

Overview

Strategic Areas

Business Plans

Our Mission

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Delivering excellent public services that address our community's needs and enhance our quality of life.

It is a commitment your County government has made to the more than two million people who call Miami-Dade home.

So, how are we doing?

This Progress Report is Miami-Dade's third annual update on key performance indicators in the following areas:

- ▶ [Public Safety](#)
- ▶ [Transportation](#)
- ▶ [Health & Human Services](#)
- ▶ [Recreation & Culture](#)
- ▶ [Economic Development](#)
- ▶ [Neighborhoods*](#)
- ▶ [General Government](#)

Highlights of 2006 performance in each of these areas are included in this report.

Our government can proudly point to areas that have shown significant improvement since we introduced our first report to you in 2005. These achievements include the completion of a record number of public works projects to ease traffic congestion, a notable 6.4 percent decrease in the crime rate and improved fire-rescue emergency response times.

There has been significant passenger traffic growth at both Miami International Airport and the Port of Miami. Our parks system and Miami Metrozoo continue to attract greater numbers of visitors each year and the long awaited Performing Arts Center opened in October 2006. The County's 3-1-1 Answer Center is changing the way residents connect with their local government. In 2006, 3-1-1 was expanded to include weekends and evenings.

In underperforming areas, the County is working to improve results. This includes better on-time performance for transit, improvements in public housing programs and a new focus on neighborhood issues including initiatives to curtail illegal dumping and enhance street signage.

[Mayor Carlos Alvarez](#) has issued a challenge to the more than 60 departments that make up County government. As part of the Fitness Challenge, the Mayor has asked that department directors identify a single, meaningful achievement that can be accomplished in the coming year that would significantly improve how County government delivers services.

Next year's Progress Report will include the results of the Mayor's Fitness Challenge, along with an update on the performance measures in this report.



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