

Pipeline

Fall 2014

MIAMI-DADE COUNTY

Newsletter

For Customers of the Miami-Dade Water and Sewer Department



MIAMI-DADE COUNTY

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Property Appraiser

Robert A. Cuevas, Jr.
County Attorney

Bill Johnson
Director

Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:

Customer Service 305-665-7477
Hours: 8 a.m. - 4:30 p.m.

Internet: www.miamidade.gov/water

WASD office moving temporarily



To accommodate construction taking place at the Caleb Center (5400 NW 22 Ave. Suite 102), the WASD Service Center located there will temporarily move to the MLK Plaza building located at 2525 NW 62 St. The Caleb office will close at noon, Nov. 6th and the center will reopen at 8 a.m. Nov. 7th at MLK. The MLK Service Center will be open Mondays through Fridays from 8 a.m. to 4:30 p.m.

WASD's CIP will upgrade infrastructure, generate jobs, economic impact

Miami-Dade County's Water and Sewer Department (WASD) delivers safe, potable drinking water to nearly 2.3 million people every day – more than the total population of 15 states. The largest water and sewer utility in the Southeastern United States, the department is undertaking the largest Capital Improvement Program (CIP) in Miami-Dade County history, which will have far reaching benefits to the community in terms of health, environmental, as well as economic.

Aging infrastructure is not just an issue in Miami-Dade County. The American Society of Civil Engineers rated the nation's water and wastewater systems a "D" grade.

During the next two decades, the County will invest approximately \$13.5 billion to enhance and upgrade WASD's infrastructure utilizing state-of-the-art technology. It will be an economic engine that creates 16,470 new jobs over the next 10 years, increases service capacity that will support more businesses to open in the community, improves the reliability and sustainability of the water and sewer system, as well as generating \$24.9 billion in economic output.



Avoid costly repair bills.

“Can the Grease” this holiday season!

Did you know...

that it takes 698.5 gallons of water to produce one 1/3 pound cheeseburger with one slice of cheese, a slice of tomato, a lettuce leaf, and bun?

The Miami-Dade County Water and Sewer Department (WASD) and the Regulatory and Economic Resources Department (RER) would like to remind you this holiday season not to dump cooking grease or oil down your kitchen drain. In doing so, you'll help protect the environment and avoid a potentially costly repair bill.

Grease and oil poured into a kitchen or other drain, even a toilet, can harden inside your home's plumbing pipes. This can lead to a clog and sewage backing up into your home - something nobody wants at any time, let alone during the holidays. And if the blockage in your pipes is bad enough, you may have to call someone to your home for a costly repair that can become even more expensive if it has to be done on a holiday.

To avoid this, don't empty oil or grease into your kitchen sink, even if you have a waste disposal system. Instead, pour your used grease and oil into a metal can or a heat resistant oven bag, let it cool a few minutes, and then throw it in the trash. To further reduce the amount of grease that enters your home's pipes, be sure to scrape or wipe as much food as possible off dishes and pans before putting them to wash in the sink or dishwasher.

For more information on how you can “Can the Grease,” visit us at www.miamidadewater.gov.



WASD gets Social

WASD has debuted its official Facebook and Twitter pages. These social media pages allow WASD to relay information to Miami-Dade County residents, businesses, and visitors in real time on a platform that many customers already use on a daily basis. Both pages aim to keep customers informed and engaged by communicating information regarding WASD service alerts, events, new programs, water conservation tips and department and County initiatives.

Miami-Dade Water and Sewer can be found on:

 Facebook: www.facebook.com/miamidadewater

 Twitter: [@miamidadewater](https://twitter.com/miamidadewater)

