PUBLIC SAFETY GOALS

- Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future
- Provide comprehensive and humane programs for crime prevention, treatment and rehabilitation
- Improve the quality of service delivery through commitment to ongoing employee training
- Strengthen the bond between the public safety departments and the community
- Improve public safety through the use of community planning and the enforcement of quality of life issues

Priority Key Outcomes

- Public safety facilities and resources built and maintained to meet needs
- Reduced response time
- Reduction in property loss and destruction
- Improved Homeland Security Preparedness
- Strengthened Juvenile Assessment Center
- Increased community awareness of information resources and involvement opportunities
Public Safety

Mission Statement

“To provide a safe and secure community through coordinated efficient and effective professional, courteous public safety services.”

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<thead>
<tr>
<th>DESIRED OUTCOMES</th>
<th>STRATEGIES</th>
<th>PRELIMINARY PERFORMANCE OBJECTIVE/ KEY PERFORMANCE INDICATOR(S)</th>
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<tbody>
<tr>
<td>Public safety facilities and resources built and maintained to meet needs (priority outcome)</td>
<td>Plan for and provide appropriate and necessary facilities to meet demand, including additional facilities in agricultural areas</td>
<td>80% of capital program improvement milestones met on schedule</td>
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<td>Reduced response time (priority outcome)</td>
<td>Offset loss of personnel due to the Deferred Retirement Option Program (DROP) and increase qualified applicants for recruitments by increasing contact with citizens and increasing advertising through various media</td>
<td>5% reduction in police response time within 2 years</td>
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<td>Reduced response time in agricultural areas (priority outcome)</td>
<td>Coordinate planning among and between public safety agencies to enhance the effectiveness of existing facilities and infrastructure plans</td>
<td>Achievement of police response time of under 10 minutes 80% of the time in agricultural areas</td>
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<td>Reduction in property loss and destruction (priority outcome)</td>
<td>Develop and implement an integrated public safety information technology plan</td>
<td>Within the Urban Development Boundary (UDB), from time dispatch receives life threatening calls from 911, reduce average fire rescue response time to arrive within 6 minutes 80 percent of the time</td>
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<td>Use computer-aided technology-enhanced dispatching and mobile computers on public safety vehicles with geographical positioning system capability to reduce response time</td>
<td>Outside the UDB, from time dispatch receives life threatening calls from 911, reduce average fire rescue response time to arrive within 8 minutes 80 percent of the time</td>
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<td>Update existing 911 computer-aided-dispatching hardware and software including cellular call technology</td>
<td>10% reduction in property loss rate</td>
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<td>100% compliance with national standards for 911 located callers in the next 2 years</td>
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| Improved Homeland Security Preparedness (priority outcome) | • Coordinate terrorism planning and preparedness  
• Train and equip first responders for a terrorist attack  
• Protect critical infrastructure including cyber infrastructure from acts of terrorism  
• Continually maintain an inventory of all facilities in the County with the potential for dual use in providing emergency event shelter, including identification of required infrastructure upgrades  
• Increase the number and capacity of shelters by establishing additional neighborhood shelters, including infrastructure upgrades required for dual use as an emergency event shelter | • Development of a comprehensive plan for homeland security  
• Increased number of public emergency shelter spaces from 72,000 to 82,000 in 3 years |
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<td>Expanded ability to shelter the public in response to large scale public emergency events</td>
<td>• Enhance systems and technology for management reporting and to share information among agencies</td>
<td>• 90% of internal users and service delivery partners satisfied or very satisfied with information availability</td>
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| Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results | • Improve coordination and number of contacts with schools, recreation programs, etc. to educate youth on self worth and the consequences of negative behavior, focusing on programs with built-in evaluation measures or research-based measures of success  
• Increase information availability regarding the Juvenile Assessment Center and available juvenile support services  
• Increase access to information for juvenile treatment and assessment providers | • 10% reduction in juvenile crime rates  
• <target pending> reduction in rate of re-institutionalization of offenders processed through the Juvenile Assessment Center |
| Strengthened Juvenile Assessment Center (priority outcome) | • Provide programs and services targeted to reduce recidivism, including offender transitioning, drug-rehabilitation, mental health treatment facilities, etc. (Coordinate with Health and Human Services) | • 3% reduction in Murder, Robbery, Forcible Sex Offenses, Aggravated Assault, Burglary, Larceny, and Auto Theft crimes  
• 5% reduction in rate of re-institutionalization |
| Reduced number of people revolving through the court system/recidivism | | |
| Reduced substance-abuse related incidents                                                                 | Expand current anti-drug programs in schools and provide drug rehabilitation assistance/programs in targeted schools (Coordinate with Health and Human Services)  
Expand adult drug education program  
Enhance drug court program                                                                                     | <Target pending> reduction in drug-related incidents |
| Quicker deployment of information to recover missing and abducted children and enhanced community awareness for prevention of child abuse and abduction | Expand education and outreach for prevention of child abuse  
Improve distribution of information/images regarding missing children                                            | 80% of residents aware of child identification program  
Deployment of information to major set of criteria-based pre-defined recipients within 60 minutes of a reported missing and abducted child |
| Professional and ethical public safety staff  
Minimal occurrence of public safety corruption incidents                                                      | Coordinate with Employee Relations Department to provide ethics training throughout public safety Departments on an ongoing basis  
Ensure close supervisory oversight to reduce incidents of public safety corruption  
Ensure that all Public Safety Departments are accredited                                                       | 100% compliance with applicable accreditation standards, including ethics standards |
| Reduction in the use of lethal technology where appropriate                                                      | Update research and training on use of non-lethal technology                                                                 | Increase in the use of non-lethal technology over the next two years |
| Increased community awareness of information resources and involvement opportunities (priority outcome) | Continually solicit coordinated community input and feedback through public safety or Miami-Dade County outreach events and forums  
- Determine and evaluate types of information desired by the public  
- Review existing information forums to coordinate dissemination  
- Enhance existing sources of information and input including web access, etc.  
- Educate the public regarding existing and enhanced sources of information and input  
- Enhance public access to information on individuals in custody of the public safety system  
- Improve dissemination of information regarding victims rights and the court’s processes | 80% of community aware of available information sources  
- Increase in amount of coordinated and formalized community input and feedback  
- Increased level of community customer satisfaction with public safety services  
- Within 3 to 5 years, 80% of community aware of resources for individuals in custody |
| Increased involvement of the community | Identify and match volunteers to appropriate opportunities  
- Promote Community Oriented Policing concepts countywide  
- Incorporate the services of the County's Community Relations Board with grass-root initiatives concerning public safety  
- Increase involvement of Neighborhood Crime Watch groups | 25% increase in the number of volunteers over 3 years |
| Resident and visitor safety awareness and preparedness for all segments of the community | Target fire and life safety programs to culturally diverse audiences by offering all programs in English, Spanish and Creole  
- Maximize partnerships in community to perform outreach through billboards, advertisements, media to promote current services and educate public  
- Provide Community Emergency Response Team training (CERT) for employees and the public, including terrorism response | 80% of community aware of major safety prevention initiatives and approaches |
| Increased awareness of appropriate 911 usage | Improve community knowledge of 911 in concert with the implementation of the 311 Answer Center and through outreach education, including defining “emergency” versus “non-emergency” | 5% reduction in the number of non-emergency calls dialed into the 911 system |
| Safer communities through planning, design, maintenance and enforcement | ▪ Coordinate with Building and Planning and Zoning Departments regarding community design as communities are planned (Coordinate with Neighborhood and Unincorporated Municipal Area Services)  
▪ Work with communities and industry groups to improve designs to reduce crime  
▪ Proactive calls by County employees for situations that need abatement | ▪ 80% of new homes and developments developed using CPTED (Community Planning Through Environmental Design) standards within 10 years |
| Eradication of unwanted animals from public streets | ▪ Increase voluntary compliance with animal control regulations through education and canvassing initiatives and the promotion of low cost neutering, etc.  
▪ Remove nuisance and dead animals from neighborhoods, including feral cats, dogs, etc. in a timely manner | ▪ Five percent increase in the number of dogs licensed per year |