

Scorecard - Audit and Management Services

Information

Name: Audit and Management Services
Description: n/a
Domain: AMS
Owners: Jackson, Cathy (AMS); McKee, Nancy

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target																																	
1.0 Customer																																								
Monitor Auditee Corrective Actions (AMS)																																								
Complete planned follow-up audits.	'14 FQ3		15%	10%		60%	30%																																	
Communicate Audit Results Timely (AMS)																																								
Issue draft reports within 90 days of fieldwork completion.	'14 FQ3		27%	55%		49%	55%																																	
2.0 Financial																																								
Meet Budget Targets (Audit and Management Services)																																								
Expen: Total (Audit & Mgmt Svcs)	'14 FQ3		\$987K	\$1,150K		\$3,143K	\$3,448K																																	
Revenue: Total (Audit & Mgmt Svcs)	'14 FQ4		\$4,178K	\$1,150K		\$4,178K	\$4,598K																																	
Positions: Full-Time Filled (AMS)	'14 FQ4		37	41		n/a	n/a																																	
				(40 - 42)																																				
Budget Implementation: FY 10-11 (AMS)																																								
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)</td> <td></td> <td>n/a</td> <td>n/a</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Jackson, Cathy (AMS)</td> </tr> </tbody> </table>								Initiative Name	Type	As Of	Status						%	Owners	Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)											
Initiative Name	Type	As Of	Status						%	Owners																														
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)																														
Sound asset management and financial investment strategies (AMS)																																								
Net Audit Assessment	'14 FQ3		\$3,099,025	\$750,000		\$3,099,025	\$2,250,000																																	
Audit Assessments Collected	'14 FQ3		\$153,974	\$375,000		\$1,358,280	\$1,125,000																																	
Audit Reports or Deliverables	'14 FQ3		11	9		22	27																																	
Complete Risk Assessment Analysis and Develop Audit Plan	2014 FY		100%	100%		100%	100%																																	
Budget Implementation FY 09-10 (AMS)																																								
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Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete						100%	Jackson, Cathy (AMS)																														
3.0 Internal																																								
4.0 Learning and Growth																																								
Staff Development and Certification (AMS)																																								
Audit Staff Professionally Certified	'14 FQ3		65%	55%		64%	55%																																	
Hold Quarterly Staff Meetings	'14 FQ3		1	1		3	3																																	
Complete Evaluations Within 30 Days After Due Date.	'14 FQ3		33%	90%		57%	90%																																	
Maintain a High Training Satisfaction Rate.	2013 FY		100%	95%		100%	95%																																	
Continuing education hours	2013 FY		48	40		48	40																																	