

Scorecard - Miami-Dade Juvenile Services Department (Business Review)

Information

Name: Miami-Dade Juvenile Services Department (Business Review)

Description: The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Domain: Juvenile Services

Owners: Copeland, Morris (JAC); Molina, Cristina M. (JAC)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
▼ 1.0 Customer							
▼ 1.1 Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)							
Number of Juvenile Arrests Processed at the Juvenile Services Department	Sep '14		330	296		4,092	4,514
Number of Youth Released to Secure Detention	Sep '14		175	153		2,056	2,238
▼ 1.2 Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)							
Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Sep '14		92%	90%		91%	90%
Total Number of Youth Referred to Diversion and Prevention Programs	Oct '14		260	287		260	287
Total Number of Youth Referred to Civil Citation Initiative in Coordination with Miami-Dade County municipal law enforcement agencies	Oct '14		114	150		114	150
Total Number of Youth referred to Diversion Programs (J-DAP and JASS)	Oct '14		61	75		61	75
Total Number of Youth Referred to At Risk Delinquency Initiative by law enforcement, schools, families, or other community members.	Oct '14		85	63		85	63
Number of Intervention, Prevention and Outreach Services	'14 FQ4		62	63		206	189
▼ 1.3 Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)							
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Sep '14		518	403		6,610	6,487
▼ 1.4 Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)							
Percentage of deferred youth with unsuccessful completion due to new law violations	Oct '14		10%	9%		10%	9%
Percentage of Youth Successfully Completing Diversion Programs	Oct '14		71% (144 / 203)	75%		71% (144 / 203)	75%
▼ 2.0 Financial							
▼ 2.1 Meet Budget Targets (Juvenile Services)							
Expen: Total (Juvenile Services)	'14 FQ3		\$2,316K	\$2,699K		\$215,874K	\$8,097K
Revenue: Total (Juvenile Services)	'14 FQ3		\$668K	\$2,672K		n/a	\$5,371K
Total Accounts Receivable (JSD)	'12 FQ3		\$0.0K	n/a		n/a	n/a
Positions: Full-Time Filled (JSD)	'14 FQ3		99	99		n/a	n/a
				(94 - 99)			
▼ 2.2 Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)							
Quarterly Meeting Conducted (Y/N)	'14 FQ4		Yes	Yes		Yes	Yes
Monthly Managers Meeting	Sep '14		Yes	Yes		Yes	Yes

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▼ 2.3 Explore, identify and ensure compliance with grants (FIN)								
Implement Grant Corrective Action Plans within Specified Timeline.	Sep '14		100%	100%		100%	100%	
Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Sep '14		100%	100%		100%	100%	
▼ 3.0 Internal								
▼ 3.1 Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)								
Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Sep '14		98.7%	100.0%		98.4%	100.0%	
Percentage of Non-Detainable Youth Released Within Six (6) Hours	Sep '14		60%	55%		53%	55%	
Percentage of Detainable Youth Released Within Six (6) Hours	Sep '14		66%	65%		63%	65%	
▼ 3.2 Provide a Safe and Secure Environment (JSD)								
Zero Incidents Resulting in Liability (%)	'14 FQ4		100%	100%		100%	100%	
Review/Update accuracy of computer access credentials	Oct '14		Yes	Yes		Yes	Yes	
Accuracy of Access Control Cards	Sep '14		Yes	Yes		Yes	Yes	
Percentage of Safety Inspection Reports completed by deadline	Sep '14		100%	100%		100%	100%	
▼ 3.3 Administration and Public Information (JSD)								
Monthly Community Based Organization (CBO) Meetings	Sep '14		Yes	Yes		Yes	Yes	
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'14 FQ4		100%	95%		100%	95%	
▼ 3.4 Monitor level of referrals								
Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Sep '14		682	n/a		8,979	n/a	
▼ 4.0 Learning and Growth								
▼ 4.1 Manage Human Resources and Employee Motivation (JSD)								
Quarterly Newsletter Distribution Date (by the 15th of each Quarter's end)	'14 FQ4		16	15		16	15	
▼ 4.2 Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)								
Direct Care Staff Training	Sep '14		100%	100%		100%	100%	
Pre-Service Training	Sep '14		100%	100%		100%	100%	
Supervisory Staff Training	Sep '14		100%	100%		100%	100%	

