



*Our Mission: Delivering excellent public services that address our community's needs and enhance our quality of life*

## **PUBLIC SAFETY GOALS**

- **Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future**
- **Provide comprehensive and humane programs for crime prevention, treatment and rehabilitation**
- **Improve the quality of service delivery through commitment to ongoing employee training**
- **Strengthen the bond between the public safety departments and the community**
- **Improve public safety through the use of community planning and the enforcement of quality of life issues**

## **Priority Key Outcomes**

- Public safety facilities and resources built and maintained to meet needs
- Reduced response time
- Reduction in property loss and destruction
- Improved Homeland Security Preparedness
- Strengthened Juvenile Assessment Center
- Increased community awareness of information resources and involvement opportunities

## Public Safety

### Mission Statement

*“To provide a safe and secure community through coordinated efficient and effective professional, courteous public safety services.”*

DESIRED OUTCOMES	STRATEGIES	PRELIMINARY PERFORMANCE OBJECTIVE/ KEY PERFORMANCE INDICATOR(S)
<p>Public safety facilities and resources built and maintained to meet needs (priority outcome)</p> <p>Reduced response time (priority outcome)</p> <p>Reduced response time in agricultural areas (priority outcome)</p> <p>Reduction in property loss and destruction (priority outcome)</p>	<ul style="list-style-type: none"> <li>▪ Plan for and provide appropriate and necessary facilities to meet demand, including additional facilities in agricultural areas</li> <li>▪ Offset loss of personnel due to the Deferred Retirement Option Program (DROP) and increase qualified applicants for recruitments by increasing contact with citizens and increasing advertising through various media</li> <li>▪ Coordinate planning among and between public safety agencies to enhance the effectiveness of existing facilities and infrastructure plans</li> <li>▪ Develop and implement an integrated public safety information technology plan</li> <li>▪ Use computer-aided technology-enhanced dispatching and mobile computers on public safety vehicles with geographical positioning system capability to reduce response time</li> <li>▪ Update existing 911 computer-aided-dispatching hardware and software including cellular call technology</li> </ul>	<ul style="list-style-type: none"> <li>▪ 80% of capital program improvement milestones met on schedule</li> <li>▪ 5% reduction in police response time within 2 years</li> <li>▪ Achievement of police response time of under 10 minutes 80% of the time in agricultural areas</li> <li>▪ Within the Urban Development Boundary (UDB), from time dispatch receives life threatening calls from 911, reduce average fire rescue response time to arrive within 6 minutes 80 percent of the time</li> <li>▪ Outside the UDB, from time dispatch receives life threatening calls from 911, reduce average fire rescue response time to arrive within 8 minutes 80 percent of the time</li> <li>▪ 10% reduction in property loss rate</li> <li>▪ 100% compliance with national standards for 911 located callers in the next 2 years</li> </ul>

<p>Improved Homeland Security Preparedness (priority outcome)</p> <p>Expanded ability to shelter the public in response to large scale public emergency events</p>	<ul style="list-style-type: none"> <li>▪ Coordinate terrorism planning and preparedness</li> <li>▪ Train and equip first responders for a terrorist attack</li> <li>▪ Protect critical infrastructure including cyber infrastructure from acts of terrorism</li> <li>▪ Continually maintain an inventory of all facilities in the County with the potential for dual use in providing emergency event shelter, including identification of required infrastructure upgrades</li> <li>▪ Increase the number and capacity of shelters by establishing additional neighborhood shelters, including infrastructure upgrades required for dual use as an emergency event shelter</li> </ul>	<ul style="list-style-type: none"> <li>▪ Development of a comprehensive plan for homeland security</li> <li>▪ Increased number of public emergency shelter spaces from 72, 000 to 82,000 in 3 years</li> </ul>
<p>Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results</p>	<ul style="list-style-type: none"> <li>▪ Enhance systems and technology for management reporting and to share information among agencies</li> </ul>	<ul style="list-style-type: none"> <li>▪ 90% of internal users and service delivery partners satisfied or very satisfied with information availability</li> </ul>
<p>Strengthened Juvenile Assessment Center (priority outcome)</p>	<ul style="list-style-type: none"> <li>▪ Improve coordination and number of contacts with schools, recreation programs, etc. to educate youth on self worth and the consequences of negative behavior, focusing on programs with built-in evaluation measures or research-based measures of success</li> <li>▪ Increase information availability regarding the Juvenile Assessment Center and available juvenile support services</li> <li>▪ Increase access to information for juvenile treatment and assessment providers</li> </ul>	<ul style="list-style-type: none"> <li>▪ 10% reduction in juvenile crime rates</li> <li>▪ &lt;target pending&gt; reduction in rate of re-institutionalization of offenders processed through the Juvenile Assessment Center</li> </ul>
<p>Reduced number of people revolving through the court system/recidivism</p>	<ul style="list-style-type: none"> <li>▪ Provide programs and services targeted to reduce recidivism, including offender transitioning, drug-rehabilitation, mental health treatment facilities, etc. (Coordinate with Health and Human Services)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 3% reduction in Murder, Robbery, Forcible Sex Offenses, Aggravated Assault, Burglary, Larceny, and Auto Theft crimes</li> <li>▪ 5% reduction in rate of re-institutionalization</li> </ul>

<p>Reduced substance-abuse related incidents</p>	<ul style="list-style-type: none"> <li>▪ Expand current anti-drug programs in schools and provide drug rehabilitation assistance/programs in targeted schools (Coordinate with Health and Human Services)</li> <li>▪ Expand adult drug education program</li> <li>▪ Enhance drug court program</li> </ul>	<ul style="list-style-type: none"> <li>▪ &lt;Target pending&gt; reduction in drug-related incidents</li> </ul>
<p>Quicker deployment of information to recover missing and abducted children and enhanced community awareness for prevention of child abuse and abduction</p>	<ul style="list-style-type: none"> <li>▪ Expand education and outreach for prevention of child abuse</li> <li>▪ Improve distribution of information/images regarding missing children</li> </ul>	<ul style="list-style-type: none"> <li>▪ 80% of residents aware of child identification program</li> <li>▪ Deployment of information to major set of criteria-based pre-defined recipients within 60 minutes of a reported missing and abducted child</li> </ul>
<p>Professional and ethical public safety staff Minimal occurrence of public safety corruption incidents</p>	<ul style="list-style-type: none"> <li>▪ Coordinate with Employee Relations Department to provide ethics training throughout public safety Departments on an ongoing basis</li> <li>▪ Ensure close supervisory oversight to reduce incidents of public safety corruption</li> <li>▪ Ensure that all Public Safety Departments are accredited</li> </ul>	<ul style="list-style-type: none"> <li>▪ 100% compliance with applicable accreditation standards, including ethics standards</li> </ul>
<p>Reduction in the use of lethal technology where appropriate</p>	<ul style="list-style-type: none"> <li>▪ Update research and training on use of non-lethal technology</li> </ul>	<ul style="list-style-type: none"> <li>▪ Increase in the use of non-lethal technology over the next two years</li> </ul>

<p>Increased community awareness of information resources and involvement opportunities (priority outcome)</p>	<ul style="list-style-type: none"> <li>▪ Continually solicit coordinated community input and feedback through public safety or Miami-Dade County outreach events and forums</li> <li>▪ Determine and evaluate types of information desired by the public</li> <li>▪ Review existing information forums to coordinate dissemination</li> <li>▪ Enhance existing sources of information and input including web access, etc.</li> <li>▪ Educate the public regarding existing and enhanced sources of information and input</li> <li>▪ Enhance public access to information on individuals in custody of the public safety system</li> <li>▪ Improve dissemination of information regarding victims rights and the court's processes</li> </ul>	<ul style="list-style-type: none"> <li>▪ 80% of community aware of available information sources</li> <li>▪ Increase in amount of coordinated and formalized community input and feedback</li> <li>▪ Increased level of community customer satisfaction with public safety services</li> <li>▪ Within 3 to 5 years, 80% of community aware of resources for individuals in custody</li> </ul>
<p>Increased involvement of the community</p>	<ul style="list-style-type: none"> <li>▪ Identify and match volunteers to appropriate opportunities</li> <li>▪ Promote Community Oriented Policing concepts countywide</li> <li>▪ Incorporate the services of the County's Community Relations Board with grass-root initiatives concerning public safety</li> <li>▪ Increase involvement of Neighborhood Crime Watch groups</li> </ul>	<ul style="list-style-type: none"> <li>▪ 25% increase in the number of volunteers over 3 years</li> </ul>
<p>Resident and visitor safety awareness and preparedness for all segments of the community</p>	<ul style="list-style-type: none"> <li>▪ Target fire and life safety programs to culturally diverse audiences by offering all programs in English, Spanish and Creole</li> <li>▪ Maximize partnerships in community to perform outreach through billboards, advertisements, media to promote current services and educate public</li> <li>▪ Provide Community Emergency Response Team training (CERT) for employees and the public, including terrorism response</li> </ul>	<ul style="list-style-type: none"> <li>▪ 80% of community aware of major safety prevention initiatives and approaches</li> </ul>
<p>Increased awareness of appropriate 911 usage</p>	<ul style="list-style-type: none"> <li>▪ Improve community knowledge of 911 in concert with the implementation of the 311 Answer Center and through outreach education, including defining "emergency" versus "non-emergency"</li> </ul>	<ul style="list-style-type: none"> <li>▪ 5% reduction in the number of non-emergency calls dialed into the 911 system</li> </ul>

<p>Safer communities through planning, design, maintenance and enforcement</p>	<ul style="list-style-type: none"> <li>▪ Coordinate with Building and Planning and Zoning Departments regarding community design as communities are planned (Coordinate with Neighborhood and Unincorporated Municipal Area Services)</li> <li>▪ Work with communities and industry groups to improve designs to reduce crime</li> <li>▪ Proactive calls by County employees for situations that need abatement</li> </ul>	<ul style="list-style-type: none"> <li>▪ 80% of new homes and developments developed using CPTED (Community Planning Through Environmental Design) standards within 10 years</li> </ul>
<p>Eradication of unwanted animals from public streets</p>	<ul style="list-style-type: none"> <li>▪ Increase voluntary compliance with animal control regulations through education and canvassing initiatives and the promotion of low cost neutering, etc.</li> <li>▪ Remove nuisance and dead animals from neighborhoods, including feral cats, dogs, etc. in a timely manner</li> </ul>	<ul style="list-style-type: none"> <li>▪ Five percent increase in the number of dogs licensed per year</li> </ul>