MIAMI-DADE COUNTY TRANSIT

PARATRANSIT ~ OPERATIONS ~

MONTHLY REPORT

February 2006

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MIAMI-DADE COUNTY TRANSIT

PARATRANSIT ~ OPERATIONS ~

MONTHLY REPORT

February 2006

SPECIAL TRANSPORTATION SERVICE

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MONTHLY REPORT

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MEDICAID TRANSPORTATION SERVICE

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MIAMI-DADE COUNTY TRANSIT

CONTRACTOR:

Advanced Transportation Solutions (ATS)

Sub-Contractors:

- HANDIVAN
- MMS
- SNL
- ZUNI

Miami-Dade Transit coordinates the Special Transportation Service (STS) provided by Miami-Dade County in compliance with the complimentary paratransit service provisions of the Americans with Disabilities Act (ADA) of 1990. STS can be used throughout most of urbanized Miami-Dade County, and some parts of southern Broward and northern Monroe Counties. STS is a door-to-door shared ride service for people with disabilities who are unable to use Metrobus, Metrorail, or Metromover. STS offers transportation for the disabled community for work, school, shopping, recreation, medical appointments, and other needs.

SPECIAL TRANSPORTATION SERVICE

S.T.S. Expenditures Summary

February 2006

Expenditures for FY 2005-2006

(SUMMARY)

	2005 OCT	NOV	DEC	2006 JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	YEAR TO DATE
ACTUAL TRIPS													
TOTAL	127,771	110,254	139,682	116,934	122,866								617,507
AMB.	91,883	79,721	100,787	85,641	90,489								448,521
W/C	35,888	30,533	38,895	31,293	32,377								168,986
PROJECTED * TRIPS													
TOTAL	132,834	136,807	112,817	130,579	125,328								638,365
AMB.	91,609	93,616	76,712	89,772	86,434								438,143
W/C	41,225	43,191	36,105	40,807	38,894								200,222
ACTUAL VS. PROJECTED % CHANGE	-3.81%	-19.41%	23.81%	-10.45%	-1.96%								-3.27%
ACTUAL NET COST													
TOTAL	$2,864,242	$2,466,401	$3,135,558	$2,608,602	$2,759,775								$13,834,578
AMB.	$2,059,741	$1,783,373	$2,262,450	$1,910,507	$2,032,534								$10,048,604
W/C	$804,501	$683,029	$873,108	$698,094	$727,241								$3,785,974
AVG COST PER TRIP (NET)	$22.42	$22.37	$22.45	$22.31	$22.46								$22.40
PROJECTED * NET COST													
TOTAL	$3,044,653	$3,142,072	$2,595,318	$2,995,410	$2,872,596								$14,650,049
AMB.	$1,853,250	$1,893,852	$1,551,884	$1,816,088	$1,748,560								$8,863,633
W/C	$1,191,403	$1,248,220	$1,043,435	$1,179,322	$1,124,037								$5,786,416
ACTUAL VS. PROJECTED % CHANGE	-5.93%	-21.50%	20.82%	-12.91%	-3.93%								-5.57%

SOURCE: MANAGEMENT & INFORMATION SERVICES(MIS)

NOTE: (*) DENOTES PROJECTED TRIPS AND COST REVISED BY MIS THROUGHOUT FY 2005-2006

HURRICANE WILMA MADE LANDFALL {10/24/2005}

Special Transportation Services

February 2006

Expenditures for FY 2005-2006

A.T.S. Broker

(ACTUAL & PROJECTED)

	2005 OCT	NOV	DEC	2006 JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTAL
ACTUAL TRIPS													
TOTAL	127,771	110,254	139,682	116,934	122,866								617,507
AMBULATORY (AMB)	91,883	79,721	100,787	85,641	90,489								448,521
WHEELCHAIR (W/C)	35,888	30,533	38,895	31,293	32,377								168,986
ACTUAL REVENUE													
TOTAL	($322,913)	($279,723)	($352,573)	($295,018)	($309,908)								($1,560,133)
AMBULATORY (AMB)	($232,214)	($202,258)	($254,397)	($216,067)	($228,242)								($1,133,178)
WHEELCHAIR (W/C)	($90,699)	($77,464)	($98,175)	($78,950)	($81,665)								($426,954)
AVG FARE COLLECTED	($2.53)	($2.54)	($2.52)	($2.52)	($2.52)								($2.53)
ACTUAL GROSS COST													
TOTAL	$3,221,772	$2,776,307	$3,519,176	$2,935,067	$3,079,596								$15,531,918
AMBULATORY (AMB)	$2,316,849	$2,007,455	$2,539,247	$2,149,606	$2,268,077								$11,281,235
WHEELCHAIR (W/C)	$904,923	$768,852	$979,928	$785,461	$811,519								$4,250,683
AVG COST PER TRIP (GROSS)	$25.22	$25.18	$25.19	$25.10	$25.06								$25.15
ACTUAL NET COST													
TOTAL	$2,864,242	$2,466,401	$3,135,558	$2,608,602	$2,759,775								$13,834,578
AMBULATORY (AMB)	$2,059,741	$1,783,373	$2,262,450	$1,910,507	$2,032,534								$10,048,604
WHEELCHAIR (W/C)	$804,501	$683,029	$873,108	$698,094	$727,241								$3,785,974
AVG COST PER TRIP (NET)	$22.42	$22.37	$22.45	$22.31	$22.46								$22.40
PROJECTED TRIPS													
TOTAL						134,752	151,188	146,922	122,873	140,076	131,647	120,707	1,565,672
AMBULATORY (AMB)						93,077	93,258	101,894	84,721	96,211	90,184	83,107	1,090,973
WHEELCHAIR (W/C)						41,675	57,930	45,028	38,152	43,865	41,463	37,600	474,699
PROJECTED REVENUE													
TOTAL						($343,618)	($385,529)	($374,651)	($313,326)	($357,194)	($335,700)	($307,803)	(3,977,953)
AMBULATORY (AMB)						($237,346)	($237,808)	($259,830)	($216,039)	($245,338)	($229,969)	($211,923)	(2,771,431)
WHEELCHAIR (W/C)						($106,271)	($147,722)	($114,821)	($97,288)	($111,856)	($105,731)	($95,880)	(1,206,522)
PROJECTED GROSS COST													
TOTAL						$3,430,973	$3,946,316	$3,737,276	$3,129,825	$3,571,241	$3,358,403	$3,075,697	$39,781,648
AMBULATORY (AMB)						$2,120,294	$2,124,417	$2,321,145	$1,929,944	$2,191,687	$2,054,392	$1,893,177	$25,916,292
WHEELCHAIR (W/C)						$1,310,679	$1,821,899	$1,416,131	$1,199,880	$1,379,554	$1,304,011	$1,182,520	$13,865,357
PROJECTED NET COST													
TOTAL						$3,087,355	$3,560,786	$3,362,625	$2,816,499	$3,214,047	$3,022,703	$2,767,895	$35,666,488
AMBULATORY (AMB)						$1,882,948	$1,886,609	$2,061,316	$1,713,906	$1,946,349	$1,824,422	$1,681,255	$23,045,408
WHEELCHAIR (W/C)						$1,204,408	$1,674,177	$1,301,309	$1,102,593	$1,267,699	$1,198,281	$1,086,640	$12,621,080

Source: Management Information Services; included are adjustments made by Paratransit to trips and expenditures for latework submissions.

A.T.S. PER TRIP RATE *	Original	Amend 3 10/01/02	Amend 5 10/01/03	Amend 6 10/01/04	New Contract 03/23/05
Broker Administrative	$2.20	$2.66	$2.68	$2.72	
Carrier AMBULATORY (AMB) Fee	$13.27	$17.60	$17.85	$18.07	$22.78
Carrier WHEELCHAIR (W/C) Fee	$22.50	$26.83	$27.08	$27.30	$31.45
		12/01/02	**09/24/03**	**10/01/04**	
	Insurance	$0.83	$0.55	$0.55	

NOTE: HURRICANE WILMA MADE LANDFALL {10/24/2005}

Special Transportation Service

ATS TRIP HISTORY ANALYSIS

			OCT 2005	%		NOV	%		DEC	%		JAN 2006	%	
CX	Cancellation (Advanced)	CA - 40	25,016	14.18%		19,389	13.19%		20,996	11.53%		11,767	8.05%	
	Cancellation (Same Day)	CS - 43	10,953	6.21%		9,095	6.19%		11,473	6.30%		9,233	6.31%	
	Cancellation (Center ClosedAdvanced)	CC - 44	22	0.01%		1	0.00%		3	0.00%		4	0.00%	
		Sub Total	35,991	20.40%	**27.52%**	28,485	19.37%	**25.17%**	32,472	17.84%	**23.15%**	21,004	14.37%	**19.85%**
NS	No Show	NS - 20	5,364	3.04%		5,880	4.00%		6,610	3.63%		5,266	3.60%	
	Cancellation (Late)	CL - 41	6,538	3.71%		1,949	1.33%		2,270	1.25%		2,089	1.43%	
	Cancellation (At Door)	CD - 42	661	0.37%		691	0.47%		779	0.43%		670	0.46%	
		Sub Total	12,563	7.12%		8,520	5.80%		9,659	5.31%		8,025	5.49%	
Other	Missed Trip (Not Transported)	NM - 21	142	0.08%		152	0.10%		191	0.10%		180	0.12%	
	Pending	00, 01	27	0.02%	**0.10%**	42	0.03%	**0.13%**	38	0.02%	**0.13%**	54	0.04%	**0.16%**
		Sub Total	169	0.10%		194	0.13%		229	0.13%		234	0.16%	
TA	Trips Performed (Transported)	03	127,721	72.38%		109,817	74.69%		139,654	76.72%		116,923	79.97%	
	Trips Missed (Transported)	04	16	0.01%	**72.39%**	7	0.00%	**74.70%**	12	0.01%	**76.73%**	29	0.02%	**79.99%**
		Sub Total	127,737	72.39%		109,824	74.70%		139,666	76.73%		116,952	79.99%	
	Total Trips Requested		176,460	100.00%	**100.00%**	147,023	100.00%	**100.00%**	182,026	100.00%	**100.00%**	146,215	100.00%	**100.00%**

			FEB	%		MAR	%		APR	%		MAY	%	
CX	Cancellation (Advanced)	CA - 40	9,881	6.54%		-	0.00%		-	0.00%		-	0.00%	
	Cancellation (Same Day)	CS - 43	10,099	6.68%		-	0.00%		-	0.00%		-	0.00%	
	Cancellation (Center ClosedAdvanced)	CC - 44	1	0.00%		-	0.00%		-	0.00%		-	0.00%	
		Sub Total	19,981	13.22%	**18.58%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**
NS	No Show	NS - 20	5,185	3.43%		-	0.00%		-	0.00%		-	0.00%	
	Cancellation (Late)	CL - 41	2,169	1.43%		-	0.00%		-	0.00%		-	0.00%	
	Cancellation (At Door)	CD - 42	750	0.50%		-	0.00%		-	0.00%		-	0.00%	
		Sub Total	8,104	5.36%		-	0.00%		-	0.00%		-	0.00%	
Other	Missed Trip (Not Transported)	NM - 21	187	0.12%		-	0.00%		-	0.00%		-	0.00%	
	Pending	00, 01	67	0.04%	**0.17%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**
		Sub Total	254	0.17%		-	0.00%		-	0.00%		-	0.00%	
TA	Trips Performed (Transported)	03	122,837	81.24%		-	0.00%		-	0.00%		-	0.00%	
	Trips Missed (Transported)	04	19	0.01%	**81.26%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**
		Sub Total	122,856	81.26%		-	0.00%		-	0.00%		-	0.00%	
	Total Trips Requested		151,195	100.00%	**100.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**

			JUN	%		JUL	%		AUG	%		SEP	%		YTD	%	
CX	Cancellation (Advanced)	CA - 40	-	0.00%		-	0.00%		-	0.00%		-	0.00%		87,049	10.84%	
	Cancellation (Same Day)	CS - 43	-	0.00%		-	0.00%		-	0.00%		-	0.00%		50,853	6.33%	
	Cancellation (Center ClosedAdvanced)	CC - 44	-	0.00%		-	0.00%		-	0.00%		-	0.00%		31	0.00%	
		Sub Total	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	137,933	17.18%	**23.02%**
NS	No Show	NS - 20	-	0.00%		-	0.00%		-	0.00%		-	0.00%		28,305	3.53%	
	Cancellation (Late)	CL - 41	-	0.00%		-	0.00%		-	0.00%		-	0.00%		15,015	1.87%	
	Cancellation (At Door)	CD - 42	-	0.00%		-	0.00%		-	0.00%		-	0.00%		3,551	0.44%	
		Sub Total	-	0.00%		-	0.00%		-	0.00%		-	0.00%		46,871	5.84%	
Other	Missed Trip (Not Transported)	NM - 21	-	0.00%		-	0.00%		-	0.00%		-	0.00%		852	0.11%	
	Pending	00, 01	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	228	0.03%	**0.13%**
		Sub Total	-	0.00%		-	0.00%		-	0.00%		-	0.00%		1,080	0.13%	
TA	Trips Performed (Transported)	03	-	0.00%		-	0.00%		-	0.00%		-	0.00%		616,952	76.84%	
	Trips Missed (Transported)	04	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	83	0.01%	**76.85%**
		Sub Total	-	0.00%		-	0.00%		-	0.00%		-	0.00%		617,035	76.85%	
	Total Trips Requested		-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	-	0.00%	**0.00%**	802,919	100.00%	**100.00%**

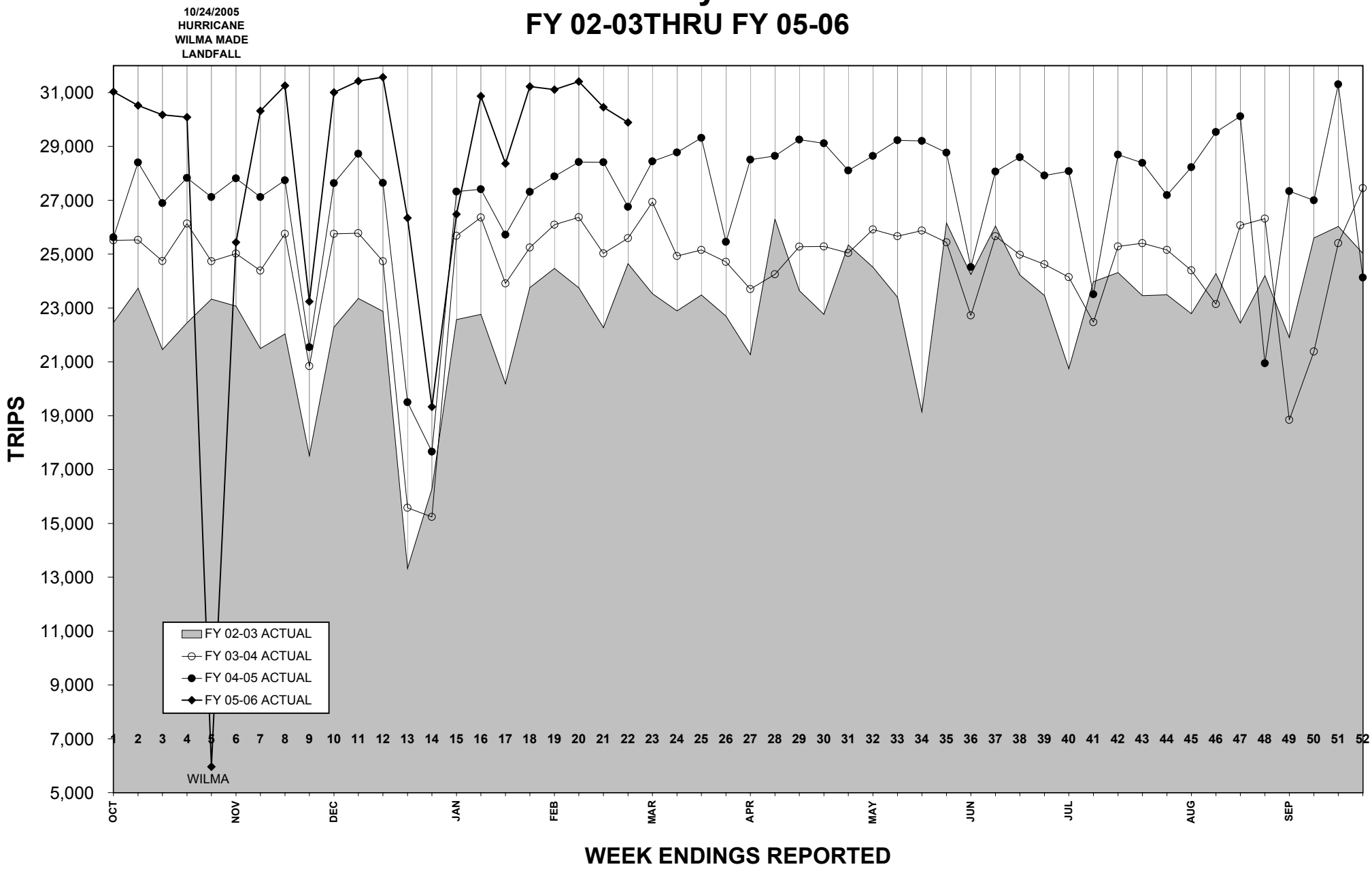
NOTE: THIS ANALYSIS IS BASED ON TRIPS SCHEDULED ONLY. IT IS NOT TO BE CONFUSED WITH TRIPS BILLED AS REPORTED THROUGHOUT THE REMAINDER OF THIS REPORT.

HURRICANE WILMA MADE LANDFALL {10/24/2005}

STS Weekly Ridership Comparison

February 2006

FY 02-03THRU FY 05-06



STS Weekly Ridership Comparison

February 2006

10/01/2005 thru 02/25/2006

MONTH	W/E	ACTUAL TRIPS FY 04-05	ACTUAL TRIPS FY 05-06	ACTUAL TRIPS INCR/DECR
OCT	1	25,621	31,033	21.12%
	2	28,402	30,520	7.46%
	3	26,895	30,170	12.18%
	4	27,826	30,087	8.13%
	5	27,122	5,961	-78.02%
NOV	6	27,811	25,439	-8.53%
	7	27,120	30,322	11.81%
	8	27,742	31,256	12.67%
	9	21,540	23,237	7.88%
DEC	10	27,635	31,007	12.20%
	11	28,725	31,424	9.40%
	12	27,642	31,575	14.23%
	13	19,498	26,346	35.12%
	14	17,661	19,330	9.45%
JAN	15	27,324	26,479	-3.09%
	16	27,407	30,869	12.63%
	17	25,721	28,364	10.28%
	18	27,314	31,222	14.31%

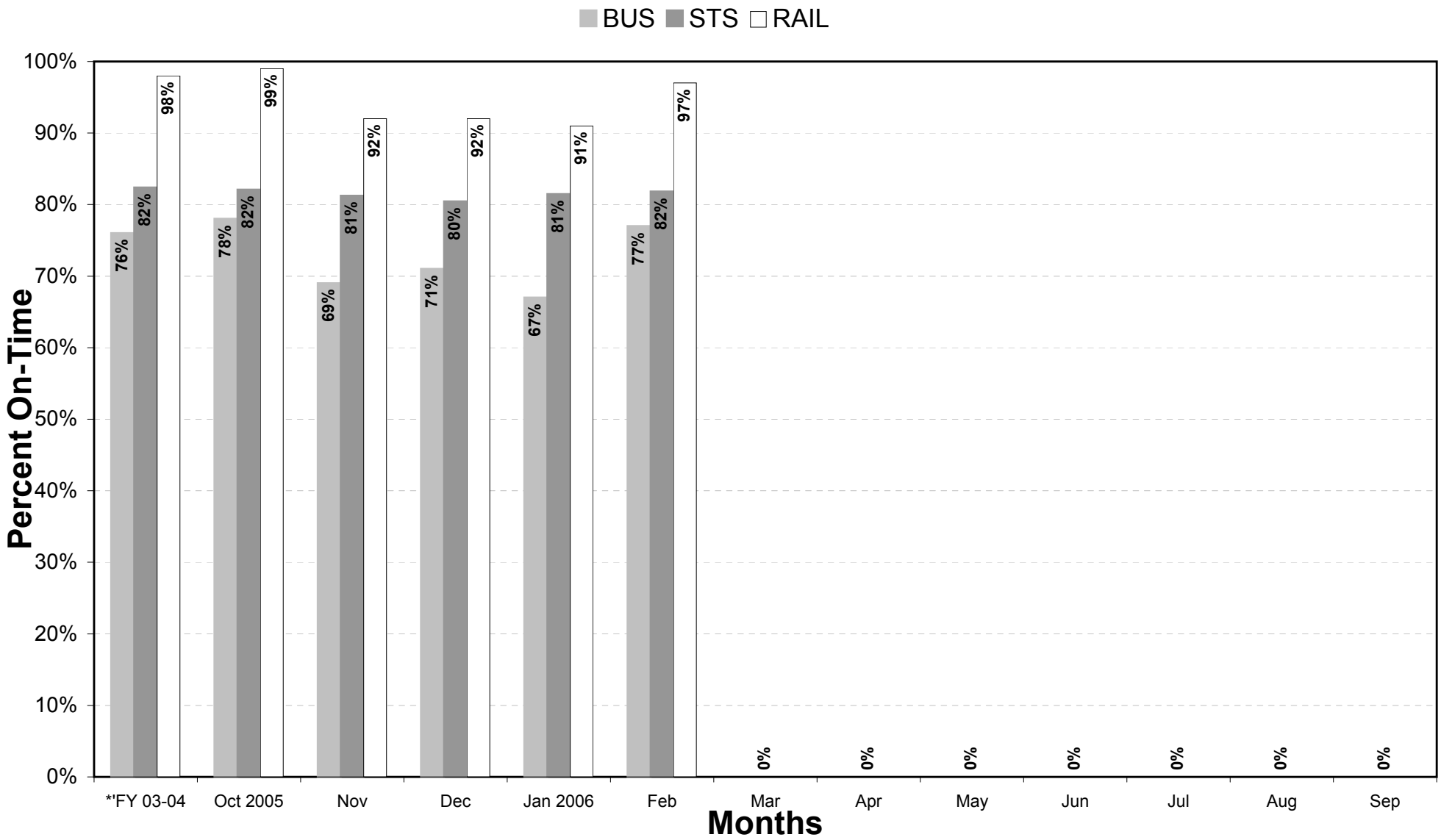
10/24/2005 HURRICANE WILMA MADE LANDFALL

MONTH	W/E	ACTUAL TRIPS FY 04-05	ACTUAL TRIPS FY 05-06	ACTUAL TRIPS INCR/DECR
FEB	19	27,885	31,110	11.57%
	20	28,416	31,412	10.54%
	21	28,410	30,456	7.20%
	22	26,753	29,888	11.72%
MAR	23	28,446		
	24	28,774		
	25	29,320		
	26	25,458		
APR	27	28,508		
	28	28,647		
	29	29,253		
	30	29,113		
	31	28,106		
MAY	32	28,648		
	33	29,228		
	34	29,202		
	35	28,765		

MONTH	W/E	ACTUAL TRIPS FY 04-05	ACTUAL TRIPS FY 05-06	ACTUAL TRIPS INCR/DECR
JUN	36	24,519		
	37	28,066		
	38	28,600		
	39	27,916		
JUL	40	28,081		
	41	23,505		
	42	28,693		
	43	28,385		
	44	27,195		
AUG	45	28,225		
	46	29,537		
	47	30,120		
	48	20,944		
SEP	49	27,337		
	50	26,998		
	51	31,306		
	52	24,129		

	ACTUAL TRIPS FY 04-05	ACTUAL TRIPS FY 05-06	ACTUAL TRIPS INCR/DECR
TOTAL FROM OCT 2005 to FEB 2006	580,470	617,507	6.38%
NOTE: ADJUSTED TO EXCLUDE ANOMOLY IN DATA DUE TO IMPACT OF HURRICANE WILMA	580,470	611,546	5.35%

S.T.S. On-Time Performance
February 2006



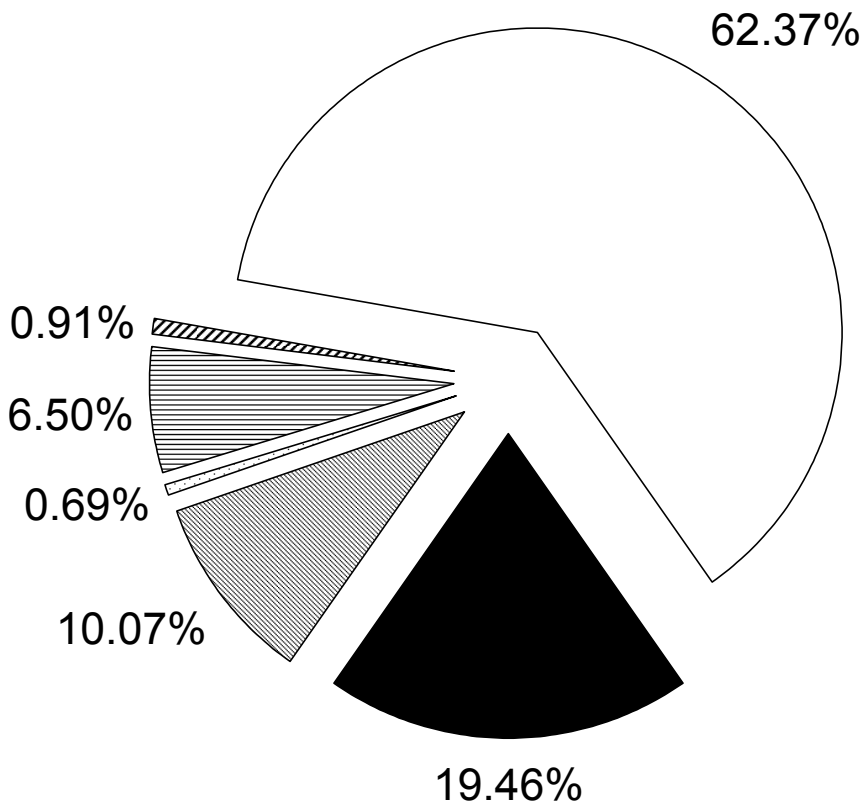
NOTE: FTA RECOMMEDED ON-TIME PERFORMANCE REPORTING BASED ON DRIVER'S MANIFESTS. DATA CURRENTLY NOT AVAILABLE. BUS OTP IS BEING RE-EVALUATED FOR PERIOD OF MAR THRU SEPTEMBER.

Special Transportation Service

Advanced Transportation Solutions (A.T.S.)

On-Time Performance

February 2006



- On Time, 7,844, 62.37%
- Early {0-15 Min}, 2,447, 19.46%
- Early {16-60 Min}, 1,267, 10.07%
- Early {61+ Min}, 87, 0.69%
- Late {31-60 Min}, 817, 6.50%
- Late {61+ Min}, 115, 0.91%

NOTE: Total trips taken for W/E: 01/29/06 thru 02/25/06 are 122,866. Of which 12,577 trips were monitored constituting 10.24% of daily trips provided.

S.T.S. On-Time Performance

February 2006

CONTRACT TR04-TSB SERVICE WINDOW OF 0/30

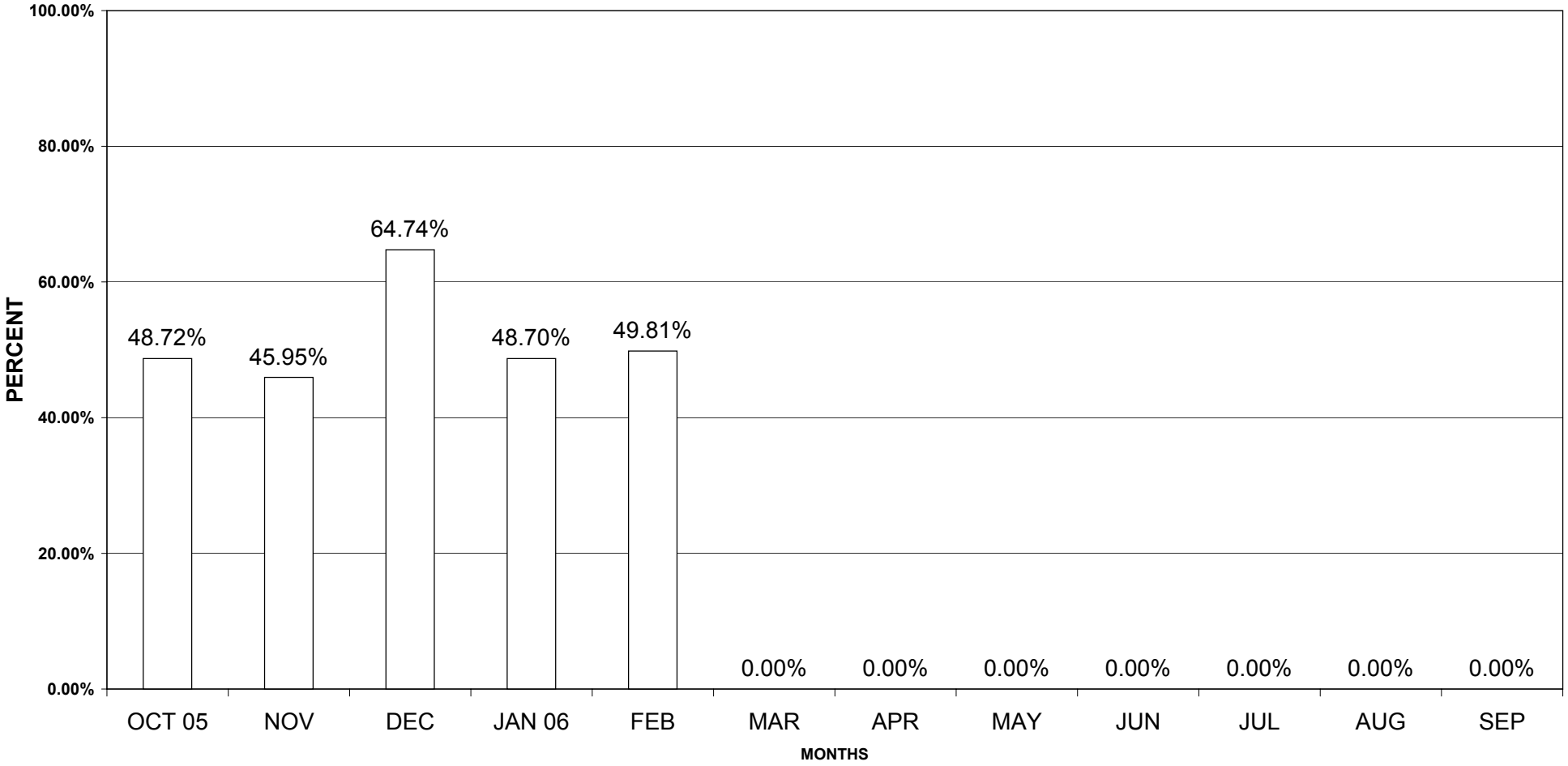
	Oct 2005		Nov		Dec		Jan 2006		Feb		Mar	
	Records	Percent	Records	Percent	Records	Percent	Records	Percent	Records	Percent	Records	Percent
ON TIME	**8,087**	**62.91%**	**7,007**	**62.28%**	**8,597**	**61.09%**	**8,286**	**62.37%**	**7,844**	**62.37%**	**0**	**0.00%**
EARLY	**3,887**	**30.24%**	**3,418**	**30.38%**	**4,447**	**31.60%**	**4,016**	**30.23%**	**3,801**	**30.22%**	**0**	**0.00%**
EARLY 1-15	2,463	19.16%	2,131	18.94%	2,724	19.36%	2,534	19.07%	2,447	19.46%	0	0.00%
EARLY 16-60	1,329	10.34%	1,169	10.39%	1,569	11.15%	1,353	10.18%	1,267	10.07%	0	0.00%
EARLY 61+	95	0.74%	118	1.05%	154	1.09%	129	0.97%	87	0.69%	0	0.00%
LATE	**881**	**6.85%**	**826**	**7.34%**	**1,028**	**7.31%**	**983**	**7.40%**	**932**	**7.41%**	**0**	**0.00%**
LATE 31-60	798	6.21%	717	6.37%	896	6.37%	878	6.61%	817	6.50%	0	0.00%
LATE 61+	83	0.65%	109	0.97%	132	0.94%	105	0.79%	115	0.91%	0	0.00%

	Apr		May		Jun		Jul		Aug		Sep		YTD	
	Records	Percent	Records	Percent	Records	Percent	Records	Percent	Records	Percent	Records	Percent	Records	Percent
ON TIME	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**39,821**	**62.18%**
EARLY	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**19,569**	**30.56%**
EARLY 1-15	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	**12,299**	**19.21%**
EARLY 16-60	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	**6,687**	**10.44%**
EARLY 61+	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	**583**	**0.91%**
LATE	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**0**	**0.00%**	**4,650**	**7.26%**
LATE 31-60	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	**4,106**	**6.41%**
LATE 61+	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	**544**	**0.85%**

Special Transportation Service

Travel Time Survey - STS vs. Fixed Route

February 2006

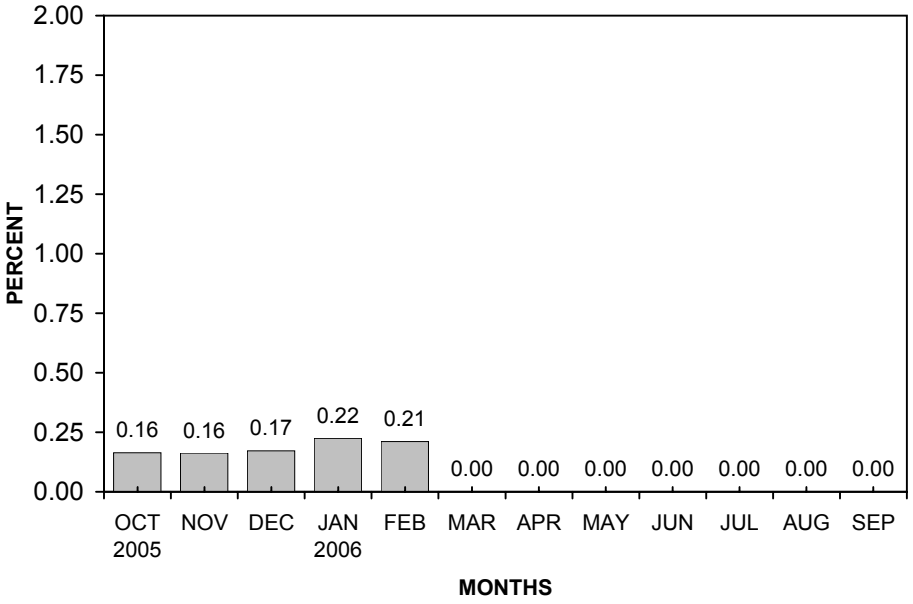


	OCT 05		NOV		DEC		JAN 06		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent	Sample	Percent
STS < = Fixed Route	247	48.72%	272	45.95%	325	64.74%	357	48.70%	261	49.81%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%	1,462	51.15%
STS > Fixed Route	260	51.28%	320	54.05%	177	35.26%	376	51.30%	263	50.19%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%	1,396	48.85%
Total	507	100.00%	592	100.00%	502	100.00%	733	100.00%	524	100.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%	-	0.00%	2,858	100.00%
Penalty for STS Travel Time less than 80% of Fixed Route Service	$	405.69	$	405.69	$	405.69	$	405.69	$	405.69	$	-	$	-	$	-	$	-	$	-	$	-	$	-	$	2,028.45

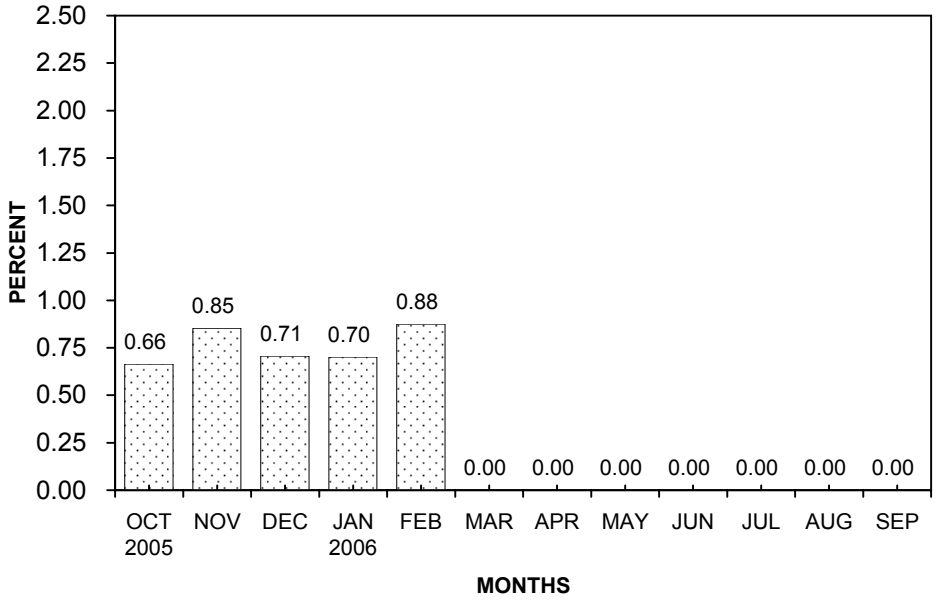
Special Transportation Service

Customer Complaints as a Percent of Total Trips
February 2006

Customer Complaints



Late Vehicle Inquiries



Special Transportation Service

February 2006

Customer Service Complaints & Late Vehicle Inquiries

	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
	09/25 - 10/29		10/30 - 11/26		11/27 - 12/31		01/01 - 01/28		01/29 - 02/25		02/26 - 03/25		03/26 - 04/29		04/30 - 05/27		05/28 - 06/24		06/25 - 07/29		07/30 - 08/26		08/27 - 09/30		TOTALS	
	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C
A.T.S. (County Received)																										
ADA COMPLIANCE																										
B0 (ROUND TRIP DENIAL)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B1 (LATE PICK-UP)	28	8	25	3	28	8	42	18	35	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	158	48
B2 (LATE RETURN)	23	1	23	9	26	11	33	16	36	16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	141	53
B3 (NEVER PICKED-UP)	5	3	11	2	8	2	11	5	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	45	12
B4 (LENGTHY ROUTING)	14	9	10	6	10	11	31	6	24	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	89	44
B7 (EARLY PICK-UP)	1	0	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1
B17 (BACK-UP LATE TRIPS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUB TOTAL	71	21	69	21	73	32	118	45	105	39	0	0	0	0	0	0	0	0	0	0	0	0	0	0	436	158
Late Pickups {B1,B2,B3,B4,B17 Only} as a % of Total Trips	0.06%	0.03%	0.07%	0.05%	0.06%	0.05%	0.10%	0.12%	0.09%	0.08%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.08%	0.07%
	0.05%		0.07%		0.06%		0.11%		0.09%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.07%	
OTHER COMPLAINTS																										
B5 (DISPUTED NO SHOWS)	22	2	22	5	25	4	24	2	27	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	120	21
B6 (VEHICLE STANDARDS)	4	7	2	0	2	3	2	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	10
B8 (DRIVER COMPLIANCE)	31	15	20	14	39	20	23	7	28	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	141	67
B9 (DRIVER CELLPHONE USE)	2	2	1	1	0	1	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	5
B10 (A/C NON-COMPLIANCE)	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
B11 (RADIO BROKEN)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B12 (RADIO MISSING)	4	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0
B13 (IMPROPER W/C TIEDOWNS)	0	0	0	1	0	1	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
B14 (NEG. PICKUP TIME CHANGED)	1	2	0	1	1	0	2	4	6	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	8
B18 (RESERVATION ERROR)	6	1	6	0	8	0	5	0	9	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	34	3
B19 (OTHER)	8	3	9	3	11	10	17	6	12	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	57	23
B23 (PHONE DIFFICULTIES)	2	1	3	0	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	3
B24 (RUDE STAFF)	3	2	1	1	7	2	2	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	5
B30 (SEXUAL HARASSMENT)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B31 (ACCIDENT CLIENT REPORTED)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B32 (INCIDENT CLIENT REPORTED)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUB TOTAL	83	35	64	26	94	42	77	23	91	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	409	150
TOTAL "A.T.S." TRIPS	91,883	35,888	79,721	30,533	100,787	38,895	85,641	31,293	90,489	32,377	0	0	0	0	0	0	0	0	0	0	0	0	0	0	448,521	168,986
TOTAL "A.T.S." COMPLAINTS	154	56	133	47	167	74	195	68	196	63	0	0	0	0	0	0	0	0	0	0	0	0	0	0	845	308
% COMPLAINTS related to Ttl TRIPS	0.17	0.16	0.17	0.15	0.17	0.19	0.23	0.22	0.22	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.19	0.18

"A.T.S." Combined {Amb + W/C}	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
TOTAL COMPLAINTS vs. TRIPS	210	127,771	180	110,254	241	139,682	263	116,934	259	122,866	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,153	617,507
Customer Complaints as a % of Ttl Trips	0.16%		0.16%		0.17%		0.22%		0.21%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.19%	
A.T.S. (FAX)																										
LATE VEHICLE INQUIRIES																										
B1 (LATE PICK-UP)	361	108	402	138	372	151	309	145	422	157	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,866	699
B2 (LATE RETURN)	270	109	303	96	320	144	251	116	342	154	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,486	619
B3 (NEVER PICKED-UP)	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0
SUB TOTAL	631	217	706	234	692	295	560	261	765	311	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3,354	1,318
Late Vehicle Inquiries as a % of Total Trips	0.69%	0.60%	0.89%	0.77%	0.69%	0.76%	0.65%	0.83%	0.85%	0.96%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.75%	0.78%
	0.66%		0.85%		0.71%		0.70%		0.88%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.74%	

Special Transportation Service

February 2006

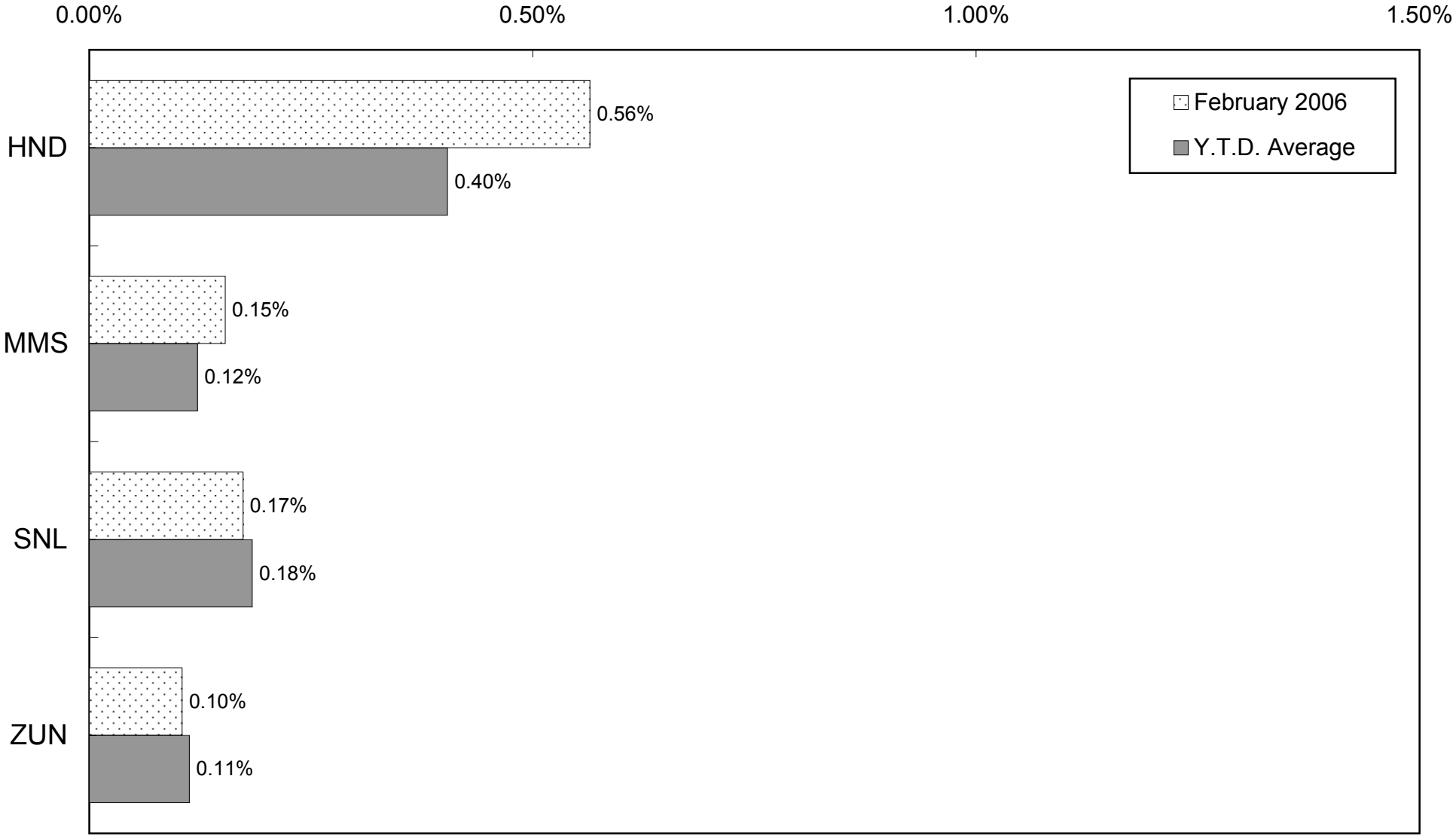
Customer Service Complaints

	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
	09/25 - 10/29		10/30 - 11/26		11/27 - 12/31		01/01 - 01/28		01/29 - 02/25		02/26 - 03/25		03/26 - 04/29		04/30 - 05/27		05/28 - 06/24		06/25 - 07/29		07/30 - 08/26		08/27 - 09/30		TOTALS	
	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C
A.T.S. (County Received)																										
ADMINISTRATIVE ISSUES																										
B20 (ACCIDENT CARRIER REPORTED)	8	1	2	0	4	1	10	3	14	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B21 (INCIDENT CARRIER REPORTED)	2	3	1	4	1	3	2	5	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	18
B22 (COMMENDATIONS)	11	6	17	3	25	6	17	11	11	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	81	30
B25 (PROVIDER PREFERENCE)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
B27 (SUGGESTIONS)	2	1	0	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	2
B28 (WAIVED DRIVER COMPL.)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL "CLIENT" COMPLAINTS	23	11	20	7	31	11	30	19	28	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	94	50
% COMPLAINTS related to Ttl TRIPS	0.03	0.03	0.03	0.02	0.03	0.03	0.04	0.06	0.03	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.02	0.03
CLIENTS																										
C4 (UNRULY BEHAVIOUR)	6	3	5	1	11	5	6	0	7	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	35	10
C7 (OTHER)	2	0	0	2	4	5	0	2	1	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	9	9
C10 (FARE NOT PAID)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL "CLIENT" COMPLAINTS	8	3	5	3	15	10	6	2	8	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0	44	19
% COMPLAINTS related to Ttl TRIPS	0.01	0.01	0.01	0.01	0.01	0.03	0.01	0.01	0.01	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01	0.01
MDTA																										
M4 (ADMINISTRATIVE)	5	2	6	1	3	2	8	1	17	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	39	7
M5 (OTHER)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M22 (COMMENDATIONS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M23 (PHONE DIFFICULTIES)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M24 (RUDE STAFF)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL "MDTA" COMPLAINTS	5	2	6	1	3	2	8	1	17	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	39	7
% COMPLAINTS related to Ttl TRIPS	0.01	0.01	0.01	0.00	0.00	0.01	0.01	0.00	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01	0.00
TOTAL TRIPS REPORTED BY M.I.S.: (1)	91,883	35,888	79,721	30,533	100,787	38,895	85,641	31,293	90,489	32,377	0	0	0	0	0	0	0	0	0	0	0	0	0	0	448,521	168,986
TOTAL OF "ALL" COMPLAINTS:	167	61	144	51	185	86	209	71	221	65	0	0	0	0	0	0	0	0	2	0	0	0	0	0	928	334
% COMPLAINTS related to Ttl TRIPS	0.18	0.17	0.18	0.17	0.18	0.22	0.24	0.23	0.24	0.20	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.21	0.20

Special Transportation Service

February 2006

% of Total Customer Complaints received by Carriers



Note: (1) Carrier Complaint Information is provided by the County.

Special Transportation Service

February 2006

A.T.S. Customer Complaints
as a Percent of Carrier Trips Provided

		HND			MMS			SNL			SYC {Backup}			ZUN		
MONTH	W/E	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints
OCT 2005	09/25 - 10/29	49	16,680	0.29%	23	24,228	0.09%	85	53,630	0.16%	0	75	0.00%	47	33,158	0.14%
NOV	10/30 - 11/26	45	14,021	0.32%	19	21,121	0.09%	84	45,689	0.18%	0	74	0.00%	29	29,349	0.10%
DEC	11/27 - 12/31	69	18,473	0.37%	28	26,470	0.11%	109	57,205	0.19%	1	188	0.53%	33	37,346	0.09%
JAN 2006	01/01 - 01/28	73	15,638	0.47%	36	21,669	0.17%	104	48,881	0.21%	1	113	0.88%	40	30,633	0.13%
FEB	01/29 - 02/25	91	16,121	0.56%	35	22,842	0.15%	89	51,289	0.17%	6	162	3.70%	34	32,452	0.10%
MAR	02/26 - 03/25	0	0		0	0		0	0		0	0		0	0	
APR	03/26 - 04/29	0	0		0	0		0	0		0	0		0	0	
MAY	04/30 - 05/27	0	0		0	0		0	0		0	0		0	0	
JUN	05/28 - 06/24	0	0		0	0		0	0		0	0		0	0	
JUL	06/25 - 07/29	0	0		0	0		0	0		0	0		0	0	
AUG	07/30 - 08/26	0	0		0	0		0	0		0	0		0	0	
SEP	08/27 - 09/30	0	0		0	0		0	0		0	0		0	0	

		A.T.S. {Administrative}			TOTAL	
MONTH	W/E	Admin. Complaints	Ttl Trips Billed	% of Complaints	All Complaints	% of Complaints
OCT 2005	09/25 - 10/29	6	127,771	0.00%	210	0.16%
NOV	10/30 - 11/26	3	110,254	0.00%	180	0.16%
DEC	11/27 - 12/31	1	139,682	0.00%	241	0.17%
JAN 2006	01/01 - 01/28	9	116,934	0.01%	263	0.22%
FEB	01/29 - 02/25	4	122,866	0.00%	259	0.21%
MAR	02/26 - 03/25	0	0		0	0.00%
APR	03/26 - 04/29	0	0		0	0.00%
MAY	04/30 - 05/27	0	0		0	0.00%
JUN	05/28 - 06/24	0	0		0	0.00%
JUL	06/25 - 07/29	0	0		0	0.00%
AUG	07/30 - 08/26	0	0		0	0.00%
SEP	08/27 - 09/30	0	0		0	0.00%

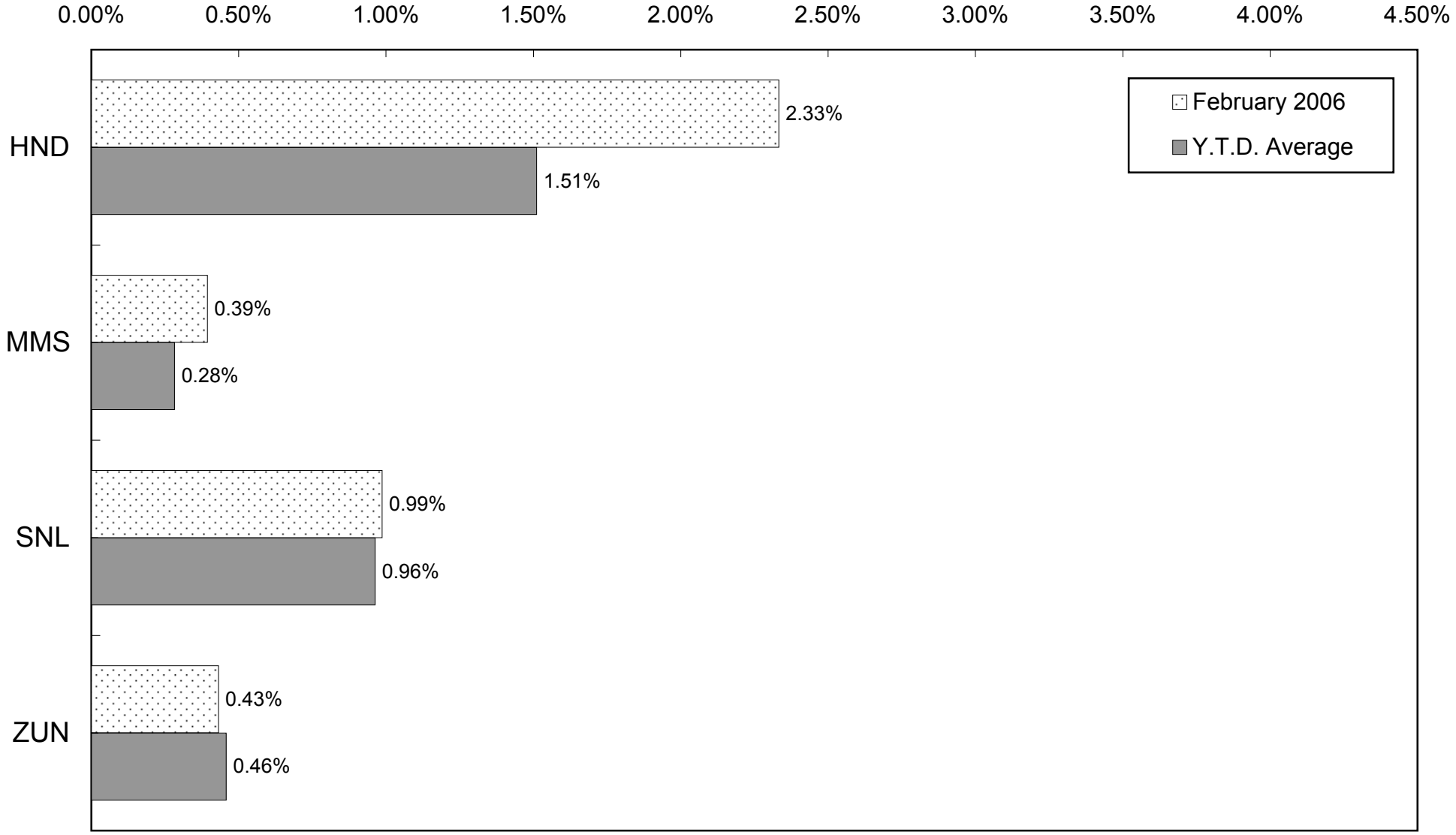
HND = Handivan
MMS = Minority Mobile Systems
SNL = Super Nice Limo
SYC = Super Yellow Cab {Back-up}
ZUN = Zuni Transportation

NOTE: Carrier Complaint information is provided by the County.
This report has been reformatted to ensure that complaints are matched to trip data as invoiced.

Special Transportation Service

February 2006

% of Total Late Vehicle Inquires received by Carriers



Special Transportation Service

February 2006

A.T.S. Late Vehicle Inquires
as a Percent of Carrier Trips Provided

		HND			MMS			SNL			SYC {Backup}			ZUN		
MONTH	W/E	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints	Carrier Complaints	Trips Billed	% of Complaints
OCT 2005	09/25 - 10/29	154	16,680	0.92%	36	24,228	0.15%	509	53,630	0.95%	0	75	0.00%	150	33,158	0.45%
NOV	10/30 - 11/26	223	14,021	1.59%	52	21,121	0.25%	511	45,689	1.12%	0	74	0.00%	156	29,349	0.53%
DEC	11/27 - 12/31	252	18,473	1.36%	80	26,470	0.30%	507	57,205	0.89%	0	188	0.00%	148	37,346	0.40%
JAN 2006	01/01 - 01/28	210	15,638	1.34%	69	21,669	0.32%	427	48,881	0.87%	0	113	0.00%	146	30,633	0.48%
FEB	01/29 - 02/25	376	16,121	2.33%	90	22,842	0.39%	506	51,289	0.99%	4	162	2.47%	140	32,452	0.43%
MAR	02/26 - 03/25	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%
APR	03/26 - 04/29	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%
MAY	04/30 - 05/27	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%
JUN	05/28 - 06/24	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%
JUL	06/25 - 07/29	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%
AUG	07/30 - 08/26	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%
SEP	08/27 - 09/30	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%	0	0	0.00%

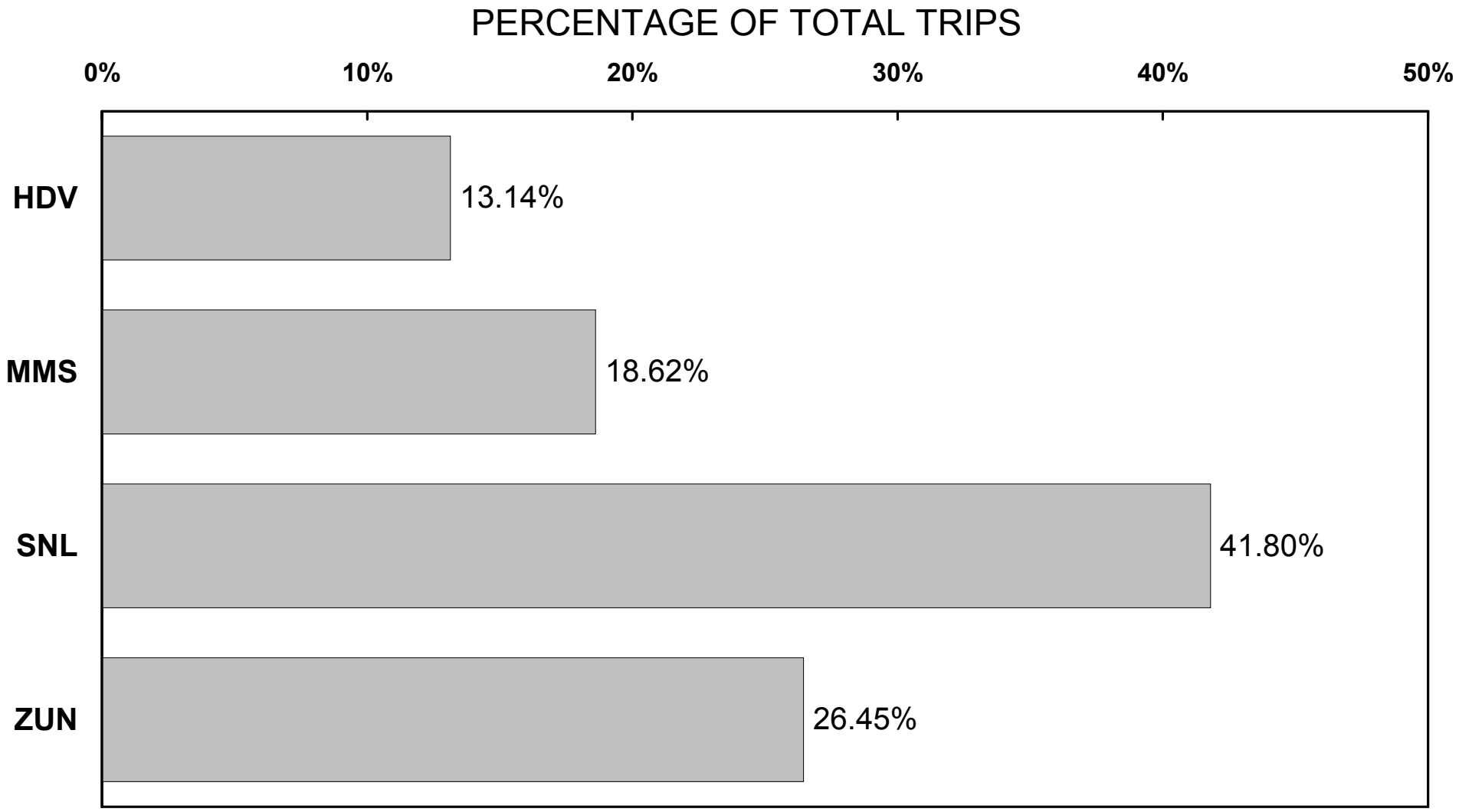
		A.T.S. {Administrative}			TOTAL	
MONTH	W/E	Admin. Complaints	Ttl Trips Billed	% of Complaints	All Complaints	% of Complaints
OCT 2005	09/25 - 10/29	0	127,771	0.00%	849	0.66%
NOV	10/30 - 11/26	0	110,254	0.00%	942	0.85%
DEC	11/27 - 12/31	0	139,682	0.00%	987	0.71%
JAN 2006	01/01 - 01/28	0	116,934	0.00%	852	0.73%
FEB	01/29 - 02/25	0	122,866	0.00%	1,116	0.91%
MAR	02/26 - 03/25	0	0	0.00%	0	0.00%
APR	03/26 - 04/29	0	0	0.00%	0	0.00%
MAY	04/30 - 05/27	0	0	0.00%	0	0.00%
JUN	05/28 - 06/24	0	0	0.00%	0	0.00%
JUL	06/25 - 07/29	0	0	0.00%	0	0.00%
AUG	07/30 - 08/26	0	0	0.00%	0	0.00%
SEP	08/27 - 09/30	0	0	0.00%	0	0.00%

HND = Handivan
MMS = Minority Mobile Systems
SNL = Super Nice Limo
SYC = Super Yellow Cab {Back-up}
ZUN = Zuni Transportation

NOTE: Carrier Complaint information is provided by the County.
This report has been reformatted to ensure that complaints are matched to trip data as invoiced.

Monthly Comparison of STS Trips by Carriers

February 2006



Note: * Carriers listed as backups.

Special Transportation Service

Distribution of Brokered Trips
February 2006
(by Carriers)

MONTHLY TOTALS

CARRIER	TOTAL VEHICLE HOURS	NO. OF TRIPS					LOAD FACTOR	% TOTAL TRIPS	MILES	MILES PER TRIP
		AMB	% AMB	W/C	% W/C	TOTAL				
HDV	12,145.00	11,828	73.37%	4,293	26.63%	16,121	1.33	13.14%	179,041	11
MMS	13,637.00	17,681	77.41%	5,161	22.59%	22,842	1.68	18.62%	202,517	9
SNL	30,956.00	36,571	71.30%	14,718	28.70%	51,289	1.66	41.80%	460,261	9
ZUN	17,867.00	24,267	74.78%	8,185	25.22%	32,452	1.82	26.45%	314,686	10
SUB TOTAL	74,605.00	90,347	74.21%	32,357	25.79%	122,704	1.62	100.00%	1,156,505	10
SYC *	0.00	142	0.12%	20	0.02%	162	0.00	0.13%	0	0

NOTE: (*) Denotes A.T.S. Back-up providers. Backup total vehicle hours is not included in the load factor calculation.

TOTALS:		**90,489**	73.65%	**32,377**	26.35%	**122,866**		100.00%	1,156,505	9

CARRIER	TRIP ADJUSTMENTS		
	AMB	W/C	TTL
HDV			
MMS			
SNL			
SYC *	79	13	92
ZUN			
TOTALS:	**79**	**13**	**92**

NOTE: Trips adjusted due to late invoice submissions by A.T.S.
Trips may have been performed in any prior period.

SOURCE: A.T.S. BILLING INVOICE

Special Transportation Service

Distribution of Brokered Trips

February 2006

SUMMARY

(by Carriers)

CARRIERS	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR	
	09/25 - 10/29		10/30 - 11/26		11/27 - 12/31		01/01 - 01/28		01/29 - 02/25		02/26 - 03/25	
	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT
HDV	16,680	13.05%	14,021	12.72%	18,473	13.23%	15,638	13.37%	16,121	13.12%	-	
MMS	24,228	18.96%	21,121	19.16%	26,470	18.95%	21,669	18.53%	22,842	18.59%	-	
SNL	53,630	41.97%	45,689	41.44%	57,205	40.95%	48,881	41.80%	51,289	41.74%	-	
SYC *	75	0.06%	74	0.07%	188	0.13%	113	0.10%	162	0.13%	-	
ZUN	33,158	25.95%	29,349	26.62%	37,346	26.74%	30,633	26.20%	32,452	26.41%	-	
TOTAL	**127,771**	**100.00%**	**110,254**	**100.00%**	**139,682**	**100.00%**	**116,934**	**100.00%**	**122,866**	**100.00%**	**-**	**0.00%**

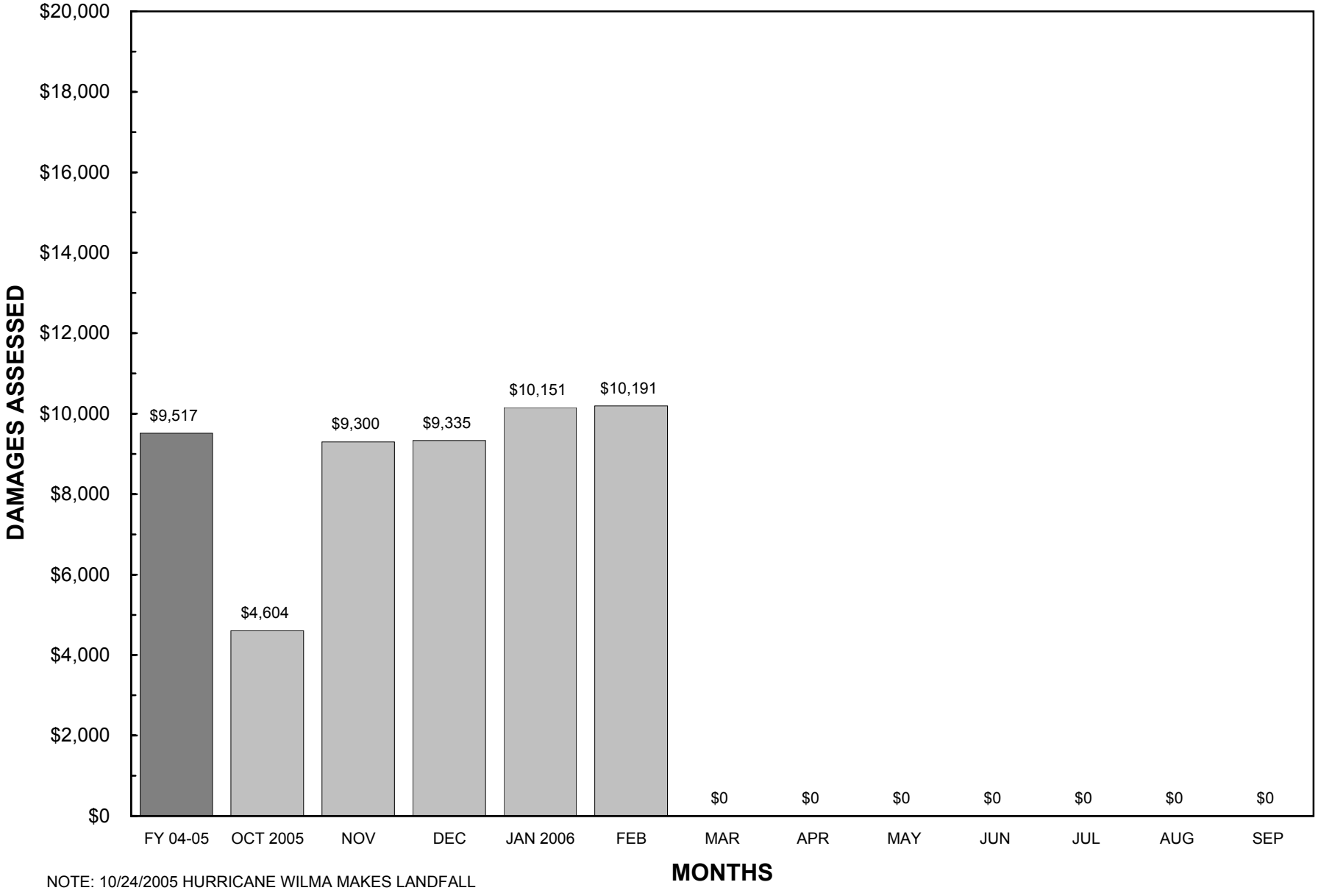
CARRIERS	APR		MAY		JUN		JUL		AUG		SEP	
	03/26 - 04/29		04/30 - 05/27		05/28 - 06/24		06/25 - 07/29		07/30 - 08/26		08/27 - 09/30	
	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT	TRIPS	PERCENT
HDV	-		-		-		-		-		-	
MMS	-		-		-		-		-		-	
SNL	-		-		-		-		-		-	
SYC *	-		-		-		-		-		-	
ZUN	-		-		-		-		-		-	
TOTAL	**-**	**0.00%**	**-**	**0.00%**	**-**	**0.00%**	**-**	**0.00%**	**-**	**0.00%**	**-**	**0.00%**

CARRIERS	Y.T.D.	
	TRIPS	PERCENT
HDV	80,933	13.11%
MMS	116,330	18.84%
SNL	256,694	41.57%
SYC *	612	0.10%
ZUN	162,938	26.39%
TOTAL	**617,507**	**100.00%**

SOURCE: A.T.S. BILLING INVOICE

Special Transportation Service

Liquidated Damages
February 2006



NOTE: 10/24/2005 HURRICANE WILMA MAKES LANDFALL

Special Transportation Service

Advanced Transportation Solutions (A.T.S.)

February 2006

Liquidated Damages

	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Y.T.D.
LIQUIDATED DAMAGES													
ON-TIME PERFORMANCE	$ 10,431.43	$ 11,934.22	$ 12,695.39	$ 11,707.53	$ 14,445.75	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 61,214.32
MONTHLY	$ 682.31	$ 682.31	$ 682.31	$ 682.31	$ 682.31	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,411.55
PER OCCURRENCE	$ 9,749.12	$ 11,251.91	$ 12,013.08	$ 11,025.22	$ 13,763.44	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 57,802.77
CALL TAKING STANDARDS	$ 577.08	$ 1,154.16	$ 1,731.24	$ 1,731.24	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 5,193.72
ASA / ABANDONED RATE	$ 577.08	$ 1,154.16	$ 1,731.24	$ 1,731.24	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 5,193.72
HOLD TIME	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
CUSTOMER TRAVEL TIME	$ 816.24	$ 637.74	$ 762.69	$ 1,030.44	$ 624.75	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,871.86
MONTHLY	$ 405.69	$ 405.69	$ 405.69	$ 405.69	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,622.76
PER OCCURRENCE	$ 410.55	$ 232.05	$ 357.00	$ 624.75	$ 624.75	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 2,249.10
BACKUP BY COUNTY													
PER OCCURRENCE	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
DELINQUENT COMPLAINT RESPONCES	$ 1,482.00	$ 19.00	$ 171.00	$ -	$ 38.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,710.00
SYSTEM SAFETY													
MONTHLY	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
REPORTING	$ 161.12	$ 92.56	$ 102.87	$ 126.03	$ 190.55	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 673.13
INVOICING	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
CHANGE OF NEGOTIATED TIME	$ 23.43	$ 7.81	$ 7.81	$ 39.05	$ 54.67	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 132.77
INOPERABLE RADIO	$ -	$ -	$ -	$ 24.39	$ 24.39	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 48.78
DRIVER PLAYING RADIO	$ 97.56	$ -	$ 24.39	$ 24.39	$ 48.78	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 195.12
DRIVER EARLY	$ 7.81	$ 7.81	$ 7.81	$ 7.81	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 31.24
INOPERABLE AIR CONDITIONER	$ -	$ -	$ 24.39	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 24.39
USE OF CELL PHONE	$ 32.32	$ 16.16	$ 8.08	$ -	$ 32.32	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 88.88
UNAUTHORIZED CHAUFFEUR	$ -		$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
UNAUTHORIZED DRIVER	$ -		$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
IMPROPER W/C TIEDOWN	$ -	$ 60.78	$ 30.39	$ 30.39	$ 30.39	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 151.95
ROUTE PERFORMANCE UPDATE	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
SUB-TOTAL	$ 13,467.87	$ 13,837.68	$ 15,463.19	$ 14,595.24	$ 15,299.05	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 72,663.03
WAIVED LIQUIDATED DAMAGES	$ (6,063.89)	$ (3,537.93)	$ (3,928.02)	$ (3,444.21)	$ (4,107.96)	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ (21,082.01)
BONUSES													
MISSED TRIP	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
ON-TIME PERFORMANCE	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
CALL TAKING STANDARDS	$ (1,800.00)	$ -	$ (1,200.00)	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ (3,000.00)
COMPLAINT RATIO	$ (1,000.00)	$ (1,000.00)	$ (1,000.00)	$ (1,000.00)	$ (1,000.00)	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ (5,000.00)
SUB-TOTAL	$ (2,800.00)	$ (1,000.00)	$ (2,200.00)	$ (1,000.00)	$ (1,000.00)	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ (8,000.00)
GRAND TOTAL	$ 4,603.98	$ 9,299.75	$ 9,335.17	$ 10,151.03	$ 10,191.09	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 43,581.02

NOTE: 10/24/2005 HURRICANE WILMA MADE LANDFALL. LD'S WAIVED; PHONE WE - 10/29, TRIP VERIFICATION - 10/24 THRU 10/28, DCR - 10/22 THRU 10/29.

SPECIAL TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

February 2006

October 2005	REGULAR					LATEWORK						COMBINED										
	TRIPS					TRIPS						TRIPS										
WEEK ENDING	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	TOTAL PAYMENT	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	LIQUIDATED DAMAGES	LATEWORK OTHER ADJUSTMENTS	CALL TAKING STANDARDS SERVICES	PROMPT PAYMENT DISCOUNT	GRAND TOTAL PAYMENT
10/01/2005	22,387	8,639	31,026	$ 781,672.41	$ (78,162.50)	6	1	7	$ 168.13	$ (22.50)	$ 145.63	22,393	8,640	31,033	$ 781,840.54	$ (78,185.00)	$ (5,556.18)	$ -	$ -	$ (5,276.32)	$ 692,823.04
10/08/2005	22,026	8,494	30,520	$ 768,888.58	$ (77,195.00)	0	0	0	$ -	$ -	$ -	22,026	8,494	30,520	$ 768,888.58	$ (77,195.00)	$ (4,479.95)	$ -	$ -	$ (5,187.70)	$ 682,025.93
10/15/2005	21,779	8,391	30,170	$ 760,022.57	$ (76,472.50)	0	0	0	$ -	$ -	$ -	21,779	8,391	30,170	$ 760,022.57	$ (76,472.50)	$ -	$ -	$ -	$ (5,126.63)	$ 678,423.44
10/22/2005	21,595	8,477	30,072	$ 758,535.75	$ (75,660.00)	13	2	15	$ 359.04	$ (37.50)	$ 321.54	21,608	8,479	30,087	$ 758,894.79	$ (75,697.50)	$ (2,843.85)	$ -	$ -	$ (5,121.57)	$ 675,231.87
10/29/2005	4,077	1,884	5,961	$ 152,125.86	$ (15,362.50)	0	0	0	$ -	$ -	$ -	4,077	1,884	5,961	$ 152,125.86	$ (15,362.50)	$ -	$ -	$ -	$ (1,025.73)	$ 135,737.63
TOTAL	91,864	35,885	127,749	$ 3,221,245.17	$ (322,852.50)	19	3	22	$ 527.17	$ (60.00)	$ 467.17	91,883	35,888	127,771	$ 3,221,772.34	$ (322,912.50)	$ (12,879.98)	$ -	$ -	$ (21,737.95)	$ 2,864,241.91

NOTE: HURRICANE WILMA MADE LANDFALL 10/24/2005

November 2005	REGULAR					LATEWORK						COMBINED										
	TRIPS					TRIPS						TRIPS										
WEEK ENDING	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	TOTAL PAYMENT	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	LIQUIDATED DAMAGES	LATEWORK OTHER ADJUSTMENTS	CALL TAKING STANDARDS SERVICES	PROMPT PAYMENT DISCOUNT	GRAND TOTAL PAYMENT
11/05/2005	18,171	7,268	25,439	$ 642,513.98	$ (64,527.50)	0	0	0	$ -	$ -	$ -	18,171	7,268	25,439	$ 642,513.98	$ (64,527.50)	$ (4,699.10)	$ -	$ -	$ (4,334.90)	$ 568,952.48
11/12/2005	22,074	8,226	30,300	$ 761,553.42	$ (76,982.50)	21	1	22	$ 509.83	$ (65.00)	$ 444.83	22,095	8,227	30,322	$ 762,063.25	$ (77,047.50)	$ (4,929.94)	$ -	$ -	$ (5,134.28)	$ 674,951.53
11/19/2005	22,913	8,332	31,245	$ 783,999.54	$ (78,935.00)	11	0	11	$ 250.58	$ (27.50)	$ 223.08	22,924	8,332	31,256	$ 784,250.12	$ (78,962.50)	$ (1,364.62)	$ 5,000.00	$ -	$ (5,287.98)	$ 703,635.02
11/26/2005	16,531	6,706	23,237	$ 587,479.88	$ (59,185.00)	0	0	0	$ -	$ -	$ -	16,531	6,706	23,237	$ 587,479.88	$ (59,185.00)	$ (5,470.31)	$ -	$ -	$ (3,962.21)	$ 518,862.36
	-	-	-	$ -	$ -	-	-	-	$ -	$ -	$ -	-	-	-	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	79,689	30,532	110,221	$ 2,775,546.82	$ (279,630.00)	32	1	33	$ 760.41	$ (92.50)	$ 667.91	79,721	30,533	110,254	$ 2,776,307.23	$ (279,722.50)	$ (16,463.97)	$ 5,000.00	$ -	$ (18,719.38)	$ 2,466,401.38

December 2005	REGULAR					LATEWORK						COMBINED										
	TRIPS					TRIPS						TRIPS										
WEEK ENDING	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	TOTAL PAYMENT	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	LIQUIDATED DAMAGES	LATEWORK OTHER ADJUSTMENTS	CALL TAKING STANDARDS SERVICES	PROMPT PAYMENT DISCOUNT	GRAND TOTAL PAYMENT
12/03/2005	22,712	8,262	30,974	$ 777,219.26	$ (78,057.50)	29	4	33	$ 786.42	$ (85.00)	$ 701.42	22,741	8,266	31,007	$ 778,005.68	$ (78,142.50)	$ (4,514.76)	$ -	$ -	$ (5,243.71)	$ 690,104.71
12/10/2005	23,035	8,389	31,424	$ 788,571.35	$ (79,297.50)	0	0	0	$ -	$ -	$ -	23,035	8,389	31,424	$ 788,571.35	$ (79,297.50)	$ -	$ -	$ -	$ (5,319.55)	$ 703,954.30
12/17/2005	23,000	8,553	31,553	$ 792,931.85	$ (79,580.00)	19	3	22	$ 527.17	$ (60.00)	$ 467.17	23,019	8,556	31,575	$ 793,459.02	$ (79,640.00)	$ -	$ -	$ -	$ (5,350.14)	$ 708,468.88
12/24/2005	18,605	7,741	26,346	$ 667,276.35	$ (66,760.00)	0	0	0	$ -	$ -	$ -	18,605	7,741	26,346	$ 667,276.35	$ (66,760.00)	$ -	$ -	$ -	$ (4,503.87)	$ 596,012.48
12/31/2005	13,337	5,942	19,279	$ 490,692.76	$ (48,602.50)	50	1	51	$ 1,170.45	$ (130.00)	$ 1,040.45	13,387	5,943	19,330	$ 491,863.21	$ (48,732.50)	$ (2,797.42)	$ -	$ -	$ (3,315.68)	$ 437,017.61
TOTAL	100,689	38,887	139,576	$ 3,516,691.57	$ (352,297.50)	98	8	106	$ 2,484.04	$ (275.00)	$ 2,209.04	100,787	38,895	139,682	$ 3,519,175.61	$ (352,572.50)	$ (7,312.18)	$ -	$ -	$ (23,732.96)	$ 3,135,557.97

January 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS					TRIPS						TRIPS										
WEEK ENDING	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	TOTAL PAYMENT	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	LIQUIDATED DAMAGES	LATEWORK OTHER ADJUSTMENTS	CALL TAKING STANDARDS SERVICES	PROMPT PAYMENT DISCOUNT	GRAND TOTAL PAYMENT
01/07/2006	19,185	7,279	26,464	$ 665,958.85	$ (66,660.00)	12	3	15	$ 367.71	$ (37.50)	$ 330.21	19,197	7,282	26,479	$ 666,326.56	$ (66,697.50)	$ -	$ -	$ -	$ (4,494.74)	$ 595,134.32
01/14/2006	22,769	8,069	30,838	$ 772,447.87	$ (77,697.50)	26	5	31	$ 749.53	$ (85.00)	$ 664.53	22,795	8,074	30,869	$ 773,197.40	$ (77,782.50)	$ (9,513.97)	$ -	$ -	$ (5,210.63)	$ 680,690.30
01/21/2006	20,751	7,597	28,348	$ 711,633.43	$ (71,750.00)	15	1	16	$ 373.15	$ (40.00)	$ 333.15	20,766	7,598	28,364	$ 712,006.58	$ (71,790.00)	$ (2,143.02)	$ -	$ -	$ (4,799.13)	$ 633,274.43
01/28/2006	22,883	8,339	31,222	$ 783,536.29	$ (78,747.50)	0	0	0	$ -	$ -	$ -	22,883	8,339	31,222	$ 783,536.29	$ (78,747.50)	$ -	$ -	$ -	$ (5,285.92)	$ 699,502.87
	0	0		$ -	$ -	0	0	0	$ -	$ -							$ -	$ -	$ -	$ -	$ -
TOTAL	85,588	31,284	116,872	$ 2,933,576.44	$ (294,855.00)	53	9	62	$ 1,490.39	$ (162.50)	$ 1,327.89	85,641	31,293	116,934	$ 2,935,066.83	$ (295,017.50)	$ (11,656.99)	$ -	$ -	$ (19,790.41)	$ 2,608,601.93

February 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS					TRIPS						TRIPS										
WEEK ENDING	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	TOTAL PAYMENT	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	LIQUIDATED DAMAGES	LATEWORK OTHER ADJUSTMENTS	CALL TAKING STANDARDS SERVICES	PROMPT PAYMENT DISCOUNT	GRAND TOTAL PAYMENT
02/04/2006	22,876	8,212	31,088	$ 779,382.68	$ (78,185.00)	20	2	22	$ 518.50	$ (60.00)	$ 458.50	22,896	8,214	31,110	$ 779,901.18	$ (78,245.00)	$ (2,963.07)	$ -	$ -	$ (5,258.98)	$ 693,434.13
02/11/2006	23,231	8,181	31,412	$ 786,494.63	$ (79,215.00)	0	0	0	$ -	$ -	$ -	23,231	8,181	31,412	$ 786,494.63	$ (79,215.00)	$ (3,652.29)	$ -	$ -	$ (5,304.60)	$ 698,322.74
02/18/2006	22,439	7,994	30,433	$ 762,571.72	$ (76,845.00)	21	2	23	$ 541.28	$ (57.50)	$ 483.78	22,460	7,996	30,456	$ 763,113.00	$ (76,902.50)	$ (3,527.58)	$ -	$ -	$ (5,142.95)	$ 677,539.97
02/25/2006	21,864	7,977	29,841	$ 748,938.57	$ (75,427.50)	38	9	47	$ 1,148.69	$ (117.50)	$ 1,031.19	21,902	7,986	29,888	$ 750,087.26	$ (75,545.00)	$ 20,987.20	$ -	$ -	$ (5,051.33)	$ 690,478.13
	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	90,410	32,364	122,774	$ 3,077,387.60	$ (309,672.50)	79	13	92	$ 2,208.47	$ (235.00)	$ 1,973.47	90,489	32,377	122,866	$ 3,079,596.07	$ (309,907.50)	$ 10,844.26	$ -	$ -	$ (20,757.86)	$ 2,759,774.97

March 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS					TRIPS						TRIPS										
WEEK ENDING	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	TOTAL PAYMENT	AMB	W/C	TOTAL	CARRIER SERVICES	STS FARES COLLECTED	LIQUIDATED DAMAGES	LATEWORK OTHER ADJUSTMENTS	CALL TAKING STANDARDS SERVICES	PROMPT PAYMENT DISCOUNT	GRAND TOTAL PAYMENT
03/04/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
03/11/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
03/18/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
03/25/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -

SPECIAL TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

February 2006

April 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS			CARRIER	STS FARES	TRIPS			CARRIER	STS FARES	TOTAL	TRIPS			CARRIER	STS FARES	LIQUIDATED	LATEWORK OTHER	CALL TAKING STANDARDS	PROMPT PAYMENT	GRAND TOTAL
WEEK ENDING	AMB	W/C	TOTAL	SERVICES	COLLECTED	AMB	W/C	TOTAL	SERVICES	COLLECTED	PAYMENT	AMB	W/C	TOTAL	SERVICES	COLLECTED	DAMAGES	ADJUSTMENTS	SERVICES	DISCOUNT	PAYMENT
04/01/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
04/08/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
04/15/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
04/22/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
04/29/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -

May 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS			CARRIER	STS FARES	TRIPS			CARRIER	STS FARES	TOTAL	TRIPS			CARRIER	STS FARES	LIQUIDATED	LATEWORK OTHER	CALL TAKING STANDARDS	PROMPT PAYMENT	TOTAL
WEEK ENDING	AMB	W/C	TOTAL	SERVICES	COLLECTED	AMB	W/C	TOTAL	SERVICES	COLLECTED	PAYMENT	AMB	W/C	TOTAL	SERVICES	COLLECTED	DAMAGES	ADJUSTMENTS	SERVICES	DISCOUNT	PAYMENT
05/06/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
05/13/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
05/20/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
05/27/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -

June 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS			CARRIER	STS FARES	TRIPS			CARRIER	STS FARES	TOTAL	TRIPS			CARRIER	STS FARES	LIQUIDATED	LATEWORK OTHER	CALL TAKING STANDARDS	PROMPT PAYMENT	GRAND TOTAL
WEEK ENDING	AMB	W/C	TOTAL	SERVICES	COLLECTED	AMB	W/C	TOTAL	SERVICES	COLLECTED	PAYMENT	AMB	W/C	TOTAL	SERVICES	COLLECTED	DAMAGES	ADJUSTMENTS	SERVICES	DISCOUNT	PAYMENT
06/03/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
06/10/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
06/17/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
06/24/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -

July 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS			CARRIER	STS FARES	TRIPS			CARRIER	STS FARES	TOTAL	TRIPS			CARRIER	STS FARES	LIQUIDATED	LATEWORK OTHER	CALL TAKING STANDARDS	PROMPT PAYMENT	GRAND TOTAL
WEEK ENDING	AMB	W/C	TOTAL	SERVICES	COLLECTED	AMB	W/C	TOTAL	SERVICES	COLLECTED	PAYMENT	AMB	W/C	TOTAL	SERVICES	COLLECTED	DAMAGES	ADJUSTMENTS	SERVICES	DISCOUNT	PAYMENT
07/01/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
07/08/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
07/15/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
07/22/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
07/29/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -

August 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS			CARRIER	STS FARES	TRIPS			CARRIER	STS FARES	TOTAL	TRIPS			CARRIER	STS FARES	LIQUIDATED	LATEWORK OTHER	CALL TAKING STANDARDS	PROMPT PAYMENT	GRAND TOTAL
WEEK ENDING	AMB	W/C	TOTAL	SERVICES	COLLECTED	AMB	W/C	TOTAL	SERVICES	COLLECTED	PAYMENT	AMB	W/C	TOTAL	SERVICES	COLLECTED	DAMAGES	ADJUSTMENTS	SERVICES	DISCOUNT	PAYMENT
08/05/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
08/12/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
08/19/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
08/26/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -

September 2006	REGULAR					LATEWORK						COMBINED										
	TRIPS			CARRIER	STS FARES	TRIPS			CARRIER	STS FARES	TOTAL	TRIPS			CARRIER	STS FARES	LIQUIDATED	LATEWORK OTHER	CALL TAKING STANDARDS	PROMPT PAYMENT	GRAND TOTAL
WEEK ENDING	AMB	W/C	TOTAL	SERVICES	COLLECTED	AMB	W/C	TOTAL	SERVICES	COLLECTED	PAYMENT	AMB	W/C	TOTAL	SERVICES	COLLECTED	DAMAGES	ADJUSTMENTS	SERVICES	DISCOUNT	PAYMENT
09/02/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
09/09/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
09/16/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
09/23/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
09/30/2006	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
TOTAL	0	0	0	$ -	$ -	0	0	0	$ -	$ -	$ -	0	0	0	$ -	$ -	$ -	$ -	$ -	$ -	$ -
YTD TTL	448,240	168,952	617,192	$ 15,524,447.60	$ (1,559,307.50)	281	34	315	$ 7,470.48	$ (825.00)	$ 6,645.48	448,521	168,986	617,507	$ 15,531,918.08	$ (1,560,132.50)	$ (37,468.86)	$ 5,000.00	$ -	$(104,738.55)	$ 13,834,578.17

Special Transportation Service

ADA Trip Denial Percentage

Based on Comlpaints Received

February 2006

		STS COMPLAINTS BY PENALTY				
		AMBULATORY		WHEELCHAIR		
COMPLAINT TYPE	COMPLAINT DESCRIPTION	LATE 31 - 60	**LATE 61+**	LATE 31 - 60	**LATE 61+**	Total
B-1	**LATE PICKUP**	321	**101**	118	**39**	579
B-2	**LATE RETURN**	233	**109**	93	**61**	496
B-3	**NEVER PICKED-UP**	N/A	**0**	N/A	**0**	0
B-4	**LENGTHY ROUTING**	N/A	**0**	N/A	**0**	0
B-17	**BACKUP LATE TRIPS**	N/A	**0**	N/A	**0**	0

		AMBULATORY		WHEELCHAIR		
COMPLAINT TYPE	COMPLAINT DESCRIPTION	EARLY 16 - 60	**EARLY 61+**	EARLY 16 - 60	**EARLY 61+**	Total
B-07	**EARLY PICKUP**	0	**0**	0	**0**	0

TOTAL	**210**	**100**

TOTAL ADA VIOLATIONS	**310**
TOTAL TRIPS BILLED	**122,866**
PERCENT OF ADA TRIPS DENIAL	**0.25%**

Note: Only highlighted fields were totaled from this matrix.

Federal Transit Administration Chief Counsel, Patrick W. Reilly, defined an ADA Trip denial as follows:

1). Round trip, both outbound and return, cannot be provided.
2). Count trips outside the two hour "ADA window" as a trip denial, even if the trip was made.

The FTA attorney agrees that under DOT regulations, certain patterns & practices, such as trip denials are prohibited if they occur in "substantial numbers".

Excerpted from Transit Access Report March 10, 2000.

STS Trip Verification

February 2006

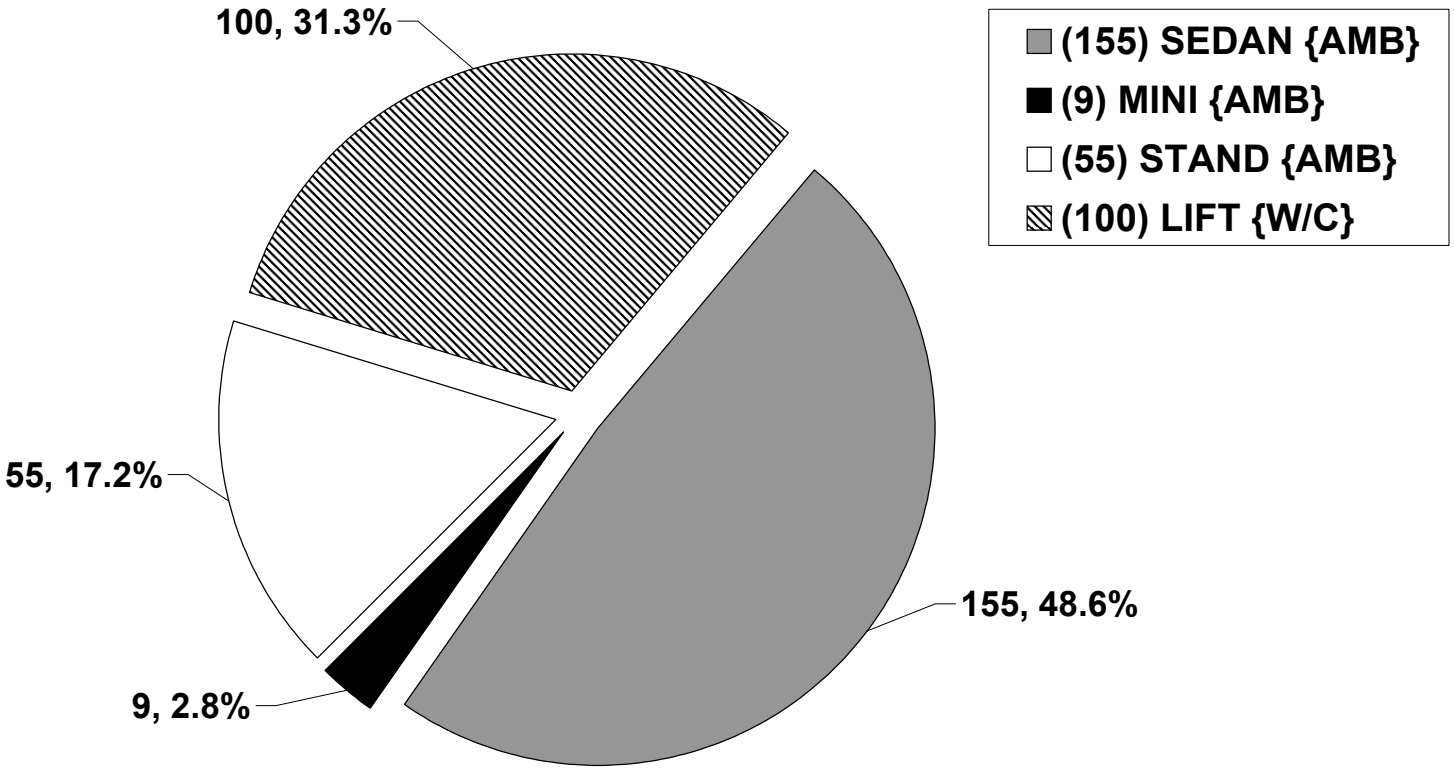
MONTH	COMPLETED TRIPS	SAMPLE SIZE				SURVEY RESPONSE								TOTAL CLIENT COMPLAINTS			PERCENT CLIENT COMPLAINTS		
						LATE TRIPS		MISSED TRIPS		LENGTHY TRIPS		OTHER							
		AMB	W/C	TOTAL	%	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	TOTAL	AMB	W/C	TOTAL
OCT 2005	127,771	1,210	456	1,666	1.30%	2	0	0	0	0	0	1	1	3	1	4	0.25%	0.22%	0.24%
NOV	110,254	1,191	505	1,696	1.54%	0	0	0	0	0	0	2	2	2	2	4	0.17%	0.40%	0.24%
DEC	139,682	1,192	424	1,616	1.16%	5	0	0	0	1	1	0	0	6	1	7	0.50%	0.24%	0.43%
JAN 2006	116,934	2,357	749	3,106	2.66%	3	4	0	1	3	0	6	1	12	6	18	0.51%	0.80%	0.58%
FEB	122,866	2,873	1,133	4,006	3.26%	6	6	2	0	4	0	12	1	24	7	31	0.84%	0.62%	0.77%
MAR	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
APR	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
MAY	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
JUN	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
JUL	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
AUG	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
SEP	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
TOTAL	617,507	8,823	3,267	12,090	1.96%	16	10	2	1	8	1	21	5	47	17	64	0.53%	0.52%	0.53%

Special Transportation Service

Vehicle Availability

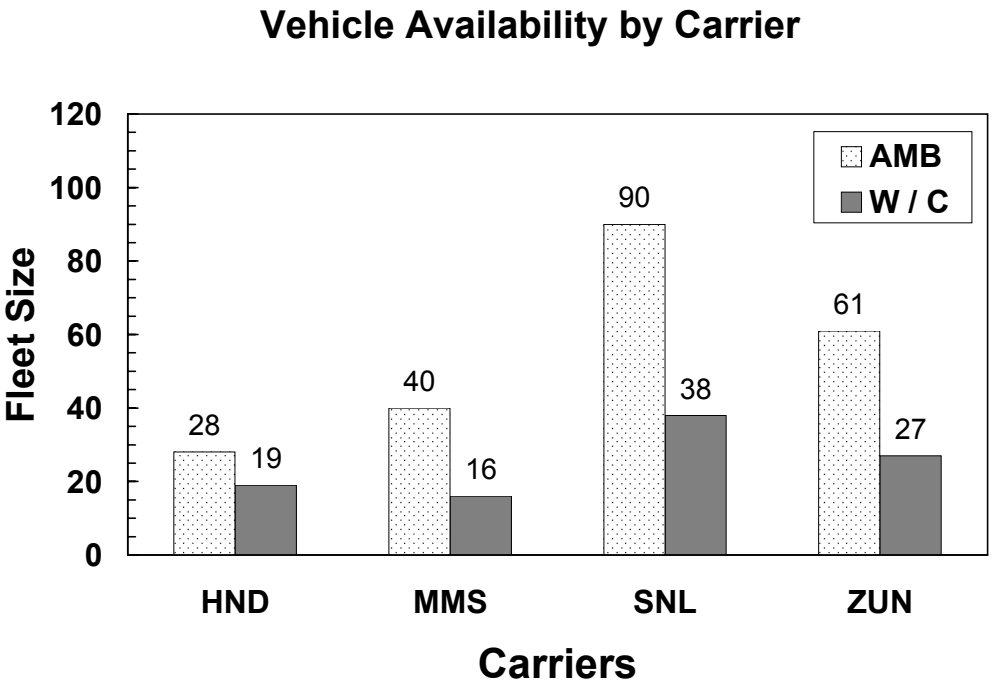
February 2006

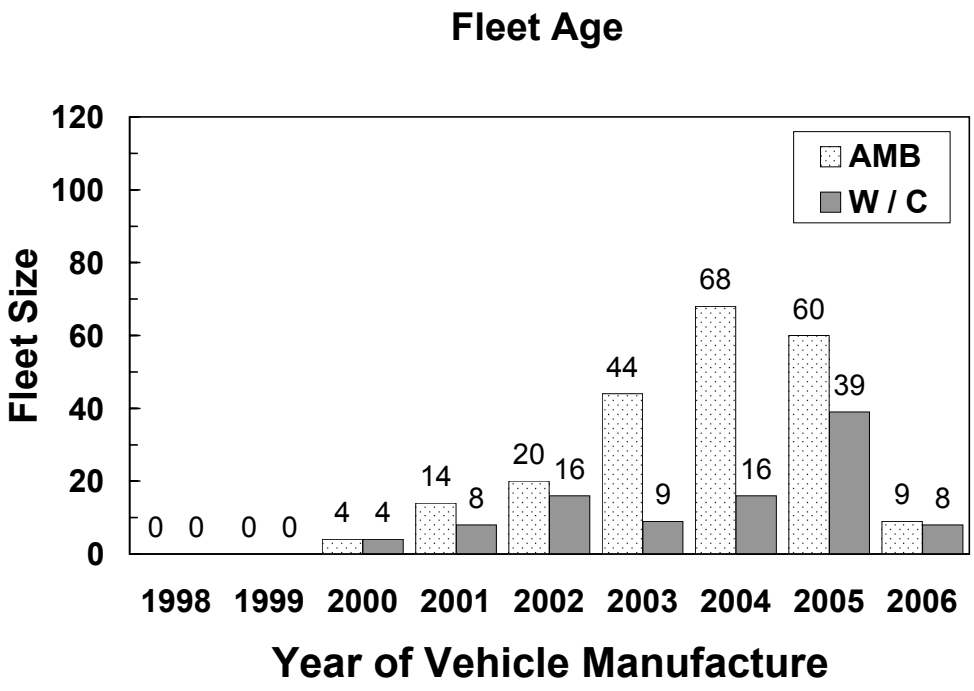
TOTAL VEHICLES: 319



Special Transportation Service

February 2006





Special Transportation Service

Vehicle Summary

February 2006

Fleet Age	Oct 2003	Nov	Dec	Jan 2004	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
1998	-	-	-	-	-	-	-	-	-	-	-	-	-
1999	4	-	-	-	-	-	-	-	-	-	-	-	1
2000	48	11	11	8	8	-	-	-	-	-	-	-	17
2001	44	27	27	22	22	-	-	-	-	-	-	-	28
2002	55	36	36	36	36	-	-	-	-	-	-	-	40
2003	40	56	56	53	53	-	-	-	-	-	-	-	52
2004	51	77	77	84	84	-	-	-	-	-	-	-	75
2005	41	98	98	99	99	-	-	-	-	-	-	-	87
2006	4	13	13	17	17	-	-	-	-	-	-	-	13
TOTAL	287	318	318	319	319	-	-	-	-	-	-	-	312

AVAILABILITY by CARRIER	Oct 2003	Nov	Dec	Jan 2004	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
HND	45	46	46	47	47	-	-	-	-	-	-	-	46
MMS	49	55	55	56	56	-	-	-	-	-	-	-	54
SNL	120	129	129	128	128	-	-	-	-	-	-	-	127
ZUN	73	88	88	88	88	-	-	-	-	-	-	-	85
TOTAL	287	318	318	319	319	-	-	-	-	-	-	-	312

AVAILABILITY by TYPE	Oct 2003	Nov	Dec	Jan 2004	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
AMB	196	219	219	219	219	-	-	-	-	-	-	-	214
W / C	91	99	99	100	100	-	-	-	-	-	-	-	98
TOTAL	287	318	318	319	319	-	-	-	-	-	-	-	312

Special Transportation Service

Advanced Transportation Solutions (A.T.S.)

February 2006

Service Monitoring Report

Fiscal Year 2005 - 2006

	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
CLIENTS MONITORED	738	---	636	---	603	---	442	---	232	---	0	---	0	---	0	---	0	---	0	---	0	---	0	---	2,651	---
VEHICLES MONITORED	291	---	249	---	235	---	237	---	98	---	0	---	0	---	0	---	0	---	0	---	0	---	0	---	1,110	---
Passed	289	99.3%	248	99.6%	233	99.1%	236	99.6%	98	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1,104	99.5%
Failed	2	0.7%	1	0.4%	2	0.9%	1	0.4%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	6	0.5%
DRIVERS MONITORED	291	---	249	---	235	---	237	---	98	---	0	---	0	---	0	---	0	---	279	---	0	---	0	---	1,389	---
Passed	284	97.6%	242	97.2%	230	97.9%	229	96.6%	94	95.9%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1,079	77.7%
Failed	7	2.4%	7	2.8%	5	2.1%	8	3.4%	4	4.1%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	31	2.2%

SUMMARY OF DRIVERS WHO FAILED MONITORING:

	DRIVER	HACK#	PROV	INFRACTION(S)	DATE	RESOLUTION(S)	DATE
	CHAVEZ,G	19446	SNL	UNAUTHORIZED	11/03/2005	PENDING	
	CHAVEZ,G	19446	SNL	UNAUTHORIZED	11/30/2005	PENDING	
	CHAVEZ,G	19446	SNL	UNAUTHORIZED	12/20/2005	PENDING	
	HUERTA,J	14191	MMS	Did Not Assist Passenger	12/14/2005	DRV COUNSEL	02/07/2006
	SOSA,R	11652	HV	Did Not Assist Passenger	12/07/2005	DRV COUNSEL	02/07/2006
	GARCIA,L	25324	SNL	Did Not Assist Passenger	12/07/2005	DRV COUNSEL	02/07/2006
	ZAPATA,U	12411	SNL	UNAUTHORIZED	12/06/2005	PENDING	
	GOMEZ,O	24687	SNL	UNAUTHORIZED	01/31/2006	AUTHORIZED	02/01/2006
	SALLUSTIO,S	25687	HV	UNAUTHORIZED	01/27/2006	AUTHORIZED	02/01/2006
	PENA,M	17044	SNL	Did Not Assist Passenger	01/12/2006	DRV COUNSEL	02/07/2006
	AGUERO,R	23796	SNL	Did Not Assist Passenger	01/27/2006	DRV COUNSEL	02/07/2006
	CAMPOS,Y	15130	SNL	UNAUTHORIZED	01/19/2006	PENDING	
	CYRILLE,K	26210	SNL	UNAUTHORIZED	01/19/2006	AUTHORIZED	02/01/2006
	SUAREZ,J	21295	HV	UNAUTHORIZED	01/19/2006	PENDING	02/22/2006
	THIELEN,A	25517	MMS	HACK EXPIRED	01/06/2006	HACK UPDATED	02/01/2006
1	DELISCAR,J	9582	SNL	UNAUTHORIZED	02/02/2006	PENDING	
2	CESAREO,G	5476	SNL	UNAUTHORIZED	02/06/2006	PENDING	
3	MASINEIRA,F	23629	ZUNI	Did Not Assist Passenger	02/02/2006	PENDING	
4	HERNANDEZ,B	22792	ZUNI	Did Not Assist Passenger	02/01/2006	PENDING	

SUMMARY OF VEHICLES WHICH FAILED MONITORING:

VEHICLE#	PROV	INFRACTION(S)	DATE	RESOLUTION(S)	DATE
111	SNL	UNAUTHORIZED	12/07/2005	AUTHORIZED	02/21/2006
UNKN	HV	VEHICLE SMELL		VEH INSPECTED (ats)	02/01/2006
415	ZUNI	4/TIRES BALD	01/17/2006	TIRES REPLACED	02/01/2006

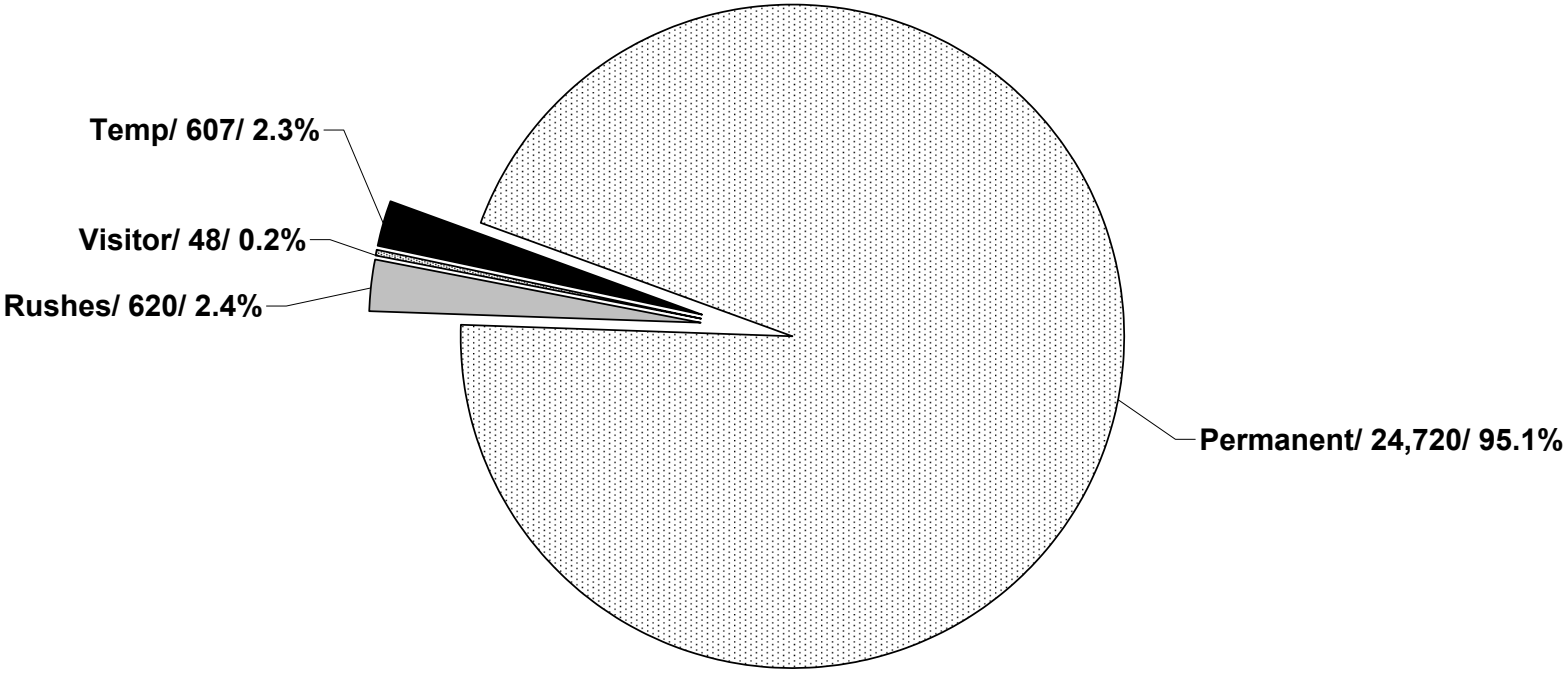
	NO DISPLAY OF TOLL-FREE COMPLAINT #:	NO DISPLAY OF HACK LICENSE:	WHEELCHAIR TIEDOWNS OR UNSECURED OBJECTS ON FLOOR:	NON-COMPLIANCE NO SUNPASS
HV	0	0	0	0
MMS	2	0	0	0
SNL	13	0	0	12
ZUNI	1	0	0	2
	16	0	0	14

Special Transportation Service

Current Ridership Population

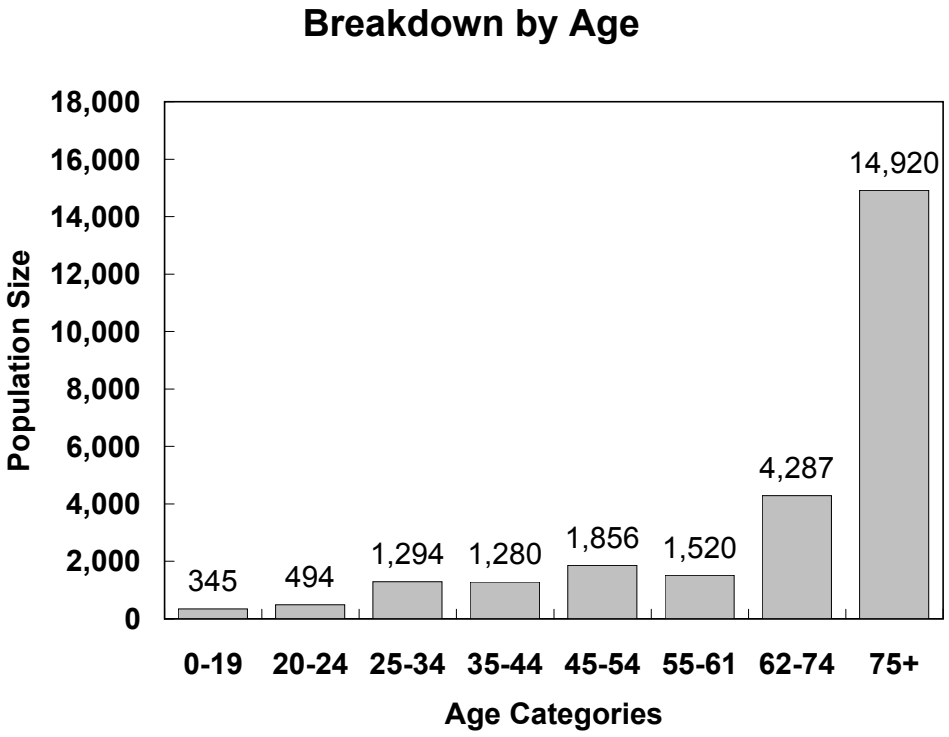
February 2006

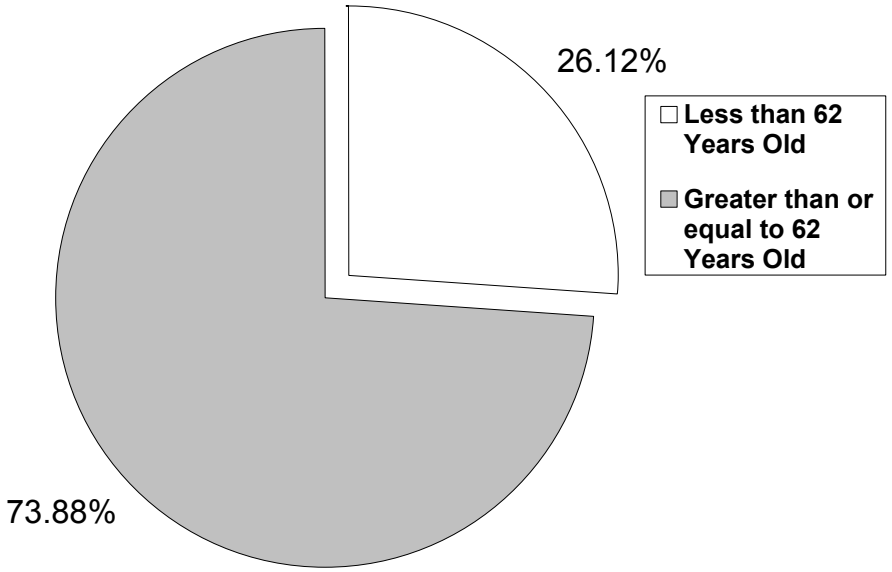
Total: 25,996



Special Transportation Service
Total Client Population

February 2006





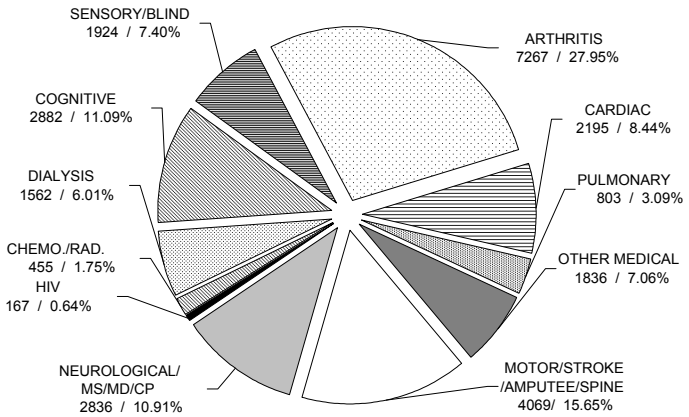
Special Transportation Service

Population Profile

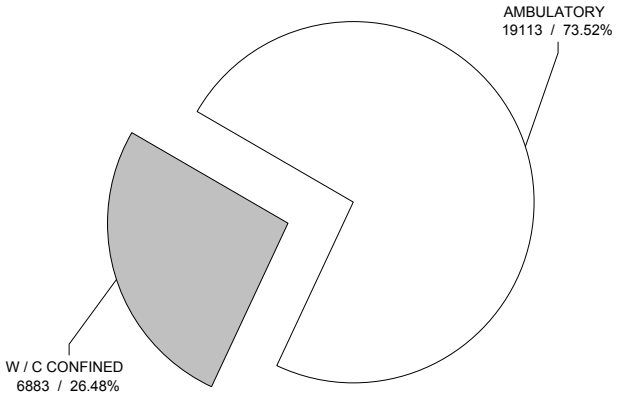
Authorized for Travel

February 2006

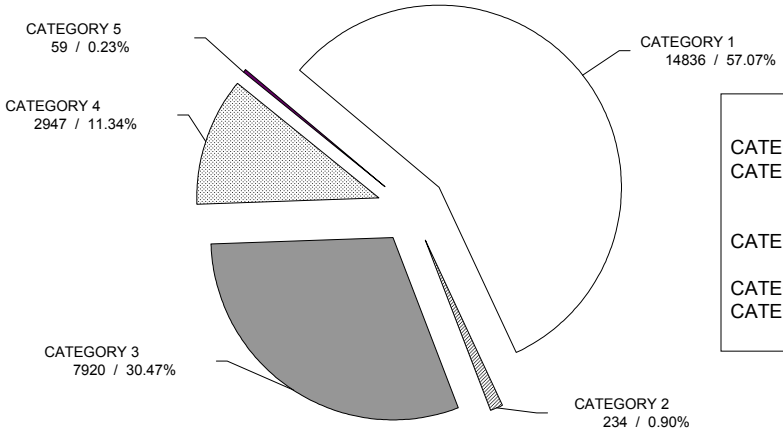
Disability Type



Transportation Type



Clients by Category



LEGEND

CATEGORY 1 - Unconditional

CATEGORY 2 - Needs accessible vehicle with W/C lift or other boarding device.

CATEGORY 3 - Cannot travel to and from stops or stations.

CATEGORY 4 - Both 2 & 3.

CATEGORY 5 - STS eligibility only.

Special Transportation Service

Paratransit Certification Processing

February 2006

CLIENT POPULATION BREAKDOWN

Clients by AGE	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	09/25 - 10/29	10/30 - 11/26	11/27 - 12/31	01/01 - 01/28	01/29 - 02/25	02/26 - 03/25	03/26 - 04/29	04/30 - 05/27	05/28 - 06/24	06/25 - 07/29	07/30 - 08/26	08/27 - 09/30
0-19	303	301	311	330	345	-	-	-	-	-	-	-
20-24	486	482	486	493	494	-	-	-	-	-	-	-
25-34	1,223	1,241	1,259	1,279	1,294	-	-	-	-	-	-	-
35-44	1,227	1,241	1,252	1,271	1,280	-	-	-	-	-	-	-
45-54	1,739	1,748	1,789	1,822	1,856	-	-	-	-	-	-	-
55-61	1,399	1,404	1,448	1,474	1,520	-	-	-	-	-	-	-
62-74	3,976	4,007	4,128	4,202	4,287	-	-	-	-	-	-	-
75+	13,708	13,867	14,261	14,588	14,920	-	-	-	-	-	-	-
TOTAL	24,061	24,291	24,934	25,459	25,996	-	-	-	-	-	-	-

Clients by Disability Type	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	09/25 - 10/29	10/30 - 11/26	11/27 - 12/31	01/01 - 01/28	01/29 - 02/25	02/26 - 03/25	03/26 - 04/29	04/30 - 05/27	05/28 - 06/24	06/25 - 07/29	07/30 - 08/26	08/27 - 09/30
Motor/Stroke/Amputee/Spine	3,762	3,761	3,907	3,987	4,069	-	-	-	-	-	-	-
Neurological/MS/MD/CP	2,596	2,648	2,723	2,788	2,836	-	-	-	-	-	-	-
HIV	159	159	162	166	167	-	-	-	-	-	-	-
Chemo./Radiation	383	423	430	440	455	-	-	-	-	-	-	-
Dialysis	1,407	1,448	1,480	1,521	1,562	-	-	-	-	-	-	-
Cognitive	2,666	2,704	2,785	2,852	2,882	-	-	-	-	-	-	-
Sensory/Blind	1,816	1,830	1,872	1,904	1,924	-	-	-	-	-	-	-
Arthitis	6,763	6,757	6,910	7,051	7,267	-	-	-	-	-	-	-
Cardiac	2,051	2,066	2,111	2,155	2,195	-	-	-	-	-	-	-
Pulmonary	731	759	777	790	803	-	-	-	-	-	-	-
Other Medical	1,727	1,736	1,777	1,805	1,836	-	-	-	-	-	-	-
TOTAL	24,061	24,291	24,934	25,459	25,996	-	-	-	-	-	-	-

Clients by Transportation Type	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	09/25 - 10/29	10/30 - 11/26	11/27 - 12/31	01/01 - 01/28	01/29 - 02/25	02/26 - 03/25	03/26 - 04/29	04/30 - 05/27	05/28 - 06/24	06/25 - 07/29	07/30 - 08/26	08/27 - 09/30
Ambulatory	17,593	17,779	18,298	18,739	19,113	-	-	-	-	-	-	-
W/C Confined	6,468	6,512	6,636	6,720	6,883	-	-	-	-	-	-	-
TOTAL	24,061	24,291	24,934	25,459	25,996	-	-	-	-	-	-	-

Clients by Category	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	09/25 - 10/29	10/30 - 11/26	11/27 - 12/31	01/01 - 01/28	01/29 - 02/25	02/26 - 03/25	03/26 - 04/29	04/30 - 05/27	05/28 - 06/24	06/25 - 07/29	07/30 - 08/26	08/27 - 09/30
Category 1	13,570	13,778	14,157	14,464	14,836	-	-	-	-	-	-	-
Category 2	176	203	212	229	234	-	-	-	-	-	-	-
Category 3	7,418	7,441	7,630	7,785	7,920	-	-	-	-	-	-	-
Category 4	2,839	2,812	2,877	2,922	2,947	-	-	-	-	-	-	-
Category 5	58	57	58	59	59	-	-	-	-	-	-	-
TOTAL	24,061	24,291	24,934	25,459	25,996	-	-	-	-	-	-	-

Special Transportation Service

Paratransit Certification Productivity

FY 2005 - 2006

February 2006

	OCT 2005			NOV			DEC			JAN 2006			FEB (**)			MAR		
	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL
ENROLLMENT BREAKDOWN																		
- REINSTATEMENTS *	62	20	82	47	16	63	34	15	49	24	13	37	37	21	58	0	0	0
- RECERTIFICATIONS	0	0	0	1	0	1	0	0	0	0	0	0	3	0	3	0	0	0
- PERMANENT ELIGIBILITY	188	64	252	188	60	248	281	78	359	296	63	359	242	148	390	0	0	0
- TEMPORARY ELIGIBILITY	48	22	70	49	15	64	50	11	61	43	11	54	35	10	45	0	0	0
- RUSHED ELIGIBILITY W/-INT.	167	23	190	103	14	117	161	17	178	152	25	177	126	16	142	0	0	0
- RUSHED ELIGIBILITY W/O-INT	77	22	99	99	24	123	71	26	97	106	48	154	64	18	82	0	0	0
- VISITOR ELIGIBILITY	10	1	11	6	1	7	5	7	12	7	3	10	3	2	5	0	0	0
SUBTOTAL	552	152	704	493	130	623	602	154	756	628	163	791	510	215	725	0	0	0
INACTIVATIONS BREAKDOWN																		
- (INACTIVE/PURGED)	(76)	(25)	(101)	(296)	(64)	(360)	(74)	(18)	(92)	(177)	(59)	(236)	(134)	(51)	(185)	0	0	0
- (DECEASED)	(6)	(7)	(13)	(11)	(22)	(33)	(9)	(12)	(21)	(10)	(20)	(30)	(2)	(1)	(3)	0	0	0
SUBTOTAL	(82)	(32)	(114)	(307)	(86)	(393)	(83)	(30)	(113)	(187)	(79)	(266)	(136)	(52)	(188)	0	0	0
NET ENROLLMENTS	470	120	590	186	44	230	519	124	643	441	84	525	374	163	537	0	0	0

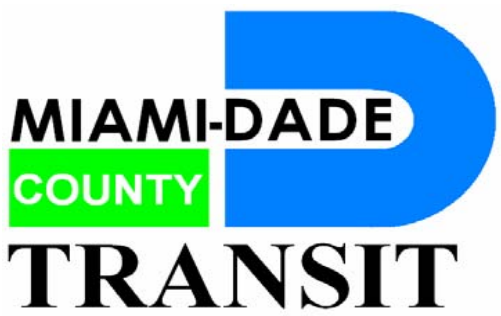
	APR			MAY			JUN			JUL			AUG			SEP			YTD		
	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL	AMB	W/C	TOTAL
ENROLLMENT BREAKDOWN																					
- REINSTATEMENTS *	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	204	85	289
- RECERTIFICATIONS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	4
- PERMANENT ELIGIBILITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,195	413	1,608
- TEMPORARY ELIGIBILITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	225	69	294
- RUSHED ELIGIBILITY W/-INT.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	709	95	804
- RUSHED ELIGIBILITY W/O-INT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	417	138	555
- VISITOR ELIGIBILITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31	14	45
SUBTOTAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2,785	814	3,599
INACTIVATIONS BREAKDOWN																			0	0	0
- (INACTIVE/PURGED)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(757)	(217)	(974)
- (DECEASED)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(38)	(62)	(100)
SUBTOTAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(795)	(279)	(1,074)
NET ENROLLMENTS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,990	535	2,525

NOTE: (*) - REFLECTS PURGED CLIENTS WHO WERE REINSTATED AFTER CUSTOMER CONTACT.
(**) - FEBRUARY - INACTIVATIONS DUE TO NON-TRAVEL (RIDERS WHO HAVE NOT TRAVELED IN OVER A 12 MONTH PERIOD).

Special Transportation Service

Paratransit Certification Enrollment
Workload Measures
FY 2005 - 2006
February 2006

	OCT 05	NOV	DEC	JAN 06	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTAL
CLIENT INTERVIEWS													
SCHEDULED													
ATTENDED In-House	447	415	386	394	298	0	0	0	0	0	0	0	1,940
ATTENDED Off-Site	51	58	7	0	109	0	0	0	0	0	0	0	225
NO SHOW/CANC.	74	177	112	114	93	0	0	0	0	0	0	0	570
TOTAL SCHEDULED	572	650	505	508	500	0	0	0	0	0	0	0	2,735
DENIALS	143	143	182	233	157	0	0	0	0	0	0	0	858
APPEALS PROCESSED	10	27	13	9	15	0	0	0	0	0	0	0	74
APPLICATIONS MAILED OUT	1,129	456	610	761	629	0	0	0	0	0	0	0	3,585
CHANGES IN CLIENT FILE	1,383	924	1,141	1,552	1,085	0	0	0	0	0	0	0	6,085
REQUEST FROM BROKER FOR CLIENT INFORMATION	0	0	0	0	0	0	0	0	0	0	0	0	0
REQUEST FROM CLIENTS													
FOR DUPLICATE ID	13	17	1	12	9	0	0	0	0	0	0	0	52
DUPLICATE ID ISSUED	11	14	5	12	20	0	0	0	0	0	0	0	62



Miami-Dade Transit coordinates the Medicaid Transportation Service on behalf of the State of Florida's Agency for Health Care Administration (AHCA). This service is a door-to-door shared ride paratransit service for Medicaid recipients with physical or mental disabilities who are unable to use fixed route public transportation such as Metrobus; Metrorail; and Metromover. Medicaid offers transportation for Medicaid recipients to receive Medicaid compensatory services.

MEDICAID TRANSPORTATION SERVICE

Medicaid Transportation Services

February 2006

AMBULATORY (AMB)

(SUMMARY)

	2005 OCT	NOV	DEC	2006 JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	YEAR TO DATE
ACTUAL TRIPS													
TOTAL	30,072	24,316	26,662	29,405	24,560								135,015
AMB.	22,959	18,521	20,331	22,617	18,795								103,223
W/C	7,113	5,795	6,331	6,788	5,765								31,792
PROJECTED * TRIPS													
TOTAL	42,253	35,975	33,516	33,335	36,844								181,923
AMB.	26,970	26,623	25,011	24,770	27,489								130,863
W/C	15,283	9,352	8,505	8,565	9,355								51,060
ACTUAL VS. PROJECTED % CHANGE	-45.16%	-32.41%	-20.45%	-11.79%	-33.34%								-25.78%
ACTUAL NET COST													
TOTAL	$473,570	$399,422	$424,758	$475,846	$398,900								$2,172,496
AMB.	$292,557	$251,368	$261,260	$297,196	$245,907								$1,348,288
W/C	$181,013	$148,054	$163,498	$178,651	$152,993								$824,208
AVG COST PER TRIP (NET)	$15.75	$16.43	$15.93	$16.18	$16.24								$16.09
PROJECTED * NET COST													
TOTAL	$732,592	$600,259	$541,041	$550,905	$607,921								$3,032,718
AMB.	$343,667	$361,329	$321,400	$325,487	$359,656								$1,711,539
W/C	$388,925	$238,930	$219,641	$225,419	$248,265								$1,321,179
ACTUAL VS. PROJECTED % CHANGE	-35.36%	-33.46%	-21.49%	-13.62%	-34.38%								-28.36%

SOURCE: MANAGEMENT & INFORMATION SERVICES(MIS

NOTE: (*) DENOTES PROJECTED TRIPS AND COST REVISED BY MIS THROUGHOUT FY 2005-2006

HURRICANE WILMA MADE LANDFALL {10/24/2005}

Medicaid Transportation Services

February 2006

Redtop Transportation, Inc. (REDTOP)

Projection of Medicaid Transportation Services

Expenditures for FY 2005-2006

	2005 OCT	NOV	DEC	2006 JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	YEAR TO DATE
ACTUAL TRIPS													
TOTAL	30,072	24,316	26,662	29,405	24,560								135,015
AMBULATORY (AMB)	22,959	18,521	20,331	22,617	18,795								103,223
WHEELCHAIR (W/C)	7,113	5,795	6,331	6,788	5,765								31,792
ACTUAL GROSS COST = (CARRIER SERVICES + ADMIN FEE+MILEAGE CHARGE+/-ADJUSTMENTS)													
TOTAL	$ 507,734	$ 407,483	$ 452,865	$ 494,473	$ 416,774								$ 2,279,329
AMBULATORY (AMB)	$ 322,479	$ 258,388	$ 285,588	$ 315,673	$ 265,389								$ 1,447,517
WHEELCHAIR (W/C)	$ 185,254	$ 149,095	$ 167,277	$ 178,800	$ 151,386								$ 831,812
AVG COST PER TRIP (GROSS)	$ 16.88	$ 16.76	$ 16.99	$ 16.82	$ 16.97								$ 16.88
CO-PAYMENTS													
TOTAL	$ (20,398)	$ (16,277)	$ (17,953)	$ (19,419)	$ (15,720)								$ (89,766)
AMBULATORY (AMB)	$ (16,137)	$ (12,787)	$ (14,198)	$ (15,530)	$ (12,560)								$ (71,211)
WHEELCHAIR (W/C)	$ (4,261)	$ (3,490)	$ (3,755)	$ (3,889)	$ (3,160)								$ (18,555)
AVG CO-PAYMENT COLLECTED	$ (0.68)	$ (0.67)	$ (0.67)	$ (0.66)	$ (0.64)								$ (0.66)
ACTUAL NET COST= (GROSS COST-CO-PAYMENTS-PROMPT PAYMENT DISCOUNT-L.D.'S +/- ADJUSTMENTS/ERRORS/LATEWORK)													
TOTAL	$ 473,570	$ 399,422	$ 424,758	$ 475,846	$ 398,900								$ 2,172,496
AMBULATORY (AMB)	$ 292,557	$ 251,368	$ 261,260	$ 297,196	$ 245,907								$ 1,348,288
WHEELCHAIR (W/C)	$ 181,013	$ 148,054	$ 163,498	$ 178,651	$ 152,993								$ 824,208
AVG COST PER TRIP (NET)	$ 15.75	$ 16.43	$ 15.93	$ 16.18	$ 16.24								$ 16.09
PROJECTED TRIPS													
TOTAL						36,768	32,435	39,245	35,493	35,102	28,279	29,374	371,711
AMBULATORY (AMB)						27,557	23,955	29,016	25,862	25,519	17,733	20,919	273,784
WHEELCHAIR (W/C)						9,211	8,480	10,229	9,631	9,583	10,546	8,455	97,927
PROJECTED GROSS COSTS													
TOTAL						$ 627,417	$ 557,779	$ 674,508	$ 614,632	$ 608,567	$ 524,565	$ 514,548	$ 6,401,345
AMBULATORY (AMB)						$ 386,467	$ 335,952	$ 406,928	$ 362,696	$ 357,886	$ 248,693	$ 293,374	$ 3,839,512
WHEELCHAIR (W/C)						$ 240,950	$ 221,828	$ 267,580	$ 251,937	$ 250,681	$ 275,872	$ 221,174	$ 2,561,832
PROJECTED CO-PAYMENTS													
TOTAL						$ (36,768)	$ (32,435)	$ (39,245)	$ (35,493)	$ (35,102)	$ (28,279)	$ (29,374)	$ (326,462)
AMBULATORY (AMB)						$ (27,557)	$ (23,955)	$ (29,016)	$ (25,862)	$ (25,519)	$ (17,733)	$ (20,919)	$ (241,772)
WHEELCHAIR (W/C)						$ (9,211)	$ (8,480)	$ (10,229)	$ (9,631)	$ (9,583)	$ (10,546)	$ (8,455)	$ (84,690)
PROJECTED NET COSTS													
TOTAL						$ 599,278	$ 533,213	$ 644,761	$ 588,005	$ 582,274	$ 505,426	$ 492,861	$ 6,118,314
AMBULATORY (AMB)						$ 360,385	$ 313,279	$ 379,465	$ 338,218	$ 333,732	$ 231,909	$ 273,574	$ 3,578,850
WHEELCHAIR (W/C)						$ 238,894	$ 219,935	$ 265,296	$ 249,787	$ 248,542	$ 273,518	$ 219,286	$ 2,539,464

Source: Management Informations Services

NOTE: HURRICANE WILMA MADE LANDFALL {10/24/2005}

Medicaid Transportation Service

TRIPS SCHEDULED SUMMARY

Fiscal Year 2005 - 2006

October 2005 09/26/05 - 10/30/05		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	18,004	35	6,048	33.8%	2,014	9,907
	W/C	($21.00)	1,880	15	546	29.8%	203	1,116
PPEC	AMB	($29.36)	3,213	0	1,000	31.1%	590	1,623
	W/C	($47.50)	1,480	0	444	30.0%	163	873
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	18,049	397	3,673	22.5%	2,405	11,574
	W/C	($23.75)	8,697	179	2,166	27.0%	1,226	5,126
TOTAL			51,323	626	13,877	28.3%	6,601	30,217
1 DAY PASS	AMB	$4.20	9	0	0	0.0%	0	9
STRETCHER			2,203	0	592	26.9%	287	1,324
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

November 2005 10/31/05 - 11/27/05		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	12,198	19	4,156	34.2%	540	7,483
	W/C	($21.00)	1,558	14	573	37.7%	133	838
PPEC	AMB	($29.36)	2,674	1	793	29.7%	383	1,497
	W/C	($47.50)	1,168	0	368	31.5%	66	734
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	13,928	331	2,754	22.1%	1,600	9,243
	W/C	($23.75)	6,471	167	1,417	24.5%	802	4,085
TOTAL			37,997	532	10,061	27.9%	3,524	23,878
1 DAY PASS	AMB	$4.20	1	0	0	0.0%	0	1
STRETCHER			1,648	0	378	22.9%	167	1,103
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

December 2005 11/28/05 - 12/25/05		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	13,709	39	3,554	26.2%	862	9,254
	W/C	($21.00)	1,587	18	416	27.3%	90	1,063
PPEC	AMB	($29.36)	2,753	0	684	24.8%	396	1,673
	W/C	($47.50)	1,256	0	270	21.5%	102	884
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	14,269	403	2,659	21.5%	1,749	9,458
	W/C	($23.75)	6,764	231	1,333	23.1%	829	4,371
TOTAL			40,338	691	8,916	23.8%	4,028	26,702
1 DAY PASS	AMB	$4.20	6	0	0	0.0%	0	6
STRETCHER			1,581	0	280	17.7%	213	1,088
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

Medicaid Transportation Service

TRIPS SCHEDULED SUMMARY

Fiscal Year 2005 - 2006

January 2006 12/26/05 - 01/29/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS				TRIPS PERFORMED
				NS	CX	%	PEND.	
CMHC	AMB	($11.00)	16,893	31	5,549	33.0%	841	10,472
	W/C	($21.00)	1,915	20	649	34.9%	132	1,114
PPEC	AMB	($29.36)	3,506	0	1,023	29.2%	426	2,057
	W/C	($47.50)	1,590	0	405	25.5%	108	1,077
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	17,635	424	3,987	25.0%	0	13,224
	W/C	($23.75)	7,318	237	1,643	25.7%	730	4,708
TOTAL			48,857	712	13,256	28.6%	2,237	32,650
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			1,792	0	386	21.5%	216	1,190
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

February 2006 01/30/06 - 02/26/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS				TRIPS PERFORMED
				NS	CX	%	PEND.	
CMHC	AMB	($11.00)	12,905	24	3,524	27.5%	549	8,808
	W/C	($21.00)	1,647	6	498	30.6%	103	1,040
PPEC	AMB	($29.36)	2,862	0	672	23.5%	359	1,831
	W/C	($47.50)	1,338	1	310	23.2%	51	976
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	11,959	249	2,264	21.0%	1,462	7,984
	W/C	($23.75)	5,412	139	1,080	22.5%	491	3,702
TOTAL			36,123	419	8,348	24.3%	3,015	24,340
1 DAY PASS	AMB	$4.20	8	0	0	0.0%	0	8
STRETCHER			1,509	0	141	9.3%	445	923
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

March 2006 02/27/06 - 03/26/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS				TRIPS PERFORMED
				NS	CX	%	PEND.	
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

Medicaid Transportation Service

TRIPS SCHEDULED SUMMARY

Fiscal Year 2004 - 2005

April 2006 03/27/06 - 04/30/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS				TRIPS PERFORMED
				NS	CX	%	PEND.	
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

May 2006 05/01/06 - 05/28/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS				TRIPS PERFORMED
				NS	CX	%	PEND.	
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

June 2006 05/29/06 - 06/25/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS				TRIPS PERFORMED
				NS	CX	%	PEND.	
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

Medicaid Transportation Service

TRIPS SCHEDULED SUMMARY
Fiscal Year 2005 - 2006

July 2006 06/26/06 - 07/30/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

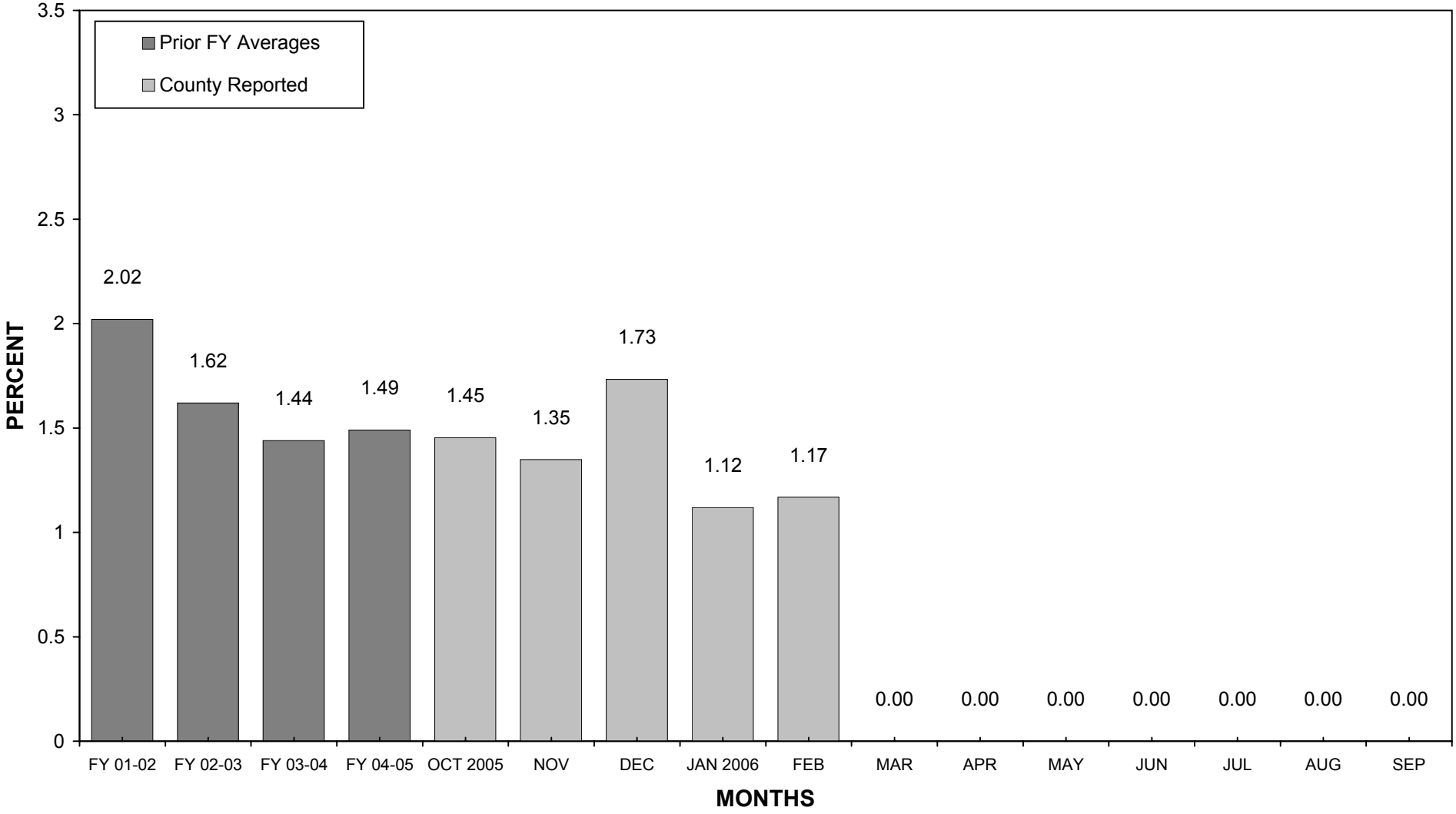
August 2006 07/31/06 - 08/27/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

September 2006 08/28/06 - 09/24/06		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	0	0	0	0.0%	0	0
	W/C	($21.00)	0	0	0	0.0%	0	0
PPEC	AMB	($29.36)	0	0	0	0.0%	0	0
	W/C	($47.50)	0	0	0	0.0%	0	0
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	0	0	0	0.0%	0	0
	W/C	($23.75)	0	0	0	0.0%	0	0
TOTAL			0	0	0	0.0%	0	0
1 DAY PASS	AMB	$4.20	0	0	0	0.0%	0	0
STRETCHER			0	0	0	0.0%	0	0
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

Y.T.D.		CONTRACT RATES	TRIPS SCHEDULED	STATUS NS	CX	%	PEND.	TRIPS PERFORMED
CMHC	AMB	($11.00)	73,709	148	22,831	31.2%	4,806	45,924
	W/C	($21.00)	8,587	73	2,682	32.1%	661	5,171
PPEC	AMB	($29.36)	15,008	1	4,172	27.8%	2,154	8,681
	W/C	($47.50)	6,832	1	1,797	26.3%	490	4,544
MOT	AMB	(Per Mile)	0	0	0	0.0%	0	0
	W/C	(Per Mile)	0	0	0	0.0%	0	0
REGULAR	AMB	($14.68)	75,840	1,804	15,337	22.6%	7,216	51,483
	W/C	($23.75)	34,662	953	7,639	24.8%	4,078	21,992
TOTAL			214,638	2,980	54,458	26.8%	19,405	137,793
1 DAY PASS	AMB	$4.20	24	0	0	0.0%	0	24
STRETCHER			8,733	0	1,777	20.3%	1,328	5,628
AMBULANCE (ALS)			0	0	0	0.0%	0	0
AMBULANCE (BLS)			0	0	0	0.0%	0	0

Medicaid Transportation Service

Customer Complaints as a Percent of Total Trips
February 2006



Note: 10/24/2005 - HURRICANE WILMA MADE LANDFALL.

Medicaid Transportation Service

February 2006

Customer Service & Complaints

	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
	09/26 - 10/30		10/31 - 11/27		11/28 - 12/25		12/26 - 01/29		01/30 - 02/26		02/27 - 03/26		03/27 - 04/30		05/01 - 05/28		05/29 - 06/25		06/26 - 07/30		07/31 - 08/27		08/28 - 09/24		TOTALS	
	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C
REDTOP																										
ADA CAPACITY INDICATORS																										
P1 (LATE PICK-UP) *	133	108	96	71	128	103	79	59	72	52	0	0	0	0	0	0	0	0	0	0	0	0	0	0	508	393
P2 (LATE RETURN) *	103	59	75	45	114	69	99	53	83	52	0	0	0	0	0	0	0	0	0	0	0	0	0	0	474	278
P3 (NEVER PICKED-UP) *	5	5	6	8	13	6	9	4	6	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	39	28
P4 (LENGTHY ROUTING)	4	3	4	1	5	2	3	1	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	11
P17 (BACK-UP REQUESTED LATE)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUB-TOTAL	245	175	181	125	260	180	190	117	162	113	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,038	710
Late Pickups {P1,P2,P3,P4,P17 Only} as a % of Total Trips	1.05%	2.42%	0.96%	2.14%	1.25%	2.81%	0.83%	1.71%	0.86%	1.89%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.99%	2.20%
	1.37%		1.24%		1.62%		1.03%		1.10%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		1.27%	
OTHER COMPLAINTS																										
P5 (DISPUTED NO SHOW)	2	1	4	8	7	5	7	5	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22	22
P6 (VEHICLE STANDARDS)	1	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2
P8 (DRIVER COMPLIANCE)	3	2	1	4	0	4	1	4	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	14
P11 (RADIO BROKEN)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P12 (RADIO MISSING)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P16 (DROP TRIPS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P19 (OTHER)	3	1	2	1	4	2	1	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	7
P23 (PHONE DIFFICULTIES)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P24 (RUDE STAFF)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P26 (EARLY PICK-UP)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P30 (SEXUAL HARASSMENT)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P31 (ACCIDENT CLIENT REPORTED)	0	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
P32 (INCIDENT CLIENT REPORTED)	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
SUB-TOTAL	10	7	8	14	11	11	10	12	9	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	48	47
TOTAL "REDTOP" TRIPS	22,959	7,113	18,521	5,795	20,331	6,331	22,617	6,788	18,795	5,765	0	0	0	0	0	0	0	0	0	0	0	0	0	0	103,223	31,792
TOTAL "REDTOP" COMPLAINTS	255	182	189	139	271	191	200	129	171	116	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,086	757
% COMPLAINTS related to Ttl TRIPS	1.11	2.56	1.02	2.40	1.33	3.02	0.88	1.90	0.91	2.01	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.05	2.38

"REDTOP" Combined {Amb,W/C}	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
TOTAL COMPLAINTS vs. TRIPS	437	30,072	328	24,316	462	26,662	329	29,405	287	24,560	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,843	135,015
Customer Complaints as a % of Ttl Trips	1.45%		1.35%		1.73%		1.12%		1.17%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		1.37%	

NOTE: 10/24/2005 - HURRICANE WILMA MADE LANDFALL

Medicaid Transportation Service

February 2006

Customer Service & Complaints

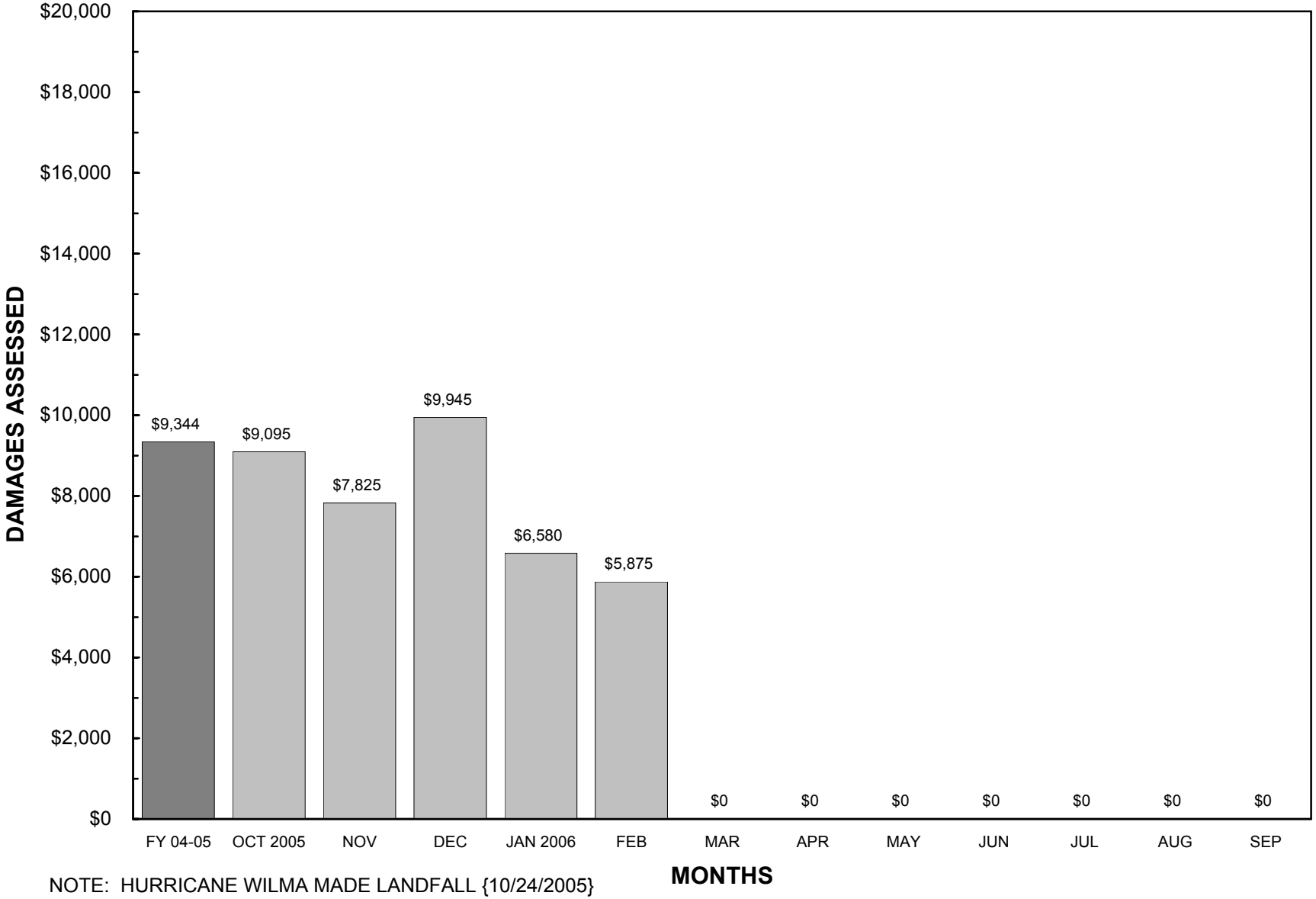
	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
	09/26 - 10/30		10/31 - 11/27		11/28 - 12/25		12/26 - 01/29		01/30 - 02/26		02/27 - 03/26		03/27 - 04/30		05/01 - 05/28		05/29 - 06/25		06/26 - 07/30		07/31 - 08/27		08/28 - 09/24		TOTALS	
	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C
REDTOP																										
ADMINISTRATIVE ISSUES																										
P20 (ACCIDENT CARRIER REPORTED)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P21 (INCIDENT CARRIER REPORTED)	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P22 (COMMENDATIONS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P27 (SUGGESTIONS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P28 (WAIVED DRIVER COMPL.)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL "CLIENT" COMPLAINTS	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
% COMPLAINTS related to Ttl TRIPS	0.00	0.00	0.00	0.00	0.00	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CLIENTS																										
C4 (UNRULY BEHAVIOUR)	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0
C7 (OTHER)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C10 (FARE NOT PAID)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C12 (FARE NOT PAID)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL "CLIENT" COMPLAINTS	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0
% COMPLAINTS related to Ttl TRIPS	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MDTA																										
M4 (ADMINISTRATIVE)	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0
M5 (OTHER)	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
M8 (RESERVATION ERROR)	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
M22 (COMMENDATIONS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M23 (PHONE DIFFICULTIES)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M24 (RUDE STAFF)	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
TOTAL "MDTA" COMPLAINTS	0	0	0	1	2	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	2
% COMPLAINTS related to Ttl TRIPS	0.00	0.00	0.00	0.02	0.01	0.00	0.00	0.00	0.01	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01
TOTAL TRIPS REPORTED BY M.I.S.:	22,959	7,113	18,521	5,795	20,331	6,331	22,617	6,788	18,795	5,765	0	0	0	0	0	0	0	0	0	0	0	0	0	0	103,223	31,792
TOTAL OF "ALL" COMPLAINTS:	255	182	189	140	276	191	201	129	172	117	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,093	759
% COMPLAINTS related to Ttl TRIPS	1.11	2.56	1.02	2.42	1.36	3.02	0.89	1.90	0.92	2.03	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.06	2.39

NOTE: 10/24/2005 - HURRICANE WILMA MADE LANDFALL

Medicaid Transportation Service

Liquidated Damages

February 2006



NOTE: HURRICANE WILMA MADE LANDFALL {10/24/2005}

Medicaid Transportation Service

Liquidated Damages
February 2006

PENALTY TYPE	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	Y.T.D.
Delinquent Complaint Response	$ 175.00	$ 120.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 295.00
Late Pick-up/Return													
> 60 min.	$ 9,120.00	$ 7,825.00	$ 9,945.00	$ 6,580.00	$5,875.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 39,345.00
< 60 min. in excess of 1% waived	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Audit													
Trip Verification Disallowance	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Trip Verification L.D.'s	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Emergency Back-up (Stranded) *	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Miscellaneous													
Drivers	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Vehicles	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
WAIVED L.D.'S	$ (200.00)	$ (120.00)	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ (320.00)
TOTAL	$ 9,095.00	$ 7,825.00	$ 9,945.00	$ 6,580.00	$5,875.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 39,320.00

Note: (*) Backups based on Invoiced trips NOT Actuals.
HURRICANE WILMA MADE LANDFALL {10/24/2005}

MEDICAID TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

Fiscal Year 2005 - 2006

		WEEK ENDING	CURRENT TRIPS PAID	NO OF TRIPS LATEWORK	TOTAL TRIPS PAID	PERCENT	GROSS PAYMENT	PROMPT PAY DISCOUNT	LIQUIDATED DAMAGES	ADJUSTMENTS ERRORS / LATEWORK	RETAINED COPAYMENTS	NET PAYMENT
October 2005	AMBULATORY	10/02/2005	5,651	82	5,733	19.06%	$ 79,194.28	$ (593.96)	$ -	$ 1,189.04	$ (4,056.00)	$ 75,733.36
		10/09/2005	5,326	52	5,378	17.88%	$ 75,188.68	$ (563.92)	$ (6,415.00)	$ 664.00	$ (3,766.00)	$ 65,107.76
		10/16/2005	5,245	0	5,245	17.44%	$ 74,092.32	$ (555.69)	$ -	$ -	$ (3,652.00)	$ 69,884.63
		10/23/2005	5,742	0	5,742	19.09%	$ 81,217.80	$ (609.13)	$ (4,715.00)	$ -	$ (3,988.00)	$ 71,905.67
		10/30/2005	861	0	861	2.86%	$ 12,786.28	$ (95.90)	$ (2,090.00)	$ -	$ (675.00)	$ 9,925.38
		SUB-TTL	22,825	134	22,959	76.35%	$ 322,479.36	$ (2,418.60)	$ (13,220.00)	$ 1,853.04	$ (16,137.00)	$ 292,556.80
	WHEELCHAIR	10/02/2005	1,678	32	1,710	5.69%	$ 44,213.25	$ (331.60)	$ -	$ 713.25	$ (982.00)	$ 43,612.90
		10/09/2005	1,667	28	1,695	5.64%	$ 43,783.25	$ (328.37)	$ -	$ 672.25	$ (986.00)	$ 43,141.13
		10/16/2005	1,601	1	1,602	5.33%	$ 42,510.00	$ (318.83)	$ -	$ 23.75	$ (952.00)	$ 41,262.92
		10/23/2005	1,727	0	1,727	5.74%	$ 45,746.50	$ (343.10)	$ -	$ -	$ (1,048.00)	$ 44,355.40
		10/30/2005	379	0	379	1.26%	$ 9,001.25	$ (67.51)	$ -	$ -	$ (293.00)	$ 8,640.74
		SUB-TTL	7,052	61	7,113	23.65%	$ 185,254.25	$ (1,389.41)	$ -	$ 1,409.25	$ (4,261.00)	$ 181,013.09
		TOTAL	29,877	195	30,072	100.00%	$ 507,733.61	$ (3,808.01)	$ (13,220.00)	$ 3,262.29	$ (20,398.00)	$ 473,569.89

NOTE: HURRICANE WILMA MADE LANDFALL {10/24/2005}

November 2005	AMBULATORY	11/06/2005	4,211	165	4,376	18.00%	$ 60,622.16	$ (454.67)	$ -	$ 2,372.76	$ (3,021.00)	$ 59,519.25
		11/13/2005	4,989	222	5,211	21.43%	$ 71,213.08	$ (534.10)	$ -	$ 3,244.24	$ (3,593.00)	$ 70,330.22
		11/20/2005	5,119	2	5,121	21.06%	$ 73,233.64	$ (549.25)	$ -	$ 29.36	$ (3,457.00)	$ 69,256.75
		11/27/2005	3,672	141	3,813	15.68%	$ 53,319.20	$ (399.89)	$ -	$ 2,058.84	$ (2,716.00)	$ 52,262.15
		SUB-TTL	17,991	530	18,521	76.17%	$ 258,388.08	$ (1,937.91)	$ -	$ 7,705.20	$ (12,787.00)	$ 251,368.37
	WHEELCHAIR	11/06/2005	1,284	48	1,332	5.48%	$ 34,633.25	$ (259.75)	$ -	$ 1,188.25	$ (785.00)	$ 34,776.75
		11/13/2005	1,483	63	1,546	6.36%	$ 39,307.75	$ (294.81)	$ -	$ 1,422.00	$ (932.00)	$ 39,502.94
		11/20/2005	1,643	4	1,647	6.77%	$ 43,425.00	$ (325.69)	$ -	$ 95.00	$ (964.00)	$ 42,230.31
		11/27/2005	1,232	38	1,270	5.22%	$ 31,729.25	$ (237.97)	$ -	$ 861.25	$ (809.00)	$ 31,543.53
		SUB-TTL	5,642	153	5,795	23.83%	$ 149,095.25	$ (1,118.22)	$ -	$ 3,566.50	$ (3,490.00)	$ 148,053.53
		TOTAL	23,633	683	24,316	100.00%	$ 407,483.33	$ (3,056.13)	$ -	$ 11,271.70	$ (16,277.00)	$ 399,421.90

December 2005	AMBULATORY	12/04/2005	5,078	0	5,078	19.05%	$ 72,305.72	$ (542.29)	$ -	$ -	$ (3,511.00)	$ 68,252.43
		12/11/2005	5,139	230	5,369	20.14%	$ 73,236.68	$ (549.28)	$ (9,385.00)	$ 3,317.52	$ (3,744.00)	$ 62,875.92
		12/18/2005	5,140	0	5,140	19.28%	$ 72,865.92	$ (546.49)	$ (1,920.00)	$ -	$ (3,584.00)	$ 66,815.43
		12/25/2005	4,744	0	4,744	17.79%	$ 67,179.48	$ (503.85)	$ -	$ -	$ (3,359.00)	$ 63,316.63
		SUB-TTL	20,101	230	20,331	76.25%	$ 285,587.80	$ (2,141.91)	$ (11,305.00)	$ 3,317.52	$ (14,198.00)	$ 261,260.41
	WHEELCHAIR	12/04/2005	1,610	0	1,610	6.04%	$ 42,789.50	$ (320.92)	$ -	$ -	$ (954.00)	$ 41,514.58
		12/11/2005	1,559	54	1,613	6.05%	$ 41,663.25	$ (312.47)	$ -	$ 1,230.25	$ (939.00)	$ 41,642.03
		12/18/2005	1,583	0	1,583	5.94%	$ 42,161.00	$ (316.21)	$ -	$ -	$ (957.00)	$ 40,887.79
		12/25/2005	1,525	0	1,525	5.72%	$ 40,663.25	$ (304.97)	$ -	$ -	$ (905.00)	$ 39,453.28
		SUB-TTL	6,277	54	6,331	23.75%	$ 167,277.00	$ (1,254.57)	$ -	$ 1,230.25	$ (3,755.00)	$ 163,497.68
		TOTAL	26,378	284	26,662	100.00%	$ 452,864.80	$ (3,396.48)	$ (11,305.00)	$ 4,547.77	$ (17,953.00)	$ 424,758.09

MEDICAID TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

Fiscal Year 2005 - 2006

		WEEK ENDING	CURRENT TRIPS PAID	NO OF TRIPS LATEWORK	TOTAL TRIPS PAID	PERCENT	GROSS PAYMENT	PROMPT PAY DISCOUNT	LIQUIDATED DAMAGES	ADJUSTMENTS ERRORS / LATEWORK	RETAINED COPAYMENTS	NET PAYMENT
January 2006	AMBULATORY	01/01/2006	3,911	0	3,911	13.30%	$ 55,509.28	$ (416.32)	$ -	$ -	$ (2,773.00)	$ 52,319.96
		01/08/2006	4,256	189	4,445	15.12%	$ 60,935.84	$ (457.02)	$ -	$ 2,741.40	$ (3,072.00)	$ 60,148.22
		01/15/2006	4,773	60	4,833	16.44%	$ 68,381.72	$ (512.86)	$ (8,489.00)	$ 921.11	$ (3,299.00)	$ 57,001.97
		01/22/2006	4,463	180	4,643	15.79%	$ 64,435.36	$ (483.27)	$ -	$ 2,656.76	$ (3,137.50)	$ 63,471.35
		01/29/2006	4,676	109	4,785	16.27%	$ 66,411.12	$ (498.08)	$ -	$ 1,589.07	$ (3,248.00)	$ 64,254.11
		SUB-TTL	22,079	538	22,617	76.92%	$ 315,673.32	$ (2,367.55)	$ (8,489.00)	$ 7,908.34	$ (15,529.50)	$ 297,195.61
	WHEELCHAIR	01/01/2006	1,150	0	1,150	3.91%	$ 30,143.50	$ (226.08)	$ -	$ -	$ (742.00)	$ 29,175.42
		01/08/2006	1,350	51	1,401	4.76%	$ 36,452.50	$ (273.39)	$ -	$ 1,139.75	$ (834.00)	$ 36,484.86
		01/15/2006	1,369	56	1,425	4.85%	$ 38,100.50	$ (285.75)	$ -	$ 1,383.75	$ (757.00)	$ 38,441.50
		01/22/2006	1,298	66	1,364	4.64%	$ 35,688.25	$ (267.66)	$ -	$ 1,454.75	$ (777.00)	$ 36,098.34
		01/29/2006	1,398	50	1,448	4.92%	$ 38,415.25	$ (288.11)	$ -	$ 1,102.25	$ (779.00)	$ 38,450.39
		SUB-TTL	6,565	223	6,788	23.08%	$ 178,800.00	$ (1,340.99)	$ -	$ 5,080.50	$ (3,889.00)	$ 178,650.51
		TOTAL	28,644	761	29,405	100.00%	$ 494,473.32	$ (3,708.54)	$ (8,489.00)	$ 12,988.84	$ (19,418.50)	$ 475,846.12
February 2006	AMBULATORY	02/05/2006	4,669	90	4,759	19.38%	$ 66,852.04	$ (501.39)	$ (4,875.00)	$ 1,310.16	$ (3,199.50)	$ 59,586.31
		02/12/2006	4,765	71	4,836	19.69%	$ 68,206.16	$ (511.55)	$ -	$ 1,159.73	$ (3,242.00)	$ 65,612.34
		02/19/2006	4,603	128	4,731	19.26%	$ 66,078.28	$ (495.59)	$ (5,070.00)	$ 2,014.76	$ (3,135.00)	$ 59,392.45
		02/26/2006	4,431	38	4,469	18.20%	$ 64,252.04	$ (481.89)	$ -	$ 528.40	$ (2,983.00)	$ 61,315.55
		SUB-TTL	18,468	327	18,795	76.53%	$ 265,388.52	$ (1,990.42)	$ (9,945.00)	$ 5,013.05	$ (12,559.50)	$ 245,906.65
	WHEELCHAIR	02/05/2006	1,419	35	1,454	5.92%	$ 39,437.25	$ (295.78)	$ -	$ 787.25	$ (772.00)	$ 39,156.72
		02/12/2006	1,385	116	1,501	6.11%	$ 38,086.25	$ (285.65)	$ -	$ 2,734.50	$ (833.00)	$ 39,702.10
		02/19/2006	1,330	24	1,354	5.51%	$ 35,984.50	$ (269.88)	$ -	$ 548.00	$ (743.00)	$ 35,519.62
		02/26/2006	1,375	81	1,456	5.93%	$ 37,877.50	$ (284.08)	$ -	$ 1,833.00	$ (812.00)	$ 38,614.42
		SUB-TTL	5,509	256	5,765	23.47%	$ 151,385.50	$ (1,135.39)	$ -	$ 5,902.75	$ (3,160.00)	$ 152,992.86
		TOTAL	23,977	583	24,560	100.00%	$ 416,774.02	$ (3,125.81)	$ (9,945.00)	$ 10,915.80	$ (15,719.50)	$ 398,899.51
March 2006	AMBULATORY	03/05/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		03/12/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		03/19/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		03/26/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	03/05/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		03/12/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		03/19/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		03/26/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -

MEDICAID TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

Fiscal Year 2005 - 2006

		WEEK ENDING	CURRENT TRIPS PAID	NO OF TRIPS LATEWORK	TOTAL TRIPS PAID	PERCENT	GROSS PAYMENT	PROMPT PAY DISCOUNT	LIQUIDATED DAMAGES	ADJUSTMENTS ERRORS / LATEWORK	RETAINED COPAYMENTS	NET PAYMENT
April 2006	AMBULATORY	04/02/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/09/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/16/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/23/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/30/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	04/02/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/09/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/16/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/23/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		04/30/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
May 2006	AMBULATORY	05/07/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		05/14/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		05/21/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		05/28/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	05/07/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		05/14/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		05/21/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		05/28/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
June 2006	AMBULATORY	06/04/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		06/11/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		06/18/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		06/25/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	06/04/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		06/11/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		06/18/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		06/25/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -

MEDICAID TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

Fiscal Year 2005 - 2006

		WEEK ENDING	CURRENT TRIPS PAID	NO OF TRIPS LATEWORK	TOTAL TRIPS PAID	PERCENT	GROSS PAYMENT	PROMPT PAY DISCOUNT	LIQUIDATED DAMAGES	ADJUSTMENTS ERRORS / LATEWORK	RETAINED COPAYMENTS	NET PAYMENT
July 2006	AMBULATORY	07/02/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/09/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/16/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/23/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/30/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	07/02/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/09/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/16/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/23/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		07/30/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
August 2006	AMBULATORY	08/06/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		08/13/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		08/20/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		08/27/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	08/06/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		08/13/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		08/20/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		08/27/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
September 2006	AMBULATORY	09/03/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		09/10/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		09/17/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		09/24/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
	WHEELCHAIR	09/03/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		09/10/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		09/17/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		09/24/2006	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		SUB-TTL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -
		TOTAL	0	0	0	0.00%	$ -	$ -	$ -	$ -	$ -	$ -

MEDICAID TRANSPORTATION SERVICE

DISTRIBUTION OF TRIPS

Fiscal Year 2005 - 2006

		WEEK ENDING	CURRENT TRIPS PAID	NO OF TRIPS LATEWORK	TOTAL TRIPS PAID	PERCENT	GROSS PAYMENT	PROMPT PAY DISCOUNT	LIQUIDATED DAMAGES	ADJUSTMENTS ERRORS / LATEWORK	RETAINED COPAYMENTS	NET PAYMENT
Y.T.D.	AMBULATORY		23,520	337	23,857	17.67%	$ 334,483.48	$ (2,508.63)	$ (4,875.00)	$ 4,871.96	$ (16,560.50)	$ 315,411.31
			24,475	764	25,239	18.69%	$ 348,780.44	$ (2,615.87)	$ (15,800.00)	$ 11,126.89	$ (17,417.00)	$ 324,074.46
			24,880	190	25,070	18.57%	$ 354,651.88	$ (2,659.88)	$ (15,479.00)	$ 2,965.23	$ (17,127.00)	$ 322,351.23
			23,052	359	23,411	17.34%	$ 330,403.88	$ (2,478.03)	$ (4,715.00)	$ 5,244.00	$ (16,183.50)	$ 312,271.35
			5,537	109	5,646	4.18%	$ 79,197.40	$ (593.98)	$ (2,090.00)	$ 1,589.07	$ (3,923.00)	$ 74,179.49
		SUB-TTL	101,464	1,759	103,223	76.45%	$ 1,447,517.08	$ (10,856.39)	$ (42,959.00)	$ 25,797.15	$ (71,211.00)	$ 1,348,287.84
	WHEELCHAIR		7,141	115	7,256	5.37%	$ 191,216.75	$ (1,434.13)	$ -	$ 2,688.75	$ (4,235.00)	$ 188,236.37
			7,444	312	7,756	5.74%	$ 199,293.00	$ (1,494.69)	$ -	$ 7,198.75	$ (4,524.00)	$ 200,473.06
			7,526	85	7,611	5.64%	$ 202,181.00	$ (1,516.36)	$ -	$ 2,050.50	$ (4,373.00)	$ 198,342.14
			7,157	185	7,342	5.44%	$ 191,704.75	$ (1,437.78)	$ -	$ 4,149.00	$ (4,351.00)	$ 190,064.97
			1,777	50	1,827	1.35%	$ 47,416.50	$ (355.62)	$ -	$ 1,102.25	$ (1,072.00)	$ 47,091.13
		SUB-TTL	31,045	747	31,792	23.55%	$ 831,812.00	$ (6,238.58)	$ -	$ 17,189.25	$ (18,555.00)	$ 824,207.67
		TOTAL	132,509	2,506	135,015	100.00%	$ 2,279,329.08	$ (17,094.97)	$ (42,959.00)	$ 42,986.40	$ (89,766.00)	$ 2,172,495.51

Medicaid Trip Verification

February 2006

MONTH	COMPLETED TRIPS	SAMPLE SIZE				SURVEY RESPONSE								TOTAL CLIENT COMPLAINTS			PERCENT CLIENT COMPLAINTS		
						LATE TRIPS		MISSED TRIPS		LENGTHY TRIPS		OTHER							
		AMB	W/C	TOTAL	%	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	AMB	W/C	TOTAL	AMB	W/C	TOTAL
OCT 2005	30,072	256	158	414	1.38%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
NOV	24,316	375	202	577	2.37%	0	0	1	0	0	0	0	0	1	0	1	0.17%	0.00%	0.27%
DEC	26,662	449	274	723	2.71%	3	1	0	0	0	0	0	1	3	2	5	0.41%	0.73%	1.11%
JAN 2006	29,405	353	353	889	3.02%	1	0	2	1	0	0	0	0	3	1	4	0.34%	0.28%	1.13%
FEB	24,560	545	323	868	3.53%	0	1	0	0	0	0	0	0	0	1	1	0.00%	0.31%	0.18%
MAR	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
APR	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
MAY	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
JUN	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
JUL	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
AUG	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
SEP	0	0	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
TOTAL	135,015	1,978	1,310	3,471	2.57%	4	2	3	1	0	0	0	1	7	4	11	0.20%	0.31%	0.56%

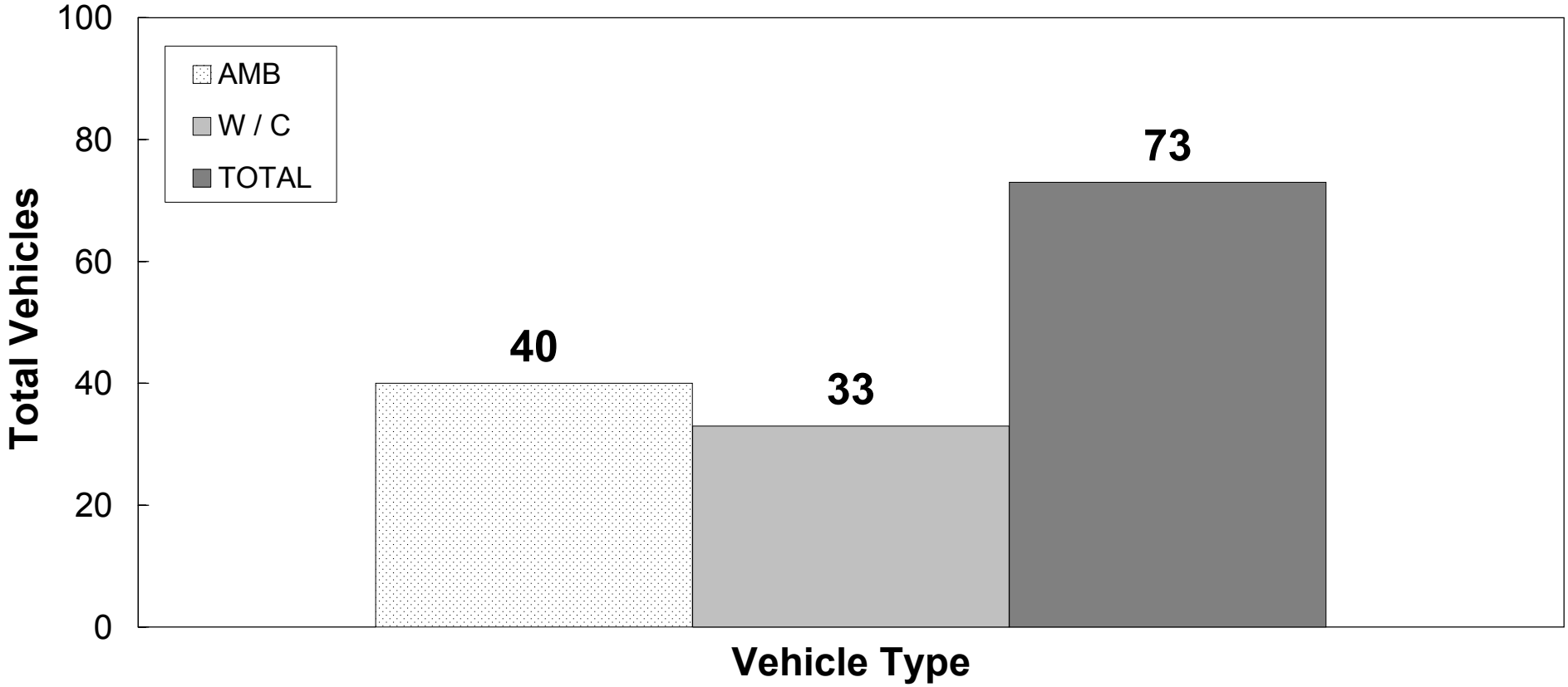
MONTH	TRIPS VERIFIED IN ADVANCE				
		VALID TRIPS		INVALID TRIPS	
	SAMPLE SIZE	VERIFIED	WITH ERRORS	CONFIRMED	%
OCT 2005	736	698	12	**26**	**4%**
NOV	461	442	6	**13**	**3%**
DEC	686	653	14	**19**	**3%**
JAN 2006	522	502	7	**13**	**2%**
FEB	631	595	15	**21**	**3%**
MAR	0	0	0	**0**	**0%**
APR	0	0	0	**0**	**0%**
MAY	0	0	0	**0**	**0%**
JUN	0	0	0	**0**	**0%**
JUL	0	0	0	**0**	**0%**
AUG	0	0	0	**0**	**0%**
SEP	0	0	0	**0**	**0%**
TOTAL	3,036	2,890	54	**92**	

NOTE: HURRICANE WILMA MADE LANDFALL {10/24/2005}

Medicaid Transportation Service

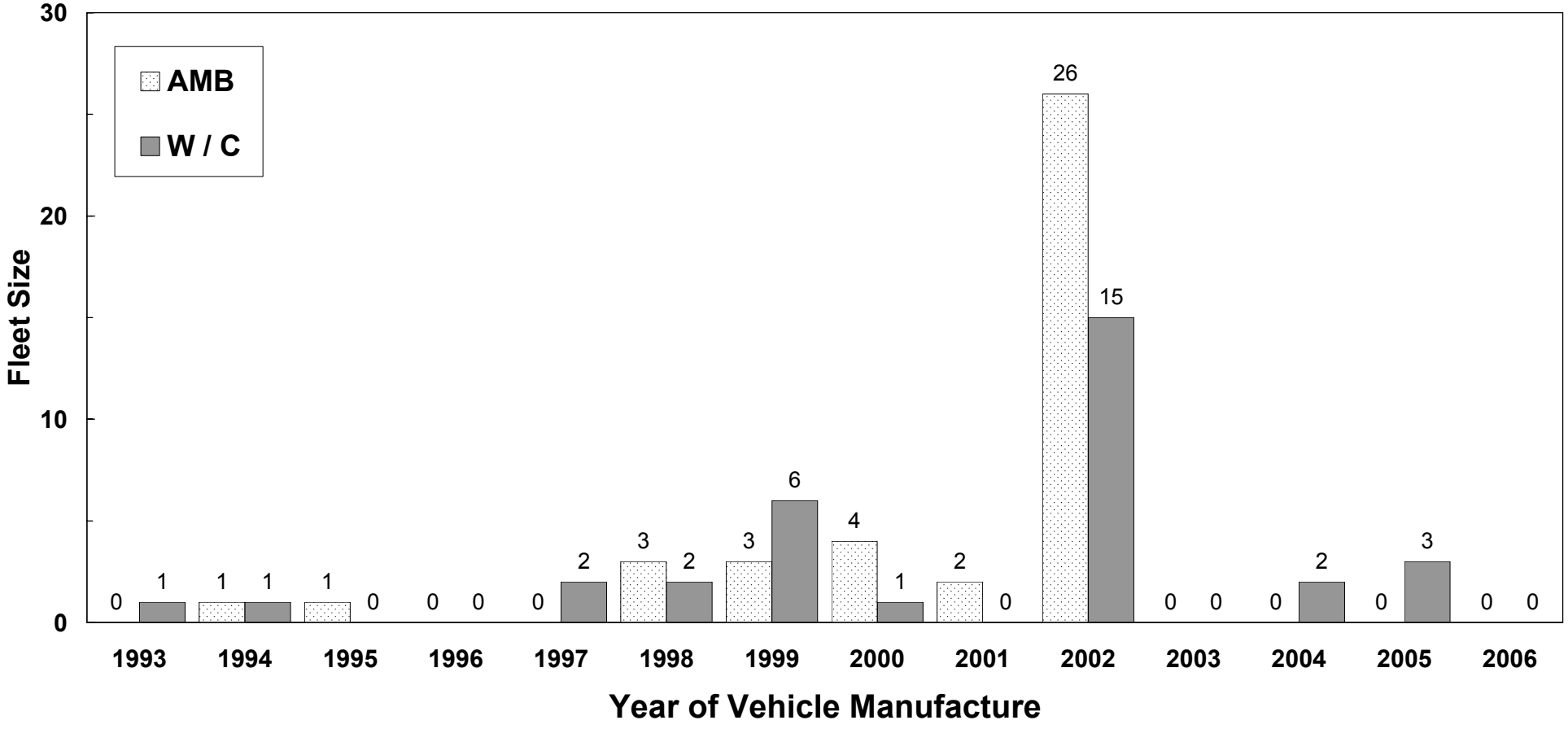
Vehicle Availability

February 2006



Medicaid Transportation Service

February 2006



Medicaid Transportation Service

Vehicle Summary

February 2006

Fleet Age	Oct 2005	Nov	Dec	Jan 2006	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
1993	-	1	1	1	1	-	-	-	-	-	-	-	1
1994	2	2	2	2	2	-	-	-	-	-	-	-	2
1995	2	1	1	1	1	-	-	-	-	-	-	-	1
1996	1	-	-	-	-	-	-	-	-	-	-	-	0
1997	2	2	2	2	2	-	-	-	-	-	-	-	2
1998	5	5	5	5	5	-	-	-	-	-	-	-	5
1999	8	9	9	9	9	-	-	-	-	-	-	-	9
2000	6	5	5	5	5	-	-	-	-	-	-	-	5
2001	2	2	2	2	2	-	-	-	-	-	-	-	2
2002	40	41	41	41	41	-	-	-	-	-	-	-	41
2003	-	-	-	-	-	-	-	-	-	-	-	-	-
2004	2	2	2	2	2	-	-	-	-	-	-	-	2
2005	1	3	3	3	3	-	-	-	-	-	-	-	3
2006	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL	71	73	73	73	73	-	-	-	-	-	-	-	73

AVAILABILITY by TYPE	Oct 2005	Nov	Dec	Jan 2006	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG
AMB	38	40	40	40	40	-	-	-	-	-	-	-	40
W / C	33	33	33	33	33	-	-	-	-	-	-	-	33
TOTAL	71	73	73	73	73	-	-	-	-	-	-	-	73

Medicaid Transportation Service

Redtop Transportation Inc. (REDTOP)

February 2006

Service Monitoring Report

Fiscal Year 2005 - 2006

	OCT 2005		NOV		DEC		JAN 2006		FEB		MAR		APR		MAY		JUN		JUL		AUG		SEP		Y.T.D.	
CLIENTS MONITORED	848	---	727	---	502	---	380	---	73	---	0	---	0	---	0	---	0	---	0	---	0	---	0	---	2,530	---
VEHICLES MONITORED	178	---	199	---	213	---	176	---	25	---	0	---	0	---	0	---	0	---	0	---	191	---	0	---	982	---
Passed	176	98.9%	198	99.5%	212	99.5%	175	99.4%	25	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	786	80.0%
Failed	2	1.1%	1	0.5%	1	0.5%	1	0.6%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	5	0.5%
DRIVERS MONITORED	176	---	199	---	213	---	176	---	25	---	0	---	0	---	0	---	0	---	0	---	191	---	0	---	980	---
Passed	176	100.0%	198	99.5%	213	100.0%	176	100.0%	24	96.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	787	80.3%
Failed	0	0.0%	1	0.5%	0	0.0%	0	0.0%	1	4.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.2%

SUMMARY OF DRIVERS WHO FAILED MONITORING:

	DRIVER	HACK#	INFRACTION(S)	DATE	RESOLUTION(S)	DATE
1	MONARDEZ,O	26461	UNAUTHORIZED	02/06/2006		

SUMMARY OF VEHICLES WHICH FAILED MONITORING:

VEHICLE#	INFRACTION(S)	DATE	RESOLUTION(S)	DATE

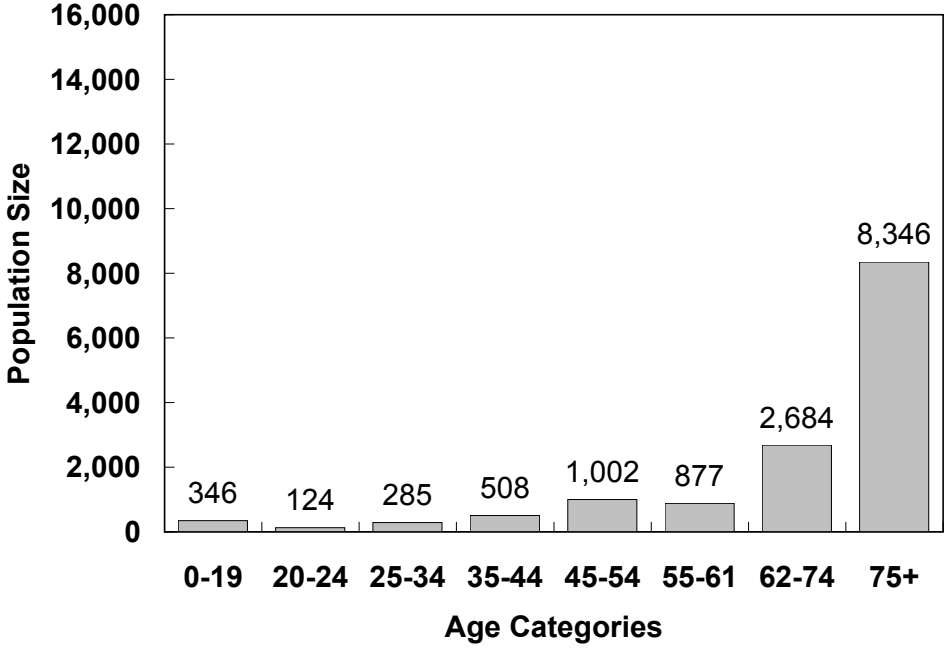
NO DISPLAY OF TOLL-FREE COMPLAINT #:	NO DISPLAY OF HACK LICENSE:	WHEELCHAIR TIEDOWNS OR UNSECURED OBJECTS ON FLOOR:
25	3	0

Medicaid Transportation Service

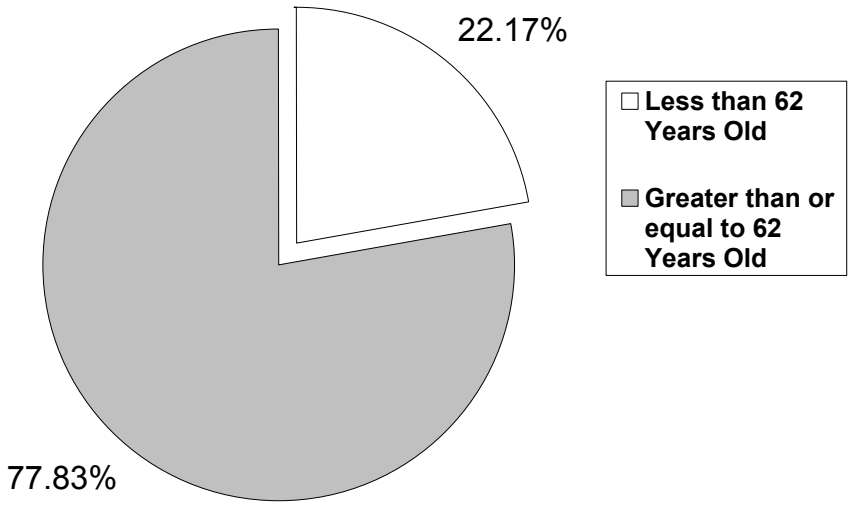
Total Client Population
Authorized for Travel

February 2006

Breakdown by Age

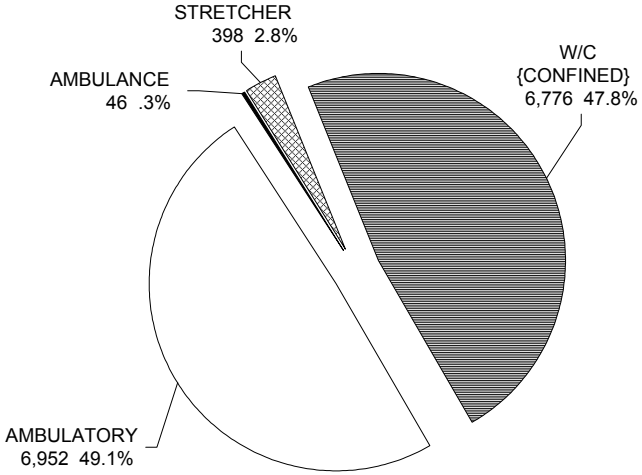


Total: 14,172

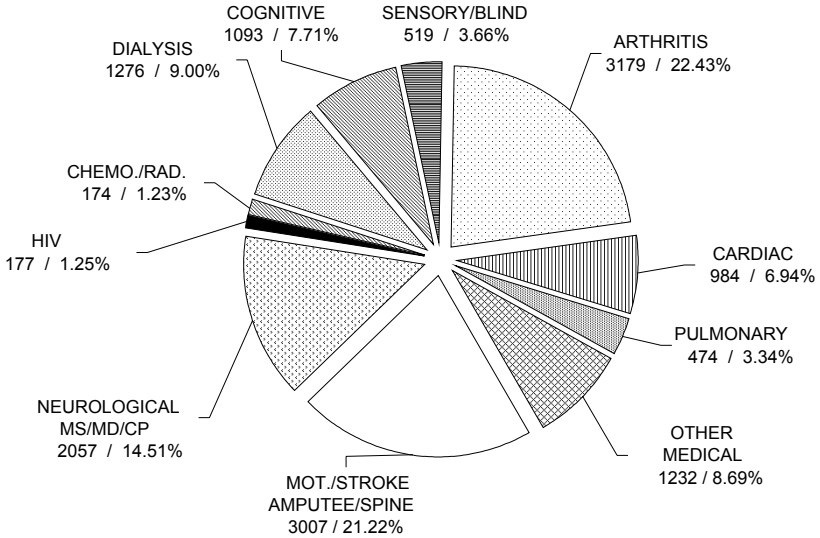


Medicaid Transportation Service
Population Profile
February 2006

Transportation Type
Total: 14,172



Disability Type
Total: 14,172



Medicaid Transportation Service

Paratransit Certification Processing

February 2006

CLIENT POPULATION BREAKDOWN

Clients by AGE	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	AVG
	09/26 - 10/30	10/31 - 11/27	11/28 - 12/25	12/26 - 01/29	01/30 - 02/26	02/27 - 03/26	03/27 - 04/30	05/01 - 05/28	05/29 - 06/25	06/26 - 07/30	07/31 - 08/27	08/28 - 09/24	
0-19	365	365	356	372	346	-	-	-	-	-	-	-	**361**
20-24	127	125	120	129	124	-	-	-	-	-	-	-	**125**
25-34	284	287	286	303	285	-	-	-	-	-	-	-	**289**
35-44	537	538	514	549	508	-	-	-	-	-	-	-	**529**
45-54	1,030	1,035	1,009	114	1,002	-	-	-	-	-	-	-	**838**
55-61	887	879	860	923	877	-	-	-	-	-	-	-	**885**
62-74	2,728	2,745	2,682	2,852	2,684	-	-	-	-	-	-	-	**2,738**
75+	8,047	8,114	8,239	8,857	8,346	-	-	-	-	-	-	-	**8,321**
TOTAL	14,005	14,088	14,066	14,099	14,172	-	-	-	-	-	-	-	**14,086**

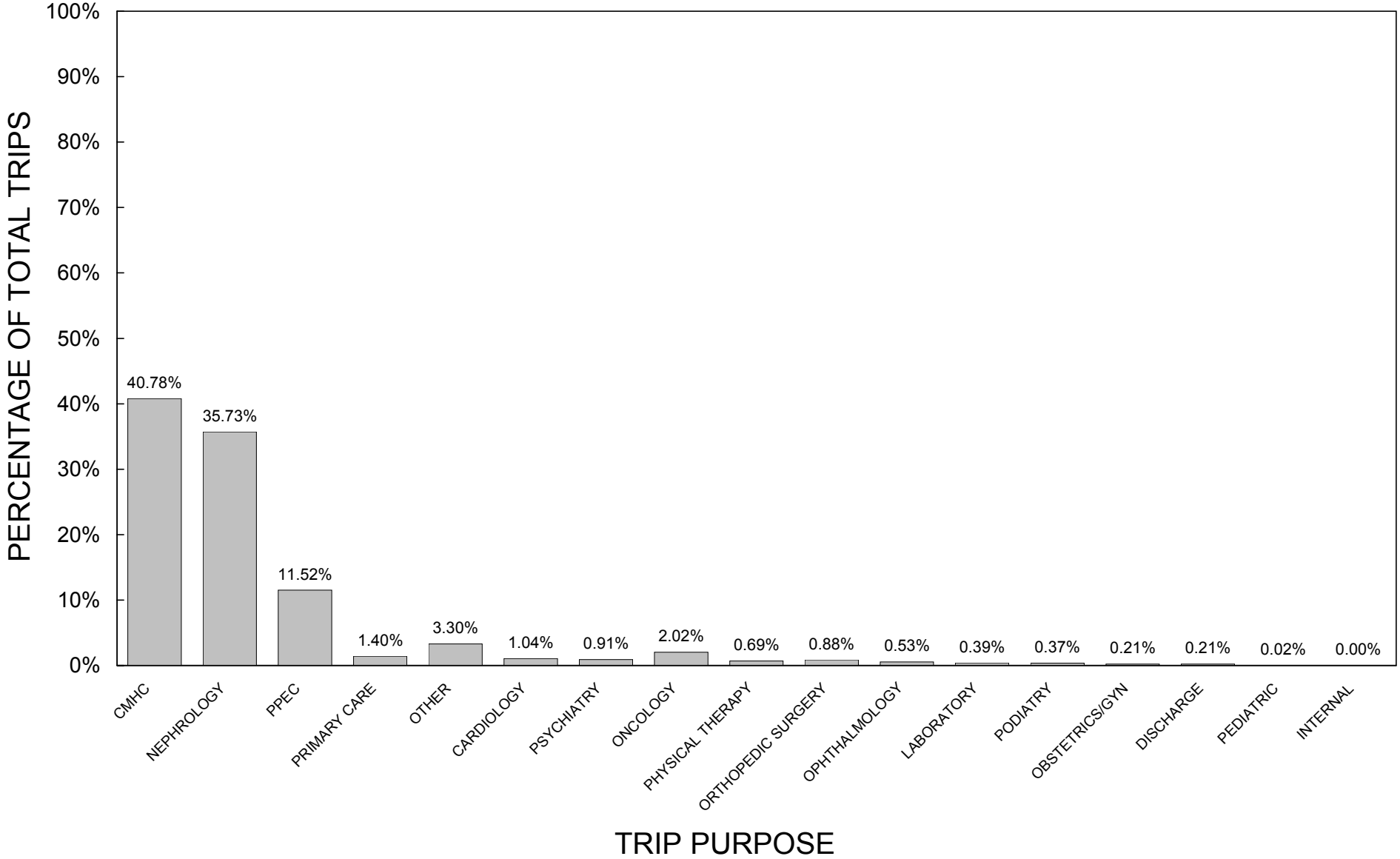
Clients by Disability Type	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	AVG
	09/26 - 10/30	10/31 - 11/27	11/28 - 12/25	12/26 - 01/29	01/30 - 02/26	02/27 - 03/26	03/27 - 04/30	05/01 - 05/28	05/29 - 06/25	06/26 - 07/30	07/31 - 08/27	08/28 - 09/24	
Motor/Stroke/Amputee/Spine	3,724	2,700	2,991	2,979	3,007	-	-	-	-	-	-	-	**3,080**
Neurological/MS/MD/CP	1,531	2,095	2,035	2,040	2,057	-	-	-	-	-	-	-	**1,952**
HIV	179	177	172	172	177	-	-	-	-	-	-	-	**175**
Chemo./Radiation	161	180	175	175	174	-	-	-	-	-	-	-	**173**
Dialysis	1,173	1,255	1,224	1,238	1,276	-	-	-	-	-	-	-	**1,233**
Cognitive	1,089	1,114	1,093	1,093	1,093	-	-	-	-	-	-	-	**1,096**
Sensory/Blind	525	525	510	514	519	-	-	-	-	-	-	-	**519**
Arthitis	2,865	3,270	3,179	3,186	3,179	-	-	-	-	-	-	-	**3,136**
Cardiac	967	998	969	980	984	-	-	-	-	-	-	-	**980**
Pulmonary	558	501	486	490	474	-	-	-	-	-	-	-	**502**
Other Medical	1,233	1,273	1,232	1,232	1,232	-	-	-	-	-	-	-	**1,240**
TOTAL	14,005	14,088	14,066	14,099	14,172	-	-	-	-	-	-	-	**14,086**

Clients by Transportation Type	OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	AVG
	09/26 - 10/30	10/31 - 11/27	11/28 - 12/25	12/26 - 01/29	01/30 - 02/26	02/27 - 03/26	03/27 - 04/30	05/01 - 05/28	05/29 - 06/25	06/26 - 07/30	07/31 - 08/27	08/28 - 09/24	
Ambulatory	6,854	6,882	6,875	6,891	6,952	-	-	-	-	-	-	-	**6,891**
Ambulance	46	46	46	46	46	-	-	-	-	-	-	-	**46**
Stretcher	400	398	398	398	398	-	-	-	-	-	-	-	**398**
W/C Confined	6,705	6,762	6,747	6,764	6,776	-	-	-	-	-	-	-	**6,751**
TOTAL	14,005	14,088	14,066	14,099	14,172	-	-	-	-	-	-	-	**14,086**

Medicaid Transportation Service

Trip Purpose

February 2006



Medicaid Transportation Service

Trip Purpose

February 2006

	CODES	TRIP REASON OTHER	TOTAL	TOTAL PERCENT
5	**E**	DENTISTRY	40	0.17%
6	**F**	RADIOLOGY	127	0.52%
7	**G**	RHEUMATOLOGY	43	0.18%
8	**I**	DERMATOLOGY	53	0.22%
9	**L**	ALLERGY	4	0.02%
10	**M1**	CHIROPRACTIC	3	0.01%
11	**M3**	OCCUPATIONAL THERAPY	0	0.00%
12	**M4**	RESPIRATORY THERAPY	0	0.00%
13	**M5**	SPEECH THERAPY	0	0.00%
14	**N**	NEUROLOGY	71	0.29%
15	**O**	FAMILY PLANNING VISIT	0	0.00%
16	**R**	UROLOGY	60	0.25%
17	**S**	EAR/NOSE/THROAT	56	0.23%
18	**U**	ENDOCRINOLOGY	50	0.21%
19	**V**	GASTROENTEROLOGY	96	0.40%
20	**V2**	PULMONARY	59	0.24%
21	**V3**	HERNIA	0	0.00%
22	**V4**	VASCULAR	26	0.11%
23	**V5**	WOUND CARE	101	0.42%
24	**V6**	HYPERTENSION - HIGH	0	0.00%
25	**V7**	HYPOTENSION - LOW	0	0.00%
26	**W**	SCREENING	0	0.00%
27	**X**	MISC.	4	0.02%
28	**X1**	DRUG TREATMENT	0	0.00%
29	**X2**	POST SURGERY	0	0.00%
30	**X3**	IMMUNIZATION	0	0.00%
31	**X4**	AIDS RELATED	0	0.00%
32	**X6**	ADMISSION	6	0.02%
33	**X7**	ULTRASOUND-GN	0	0.00%
		SUB-TOTAL = OTHER	799	3.30%

	CODES	TRIP REASON	TOTAL	TOTAL PERCENT
1	**P, P9**	CMHC	9,876	40.78%
2	**K**	NEPHROLOGY	8,653	35.73%
3	**P5**	PPEC	2,791	11.52%
4	**PC**	PRIMARY CARE	339	1.40%
		OTHER	799	3.30%
34	**C**	CARDIOLOGY	251	1.04%
35	**B**	PSYCHIATRY	220	0.91%
36	**H**	ONCOLOGY	490	2.02%
37	**M**	PHYSICAL THERAPY	167	0.69%
38	**Q**	ORTHOPEDIC SURGERY	212	0.88%
39	**D**	OPHTHALMOLOGY	128	0.53%
40	**A**	LABORATORY	95	0.39%
41	**M2**	PODIATRY	89	0.37%
42	**J**	OBSTETRICS/GYN	50	0.21%
43	**X5**	DISCHARGE	52	0.21%
44	**T**	PEDIATRIC	6	0.02%
45	**V1**	INTERNAL	0	0.00%
		TOTAL *	24,218	100.00%

Note: Total * 24,218 is based on Trips Taken not Trips Scheduled.

Medicaid Transportation Service

Trip Purpose

Fiscal Year 2005 - 2006

		OCT 2005	NOV	DEC	JAN 2006	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	AVG
A	LABORATORY	0.43%	0.39%	0.36%	0.30%	0.39%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.37%**
B	PSYCHIATRY	0.99%	0.91%	0.87%	0.91%	0.91%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.92%**
C	CARDIOLOGY	1.11%	0.73%	1.17%	0.89%	1.04%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.99%**
D	OPHTHALMOLOGY	0.72%	0.62%	0.81%	0.56%	0.69%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.68%**
E	DENTISTRY	0.22%	0.13%	0.13%	0.12%	0.17%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.15%**
F	RADIOLOGY	0.44%	0.38%	0.51%	0.33%	0.52%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.44%**
G	RHEUMATOLOGY	0.29%	0.24%	0.31%	0.16%	0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.24%**
H	ONCOLOGY	4.13%	3.65%	3.12%	2.42%	2.02%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**3.07%**
I	DERMATOLOGY	0.31%	0.27%	0.23%	0.16%	0.22%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.24%**
J	OBSTETRICS/GYN	0.22%	0.11%	0.13%	0.12%	0.21%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.16%**
K	NEPHROLOGY	39.90%	42.48%	38.20%	38.59%	35.73%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**38.98%**
L	ALLERGY	0.04%	0.03%	0.03%	0.04%	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.03%**
M	PHYSICAL THERAPY	1.15%	0.60%	0.67%	0.62%	0.88%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.78%**
M1	CHIROPRACTIC	0.04%	0.00%	0.02%	0.01%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.02%**
M2	PODIATRY	0.36%	0.34%	0.39%	0.29%	0.37%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.35%**
M3	OCCUPATIONAL THERAPY	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
M4	RESPIRATORY THERAPY	0.01%	0.00%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
M5	SPEECH THERAPY	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
N	NEUROLOGY	0.42%	0.43%	0.36%	0.28%	0.29%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.36%**
O	FAMILY PLANNING VISIT	0.00%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
P, P9	CMHC	37.00%	35.27%	38.98%	39.85%	40.78%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**38.38%**
P5	PPEC	8.29%	9.25%	9.54%	10.71%	11.52%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**9.86%**
PC	PRIMARY CARE	1.13%	1.39%	1.42%	1.15%	1.40%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**1.30%**
Q	ORTHOPEDIC SURGERY	0.70%	0.56%	0.54%	0.49%	0.53%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.56%**
R	UROLOGY	0.32%	0.35%	0.27%	0.24%	0.25%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.28%**
S	EAR/NOSE/THROAT	0.18%	0.21%	0.21%	0.17%	0.23%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.20%**
T	PEDIATRIC	0.02%	0.05%	0.03%	0.04%	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.03%**
U	ENDOCRINOLOGY	0.16%	0.15%	0.28%	0.19%	0.21%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.20%**
V	GASTROENTEROLOGY	0.32%	0.33%	0.32%	0.31%	0.40%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.34%**
V1	INTERNAL	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
V2	PULMONARY	0.20%	0.18%	0.22%	0.18%	0.24%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.20%**
V3	HERNIA	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
V4	VASCULAR	0.08%	0.08%	0.06%	0.15%	0.11%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.10%**
V5	WOUND CARE	0.38%	0.41%	0.47%	0.52%	0.42%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.44%**
V6	HYPERTENSION - HIGH	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
V7	HYPOTENSION - LOW	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
W	SCREENING	0.08%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.02%**
X	MISC.	0.00%	0.11%	0.10%	0.02%	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.05%**
X1	DRUG TREATMENT	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
X2	POST SURGERY	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
X3	IMMUNIZATION	0.02%	0.03%	0.02%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.02%**
X4	AIDS RELATED	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
X5	DISCHARGE	0.30%	0.26%	0.19%	0.16%	0.21%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.23%**
X6	ADMISSION	0.01%	0.02%	0.03%	0.00%	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.02%**
X7	ULTRASOUND-GN	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	**0.00%**
	TOTAL	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**0.00%**	**0.00%**	**0.00%**	**0.00%**	**0.00%**	**0.00%**	**0.00%**	**100.00%**