

**DEPARTMENTAL INPUT
CONTRACT/PROJECT MEASURE ANALYSIS AND RECOMMENDATION**

Rev 1

New contract
 OTR
 CO
 SS
 BW
 Emergency
 Re-Bid
 Other

Previous Contract/Project No:
BW9007-5/16-5

LIVING WAGE APPLIES: ___ YES ___ **X** NO

Requisition/Project No: RQET1500008

TERM OF CONTRACT: 5 years with no Options-to-Renew

Requisition/Project Title: Priority Dispatch PRO QA - MDPD

Description: The purpose of this Legacy Agreement is to establish a contract to ensure the continued maintenance and support of the ProQA Software owned by Priority Dispatch. ProQA Dispatch Software is utilized to meet the Academies of emergency Dispatch's protocols to process 911 calls.

User Department(s): Miami-Dade County Police Department (Software hosted by ITD)

Issuing Department: Internal Services, Procurement Mgmt. Div.

Contact Person: Mike Ramos

Phone: 305-375-5215

Estimated Cost: \$549,316.00

Funding Source: 911 Funds

ANALYSIS

Commodity/Service No: 920-45		SIC:	
Trade/Commodity/Service Opportunities			
Contract/Project History of Previous Purchases For Previous Three (3) Years Check Here <input type="checkbox"/> if this is a New Contract/Purchase with no Previous History			
	EXISTING	2ND YEAR	3RD YEAR
Contractor:			
Small Business Enterprise:			
Contract Value:			
Comments:			
Continued on another page (s): ___ Yes ___ No			

RECOMMENDATIONS

SBE	Set-Aside	Sub-Contractor Goal	Bid Preference	Selection Factor
		%		
		%		
		%		
		%		

Basis of Recommendation: Maintain SBE Bid Preference as current contract

Signed: *Mike Ramos*

Date to DBD: 7/17/15

Date Returned to DPM: _____

Introduction

The Miami-Dade Police Department (MDPD) manages the fourth busiest Public Safety Answering Point (PSAP) in the United States. Authority and responsibility to operate the PSAP is codified by Florida State Statute, and the State of Florida E911 Plan. In order to comply with Federal and State Standards, the MDPD/PSAP must maintain Emergency Medical Dispatch (EMD) protocols as part of the processing of 911 calls for service.

Background

The MDPD/PSAP currently utilizes a computer software program based upon nationally recognized standards within the National Emergency Number Association (NENA) and Association of Public Safety Communication Officials International (APCO) protocols. The current software provider is Emergency Medical Dispatch Systems; DBA Priority Dispatch Corporation, and the current version of software being utilized is EMD12.0C.

Pursuant to FSS 401, Emergency Telecommunications Systems, EMD protocols are a required element in the 911 training curriculum and required for State of Florida Certification. MDPD is in need of an established maintenance contract to support the current and subsequent version of our EMD software for the next five years.

Vendor Specifications

The vendor must provide the following within their maintenance and warranty support package.

- 24/7 annual technical support/software maintenance
- Upgrades, including new releases of the system software
- Provide technical support
- Automated Quality Assurance (QA) testing
- Diagnose issues and support user requests
- Perform functional analysis and perform data conversion/system integration services.
- System Configuration as needed by MDPD
- Provide QA guides and Cardsets