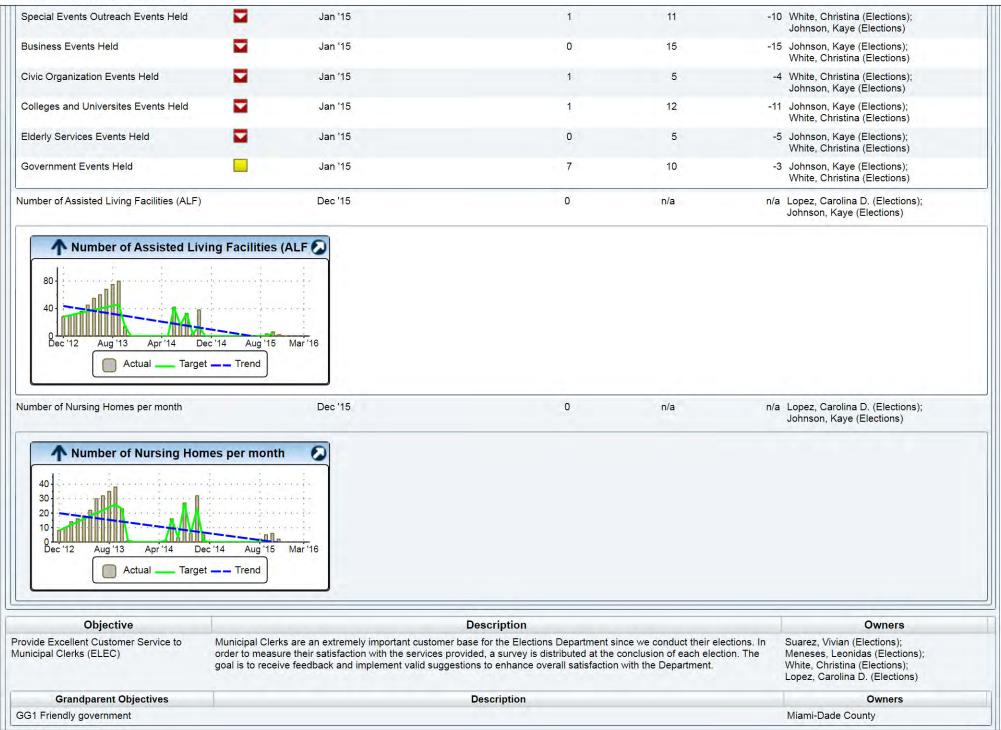
Scorecard - Elections

	ation Name:	Elections							
	Name: Description:	The Elections Department establishes	s administrative a	and opera	tional procedu	ures and con	trols to	conduct elections that are fa	ir. free
	Description.	accurate, convenient, and accessible					1013 1		n, nee,
	Domain:	Elections							
	Owners:	Townsley, Penelope; White, Christina	(Elections)						
etails									
			As Of		Actual	Target		FYTD Actual	FYTD Target
v	1.0 Customer	and the second se							
*		number of registered voters in County (ELEC)							
	Registered vo	oters (Current)	'16 FQ1	\sim	1,238,856	1,200,000		1,238,856	1,200,00
	New Voter reg	gistrations - (Quarterly)	'16 FQ1	<u> </u>	12,840	10,000		12,840	10,00
*	Outreach Eve Programs	ents and Supervised Voting							
	Election Outre		Dec '15		11	10		125	14
		sisted Living Facilities (ALF)	Dec '15		0	n/a	-	8	n/
		ursing Homes per month	Dec '15		0	n/a	_	8	n
*	Municipal Cle		Decide		00/	05%	-	000%	05
	Department C		Dec '15		0% (0/0)	95%		98% (59/60)	95
*		s for every registered voter to cast a vote (ELEC)							
			/pe As Of	Statu		9 🗸 🕚	0		
	Redraw Prece Polling Place	cinct Boundaries and Identify es	7/21/2015	Comple	te			100% Vinock, Robert C. (Elections)
	accessibility,	ter convenience and , reduce wait times and management.	12/15/2015	In Prog	ess			40% White, Christina (El	lections)
	Percent of Vo All Elections	ters who Voted by Absentee Ballot -	Dec '15		DIV/0	0.00%		53.46% (22,924.00/42,880.00)	50.00
	Percent of Vo Elections	ters who voted on Election Day - All	Dec '15		n/a	0.00%		32.76% (14,046.00/42,880.00)	25.00
	Number of El	ections Held	Dec '15	-	0	0		7	
	Percent of Vo	ters who Voted Early - All Elections	Dec '15		DIV/0	0.00%		13.72% (5,881.00/42,878.00)	25.00
*	Effective Man (ELEC)	agement of Polling Places							
		Initiative Name Ty	/pe As Of	Statu	s 🤌 🕻	8 🗸 🌒	0	% Owners	
	ADA Polling	Places Construction Projects	10/31/2015	In Prog	ress			90% Gomez, Jorge (Elect Sierra-Trujillo, Erika (Elections)	
	Percentage o Compliant	f Polling Places that are ADA	Dec '15		100% (591/591)	100%		100% (591/591)	1009
		f telephone lines confirmed 5 days prior to an election	Dec '15		100%	n/a		100%	n
*	Percentage o within 3 days	f Voter Data Requests fulfilled							
	Voter Data Re	equests - Timely Response	Dec '15		100% (19/19)	95%		99% (173/175)	95
	% of Treasure	er`s Reports Audited within 15 Days	Dec '15		100% (70/70)	95%		100% (275/275)	95
-	Election Day	Administration							
	Number of Ac	tive Poll Workers	Dec '15		9,942	15,000		9,942	15,00

Scorecard - Elections

	Number of Poll Workers Trained	Dec '15		0	n/a		823	n/a
v	2.0 Financial							
Ŧ	Meet Budget Targets (Elections)							
	Expen: Total (Elections)	'15 FQ4	\$3	879K	\$5,629K	^	\$19,982K	\$22,515k
	Revenue: Total (Elections)	'15 FQ4	\$20	755K	\$22,515K		\$21,105K	\$22,515k
	Positions: Full-Time Filled (Elections)	'15 FQ4		90	92		90	92
Ŧ	3.0 Internal							
*	Effective Support from Election Central (ELEC)							
	Election - Average Call Wait Time With Election Central	Nov '15	🖄 :0 se	conds	:60 seconds		:0 seconds	:120 seconds
*	Produce Timely and Accurate Election Results Certification (ELEC)							
	Initiative Name	Type As Of	Status	1	8 🗸 0	0	% Owners	
	Ensure timely tabulation and dissemination of election results.	12/16/2015	In Progress				40% White, Christina (Elec	tions)
	Timely Coding of Ballots-Countywide and Special Election	'15 FQ4	_ c)Days	0Days		5Days	5Days
	Timely Tabulation of Absentee Ballots - Countywide and Special Elections	'15 FQ4		100%	95%	-	100%	95%
	Number of days to update the Voter Registration Database with Voter History	Dec '15		n/a	2days		1days	2days
	Number of days to update the Voter Registration	Dec '15 '16 FQ1		n/a n/a	2days 7		1days n/a	
	Number of days to update the Voter Registration Database with Voter History Number of days to certify Countywide Primary							2days n/a n/a
*	Number of days to update the Voter Registration Database with Voter History Number of days to certify Countywide Primary Elections Number of days to certify Countywide General	'16 FQ1		n/a	7		n/a	n/a
4 4	Number of days to update the Voter Registration Database with Voter History Number of days to certify Countywide Primary Elections Number of days to certify Countywide General Elections	'16 FQ1		n/a	7		n/a	n/a
*	Number of days to update the Voter Registration Database with Voter History Number of days to certify Countywide Primary Elections Number of days to certify Countywide General Elections 4.0 Learning and Growth	'16 FQ1		n/a	7		n/a	n/a

Scorecard				Description						Owners
ections			hes administrative a cessible to all eligible				ls to conduc	t electi	ons that are fair,	Townsley, Penelope; White, Christina (Elections)
Initiatives Linked to Scorecard	Est. Start	Est. End	Туре	As Of		1	0 0	%	Status	Owners
utomatic Signature Verification	10/15/2012	12/31/2015		9/30/2015		-		40%	In Progress	Pastrana, Rosy (Elections)
I.0 Customer				_	_	_	_	_		
Objective				Description		_				Owners
ncrease the number of registered voters in /liami-Dade County (ELEC)			County should have t pages residents acro						ng to vote.	Townsley, Penelope
Grandparent Objectives				Description						Owners
GG7 Free, fair and accessible elections										Miami-Dade County
Parent Objectives				Description	-					Owners
GG7-1 Provide eligible voters with convenient opportunities to vote										Miami-Dade County
Measures Linked to Objective			Period	Actual		Та	arget	1	Variance	Owners
Registered voters (Current)		'16 FQ1		1,:	238,856		1,200,000)	38,856	Johnson, Michael (Elections); Vinock, Robert C. (Elections)
New Voter registrations - (Quarterly)		'16 FQ1			12,840		10,000)	2,840	McClain, Michelle (Elections); Pastrana, Rosy (Elections);
80,000	- (Quarterly)	0								Rivero, Angela (Elections)
80,000 40,000 03 FQ1 '05 FQ3 '08 FQ2 '1 Actual Targe	10 11 1 FQ1 '13 FQ4 '16 t Trend	5 FQ2	e to conduct events	Description at ALF/NH troughc	out the cou	unty. The	goal is to in	crease	participation of	Owners
80,000 40,000 03 FQ1 105 FQ3 108 FQ2 11 Actual Targe	The Outreach Divi	Sion will continu	le to conduct events d voting program in t	at ALF/NH trougho	out the cou	unty. The	goal is to in	crease	participation of	
80,000 40,000 03 FQ1 '05 FQ3 '08 FQ2 Objective Actual Targe Objective Targe Outreach Events and Supervised Voting Programs Measures Linked to Objective	The Outreach Divi ALF/NH in the cou	sion will continu	le to conduct events d voting program in t Period	at ALF/NH trougho	ycle.		arget	1	Variance	Owners Johnson, Kaye (Elections); Lopez, Carolina D. (Elections) Owners
80,000 40,000 03 FQ1 '05 FQ3 '08 FQ2 'f Actual Targe Objective Dutreach Events and Supervised Voting Programs	The Outreach Divi	Sion will continu	d voting program in t	at ALF/NH trougho the 2014 election c	ycle.			1	Variance	Owners Johnson, Kaye (Elections); Lopez, Carolina D. (Elections)
80,000 40,000 03 FQ1 '05 FQ3 '08 FQ2 Objective Actual Targe Objective Targe Outreach Events and Supervised Voting Programs Measures Linked to Objective	The Outreach Divi ALF/NH in the cou	sion will continu	d voting program in t	at ALF/NH trougho the 2014 election c	ycle. I 11	Ta	arget	1	Variance	Owners Johnson, Kaye (Elections); Lopez, Carolina D. (Elections) Owners White, Christina (Elections); Johnson, Kaye (Elections);
80,000 40,000 40,000 03 FQ1 '05 FQ3 '08 FQ2 '1 03 FQ1 '05 FQ3 '08 FQ2 '1 Actual Targe Objective Objective Objective Objective Objective Objective Objective Dutreach Events and Supervised Voting Objective Dutreach Events	The Outreach Divi ALF/NH in the cou	sion will continu	d voting program in t Period	at ALF/NH trougho the 2014 election c Actual	ycle. I 11	Ta	arget 10 arget	1	Variance 1 Variance	Owners Johnson, Kaye (Elections); Lopez, Carolina D. (Elections) Owners White, Christina (Elections); Johnson, Kaye (Elections); Lopez, Carolina D. (Elections)



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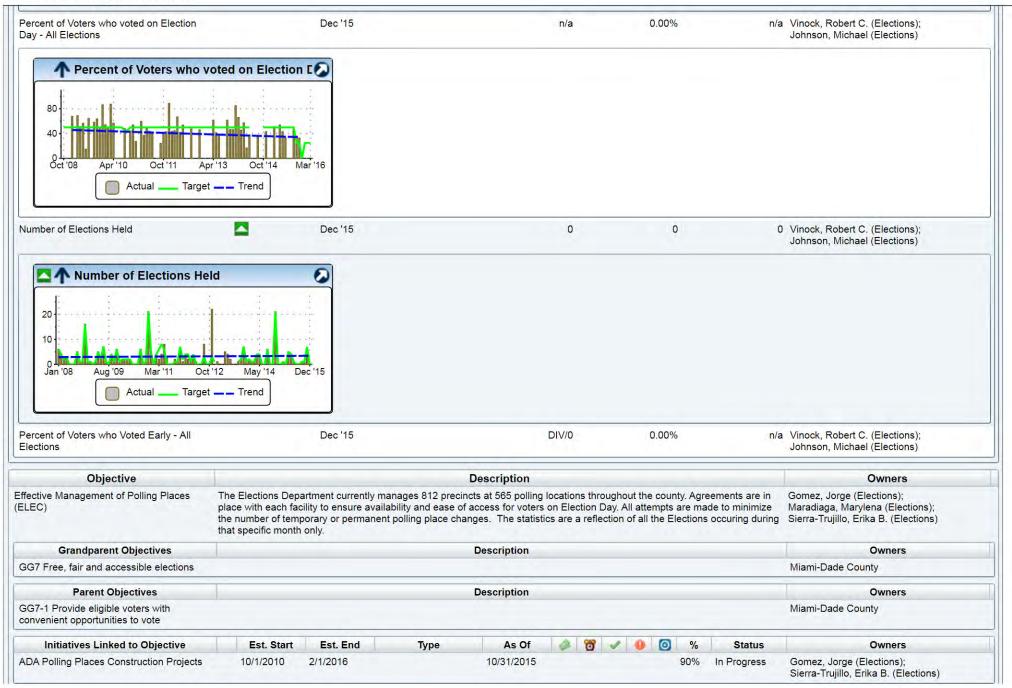
								Miami-Dade Cour	ity
								Miami-Dade Cour	ty
		Period	Actual		Target		Variance	1	Owners
	Dec '15			0% (0/0)	9	5%	-95%	Lopez, Carolina D White, Christina (E Suarez, Vivian (El	Elections);
			Description						Owners
								Townsley, Penelop	e
			Description						Owners
								Miami-Dade Cour	ity
			Description						Owners
								Miami-Dade Cour	ity
Est. Start	Est. End	Туре	As Of	۵ 🐌	/ / 0 0	0 %	Status	1	Owners
10/1/2014	11/30/2016		1/29/2016			40%	In Progress	White, Christina (I	Elections)
1/11/2013	3/31/2015		7/21/2015		_	100%	Complete	Vinoc <mark>k</mark> , Robert C.	(Elections)
		Period	Actual	-	Target		Variance		Owners
	Dec '15			DIV/0	0.0	0%	n/a	Johnson, Michael Vinock, Robert C.	
ted by Absent									
	Est. Start 10/1/2014 1/11/2013	Est. Start Est. End 10/1/2014 11/30/2016 1/11/2013 3/31/2015	Est. Start Est. End Type 10/1/2014 11/30/2016 1/11/2013 3/31/2015 I/11/2013 3/31/2015 Period Dec '15 Dec '15 Dec '15	Dec '15 Description Description Description Description Est. Start Est. End Type As Of 10/1/2014 11/30/2016 1/29/2016 1/29/2016 1/11/2013 3/31/2015 7/21/2015 Period Actual Dec '15 Period Actual	Dec '15 0% (0'0) Description Description Description Description Est. Start Est. End Type 10/1/2014 11/30/2016 1/29/2016 1/11/2013 3/31/2015 7/21/2015 Period Actual Dec '15 DIV/0	Dec '15 0% 9 (0/0) Description Description Description Est. Start Est. End Type As Of Image: Comparison 10/1/2014 11/30/2016 1/29/2016 1/11/2013 3/31/2015 7/21/2015 Period Actual Target Dec '15 DIV/0 0.0	Dec '15 0% (0/0) 95% Description Description Description Description Est. Start Est. End Type As Of 1/2012 % 10/1/2014 11/30/2016 1/29/2016 40% 1/11/2013 3/31/2015 7/21/2015 100% Period Actual Target Dec '15 DIV/0 0.00%	Dec '15 0% (0/0) 95% -95% (0/0) Description Description 0 95% -95% Description 0 % Status 10/1/2014 11/30/2016 1/29/2016 % Status 10/1/2014 11/30/2016 1/29/2016 40% In Progress 1/11/2013 3/31/2015 7/21/2015 100% Complete Dec '15 DIV/0 0.00% n/a	Period Actual Target Variance Dec '15 0% 95% -95% Lopez, Carolina D (0/0) 95% -95% Lopez, Carolina D White, Christina (I 0/0 95% -95% Lopez, Carolina D White, Christina (I 0/0 95% -95% Lopez, Carolina D White, Christina (I 0/0 0/0 Status Townsley, Penelop Description Miami-Dade Cour Miami-Dade Cour Description Miami-Dade Cour Miami-Dade Cour Description Miami-Dade Cour Miami-Dade Cour 10/1/2014 11/30/2016 1/29/2016 40% In Progress 10/1/2014 11/30/2016 1/29/2016 40% In Progress White, Christina (I 1/1/1/2013 3/31/2015 7/21/2015 100% Complete Vinock, Robert C, Dec '15 DIV/0 0.00% n/a Johnson, Michael

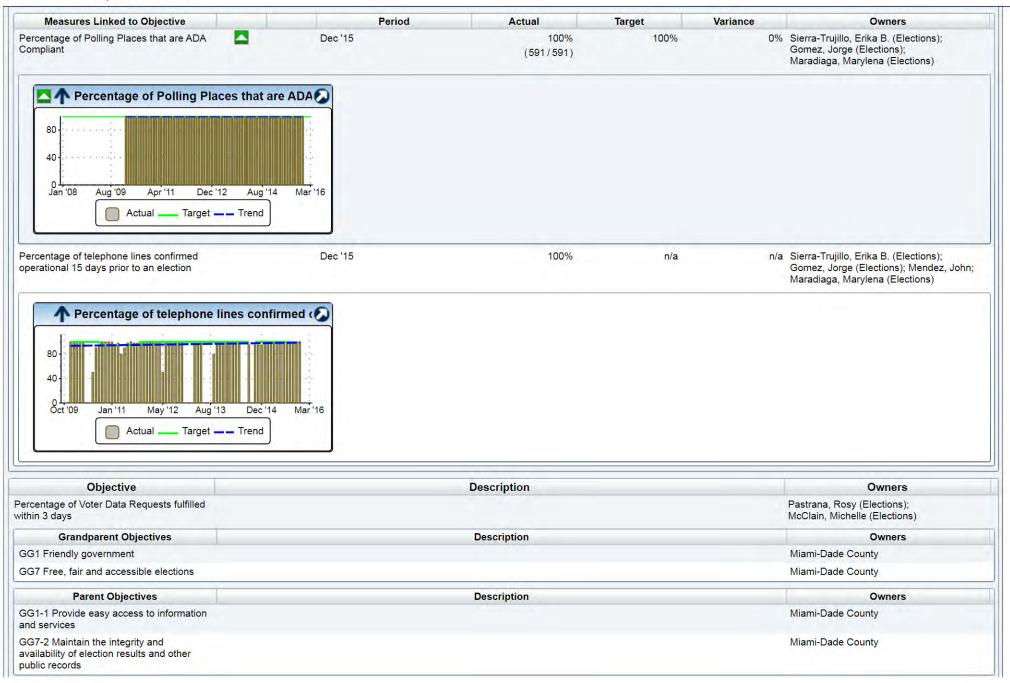
Description

Business Plan Report - Elections

Parent Objectives

Owners





Measures Linked to Objective			Period	Actual	Target	Variance	Owners
/oter Data Requests - Timely Response		Dec '15		100% (19/19)	95%	5	% Pastrana, Rosy (Elections); McClain, Michelle (Elections); Ramirez, Vanessa (Elections); Keels, Kimberly (Elections)
Voter Data Requests - Tin 300 200 100 0 0 0 0 0 0 0 0 0 0 0 0	'12 May '14	se D Mar'16					
Child Measures			Period	Actual	Target	Variance	Owners
Items For Sale Completed in 3 Days		Dec '15		19	30	-	11 Pastrana, Rosy (Elections); McClain, Michelle (Elections); Keels, Kimberly (Elections); Ramirez, Vanessa (Elections)
Number of Items For Sale Completed (Total)		Dec '15		19	30	n	/a Pastrana, Rosy (Elections); McClain, Michelle (Elections); Keels, Kimberly (Elections); Ramirez, Vanessa (Elections)
Cumulative Number of Days to Complete All Orders		Dec '15		19	20	n	/a Pastrana, Rosy (Elections); McClain, Michelle (Elections); Keels, Kimberly (Elections); Ramirez, Vanessa (Elections)
% of Treasurer`s Reports Audited within 15 Days		Dec '15		100% (70/70)	95%	5	 White, Christina (Elections); Acosta, Maria (Elections); Lopez, Carolina D. (Elections); Suarez, Vivian (Elections); Innocent, Vanessa (Elections)
Objective				Description			Owners
ection Day Administration				n Election Day requires the recru d proficiency of poll worker requ		signment of	Morris, Patrick (Elections); Prochnicki, Patricia (Elections); Shah, Smita (ISD)
Grandparent Objectives				Description			Owners
GG7 Free, fair and accessible elections							Miami-Dade County
	1			Description			Owners
Parent Objectives				Description			e milors

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
umber of Active Poll Workers		Dec '15		9,942	15,000	-5,058	Morris, Patrick (Elections); Prochnicki, Patricia (Elections)
Number of Active Poll Wo	rkers	0					
20,000							
10,000		-					
0							
Feb '09 Jul '10 Dec '11 May '		Mar '16					
Actual larget	Trend						
Child Measures		1	Period	Actual	Target	Variance	Owners
Recertified Clerks		Jan '15		0	0	0	Morris, Patrick (Elections); Prochnicki, Patricia (Elections)
Newly Certified Clerks		Jan '15		0	0	0	Morris, Patrick (Elections); Prochnicki, Patricia (Elections)
Recertified Assistant Clerks		Jan '15		0	0	0	Morris, Patrick (Elections); Prochnicki, Patricia (Elections)
Newly Certified Assistant Clerks		Jan '15		0	0	0	Morris, Patrick (Elections); Prochnicki, Patricia (Elections)
lumber of Poll Workers Recruited		Dec '15		135	n/a	n/a	Morris, Patrick (Elections); Prochnicki, Patricia (Elections)
		0					
Number of Poll Workers R	ecruited	0					
4,000	oavoquava						
3,000		5 m m m 1 m m m					
1,000	1	e e cara					
Ot '06 Aug '08 Jul '10 Jun '1	12 May'14	Mar '16					

Actual ____ Target ___ Trend

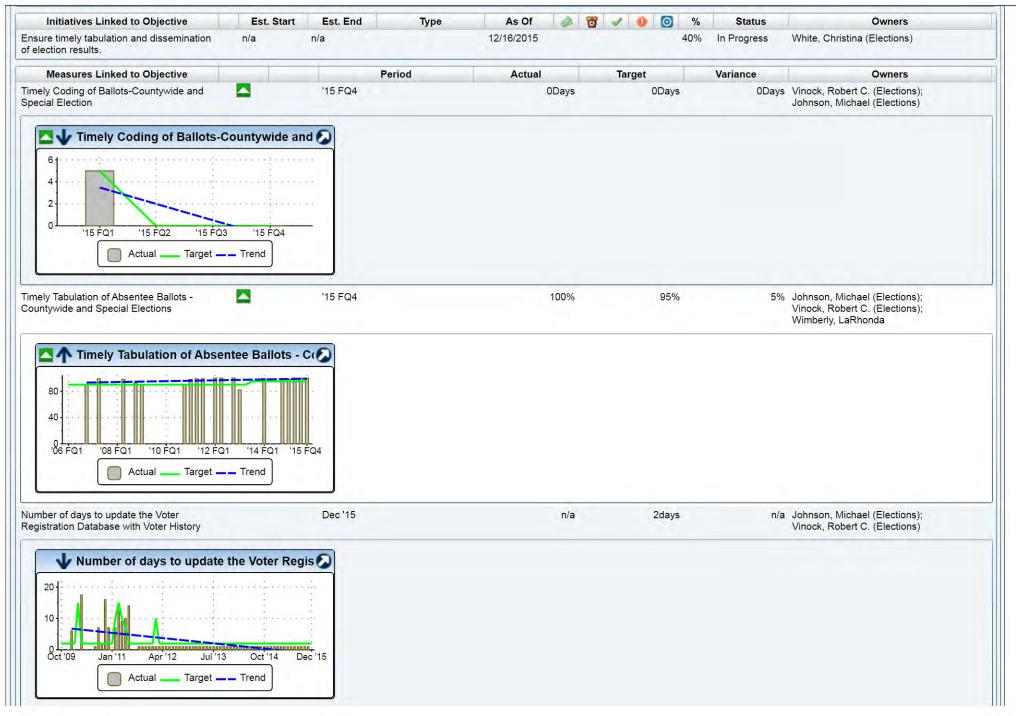


Child Measures			Period	Actual	Target	Variance	Owners
xpen: Personnel (Elections)		'15 FQ4		\$2,438	\$3,511	\$1,073	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
xpen: Other Operating (Elections)		'15 FQ4		\$1,409	\$2,072	\$663	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
xpenditure: Capital (Elections)		'15 FQ4		\$32K	\$46K	\$14K	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
xpen: Non-Operating (Elections)		'15 FQ4		\$0	\$0	\$0	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
evenue: Total (Elections)		'15 FQ4		\$20,755K	\$22,515K	\$-1,760K	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
30,000 20,000 10,000 '04 FQ1 '06 FQ2 '08 FQ4 '11	FQ1 '13 FQ3	'15 FQ4					
20,000 10,000 04 FQ1 '06 FQ2 '08 FQ4 '11 Actual — Target		'15 FQ4			- 2852		
20,000 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,005 FQ2 '08 FQ4 '11 Child Ch	—— Trend		Period	Actual	Target	Variance	Owners
20,000 10,000 04 FQ1 '06 FQ2 '08 FQ4 '11 Actual — Target		'15 FQ4	Period	Actual \$0K	Target \$0K		Shah, Smita (Elections);
20,000 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 0 10,000 10,000 0 10,000	—— Trend		Period			\$0K	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections);
20,000 10,000 04 FQ1 '06 FQ2 '08 FQ4 '11 Actual Target Child Measures Revenue: Carryover (Elections)	Trend	'15 FQ4	Period	\$0K	\$0K	\$0K \$14,354K	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections);

Revenue: State (Elections)		'15 FQ4	4	\$0K	\$50K	\$-50K	Shah, Smita (Elections);
Revenue. State (Elections)	-	15 FQ4	•	JUK	JUC	\$-50K	Snan, Smita (Elections), Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
Revenue: Interagency/Intradepartmental (Elections)		'15 FQ4	4	\$0K	\$0K	\$0K	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Saiter, Rena (Elections); Townsley, Penelope
Positions: Full-Time Filled (Elections)		'15 FQ4		90	92	-2	Shah, Smita (Elections); Prochnicki, Patricia (Elections); Ponce, Jose J. (Elections); Saiter, Rena (Elections); Townsley, Penelope
3.0 Internal	_						
Objective				Description			Owners
Effective Support from Election Central ELEC)	recruited		r on Election Day and	rdinated in every major election. the day before in order to provid			Pastrana, Rosy (Elections)
Grandparent Objectives				Description			Owners
GG7 Free, fair and accessible elections			Miami-Dade County				
Parent Objectives				Description			Owners
GG7-1 Provide eligible voters with convenient opportunities to vote							Miami-Dade County
GG7-2 Maintain the integrity and availability of election results and other public records							Miami-Dade County
Measures Linked to Objective	1		Period	Actual	Target	Variance	Owners
Election - Average Call Wait Time With Election Central		Nov '15		:0 seconds	:60 seconds	:60 seconds	Shah, Smita (Elections); Sierra-Trujillo, Erika B. (Elections); Gomez, Jorge (Elections); Maradiaga, Marylena (Elections)
Objective				Description			Owners
Produce Timely and Accurate Election Results Certification (ELEC)	that elect limited to	ion results have the h , scanning precinct re	ighest degree of accur gisters into EDMS, pro	s Department goes through a se racy and are certified in a timely oviding appropriate voter history n, the submission of an official sta	manner. These include credit in the statewide r	e, but are not egistration	Lopez, Carolina D. (Elections); White, Christina (Elections); Johnson, Michael (Elections); Vinock, Robert C. (Elections); Suarez, Vivian (Elections)
Grandparent Objectives				Description			Owners
GG7 Free, fair and accessible elections							Miami-Dade County
Parent Objectives	1			Description			Owners
the second se				a fact of all of the second of the			

GG7-2 Maintain the integrity and availability of election results and other public records

Miami-Dade County





Objective	Description	Owners
Recruitment of Election Staff (ELEC)	Establish and recruit middle management staff to attain proper staffing levels throughout all divisions.	Townsley, Penelope; Prochnicki, Patricia (Elections); Marti-Perez, Susana
Grandparent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County
Parent Objectives	Description	Owners
GG2-1 Attract and hire new talent		Miami-Dade County

