



## SECTION 2 - SPECIAL TERMS AND CONDITIONS

### **2.1 PURPOSE**

The purpose of this solicitation is to establish a contract to furnish, install, service and provide onsite training of a MIMO Cash & Coin Recycler System for Miami-Dade County.

### **2.2 TERM OF CONTRACT**

This contract shall commence upon the date of the purchase order and shall remain in effect until such time as the goods and services acquired in conjunction with this solicitation have been completed and accepted by the County's authorized representative, and upon completion of the expressed and/or implied warranty period.

### **2.3 METHOD OF AWARD**

Award of this solicitation will be made to the lowest priced responsive, responsible bidder who meets the minimum qualification listed below and submits an offer on all items listed in Part A, B and C of this solicitation. If a bidder fails to submit an offer for all Parts A, B and C, the overall offer may be rejected.

- **Part A:** MIMO Cash & Coin Recycler System with a full twelve (12) month warranty (parts & labor) and on-site training.
- **Part B:** Extended Warranty (inclusive of all parts & labor) – Years 2 through 5
- **Part C:** Maintenance (per OEM specifications) – Years 1 through 5

#### **Minimum Qualification**

1. Bidder shall provide correspondence from the manufacturer listing their firm as an authorized distributor, installer, and/or service/maintenance provider of MIMO products.

### **2.4 PRICING**

Pricing offered for all items are firm for all contract terms.

The successful bidder must provide pricing for the MIMO Cash & Coin Recycler System, one year warranty (inclusive of all parts and labor). Additional pricing must be provided for optional annual extended warranty and maintenance. The County shall have the option to purchase an extended warranty and maintenance on a year-to-year basis at the prices stipulated in Section 4, Part B and C of this solicitation.

### **2.5 INVOICE AND PAYMENT**

#### **PART A**

A single invoice shall be submitted upon acceptance of the MIMO Cash & Coin Recycler System by the County. In addition, the County will pay the successful bidder's annual warranty price listed under Part A in twelve (12) equal monthly installments.

#### **PART B & C**

The County shall have the option of purchasing the extended warranty as well as the annual maintenance, on a year-to-year basis, at the prices stipulated in Section 4, Part B and C of this solicitation. The County may purchase at their discretion any or none of the optional items identified in Part B and C of this solicitation. The County will pay the successful bidder's annual price listed for Parts B and/or C in twelve (12) equal installments.

**2.6 JOB COMPLETION AND DELIVERY, AND INSTALLATION**

The MIMO Cash & Coin Recycler System shall be delivered and installed no later than ninety (90) calendar days from the date of Purchase Order (PO) issuance. All deliveries shall be made in accordance with the terms of the solicitation and shall be coordinated with Miami-Dade County Parks, Recreation and Open Spaces Department.

**2.7 CLEAN-UP**

All unusable materials and debris shall be removed from the premises at the end of each workday, and disposed of in an appropriate manner. Upon final completion, the awarded bidder shall thoroughly clean up all areas where work has been involved as mutually agreed with the associated user department's project manager.

**2.8 ACCEPTANCE OF PRODUCT BY THE COUNTY**

The product(s) to be provided hereunder shall be delivered and installed at the County, in full compliance with the specifications and requirements set forth in this contract. If a bidder-provided product is determined not to meet the specifications and requirements of this contract, either prior to acceptance or upon initial inspection, the item will be returned to the bidder, at bidder's expense. The bidder shall be responsible for filing, processing, and collecting all damage claims against the shipper.

**2.9 WARRANTY REQUIREMENTS**

In addition to all other warranties that may be provided by the OEM, the bidder shall warrant against defective materials and manufacturing defaults inclusive of parts and service for no less than twelve (12) months after the date of acceptance of the goods by the County. This warranty requirement shall remain in force for the full twelve (12) month period, including all parts and labor. Any payment by the County on behalf of the goods received from the bidder does not constitute a waiver of this warranty provision. Bidder shall acknowledge and agree that all parts and/or materials supplied by the bidder in conjunction with this solicitation shall be new, warranted for their merchantability, and fit for a particular purpose. The County may require parts provided to be returned and/or replaced at the bidder's expense, in the event the parts supplied to the County by the bidder are found to be defective or do not conform to specifications.

**A. Extended Warranty**

The County shall have the option to purchase an additional four (4) year extended warranty, inclusive of all parts and labor on a year-to-year basis.

**2.10 DEFECIENCIES IN WORK**

The awarded bidder shall ensure the MIMO Cash & Coin Recycler System is operational at all times. Upon notice, the awarded bidder must correct any and all equipment failures that may impede the full functionality of the MIMO Cash & Coin Recycler System, while adhering to OEM's suggested procedures. If bidder fails to correct the equipment failure within twenty-four (24) hours of initial notice, the County shall place the bidder in default, obtain the services of another bidder to correct the equipment failures and charge the incumbent bidder for these costs; either through a deduction from the final payment owed to the bidder or through invoicing. If the bidder fails to honor this invoice or credit memo, the County may terminate the contract for default.

**2.11 RESPONSE TIME**

Regular services shall be provided during working hours Monday through Friday, 8:00am to 5:00pm (excluding holidays). Service response time shall be no greater than two (2) hours from the initial 'service call', during regular operating hours. The successful bidder shall coordinate directly with the designated

Parks, Recreation and Open Spaces project administrator to schedule all jobs: visits, repairs, and materials to be delivered.

**2.12 PERFORMANCE GUARANTEES**

In order to ensure that Miami-Dade County receives the quality and response necessary for the County to maintain regular level of services to patrons and fully operable equipment, the contract administrator may impose administrative charges in the amount listed below. The administrative charges are deducted against the monthly invoices from the successful bidder. The deduction may be based upon the following schedule. Repeated failures to comply with the contract requirement may result in the bidder being placed in default of the contract for failure to perform whether deductions have been taken or not.

<b>INCIDENT TYPE</b>	<b>ADMINISTRATIVE CHARGES</b>
1. Failure to respond to a service call <ul style="list-style-type: none"><li>• During regular operating hours within two (2) hours from the time of the initial call</li></ul>	1% of the monthly warranty or maintenance charge (whichever is applicable), per occurrence.
Failure to complete a repair within time frame provided to the County	2.0% of the monthly warranty charge, per day.

**2.13 CONTACT PERSON**

For any additional information regarding the terms and conditions of this solicitation and resultant contact, contact Shereece George at (305) 375-3421 or at [sgeorge@miamidade.gov](mailto:sgeorge@miamidade.gov)

**SECTION 3 – TECHNICAL SPECIFICATIONS**

**3.1 SCOPE OF WORK**

The awarded bidder shall furnish, install, service and provide onsite training of a MIMO Cash & Coin Recycler System to Miami-Dade County. All servicing shall be performed by a factory certified representative. The awarded bidder shall fully warrant the MIMO Cash & Coin Recycler System for no less than twelve (12) months after the date of acceptance. The equipment shall be maintained to perform at optimum functionality as per OEM standards, adhering to the recommended manufacturer's service manuals.

**3.2 GOODS / SERVICES TO BE PROVIDED**

Bidder shall furnish the following:

- A. MIMO Cash and Coin Recycler System including:
    - One (1) MIMO Cash & Coin Recycler;
    - MIMO Computer system & Licensed Software;
    - Touch Screen Monitor and Receipt;
    - Remote Viewing Feature;
    - Two (2) AC POWE Line Conditioners;
    - One (1) Uninterrupted Power Supply;
    - Two (2) MIMO Electronic locks with up to 30 users & audit capability;
    - One (1) Additional Recycling/Multi Cassette;
    - Two (2) Additional coin hoppers (1 Large & 1 Small);
    - Five (5) sets of 5 till cups (25 total).
- Including the following:

<b>Cash Recycler</b>	
Deposit Capacity	120 notes (mixed denominations)
Deposit Speed	7 notes per second
Dispense Capacity	100 notes
Dispense Speed	7 notes per second
# of Cassettes	5
# of Denominations Recycled	Up to 4
Recycle/Deposit Cassette Capacity	2500 notes/cassettes up to 4
Reject/Overflow Cassette Capacity + Forced Notes	600 notes + 60 notes
Total Note Capacity	10,660 notes
Security	UL-291 Safe, 24 hours
<b>Features</b>	
Split Safe Design	Yes
Key-locking Cassettes	Yes
Transfer to Multi	Yes
Remote View and Printing	Yes
24/7/365 Technical Phone Support	Yes
Dispense and Deposit Cash & Coin Simultaneously	Yes
Drop Safe for secure deposit of non-cash items	Yes – Optional
<b>Dimensions (W x D x H)</b>	
<b>Weight</b>	883 lbs.

<b>Coin Recycler</b>	
Deposit Tray (Capacity)	1500 Coins mixed denominations
Speed	1500 Coins/Minute (25 coins/second)
Dispense (Capacity)	Depends on the capacity of cash drawer compartment

Speed	480 Coins per Minute/8 Coins per Second
Recycle Hopper (Number)	8 Hoppers
Total	33,200 Coins
Pennies (Recycled)	9000
Nickels (Recycled)	6000
Dimes (Recycled)	12000
Quarters (Recycled)	5000
\$.50 & \$1.00 (deposit only)	1200
<b>Exclusive Features</b>	
Dispense Directly into Cash Drawer	Yes
Trouble-free Hoppers	Yes
Dual Power Supply for Hoppers	Yes
Bulk Dispense	Yes
<b>Dimensions (W x D x H)</b>	28" x 35.5" x 46"
<b>Weight</b>	717 s

B. MIMO Drop Safe

The awarded bidder shall provide: one (1) MIMO drop safe (size 33" tall x 7" wide x 34" deep) to be mounted and installed between coin & currency unit for media drop (coupons and checks)

C. Mag Card Reader Upgrade

The awarded bidder shall provide one (1) magnetic card reader to be installed onto touch screen provided

D. Installation & Operator Training

The awarded bidder shall provide full installation of the purchased equipment. Furthermore, a two (2) day onsite full operations training shall be provided at no additional cost.

E. Maintenance

Maintenance is contingent upon the County's purchase of an annual maintenance option listed in section 4: Part C. The County has the authority to purchase maintenance at any time at the pricing provided at the time of award.

The awarded bidder shall provide from the date of acceptance, regularly scheduled full onsite maintenance. All maintenance shall be provided per OEM standards and be performed by a factory certified representative. Regularly scheduled maintenance shall be preventative, to include a thorough cleaning and inspection of the entire MIMO system, based on the County's volume of Notes per Day (NPD). Wherein, the MIMO Cash & Coin Recycler System and all its' components (inclusive of all items and functions as listed in section 3.2) will undergo a full assessment to ensure optimum functionality. If upon inspection of the MIMO system (including its' components and functionalities), a need for repair or reprogram is identified, the awarded bidder shall repair and restore the MIMO system to optimum functionality per OEM standards, at no additional cost to the County. The awarded bidder shall set prescheduled maintenance visits that are feasible for the County. In the event a prescheduled maintenance visit is cancelled by the awarded bidder, it is the responsibility of the bidder to schedule a new visit for no less than twenty-four (24) hours from the day of the cancelled visit. In addition to scheduled maintenance, the County may make 'service calls' to the awarded bidder to rectify any malfunctions that hinder the County's ability to maintain full service of the MIMO system.

**SECTION 4 – PRICING**

*The award of this contract will be made to the lowest priced responsive, responsible bidder in the aggregate.*

**PART A – Goods, Warranty & Maintenance**

ITEM #	QTY	DESCRIPTION	UNIT PRICE
1	1	MIMO Cash & Coin Recycler <i>*Purchase, Installation &amp; Training</i>	\$
ITEM #	QTY	DESCRIPTION	ANNUAL PRICE
2	1	Extended Warranty (inclusive of all parts & labor) – Year 1	\$
<b>Total Cost Part A</b>			

**PART B – Extended Warranty**

ITEM #	DESCRIPTION	ANNUAL PRICE
1	Extended Warranty – Year 2	\$
2	Extended Warranty – Year 3	\$
3	Extended Warranty – Year 4	\$
4	Extended Warranty – Year 5	\$
<b>Total Cost Part B</b>		

**PART C – Maintenance**

ITEM #	DESCRIPTION	ANNUAL PRICE
1	Maintenance (per OEM standards) – Year 1	\$
2	Maintenance (per OEM standards) – Year 2	\$
3	Maintenance (per OEM standards) – Year 3	\$
4	Maintenance (per OEM standards) – Year 4	\$
5	Maintenance (per OEM standards) – Year 5	\$
<b>Total Cost Part C</b>		