

## APPENDIX



## A.1

### Metrobus Service Characteristics (December 2009)



**MDT METROBUS ROUTE HEADWAYS (December 2009)**

<b>ROUTE</b>	<b>PEAK</b>	<b>OFF-PEAK</b>	<b>EVENING</b>	<b>OVERNIGHT</b>	<b>SATURDAY</b>	<b>SUNDAY</b>
<b>BRANCHES</b>	<b>(AM/PM)</b>	<b>(Midday)</b>	<b>(after 8 pm)</b>			
1	30	40	70	n/a	40	40
2						
NE 84 Street/Miami Avenue	20	20	30	n/a	20	30
163rd Street Mall	60	60	50	n/a	n/a	n/a
3	18	18	30	60	15	20
6	60	60	n/a	n/a	60	60
7						
East of NW 60 Avenue	15	20	30	n/a	20	20
Dolphin Mall	30	40	60	n/a	40	40
8						
East of SW 57 Avenue	10	15	20	n/a	15	20
East of SW 82 Avenue	10/20	15	20	n/a	15	20
Westchester	n/a	n/a	n/a	n/a	15	20
FIU via SW 8 Street	30	30	n/a	n/a	n/a	n/a
FIU via Coral Way	30	30	30	n/a	n/a	n/a
9						
163rd Street Mall	12	30	30	n/a	30	30
Aventura Mall	30	30	30	n/a	30	30
10	30	30	30	n/a	30	30
11						
East of 79 Avenue	8	12	20	60	12	15
Mall of the Americas	16	24	40	60	24	30
FIU-University Park Campus	16	24	40	60	24	30
12	30	30	40	n/a	40	40
16	18	30	30	n/a	24	30
17						
South of NW 95 Street/North of Flagler Street	15	30	60	n/a	30	30
NW 7 Avenue/105 Street	30	n/a	n/a	n/a	n/a	n/a
Norwood	30	30	60	n/a	30	30
South of Flagler Street	30	30	60	n/a	30	30
19	30	30	40	n/a	n/a	n/a
21	30	30	60	n/a	40	40
22						
North of West Flagler Street	15	30	60	n/a	30	30
Coconut Grove Station	30	60	60	n/a	60	60
24						
Westchester	20	20	24	n/a	30	30
FIU-University Park Campus	40	40	24	n/a	60	60
SW 137 Avenue/26 Street	40	40	n/a	n/a	60	60
SW 147 Avenue/26 Street	40	n/a	n/a	n/a	n/a	n/a
27						
South of NW 183 Street	15	15	30	n/a	20	30
Via NW 27/32 Avenue & via NW 37 Avenue	30	30	60	60	40	60
29	45	45	n/a	n/a	n/a	n/a
31 (Busway Local)	15	30	40	n/a	30	30
32	24	30	60	n/a	40	60
33	30	35	60	n/a	30	30
34 (Busway Flyer)	7½	n/a	n/a	n/a	n/a	n/a
35	30	30	60	n/a	60	60
36						
East of NW 57 Avenue	20	30	20	n/a	30	30
Doral Center	20/40	60	40	n/a	60	60
Miami Springs Circle	60	60	60	n/a	60	60
Dolphin Mall	60	60	60	n/a	n/a	n/a
37	30	30	40	n/a	30	30
38 (Busway MAX)	12	15	15	60	15	20
40						
East of SW 127 Avenue	15	30	60	n/a	60	60
SW 8 Street/SW 129 Avenue	30	60	60	n/a	n/a	n/a
Miller Drive/SW 152 Avenue	30	60	n/a	n/a	60	60
42						
Miami Int'l Airport Terminal	15	30	60	n/a	30	30
South of NW 36 Street	15	30	n/a	n/a	30	30
Miami Springs Circle	30	60	n/a	n/a	60	60
Opa-locka Tri-Rail Station	30	60	n/a	n/a	60	60

**MDT METROBUS ROUTE HEADWAYS (December 2009)**

<b>ROUTE BRANCHES</b>	<b>PEAK (AM/PM)</b>	<b>OFF-PEAK (Midday)</b>	<b>EVENING (after 8 pm)</b>	<b>OVERNIGHT</b>	<b>SATURDAY</b>	<b>SUNDAY</b>
46 (Liberty City Connection)	40	n/a	n/a	n/a	n/a	n/a
48	60	60	n/a	n/a	n/a	n/a
49	30	n/a	n/a	n/a	n/a	n/a
51 (Flagler MAX)	15	30	30	n/a	n/a	n/a
52	30	45	60	n/a	45	60
54						
Hialeah Gardens	25	30	30	n/a	30	30
Miami Gardens Drive/NW 87 Avenue	50	60	n/a	n/a	n/a	n/a
56						
East of SW 107 Avenue	30	60	n/a	n/a	n/a	n/a
MDC - Kendall Campus	60	n/a	n/a	n/a	n/a	n/a
Miller Road /SW 152 Avenue	60	60	n/a	n/a	n/a	n/a
57	40	60	n/a	n/a	n/a	n/a
59	50	n/a	n/a	n/a	n/a	n/a
62						
Dr. Martin Luther King, Jr. Station	10	15	30	n/a	20	30
Hialeah	30	30	30	n/a	20	30
Miami Beach	30	n/a	n/a	n/a	n/a	n/a
70						
South Dade Government Center	30	60	60	n/a	60	60
Saga Bay	n/a	60	n/a	n/a	60	60
71	30	60	n/a	n/a	60	60
72						
East of SW 137 Avenue	30	30	n/a	n/a	60	60
Miller Square	60	60	n/a	n/a	60	60
Kendall Drive/SW 157 Avenue	60	60	40	n/a	60	60
73	30	40	60	n/a	60	60
75	30	30	60	n/a	45	60
77						
South of NW 183 Street	8	15	30	n/a	15	30
NW 199 Street	16	30	30	n/a	30	60
79 (79 Street MAX)	24	n/a	n/a	n/a	n/a	n/a
87						
Koger Center	30	45	60	n/a	45	60
Palmetto Station	30	45	60	n/a	n/a	n/a
88						
East of SW 132 Avenue	15	30	30	n/a	24	30
Kendale Lakes	30	60	n/a	n/a	48	60
SW 157 Avenue/Kendall Drive	30	60	30	n/a	48	60
93 (Biscayne MAX)	18	30	n/a	n/a	n/a	n/a
95	5	n/a	n/a	n/a	n/a	n/a
97 (27 Avenue MAX)	20	40	n/a	n/a	n/a	n/a
99						
East of NW 47 Avenue	30	30	45	n/a	40	40
Miami Lakes	60	60	60	n/a	40	40
101 (Route A)	20	45	40	n/a	45	45
102 (Route B)						
East of Harbor Drive	10/15	30	30	n/a	30	30
Cape Florida State Park	10/30	60	30	n/a	60	60
Mashta Drive	60	60	n/a	n/a	60	60
103 (Route C)	20	20	30	n/a	20	30
104	24	60	60	n/a	60	60
105 (Route E)	30	45	60	n/a	60	60
107 (Route G)	20/30	30	70	n/a	35	35
108 (Route H)	24	24	45	n/a	30	30
110 (Route J)	20	30	60	n/a	30	30
112 (Route L)						
Northside Station	12	12	20	60	15	20
Amtrak Station	24	24	n/a	*	*	*
Hialeah Station	24	24	30	n/a	30	40
113 (Route M)	45	60	60	n/a	60	60
115 (Mid-North Beach Connection)	40	40	60	n/a	60	60
119 (Route S)	12	12	12	60	15	15
120 (Beach MAX)						
South of Collins Avenue/Haulover Park Entrance	12	12	30	n/a	15	30
Haulover Park Marina	24	24	60	n/a	30	n/a
Aventura Mall	24	24	60	n/a	30	30

**MDT METROBUS ROUTE HEADWAYS (December 2009)**

<b>ROUTE</b>	<b>PEAK</b>	<b>OFF-PEAK</b>	<b>EVENING</b>	<b>OVERNIGHT</b>	<b>SATURDAY</b>	<b>SUNDAY</b>
<b>BRANCHES</b>	<b>(AM/PM)</b>	<b>(Midday)</b>	<b>(after 8 pm)</b>			
123 (South Beach Local)	20	12	20	n/a	12	12
132 (Tri-Rail Doral Shuttle)	80/60	n/a	n/a	n/a	n/a	n/a
133 (Tri-Rail Airport Shuttle)	15/20	30	30	n/a	30	30
135						
East of LeJeune Road	30	30	30	n/a	60	60
Hialeah Station	50	60	70	n/a	60	60
Miami Lakes	50	60	70	n/a	n/a	n/a
136	50	n/a	n/a	n/a	n/a	n/a
137 (West Dade Connection)	30	45	60	n/a	40	40
150 (Airport Flyer)	30	30	30	n/a	30	30
183 (183 Local)						
East of NW 57 Avenue	12	20	24	n/a	20	24
Miami Gardens Drive/NW 87 Avenue	24	40	n/a	n/a	40	48
202 (Little Haiti Connection)	60	60	n/a	n/a	60	60
204 (Killian KAT)	7½	n/a	30	n/a	n/a	n/a
207/208 (Little Havana Connection)	15	20	20	n/a	20	20
211 (Overtown Circulator)	30	30	n/a	n/a	n/a	n/a
238 (East-West Connection)	40/50	60	n/a	n/a	n/a	n/a
243 (Seaport Connection)	30	n/a	n/a	n/a	n/a	n/a
246 (Night Owl)	n/a	n/a	n/a	60	60	60
248 (Brickell Key Shuttle)	20	n/a	n/a	n/a	n/a	n/a
249 (Coconut Grove Circulator)	18	18	20	n/a	18	18
252 (Coral Reef MAX)						
East of SW 117 Avenue	20	60	50	n/a	60	60
Metrozoo	20	60	n/a	n/a	60	60
Country Walk	20	60	50	n/a	60	60
SW 162 Avenue	40	n/a	n/a	n/a	60	60
254 (Brownsville Circulator)	n/a	30	n/a	n/a	n/a	n/a
272 (Sunset KAT)	10	n/a	n/a	n/a	n/a	n/a
277 (7 Avenue MAX)	18	n/a	n/a	n/a	n/a	n/a
286 (North Pointe Circulator)	24	48	n/a	n/a	48	n/a
287 (Saga Bay MAX)	30	n/a	n/a	n/a	n/a	n/a
288 (Kendall KAT)	15	n/a	n/a	n/a	n/a	n/a
344	60	60	n/a	n/a	n/a	n/a
500 (Midnight Owl)	n/a	n/a	n/a	60	60	60

n/a = no service available or not applicable

\* = Service via select trips only

Gray shaded cells are branches to routes



## A.2

### Public Involvement Activities





***DRAFT***

**TRANSIT DEVELOPMENT PLAN  
PUBLIC INVOLVEMENT PLAN**

**April 2010**



## Table of Contents

<b>1.0</b>	<b>INTRODUCTION.....</b>	<b>1</b>
1.1	<b>PUBLIC PARTICIPATION GOAL AND OBJECTIVES.....</b>	<b>1</b>
1.2	<b>FDOT PUBLIC INVOLVEMENT OBJECTIVES.....</b>	<b>1</b>
<b>2.0</b>	<b>PUBLIC INVOLVEMENT PROGRAM .....</b>	<b>2</b>
2.1	<b>PUBLIC PARTICIPATION.....</b>	<b>2</b>
2.2	<b>PUBLIC ACCESS.....</b>	<b>2</b>
2.3	<b>PUBLIC OUTREACH AND INPUT .....</b>	<b>2</b>
<b>3.0</b>	<b>PUBLIC INVOLVEMENT ACTIVITIES.....</b>	<b>3</b>
3.1	<b>INTER-AGENCY COORDINATION.....</b>	<b>3</b>
3.2	<b>MIAMI-DADE COUNTY BOARD OF COUNTY COMMISSIONERS .....</b>	<b>4</b>
3.3	<b>TDP ADVISORY REVIEW COMMITTEE.....</b>	<b>4</b>
3.4	<b>TECHNICAL COMMITTEES.....</b>	<b>5</b>
3.5	<b>COMMUNITY OUTREACH AND INVOLVEMENT OPPORTUNITIES.....</b>	<b>6</b>
<b>4.0</b>	<b>PUBLIC INVOLVEMENT COMMENT IMPLEMENTATION.....</b>	<b>8</b>

## List of Tables

Table 3-1:	Inter-Agency Coordination Summary.....	3
Table 3-2:	TDP Advisory Review Committee Summary .....	5
Table 3-3:	Public Involvement Technical Committees Summary .....	5
Table 3-4:	Public Involvement Opportunities Summary.....	7

## 1.0 INTRODUCTION

The Transit Development Plan (TDP) Public Involvement Plan (PIP) for Miami-Dade Transit (MDT) has been developed to provide numerous opportunities for public participation and to facilitate consensus building for this planning study. The PIP is consistent with the Miami-Dade County Metropolitan Planning Organization's (MPO) guidelines for public participation in the planning process, and places a particular emphasis on outreach to minorities, low-income groups, environmental justice, and intergovernmental coordination. This plan is consistent with the Florida Department of Transportation (FDOT) TDP guidelines for public participation.

### 1.1 Public Participation Goal and Objectives

The goal of the MDT PIP is to establish a process that engages public stakeholders by providing complete project information, timely public notice, and encourages early and continuous public involvement for the development of the MDT TDP. The following lists the PIP objectives for the development of the MDT TDP:

- Ensure early, frequent and continuous communication with the public and other stakeholders;
- Provide meaningful opportunities for public input and systematic follow-through to address issues and ideas identified by the public.
- Promote MDT project benefits to the community.
- Promote an on-going public partnership to ensure transportation benefits are considered within the context of the communities directly impacted by MDT's projects.

### 1.2 FDOT Public Involvement Objectives

In addition to goals and objectives set forth by MDT for the TDP PIP, FDOT has also established four (4) public involvement objectives in an effort to meet and exceed the goals set forth for TDP's throughout the state. The TDP PIP will also seek to implement and abide by these objectives as presented below:

1. Educate and present information by promoting proactive and early public involvement.
2. Solicit public input throughout the planning process by gathering full and complete information from the public.
3. Integrate public feedback into the TDP.
4. Monitor and improve the public involvement process.

## 2.0 PUBLIC INVOLVEMENT PROGRAM

The PIP utilizes various tools to establish a process for involvement, facilitate communication with the public and gather input into the TDP project. In an effort to develop consensus and direction from the public for TDP development, MDT will utilize the following three areas of public involvement: Public Participation, Public Access, and Public Outreach and Input. The three avenues through which the public involvement will conduct outreach are through the community, governmental, and media participation.

Public input is being actively sought throughout all phases of TDP development. MDT solicits input from the public by implementing direct and indirect methods of information gathering. Miami-Dade Transit has set forth a formal process and system by which to address and respond to input. A database to monitor and track input received is utilized throughout the year.

### 2.1 Public Participation

One of the main goals of the PIP is that all segments of the public be provided the opportunity to actively participate in the development and preparation of the TDP. Miami-Dade Transit develops, maintains, and implements proactive means and methods to systematically identify and build relationships with public community stakeholders and encourage ongoing public participation. Coordination with the media is another important aspect of public participation which MDT utilizes to reach a broad community audience. Furthermore, public involvement activities are part of a continual process designed to reach out to the community and particularly to members in predominantly minority and low-to-moderate income areas.

### 2.2 Public Access

The TDP PIP involves providing the public with timely notice and reasonable access to information related to MDT transit projects, issues and processes. All meetings will be held in community locations that are American with Disabilities Act of 1990 (ADA) compliant and accessible by public transit.

Technical and policy information as well as plans and documents used for the development of the TDP will be available for public review. All technical information provided will be available in a format that is accessible for use by persons with English as a second language, and persons with disabilities upon request.

### 2.3 Public Outreach and Input

Miami-Dade Transit maintains a proactive outreach program tailored to inform the public on all aspects of the TDP. MDT will advertise public meetings in local periodicals and on the website advising citizens when a draft is available for review. Community outreach efforts and campaigns will be focused on local citizen, resident, and business participation to ensure opportunities for input are provided. TDP related updates will be provided to key governmental stakeholders on a regular basis as reports are updated.

All public comments received at the designated public hearing or through the website will be forwarded to appropriate individuals for response. The media is also used as an outreach

tool for announcing public participation opportunities as well as notifying the public about specific MDT project information.

### 3.0 PUBLIC INVOLVEMENT ACTIVITIES

Miami-Dade Transit utilizes a multi-faceted approach for engaging the public and other stakeholders through various activities and meeting forums. This approach includes a comprehensive coordinated effort by all of MDT’s Divisions with its job basis/executive workforce to deliver important transit information to all Miami-Dade County residents.

#### 3.1 Inter-Agency Coordination

Miami-Dade Transit will work closely with inter-governmental agencies in an effort to ensure maximum public and stakeholder involvement. Coordination with local and state government agencies will allow for ongoing public input and recommendations. In particular, MDT will organize its efforts to engage the following governmental agencies for the development of the TDP:

- Florida Department of Transportation
- Miami-Dade County Metropolitan Planning Organization
- Local Municipalities
- Regional Partners

Table 3-1 provides a summary of inter-agency coordination.

**Table 3-1: Inter-Agency Coordination Summary**

Agency/ Stakeholder	Function	Purpose
<b>FDOT</b>	The Department seeks to improve economic vitality throughout the state by facilitating the mobility of people and goods while preserving the quality of communities and the environment. FDOT will review and provide input on the TDP to assure it meets all of the State requirements.	Informational/ Input/ Adoption
<b>MPO</b>	Transportation policy making organization composed of representatives from local government and governmental transportation authorities. Public participation is a vital element of the MPO which provides community members opportunities to become more actively involved in transportation planning. The MPO will be involved in the review of the TDP through participation on the TDPARC and presentations to its technical committee.	Informational/ Input
<b>Local Municipalities</b>	Administrative local authorities within the region including county, city, and municipal governments. Supports and represents the current and future needs of the community for which they govern. Throughout the TDP process coordination with local municipalities will take place to coordinate transit services with agencies during the transportation planning process.	Informational/ Input

**Table 3-1: Inter-Agency Coordination Summary (continued)**

Agency/ Stakeholder	Function	Purpose
<b>Regional Partners</b>	Administrative inter-county agencies within the region which support and represent the current and future needs of the community for which they govern. Regional partners include agencies such as the South Florida Regional Transportation Authority (SFRTA), Regional Planning Council (RPC), and the Southeast Florida Transportation Council (SEFTC). Coordination with regional agencies will take place throughout TDP development to coordinate transit services during the transportation planning process.	Informational/ Input

### 3.2 Miami-Dade County Board of County Commissioners

The Miami-Dade County Board of County Commissioners (BCC) is the administrative body for county government which provides policy guidance and the establishment of community laws through ordinances and resolutions. Commissioners are elected by residents to represent each of the 13 districts in Miami-Dade County. The BCC works closely with the general public to make certain that their voice is heard and the needs of the county are addressed.

The TDP will be reviewed by and presented to the BCC for formal adoption prior to the submittal of the TDP document to FDOT for review and approval.

### 3.3 TDP Advisory Review Committee

The TDP Advisory Review Committee (TDPARC) is comprised of representatives from various divisions with MDT such as Finance, Marketing, and Operations. Also, representatives from the South Florida Workforce Board (SFWB), MPO, and FDOT participate on the TDPARC.

The main goal of the TDPARC is to provide MDT with a countywide perspective of current conditions throughout the project milestones of the TDP. Members are encouraged to provide input, comments, and recommendations throughout the TDP development process. Table 3-2 presents a summary overview of the TDPARC.

**Table 3-2: TDP Advisory Review Committee Summary**

Committee	Committee Function	Meeting Purpose
<b>Advisory Committee</b>		
<b>TDPARC</b>	Provides technical guidance, recommendations, input, and an overall countywide perspective of transportation related planning issues throughout the development of the TDP. The TDARC serves as an active participant in the development of the MDT TDP.	Informational/ Input

### 3.4 Technical Committees

MDT expands its public involvement program by engaging members of transportation related advisory committees established in Miami-Dade County. MDT will attend these groups during regularly scheduled meetings as informational agenda or action items to seek input, provide information and address questions on the development of the MDT TDP. Table 3-3 provides a summary of the technical committee’s role and intended meeting purpose.

- Transportation Disadvantaged Local Coordinating Board (TDLCB)
- Citizen’s Transportation Advisory Committee (CTAC)
- Transportation, Infrastructure, and Roads Committee (TIRC)
- Transportation Planning Technical Advisory Committee (TPTAC)

**Table 3-3: Public Involvement Technical Committees Summary**

Committee	Committee Function	Meeting Purpose
<b>TDLCB</b>	Ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons within the county. Provides opportunities for public involvement in transportation disadvantaged planning. Members are appointed by the MPO Governing Board. MDT will provide report drafts and request comments from the TDLCB.	Informational/ Input
<b>CTAC</b>	Ensures that transportation projects in all stages of the planning process adhere to established visions, goals, objectives and collective needs of the community. This group is comprised of Miami-Dade County residents appointed by the MPO Governing Board members. MDT will attend the CTAC to seek input for the TDP based upon a review and formal presentation of the TDP development.	Informational/ Input

**Table 3-3: Public Involvement Technical Committees Summary (continued)**

Committee	Committee Function	Meeting Purpose
<b>TIRC</b>	Provides an oversight of transportation systems from a local perspective and the capital and infrastructure program. The TIRC will review and provide input on the TDP as well as take formal action in recommending its approval to the BCC based upon a formal presentation. MDT will attend the TIRC to seek input and address comments and questions for the development of the TDP. MDT will seek formal action by the TIRC to approve and make recommendation to the BCC.	Input/Hearing
<b>TPTAC</b>	Provides technical support, via a review process, to the Transportation Planning Council. TPTAC discussions are focused on technical aspects related to the projects. The TPTAC meets once a month and is open to the public.	Informational/ Input

### 3.5 Community Outreach and Involvement Opportunities

Through coordinated county-wide efforts MDT continues upon its mission to provide early and ongoing public involvement opportunities to the residents of Miami-Dade County. Opportunities for community outreach take the form of many different forums and outlets already set in place by the County. The following list the various community outreach opportunities that MDT employs to provide the public access to information and encourage participation in the transportation planning process, including the TDP.

- South Florida Workforce Board (SFWB)
- Community Meetings
- Outreach Campaigns
- Media Campaigns
- Publications
- On-Board Surveys
- 3-1-1 Information Center
- Miami-Dade Transit Website ([www.miamidade.gov/transit/home.asp](http://www.miamidade.gov/transit/home.asp))

Table 3-4 provides an overview of the various public involvement opportunities that MDT utilizes to engage the public.

**Table 3-4: Public Involvement Opportunities Summary**

Public Involvement Opportunities	Function	Purpose
<b>South Florida Workforce Board</b>	Coordinates workforce planning and quality training services for job seekers and businesses in Miami-Dade County. The SFWB connects employers to local talent and provides worker resources and training to improve career skills. MDT will actively seek input from the SFWB through direct coordination with the Executive Director and organizational members.	Informational/ Input
<b>Community Meetings</b>	Provides participants an opportunity to openly communicate and become fully engaged in the transportation planning process whereby their input and recommendations can be received. Informational materials and project background are provided to further educate the public of proposed plans. Public involvement is sought through public workshops, community meetings, public meetings, Transportation Fairs, Transit Summits, neighborhood site visits, and special events. MDT utilizes the input received from these meetings to facilitate TDP development.	Informational/ Input
<b>Outreach Campaigns</b>	Public outreach campaigns provide coordinated opportunities to deliver communication about MDT programs and services. Outreach involves participation and presentations at community events, senior citizen centers, community fairs, community centers, medical centers, area schools, and with special interest groups. Presentations are tailored to inform all segments of the community about MDT transportation projects or initiatives. Campaigns include site visits and distribution of materials.	Informational/ Input
	Public outreach campaigns provide coordinated opportunities to deliver communication about MDT programs and services. Outreach involves participation and presentations at community events, senior citizen centers, community fairs, community centers, medical centers, area schools, and with special interest groups. Presentations are tailored to inform all segments of the community about MDT transportation projects or initiatives. Campaigns include site visits and distribution of materials.	Informational/ Input
<b>Media Campaigns</b>	Media campaigns provide coordinated opportunities to deliver communication to the public about MDT programs and services. These communications are conducted in English, Spanish and Creole with open radio for questions and answers. Press releases and Public Service Announcements are also prepared and posted for community newspapers. Campaigns include radio and television announcements and distribution of materials. MDT will utilize these campaigns to notify the public of upcoming community meeting and public participation opportunities.	Informational

**Table 3-4: Public Involvement Opportunities Summary (continued)**

Public Involvement Opportunities	Function	Purpose
<b>Publications</b>	MDT informs the public and its customers via a variety of publications including individual Metrobus route guides, Metromover and Metrorail system guides, rider alerts and a system map. MDT publishes information in local newspapers and other publications, posts transit information on bus stop displays located at major bus transfer points, at bus stops, at transit facilities, and with vehicle advertising.	Informational
<b>On-Board Surveys</b>	Provides an opportunity to receive feedback through origin-destination surveys through on our transportation services. TDP utilizes available survey results.	Input
<b>3-1-1 Information System</b>	This system serves as a main point of telephone contact for residents to inquire about MDT services and provide feedback. This input is utilized for the development of the TDP.	Informational/ Input
<b>Miami-Dade Transit Website</b>	MDT maintains a comprehensive website to provide the community with easily accessible up-to-date system information. Offers the public an outlet for involvement to contact MDT, learn about services, and provide input. MDT utilizes the website to post the TDP for public review and record. The MDT website is <a href="http://www.miamidade.gov/transit/home.asp">www.miamidade.gov/transit/home.asp</a>	Informational/ Input

#### 4.0 PUBLIC INVOLVEMENT COMMENT IMPLEMENTATION

Miami-Dade Transit is committed to better understanding and hearing the transportation needs of the community it serves. As a result of public involvement efforts, the Customer Service Division works to ensure that comment and recommendations received from the TDP outreach opportunities are properly logged, maintained, and responded to. Matrices of all public involvement activities throughout the year are recorded to include information such as date, location, project/event subject, attendance, comments received, and the number of participants. Requests received from the public are forwarded to the appropriate division for follow-up and resolution.



PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010						
#	DATE	LOCATION	PROJECT/ EVENT SUBJECT	ATTENDANCE	COMMENTS	TOTAL
1	4/9/2009	OTV	Parking under the Guideway on Sw 1st Avenue	City of Miami NET Office, City Of Miami Liza Walton, ADM, Eric Muntan, Forbes	Improving the area with lighting, signs and grass seed from DERM	15
2	4/20/2009	City Year Headquarters	Coordination meeting for partnership with City Year volunteers on taining, activities and logistics	Lee Grever, Development Director and Lynette Williams, Operations Manager	Initial meeting on distribution of Easy Card brochures by volunteers at Metrobus Passenger Transfer locations and Metrorail Stations	3
3	4/22/2009	OTV	Bermello & Ajamil MIC/EH Connector Public Involvement Contract	Rosalyn Contreras/ADM	Initial meeting	2
4	5/1/2009	Little Haiti	Haitian Career Fair	General Public	Outreach to the Haitian Community on the Easy Card Coming Soon Campaign	50
5	5/1/2009	MIC	MIC/EH Connector Groundbreaking Ceremony	Elected officials and general public	Groundbreaking event on MIC/EH Connector	300
6	5/2/2009	Dade County Fair Grounds	Familia & Hogar Fair	General Public	Outreach to the Hispanic Community on the Easy Card Coming Soon Campaign	2,000
7	5/3/2009	Dade County Fair Grounds	Familia & Hogar Fair	General Public	Outreach to the Hispanic Community on the Easy Card Coming Soon Campaign	2,000
8	5/6/2009	OTV	SERI ARRA Workshop	Municipalities/MDT staff	Training session on ARRA funding for Municipalities by MDT's Fianance	50
9	5/8/2009	Wyndham Hotel	MIC/EH Connector Workshop	MDT/Construction staff	Outreach and partnering workshop	75
10	5/9/2009	Omni Metromover Station	Mayor Alvarez's V Initiative sponsors Metromover Station Cleaning and Greening	City Year Volunteers, MDT staff, Mayor's Office Staff	Participation in the cleanup greening of Metro Mover Stations in preparation for International Pow Wow.	25

PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010						
11	5/14/2009	Radio Paz	Easy Card coming soon outreach	ADM	Radio interview anticipating MDT's participation at Cuba Nostalgia Fair	3
12	5/17/2009	Dade County Fair Grounds	Cuba Nostalgia	General Public	Outreach to the Hispanic Community on the Easy Card Coming Soon Campaign	4,000
13	5/19/2009	Caleb Center	CAA Fair & Expo	General Public	Outreach on the Easy Card Coming Soon Campaign	150
14	5/29/2009	OTV	Odebrecht/MDT Public Outreach collaboration	Tommy Wallace, Marketing Director, ADM	Joint participation effort planning meeting on Public Outreach for MIC/EH Connector project to area schools	2
15	5/30/2009	Miami Beach Convention Center	Storm Preparation Expo	General Public	Easy Card Outreach	500
16	6/1/2009	Coconut Grove	Goombay Festival	General Public	Outreach on the Easy Card Coming Soon Campaign	2,000
17	6/8/2009	Metrorail Stations	Coordination of Easy Card Round I brochures for distribution campaign at 22 locations	General Public	275 participants distributed brochures for the Outreach on the Easy Card Coming Soon Campaign from 6/8/09-8/11/09	50,000
18	6/8/2009	Major Metrobus Transfer Points and Metrorail Stations	Coordination of Easy Card brochures for distribution campaign by City Year at 19 locations	General Public	80 City Year volunteers distributed brochures for the Outreach on the Easy Card Coming Soon Campaign from 6/8/09-6/12/09	50,000
19	8/6/2009	Major Metrobus Transfer Points at 9 locations	Coordination of Easy Card Round II brochures for distribution campaign	General Public	50 MDT participants distributed brochures for the Outreach on the Easy Card Coming Soon Campaign with the Command Bus wrapped with the Easy Card brand used as visual centerpiece of the campaign from 8/6/09-9/3/09	50,000
20	9/18/2009	Vizcaya Station	Team Captain for Easy Card Round III Distribution from 9/18-9/30	General Public	Easy Card Outreach	1,000
21	10/7/2009	Brickell Corridor	Go Green Event	General Public	Easy Card Outreach	100
22	11/10/2009	Caleb Center	Mini Resource Fair	General Public	Easy Card Outreach	25

PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010						
23	11/12/2009	Radio Luz	WKAT 1360 Interview	General Public	Easy Card Outreach	3
24	11/14/2009	Double Tree Merchandise Mart	Health Fair	General Public	Easy Card Outreach	200
25	11/18/2009	Commission Chambers	Transit Summitt	General Public	Transit Improvements	300
26	11/30/2009	Major Metrobus Transfer Points, Metrorail Stations, Shopping Malls, Airport	Coordination of SERI lineup changes Phase I for Metrobus Routes distribution of Metrobus Books and Maps at 29 locations	75,000 Metrobus Line up changes books and maps distributed to the general public	100 MDT participants distributed Metrobus Line up changes books and maps from 11/30/09-12/14/09	75,000
27	12/1/2009	Major Metrobus Transfer Points, Metrorail Stations, Shopping Malls, Airport, Educational Centers, Health Care Centers, Elderly Care Centers, Haitian Centers, Central Station	Coordination of SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	General Public	Distribution of 253.37 Metrobus Route Book Boxes and 75.6 Route Map boxes from 12/1/09-1/21/10	10,000
28	12/7/2009	Miami Springs Senior Center	Presentation for Commissioner Rebeca Sosa District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	50

**PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010**

	<b>PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010</b>					
29	12/8/2009	Generations Club	Presentation for Commissioner Rebeca Sosa District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	30
30	12/9/2009	Badia Senior Center	Presentation for Commissioner Rebeca Sosa District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	35
31	12/10/2009	Villa Aida Senior Center	Presentation for Commissioner Rebeca Sosa District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	90
32	12/11/2009	City of West Miami Senior Center	Presentation for senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	100

**PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010**

33	12/14/2009	City of Hialeah Goodlet Adult Center	Presentation for senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	50
34	12/15/2009	City of Hialeah Villa Ashley	Presentation for senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	55
35	12/15/2009	Major Metrobus Transfer Points, Metrorail Stations, Shopping Malls, Airport	Coordination of SERI lineup changes Phase II for Metrobus Routes distribution of Metrobus Books and Maps at 19 locations	75,000 Metrobus Line up changes books and maps distributed to the general public	60 MDT participants distributed Metrobus Line up changes books and maps from 12/15/09-12/23/09	75,000
36	1/4/2010	East Ridge Retirement Center	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	35

**PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010**

37	1/6//2010	Federation Gardens	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed 40 Golden Passport Easy Cards	40
38	1/20/2010	City of Hialeah Wilde Community Center	Presentation for senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	69
39	1/22/2010	95 Express Inauguration	Ceremonty for 95 Express	Dignitaries and general public	Route inauguration and convoy event	150
40	1/25/2010	Coral Bay Terrace Senior Center	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	150
41	1/26/2010	Lakeshore Apartments	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	140

**PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010**

42	1/27/2020	Saga Bay Apartments	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	130
43	2/2/2010	Pine Woods Villa	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	50
44	2/2/2010	Concerned Citizens of Cutler Bay	Presentation for Commissioner Katy Sorenson District's citizens on Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	General Public	Distribution of Metrobus Route Books and Route Maps. Route updates were provided by Service Planning.	30
45	2/12/2010	Census Kick Off	Mayor's Office event announcing Census participation by County Speakers Bureau	Dignitaries and general public	Census Speakers introductions	75
46	2/16/2010	Rafael Villaverde Center	Census presentation	Senior Citizens	Distribution of Census information to seniors	100

**PUBLIC INVOLVEMENT INITIATIVES REPORT APRIL 2009 - MARCH 2010**

47	2/17/2010	Walker Community Center	Presentation for senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Renewal applications and photos were processed for Golden Passport Easy Cards	200
48	2/23/2010	College Park Tower	Presentation for Commissioner Katy Sorenson District's senior citizens on Golden Passport Easy Cards and SERI lineup changes for Metrobus Routes distribution of Metrobus Books and Maps	Senior Citizens	Distribution of Metrobus Route Books and Route Maps. Route 71 and circulator updates were provided by Service Planning to seniors.	50
49	3/4/2010	College Park Tower	Census presentation	Senior Citizens	Distribution of Census information to seniors	60
50	3/9/2010	Myers Senior Center	Census presentation	Senior Citizens	Distribution of Census information to seniors	90
51	3/11/2010	Association for Development of Exceptional	Census presentation	Disabled persons	Distribution of Census information	60
						324,642