

Pipeline

Fall 2015

MIAMI-DADE COUNTY

N e w s l e t t e r

For Customers of the Miami-Dade Water and Sewer Department



MIAMI-DADE COUNTY

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Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:
Customer Service: 305-665-7477
Hours: 8 a.m. - 4:30 p.m.

Internet: www.miamidade.gov/water

"Can the Grease" this holiday season!

The Miami-Dade County Water and Sewer Department (WASD) and the Regulatory and Economic Resources Department (RER) would like to remind you this holiday season not to dump cooking grease or oil down

DO NOT dump cooking grease or oil down your kitchen drain!

your kitchen drain. In doing so, you'll help protect the environment and avoid a potentially costly repair bill.

Grease and oil poured into a kitchen or other drain, even a toilet, can harden inside your home's plumbing pipes. This can lead to a clog and sewage backing up into your home - something nobody wants at any time, let alone during the holidays.

And if the blockage in your pipes is bad enough, you may have to call someone to your home for a costly repair that can become even more expensive if it has to be done on a holiday.

To avoid this, don't empty oil or grease into your kitchen sink, even if you have a waste disposal system. Instead, pour your used grease and oil into a metal can or a heat resistant oven bag, let it cool a few minutes, and then throw it in the trash. To further reduce the amount of grease that enters your home's pipes, be sure to scrape or wipe as much food as possible off dishes and pans before putting them to wash in the sink or dishwasher.

For more information on how you can "Can the Grease," visit us at www.miamidade.gov/water.





Miami-Dade Water and Sewer Department to change water chlorination method for two-week period

Did you know...

That WASD treats on average 308 million gallons of water per day and 290 million gallons of wastewater per day as the department serves nearly 2.3 million customers around the clock?

The Miami-Dade Water and Sewer Department (WASD) will change its method of chlorination at each of its regional water treatment facilities for two weeks, beginning Monday, Nov. 2nd and ending Sunday, Nov. 15th. Specifically, free chlorine, instead of the standard combined chlorine (chloramine) will be used during the treatment process.

Free chlorine is considered an effective method of cleansing water distribution systems. This routine procedure is regularly scheduled each year as a part of a partnership with the Miami-Dade County Department of Health and the Department of Regulatory and Economic Resources (RER).



County residents may experience some chlorine smell and/or taste in their water during this short-term changeover. This is normal as free chlorine has a slightly different taste and smell than combined chlorine. The temporary change does not cause adverse health effects and is a necessary part of WASD's ongoing efforts to provide safe, potable drinking water to Miami-Dade County residents.

It is the priority of the WASD to provide safe, reliable service to its customers. For additional information about Department services and programs, visit www.miamidade.gov/water.

WASD System Upgrades progressing, benefitting community through improved service, providing positive fiscal impact

The Miami-Dade Water and Sewer Department's Pump Station Improvement Program (PSIP) is one of the components of the department's Multi-Year Capital Improvement Program and it is well underway.

PSIP consists of 119 improvements projects to pump stations and force mains within 112 basins that must come into Federal Regulation Compliance by dates set by the United State Environmental Protection Agency (USEPA) between December 31, 2015 and December 31, 2021.

In the first 4 months of the program, 100 percent of the remedial plans were completed. As of September 2015, 29 projects are in the design phase and 21 projects are now in procurement or have been

awarded for construction. This program is tailored to small business contractors as the project improvements are less than the \$1 million dollar mark. Every month, the program moves projects into the design phase and promptly into the procurement process for construction award.

Of the 17 initial basins, five already have been certified as being in compliance with the Federal Requirements, and it is anticipated that all remaining 12 basins will follow to comply

with the December 31, 2015 deadline. As of the end of August 2015, this represents an investment of close to \$12 million dollars in the community.

PSIP also includes an Infiltration/ Inflow Repair Program for 47 basins to repair and rehabilitate sections of the sewer system. The PSIP program already is implementing these improvements to 43 of the 47 basins.

