

# Easy come, easy go. On Transit.



## **Easy come, easy go with the EASY Card**

Think of the EASY Card as a debit card to pay your transit fare. The EASY Card lasts three years and will replace all existing transit tokens, Metropasses, discount-fare permits and paper transfers.

With the EASY Card, you won't have to look for nickels and dimes every time you ride. Add up to \$150 in stored value to your card to pay your transit fares, including transfers, or load your EASY Card with a 1-Month (calendar month), 7-Day, or 1-Day pass and take advantage of unlimited rides.

The EASY Card, which costs \$2, has an embedded computer chip that automatically deducts the fare when you tap the card on Metrobus fareboxes and on the Metrorail faregates. You don't need an EASY Card or EASY Ticket to ride Metromover, which will remain free.

## **The EASY Ticket is ideal for short-term use**

Tourists and customers who don't use transit regularly can ride with the EASY Ticket. The EASY Ticket has the same contactless smart card technology as the EASY Card, but it lasts 60 days and can only be loaded with a 1-Day or a 7-Day pass, or stored value of up to \$40.

## **Register your EASY Card and enjoy**

- **Free balance protection against loss or theft** – For your peace of mind, register your EASY Card for balance protection against loss or theft. We will cancel your lost or stolen card, issue a new one, and transfer the balance available at the time you contact us. You pay only a \$2 card-replacement fee.
- **Automatic loading** – Enjoy the convenience of setting up your EASY Card account for automatic loading by calling 3-1-1 or online at [www.miamidade.gov/transit](http://www.miamidade.gov/transit). Have your credit card information ready.
- The EASY Ticket cannot be registered for automatic loading or balance protection.

## **Where to purchase and add value or a pass to EASY cards and tickets**

- At EASY Card sales outlets located throughout Miami-Dade County. For the closest outlet, call 3-1-1, or find one online at [www.miamidade.gov/transit](http://www.miamidade.gov/transit).
- At EASY Card vending machines located at all Metrorail stations. EASY Card vending machines will offer information in English, Spanish and Creole.
- At the Transit Service Center at the Government Center Metrorail station.
- By calling 3-1-1 (EASY Cards only)
- Online at [www.miamidade.gov/transit](http://www.miamidade.gov/transit) (EASY Cards only)



## Paying the Metrobus fare the EASY way

When boarding a bus, tap your EASY Card or EASY Ticket on the farebox. The fare is automatically deducted.

To pay with cash, deposit any combination of coins (no pennies accepted) or dollar bills in the farebox. Remember to deposit the exact fare as fareboxes do not provide change.

### Paper transfers will be discontinued.

Transfers will be automatically deducted from your EASY Card or EASY Ticket when transferring from rail to bus, bus to rail, or bus

to bus within three hours after paying the fare when boarding the first vehicle. **A full fare will be deducted when transferring to a bus or train traveling back in the direction from where your trip started.**

**Passengers paying the bus fare in cash will pay full fare every time they board a bus. For this reason, Miami-Dade Transit strongly recommends using an EASY Card or EASY Ticket when transfers are needed.**



## Paying the Metrorail fare. Tap in. Tap out.

The new Metrorail faregates do not accept cash. Instead, head to one of the EASY Card vending machines next to the faregates, purchase an EASY Card or EASY Ticket and load the pass or value of your choice. Then, use the card or ticket to pay the fare at the faregate. When transferring from rail to bus, you must tap out at the Metrorail station where you transfer. Otherwise, your transfer will be invalid.

The new Metrorail faregates open automatically with a tap of your EASY Card or EASY Ticket. In addition to the standard 24"-wide faregate, Miami-Dade Transit is also installing 36"-wide faregates for easy access for customers in wheelchairs, using walkers, or traveling with baby strollers and bicycles.

**Remember: All riders must tap their EASY Cards or EASY Tickets on the Metrorail faregates to enter as well as to exit the station. Tap in. Tap out. It's that easy!**

## At an EASY Card vending machine, you can:

- Purchase an EASY Card or EASY Ticket with cash or a valid credit card (tokens and pennies are not accepted).
- Load a 1-Month, 7-Day, or 1-Day pass on an EASY Card.
- Purchase a 1-Month Pass with a monthly Metrorail parking permit.
- Load a 7-Day or 1-Day pass on an EASY Ticket.
- Load stored value on an EASY Card or EASY Ticket.
- Check the balance on your EASY Card or EASY Ticket.
- Pay for daily parking at Metrorail stations.



## Purchasing a monthly Metrorail parking permit

The monthly Metrorail parking permit can only be purchased along with a 1-Month Pass on the EASY Card.

EASY Tickets cannot be loaded with a 1-Month Pass.

- At EASY Card vending machines –** Select the “1-Month Pass with a monthly Metrorail parking permit” option from the main menu. Complete the transaction and take the printed receipt to the station security officer to receive your parking permit. Hang the permit from your car’s rearview mirror for the duration of the month indicated on the permit.
- At EASY Card sales outlets and the Transit Service Center –** When loading a 1-Month Pass on your EASY Card at a participating sales outlet or at the Transit Service Center at the Government Center Metrorail station, pay for the Metrorail monthly parking permit and the sales clerk will hand you the permit when the transaction is completed.
- Online or by phone –** You can purchase a monthly Metrorail parking permit when you load a 1-Month Pass online or by phone. Keep your transaction confirmation number. Your parking permit will be mailed to you.

## Paying the one-day Metrorail parking fee

To pay the one-day Metrorail parking fee at an EASY Card vending machine, select that option from the menu on the screen. Remember your parking space number as you will be prompted to enter it.

In addition to the daily parking fee, when paying with stored value, the cost of one Metrorail ride will be deducted from your EASY Card or EASY Ticket.

The cost of the Metrorail ride is included as part of the unlimited rides when paying with an EASY Card or EASY Ticket loaded with a pass.

No additional fare will be deducted when tapping your EASY Card or EASY Ticket at the faregate.

## No more permits to ride at the discounted fare

With the EASY Card, you won’t need to get a Metrobus or Metrorail discount-fare permit. Transit users who qualify must be certified at the Transit Service Center at the Government Center Metrorail station to ride at the discounted fare with an EASY Card.

## COMPARE YOUR PAYMENT OPTIONS

	EASY CARD	EASY TICKET	CASH ONLY
Metrobus Fare	✓	✓	✓
Metrorail Fare	✓	✓	✓*
1-Month Pass	✓		
7-Day Pass	✓	✓	
1-Day Pass	✓	✓	
Add Cash Value	Up to \$150	Up to \$40	
Transfers	✓	✓	
Monthly Parking Permit	✓		
One-Day Parking Fee	✓	✓	
Loss/Theft Protection	✓		
Automatic Loading	✓		

\* The new Metrorail faregates do not accept cash. Use a valid credit card or cash to purchase an EASY Card or Ticket at an EASY Card vending machine and use it to pay the fare at the faregate.



## The Golden Passport and the Patriot Passport

Miami-Dade County residents 65 years of age and older registered in the Golden Passport program will continue to ride free with an EASY Card. The cards will be mailed to the addresses listed in our records. No need to call or go anywhere to activate the card.

Golden Passport users 64 years of age and younger, and Patriot Passport customers, must visit the Transit Service Center at the Government Center Metrorail station to be certified.

Golden Passport and Patriot Passport users can purchase a monthly Metrorail parking permit at the Transit Service Center.

## The Corporate Discount Program

Customers participating in the Corporate Discount Program will receive their EASY Cards at work. The cards, registered to each employee, will be set for loss and theft balance protection and automatic loading of a 1-Month Pass and, if requested, a monthly Metrorail parking permit. For information, call 786-469-5402, Monday - Friday, 8 a.m. to 5 p.m.

## The easiest way to pay your transit fare!



- **Just tap and go. How EASY is that?**
- **Load a 1-Month, a 7-Day, or a 1-Day pass, and/or stored value of up to \$150 on an EASY Card.**
- **Register your EASY Card for free balance protection against loss or theft.**
- **Register your EASY Card for automatic loading of stored value and/or passes.**
- **The EASY Card is available online, by phone, at all Metrorail stations, and at many conveniently-located sales outlets.**

## The College Pass

Participating colleges, universities, and adult education centers in Miami-Dade will continue to offer registered students the option to purchase a 1-Month Pass at the discounted rate. Call 786-469-5414, Monday - Friday, 8 a.m. to 5 p.m. for details.

## Find out more about the EASY Card and EASY Ticket

**Call 3-1-1**, Monday – Friday, 6 a.m. to 10 p.m., and on weekends, from 8 a.m. to 8 p.m., except on holidays

Persons who are deaf or with hearing impairments, call 305-468-5402, Monday – Friday, 6 a.m. to 10 p.m., and on weekends, from 8 a.m. to 8 p.m., except on holidays

**Online** at [www.miamidade.gov/transit](http://www.miamidade.gov/transit)

