Scorecard - Audit and Management Services

Information

Name: Audit and Management Services

Description: n/a

Domain: AMS

Owners: Jackson, Cathy (AMS); McKee, Nancy

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Monitor Auditee Corrective Actions (AMS)					
Complete planned follow-up audits.	'14 FQ3	15%	10%	55%	30%
Communicate Audit Results Timely (AMS)					
Issue draft reports within 90 days of fieldwork completion.	'14 FQ3	27%	55%	49%	55%
2.0 Financial					
Meet Budget Targets (Audit and Management Services)					
Expen: Total (Audit & Mgmt Svcs)	'14 FQ3	$987K	$1,150K	$3,143K	$3,448K
Revenue: Total (Audit & Mgmt Svcs)	'14 FQ3	$0K	$1,150K	$0K	$3,448K
Positions: Full-Time Filled (AMS)	'14 FQ3	37	41 (40 - 42)	n/a	n/a
Budget Implementation: FY 10-11 (AMS)					

Initiative Name	Type	As Of	Status	%	Owners
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a		Jackson, Cathy (AMS)

Sound asset management and financial investment strategies (AMS)					
Net Audit Assessment	'14 FQ3	$3,099,025	$750,000	$3,099,025	$2,250,000
Audit Assessments Collected	'14 FQ3	$153,974	$375,000	$1,358,280	$1,125,000
Audit Reports or Deliverables	'14 FQ3	11	9	22	27
Complete Risk Assessment Analysis and Develop Audit Plan	2014 FY	100%	100%	100%	100%
Budget Implementation FY 09-10 (AMS)					

Initiative Name	Type	As Of	Status	%	Owners
Eliminate 6 positions in Audit Services (AMS-1)		10/31/2009	Complete	100%	Jackson, Cathy (AMS)
Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete	100%	Jackson, Cathy (AMS)

3.0 Internal					
4.0 Learning and Growth					
Staff Development and Certification (AMS)					
Audit Staff Professionally Certified	'14 FQ3	65%	55%	64%	55%
Hold Quarterly Staff Meetings	'14 FQ3	1	1	3	3
Complete Evaluations Within 30 Days After Due Date.	'14 FQ3	33%	90%	57%	90%
Maintain a High Training Satisfaction Rate.	2014 FY	0%	95%	0%	95%
Continuing education hours	2014 FY	4	40	4	40