

Scorecard - Elections

Information

Name: Elections

Description: The Elections Department establishes administrative and operational procedures and controls to conduct elections that are fair, free, accurate, convenient, and accessible to all eligible voters in Miami-Dade County.

Domain: Elections

Owners: Townsley, Penelope; White, Christina (Elections)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target			
1.0 Customer										
Increase the number of registered voters in Miami-Dade County (ELEC)										
Registered voters	'14 FQ4		1,291,784	1,200,000		1,291,784	1,200,000			
New Voter registrations - net (Quarterly)	'14 FQ4		16,190	15,000		46,174	40,000			
Satisfied Customers - Elections										
Election Outreach Events	Sep '14		92	90		504	520			
Supervised Voting Programs										
Number of ALF (Assisted Living Facilities) per month	Sep '14		3	3		108	108			
Number of Nursing Homes per month	Sep '14		6	6		77	77			
Provide Excellent Customer Service to Municipal Clerks (ELEC)										
Number of Municipal Clerk Satisfaction Surveys Sent	Sep '14		0	4		15	18			
Customer Satisfaction with Elections Department Overall	Sep '14		n/a	95%		100% (55 / 55)	95%			
Number of Municipal Clerk Satisfaction Surveys Received	Sep '14		n/a	2		6	5			
Customer Satisfaction with Governmental Affairs	Sep '14		n/a	95%		100% (155 / 155)	95%			
Customer Satisfaction with Information Systems	Sep '14		n/a	95%		100% (50 / 50)	95%			
Customer Satisfaction with Operations	Sep '14		n/a	95%		100% (50 / 50)	95%			
Customer Satisfaction with Outreach and Training	Sep '14		n/a	95%		100% (30 / 30)	95%			
Customer Satisfaction with Voter Services	Sep '14		n/a	95%		100% (40 / 40)	95%			
Opportunities for every registered voter to conveniently cast a vote (ELEC)										
Initiative Name	Type	As Of	Status						%	Owners
Redraw Precinct Boundaries and Identify Polling Places		10/16/2014	In Progress						90%	Vinock, Robert C. (Elections)
Percent of Voters who Voted by Absentee Ballot		Sep '14	n/a	n/a		50%	25%		(109,411 / 220,518)	
Percent of Voters who voted on Election Day for all Elections		Sep '14	n/a	n/a		36%	50%		(78,674 / 220,518)	
Number of Elections Held		Sep '14	n/a	n/a		27	27			
Percent of Voters who Voted Early - All Elections		Sep '14	n/a	n/a		14%	25%		(30,873 / 220,518)	
Effective Management of Polling Places (ELEC)										
Initiative Name	Type	As Of	Status						%	Owners
ADA Polling Places Construction Projects		10/20/2014	In Progress						85%	Mendez, John; Sierra-Trujillo, Erika

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Number of temporary polling place changes	Sep '14		0	10		50	100																						
Percentage of Polling Places that are ADA Compliant	Sep '14		100% (541 / 541)	100%		100% (541 / 541)	100%																						
Average number of days before election for letters to be mailed	Sep '14		n/a	n/a		60	85																						
Number of permanent polling place changes	Sep '14		0	5		29	50																						
Average number of days before election for Polling Places changes to be mailed out	Sep '14		n/a	n/a		14days	15days																						
Percentage of telephone lines confirmed operational 7 days prior to an election	Sep '14		n/a	n/a		99%	100%																						
▼ Monitor Requests from the Community for Information to Ensure 3 Day Response Time																													
Voter Statistical Requests - Timely Response	Sep '14		96% (55 / 57)	85%		99% (588 / 592)	85%																						
▼ Recruit Excellent Poll Workers (ELEC)																													
Number of Active Poll Workers	Sep '14		11,135	12,000		11,135	12,000																						
Number of Poll Workers Recruited	Sep '14		60	50		1,647	1,200																						
▼ The recruitment of Poll Workers reflective of the Community																													
Average Age of Poll Workers	2014 FY		52	55 (45 - 65)		52	55 (45 - 65)																						
▼ 2.0 Financial																													
▼ Meet Budget Targets (Elections)																													
Expen: Total (Elections)	'14 FQ4		\$7,893K	\$5,210K		\$21,849K	\$20,840K																						
Revenue: Total (Elections)	'14 FQ4		\$21,511K	\$5,210K		\$21,849K	\$20,840K																						
Positions: Full-Time Filled (Elections)	'14 FQ4		89	94 (93 - 95)		89	94 (93 - 95)																						
▼ 3.0 Internal																													
▼ Effective Support from Election Central (ELEC)																													
Hold Time With Election Central	Sep '14		n/a	n/a		1.46minute(s)	1.00minute(s)																						
▼ Produce Timely and Accurate Election Results Certification (ELEC)																													
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Implement Electronic Poll Books for Election Day Polling Places</td> <td></td> <td>10/23/2014</td> <td>Complete</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>100%</td> <td>Vinock, Robert C. (Elections); Johnson, Michael (Elections)</td> </tr> </tbody> </table>								Initiative Name	Type	As Of	Status						%	Owners	Implement Electronic Poll Books for Election Day Polling Places		10/23/2014	Complete						100%	Vinock, Robert C. (Elections); Johnson, Michael (Elections)
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Implement Electronic Poll Books for Election Day Polling Places		10/23/2014	Complete						100%	Vinock, Robert C. (Elections); Johnson, Michael (Elections)																			
Number of Days to Update the Voter Registration Database with Voter History	Sep '14		1days	2days		1days	2days																						
Number of days to certify Countywide Primary Elections	'14 FQ4		7	7		7	7																						
Number of days to certify Countywide General Elections	'14 FQ4		n/a	12		10	12																						
Number of Post-Election Audits Completed	Sep '14		1	1		16	11																						
▼ 4.0 Learning and Growth																													
▼ Recruitment of Election Staff (ELEC)																													
Number of Vacancies	Sep '14		5	6		5	6																						
Seasonal Staff Employed	Sep '14		227	250		1,792	2,010																						
▼ Develop Election Department Staff Skills and County Knowledge (ELEC)																													
Internal Training	Sep '14		13	5		123	60																						
External Training	Sep '14		0	0		94	90																						

