

PUBLIC SAFETY

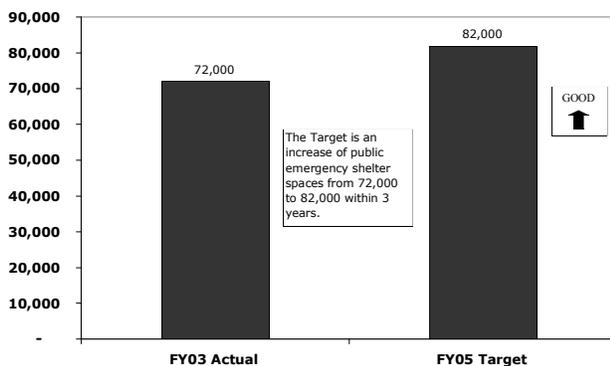
2004 INITIAL COMMUNITY SCORECARD

Mission: To provide a safe and secure community through coordinated, efficient and effective, professional, courteous, public safety services

PRIORITY OUTCOMES (What we are striving to achieve for you) IN OUR STRATEGIC PLAN

- Facilities and resources built and maintained to meet needs
- Reduced response time
- Reduction in property loss and destruction
- Improved homeland security preparedness
- Strengthened Juvenile Assessment Center
- Increased community awareness of information resources and involvement opportunities

Number of Emergency Shelter Spaces

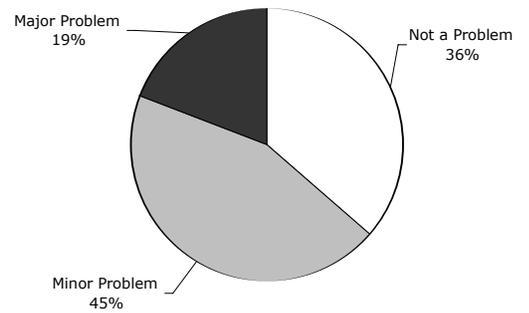


Source: Miami-Dade Fire Rescue Department Office of Emergency Management

Performance Measures

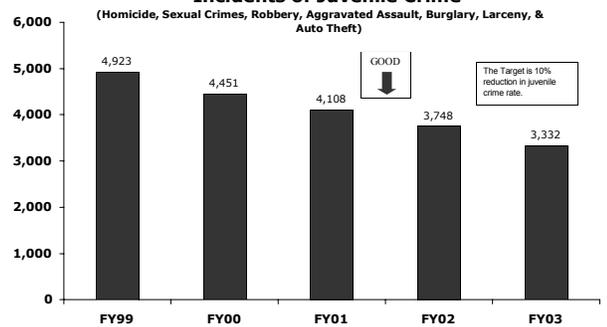
What you told us and how we are doing

Survey Ratings Regarding Crime in their Neighborhood



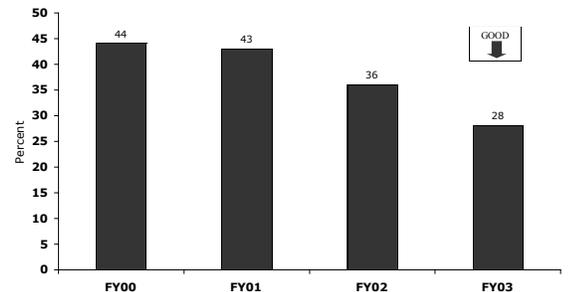
Source: 2003 Resident Satisfaction Survey

Incidents of Juvenile Crime



Source: Miami-Dade Police Department Crime Information Data Warehouse

Rate of Re-arrest of Juvenile Offenders Processed through the Juvenile Assessment Center



Source: Miami-Dade Juvenile Assessment Center Data Warehouse

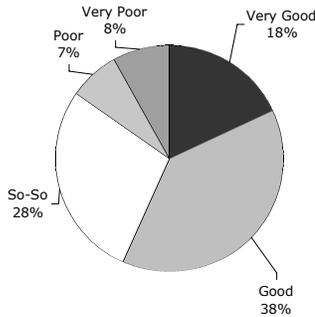


Delivering Excellence Every Day

Miami-Dade County 2004 Initial Community Scorecard Reporting on Results that Matter

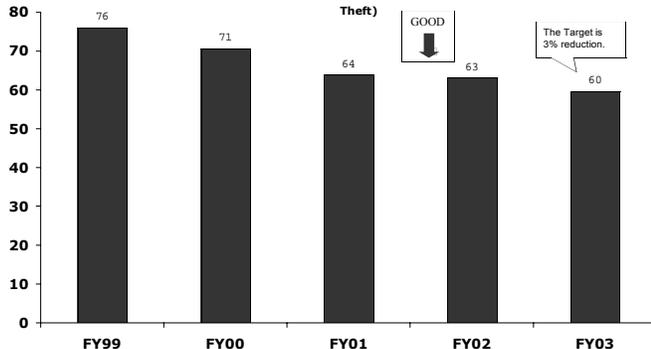
Performance Measures What you told us and how we are doing

Survey Ratings Regarding the Level of Courteousness of Police Officers



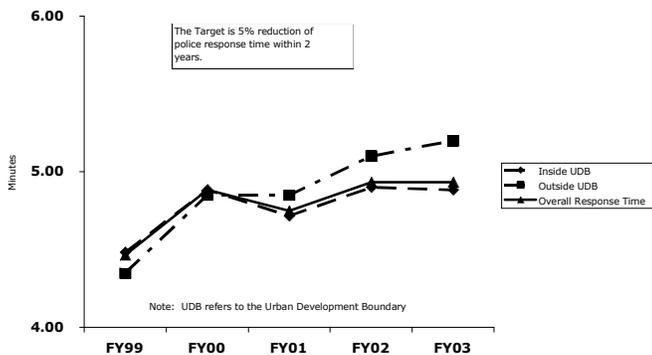
Source: 2003 Resident Satisfaction Survey

Crimes per 1,000 Residents
(Homicide, Sexual Crimes, Robbery, Aggravated Assault, Burglary, Larceny, & Auto Theft)



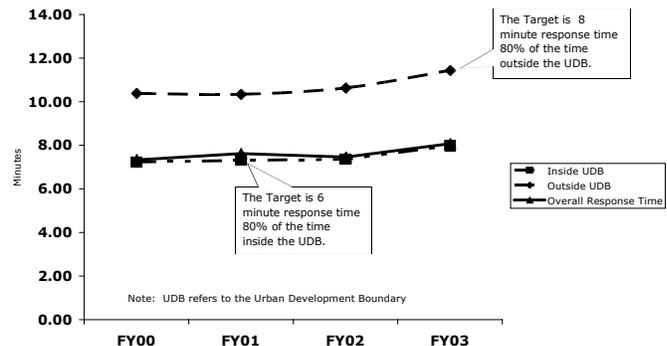
Source: Miami-Dade Police Department Crime Information Data Warehouse

Average Police Emergency Response Time



Source: Miami-Dade Police Department CAD System

Average Fire Rescue Response for Life Threatening Calls



Source: Miami-Dade Fire Rescue Department CAD System

COMMUNITY DOLLARS AT WORK: EXAMPLES OF WHAT YOUR TAX DOLLARS BOUGHT IN FY 2003

- 47,115 ground medical transports conducted
- 1,743 helicopter rescue missions completed
- 546 auto body shops inspected
- 2,424 juveniles processed at the Juvenile Assessment Center