

**MIAMI-DADE COUNTY  
RYAN WHITE PART A PROGRAM  
CLIENT-LEVEL OUTCOMES**

Performance under this Agreement will be partially measured against the client-level outcomes outlined in the Ryan White Part A Performance Improvement Plan and incorporated herein by reference. Client-level outcomes are currently under development for [ENTER NAME THE SERVICE PROVIDER NAME AND ACRONYM]. When the corresponding outcomes are completed, [ENTER ACRONYM] will be responsible for collecting and reporting on the specified data elements used to measure performance based on the defined outcome(s).

In addition, [ENTER ACRONYM] is responsible for collecting and reporting on the required data elements used to measure performance under the following contracted services: [ONLY INCLUDE THIS PARAGRAPH AND THE FOLLOWING SERVICES AS APPLICABLE TO THE PROVIDER'S RYAN WHITE PART A FUNDING]:

**PLEASE NOTE: The Health Resources and Services Administration is required, as mandated in the Ryan White HIV/AIDS Treatment Modernization Act of 2006, to develop and present to Congress by January 2009, a client-level database system. Additional client-level outcomes may be added or amended at this time.**

<b>OUTPATIENT MEDICAL CARE</b>			
<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<b>Slowing/prevention of disease progression</b>  Increase in the percentage of clients with improved or stable CD4 counts	Number and percentage of clients served with improved or stable CD4 counts	75% of clients served having two (2) or more CD4 counts during the reporting period show improved or stable counts	Upload of lab values from outpatient medical care providers to the Service Delivery Information System (SDIS) on a quarterly basis
<b>Reduced incidence of AIDS-defining opportunistic conditions</b>  Decrease in the percentage of clients served experiencing an AIDS-defining opportunistic disease	Number and percentage of clients served experiencing an AIDS-defining opportunistic disease	25% of clients who had at least one (1) medical visit during the reporting period were not diagnosed with an AIDS – defining opportunistic disease	SDIS data (primary data source)  AIDS Surveillance Data (Back-up data source)

**PRESCRIPTION DRUGS**

<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<p><b>Slowing/prevention of disease progression</b></p> <p>Increase in the number of clients who have experienced increased or stable CD4 counts</p>	<p>Number and percentage of clients served with improved and/or stable CD4 counts</p>	<p>75% of clients served with two (2) or more CD4 counts during the reporting period show improved or stable counts</p>	<p>SDIS data of uploaded lab values on a quarterly basis</p>

**MEDICAL CASE MANAGEMENT**

<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<p><b>Timely access to primary care services</b></p> <p>Among new clients who are out of care, an increase in the percentage who receive an initial HIV/AIDS medical evaluation within 2 weeks of completing intake</p>	<p>Number and percentage of clients served who receive an initial HIV/AIDS medical evaluation within two (2) weeks of completing intake</p>	<p>25% of clients served with an initial HIV/AIDS medical evaluation during the reporting period</p>	<p>SDIS service across sites review</p> <p>Record reviews</p>
<p><b>Increased maintenance of primary care services</b></p> <p>Increase in the percentage of clients retained in care</p>	<p>Number and percentage of clients served with at least one (1) visit to a core service provider (physician, substance abuse treatment, mental health program, etc.)</p>	<p>50% of clients served with at least one (1) core service visit during the reporting period</p>	<p>SDIS service across sites review</p>

<b>SUBSTANCE ABUSE COUNSELING – RESIDENTIAL TREATMENT</b>			
<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<p><b>Improved access to residential substance abuse treatment</b></p> <p>Increase in the number of new HIV+ clients with chemical dependency who are accessing residential substance abuse treatment</p>	<p>Number and percentage of new clients with chemical dependency who are accessing residential substance abuse treatment</p>	<p>10% of clients served during the reporting period</p>	<p>SDIS data</p> <p>SDIS service across sites review</p>
<p><b>Increased maintenance of primary care services</b></p> <p>Increase in the number of HIV+ clients with chemical dependency who are accessing primary medical care</p>	<p>Number and percentage of clients served with at least one (1) medical visit</p>	<p>50% of clients served with at least one (1) medical visit during the reporting period</p>	<p>SDIS data</p> <p>SDIS service across sites review</p>

<b>SUBSTANCE ABUSE COUNSELING - OUTPATIENT TREATMENT</b>			
<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<p><b>Increased access to outpatient substance abuse treatment</b></p> <p>Increase the number of clients in outpatient substance abuse treatment after completing residential substance abuse treatment</p>	<p>Change in the number and percentage of clients receiving outpatient substance abuse services within two (2) weeks after completing a maximum of four (4) months of residential substance abuse treatment</p>	<p>50% of clients leaving residential substance abuse treatment who receive outpatient substance abuse services within two (2) weeks after completing a maximum of four (4) months of residential substance abuse treatment</p>	<p>SDIS data</p>
<p><b>Increased</b></p>	<p>Number and percentage</p>	<p>75% of clients receiving</p>	<p>SDIS services across</p>

<b>SUBSTANCE ABUSE COUNSELING - OUTPATIENT TREATMENT</b>			
<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<b>maintenance of primary care services</b>  Increase in the number of clients in outpatient substance abuse treatment receiving primary care services	of outpatient substance abuse treatment clients receiving at least one (1) primary medical care visit during treatment	outpatient substance abuse treatment will have at least one (1) medical visit within a reporting period	sites review  Backup source: File review at substance abuse providers to document medical care by non-Part A medical providers

<b>OUTREACH SERVICES</b>			
<b>Outcomes</b>	<b>Indicators</b>	<b>Target</b>	<b>Data Sources</b>
<b>Increased connection to care</b>  Increase in the number of out of care HIV+ clients that are contacted through outreach efforts and are connected for the first time or re-connected to a core service provider	Number and percentage of clients receiving a core service who were out of care or at risk of being lost to care, based on the most current definition found in Miami-Dade County's Ryan White Service Delivery Guidelines, who are re-connected to a core service provider	25% of clients out of care that are contacted and billed for are actually brought into care/core service	SDIS data  SDIS service across sites review, quarterly