689	\$3,751	\$3,689	\$3,751										
Revenue: Total (Animal Services)	'14 FQ1	\$1,744K	\$3,357K	\$1,744K	\$3,357K										
Positions: Full-Time Filled (ASD)	'14 FQ2	0	173	n/a	n/a										
(150 - 173)															
Planned necessary resources to meet current and future operating and capital needs (ASD)															
3.0 Internal															
▼ Number of Investigations Responded to. (ASD)															
Number cruelty investigations responded to	May '14	291	n/a	n/a	n/a										
Number pit bull investigations responded to	Jul '13	81	n/a	n/a	n/a										
Number dangerous dog investigations responded to	May '14	29	n/a	n/a	n/a										
Number of Breeder/Pet Store investigations	May '14	20	n/a	n/a	n/a										
Number of Investigations Responded to	May '14	429	400	n/a	n/a										
Number of Overdue Investigations Responded to	Aug '13	125	n/a	n/a	n/a										
▼ Reduce euthanasia ratio (ASD)															
Reduce ratio of euthanasias relative to impoundments	Dec '13	15.8% (321.0 / 2,034.0)	n/a	19.5% (1,397.0 / 7,153.0)	n/a										
▼ "DEPARTMENTAL SORTIE" - Increase # of Saved Animals	Jul '13	1,507	1,023	15,447	10,230										
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Initiative Name	Type	As Of	Status	Owners											
Neighborhood Strategic Plan		n/a	n/a	Lanza, Juan (ASD)											
▼ Consistent interpretation and application of enforcement practices (ASD)															
Citations	Jun '14	1,280	n/a	n/a	n/a										
Citation Error Rate	Jun '14	2.00%	2.00%	2.00%	2.00%										

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▼ Respond quickly to service calls to promote safe and livable communities (ASD)							
Dead Animal Pickup - Average Response Time (ServiceStat)	Mar '13		1.10Days (199.00 / 181.00)	1.00Days		1.52Days (3,836.00 / 2,525.00)	1.00Days
Dead Animal Pickup - Total Closed Per Month (ServiceStat)	May '14		423	n/a		3,401	n/a
Dead Animal Pickup - Total Monthly Count (ServiceStat)	May '14		423	n/a		3,401	n/a
Stray Animal Pickup - Total Monthly Count (ServiceStat)	Mar '13		611	n/a		6,638	n/a
Stray Animal Pickup - Total Closed per Month (ServiceStat)	May '14		423	n/a		3,401	n/a
Stray Animal Pickup - Average Response Time (ServiceStat)	Mar '13		0.00Days (1.70 / 451.00)	2.00Days		2.57Days (16,099.70 / 6,266.00)	2.00Days
Injured Animal - Total Monthly Count (ServiceStat)	May '14		364	n/a		n/a	n/a
Injured Animal - Total Closed per Month (ServiceStat)	May '14		364	n/a		n/a	n/a
Animal Bite to Person - Total Closed per Month (ServiceStat)	May '14		189	n/a		n/a	n/a
Animal Bite to Person - Total per Month (ServiceStat)	May '14		189	n/a		1,408	n/a
Police Assist - Monthly Total (Service Stat)	May '14		180	n/a		n/a	n/a
Injured Animal - Average Response Time (ServiceStat)	May '14		0	n/a		n/a	n/a
Animal Bite to Person - Average Response time (ServiceStat)	May '14		3.2	3.0		n/a	n/a
Police Assist - Average Response Time (Service Stat)	May '14		0	1		n/a	n/a
▼ Green Projects (ASD)							
Fuel Consumption (Gallons)	Jun '14		4,602	n/a		n/a	n/a
Electricity Usage (kw)	Jun '14		67,680	n/a		n/a	n/a
Paper Recycling (Gallons)	Mar '14		1,600	n/a		n/a	n/a
Corrugated cardboard recycling (Lbs)	Mar '14		600	n/a		n/a	n/a
▼ ASD Licensing account performance							
Station Accounts (Vets/Pet Dealers) Received	Jun '14		12,219	n/a		n/a	n/a
Customer Accounts	Jun '14		1,240	0		n/a	n/a
Tags by Mail Processed	Jun '14		807	n/a		n/a	n/a
Tags by Mail Request	Jun '14		851	n/a		n/a	n/a
Tag Consignment	Jun '14		13,550	n/a		n/a	n/a
Station Accounts (Vets/Pet Dealers): Processed	Jun '14		11,123	n/a		n/a	n/a
4.0 Learning and Growth							

