

Summer 2014

Pipeline



Newsletter

For Customers of the Miami-Dade Water and Sewer Department



MIAMI-DADE COUNTY

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Property Appraiser

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County Attorney

Bill Johnson
Director

Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:

Customer Service 305-665-7477
Hours: 8 a.m. - 4:30 p.m.

Internet: www.miamidade.gov/water

Save Time and Postage By Paying Your Water Bill Online



The Miami-Dade Water and Sewer Department (WASD) offers numerous ways for customers to pay their water bills electronically, which is convenient and can be done from any computer at any time of the day.

One such option is ePayBill, a convenient service that enables the customer to:

- Reduce the amount of time you spend writing checks
- Save on postage costs
- Never worry about a payment being lost in the mail
- Eliminate the need to wait in line at payment centers

Once a bill is produced, the customer receives an email that links the electronic Water & Sewer Bill. You can view and pay your current bill, as well as review your previous billing statement beginning with your enrollment date. ePayBill utilizes secure log-ons and industry standard encryption to ensure that all of your personal and account information is protected.

Express Pay

You can also make a one-time payment using a checking or savings account. This service is free of charge and you must have your bank account and bank routing numbers ready.

Pay with Credit Card

You can make a one-time payment with you Master Card, Visa, American Express or Discover Card. Please note the maximum payment per transaction with this method is \$400 and the credit card processing company will charge you a \$3.95 convenience fee.

E-Pay Water Bill

You can also enroll in e-Pay, an automated method of receiving your bill online. You can also use this option to view your bill online. This service is free of charge.

For more information about your online bill paying options or to sign up for a service, please go to www.miamidade.gov/water or [click here](#).

Did you know...

That trees reduce air-conditioning costs by providing shade, while a good landscape improves a home's appearance. Trees also help increase a property's real estate value and reduce flooding by absorbing excess rain water. And you can get two free trees at one of this year's Adopt a Tree events from 9 a.m. to noon on July 26th in Homestead or Sept. 14th at Miami Dade College North Campus. For more information, call 305-372-6784.

Mosquito season is here!

With mosquito season here, the Miami-Dade County Public Works and Waste Management Department's Mosquito Control Unit reminds you that mosquitoes carry a number of potentially serious diseases, including dengue, West Nile virus and, of recent concern in the Caribbean area, chikungunya.

You can protect yourself and your family if you Drain and Cover:

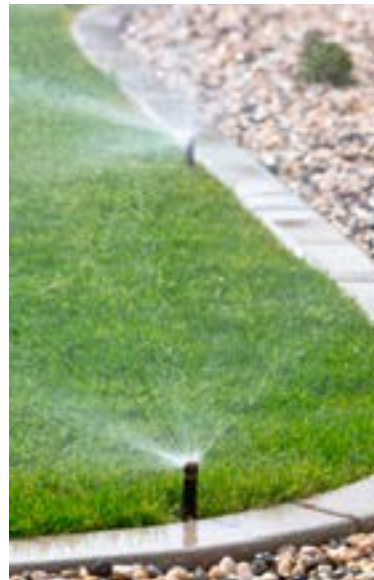
- Discard containers in your yard that can hold water
- Drain water from toys, kid's pools, flower pots, any item that holds water
- Avoid the outdoors during dawn and dusk, when mosquitoes are active
- If you must be outdoors, cover yourself—wear long sleeved, light-colored, loose clothing
- Put on mosquito repellent when you go outdoors
- Cover your doors and windows with screens to keep mosquitoes out of your house



To request a mosquito inspection or to report a mosquito nuisance, please call 3-1-1. For more information on mosquito control in Miami-Dade County, visit www.miamidade.gov/publicworks or [click here](#).

July is Smart Irrigation Month

Outdoor irrigation accounts for up to 50 percent of water use in Florida and up to 50 percent of the water applied to lawns is lost to evaporation - some households may lose up to 70 gallons of water each day. In order to conserve as much of our precious water as possible, we must be vigilant especially when watering our lawns to make every drop count.



For this reason, the Irrigation Association has named July "Smart Irrigation Month." This July, take a few minutes to identify ways that you and your family can become more water efficient and still maintain beautiful yards and landscaping. One such way to save water and money is to take advantage of the WASD's free evaluations for single family homeowners of their irrigation systems.

Rebates can be earned if recommendations are implemented as a part of the Irrigation System Evaluation and Rebate Program. The evaluation will detail to the homeowner how to make their irrigation system more water-efficient. Homeowners who implement the recommendations and provide verification of the retrofits will qualify for up to \$400 in rebates, per fiscal year for up to three years. Homeowners do not need to implement all recommendations at once to be eligible for rebates. They can implement the retrofits for what works best for their system and their budget.

For more information on this and other water conservation programs, go to www.miamidade.gov/waterconservation or [click here](#).



Call Before You Dig

Planning a home improvement job?

Planting a tree? Installing a fence or deck? Wait.

Here's what you need to know first: Whether you are planning to do it yourself or hire a professional, smart digging means calling **8-1-1** before each job. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs. The depth of utility lines varies and there may be multiple utility lines in a common area. Digging without calling can disrupt service to an entire neighborhood, harm you and those around you and potentially result in fines and repair costs. Calling **8-1-1** before every digging job gets your underground utility lines marked for free and helps prevent undesired consequences.