Scorecard - Fire Rescue

Information

Name: Fire Rescue

Description: Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 141 rescue, suppression, battalion and specialty units strategically located in 68 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 54 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

Domain: Fire Rescue

Owners: Downey, David; Reyes, Maria L. (MDFR)

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)					

Initiative Name	Type	As Of	Status	%	Owners
Completion of Ocean Rescue Facility at Crandon Park		4/25/2016	In Progress	10%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Arcola Fire Rescue Station 67		4/25/2016	On Hold	0%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68		4/25/2016	In Progress	15%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70		4/25/2016	Complete	100%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62		4/25/2016	In Progress	50%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Miami Lakes West Fire Rescue Station 64		4/25/2016	Complete	100%	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)

Increase Countywide Preparedness

Initiative Name	Type	As Of	Status	%	Owners
Consolidate Shelter Plans and Procedures into an all-inclusive, cohesive shelter system		2/29/2016	In Progress	95%	Cyrille, Charles (MDFR)

	As Of	Actual	Target	FYTD Actual	FYTD Target
Enhance Service Delivery (MDFR)					
Air Rescue Availability for Transport	Jan '16	100% (93 / 93)	98%	100% (440 / 440)	98%
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year	'16 FQ1	0	0	0	0
Number of Fireboat Missions	May '16	21	n/a	21	n/a
Enhance Continuity of Service (Fire Rescue)					
Total MDFR Transports	Jun '16	6,470	0	58,992	11,500
Number of Medical Calls Transported by MDFR Rescue Units (Percentage)	Jun '16	37.0% (6,470.0 / 17,478.0)	n/a	36.0% (58,992.0 / 163,947.0)	n/a
Reduce Fire Rescue Response (Wait) Time to Medical Incidents					
Total Average MDFR Life-Threatening Response (Wait) Time	Jun '16	7.26minutes	8.00minutes	7.26minutes	8.00minutes
% of Life-Threatening Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Jun '16	44% (5,234 / 12,016)	80%	43% (48,825 / 112,602)	80%
% of Life-Threatening Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Jun '16	73% (633 / 871)	80%	73% (6,019 / 8,294)	80%
Total Response (Wait) Time to 90% of Life Threatening Calls in MSU	Dec '15	10.10minutes	8.00minutes	10.04minutes	8.00minutes
Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU	Dec '15	11.14minutes	9.00minutes	11.11minutes	9.00minutes
Reduce Fire Rescue Response (Wait) Time to Fire Incidents					

to Fire Incidents							
Total Average MDFR Structure Fire Response (Wait) Time	Jun '16	▲	6.06minutes	7.30minutes	▲	6.03minutes	7.30minutes
% of Structure Fire Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	Jun '16	▼	71% (149 / 211)	80%	▼	72% (1,465 / 2,041)	80%
% of Structure Fire Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less	Dec '15	▼	61% (17 / 28)	80%	■	75% (50 / 67)	80%
Total Response (Wait) Time to 90% of Structure Fire Calls in MSU	Dec '15	▲	7.56minutes	8.00minutes	▲	7.89minutes	8.00minutes
Reduce Fire Rescue Dispatch Time							
Fire Rescue Average Dispatch Time	Jun '16	▲	30seconds	60seconds	▲	31seconds	60seconds
Average Fire Rescue Dispatch Time for Life-Threatening Calls	Jun '16	◇	29seconds	45seconds	◇	30seconds	45seconds
Average Fire Rescue Dispatch Time for Structure Fire Calls	Jun '16	▼	65seconds	45seconds	▼	62seconds	45seconds
911 Call processing time	Jun '16	▼	128.0secs	66.0secs	▼	108.3secs	66.0secs
Reduce Fire Rescue Response (Wait) Time (MDFR)							
Hospital Wait Time	Jun '16	▲	14.59minutes	15.00minutes	◇	12.06minutes	15.00minutes
Call Volume (Miami-Dade Fire Rescue Department)							
Total Call Volume	Jun '16	▲	21,110	1,250		195,878	n/a
Number of Life-Threatening Incidents MDFR Responded To	Jun '16	◇	12,985	0		122,749	n/a
Number of Other Medical Incidents MDFR Responded To	Jun '16	▼	4,493	5,000	▼	41,198	45,000
Number of Structure and Other Fire Incidents MDFR Responded To	Jun '16	▼	2,017	2,333	▼	17,925	21,000
Number of Miscellaneous Incidents MDFR Responded To	Jun '16	▲	1,615	1,250	▲	14,006	11,250
2.0 Financial							
Meet Budget Targets [Fire Rescue]							
Revenue: Total (Fire Rescue)	'16 FQ3	▲	$50,120K	$12,363K		$353,792K	n/a
Expen: Total (Fire Rescue)	'16 FQ3	▲	$98,498K	$101,137K		$291,880K	n/a
Monthly Revenue Total (Fire Rescue)	Jun '16	◇	$13,370	$0	◇	$340,834	$0
% Transport Collection	Dec '15		2.3% (117,653.1 / 5,121,735.0)	n/a		14.0% (2,313,479.6 / 16,544,577.5)	n/a
Sound asset management and financial investment strategies (MDFR)							
Total Accounts Receivable							
Total Accounts Receivable (MDFR)	'15 FQ4		$214,561.0K	n/a		n/a	n/a
3.0 Internal							
Units in Service (MDFR)							
Number of Frontline Rescue Units	'16 FQ1		54	n/a		54	n/a
Number of Frontline Suppression Units	'16 FQ1		55	n/a		55	n/a
Number of Specialty Units	'16 FQ1		18	n/a		18	n/a
Department Position Count (Fire Rescue)							
Positions: Full-Time Filled (MDFR)	'16 FQ3	▲	2,307	2,415 (2,300 - 2,415)	▲	2,307	2,415 (2,300 - 2,415)
Number of Firefighter Recruits	'16 FQ2	▲	0	0	▲	0	0
Number of Approved Overage Positions	'16 FQ2	▲	12	25	▲	12	25
Number of Part-Time Positions (Including Ocean Lifeguards)	'16 FQ2	▼	85	105	▼	85	105
Number of Temporary Agency Employees	'16 FQ2	▼	18	21	▼	18	21
Number of Sworn Personnel Separating from MDFR	Apr '16	▼	6	3	▼	27	21
Reduce Property Loss and Destruction (Fire Rescue)							
Arsons per 100,000 population	Jun '16	▲	0.79	0.85	▲	0.81	0.85
Fire Plan Review Process Timeliness	Jun '16	▲	98.57%	98.50%	▲	99.11%	98.50%
Number of Fire Plans Reviewed	Jun '16	▲	1,553	1,225	▲	13,136	11,025
Total Number of Life Safety Inspections	Jun '16	▼	5,777	6,033	▼	54,186	54,297
Average number of Life Safety Inspections per Inspector	Jun '16	▲	120.35	110.00	▲	122.90	110.00
Number of Certificate of Occupancy Inspections Performed	Jun '16	▲	1,524	1,010	▲	14,333	9,090
Average Number of CO Inspections per Inspector	Jun '16	▲	152.40	110.00	▲	159.26	110.00

Fires (Residential 1-2 Family) Confined to Structure	Dec '15	10	9	28	27
Fires (Residential 1-2 Family) Confined to Room	Dec '15	12	27	34	81
Fires (Residential 1-2 Family) Out on Arrival	Dec '15	19	16	49	48
Fires (Residential Multi-Family) Confined to Structure	Dec '15	1	2	5	5
Fires (Residential Multi-Family) Confined to Room	Dec '15	8	10	15	30
Fires (Residential Multi-Family) Out on Arrival	Dec '15	9	9	31	27
Fires - Commercial and Industrial	Dec '15	8	21	30	63
Total Number of HazMat Incidents	Jun '16	11	232	139	2,088
Structure Fire False Alarms	Dec '15	10	13	46	39
Enhanced Recycling Efforts at MDFR Facilities					

Initiative Name	Type	As Of	Status	%	Owners
Establish Recycling Program at all MDFR Facilities		11/7/2014	Complete		Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)

4.0 Learning and Growth					
Sworn Personnel Certifications (MDFR)					
Sworn Medical Certifications	2015 FY	2,000	1,000	2,000	1,000
Enhance Quality of Patient Care (MDFR)					
Quarterly Medical Skills Training	'16 FQ2	1,486	n/a	2,647	n/a

Scorecard	Description	Owners
Fire Rescue	Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 141 rescue, suppression, battalion and specialty units strategically located in 68 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 54 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.	Downey, David; Reyes, Maria L. (MDFR)

Initiatives Linked to Scorecard	Est. Start	Est. End	Type	As Of	%	Status	Owners
Develop Plans for Regional Fire Dispatch Center	10/1/2006	9/30/2008		1/30/2013	100%	Complete	Rubin, Gregory (MDFR); Jacobs, Lisa (MDFR); Xiques, Cecilia (MDFR)
Design and Construction of Arcola Fire Rescue Station 67	4/30/2007	7/1/2012		4/25/2016	0%	On Hold	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68	12/15/2006	9/30/2011		4/25/2016	15%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70	1/2/2007	9/30/2012		4/25/2016	100%	Complete	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of MDFR Training Facility	12/5/2005	9/30/2011		9/30/2011	100%	Complete	Lamela, Angel (MDFR); Novela, Sylvia
Completion of Ocean Rescue Facility at Crandon Park	10/1/2005	1/1/2013		4/25/2016	10%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
MDFR Customer Feedback Survey	10/1/2006	9/30/2008		6/30/2009	100%	Complete	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

1.0 Customer

Objective	Description	Owners
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)	Plan and provide appropriate and necessary facilities to meet demand, including additional facilities in agricultural areas.	Lamela, Angel (MDFR); Novela, Sylvia

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of	%	Status	Owners
Completion of Ocean Rescue Facility at Crandon Park	10/1/2005	1/1/2013		4/25/2016	10%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Miami Lakes West Fire Rescue Station 64	6/2/2009	9/30/2012		4/25/2016	100%	Complete	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)

Design and Construction of Arcola Fire Rescue Station 67	4/30/2007	7/1/2012	4/25/2016	0%	On Hold	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62	1/1/2009	9/30/2012	4/25/2016	50%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Dolphin Fire Rescue Station 68	12/15/2006	9/30/2011	4/25/2016	15%	In Progress	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)
Design and Construction of Coconut Palm Fire Rescue Station 70	1/2/2007	9/30/2012	4/25/2016	100%	Complete	Lamela, Angel (MDFR); Novela, Sylvia; Morales, Gigi (MDFR)

Objective	Description	Owners
Increase Countywide Preparedness		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS3 Effective Emergency and Disaster Management		Miami-Dade County

Parent Objectives	Description	Owners
PS3-2 Increase Countywide Preparedness		Miami-Dade County

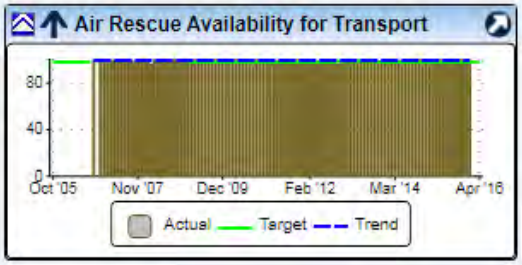
Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of						%	Status	Owners
Consolidate Shelter Plans and Procedures into an all-inclusive, cohesive shelter system	11/1/2013	9/30/2015		2/29/2016						95%	In Progress	Cyrille, Charles (MDFR)

Objective	Description	Owners
Enhance Service Delivery (MDFR)	Enhance service levels by adding new services and/or stations to meet needs identified.	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

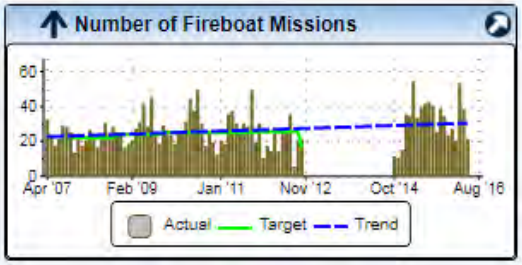
Grandparent Objectives	Description	Owners
GG1 Friendly government		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG1-3 Foster a positive image of County government		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Air Rescue Availability for Transport	Jan '16	100% (93 / 93)	98%	2%	Salz, Benjamin J. (MDFR); Hernandez, Antonio



Child Measures	Period	Actual	Target	Variance	Owners
Air Rescue North Missions Completed	Jan '16	30	n/a	n/a	Salz, Benjamin J. (MDFR)
Air Rescue North Total Transport Requests	Jan '16	30	n/a	n/a	Salz, Benjamin J. (MDFR)
Air Rescue South Missions Completed	Jan '16	63	n/a	n/a	Salz, Benjamin J. (MDFR)
Air Rescue South Total Transport Requests	Jan '16	63	n/a	n/a	Salz, Benjamin J. (MDFR)
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year	'16 FQ1	0	0	0	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Fireboat Missions	May '16	21	n/a	n/a	Salz, Benjamin J. (MDFR)

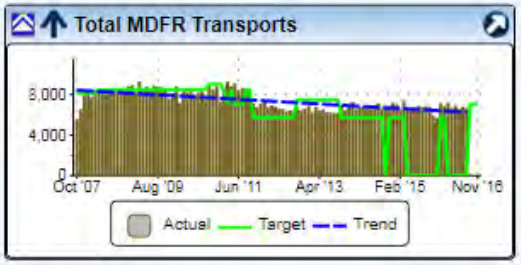


Objective	Description	Owners
Enhance Continuity of Service (Fire Rescue)		Reyes, Maria L. (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Total MDFR Transports	Aug '16	6,627	0	6,627	n/a



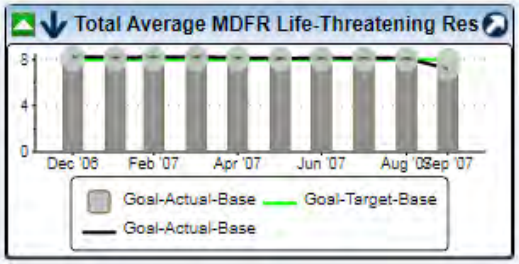
Child Measures	Period	Actual	Target	Variance	Owners
Number of Medical Calls Transported by MDFR Rescue Units	Aug '16	6,627	5,750	877	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)
Total Monthly Squad Transports	Dec '11	173	2,700	-2,527	Zubieta, Helen (MDFR)
Number of Medical Calls Transported by MDFR Rescue Units (Percentage)	Aug '16	36.9% (6,627.0 / 17,974.0)	n/a	n/a	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)

Child Measures	Period	Actual	Target	Variance	Owners
Medical Calls (Total)	Aug '16	17,974	n/a	n/a	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)
Number of Medical Calls Transported by MDFR Rescue Units	Aug '16	6,627	5,750	877	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)

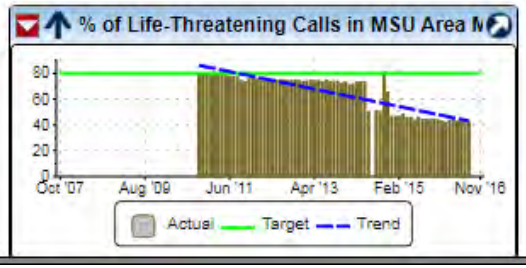
Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time to Medical Incidents		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

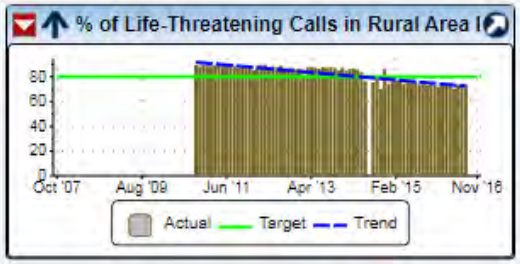
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Total Average MDFR Life-Threatening Response (Wait) Time	▲	Aug '16	7.29minutes	8.00minutes	0.71minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



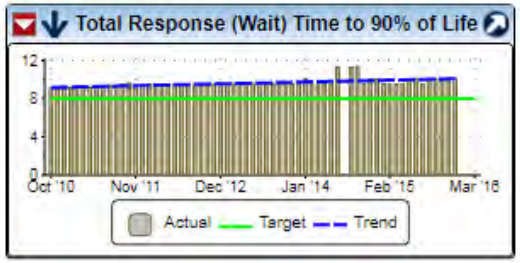
Child Measures		Period	Actual	Target	Variance	Owners
Number of Life-Threatening Incidents MDFR Responded To		Aug '16	13,085	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Life-Threatening Calls within UDB with total response (wait) time of >=20 minutes		Aug '16	46	n/a	n/a	n/a
Average MDFR Response (Wait) Time to Life Threatening Calls inside UDB	▲	Jul '16	7.15minutes	8.00minutes	0.85minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Response (Wait) Time to Life Threatening Calls outside UDB*	▲	Jul '16	8.56minutes	12.30minutes	3.74minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Life-Threatening Calls		Jul '16	6.53minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Life-Threatening Calls inside UDB	▲	Jul '16	6.46minutes	7.10minutes	-0.64minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Life-Threatening Calls outside UDB	▲	Jul '16	8.27minutes	9.30minutes	-1.03minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out Time to Life-Threatening Calls		Aug '16	1.36minutes	n/a	n/a	Zubieta, Helen (MDFR)
% of Life-Threatening Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less	▼	Aug '16	43% (5,141 / 12,084)	80%	-37%	n/a



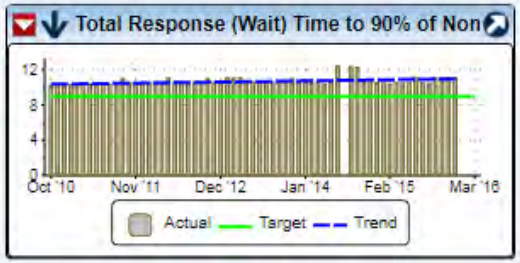
% of Life-Threatening Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less		Aug '16	73% (641 / 875)	80%	-7%	n/a



Total Response (Wait) Time to 90% of Life Threatening Calls in MSU		Dec '15	10.10minutes	8.00minutes	2.10minutes	n/a



Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU		Dec '15	11.14minutes	9.00minutes	2.14minutes	n/a

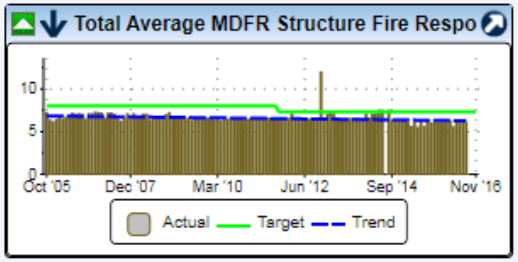


Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time to Fire Incidents		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

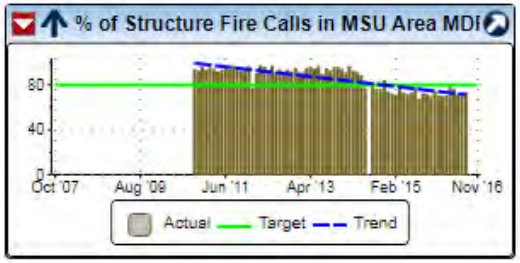
Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Total Average MDFR Structure Fire Response (Wait) Time			Aug '16	6.05minutes	7.30minutes	1.25minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

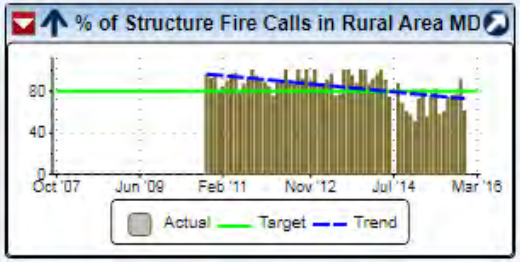


Child Measures			Period	Actual	Target	Variance	Owners
Number of Structure Fire Incidents MDFR Responded To			Aug '16	245	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Response (Wait) Time to Structure Fire Calls inside UDB			Dec '14	6.06minutes	8.00minutes	1.94minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Response (Wait) Time to Structure Fire Calls outside UDB			Dec '14	8.45minutes	11.30minutes	2.85minutes	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Structure Fire Calls			Dec '14	5.08minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Structure Fire Calls inside UDB			Dec '14	4.55minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out and Travel Time to Structure Fire Calls outside UDB			Dec '14	7.41minutes	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Average MDFR Unit Turn-Out Time to			Dec '14	1.25minutes	n/a	n/a	Zubieta, Helen (MDFR)

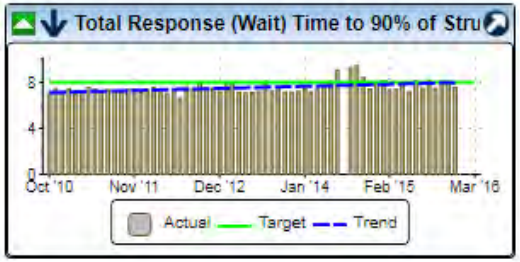
% of Structure Fire Calls in MSU Area MDFR Units arrived to in 8 Minutes or Less		Aug '16	72% (166 / 229)	80%	-8%	n/a



% of Structure Fire Calls in Rural Area MDFR Units arrived to in 10 Minutes or Less		Dec '15	61% (17 / 28)	80%	-19%	n/a



Total Response (Wait) Time to 90% of Structure Fire Calls in MSU		Dec '15	7.56minutes	8.00minutes	-0.44minutes	n/a



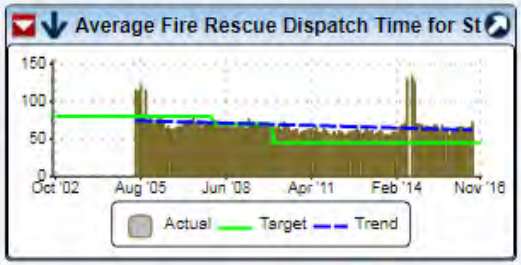
Objective	Description	Owners
Reduce Fire Rescue Dispatch Time		Zubiate, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

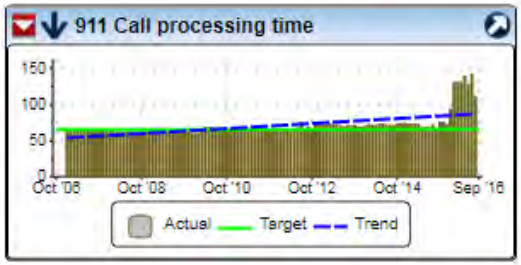
Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Fire Rescue Average Dispatch Time		Aug '16	33seconds	60seconds	27seconds	Rubin, Gregory

Child Measures		Period	Actual	Target	Variance	Owners
Average Fire Rescue Dispatch Time for Life-Threatening Calls		Aug '16	32seconds	45seconds	13seconds	Rubin, Gregory
Average Fire Rescue Dispatch Time for Structure Fire Calls		Aug '16	72seconds	45seconds	-27seconds	Rubin, Gregory
Average Fire Rescue Dispatch Time for Life-Threatening Calls		Aug '16	32seconds	45seconds	13seconds	Rubin, Gregory
Average Fire Rescue Dispatch Time for Structure Fire Calls		Aug '16	72seconds	45seconds	-27seconds	Rubin, Gregory



911 Call processing time		Aug '16	110.0secs	66.0secs	-44.0secs	Crumpler, Ladona; Gonzalez, Thamy; Lowe, Suzanne; Colon, Dawn M.; Brown-Thompson, Eleasa



Objective	Description	Owners
Reduce Fire Rescue Response (Wait) Time		Zubieta, Helen (MDFR);

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-1 Reduce Response Time		Miami-Dade County

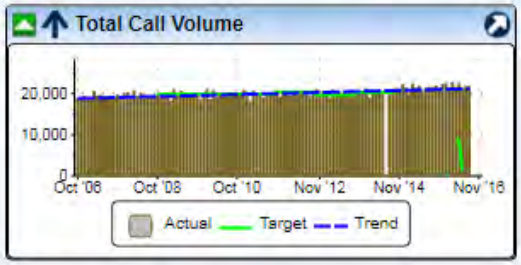
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Hospital Wait Time		Aug '16	11.57minutes	15.00minutes	3.43minutes	Cutie, Lidice (MDFR)

Child Measures		Period	Actual	Target	Variance	Owners
Number of Medical Calls Transported by MDFR Rescue Units		Aug '16	6,627	5,750	877	Zubieta, Helen (MDFR); Cutie, Lidice (MDFR); Reyes, Maria L. (MDFR)
Kendall Regional		Dec '14	14.39minutes	20.00minutes	5.61minutes	Cutie, Lidice (MDFR)
Baptist Hospital		Dec '14	14.54minutes	20.00minutes	5.46minutes	Cutie, Lidice (MDFR)
Jackson Memorial Hospital North		Dec '14	14.50minutes	20.00minutes	5.50minutes	Cutie, Lidice (MDFR)
Aventura Medical Center		Dec '14	17.15minutes	20.00minutes	2.85minutes	Cutie, Lidice (MDFR)
Coral Gables Hospital		Dec '14	24.15minutes	20.00minutes	-4.15minutes	Cutie, Lidice (MDFR)
Doctors Hospital		Dec '14	15.58minutes	20.00minutes	4.42minutes	Cutie, Lidice (MDFR)
Hialeah Hospital		Dec '14	11.19minutes	20.00minutes	8.81minutes	Cutie, Lidice (MDFR)
Homestead Hospital		Dec '14	13.05minutes	20.00minutes	6.95minutes	Cutie, Lidice (MDFR)
Jackson Memorial Hospital		Dec '14	15.04minutes	20.00minutes	4.96minutes	Cutie, Lidice (MDFR)
Jackson Memorial Hospital South		Dec '14	13.29minutes	20.00minutes	6.71minutes	Cutie, Lidice (MDFR)
Larkin General Hospital		Dec '14	13.47minutes	20.00minutes	6.53minutes	Cutie, Lidice (MDFR)
Memorial Hospital West		Dec '14	19.56minutes	20.00minutes	0.44minutes	Cutie, Lidice (MDFR)
Memorial Regional Hospital		Dec '14	12.08minutes	20.00minutes	7.92minutes	Cutie, Lidice (MDFR)
Mercy Hospital		Dec '14	15.08minutes	20.00minutes	4.92minutes	Cutie, Lidice (MDFR)
Metropolitan Hospital		May '14	0.00minutes	20.00minutes	20.00minutes	Cutie, Lidice (MDFR)
Miami Childrens Hospital		Dec '14	13.42minutes	20.00minutes	6.58minutes	Cutie, Lidice (MDFR)
Mount Sinai Hospital		Dec '14	15.23minutes	20.00minutes	4.77minutes	Cutie, Lidice (MDFR)
North Shore Hospital		Dec '14	13.35minutes	20.00minutes	6.65minutes	Cutie, Lidice (MDFR)
Palm Springs Hospital		Dec '14	10.27minutes	20.00minutes	9.73minutes	Cutie, Lidice (MDFR)
Palmetto General Hospital		Dec '14	16.10minutes	20.00minutes	3.90minutes	Cutie, Lidice (MDFR)
Pembroke Pines Memorial		Dec '14	13.39minutes	20.00minutes	6.61minutes	Cutie, Lidice (MDFR)
South Miami Hospital		Dec '14	13.05minutes	20.00minutes	6.95minutes	Cutie, Lidice (MDFR)
University of Miami Hospital		Sep '14	16.17minutes	20.00minutes	3.83minutes	Cutie, Lidice (MDFR)
Veterans Hospital		Dec '14	16.28minutes	20.00minutes	3.72minutes	Cutie, Lidice (MDFR)

Objective	Description	Owners
Call Volume (Miami-Dade Fire Rescue Department)		Reyes, Maria L. (MDFR)

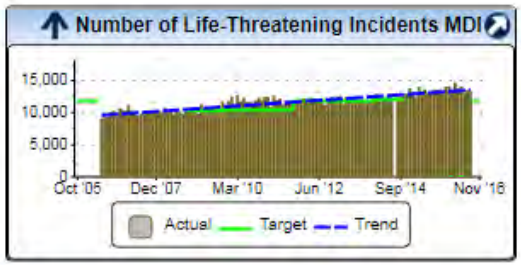
Parent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Total Call Volume	▲	Aug '16	21,698	1,250	n/a	Zubieta, Helen (MDFR)

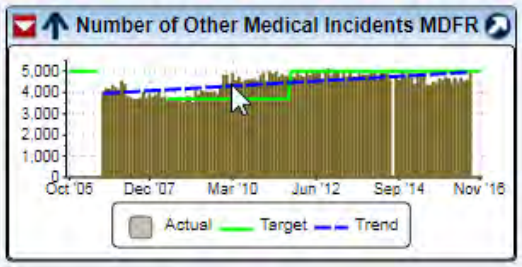


Child Measures		Period	Actual	Target	Variance	Owners
Number of Life-Threatening Incidents MDFR Responded To		Aug '16	13,085	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents MDFR Responded To	▼	Aug '16	4,889	5,000	-111	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Structure and Other Fire Incidents MDFR Responded To	▼	Aug '16	2,094	2,333	-239	Zubieta, Helen (MDFR)
Number of Miscellaneous Incidents MDFR Responded To	▲	Aug '16	1,630	1,250	380	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

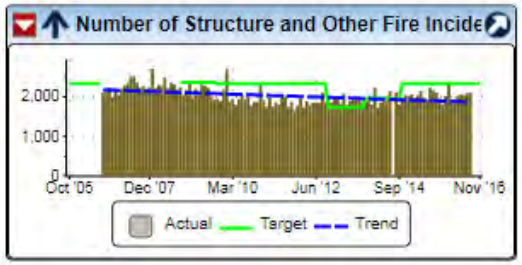
Number of Life-Threatening Incidents MDFR Responded To		Aug '16	13,085	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



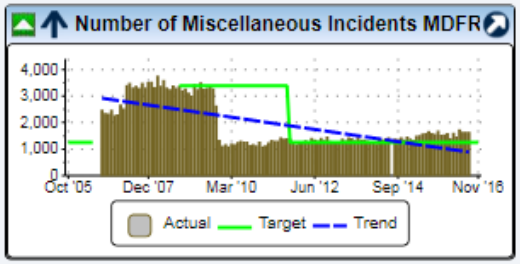
Child Measures	Period	Actual	Target	Variance	Owners
Number of Life-Threatening Incidents MDFR responded to inside UDB	Aug '16	12,084	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Life-Threatening Incidents MDFR responded to outside UDB	Aug '16	875	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Life-Threatening Incidents not classified as inside or outside UDB	Aug '16	126	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents MDFR Responded To	Aug '16	4,889	5,000	-111	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Other Medical Incidents received by MDFR inside UDB	Aug '16	4,502	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents MDFR responded to outside UDB	Aug '16	350	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Other Medical Incidents not classified as inside or outside UDB	Aug '16	37	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Structure and Other Fire Incidents MDFR Responded To	Aug '16	2,094	2,333	-239	Zubieta, Helen (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Other Fire Incidents MDFR responded to	Aug '16	1,849	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Structure Fire Incidents MDFR Responded To	Aug '16	245	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Miscellaneous Incidents MDFR Responded To	Aug '16	1,630	1,250	380	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Miscellaneous Incidents MDFR responded to inside UDB	Aug '16	1,394	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Miscellaneous Incidents MDFR responded to outside UDB	Aug '16	107	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Number of Miscellaneous Incidents not classified as inside or outside UDB	Aug '16	129	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

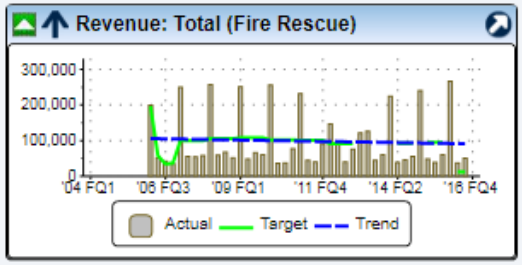
2.0 Financial

Objective	Description	Owners
Meet Budget Targets [Fire Rescue]		Mendelsberg, Scott (MDFR)

Grandparent Objectives	Description	Owners
GG4-2 Effectively allocate resources to meet current and future operating and		Miami-Dade County

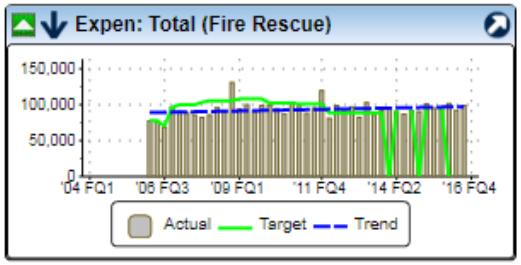
Parent Objectives	Description	Owners
Meet Budget Targets (All Miami-Dade County)	This is the parent objectives to all departmental "Meet Budget Targets" objective. This is the child objective to the County's Strategic Plan Objective, "GG4-2: Effectively allocate and utilize resources to meet current and future operating and capital needs."	Moon, Jennifer (OMB)

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Revenue: Total (Fire Rescue)		'16 FQ3	$50,120K	$12,363K	$37,757K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)



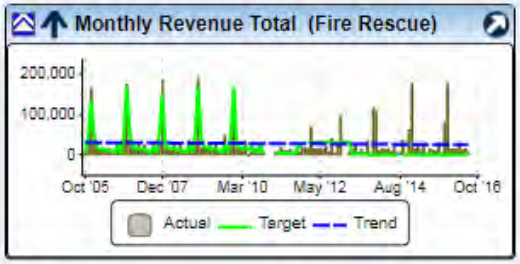
Child Measures		Period	Actual	Target	Variance	Owners
Revenue: Carryover (MDFR)		'16 FQ3	$0K	$750K	$-750K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: Proprietary (MDFR)		'16 FQ3	$47,619K	$1,319K	$46,300K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: General Fund (MDFR)		'16 FQ3	$5K	$7,351K	$-7,346K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: Federal (MDFR)		'16 FQ3	$1,205K	$1,319K	$-114K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: State (MDFR)		'16 FQ3	$41K	$170K	$-129K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Revenue: Interagency/Intradepartmental (MDFR)		'16 FQ3	$1,250K	$1,454K	$-204K	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Monthly Revenue Total (Fire Rescue)		Jul '16	$4,222	$0	$4,222	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)

Expen: Total (Fire Rescue)		'16 FQ3	$98,498K	$101,137K	$2,639K	Mendelsberg, Scott (MDFR); Boreland, Angela; Kirkland, Loida; Santiago, Evelyn (MDFR)



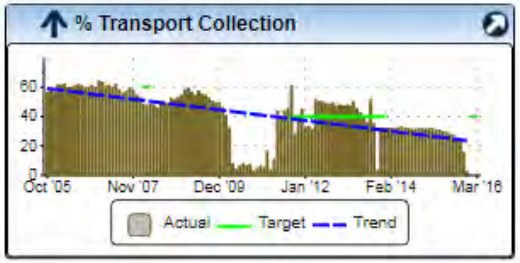
Child Measures		Period	Actual	Target	Variance	Owners
Expenditure: Personnel Costs (MDFR)		'16 FQ3	$81,695K	$82,469K	$-774K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Other Operating (MDFR)		'16 FQ3	$4,907K	$7,150K	$-2,243K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Capital (MDFR)		'16 FQ3	$1,819K	$1,333K	$-486K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Overtime Salaries (Fire District)		Jul '16	$1,549	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Registration Fees (MDFR)		Oct '13	$32	n/a	n/a	Elesppe Vivian (MDFR)
Total Operations Overtime Cost		Jul '16	$1,321	n/a	n/a	Mendelsberg, Scott (MDFR); Boreland, Angela; Kirkland, Loida; Santiago, Evelyn (MDFR)
Travel Expenses (MDFR)		Oct '13	$6	n/a	n/a	Elesppe Vivian (MDFR)
Expenditure: Court Costs (MDFR)		'16 FQ3	$1K	$1K	$0K	Mendelsberg, Scott (MDFR); Boreland, Angela; Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Contractual Services (MDFR)		'16 FQ3	$2,390K	$2,841K	$-451K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Charges for County Services (MDFR)		'16 FQ3	$6,322K	$5,422K	$900K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Grants to Outside Organizations (MDFR)		'16 FQ3	$33K	$0K	$33K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Transfers Out (MDFR)		'16 FQ3	$1,330K	$822K	$508K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)

Expenditure: Distribution of Funds in Trust (MDFR)		'16 FQ3	$0K	$0K	$0K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Debt Service (MDFR)		'16 FQ3	$0K	$485K	$-485K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Depreciation, Amortization, Depletion (MDFR)		'16 FQ3	$0K	$0K	$0K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Reserves (MDFR)		'16 FQ3	$0K	$614K	$-614K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Other Non-Operating (MDFR)		'16 FQ3	0	n/a	n/a	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Expenditure: Intradepartmental Transfers (MDFR)		'16 FQ3	$0K	$0K	$0K	Boreland, Angela; Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Monthly Revenue Total (Fire Rescue)		Jul '16	$4,222	$0	$4,222	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)



Child Measures		Period	Actual	Target	Variance	Owners
Fire Prevention Fees (MDFR) (in thousands)		Nov '11	$748	$727	$21	Ulloa, Giovannie (MDFR)
Property Taxes		Jul '16	$148	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Reimbursements for Services to the County		Jul '16	$670	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)
Special Events		Nov '11	$121	$116	$5	Ulloa, Giovannie (MDFR)
Transport Fees		Sep '13	$1,135	$2,167	$-1,032	Elesppe Vivian (MDFR)
Other		Jul '16	$419	n/a	n/a	Mendelsberg, Scott (MDFR); Kirkland, Loida; Santiago, Evelyn (MDFR)

% Transport Collection	Dec '15	2.3%	n/a	n/a	Elesppe Vivian (MDFR)
		17,653.1 / 5,121,735.0)			



Child Measures	Period	Actual	Target	Variance	Owners
Net Transport Dollars Billed	Dec '15	$5,121,735	n/a	n/a	Elesppe Vivian (MDFR)
Net Transport Dollars Collected	Dec '15	$117,653	n/a	n/a	Elesppe Vivian (MDFR)

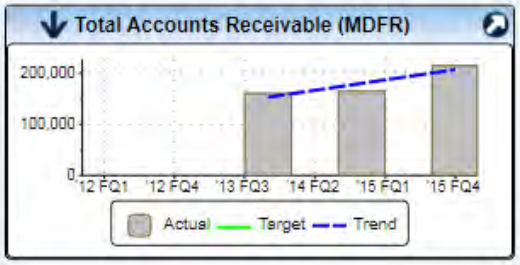
Objective	Description	Owners
Sound asset management and financial investment strategies (MDFR)		Elliot, Lisset; Hollis-Baker, Katrina (MDFR); De Haz, Yvonne (MDFR); Acosta, Gricel (MDFR)

Grandparent Objectives	Description	Owners
GG4 Effective management practices		Miami-Dade County

Parent Objectives	Description	Owners
GG4-1 Provide sound financial and risk management		Miami-Dade County

Objective	Description	Owners
Total Accounts Receivable		n/a

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Total Accounts Receivable (MDFR)	'15 FQ4	$214,561.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Accounts Receivable: 0-30 days (MDFR)	'15 FQ4	$5,911.0K	n/a	n/a	Mendelsberg, Scott (MDFR); Elesppe Vivian (MDFR); Garcia, Mirtha (MDFR)
Accounts Receivable: 31-60 days (MDFR)	'15 FQ4	$3,737.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR); Mendelsberg, Scott (MDFR)
Accounts Receivable: 61-90 days (MDFR)	'15 FQ4	$2,916.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR); Mendelsberg, Scott (MDFR)
Accounts Receivable: 91-120 days (MDFR)	'15 FQ4	$2,774.0K	n/a	n/a	Mendelsberg, Scott (MDFR); Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR)
Accounts Receivable: 121+ days (MDFR)	'15 FQ4	$199,223.0K	n/a	n/a	Garcia, Mirtha (MDFR); Elesppe Vivian (MDFR); Mendelsberg, Scott (MDFR)

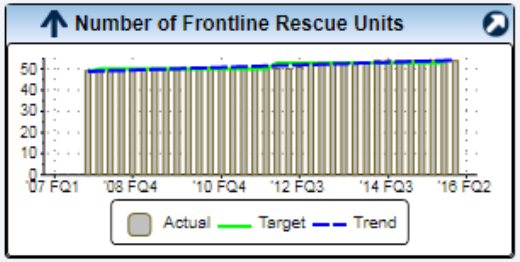
3.0 Internal

Objective	Description	Owners
Units in Service (MDFR)		Zubieta, Helen (MDFR)

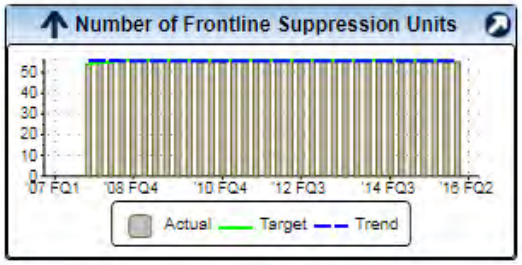
Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

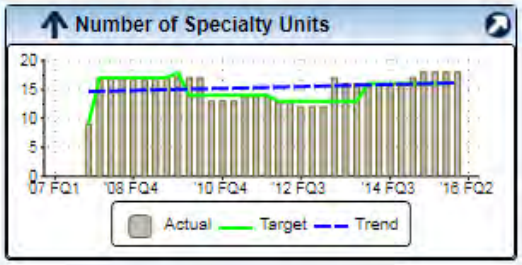
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Number of Frontline Rescue Units	'16 FQ1	54	n/a	n/a	Zubieta, Helen (MDFR)



Number of Frontline Suppression Units	'16 FQ1	55	n/a	n/a	Zubieta, Helen (MDFR)



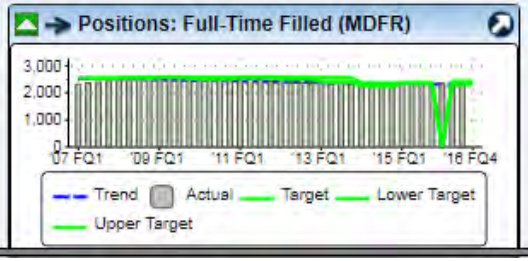
Number of Specialty Units	'16 FQ1	18	n/a	n/a	Zubieta, Helen (MDFR)



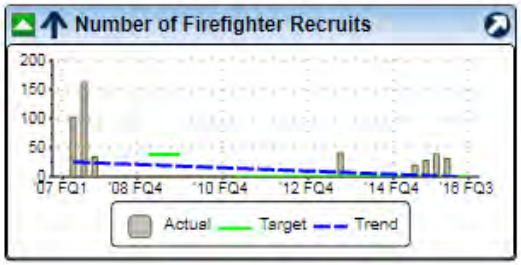
Objective	Description	Owners
Department Position Count (Fire Rescue)		Clodfelter, Madeline (MDFR); Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)

Parent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County

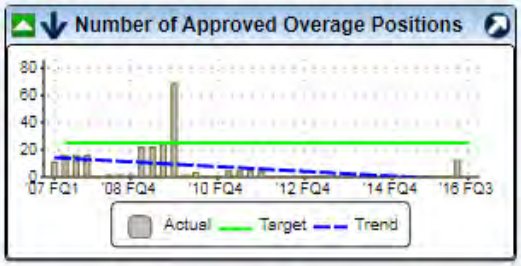
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Positions: Full-Time Filled (MDFR)		'16 FQ3	2,307	2,415 (2,300 - 2,415)	-108	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



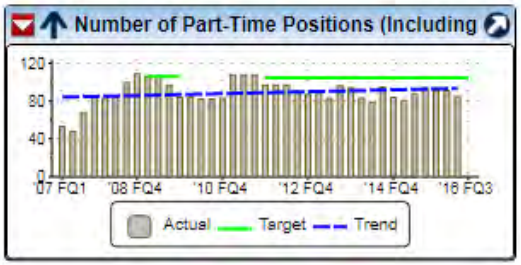
Child Measures	Period	Actual	Target	Variance	Owners
Number of Filled F/T Civilian Positions	'11 FQ4	501	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Filled F/T Sworn Positions	'11 FQ4	1,956	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Firefighter Recruits	'16 FQ2	0	0	0	Clodfelter, Madeline (MDFR); Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



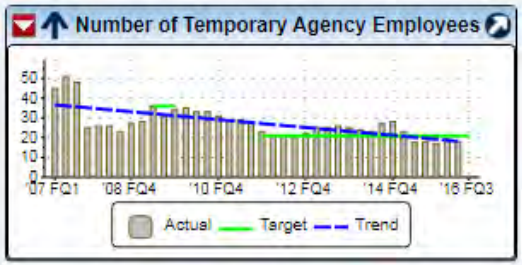
Number of Approved Overage Positions	'16 FQ2	12	25	13	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



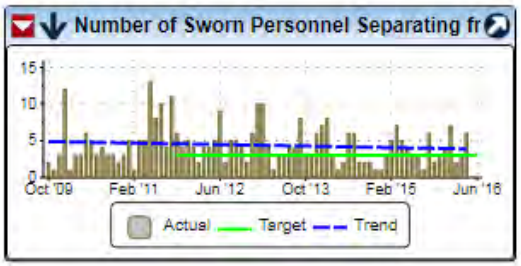
Number of Part-Time Positions (Including Ocean Lifeguards)	'16 FQ2	85	105	-20	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



Number of Temporary Agency Employees	'16 FQ2	18	21	-3	Clodfelter, Madeline (MDFR); Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



Number of Sworn Personnel Separating from MDFR	Apr '16	6	3	3	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Chief Fire Officers Separating from MDFR	Apr '16	2	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Fire Captains Separating from MDFR	Apr '16	0	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Fire Lieutenants Separating from MDFR	Apr '16	0	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)
Number of Firefighters Separating from MDFR	Apr '16	4	n/a	n/a	Clodfelter, Madeline; Brown, Emerson (MDFR); Gutierrez, Maria (MDFR)

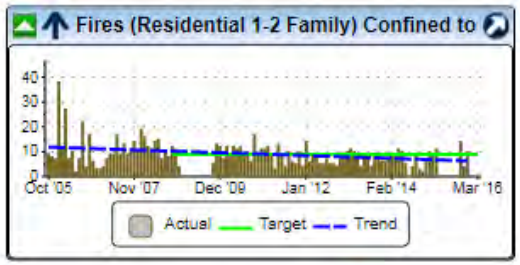
Objective	Description	Owners
Reduce Property Loss and Destruction (Fire Rescue)		Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

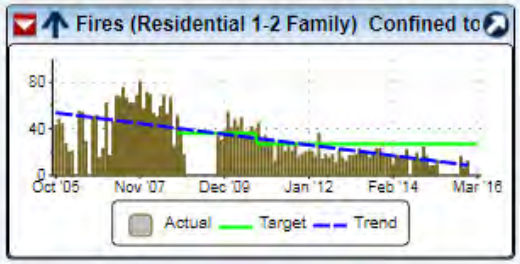
Parent Objectives	Description	Owners
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Arsons per 100,000 population		Jun '16	0.79	0.85	0.06	Torres, Omar (MDFR); Reyes, Maria L. (MDFR)
Fire Plan Review Process Timeliness		Aug '16	99.08%	98.50%	0.58%	Ulloa, Giovannie (MDFR); Crook, Carla (MDFR); Peacon, John (MDFR); Rodriguez, Lilia (MDFR); Bennett, Ron (MDFR); Tola, Tony (MDFR)
Number of Fire Plans Reviewed		Aug '16	1,463	1,225	238	Ulloa, Giovannie (MDFR); Crook, Carla (MDFR); Rodriguez, Lilia (MDFR); Bennett, Ron (MDFR); Tola, Tony (MDFR)
Total Number of Life Safety Inspections		Aug '16	6,684	6,033	651	Sheppard, McGregor (MDFR)
Average number of Life Safety Inspections per Inspector		Aug '16	139.25	110.00	29.25	Sheppard, McGregor (MDFR)
Number of Certificate of Occupancy Inspections Performed		Aug '16	1,812	1,010	802	Hicks, Pamela (MDFR); Leal, Rosanne (MDFR); Peacon, John (MDFR); Rivas, Juan (MDFR) ; Ulloa, Giovannie (MDFR); Marti, Jacqueline (MDCR); Tola, Tony (MDFR)

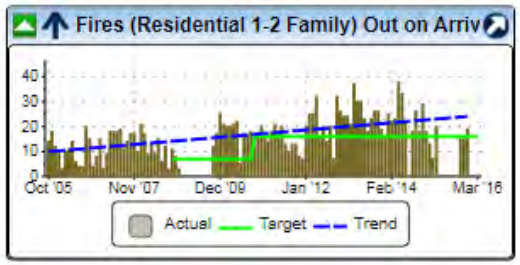
Average Number of CO Inspections per Inspector		Aug '16	181.20	110.00	71.20	Ulloa, Giovannie (MDFR); Marti, Jacqueline (MDCR); Hicks, Pamela (MDFR); Leal, Rosanne (MDFR); Rivas, Juan (MDFR); Tola, Tony (MDFR)
Fires (Residential 1-2 Family) Confined to Structure		Dec '15	10	9	1	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



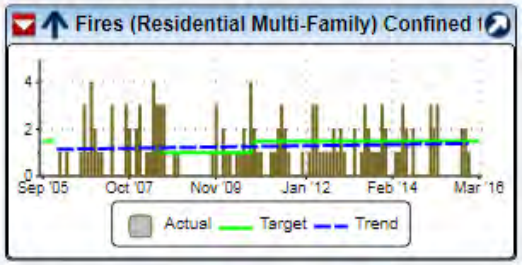
Fires (Residential 1-2 Family) Confined to Room		Dec '15	12	27	-15	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



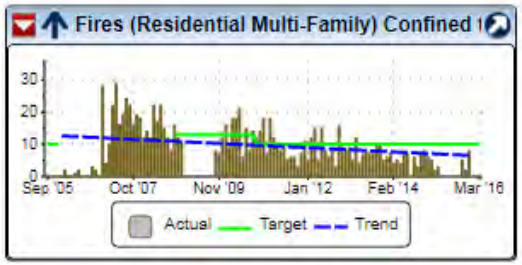
Fires (Residential 1-2 Family) Out on Arrival		Dec '15	19	16	3	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



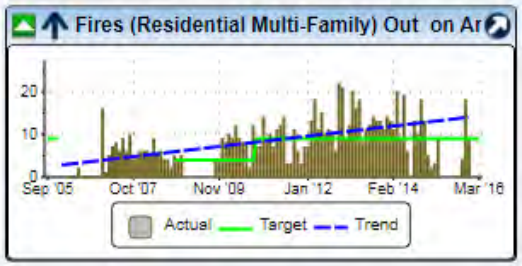
Fires (Residential Multi-Family) Confined to Structure	Dec '15	1	2	0	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



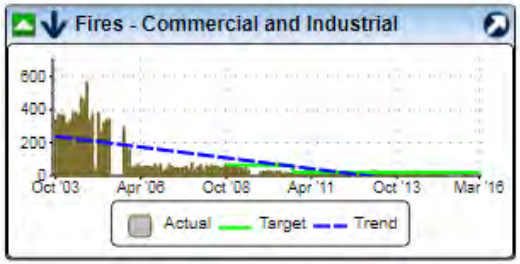
Fires (Residential Multi-Family) Confined to Room	Dec '15	8	10	-2	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



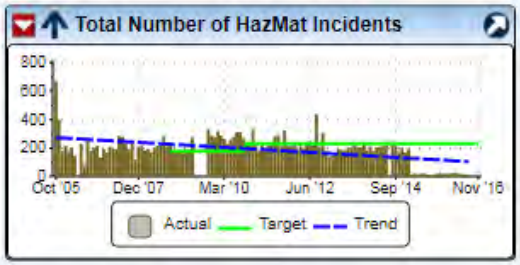
Fires (Residential Multi-Family) Out on Arrival	Dec '15	9	9	0	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



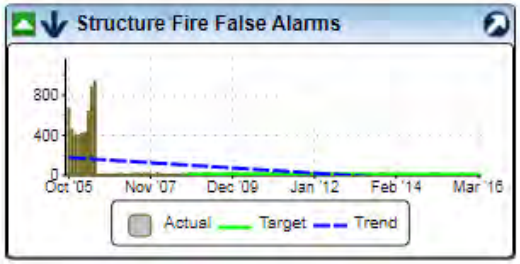
Fires - Commercial and Industrial		Dec '15	8	21	13	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Total Number of HazMat Incidents		Aug '16	11	232	-221	Zubieta, Helen (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
HazMat Incidents per 10,000 Population	Jan '09	154	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
Structure Fire False Alarms	Dec '15	10	13	3	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
False Malicious Alarms	Mar '15	6	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
System Malfunction Alarms	Mar '15	1	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)
False Unintentional Alarms	Mar '15	12	n/a	n/a	Zubieta, Helen (MDFR); Reyes, Maria L. (MDFR)

Objective	Description	Owners
Enhanced Recycling Efforts at MDFR Facilities		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
GG6 Green government		Miami-Dade County

Parent Objectives	Description	Owners
GG6-1 Reduce County government's greenhouse gas emissions and resource consumption		Miami-Dade County

Initiatives Linked to Objective	Est. Start	Est. End	Type	As Of	%	Status	Owners
Establish Recycling Program at all MDFR Facilities	9/1/2008	9/30/2013		11/7/2014		Complete	Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)

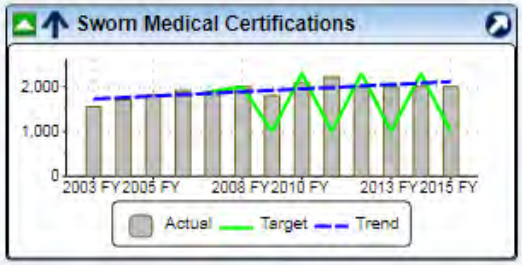
4.0 Learning and Growth

Objective	Description	Owners
Sworn Personnel Certifications (MDFR)		Reyes, Maria L. (MDFR); Zubieta, Helen (MDFR); Cutie, Lidice (MDFR)

Grandparent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG2-2 Develop and retain excellent employees and leaders		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

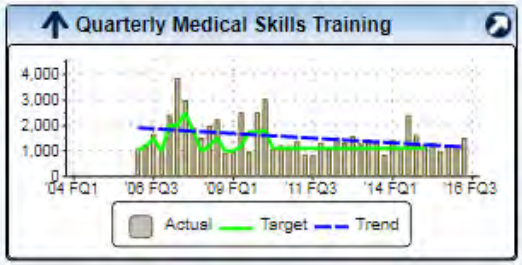
Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Sworn Medical Certifications	2015 FY	2,000	1,000	1,000	Cutie, Lidice (MDFR)



Child Measures	Period	Actual	Target	Variance	Owners
Number of Certified Emergency Medical Technicians (EMT)	2011 FY	625	600	25	Cutie, Lidice (MDFR)
Number of Certified Paramedics	2011 FY	1,600	n/a	n/a	Cutie, Lidice (MDFR)

Objective	Description	Owners
Enhance Quality of Patient Care (MDFR)		Zubieta, Helen (MDFR)

Grandparent Objectives	Description	Owners
GG2 Excellent, engaged workforce		Miami-Dade County
PS2 Reductions in Preventable Death, Injury, and Property Loss		Miami-Dade County

Parent Objectives	Description	Owners
GG2-2 Develop and retain excellent employees and leaders		Miami-Dade County
PS2-2 Improve Effectiveness of Outreach and Response		Miami-Dade County

Measures Linked to Objective	Period	Actual	Target	Variance	Owners
Quarterly Medical Skills Training	'16 FQ2	1,486	n/a	n/a	Cutie, Lidice (MDFR)