

March 22, 2010

Dear STS Customer:

As a valued Special Transportation Service (STS) customer, I would like to take this opportunity to update you on important events that have occurred related to the STS program.

On February 18, 2010, the Miami-Dade Board of County Commissioners approved a six-month contract extension for Advanced Transportation Solutions (ATS), the County's current STS provider. This allows the County to continue providing paratransit service without interruption.

Responses to the County's Request for Proposals (RFP) for the long-term contract are due by April 9, 2010. Subsequently, the County will begin the process of evaluation of bids received. We anticipate the selection and award of the new long-term contract to occur within six months.

Please be assured that Miami-Dade Transit (MDT) is committed to providing quality paratransit services to the residents of Miami-Dade County.

We will continue to keep you posted on significant events as we move forward. Additionally, all riders and members of the public are invited to participate in MDT's monthly STS rider advisory meetings. Meeting notices are available online at www.miamidade.gov/transit or by calling 786-469-5000.

For questions about the service or to report a late vehicle, call 786-469-5000, Monday to Friday, 8 a.m. to 5 p.m.

For reservations, call 305-264-9000, Monday to Sunday, 8 a.m. to 5 p.m. Also, call this phone number if you need to report a late vehicle on weekdays after 5 p.m. and on weekends.

Sincerely,
Harpal S. Kapoor
Director

Miami-Dade County provides equal access and equal opportunity in employment and does not discriminate on the basis of disability in its programs or services. Auxiliary aids and services for communication are available with five days' advance notice. For material in alternate format (audiotape, large print, Braille or computer disk), a sign-language interpreter or other accommodations, please contact: Miami-Dade Transit, Office of Civil Rights and Labor Relations, 701 NW 1st Court, Suite 1700, Miami, FL 33136.

*Attention: Maud Lizano, MDT ADA Coordinator. 786-469-5478, Fax: 786-469-5589,
E-mail: mlizano@miamidade.gov*