

Scorecard - Medical Examiner Department

Information

Name: Medical Examiner Department

Description: The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.

Domain: Medical Examiner

Owners: Hyma, Bruce A. (ME); Rivera-Morales, Jorge (ME); Valdés-Pagés, Xavier (ME); Lew, Emma O. (ME)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
▼ 1.0 Customer							
▼ Fulfill Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)							
Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	2014 FY	▼	12,748	10,320	▼	12,748	10,320
Medicolegal Number of Scene Calls per Month (PS 2-1 / PS 1-2)	Sep '14		4	n/a		72	n/a
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	2014 FY		2,452	n/a		2,452	n/a
Deaths Certified Monthly PS 1-2	Sep '14	▲	165	205	▲	2,182	2,460
Autopsies performed annually (Fiscal) PS 1-2	2014 FY		1,679	n/a		1,679	n/a
Body Disposition Requests Processed /Approved per Florida Statute GG 5-1	2014 FY		8,646	n/a		8,646	n/a
Non ME Cases (Jurisdiction Declined) PS 1-2	Sep '14	▲	90	41	▲	1,227	492
Medicolegal Non-ME Cases Cleared per Month PS 1-2	Sep '14		47	n/a		662	n/a
▼ Comply with Florida Administrative Code - Bone & Tissue Procurement (HH 1-1 / GG 5-1)							
Bone & Tissue Cases processed annually (Fiscal Year) (HH 1-1 / GG 5-1)	2014 FY		1	n/a		1	n/a
Percentage of ME cases that are bone, tissue, or organ donors (HH 1-1 / GG 5-1)	Sep '14		10%	n/a		8%	n/a
▼ Public Interment Program (FS Chapters 406 and 872) GG 5-1							
Public Interment Cases Annually (Fiscal Year) GG 5-1	2014 FY	▲	673	819	▲	673	819
Public Interment cases opened	Sep '14		75	n/a		991	n/a
Public Interment cases cremated	Sep '14	▼	37	49	▲	673	582
Public Interment pre approval cases opened	Sep '14		18	n/a		189	n/a
▼ Forensic Toxicology Laboratory Activity (PS 1-2 / HH 1-1)							
Toxicology Cases Processed (ME District 11, Miami-Dade)	Sep '14	▲	207	157	■	1,587	1,884
Toxicology Cases Received - (ME District 11, Miami-Dade)	2014 FY	▲	1,945	1,719	▲	1,945	1,719
Toxicology Cases Processed (Outside Districts)	Sep '14	▼	15	75	▼	254	900
Toxicology Cases Received - (Outside Districts)	2014 FY		397	n/a		397	n/a
Toxicology Case Turnaround Time	Sep '14	■	86.5	30.0		n/a	n/a
Accreditation Criteria for Toxicology Turnaround (ME Cases)	Sep '14	▼	44%	90%		n/a	n/a
Toxicology assays performed on MDME cases	2014 FY		9,597	n/a		9,597	n/a
Toxicology assays performed on Outside cases	2014 FY		1,444	n/a		1,444	n/a
Toxicology assays for QA/QC evaluations	2014 FY		4,539	n/a		4,539	n/a
▼ Expand awareness of death investigation processes PS 1-2							
Training activities for public safety agencies and the community - Number of activities per month	Sep '14	▼	7	10	▼	65	120
Training activities for public safety agencies and the community - Number of students per month	Sep '14	▲	140	100	▼	1,159	1,200

Scorecard - Medical Examiner Department

2.0 Financial							
Meet Budget Targets (Medical Examiner) GG 4-2							
Expen: Total (Medical Examiner)	'14 FQ4		\$2,677K	\$2,780K		\$9,943K	\$11,120K
Revenue: Total (Medical Examiner)	'14 FQ4		\$9,198K	\$2,779K		\$10,284K	\$11,118K
Positions: Full-Time Filled (ME)	'14 FQ4		77	83		n/a	n/a
				(80 - 83)			
3.0 Internal							
Forensic Evidence Recovery Team - Measure Overall Performance PS 2-1							
FERT - Average Arrival Response Time (Minutes) PS 2-1	Sep '14		52	60		51	60
FERT - Number of calls above 60 minutes per month PS2-1	Sep '14		64	5		934	60
FERT - % of calls that are above 60 minutes per month, historical PS2-1	Sep '14		31	5		35	5
Autopsy Reports Preparation Time (PS 1-2)							
Autopsy protocol preparation time (calendar days)	Sep '14		19	14		26	14
Department Sortie-Medical Examiner Release Time (hours) PS 1-2							
Department Sortie-Medical Examiner Release Time(hours) PS 1-2	Sep '14		29	24		29	24
Scene Investigations by Medical Examiners (PS 1-2 / PS 2-1)							
Scene Investigations by Medical Examiners	2014 FY		171	n/a		171	n/a
Forensic Imaging Unit Activity PS 1-2							
Photographs Taken For Medical Examiners	2014 FY		112,706	115,800		112,706	115,800
Photographs Taken for Law Enforcement	2014 FY		4,905	4,100		4,905	4,100
Total Images reproduced	Sep '14		3,217	8,080		141,124	96,960
Workorders processed workload	Sep '14		393	488		5,661	5,856
Evaluate Laboratory Case Input and Output PS 1-2							
Ratio of Toxicology cases completed to cases received.	Sep '14		1.16	1.00		0.77	1.00
ME Case Load (NAME) Accreditation (PS 1-2 / GG 2-2)							
Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	2014 FY		100%	100%		100%	100%
NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 90 days.	Sep '14		92 (1,801 / 1,965)	90		88 (21,751 / 24,842)	90
FAME Practice Guidelines for Pathologist Autopsy Case Load (PS 1-2 / GG2-2)							
Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	2014 FY		100%	100%		n/a	n/a
Body Inventory PS 1-2							
Body Count in refrigeration	Sep '14		83	70		n/a	n/a
4.0 Learning and Growth							
CME Modifications - Electronic Signature GG 3-2							
CME Migration from VAST to latest NET version. GG 3-2							
Deploy Windows 7 computers department wide GG 3-2							
EDRS Integration with CME GG 3-2							
Implementation of NCIC system GG 3-2							