



**CONTRACT AWARD SHEET**  
**INTERNAL SERVICES DEPARTMENT**  
**PROCUREMENT MANAGEMENT SERVICES**

**BPO NO.:** ABCW1500056  
ABCW1500057 (POLICE)

**BID NO.:** FB-00049

**Previous Bid No.:** 8916-0/14

**TITLE:** PROFESSIONAL INTERPRETING AND TRANSLATION SERVICES

**COMMODITY CODE NO.:** 961-75

**OTR YEARS:** N/A

**LIVING WAGE APPLIES:**  
 YES  NO

**CONTRACT PERIOD:** NOVEMBER 1, 2014 through OCTOBER 31, 2019

**AWARD BASED ON MEASURES:**  YES  NO

**PCO 1: INGRID BERNAL**  
**PHONE: 305-375-4211**

- SBE Set Aside
- SBE Goal
- Local Preference
- Prevailing Wages (Reso. 90-143)
- Living Wage
- Bid Preference:  SBE  Micro SBE
- CSBE Level

**PART #1: VENDOR AWARDED**

**F.E.I.N.:** 371571267 01  
**VENDOR:** VOIANCE LANGUAGE SERVICES, LLC  
**STREET:** 5780 NORTH SWAN ROAD  
**CITY/STATE/ZIP:** TUCSON, ARIZONA 85718  
**F.O.B. TERMS:** DESTINATION  
**PAYMENT TERMS:** NET 30  
**DELIVERY:** AS REQUIRED  
**TOLL FREE PHONE #** (866) 742-9080, EXT 1850  
**PHONE:** (866) 742-9080, EXT 1850  
**FAX:** (520) 745-9022  
**E-MAIL:** [MBERNARD@VOIANCE.COM](mailto:MBERNARD@VOIANCE.COM)  
**CONTACT PERSON:** MICHAEL BERNARD

**F.E.I.N.:** 273513953 01  
**VENDOR:** AVAZA LANGUAGE SERVICES CORPORATION  
**STREET:** 5209 LINBAR DRIVE, SUITE 603  
**CITY/STATE/ZIP:** NASHVILLE, TENNESSE 37211  
**F.O.B. TERMS:** DESTINATION  
**PAYMENT TERMS:** NET 30  
**DELIVERY:** AS REQUIRED  
**TOLL FREE PHONE #** (615) 534-3404  
**PHONE:** (800) 482-8292  
**FAX:** (615) 810-8506  
**E-MAIL:** [J.KIM@AVAZA.CO](mailto:J.KIM@AVAZA.CO)  
**CONTACT PERSON:** JENNY KIM

**F.E.I.N.:** 541725423 02  
**VENDOR:** ALLWORLD LANGUAGE CONSULTANTS, INC.  
**STREET:** 172 ROLLINS AVENUE  
**CITY/STATE/ZIP:** ROCKVILLE, MARYLAND 20852  
**F.O.B. TERMS:** DESTINATION  
**PAYMENT TERMS:** NET 30  
**DELIVERY:** AS REQUIRED  
**TOLL FREE PHONE #** NONE  
**PHONE:** (301) 881-8884  
**FAX:** (301) 881-6877  
**E-MAIL:** [SCANDIFFIO@AOLINC.COM](mailto:SCANDIFFIO@AOLINC.COM)  
**CONTACT PERSON:** CARLOS SCANDIFFIO

**F.E.I.N.:** 911506430 01  
**VENDOR:** CORPORATE TRANSLATION SERVICES, INC.  
**STREET:** 911 MAIN STREET, SUITE 10  
**CITY/STATE/ZIP:** VANCOUVER. WASHINGTON 98660  
**F.O.B. TERMS:** DESTINATION  
**PAYMENT TERMS:** NET 30  
**DELIVERY:** AS REQUIRED  
**TOLL FREE PHONE #** (800) 208-2620  
**PHONE:** (360) 433-0441  
**FAX:** (360) 433-0441  
**E-MAIL:** [RFP@CTSLANGUAGELINK.COM](mailto:RFP@CTSLANGUAGELINK.COM)  
**CONTACT PERSON:** SARAH GAMBLE

**F.E.I.N.:** 043731850 01  
**VENDOR:** ALL GLOBAL SOLUTIONS INTERNATIONAL, INC.  
**STREET:** 210 VIA VILLAGIO  
**CITY/STATE/ZIP:** HYPULUXO, FLORIDA 33462  
**F.O.B. TERMS:** DESTINATION  
**PAYMENT TERMS:** NET 30  
**DELIVERY:** AS REQUIRED  
**TOLL FREE PHONE #** (800) 896-7030  
**PHONE:** (561) 889-6488  
**FAX:** (561) 658-4882  
**E-MAIL:** [ALEXM@ALLGSI.COM](mailto:ALEXM@ALLGSI.COM)  
**CONTACT PERSON:** ALEXANDRE MONOT

**PART #2: ITEMS AWARDED**

**PRIMARY GOURP A**  
**VOIANCE LANGUAGE SERVICES, LLC**

<b>GROUP A - Bidder shall furnish all labor, equipment and supervision necessary to supply oral professional interpreting services for Miami Dade Police Department 911 Center on a 24 hour, 7 days a week.</b>		
Line Item	Description	Unit Price Per Minute
1.A	Peak Time - Romance, Other European, and Oriental and Arabic 6:00 am to 6:00 pm	<b>\$0.68</b>
2.A	Non-Peak Time - Romance, Other European, and Oriental and Arabic 6:00 am to 6:00 pm	<b>\$0.68</b>

**SECONDARY GROUP A**  
**AVAZA LANGUAGE SERVICES CORPORATION**

<b>GROUP A - Bidder shall furnish all labor, equipment and supervision necessary to supply oral professional interpreting services for Miami Dade Police Department 911 Center on a 24 hour, 7 days a week.</b>		
Line Item	Description	Unit Price Per inute
1.A	Peak Time - Romance, Other European, and Oriental and Arabic 6:00 am to 6:00 pm	<b>\$0.64</b>
2.A	Non-Peak Time - Romance, Other European, and Oriental and Arabic 6:00 am to 6:00 pm	<b>\$0.75</b>

**PRIAMRY GROUP B**  
**ALLWORLD LANGUAGE CONSULTANTS, INC.**

<b>GROUP B - Oral interpreting services on an as needed basis for various Miami Dade County Departments. The bidder shall provide pricing for the following languages per hour.</b>		
Line Item	Description	Unit Price Per Hour
1.B	Romance Languages	<b>\$62.50</b>
2.B	Other European	<b>\$64.50</b>
3.B	Oriental and Arabic	<b>\$69.50</b>

**SECONDARY GROUP B**  
**CORPORATE TRANSLATION SERVICES, INC.**

<b>GROUP B - Oral interpreting services on an as needed basis for various Miami Dade County Departments. The bidder shall provide pricing for the following languages per hour.</b>		
Line Item	Description	Unit Price Per Hour
1.B	Romance Languages	<b>\$75.00</b>
2.B	Other European	<b>\$85.00</b>
3.B	Oriental and Arabic	<b>\$95.00</b>

**PRIMARY GROUP C**  
**ALL GLOBAL SOLUTIONS INTERNATIONAL, INC.**

<b>GROUP C - Translating of written documents services to include typesetting and printing on an as needed when needed basis for various Miami Dade County Departments. The bidder shall provide pricing for the following languages per source language word.</b>		
Line Item	Description	Unit Price Per Word
1.C	Romance Languages	<b>\$.10</b>
2.C	Other European	<b>\$.11</b>
3.C	Oriental and Arabic	<b>\$.12</b>

**SECONDARY GROUP C**  
**ALLWORLD LANGUAGE CONSULTANTS, INC.**

<b>GROUP C - Translating of written documents services to include typesetting and printing on an as needed when needed basis for various Miami Dade County Departments. The bidder shall provide pricing for the following languages per source language word.</b>		
Line Item	Description	Unit Price Per Word
1.C	Romance Languages	<b>\$0.128</b>
2.C	Other European	<b>\$0.185</b>
3.C	Oriental and Arabic	<b>\$0.19</b>

**PRIAMRY GROUP D**  
**ALLWORLD LANGUAGE CONSULTANTS, INC.**

<b>GROUP D - Emergency interpreting and translation services for Group B and C</b>		
<b>Emergency Services for oral interpreting of written documents services (90 minute turnaround time) on a per hour basis for the following:</b>		
Line Item	Description	Unit Price Per Hour
1.D	GROUP B	<b>\$65.00</b>
<b>Emergency Services for oral translation (24 hour turnaround time) on a per word basis for the following:</b>		
Line Item	Description	Unit Price Per Word
2.D	GROUP C	<b>\$.20</b>

**NO SECONDARY FOR GROUP D**

**PART #3: AWARD INFORMATION**

BCC  DPM AWARD DATE: 10/30/14

**AGENDA ITEM #: N/A**

**PURCHASING DIVISION RELEASE DATE: 10/15/14**

**OTR YEAR: NONE**

**ADDITIONAL ITEMS ALLOWED:**

**SPECIAL CONDITIONS: NONE**

**TOTAL CONTRACT VALUE: \$584,255.00**

<u>USER DEPARTMENT(S)</u>	<u>DOLLAR ALLOCATED</u>
CORRECTIONS	\$ 50,000.00
COMMUNITY INFORMATION & OUTREACH	\$123,255.00
ISD/RISK MANAGEMENT	\$ 10,000.00
JUVENILE SERVICES	\$ 1,000.00
POLICE	\$350,000.00
RER	\$ 25,000.00
VIZCAYA	\$ 25,000.00

DEPARTMENT OF PROCUREMENT MANAGEMENT  
 PURCHASING DIVISION