Small Business Development Division

Project Worksheet

Project/Contract Title: REVERSE 311 SMS TEXT/MASS CALL SYSTEM MAINTENANCE AND SUPPORT SERVICES

Project/Contract No: RQET1600015

Department: INFORMATION TECHNOLOGY DEPARTMENT

Funding Source: PROPRIETARY AND INTERNAL SERVICES

Estimated Cost of Project/Bid: $675,000.00

Description of Project/Bid:
To provide continued software maintenance and support services for the existing Reverse 311 System hosted by the Information Technology Department (ITD). The Reverse 311 System is utilized by Miami-Dade County Government Information Center (GIC) to conduct daily operations of the 311 call center providing services to the citizens of the County.

Contract Measures Recommendation

<table>
<thead>
<tr>
<th>Measure</th>
<th>Program</th>
<th>Goal Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Measure</td>
<td>SBE/GS</td>
<td></td>
</tr>
</tbody>
</table>

Reasons for Recommendation
An analysis of implementing Order 3-41, as well as, an analysis of the factors contained in the project package indicates a No Measure is appropriate as this is a legacy contract.

There are nine SBE-G/S firms certified in the applicable commodity code.

Commodity Code: 92045-Software Maintenance/Support

Small Business Contract Measure Recommendation

<table>
<thead>
<tr>
<th>Subtrade</th>
<th>Cat.</th>
<th>Estimated Value</th>
<th>% of Items to Base Bid</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>SBE/GS</td>
<td></td>
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</tbody>
</table>

Total

Living Wages: YES ☐ NO ☑

Responsible Wages: YES ☐ NO ☑

Responsible Wages and Benefits applies to all construction projects over $100,000 that do not utilize federal funding. For federally funded projects, unless prohibited by federal or state law or disallowed by a governmental funding source, the HIGHER wage between Davis-Bacon and Responsible Wages and Benefits shall apply.

REVIEW RECOMMENDATION

Tier 1 Set Aside: Level 1

Set Aside: Level 2

Trade Set Aside (MCC): Level 3

Goal: Bid Preference

No Measure: Deferred

CWP: Selection Factor

Date: 2/23/16