DEPARTMENTAL INPUT CONTRACT/PROJECT MEASURE ANALYSIS AND RECOMMENDATION

New OTR	Sole Source	Bid Waiver	Emerge	ncy Previous	Contract/Project No.					
Re-Bid Cother			LIVING WAS	GE APPLIES: NO						
Requisition No./Project N	<u>o.:</u> RQID1400061	TERM	OF CONTRA	CT: <u>FIVE (5)</u> YEAR(s) with YEAR(S) OTR					
Requisition /Project Title:	Warranty Claim Fili	ng Service for '	Vehicles							
Description: To purchase Department/Fleet Manage		ng Service for v	ehicles main	tained by Miami-I	Dade County's Internal Services					
Issuing Department: ISD/	Fleet Mgmt. Conta	ct Person: Lou	rdes Farley	<u>Phone</u> : (305	i) 37 5- 3045					
Estimate Cost: \$100,000.0	<u>00</u> GEN	NERAL Funding Sour	FEDERAL	OTHER	Internal Services Fund					
		ANAI			Internal Services I and					
Commodity Codes: 95	8-41, 961-16									
	704.00	ect History of prev								
***************************************	Check here if the EXIST		t/purchase with 2	n no previous history. ND YEAR	3 RD YEAR					
Contractor:	Cascon	r, Inc.								
Small Business Enterpri	se:									
Contract Value:	\$95,000.00		8		\$					
Comments:										
Continued on another pag	e (s):	NO								
		ECOMME		~ · · · · · · · · · · · · · · · · · · ·						
SBE	Set-aside	Sub-contract	tor goal	Bid preference	Selection factor					
Basis of recommendation:										
Signed Sun	er Fail	ee	Date sent to	SBD: 3	6/14					
SS SP (PM (PM (PM (PM (PM (PM (PM (PM (PM (P	-		Date returned	to DPM:						
DEPT. BUSINE										

BID NO.: i
OPENING: 6:00 P.M.
WARRANTY CLAIM FILING SERVICE FOR
VEHICLES



MIAMI-DADE COUNTY, FLORIDA

INVITATION TO BID

TITLE:
WARRANTY CLAIM FILING SERVICE FOR VEHICLES

BIDS WILL BE ACCEPTED UNTIL 6:00:00 PM EST ON

FOR INFORMATION CONTACT: Lourdes Farley, 305–375-3045, farley@miamidade.gov

IMPORTANT NOTICE TO BIDDERS/PROPOSERS:

- READ THE ENTIRE SOLICITATION DOCUMENT, THE GENERAL TERMS AND CONDITIONS, AND HANDLE ALL QUESTIONS IN ACCORDANCE WITH THE TERMS OUTLINED IN PARAGRAPH 1.2(D) OF THE GENERAL TERMS AND CONDITIONS.
- THE SOLICITATION SUBMITTAL FORM CONTAINS IMPORTANT INFORMATION THAT REQUIRES REVIEW AND COMPLETION BY ANY BIDDER/PROPOSER RESPONDING TO THIS SOLICITATION.
- FAILURE TO COMPLETE AND SIGN THE SOLICITATION SUBMITTAL FORM WILL RENDER YOUR PROPOSAL NON-RESPONSIVE.



GENERAL TERMS AND CONDITIONS:

All general terms and conditions of Miami-Dade County Procurement Contracts are posted online. Bidders/Proposers that receive an award from Miami-Dade County through Miami-Dade County's competitive procurement process must anticipate the inclusion of these requirements in the resultant Contract. These standard general terms and conditions are considered non-negotiable subject to the County's final approval.

All applicable terms and conditions pertaining to this solicitation and resultant contract may be viewed online at the Miami-Dade County Procurement Management website by clicking on the below link:

http://www.mlamidade.gov/procurement/library/boilerplate/general-terms-and-conditions-r13-8.pdf

NOTICE TO ALL BIDDERS/PROPOSERS:

Electronic bids are to be submitted through a secure mailbox at BidSync (www.bidsync.com) until the date and time as indicated in this Solicitation document. It is the sole responsibility of the Bidder/Proposer to ensure their proposal reaches BidSync before the Solicitation closing date and time. There is no cost to the Bidder/Proposer to submit a proposal in response to a Miami-Dade County solicitation via BidSync. Electronic proposal submissions may require the uploading of electronic attachments. The submission of attachments containing embedded documents or proprietary file extensions is prohibited. All documents should be attached as separate files.

For information concerning technical specifications please utilize the question/answer feature provided by BidSync at www.bidsync.com within the solicitation. Questions of a material nature must be received prior to the cut-off date specified in the solicitation. Material changes, if any, to the solicitation terms, scope of services, or bidding procedures will only be transmitted by written addendum. (See addendum section of BidSync site).

Please allow sufficient time to complete the online forms and upload of all proposal documents. Bidders/Proposers should not wait until the last minute to submit a proposal. The deadline for submitting information and documents will end at the closing time indicated in the solicitation. All information and documents must be fully entered, uploaded, acknowledged (Confirm) and recorded into BidSync before the closing time or the system will stop the process and the response will be considered late and will not be accepted.

PLEASE NOTE THE FOLLOWING:

No part of your proposal can be submitted via HARDCOPY, EMAIL, OR FAX. No variation in price or conditions shall be permitted based upon a claim of ignorance. Submission of a proposal will be considered evidence that the Bidder/Proposer has familiarized themselves with the nature and extent of the work, and the equipment, materials, and labor required. The entire proposal response must be submitted in accordance with all specifications contained in the solicitation electronically.

SECTION 2 - SPECIAL TERMS AND CONDITIONS

2.1 PURPOSE

The purpose of this solicitation is to establish a contract for the purchase of Warranty Claim Filing Service for vehicles maintained by Miami-Dade County's Internal Services Department/Fleet Management Division (ISD/FMD).

2.2 TERM OF CONTRACT

This contract shall commence on the first calendar day of the month succeeding approval of the contract by the Board of County Commissioners, or designee, unless otherwise stipulated in the Blanket Purchase Order issued by the County's Internal Services Department, Procurement Management Division, and contingent upon the completion and submittal of all required bid documents. The contract shall expire on the last day of the sixtleth month period.

2.3 OPTION TO RENEW

Intentionally Omitted

2.4 METHOD OF AWARD

Award of this contract will be made to the lowest responsive and responsible bidder who offers the lowest depending rate on modes, reserved by the county through awarded bidders warranty claim filling sendees and who means the requirement below.

The Bidder shall be regularly engaged in the business of providing warranty claim filling services. Two (2) references shall be listed in the Bidder's submittals. The efferences is led must be from sustained with a recurrently receiving or have received from the Bidder in the past five (5) years the services rescribed in this solicitation. The references must include:

- · Customer's company name
- Name, title, address, e-mall, and telephone number of the contact person who can verify that the Bidder has successfully provided the services that the Bidder is offering under this solicitation and brands
- List of brands for which the Bidder provided the warranty claim filing services

These references shall ascertain to the County's satisfaction that the Bidder has sufficient experience and expertise in the industry.

2.5 PERCENTAGE RATE

Percentage rate proposed by the bidder shall remain fixed and firm during the term of contract.

2.6 INSPECTOR GENERAL AND USER ACCESS PROGRAM (UAP)

See paragraphs 1.27 and 1.35 of the Section 1, General Terms and Conditions.

2.7 BILLING

The awarded Bidder shall invoice the County on a monthly basis in accordance with Section 1, paragraph 1.34. The monthly billing amount shall be calculated by multiplying the total dollar value of relmbursement claims actually received by the County during the billing period by the percentage rate. The awarded Bidder agrees that the resultant billing amount reflects the full consideration owed for provision of the required services.



Page 2 of 4

SECTION 3 - TECHNICAL SPECIFICATIONS

3.1 SCOPE OF WORK

The awarded Bidder will work with the County's Internal Services Department, Fleet Management Division (ISD/FMD) to generate and file warranty claims for vehicles. The awarded Bidder will interface with the County's mainframe system (Equipment Management System-EMS) to review and monitor every Repair Order written by the FMD for warranty reimbursable claims, and file those claims in the manner prescribed by the applicable equipment's manufacturer. After claim filing, the awarded bidder shall follow-up on claims payments, pursue unpaid items and negotiate whenever possible, goodwill payments, policy adjustments and all other industry standard methods for collecting the maximum amount of warranty reimbursements possible under varying manufacturer's policies and best commercial practices. The County currently has several "in-house" warranty certifications covering several manufacturers of both light and heavy equipment. The awarded Bidder's shall negotiate additional agreements on behalf of the County for warranty rate revisions, policy adjustments, goodwill payments and all other aspects of warranty collection services for both light and heavy equipment.

3.2 SIZE AND VOLUME

FMD is the primary but not exclusive maintenance organization for mobile equipment within the County. Other pools of vehicles are operated and maintained by the Water and Sewer Bepartment. Parks Recreation and Open Spaces Department. Miami-Dade Fire Rescue Department, Miami-Dade Aviation Repartment. Vehicle feets are not indeed and a vehicle Syrarely transfer at from one steet maintenance organization to about 10 marks and 10 mark

3.3 REPAIR ORDER ACCESS

FMD currently uses an electronic repair order system called EMS which resides within the County's mainframe system. EMS can be accessed via the internet with appropriate passwords and clearances. The County is in the process of migrating from EMS to FleetFocus M5 which can also be accessed via the internet with appropriate passwords and clearances.

3.4 **EQUIPMENT BRANDS**

The awarded Bidder will work on warranty claims for light and heavy equipment brands which may include but not limited to the following:

3.4.1 Light Brands: Ford, Chevrolet, GMC, Chrysler, Dodge, Jeep, Honda, Nissan and Toyota.

SOLICITATION TITLE: WARRANTY CLAIM FILING SERVICE FOR VEHICLES

3.4.2 Heavy Brands: Peterbilt, Sterling, Freightliner, International, Altec, Caterpillar, Labrie, Leach, Heil, Autocar, Warren Trailer, Steco, Allison.

3.5 PARTS

The awarded Bidder shall work with the inclividual Light Equipment and Heavy Equipment Service Managers and Facility Supervisors to effect the returns of failed parts as efficiently and practically as possible.

3.6 CHARGEBACK

When charge backs to payments are made by a manufacturer as a result of audits or of any other reason there will be a corresponding percentage chargeback to the awarded Bidder for the failed claims regardless of the reason they falled for.



Page 4 of 4



Miami-Dade County Procurement Management Services Solicitation Submittal Form

111 NW 1st Street, Suite 1300, Miami, FL 33128

Solicitation No. FB-00011		Soli citation Title: WARRANTY CLAIM FILING SERVI	CE FOR VEHICLES	
Legal Company Name (include d/b/a if	applicable):	Federal Tax Identification Number:		.,
If Corporation - Date Incorporated/O	rganized:	State Incorporated/Organized:		
Company Operating Address:		City	State	Zip Code
Remittance Address (If different from c	ordering address):	City	State	Zip Code
Company Contact Person:		E mail Address:		
Phone Number	Fax Number	C ompany's Internet Web Address:		
(include area code):	(include area code):			
director, or executive who has bee contract with or receiving funding finding	en convicted of a felony durom the County. idder/Proposer has such convictor in the interlocal Agreement beforess located within the limits overifiable and measurable was asset of the County's tax base. firming Bidder/Proposer meets or the vendor inelligible for Lounty in Miami-Dade County.	requirements for Local Preference. Fallure to con	d within the limits of Miami-E ess Tax Receipt, issued by ormed; and contributes to the election and expansion of a mplete this certification at uartered business" is a Loc	aring into a lade County Miami-Dade the economic employment this time (by
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Enterprise is a firm that is (a) a local b	usiness pursuant to Section 2	ENTERPRISE CERTIFICATION: A Local Certific 2-8.5 of the Code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (b) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-Dade County and (c) price between the code of Miami-	rior to bid submission is cer	tified by the
Place a check mark here only if a certification must be submitted with the	affirming Bidder/Proposer is this proposal.	a Local Certified Service-Disabled Veteran Bus	iness Enterprise. A copy	of the
SMALL BUSINESS ENTERPRISE COI	NTRACT MEASURES (IF App	off cable)	,	
		in ess Development for the type of goods and/or tion. For certification information contact Small Bu		

access http://www.mlamidade.gov/business/business-certification-programs.as-deadline , at contract award, and for the duration of the contract to remain eligible may remain on the contract.	p. The SBE/Micro Business Enterprise must be certified by proposal submission le for the preference. Firms that graduate from the SBE program during the contract
Is your firm a Miami-Dade County Certified Small Business Enterprise?	Yes 🗆 No 🗔
If yes, please provide your Certification Number:	
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SCRUTINIZED COMPANIES WITH ACTIVITIES IN SUDAN LIST OR THE SC ENERGY SECTOR LIST:	RUSHNIZED COMPANIES WITH ACTIVITIES IN THE IRAN PETROLEUM
By executing this bid through a duly authorized representative, the Bidder/Prop Activities in Sudan List or the Scrutinized Companies with Activities in the Iran F 287.135 and 215.473 of the Florida Statutes, in the event that the Bidder/Propo	
of this solicitation, the Bidden/Proposer shall execute the proposal through a dul In such event, the Bidden/Proposer shall furnish together with its bid response requirement for certification that it claims under Section 287, 135 of the Florida S	a duly executed written explanation of the facts supporting any exception to the
investigation undertaken by the County to determine whether the claimed excep	tion would be applicable. The County shall have the right to terminate any contract submitted a false certification or to have been placed on the Scrutinized Companies
IT IS HEREBY CERTIFIED AND AFFIRMED THAT THE BIDDER/PROP- SOLICITATION, BIDDER FURTHER AGREES THAT PRICES QUOTED WIL DAYS FROM DATE SOLICITATION IS DUE.	OSER SHALL ACCEPT ANY AWARDS MADE AS A RESULT OF THIS L REMAIN FIXED FOR A PERIOD OF ONE HUNDRED AND EIGHTY (180)
Bidder/Proposer's Authorized Representative's Signature:	ale
Type or Print Name:	
	,
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THE EXECUTION OF THIS FORM CONSTITUTES THE UNEQUIVOCAL OFFER OF BIDDER/PROPOSER TO BE BOUND BY THE TERMS OF ITS PROPOSAL. FAILURE TO SIGN THIS SOLICITATION WHERE INDICATED ABOVE BY AN AUTHORIZED REPRESENTATIVE SHALL RENDER THE PROPOSAL NON-RESPONSIVE. THE COUNTY MAY, HOWEVER, IN ITS SOLE DISCRETION, ACCEPT ANY PROPOSAL THAT INCLUDES AN EXECUTED DOCUMENT WHICH UNEQUIVOCALLY BINDS THE BIDDER/PROPOSER TO THE TERMS OF ITS OFFER.

WARRANTY CLAIM FILING SERVICE FOR VEHICLES OF FER DETAILS

 Bidder's percentage rate on monles received by the County through awarded bidder's warranty claim filing services. The monthly billing amount shall be calculated by multiplying the total dollar value of reimbursement claims actually received by the County during the billing period by the percentage rate, as per Section 2, Paragraph 2.5 and 2.7 	<u> </u>
 The Bidder shall provide two (2) references for the warranty claim filing services within the five (5) years, as per Section 2, Paragraph 2.4 	
Reference 1:	
Customer's Company Name:	
Contact Person:	
Title:	
Address:	
Email Address:	
Telephone No.:	
Reference 2;	
Customer's Company Name:	
Contact Person:	
Title:	
Address:	
Email Address:	
Telephone No.:	
3. The Bidder shall provide list of brands for which the Bidder provided the warranty claim	
filing services within the five (5) years, as per Section 2, Paragraph 2.4	
List of Brand Names:	
	. 1



	flance with Miami-Dade County Code Section 2-8.8, nt of its policies and procedures (use separate sheet if n		al a detaile
	<u> </u>		
	☐ NO SUBCONTRACTORS WILL BE U	FILIZED FOR THIS CONTRACT	
h.	Signature	Date	

MIAMI	CARDE
COUNT	

SUBCONTRACTOR/SUPPLIER LISTING (Mismi-Dade County Code Sections 2-8.1, 2-8.8 and 10-34)

						ı	lame	of E	ildd	n-Pne	pę	ser: [_	FEIN	No	٠. [_]			
In accordance was envices which in substitute first be under the appropriate accordance for accordance demonstrates to not later than ten	rvoi T 5 ria noti	we expenditur ubcontractors te heading of t h Ordinance N County prior !	ord Nisi	f \$100,000 or linect supplier form if no sub- 1-90, an entit rard that the	oni ty or	re, the ract	and at portion ors or acting	Property sup	opos of the pilox the ether	ers or e com s well : Cour	trac be	ounty or f it work to used on the shall repo witon is no	der be der der	performant and the responsibility of the res	d nd	rust const or materia I sign the I mater and materials	ruc es (ocr	stion contra to be suppi n below. unic origin (et Se	s which inv d from the the owners	roly: se i	e expen identified nd empl	di, i	ures of except eas of	ST Up	ioo, on s	000 o wither titler s	r mo	oni	The Bi	iside is C	dPropose bunty. Th mers. In	the B	ho is awa idder/Pro	robed this o poser sho at the reco
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Walters, Vivian (ISD)

From:

Farley, Lourdes (ISD)

Sent:

Thursday, March 06, 2014 2:37 PM

To:

Walters, Vivian (ISD)

Subject:

RQID1400061 - Warranty Claim Filing Service for Vehicles

Attachments:

DBD DEPARTMENT INPUT.pdf; ITB.pdf

Hello Vivian:

Attached please find SBDs input document and ITB for the above referenced requisition for review and recommendation.

Please note fyi regarding Req. # RQID1400001, Item #: 3-41 was reviewed on 2/11/14 and approved for recommendation on 2/18/14.

Much thanks,

&ourdes √arley Miami-Dade County

Internal Services Department-Procurement Management

Ph: (305) 375-3045 - Fax: (305) 372-6128 e-mail: farley@miamidade.gov

Visit our website at: www.miamidade.gov/dpm



"Delivering Excellence Every Day"

From: Farley, Lourdes (ISD)

Sent: Wednesday, February 12, 2014 12:23 PM

To: Walters, Vivian (ISD)

Subject: RE: RQID1400001 - Warranty Claim Filing Service for Vehicles

Please use the below commodity codes from BidSync

958-41 961-16

Thanks

From: Farley, Lourdes (ISD)

Sent: Tuesday, February 11, 2014 4:51 PM

To: Walters, Vivian (ISD)

Subject: RQID1400001 - Warranty Claim Filing Service for Vehicles

Vivian:

Attached is the revised SBDs input document.

Thank you,

Rourdes Farley
Miami-Dade County

Internal Services Department-Procurement Management

Ph: (305) 375-3045 - Fax: (305) 372-6128

e-mail: farley@miamidade.gov

Visit our website at: www.miamidade.gov/dpm



"Delivering Excellence Every Day"

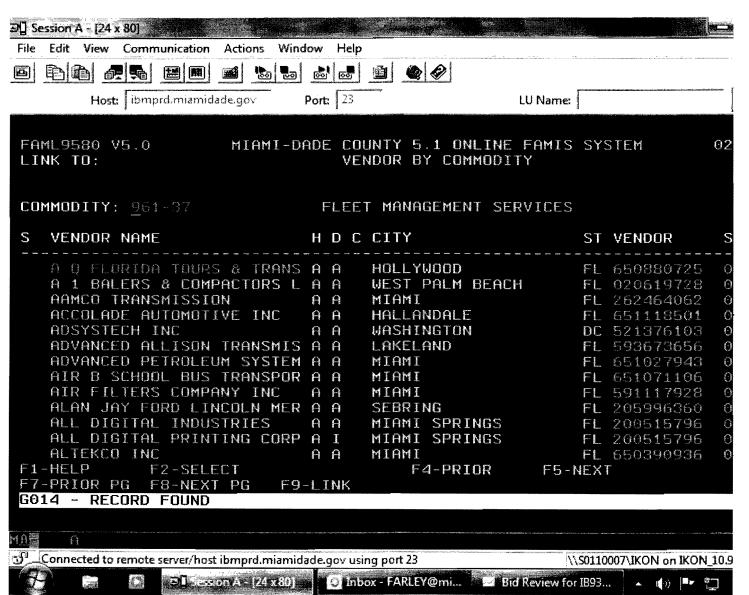
From: Farley, Lourdes (ISD)

Sent: Tuesday, February 11, 2014 11:39 AM

To: Walters, Vivian (ISD)

Subject: RQID1400001-Warranty Claim Filing Service for Vehicles

Forwarding per your request.



From: Farley, Lourdes (ISD)

Sent: Monday, February 10, 2014 11:25 AM

To: Walters, Vivian (ISD)

Subject: RQID1400001-Warranty Claim Filing Service for Vehicles

Hello Vivian:

Attached please find SBDs input document and ITB for referenced requisition # RQID1400001 for Warranty Claim Filing Service for vehicles for SBDs recommendation.

Thank you,

Rourdes Sarley Miami-Dade County

Internal Services Department-Procurement Management

Ph: (305) 375-3045 - Fax: (305) 372-6128 e-mail: <u>farley@miamidade.gov</u>

Visit our website at: www.miamidade.gov/dpm



"Delivering Excellence Every Day"