

# Pipeline

Spring 2015

**MIAMI-DADE COUNTY**

**Newsletter**  
For Customers of the Miami-Dade Water and Sewer Department



## MIAMI-DADE COUNTY

Carlos A. Gimenez  
Mayor

### Board of County Commissioners

Jean Monestime  
Chairman

Esteban Bovo, Jr.  
Vice Chair

Barbara J. Jordan  
District 1

Daniella Levine Cava  
District 8

Jean Monestime  
District 2

Dennis C. Moss  
District 9

Audrey M. Edmonson  
District 3

Sen. Javier D. Souto  
District 10

Sally A. Heyman  
District 4

Juan C. Zapata  
District 11

Bruno A. Barreiro  
District 5

José "Pepe" Díaz  
District 12

Rebeca Sosa  
District 6

Esteban Bovo, Jr.  
District 13

Xavier L. Suarez  
District 7

Harvey Ruvin  
Clerk of Courts

Pedro J. Garcia  
Property Appraiser

Robert A. Cuevas, Jr.  
County Attorney

Lester Sola  
Director

## WASD partners with New Multi-lingual Traffic App to bring customers up to date info about construction, road closures

The Miami-Dade Water and Sewer Department is partnering with Audible Broadcasting Company and their new revolutionary new app - Audio Traffic Miami Dade – that provides residents and visitors with up-to-the-minute traffic reports, law enforcement bulletins and community news that they can hear right from their Apple or Android device.

WASD provides information about emergency road closures due to pipe failures or emergency infrastructure repairs and will also be working with the company to include planned road closures due to construction projects related to the department's two-decade Capital Improvement Plan.

To hear the broadcasts, all a user has to do is download the Miami-Dade Audio Traffic app from the Apple App or Google Play stores. Audio Traffic Miami-Dade will have the capability of delivering traffic reports both in English and Spanish, right to your smart phone.

Additionally to delivering audible traffic reports right to your mobile devices, Audio Traffic will give residents and visitors Public Safety and Community Information Bulletins regarding:

- Information from County Hall regarding County programs and services
- Interactive alerts about neighborhood or community criminal activity
- News about civic and cultural events
- Information about missing and endangered people and children



## Miami-Dade Water and Sewer Department unveils new tunnel boring machine named after Miami's first black millionaire, pioneer entrepreneur



**The Miami-Dade Water and Sewer Department (WASD) recently unveiled its new Tunnel Boring Machine (TBM) and christened it Dorsey after Miami pioneer resident D. A. Dorsey, an influential entrepreneur who was Miami's first black millionaire.**

Students from Miami-Dade County's Science, Technology, Engineering and Mathematics (STEM) magnet schools were invited to participate in naming the TBM, which will be used to bore 75 feet underground and install a 60-inch sewer main from Fisher Island to the Central District Waste Water Treatment Plant on Virginia Key. Students from MAST Academy submitted Dorsey as the name based on his historical tie and impact to the community.

For more information on the TBM, [click here](#).

Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:

Customer Service: 305-665-7477  
Hours: 8 a.m. - 4:30 p.m.

Internet: [www.miamidade.gov/water](http://www.miamidade.gov/water)



## Did you know...

that WASD released its 2014 Water Quality Report-also known as the Consumer Confidence Report (CCR)? The CCR provides a snapshot of drinking water quality each year based on the prior year's testing results. WASD staff works 24-hours-a-day, year-round to ensure that high quality drinking water is available to its customers. Every water utility in the United States is required by the U.S. Environmental Protection Agency (EPA) to produce an annual CCR and distribute a copy to each of its billed customers by July 1st. To view the CCR, [click here](#).

# 311 and the Miami-Dade Water and Sewer Department Team Up

**The Miami-Dade Water and Sewer Department (WASD) is not only committed to providing safe drinking water and reliable wastewater services for its nearly 2.3 million customers on a daily basis, but also playing a role in educating our customers as to how we conduct our field services to assist them in maintaining their safety.**

It is important to note that department employees would never need to enter a customer's home to conduct business. The department has teamed up with Miami-Dade County's 311 Call Center so residents may now call to verify the identity of WASD employees performing field work in their neighborhood.

Safety is paramount not only for our employees in how we conduct our business, but also ensuring that the residents we work for also feel safe. We can all play a role in protecting our family, friends and neighbors.

For more information about the department, including the WASD Customer Safety Tip Sheet, go [www.miamidade.gov/water](http://www.miamidade.gov/water).

## WASD Safety Tips

- ✓ **Miami-Dade Water and Sewer employees always wear properly marked uniforms** that identify themselves as Miami-Dade County employees for WASD. Photos of the various WASD crews in their respective uniforms can be viewed on the department website.
- ✓ **WASD employees also drive Miami-Dade County marked vehicles** when conducting department business. Examples of WASD vehicles can be viewed [here](#).
- ✓ **WASD employees also will display proper department Identification Cards** while conducting business on behalf of the department.
- ✓ **WASD employees in most cases will never have to access a customer's property** to conduct services, let alone have to enter a customer's home. In many cases, the department will also proactively provide advance notice to customers when large scale construction jobs are taking place near their home and list department staff contact information so customers can obtain additional information.



## Is Your Pool Safe?

### Faulty underwater pool lights are a danger!

The Miami-Dade County Department of Regulatory and Economic Resources (RER) has established a reduced permit fee of \$65 to change existing pool lights to low-voltage lights, which can help prevent serious injuries caused by faulty underwater pool lights. Since 1990,

60 electrocutions and nearly 50 serious electrical shocks have been reported involving electrical hazards in and around swimming pools, including in Miami-Dade County. Thirteen of the 60 electrocutions and shocks came from faulty underwater pool lights. To help prevent additional deaths or injuries, Miami-Dade residents are encouraged to have their pool lights inspected by a licensed electrician and to change existing 120-volt pool lights to a safer low-voltage pool light.

**Electrocutions and shocks came from faulty underwater pool lights**

In October 2014, the Miami-Dade Board of County Commissioners approved the Swimming Pool Light Ordinance, which requires the installation of a low-voltage light for all new residential pools that include an underwater light. Existing residential pools with lights are also required

to meet the new low-voltage requirements at the time of repair or alteration of an existing pool light. The ordinance provides residential pools the same level of lighting requirements and protection that are applicable to commercial pools. Homeowners also have a no-cost option: to disconnect the power to the pool light at the electrical panel.

The reduced permit fee of \$65, down from \$130, to change existing pool lights to low-voltage lights is the same for the removal of existing pool lights in unincorporated Miami-Dade County homes.

To obtain the swimming pool light permit, hire a licensed and insured electrical contractor. To confirm you are hiring a valid contractor, visit [www.miamidade.gov/permits/swimming-pool-light.asp](http://www.miamidade.gov/permits/swimming-pool-light.asp), or for more information, call 786-315-2880.