

Scorecard - Fire Rescue

Information

Name: Fire Rescue

Description: Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 141 rescue, suppression, battalion and specialty units strategically located in 68 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 54 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

Domain: Fire Rescue

Owners: Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR); Downey, David

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)					
Initiative Name	Type	As Of	Status	%	Owners
Completion of Ocean Rescue Facility at Crandon Park		4/30/2015	Not Started	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Arcola Fire Rescue Station 67		4/30/2015	On Hold	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68		4/30/2015	On Hold	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70		11/5/2015	In Progress	99%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62		4/30/2015	Not Started	15%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Miami Lakes West Fire Rescue Station 64		11/5/2015	In Progress	99%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Increase Countywide Preparedness					
Initiative Name	Type	As Of	Status	%	Owners
Consolidate Shelter Plans and Procedures into an all-inclusive, cohesive shelter system		12/1/2015	In Progress	90%	Cyrille, Charles (MDFR)
Enhance Service Delivery (MDFR)					
Air Rescue Availability for Transport		Sep '14		100% (113 / 113)	98% (1,387 / 1,393)
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year		'16 FQ1		0	1
Number of Fireboat Missions		Dec '15		23	n/a 21
Enhance Continuity of Service (Fire Rescue)					
Total MDFR Transports		Dec '15		5,596	0 18,101
Number of Medical Calls Transported by MDFR Rescue Units (Percentage)		Dec '15		30.1% (5,596.0 / 18,566.0)	n/a 33.3% (18,101.0 / 54,339.0)

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▼ Reduce Fire Rescue Response (Wait) Time to Medical Incidents							
Total Average MDFR Life-Threatening Response (Wait) Time	Sep '15	▲	7.21minutes	8.00minutes	▲	7.17minutes	8.00minutes
% of Life-Threatening Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Dec '15	▼	44% (5,636 / 12,875)	80%	▼	44% (16,470 / 37,463)	80%
% of Life-Threatening Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '15	▼	73% (661 / 910)	80%	▼	73% (1,977 / 2,699)	80%
Total Response (Wait) Time to 90% of Life Threatening Calls in MSU	Dec '15	▼	10.10minutes	8.00minutes	▼	10.04minutes	8.00minutes
Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU	Dec '15	▼	11.14minutes	9.00minutes	▼	11.11minutes	9.00minutes
▼ Reduce Fire Rescue Response (Wait) Time to Fire Incidents							
Total Average MDFR Structure Fire Response (Wait) Time	Sep '15	▲	6.01minutes	7.30minutes	▲	6.00minutes	7.30minutes
% of Structure Fire Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Dec '15	▼	74% (161 / 219)	80%	▼	71% (453 / 636)	80%
% of Structure Fire Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '15	▼	61% (17 / 28)	80%	■	75% (50 / 67)	80%
Total Response (Wait) Time to 90% of Structure Fire Calls in MSU	Dec '15	▲	7.56minutes	8.00minutes	▲	7.89minutes	8.00minutes
% of Other Fire Calls in MSU Area MDFR Units arrived to in 10 Minutes or Less	Dec '14	▲	95% (655 / 686)	80%	▲	95% (1,960 / 2,058)	80%
% of Other Fire Calls in Rural Area MDFR Units arrived to in 11 Minutes or Less	Dec '14	▼	58% (187 / 324)	80%	▼	62% (600 / 972)	80%
Total Response (Wait) Time to 90% of Other Fire Calls in MSU	Mar '15	▼	11.10minutes	10.00minutes	■	10.76minutes	10.00minutes
▼ Reduce Fire Rescue Response (Wait) Time to Other Incidents							
Total Response (Wait) Time to 90% of Other Calls in MSU	Mar '15	▼	12.04minutes	10.00minutes	▼	12.24minutes	10.00minutes
▼ Reduce Fire Rescue Dispatch Time							
Fire Rescue Average Dispatch Time	Dec '15	▲	30seconds	60seconds	▲	30seconds	60seconds
Average Fire Rescue Dispatch Time for Life-Threatening Calls	Dec '15	▲	29seconds	45seconds	▲	29seconds	45seconds
Average Fire Rescue Dispatch Time for Structure Fire Calls	Dec '15	▼	63seconds	45seconds	■	60seconds	45seconds
911 Call processing time	Dec '15	■	72.0secs	66.0secs	■	74.0secs	66.0secs
▼ Reduce Fire Rescue Response (Wait) Time (MDFR)							
Hospital Wait Time	Sep '15	▲	6.58minutes	15.00minutes	▲	13.38minutes	15.00minutes
▼ Call Volume (Miami-Dade Fire Rescue Department)							
Total Call Volume	Dec '15		22,092	n/a		64,789	n/a
Number of Life-Threatening Incidents MDFR Responded To	Dec '15		13,891	n/a		40,464	n/a
Number of Other Medical Incidents MDFR Responded To	Dec '15	▼	4,675	5,000	▼	13,875	15,000
Number of Structure and Other Fire Incidents MDFR Responded To	Dec '15	▼	1,994	2,333	▼	5,742	7,000
Number of Miscellaneous Incidents MDFR Responded To	Dec '15	▲	1,532	1,250	▲	4,708	3,750

Scorecard - Fire Rescue

2.0 Financial																												
Meet Budget Targets [Fire Rescue]																												
Revenue: Total (Fire Rescue)	'16 FQ1		\$266,312K	n/a	\$266,312K	n/a																						
Expen: Total (Fire Rescue)	'16 FQ1		\$101,359K	\$0K	\$101,359K	\$0K																						
Monthly Revenue Total (Fire Rescue)	Dec '15		\$173,964	\$0	\$255,677	\$0																						
% Transport Collection	Sep '13		34.9%	40.0%	44.4%	40.0%																						
			(1,856.0 / 5,318.0)		(22,116.0 / 49,814.0)																							
Sound asset management and financial investment strategies (MDFR)																												
Total Accounts Receivable																												
Total Accounts Receivable (MDFR)	'15 FQ4		\$214,561.0K	n/a	n/a	n/a																						
3.0 Internal																												
Units in Service (MDFR)																												
Number of Frontline Rescue Units	'16 FQ1		54	n/a	54	n/a																						
Number of Frontline Suppression Units	'16 FQ1		55	n/a	55	n/a																						
Number of Specialty Units	'16 FQ1		18	n/a	18	n/a																						
Department Position Count (Fire Rescue)																												
Positions: Full-Time Filled (MDFR)	'16 FQ1		2,346	0	2,346	0																						
				(0 - 0)		(0 - 0)																						
Number of Firefighter Recruits	'16 FQ1		31	0	31	0																						
Number of Approved Overage Positions	'16 FQ1		0	25	0	25																						
Number of Part-Time Positions (Including Ocean Lifeguards)	'16 FQ1		91	105	91	105																						
Number of Temporary Agency Employees	'16 FQ1		19	21	19	21																						
Number of Sworn Personnel Separating from MDFR	Dec '15		4	3	9	9																						
Reduce Property Loss and Destruction (Fire Rescue)																												
Arsons per 100,000 population	Dec '15		0.91	0.85	0.77	0.85																						
Fire Plan Review Process Timeliness	Dec '15		98.58%	98.50%	98.77%	98.50%																						
Number of Fire Plans Reviewed	Dec '15		1,550	1,225	4,275	3,675																						
Total Number of Life Safety Inspections	Dec '15		5,538	6,033	16,470	18,099																						
Average number of Life Safety Inspections per Inspector	Dec '15		108.59	110.00	111.00	110.00																						
Number of Certificate of Occupancy Inspections Performed	Dec '15		1,584	1,010	4,602	3,030																						
Average Number of CO Inspections per Inspector	Dec '15		158.40	110.00	153.40	110.00																						
Fires (Residential 1-2 Family) Confined to Structure	Mar '15		11	9	41	54																						
Fires (Residential 1-2 Family) Confined to Room	Mar '15		13	27	83	162																						
Fires (Residential 1-2 Family) Out on Arrival	Mar '15		20	16	105	96																						
Fires (Residential Multi-Family) Confined to Structure	Mar '15		3	2	8	9																						
Fires (Residential Multi-Family) Confined to Room	Mar '15		3	10	31	60																						
Fires (Residential Multi-Family) Out on Arrival	Mar '15		9	9	50	54																						
Fires - Commercial and Industrial	Mar '15		17	21	88	126																						
Total Number of HazMat Incidents	Mar '15		177	232	915	1,392																						
Structure Fire False Alarms	Mar '15		19	13	92	78																						
Enhanced Recycling Efforts at MDFR Facilities																												
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th>Status</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>%</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td>Establish Recycling Program at all MDFR Facilities</td> <td></td> <td>11/7/2014</td> <td>Complete</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)</td> </tr> </tbody> </table>							Initiative Name	Type	As Of	Status						%	Owners	Establish Recycling Program at all MDFR Facilities		11/7/2014	Complete							Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)
Initiative Name	Type	As Of	Status						%	Owners																		
Establish Recycling Program at all MDFR Facilities		11/7/2014	Complete							Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)																		
4.0 Learning and Growth																												
Sworn Personnel Certifications (MDFR)																												
Sworn Medical Certifications	2015 FY		2,000	1,000	2,000	1,000																						
Enhance Quality of Patient Care (MDFR)																												
Quarterly Medical Skills Training	'16 FQ1		1,161	n/a	1,161	n/a																						

