CONTRACT AMENDMENT NO. 3

Contract Number: SS8554-2/20 (Executed March 20, 2008)

Contract Title: NICE Digital Video/Audio Recording System (DVARS) Support Services & Maintenance Agreement

Contractor: NICE Systems Inc.
301 Route 17 North, 10th Floor
Rutherford, New Jersey 07070

This Contract Amendment ("Amendment #3") amends the original Contract No. SS8554-2/20 dated March 20, 2008 between Miami-Dade County ("County") and NICE Systems, Inc. ("NICE"), which was previously amended by Amendment 1 and Amendment 2, (collectively, the "Contract").

The Contract provides the Miami-Dade Aviation Department (MDAD), Miami-Dade Fire Rescue Department (MDFR), Miami-Dade Transit (MDT) Agency, Miami-Dade Police Department (MDPD), and Miami-Dade Seaport Department (MDSP) with maintenance support services, upgrades and maintenance for the proprietary Digital Video and Audio Recording Systems (DVARS) security system and Audio recording solutions, Digital Video Recording (DVR) located throughout the County. In case of any conflict between the terms of the Contract and this Amendment, the terms of this Amendment shall prevail.

Whereas the County and NICE mutually desire to amend the Contract as set forth below; and

Whereas, all capitalized terms, which are used but not otherwise defined herein, shall have the meaning given to such terms in the Contract; and

Now therefore, the County and NICE agree as follows:

1. Appendix A is hereby modified to incorporate the NICE Maintenance and Support price schedule and scope of services for the Miami-Dade Seaport Department, Miami-Dade Transit Department, Miami-Dade Police Department, and Miami-Dade Fire & Rescue Department set forth in Attachment 1, attached hereto and incorporated herein by reference,
2. The NICEVision Price List shown in Appendix A (pages 6 through 73)is hereby replaced in its entirety with the price list set forth in Attachment 2, attached hereto and incorporated herein by reference.
3. Except as herein modified, all other provisions of the Contract remain in full force and effect as though fully set forth herein.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment#3 to be executed by their duly authorized representatives as of the date hereof.

NICE Systems, Inc.

By: _____

Name: Barak Eilam

Title: General Manager, Enterprise

Date: 5/16/12

By: _____

Name: Guy Tanchuma

Title: VP, Finance, Americas

Date: 5/16/12

Miami-Dade County, Florida

By: _____

Name: Melissa Adames

Title: Procurement Contracting Manager

Date: June 6, 2012

Attest: _____
Clerk of the Board

6/8/12

COUNTY COMMISSIONERS DADE COUNTY FLORIDA

Approved as to form and legal sufficiency

_____
Assistant County Attorney

ATTACHMENT 1

NICE Maintenance and Support Price Schedule & Scope of Services

A. Miami-Dade Seaport Department

24 * 7 Phone Support Access

i. Customers have access to the Customer Support Center (CSC) 24 by 7 (additional charges may apply, based on the service required and the terms of the contract). The CSC can be reached by any of the 3 following methods:

ii. Telephone: 1-800- NICE-611

iii. E-mail support.americas@nice.com

iv. Fax 1-800-663-5601

v. Customers calling into the center will have access to Tier 1-3 resources based on entitlement and the severity of their call.

a. A Tier 1 engineer's primary responsibility is to answer incoming technical support calls then triage the reported problem. In addition, they will build a repair ticket, set criticality and begin troubleshooting.

b. A Tier 2 engineer's responsibility is to further research a problem by probing deeper into the environment and performing more in-depth troubleshooting. In addition, Tier 2 engineers install Service Packs, download log files, etc.

c. Tier 3 engineers provide even greater in-depth, advanced and extremely technical responsibilities. In addition, Tier 3 identifies major bug/software anomalies that would normally require a new Service Pack, Hot Fix or code change. Tier 3 will interface with R&D/Tier 4 in Israel when appropriate.

d. R&D/Tier 4 engineers provide additional technical support to the US Customer Support staff. Typically, this support is used for any issues that are not resolved by the US Customer Support staff. All communication R&D to resolve issues, or for issue status, will be made through the US Support staff only.

vi. Extended Maintenance and Support Services Schedule for the Products described in Table 1 – Miami Dade Seaport:

Description of Maintenance and Support	Maintenance Term	Maintenance Cost	Services, Spare Parts, and Warranty
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/10 - 09/30/11	$57,636	$30,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/11 - 09/30/12	$63,999	$30,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/12 - 09/30/13	$68,479	$30,000

Description of Maintenance and Support	Maintenance Term	Maintenance Cost	Services, Spare Parts, and Warranty
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/13 - 09/30/14	$73,272	$40,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/14 - 09/30/15	$78,402	$40,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/15 - 09/30/16	$83,890	$60,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/16 - 09/30/17	$89,762	$60,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/17 - 09/30/18	$96,045	$60,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/18 - 09/30/19	$102,768	$60,000
Extended S/W Only Contract For System Integrator - Mon. to Sun. - 24/7	10/01/19 - 09/30/20	$109,962	$60,000
	SUBTOTALS	**$824,215**	**$470,000**
		GRAND TOTAL	**$1,294,215**

Table 1 - Miami Dade Seaport		
NICE Serial #	**Description**	**Qty**
46207401	NiceVision PURE IP BASIC RECORDER	1
46207402	NiceVision PURE IP BASIC RECORDER	1
46207403	NiceVision PURE IP BASIC RECORDER	1
46207404	NiceVision PURE IP BASIC RECORDER	1
46207405	NiceVision PURE IP BASIC RECORDER	1
46207406	NiceVision PURE IP BASIC RECORDER	1
46207407	NiceVision PURE IP BASIC RECORDER	1
46207408	NiceVision PURE IP BASIC RECORDER	1
46207409	NiceVision PURE IP BASIC RECORDER	1
46207410	NiceVision PURE IP BASIC RECORDER	1

46207411	NiceVision PURE IP BASIC RECORDER	1
46207412	NiceVision PURE IP BASIC RECORDER	1
46207413	NiceVision PURE IP BASIC RECORDER	1
46207414	NiceVision PURE IP BASIC RECORDER	1
46207415	NiceVision External Raids	1
46207416	NiceVision External Raids	1
46207417	NiceVision External Raids	1
46207418	NiceVision External Raids	1
46207419	NiceVision® Encoders	1
46207420	NiceVision® NVD	1
46207421	NiceVision® NVD	1
46207422	NiceVision® NVD	1
46207423	NiceVision® NVD	1
46207429	NiceVision® Encoders	1
46469601	NiceVision® Encoders	1
46762501	UPGRADE KIT NICEVISION	1
46762502	UPGRADE KIT NICEVISION	1
46762503	UPGRADE KIT NICEVISION	1
46906301	NiceVision PURE IP BASIC RECORDER	1
46906302	NiceVision PURE IP BASIC RECORDER	1
46906303	NiceVision External Raids	1

B. Miami-Dade Transit Department

i. Gold level – 20% of list price

Description	Response
This option is available to customers where the location of the equipment is within a 4-hour drive time to most major metropolitan areas (identified at time of purchase). Authorization of Call Center Director required Support Coverage	Twenty-four (24) hours, seven (7) days per week
Call Back Response Time	Sixty (60) minutes after receipt of call from authorized representative
On-Site Response Time for Priority 1 Service Issues	Four (4) hours

24 * 7 Phone Support Access

i. Customers have access to the Customer Support Center (CSC) 24 by 7 (additional charges may apply, based on the service required and the terms of the contract). The CSC can be reached by any of the 3 following methods:

ii. Telephone: 1-800- NICE-611

iii. E-mail support.americas@nice.com

iv. Fax 1-800-663-5601

v. Customers calling into the center will have access to Tier 1-3 resources based on entitlement and the severity of their call.

a. A Tier 1 engineer's primary responsibility is to answer incoming technical support calls then triage the reported problem. In addition, they will build a repair ticket, set criticality and begin troubleshooting.

b. A Tier 2 engineer's responsibility is to further research a problem by probing deeper into the environment and performing more in-depth troubleshooting. In addition, Tier 2 engineers install Service Packs, download log files, etc.

c. Tier 3 engineers provide even greater in-depth, advanced and extremely technical responsibilities. In addition, Tier 3 identifies major bug/software anomalies that would normally require a new Service Pack, Hot Fix or code change. Tier 3 will interface with R&D/Tier 4 in Israel when appropriate.

d. R&D/Tier 4 engineers provide additional technical support to the US Customer Support staff. Typically, this support is used for any issues that are not resolved by the US Customer Support staff. All communication R&D to resolve issues, or for issue status, will be made through the US Support staff only.

vi. Gold level Maintenance and Support Services – 20% of list price for the Products described in Table 2 – Miami Dade Transit:

Description of Maintenance and Support	Maintenance Term	Maintenance Cost
Gold 24/7	09/16/11 - 09/15/12	$16,616
Gold 24/7	09/16/12 - 09/15/13	$17,447
Gold 24/7	09/16/13 - 09/15/14	$18,319
Gold 24/7	09/16/14 - 09/15/15	$19,235
Gold 24/7	09/16/15 - 01/01/16	$5,921
	Total	**$77,538**

Table 2 - Miami Dade Transit		
NICE Serial #	**Description**	**Qty**
44384001	High Density Voice Logger	1
44384002	Site Kit	
	NICE CLS basic server software	1
	Total Recording software license	1
	NICE CLS server license (50 seats)	3
	CLS configured with fixed seating support	1

	Logger activty detection driver	1
	ANI-ALI Annotator	1
	LMR - Single seat	5
	NICE Inform voice channel license	184
	NICE Inform Reconstruction module license	3
	NICE Inform Applications bundle	1

C. Miami-Dade Police Department

i. Gold level Maintenance and Support Services – 20% of list price

Description	Response
This option is available to customers where the location of the equipment is within a 4-hour drive time to most major metropolitan areas (identified at time of purchase). Authorization of Call Center Director required Support Coverage	Twenty-four (24) hours, seven (7) days per week
Call Back Response Time	Sixty (60) minutes after receipt of call from authorized representative
On-Site Response Time for Priority 1 Service Issues	Four (4) hours

24 * 7 Phone Support Access

ii. Customers have access to the Customer Support Center (CSC) 24 by 7 (additional charges may apply, based on the service required and the terms of the contract). The CSC can be reached by any of the 3 following methods:

iii. Telephone: 1-800- NICE-611

iv. E-mail support.americas@nice.com

v. Fax 1-800-663-5601

vi. Customers calling into the center will have access to Tier 1-3 resources based on entitlement and the severity of their call.

a. A Tier 1 engineer's primary responsibility is to answer incoming technical support calls then triage the reported problem. In addition, they will build a repair ticket, set criticality and begin troubleshooting.

b. A Tier 2 engineer's responsibility is to further research a problem by probing deeper into the environment and performing more in-depth troubleshooting. In addition, Tier 2 engineers install Service Packs, download log files, etc.

c. Tier 3 engineers provide even greater in-depth, advanced and extremely technical responsibilities. In addition, Tier 3 identifies major bug/software anomalies that would normally require a new Service Pack, Hot Fix or code change. Tier 3 will interface with R&D/Tier 4 in Israel when appropriate.

d. R&D/Tier 4 engineers provide additional technical support to the US Customer Support staff. Typically, this support is used for any issues that are not resolved by the US

Customer Support staff. All communication R&D to resolve issues, or for issue status, will be made through the US Support staff only.

vii. Gold level Maintenance and Support Services – 20% of list price for the Products described in Table 3 – Miami Dade Police:

Description of Maintenance and Support	Maintenance Term	Maintenance Cost
Gold 24/7	08/30/11 - 08/29/12	$45,936
Gold 24/7	08/30/12 - 08/29/13	$48,233
Gold 24/7	08/30/13 - 08/29/14	$419,537
Gold 24/7	08/30/14 - 08/29/15	$420,262
Gold 24/7	08/30/15 - 01/01/16	$149,913
	Total	**$989,711**

Table 3 - Miami Dade Police		
NICE Serial #	**Description**	**Qty**
45550802	High Density Voice Logger	1
45550803	High Density Voice Logger	1
45550804	High Density Voice Logger	1
45550805	High Density Voice Logger	1
45550806	High Density Voice Logger	1
45550807	High Density Voice Logger	1
45550808	High Density Voice Logger	1
45550809	High Density Voice Logger	1
45550810	High Density Voice Logger	1
45550811	Site Kit	
	NICE Inform server resilience license	1
	NICE Infrom Organizer module software license	1
45550812	Site Kit	
	Storage Center (50 Channels)	19
	Storage Center basic server software	2
	Castle Rock SNMP solution	3
	NICE CLS Basic Server software	8
	Total recording Software license per CLS server	8
	NICE CLS Server license (50 seats)	19
	CLS configured with free seating support	8

	Logger activity detection driver	8
	ANI-ALI Annotator	6
	Last Message Replay Single seat license	92
45550832	High Density Voice Logger	1
45550833	High Density Voice Logger	1
45550836	Site Kit	
	Trunked Radio Recording System Software	1
	Harris EDACS license for 50 recorder channels	1
45550837	Site Kit	
	Trunked Radio Recording System Software	1
	Harris EDACS license for 50 recorder channels	1
45550855	High Density Voice Logger	
45550856	Site Kit	
	NICE Inform voice channel license	96
45763001	Upgrade Kit for High Density Voice Logger	1
45763002	Upgrade Kit for High Density Voice Logger	1
45763003	Upgrade Kit for High Density Voice Logger	1
45763004	Upgrade Kit for High Density Voice Logger	1
45763005	Site Kit	
	NICE CLS Server License (50 seats)	3
	Storage Center (50 channels)	3
	NICE Inform voice channel license	112
46312703	Site Kit	
	NICE Inform Reconstruction Module software license	1
	NICE Inform Reconstruction module fixed user license	23
	Application upgrade from NICE Inform Release 2 to NICE Inform Release 3	1
	NICE Inform voice channel license	132
	NICE Inform Organizer module fixed user license	20
	NICE Inform Monitor module fixed user license	4
	NICE Inform Media Player license	1
	NICE Inform Verify fixed user license	400
	NICE Inform server resilience	1
	NICE Inform Organizer module software license	1
	NICE Inform Server license	1
46576401	High Density Voice Logger	1
46576402	High Density Voice Logger	1
46576403	Site Kit	
	Storage Center (50 channels)	5
	Public Safety VOX driver	1

	CLS bundle for Public Safety	1
46576404	Site Kit	
	CLS bundle for Public Safety	1
	Public Safety VOX driver	1
46576405	Site Kit	
	NICE Inform Media Player license	1
	NICE Inform Reconstruction module fixed user license	4
	NICE Inform Organizer module fixed user license	3
	NICE Inform Monitor module fixed user license	3
	NICE Inform voice channel license	240
46576406	Upgrade Kit for High Density Voice Logger	1
46576407	Upgrade Kit for High Density Voice Logger	1
46576408	Upgrade Kit for High Density Voice Logger	1
46576409	Upgrade Kit for High Density Voice Logger	1

D. Miami-Dade Fire & Rescue Department

Service Level Agreements

i. Silver level Maintenance and Support Services – 15% of list price for the Products described in Table 4 – Miami Dade Fire:

Description	Response
Available anywhere Support Coverage	Eight (8) hours, five (5) days per week. (8 to 5)
Call Back Response Time	Sixty (60) minutes after receipt of call from authorized representative
On-Site Response Time for Priority 1 Service Issues	Six (6) hours

Description of Maintenance and Support	Maintenance Term	Maintenance Cost
Silver 8-5*5	12/13/15 - 01/01/16	$1,494
	Total	**$1,494**

Table 4 - Miami Dade Fire		
NICE Serial #	**Description**	**Qty**
45873401	High Density Voice Logger	1

45873402	VoIP Logger	1
45873403	Site Kit	
	NICE CLS basic server software	1
	Total recording Software license	1
	NICE CLS Server license (50 seats)	3
	CLS Configured with Fixed Seating support	1
	Logger activity detection driver	1
	ANI-ALI Annotator	1
	LMR Single seat	5
	NICE Inform voice channel license	184
	NICE Inform Reconstruction module license	3
	NICE Inform Applications bundle	1
2UX851064N	CLS Server	1
2UX90404PJ	Perform Server	1
2UX90801HR	VoIP Logger (Server)	1

Attachment 2

NiceVision Versions v10.8 SP1 & Net2.5 Pricelist

(All Prices in U.S. Dollars)

April, 2011

Item	Description	PRICE USD $
NV-AMS	Application Management Server (SW Package, per site) , and a single user license for the NiceVision Application Suite	$ 2,000.00
NV-RAMS	Redundant Application Management Server (SW Package, per site) , and a single user license for the NiceVision Application Suite	$ 7,600.00
NV-APP-AUSR	Additional NiceVision Application Suite user license	$ 3,000.00
NV-APP-A5USR	Additional 5 NiceVision Application Suite user licenses	$ 12,000.00
NV-APP-A20USR	Additional 20 NiceVision Application Suite user licenses	$ 20,000.00
NV-APP-A50USR	Additional 50 NiceVision Application Suite user licenses	$ 30,000.00
NV-APP-A100USR	Additional 100 NiceVision Application Suite user licenses	$ 45,000.00
NV-APP-SITE	NiceVision Application Suite site license	$ 60,000.00
CA-SL	NiceVision Video Analytics System License	$ 15,000.00
NV-PDA-SVR	NiceVision PDA Viewer Server software, supporting up to 5 clients per server. Single license per site.	$ 10,000.00
NV-PDA-CLT	NiceVision PDA Viewer Client	400
NV-WEB-SVR-10-USER	NiceVision Web Server software, including 10 user licenses	15000
NV-WEB-AUSR	Additional NiceVision Web Server user license	550
NV-WEB-SVR-SITE	NiceVision Web Server software, site license (for unlimited number of users)	60000
NV-API	API System Developer Kit (SDK)	8000
NV-DOC-CD	Additional NiceVision documentation CD	100
NVE-1002	NiceVision Encoder 1002 supporting either: 2 cameras at up to 15/12.5fps in 4CIF resolution or 30/25fps in 2CIF resolution Or, 1 camera at up to 30/25fps in 4CIF	1030
NVE-1002-PS	Power Supply for NVE 1002	90
NVE-1002-XT	NiceVision Encoder 1002 Extended Temperature supporting either: 2 cameras at up to 15/12.5fps in 4CIF resolution or 30/25fps in 2CIF resolution Or, 1 camera at up to 30/25fps in 4CIF	1600
NVE-1002-XT-E	Environmental Protective Enclosure for NVE 1002 XT	600

NVE-1002-XT-PS	Power Supply for NVE 1002 XT	330
NV-ED-RMKIT	NiceVision Encoder/ Decoder rack mount kit, supporting 4 NVE/NVD 1002 (for non-XT models), or 6 NVE/NVD 1002 Power Supply (for non-XT models) or 5 NVE 1008 Power Supply	180
CA-NET	NiceVision Net™ single license for Video Analytics	1100
NVE-1008	NiceVision MPEG4/H.264 Encoder supporting 8 cameras at 30/25fps in 4CIF resolution, Includes single PS	3500
NVE-1008-RK	Single redundancy kit for NiceVision Encoder 1008, including license and redundancy cable	990
NVE-1008-RPS	Additional power supply for redundancy	90
NVD-1002	NiceVision Decoder 1002 supporting up to 2 video outputs (1U)	1920
NVD-1002-VMX	VMX License Management for NVD 1002	480
NVD-1002-PS	Power Supply for NVD 1002	90
NVD-5104	NiceVision Decoder 5104 supporting up to 4 video outputs (2U)	6504
NVD-5104-VMX	VMX License Management for NVD 5104	1626
NVR-9210	NiceVision NVR 9200 Standard system, 1U, ready for external RAID	7400
NVR-9200-OLS-2TB	NiceVision NVR 9200 Standard system, 1U, with internal 2TB storage (including SML)	7800
SNVR-9410	NiceVision Smart NVR 9400 Enterprise system, 1U, ready for external RAID	10100
NVR-9420-RIN-5-1TB	NiceVision NVR 9400 Enterprise system, 2U, with Internal Hot Swappable Raid-5 (4+1), total of 4TB (including SML)	14800
NVR-9420-RIN-6-1TB	NiceVision NVR 9400 Enterprise system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 5TB (including SML)	16100
SNVR-9610	NiceVision Smart NVR 9600 system, 1U, ready for external RAID	14600
SNVR-9620-RIN-6-1TB	NiceVision Smart NVR 9600/VA system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 5TB (including SML)	22000
NVR-1CH	NiceVision NVR Support for 1 Channel	350
NVR-R	Single redundancy license for NVR	2400
NVR-RMKIT	Rack mount kit for single NVR 92XX, 94XX or 96XX/CA	300

NVR-1AI	Single audio-in channel	140
NVR-1AO	Single audio-out channel	490
NVR-1BDA	Bi-directional Audio (audio-in and audio-out) channel	600
NVR-SW	NiceVision NVR 9000 Software-Only solution	4850
NVC-9410	NiceVision CSS 9400 Enterprise system, 1U, ready for external RAID	10100
NVC-1CH	NiceVision CSS Support for 1 Channel	350
NVC-RMKIT	Rack mount kit for single CSS 9410	300
NVC-SW	NiceVision CSS Software-Only solution	4850
NV-OLS-HDD250	250GB of storage, excluding Storage Manager License	150
NV-OLS-HDD500	500GB of storage, excluding Storage Manager License	165
NV-OLS-HDD750	750GB of storage, excluding Storage Manager License	180
NV-RIN-5-250	Internal Hot Swappable Raid-5 (4+1), total of 1TB, excluding Storage Manager License	3850
NV-RIN-5-500	Internal Hot Swappable Raid-5 (4+1), total of 2TB, excluding Storage Manager License	4000
NV-RIN-5-750	Internal Hot Swappable Raid-5 (4+1), total of 3TB, excluding Storage Manager License	4250
NVS1200-REX5-5-1TB	External hot swappable RAID-5 storage unit for a total of 4 TB net storage, excluding Storage Manager License	9500
NVS1200-REX5-8-1TB	External hot swappable RAID-5 storage unit for a total of 7 TB net storage , excluding Storage Manager License	10150
NVS1200-REX5-11-1TB	External hot swappable RAID-5 storage unit for a total of 10 TB net storage, excluding Storage Manager License	10750
NVS1200-REX5-8-2TB	External hot swappable RAID-5 storage unit for a total of 14 TB net storage, excluding Storage Manager License	11500
NVS1200-REX5-9-2TB	External hot swappable RAID-5 storage unit for a total of 16 TB net storage, excluding Storage Manager License	12250
NV-SML-250GB	Storage Manager License for 250 GB	150
NV-SML-1TB	Storage Manager License for 1 TB	600
NV-APUG	Application management software upgrade, including a single user license for NiceVision's Application Suite (per site)	3500

NV-SSW-PHS	One hour phone support off-business hours (2 hours minimum)	130
NV-SSW-SVF	Site visit weekday during business hours - First day (flight)	2200
NV-SSW-SVD	Site visit weekday during business hours - Additional day	1600
NV-SSW-SVHD	Site visit weekday during business hours - per hour driving	100
NV-SSW-SVHS	Site visit weekday during business hours - per hour on site (minimum 2 hours)	160
NV-SSW-SVHDN	Site visit weekday off-business hours - per hour driving	150
NV-SSW-SVHSS	Site visit weekday off-business hours - per hour on site (minimum 2 hours)	240
NV-SSW-SVF1	Site visit weekends & holidays - first day (flight)	3200
NV-SSW-SVD1	Site visit weekends & holidays - additional day	2600
NV-SSW-SVHD1	Site visit weekends & holidays - per hour driving	150
NV-SSW-SVHS1	Site visit weekends & holidays - per hour on site (minimum 2 hours charge)	260
NV-SUTM-TLD	Phone support per hour during business hours - (increments of 30 minutes) minimum 2 hours	260
NV-SUTM-TLN	Phone support per hour off-business hours - (increments of 30 minutes) minimum 2 hours	300
NV-SUTM-SVF	Site visit weekday during business hours - first day (flight)	3500
NV-SUTM-SVD	Site visit weekday during business hours - additional day	2900
NV-SUTM-SVHD	Site visit weekday during business hours - per hour driving	190
NV-SUTM-SVHS	Site visit weekday during business hours - per hour on site (minimum 2 hours charge)	380
NV-SUTM-SVHDN	Site visit weekday off-business hours - per hour driving	260
NV-SUTM-SVHSN	Site visit weekday off-business hours - per hour on site (minimum 2 hours charge)	520
NV-SUTM-SVF1	Site visit weekends & holidays - first day (flight)	7000
NV-SUTM-SVD1	Site visit weekends & holidays - additional day (flight)	5000
NV-SUTM-SVHD1	Site visit weekends & holidays - per hour driving	350

NV-SUTM-SVHS1	Site visit weekends & holidays - per hour on site (minimum 2 hours charge)	700
NV-SUTM-TCT3D	Technical Certification Training 3-Days at NICE facility (Per student)	3200
NV-SUTM-TCT5D	Technical Certification Training 5-Days at NICE facility (Per student)	3500
NV-SUTM-EUTFD	On Site End User Training - first day	3500
NV-SUTM-EUTAD	On Site End User Training - additional day	2900
CA-PROF-SRV-PAC	Video Analytics Professional Services Package consists of: a site survey, professional consulting services, setup and configuration, and two additional onsite auditing visits.	15000
NV-API-SUP01	SW Engineer API Phone Support per hour (charged in increments of 30 minutes)	320
NV-API-SUP02	SW Engineer unlimited yearly API phone support	19500
NV-RAMS-INST	Redundant AMS Installation Service package	13034
NV-RAMS-INST-NF	Redundant AMS Installation at NICE facility Service package	9000
NVR-RUG-V10	NVR software upgrade from version 10 (SP xx), per Recorder	2500
NV-SUTM- NACS -EUITPKG	On Site End User Training – Package (limited to 2 days)	6400
NV-SUTM- NACS -HCEOW	On Site End Of Warranty Health Check (limited to 2 days)	6400
NV-SUTM-NACS -SYSCOM	On Site System Commissioning (limited to 2 days)	6400
NV-PROF-SRV- NACS -CA1(	Video Analysis Professional Services Per 1 Channel (including site survey, set-up and configuration)	1500
NV-MDVR-1010	NiceVision Mobile DVR 1010	3,530
NV-MDVR-POWC-25	Single 25ft / 7.6m Power cable	192
NV-MDVR-OLS-HDD160	Removable Hard Disk Drive 2.5"– 160GB	540
NV-MDVR-OLS-HDD320	Removable Hard Disk Drive 2.5"– 320GB	840
NV-MDVR-OLS-HDD500	Removable Hard Disk Drive 2.5"– 500GB	1,350
NV-MDVR-CAM-302W-EXHT-PAL	Single external wedge camera with 2.6mm lens size, including heater, PAL system	790

NV-MDVR-CAM-304W-EXHT-PAL	Single external wedge camera with 4mm lens size, including heater, PAL system	790
NV-MDVR-CAM-306W-EXHT-PAL	Single external wedge camera with 6mm lens size, including heater, PAL system	790
NV-MDVR-CAM-308W-EXHT-PAL	Single external wedge camera with 8mm lens size, including heater, PAL system	790
NV-MDVR-CAM-302W-EXHT-NTSC	Single external wedge camera with 2.6mm lens size, including heater, NTSC system	790
NV-MDVR-CAM-304W-EXHT-NTSC	Single external wedge camera with 4mm lens size, including heater, NTSC system	790
NV-MDVR-CAM-306W-EXHT-NTSC	Single external wedge camera with 6mm lens size, including heater, NTSC system	790
NV-MDVR-CAM-308W-EXHT-NTSC	Single external wedge camera with 8mm lens size, including heater, NTSC system	790
NV-MDVR-CAM-302W-EX-PAL	Single external wedge camera with 2.6mm lens size, PAL system	730
NV-MDVR-CAM-304W-EX-PAL	Single external wedge camera with 4mm lens size, PAL system	730
NV-MDVR-CAM-306W-EX-PAL	Single external wedge camera with 6mm lens size, PAL system	730
NV-MDVR-CAM-308W-EX-PAL	Single external wedge camera with 8mm lens size,PAL system	730
NV-MDVR-CAM-302W-EX-NTSC	Single external wedge camera with 2mm lens size,NTSC system	730
NV-MDVR-CAM-304W-EX-NTSC	Single external wedge camera with 4mm lens size, NTSC system	730
NV-MDVR-CAM-306W-EX-NTSC	Single external wedge camera with 6mm lens size, NTSC system	730
NV-MDVR-CAM-308W-EX-NTSC	Single external wedge camera with 8mm lens size, NTSC system	730
NV-MDVR-CAM-502W-INT-PAL	Single internal wedge camera with 2.6mm lens size, including microphone and Infrared illuminators, PAL system	510
NV-MDVR-CAM-504W-INT-PAL	Single internal wedge camera with 4mm lens size, including microphone and Infrared illuminators, PAL system	510
NV-MDVR-CAM-506W-INT-PAL	Single internal wedge camera with6mm lens size, including microphone and Infrared illuminators, PAL system	510
NV-MDVR-CAM-508W-INT-PAL	Single internal wedge camera with 8mm lens size, including microphone and Infrared illuminators, PAL system	510
NV-MDVR-CAM-502W-INT-NTSC	Single internal wedge camera with 2.6mm lens size, including microphone and Infrared illuminators, NTSC system	510
NV-MDVR-CAM-504W-INT-NTSC	Single internal wedge camera with 4mm lens size, including microphone and Infrared illuminators, NTSC system	510
NV-MDVR-CAM-506W-INT-NTSC	Single internal wedge camera with 6mm lens size, including microphone and Infrared illuminators, NTSC system	510

NV-MDVR-CAM-508W-INT-NTSC	Single internal wedge camera with 8mm lens size, including microphone and Infrared illuminators, NTSC system	510	
NV-MDVR-CAM-100R-EX-PAL	Single external rear camera, including microphone and Infrared illuminators, PAL system	510	
NV-MDVR-CAM-100R-EX-NTSC	Single external rear camera, including microphone and Infrared illuminators, NTSC system	510	
NV-MDVR-CAMC-30	Single 30ft / 9.1m transit style camera cable	60	
NV-MDVR-CAMC-55	Single 55ft / 16.7m transit style camera cable	100	
NV-MDVR-BOX	Single Lock Box	300	
NV-MDVR-EASYVIEW	Single EasyView video download unit, including USB Adapter (without power cable)	496	
NV-MDVR-LCDKIT	Single LCD Display Kit, including LCD monitor and connecting cable	1,610	
NV-MDVR-IMPACT	Single impact sensor	470	
NV-MDVR-LED	Single event button with LED	527	
NV-MDVR-GPSKIT	Single GPS with 30ft / 9.1m GPS Harness	510	
NV-MDVR-EX-CAMDEFLECT	Single external wedge camera deflector	150	
NV-MDVR-APP-CMS	Centralized Management Server License per Mobile DVR unit	640	
NV-MDVR-APP-CD	SafeRoute Applications and Documentation CD, includes 5 user licenses for advanced capabilities of SafeRoute View	100	
NV-MDVR-CAMC-30-AUD	Single 30ft / 9.1 m Audio cable for 500 series camera		80
NV-MDVR-CAMC-65-100R	Single 65ft / 19.8m Audio/Video Cable for 100 series camera		150
NV-MDVR-MIC	External Microphone		311
NV-MDVR-MIC-SPLT	Two Channel Audio Splitter to Microphone Connector		143
NV-MDVR-FWSB	Through the Front Windscreen Camera Bracket		143
NV-MDVR-QRB	Quick Release Bracket		117
NV-PROF-SRV-CA1CH	Video Analysis Professional Services Per 1 Channel (including site survey, set-up and configuration)		1500
NVR-1CH-ENT	NiceVision Net™ Enterprise package including a single license for Camera Tampering and Visual Parameters Optimizer (VPO)		60

NV-MDVR-CAM-502D-INT-PAL	Single internal dome camera with 2.6mm lens size, including microphone and Infrared illuminators, PAL system	510	
NV-MDVR-CAM-504D-INT-PAL	Single internal dome camera with 4mm lens size, including microphone and Infrared illuminators, PAL system	510	
NV-MDVR-CAM-506D-INT-PAL	Single internal dome camera with6mm lens size, including microphone and Infrared illuminators, PAL system	510	
NV-MDVR-CAM-508D-INT-PAL	Single internal domecamera with 8mm lens size, including microphone and Infrared illuminators, PAL system	510	
NV-MDVR-CAM-502D-INT-NTSC	Single internal dome camera with 2.6mm lens size, including microphone and Infrared illuminators, NTSC system	510	
NV-MDVR-CAM-504D-INT-NTSC	Single internal dome camera with 4mm lens size, including microphone and Infrared illuminators, NTSC system	510	
NV-MDVR-CAM-506D-INT-NTSC	Single internal dome camera with 6mm lens size, including microphone and Infrared illuminators, NTSC system	510	
NV-MDVR-CAM-508D-INT-NTSC	Single internal dome camera with 8mm lens size, including microphone and Infrared illuminators, NTSC system	510	
NV-SRV-EMEA-SUTM-TLHD	Phone/Remote support per hour during weekends & Holidays -(increments of 30 minutes) minimum 2 hours		506
NV-SRV-EMEA-SUTM-SVWI	Site visit weekday during business hours (Per day)		2034
NV-SRV-EMEA-SUTM-SITE-	Site Installation		1890
NV-SRV-EMEA-SUTM-SITE-I	Site Commissioning (Per day)		2110
NV-SRV-EMEA-SUTM-TLN	Phone support per hour off-business hours - (increments of 30 minutes) minimum 2 hours		389
NV-SRV-EMEA-SUTM-EUTF	2 days on site end user training (up to 6 participants)		4,915
NV-SRVS-APAC-SW-INST-AMS	Software Installation of 1 AMS and 1 App suite		2000
NV-SRVS-APAC-SW-INST-APUG	Software Upgrade of 1 AMS and 1 App suite		2000
NV-SRVS-APAC-SW-INST-RAMS	Software Installation of 1 RAMS		7000
NV-SRVS-APAC-SW-INST-10APP	Software Installation of 10 App suite		2000
NV-SRVS-APAC-SW-INST-PDA-5CLT	Software Installation of NV PDA Viewer Server and 5 clients per site		2000
NV-SRVS-APAC-SW-INST-PDA-10CLT	Software Installation of 10 NV PDA Clients		2000
NV-SRVS-APAC-SW-INST-WEB-10USR	Software Installation of NiceVision of Web Server software including 10 clients		2000
NV-SRVS-APAC-INST-WEB-10USR	Software Installation of 10 Web clients		2000
NV-SRVS-APAC-INST-NVD1002-VMX	Software Setup of 1 NVD 1002 in VMX		250

NV-SRVS-APAC-INST-NVD5104-VMX	Software Setup of 1 NVD 5104 in VMX	500
NV-SRVS-APAC-SW-INST-NVR-SW	Software Installation of NiceVision NVR 9000 Software-Only solution	2000
NV-SRVS-APAC-SW-INST-NVR-R	Software Installation of Redundant NVR	2000
NV-SRVS-APAC-SW-INST-NVR-32CH	Software Installation of NiceVision Video Channel, up to 32 channels	4000
NV-SRVS-APAC-SW-INST-NVR-1AI	Software Setup of 1 Single audio-in channel	70
NV-SRVS-APAC-SW-INST-NVR-1AO	Software Setup of 1 Single audio-out channel	70
NV-SRVS-APAC-SW-INST-NVR-1BDA	Software Setup of 1 Bi-directional Audio (audio-in and audio-out) channel	100
NV-SRVS-APAC-PROF-SRV-TEST-SVR	Professional Services - onsite 1 server and storage performance testing	2000
NV-SRVS-APAC-SW-NVR-UG-V10	NVR software upgrade, per recorder	2000
NV-SRVS-APAC-SW-INST-NVA-32CH	Software Installation of NiceVision Video Channel for Alto, up to 32 channels	4000
NV-SRVS-APAC-SW-INST-NVP-32CH	Software Installation of NiceVision Video Channel for Pro, up to 32 channels	4000
NV-SRVS-APAC-SW-INST-NVS-8CH	Software Installation of NiceVision Video Channel for NVSAT, up to 8 channels	1500
NV-SRVS-APAC-SW-INST-NVC-SW	Software Installation of NiceVision CSS Software-Only solution	2000
NV-SRVS-APAC-SW-INST-NVC-32CH	Software Installation of NiceVision CSS Support for 32 Channels	1000
NV-SRVS-APAC-PROF-SRV-CA	A professional services package for content Analytics site, up to 32 channels	15000
NV-SRVS-APAC-PM-SML	Project management for orders under $100,000	12000
NV-SRVS-APAC-PM-SC-OS	On Site System Commissioning, 2 days	4000
NV-SRVS-APAC-TRAINING-NCP	NICE Certified Professional, 2 days, limited to 10 students	3000
NV-SRVS-APAC-TRAINING-NCIE	NICE Certified Installation Engineer, 5 days, limited to 10 students	8000
NV-SRVS-APAC-TRAINING-NCME	NICE Certified Maintenance Engineer, 5 days, limited to 10 students	8000
NV-SRVS-APAC-TRAINING-NCSE	NICE Certified Solution Engineer, 3 days, limited to 10 students	5000

NV-SRVS-APAC-TRAINING-NCSD	NICE Certified Software Developer, 3 days, limited to 10 students	5000
NV-SRVS-APAC-TRAINING-TECH	NICE Technical training express NCP + NCIE + NCME, 5 days, limited to 10 students	10000
NV-SRVS-APAC-TRAINING-SALES	NICE Sales training express NCP + NCSE, 2 days, limited to 10 students	5000
NV-SRVS-APAC-TRAINING-CA-ADV	NICE Advanced Technical training on Video Content Analytics, 2 days, limited to 10 stuents at NICE Facility	3000
NV-SRVS-APAC-TRAINING-EUSR	NICE End user application training, 3 days, limited to 10 students	5000
NV-SRVS-APAC-HW-INST-NVE-1002	Installation of NiceVision Encoder 1002 / 1002-XT	1000
NV-SRVS-APAC-HW-INST-NVE-1008	Installation of NiceVision Encoder 1008	1000
NV-SRVS-APAC-HW-INST-NVE1008-R	Installation of NiceVision Redundant Encoder 1008	3000
NV-SRVS-APAC-HW-INST-NVD-1002	Installation of NiceVision Decoder 1002	1000
NV-SRVS-APAC-HW-INST-NVD-5104	Installation of NiceVision Decoder 5104	3000
NV-SRVS-APAC-HW-INST-NVR-BAS	Installation of NiceVision NVR 9000 Standard system, 4U	3000
NV-SRVS-APAC-HW-INST-NVR-9210	Installation of NiceVision NVR 9200 Standard system, 1U, ready for external RAID	3000
NV-SRVS-APAC-HW-INST-NVR9200	Installation of NiceVision NVR 9200 Standard system, 1U, with internal 1.5TB storage (including SML)	5000
NV-SRVS-APAC-HW-INST-NVR-9410	Installation of NiceVision NVR 9400 Enterprise system, 1U, ready for external RAID	3000
NV-SRVS-APAC-HW-INST-NVR9400	Installation of NiceVision NVR 9400 Enterprise system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 3.75TB (including SML)	5000
NV-SRVS-APAC-HW-INST-NVR-9610	Installation of NiceVision NVR 9600/CA system, 1U, ready for external RAID	3000
NV-SRVS-APAC-HW-INST-NVR9600	Installation of NiceVision NVR 9600/CA system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 3.75TB (including SML)	5000
NV-SRVS-APAC-HW-INST-NVS-1000	Installation of External hot swappable RAID-5 storage	1000
NV-SRVS-APAC-HW-INST-NVC-BAS	Installation of NiceVision CSS Standard system, 4U	3000
NV-SRVS-APAC-HW-INST-NVC-9400	Installation of NiceVision CSS 9400 Enterprise system, 1U, ready for external RAID	5000
NV-SRVS-APAC-HW-INST-NVA	Installation of NiceVision Alto basic recorder	5000

NV-SRVS-APAC-HW-INST-NVP	Installation of NiceVision Pro basic recorder	5000
NV-SRVS-APAC-HW-INST-NVS	Installation of NiceVision NVSAT basic encoder	2000
NV-SRVS-APAC-PROF-SRV-T&M-PES	Support via Phone/Email, per 4 hours	500
NV-SRVS-APAC-PROF-SRV-T&M-OSS	Support Onsite, per day	2000
NV-SRVS-APAC-PROF-SRV-PES-API	API Support via Phone/Email, per day	1500
NV-SRVS-APAC-PROF-SRV-EOWHC	On Site End Of Warranty Health Check (limited to 3 days), per $100,000 orders	5000
NV-V10X-APUG-LV	AMS upgrade, including a single user license for NiceVision's Application Suite (per site)	3500
NV-V10X-RAUG-LV	Redundant Application management Server upgrade to the latest available version 10.8	13300
NV-V10X-NTKRUG	NVR Turnkey Recorder upgrade to the latest available version 10.8	2500
NV-V10X-NSWRUG	NVR SW ONLY Recorder upgrade to the latest available version 10.8	2500
NV-V10X-CTKRUG	CSS Turnkey upgrade to the latest available version 10.8	2500
NV-V10X-CSWRUG	CSS SW ONLY upgrade to the latest available version 10.8	2500
NV-V10X-NVR-CH	Expansion of 1 video channel to NVR	350
NV-V10X-NVR-CA	Expansion of 1 CA channel to NVR	1100
NV-V10X-NVR-ENT	Expansion of 1 Enterprise package channels to NVR	60
NV-V10X-NVR-AI	Expansion of 1audio-in channel to NVR	140
NV-V10X-NVR-AO	Expansion of 1audio-out channel to NVR	490
NV-V10X-NVR-BDA	Expansion of 1 Bi-directional Audio (audio-in and audio-out) to NVR	600
NV-V10X-OLS-500	Expansion of internal 500GB storage, excluding SML (Up to 4 x 500GB, to a total of 2TB)	165
NV-V10X-OLS-750	Expansion of internal 750GB storage, excluding SML (Up to 4 x 750GB, to a total of 3TB)	180
NV-V10X-INTR5-500	Expansion of internal 500GB Hot Swappable RAID-5 , excluding SML (Up to 4 x 500GB ,to total of 2TB)	4000

NV-V10X-INTR5-750	Expansion of internal 750GB Hot Swappable RAID-5 , excluding SML (Up to 4 x 750GB ,to total of 3TB)	4250
NV-V10X-REX5-12-2.75TB	Expansion of ext 250GB Hot Swappable RAID5,excluding SML(RAID-5 storage unit for a total of 2.75 TB)	8200
NV-V10X-REX5-16-3.75TB	Expansion of ext 250GB Hot Swappable RAID5,excluding SML(RAID-5 storage unit for a total of 3.75 TB)	8250
NV-V10X-REX5-12-5.5TB	Expansion of ext 500GB Hot Swappable RAID5,excluding SML (RAID-5 storage unit for a total of 5.5 TB)	8300
NV-V10X-REX5-16-7.5TB	Expansion of ext 500GB Hot Swappable RAID5,excluding SML(RAID-5 storage unit for a total of 7.5 TB)	8400
NV-V10X-REX5-12-8.25TB	Expansion of external 750GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 8.25 TB)	8500
NV-V10X-REX5-16-11.25TB	Expansion of ext 750GB Hot Swappable RAID5,excluding SML(RAID5 storage unit for a total of 11.25TB)	9100
NV-V10X-REX5-5-1TB	NVR or CSS TurnKey Additional or Expansion External RAID 1TB (RAID-5 storage unit for total of 4TB)	9500
NV-V10X-REX5-8-1TB	NVR or CSS Turnkey Additional or Expansion External RAID 1TB (RAID-5 storage unit for a total of 7 TB)	10150
NV-V10X-REX5-11-1TB	NVR or CSS Turnkey Additional or Expansion External RAID 1TB (RAID-5 storage unit for total of 10TB)	10750
NV-V10X-REX5-15-1TB	NVR or CSS Turnkey Additional or Expansion External RAID 1TB (RAID-5 storage unit for total of 14TB)	11500
NV-V10X-NVR-MIG-INT-EXT	Migration from internal storage to ext storage for NVR 9000, excluding storage and SML	4000
NV-V10X-CSS-MIG-INT-EXT	Migration from internal storage to external storage for CSS 9000 , excluding storage and SML	600
NV-V10X-APUG-LV	Application management Server and Work Station upgrade to the latest available version 10.8, including a single user license for NiceVision's Application Suite (per site)	3,500
NV-V10X-RAUG-LV	Redundant Application management Server upgrade to the latest available version 10.8	13,300
NV-V10X-NTKRUG	NVR Turnkey Recorder upgrade to the latest available version 10.8	2,500
NV-V10X-NSWRUG	NVR SW ONLY Recorder upgrade to the latest available version 10.8	2,500
NV-V10X-CTKRUG	CSS Turnkey upgrade to the latest available version 10.8	2,500
NV-V10X-CSWRUG	CSS SW ONLY upgrade to the latest available version 10.8	2,500
NV-V10X-NVR-CH	Expansion of 1 video channel to NVR	350

NV-V10X-NVR-CA	Expansion of 1 CA channel to NVR	1,100
NV-V10X-NVR-ENT	Expansion of 1 Enterprise package channels to NVR	60
NV-V10X-NVR-AI	Expansion of 1audio-in channel to NVR	140
NV-V10X-NVR-AO	Expansion of 1audio-out channel to NVR	490
NV-V10X-NVR-BDA	Expansion of 1 Bi-directional Audio (audio-in and audio-out) to NVR	600
NV-V10-SML-250GB	Storage Manager License for 250 GB	150
NV-V10-SML-1TB	Storage Manager License for 1 TB	600
NV-V10X-OLS-500	Expansion of internal 500GB storage, excluding Storage Manager License (Up to 4 x 500GB, to a total of 2TB)	165
NV-V10X-OLS-750	Expansion of internal 750GB storage, excluding Storage Manager License (Up to 4 x 750GB, to a total of 3TB)	180
NV-V10X-INTR5-500	Expansion of internal 500GB Hot Swappable RAID-5 , excluding Storage Manager License (Up to 4 x 500GB ,to total of 2TB)	4,000
NV-V10X-INTR5-750	Expansion of internal 750GB Hot Swappable RAID-5 , excluding Storage Manager License (Up to 4 x 750GB ,to total of 3TB)	4,250
NV-V10X-REX5-12-2.75TB	Expansion of external 250GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 2.75 TB)	8,200
NV-V10X-REX5-16-3.75TB	Expansion of external 250GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 3.75 TB)	8,250
NV-V10X-REX5-12-5.5TB	Expansion of external 500GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 5.5 TB)	8,300
NV-V10X-REX5-16-7.5TB	Expansion of external 500GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 7.5 TB)	8,400
NV-V10X-REX5-12-8.25TB	Expansion of external 750GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 8.25 TB)	8,500
NV-V10X-REX5-16-11.25TB	Expansion of external 750GB Hot Swappable RAID-5 , excluding Storage Manager License (RAID-5 storage unit for a total of 11.25 TB)	9,100
NV-V10X-REX5-5-1TB	NVR or CSS TurnKey Additional or Expansion External RAID 1TB (RAID-5 storage unit for a total of 4 TB)	9,500
NV-V10X-REX5-8-1TB	NVR or CSS Turnkey Additional or Expansion External RAID 1TB (RAID-5 storage unit for a total of 7 TB)	10,150
NV-V10X-REX5-11-1TB	NVR or CSS Turnkey Additional or Expansion External RAID 1TB (RAID-5 storage unit for a total of 10 TB)	10,750
NV-V10X-REX5-15-1TB	NVR or CSS Turnkey Additional or Expansion External RAID 1TB (RAID-5 storage unit for a total of 14 TB)	11,500
NV-V10X-NVR-MIG-INT-EXT	Migration from internal storage to external storage for NVR 9000 , excluding storage and Storage Manager License	4,000

NV-V10X-CSS-MIG-INT-EXT	Migration from internal storage to external storage for CSS 9000 , excluding storage and Storage Manager License	600
NVA-V10-BAS-16	NiceVision Alto basic recorder, supporting either: 16 cameras in 4CIF/2D/CIF resolu	9,050
NVA-V10-BAS-32	NiceVision Alto basic recorder, supporting either: 32 cameras in 4CIF/2D/CIF resolu	12,984
NVA-V10-BAS-CA	NiceVision Alto recorder for supporting Video Analysis applications	3,000
NVA-V10-MTX-32	Analog Matrix 32 IN x 4 OUT	1,100
NVA-V10-RPS	Redundant power supply	800
NVA-V10-VICO-HRT-CA	Video Capture board supporting up to 4 Video Analysis applications and recording of	5,000
NVA-V10-VICO-RT-CA	Video Capture board supporting up to 4 Video Analysis applications and recording of	5,000
NVP-V10-2D-HRT-16	Video Recording software supporting 16 cameras at up to 15/12.5fps in 2D resolutior	11,715
NVP-V10-2D-HRT-24	Video Recording software supporting 24 cameras at up to 15/12.5fps in 2D resolutior	15,000
NVP-V10-2D-HRT-32	Video Recording software supporting 32 cameras at up to 15/12.5fps in 2D resolutior	21,971
NVP-V10-2D-HRT-40	Video Recording software supporting 40 cameras at up to 15/12.5fps in 2D resolutior	24,900
NVP-V10-2D-HRT-48	Video Recording software supporting 48 cameras at up to 15/12.5fps in 2D resolutior	31,425
NVP-V10-2D-HRT-56	Video Recording software supporting 56 cameras at up to 15/12.5fps in 2D resolutior	34,800
NVP-V10-2D-HRT-64	Video Recording software supporting 64 cameras at up to 15/12.5fps in 2D resolutior	41,250
NVP-V10-2D-HRT-72	Video Recording software supporting 72 cameras at up to 15/12.5fps in 2D resolutior	44,460
NVP-V10-2D-HRT-8	Video Recording software supporting 8 cameras at up to 15/12.5fps in 2D resolution	5,220
NVP-V10-2D-HRT-80	Video Recording software supporting 80 cameras at up to 15/12.5fps in 2D resolutior	51,300
NVP-V10-2D-HRT-88	Video Recording software supporting 88 cameras at up to 15/12.5fps in 2D resolutior	54,000
NVP-V10-2D-HRT-96	Video Recording software supporting 96 cameras at up to 15/12.5fps in 2D resolutior	57,990
NVP-V10-2D-QRT-16	Video Recording software supporting 16 cameras at up to 7.5/6.25fps in 2D resolutio	11,114
NVP-V10-2D-QRT-24	Video Recording software supporting 24 cameras at up to 7.5/6.25fps in 2D resolutio	11,153

NVP-V10-2D-QRT-32	Video Recording software supporting 32 cameras at up to 7.5/6.25fps in 2D resolutio	17,294
NVP-V10-2D-QRT-40	Video Recording software supporting 40 cameras at up to 7.5/6.25fps in 2D resolutio	21,405
NVP-V10-2D-QRT-48	Video Recording software supporting 48 cameras at up to 7.5/6.25fps in 2D resolutio	27,697
NVP-V10-2D-QRT-56	Video Recording software supporting 56 cameras at up to 7.5/6.25fps in 2D resolutio	30,210
NVP-V10-2D-QRT-64	Video Recording software supporting 64 cameras at up to 7.5/6.25fps in 2D resolutio	36,739
NVP-V10-2D-QRT-72	Video Recording software supporting 72 cameras at up to 7.5/6.25fps in 2D resolutio	42,786
NVP-V10-2D-QRT-8	Video Recording software supporting 8 cameras at up to 7.5/6.25fps in 2D resolution	4,740
NVP-V10-2D-QRT-80	Video Recording software supporting 80 cameras at up to 7.5/6.25fps in 2D resolutio	44,961
NVP-V10-2D-QRT-88	Video Recording software supporting 88 cameras at up to 7.5/6.25fps in 2D resolutio	48,297
NVP-V10-2D-QRT-96	Video Recording software supporting 96 cameras at up to 7.5/6.25fps in 2D resolutio	53,581
NVP-V10-2D-RT-2D-QRT-16	Video Recording software supporting 16 cameras at 2D resolution at up to 30/25fps a	11,240
NVP-V10-2D-RT-2D-QRT-24	Video Recording software supporting 24 cameras at 2D resolution at up to 30/25fps a	17,920
NVP-V10-2D-RT-2D-QRT-32	Video Recording software supporting 32 cameras at 2D resolution at up to 30/25fps a	24,280
NVP-V10-2D-RT-2D-QRT-40	Video Recording software supporting 40 cameras at 2D resolution at up to 30/25fps a	30,000
NVP-V10-2D-RT-2D-QRT-48	Video Recording software supporting 48 cameras at 2D resolution at up to 30/25fps a	35,080
NVP-V10-2D-RT-2D-QRT-8	Video Recording software supporting 8 cameras at 2D resolution at up to 30/25fps **a**	7,600
NVP-V10-2D-RT-CIF-HRT-16	Video Recording software supporting 16 cameras at 2D resolution at up to 30/25fps a	11,240
NVP-V10-2D-RT-CIF-HRT-24	Video Recording software supporting 24 cameras at 2D resolution at up to 30/25fps a	17,920
NVP-V10-2D-RT-CIF-HRT-32	Video Recording software supporting 32 cameras at 2D resolution at up to 30/25fps a	24,280
NVP-V10-2D-RT-CIF-HRT-40	Video Recording software supporting 40 cameras at 2D resolution at up to 30/25fps a	30,000
NVP-V10-2D-RT-CIF-HRT-48	Video Recording software supporting 48 cameras at 2D resolution at up to 30/25fps a	35,080
NVP-V10-2D-RT-CIF-HRT-8	Video Recording software supporting 8 cameras at 2D resolution at up to 30/25fps **a**	7,600

NVP-V10-4CIF-HRT-2D-QRT-16	Video Recording software supporting 16 cameras at 4CIF resolution at up to 15/12.5f	10,890
NVP-V10-4CIF-HRT-2D-QRT-24	Video Recording software supporting 24 cameras at 4CIF resolution at up to 15/12.5f	18,160
NVP-V10-4CIF-HRT-2D-QRT-32	Video Recording software supporting 32 cameras at 4CIF resolution at up to 15/12.5f	24,600
NVP-V10-4CIF-HRT-2D-QRT-40	Video Recording software supporting 40 cameras at 4CIF resolution at up to 15/12.5f	30,800
NVP-V10-4CIF-HRT-2D-QRT-48	Video Recording software supporting 48 cameras at 4CIF resolution at up to 15/12.5f	36,520
NVP-V10-4CIF-HRT-2D-QRT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 15/12.5fp	7,040
NVP-V10-4CIF-HRT-CIF-HRT-1(	Video Recording software supporting 16 cameras at 4CIF resolution at up to 15/12.5f	10,890
NVP-V10-4CIF-HRT-CIF-HRT-2-	Video Recording software supporting 24 cameras at 4CIF resolution at up to 15/12.5f	18,160
NVP-V10-4CIF-HRT-CIF-HRT-3:	Video Recording software supporting 32 cameras at 4CIF resolution at up to 15/12.5f	24,600
NVP-V10-4CIF-HRT-CIF-HRT-4(	Video Recording software supporting 40 cameras at 4CIF resolution at up to 15/12.5f	30,800
NVP-V10-4CIF-HRT-CIF-HRT-4(	Video Recording software supporting 48 cameras at 4CIF resolution at up to 15/12.5f	36,520
NVP-V10-4CIF-HRT-CIF-HRT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 15/12.5fp	7,040
NVP-V10-4CIF-QRT-16	Video Recording software supporting 16 cameras at up to 7.5/6.25fps in 4CIF resoluti	11,460
NVP-V10-4CIF-QRT-24	Video Recording software supporting 24 cameras at up to 7.5/6.25fps in 4CIF resoluti	16,755
NVP-V10-4CIF-QRT-32	Video Recording software supporting 32 cameras at up to 7.5/6.25fps in 4CIF resoluti	25,328
NVP-V10-4CIF-QRT-40	Video Recording software supporting 40 cameras at up to 7.5/6.25fps in 4CIF resoluti	29,820
NVP-V10-4CIF-QRT-48	Video Recording software supporting 48 cameras at up to 7.5/6.25fps in 4CIF resoluti	37,560
NVP-V10-4CIF-QRT-56	Video Recording software supporting 56 cameras at up to 7.5/6.25fps in 4CIF resoluti	41,310
NVP-V10-4CIF-QRT-64	Video Recording software supporting 64 cameras at up to 7.5/6.25fps in 4CIF resoluti	48,450
NVP-V10-4CIF-QRT-72	Video Recording software supporting 72 cameras at up to 7.5/6.25fps in 4CIF resoluti	51,803
NVP-V10-4CIF-QRT-8	Video Recording software supporting 8 cameras at up to 7.5/6.25fps in 4CIF resolutio	4,740
NVP-V10-4CIF-QRT-80	Video Recording software supporting 80 cameras at up to 7.5/6.25fps in 4CIF resoluti	58,500

NVP-V10-4CIF-QRT-88	Video Recording software supporting 88 cameras at up to 7.5/6.25fps in 4CIF resoluti	60,870
NVP-V10-4CIF-QRT-96	Video Recording software supporting 96 cameras at up to 7.5/6.25fps in 4CIF resoluti	67,350
NVP-V10-4CIF-RT-12	Video Recording software supporting 12 cameras at up to 30/25fps in 4CIF resolutior	3,240
NVP-V10-4CIF-RT-16	Video Recording software supporting 16 cameras at up to 30/25fps in 4CIF resolutior	1,730
NVP-V10-4CIF-RT-20	Video Recording software supporting 20 cameras at up to 30/25fps in 4CIF resolutior	2,600
NVP-V10-4CIF-RT-24	Video Recording software supporting 24 cameras at up to 30/25fps in 4CIF resolutior	3,780
NVP-V10-4CIF-RT-2D-HRT-12	Video Recording software supporting 12 cameras at 4CIF resolution at up to 30/25fps	3,240
NVP-V10-4CIF-RT-2D-HRT-16	Video Recording software supporting 16 cameras at 4CIF resolution at up to 30/25fps	1,730
NVP-V10-4CIF-RT-2D-HRT-20	Video Recording software supporting 20 cameras at 4CIF resolution at up to 30/25fps	2,600
NVP-V10-4CIF-RT-2D-HRT-24	Video Recording software supporting 24 cameras at 4CIF resolution at up to 30/25fps	3,780
NVP-V10-4CIF-RT-2D-HRT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps	6,800
NVP-V10-4CIF-RT-2D-HRT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 30/25fps	3,130
NVP-V10-4CIF-RT-4	Video Recording software supporting 4 cameras at up to 30/25fps in 4CIF resolution	6,800
NVP-V10-4CIF-RT-4CIF-QRT-12	Video Recording software supporting 12 cameras at 4CIF resolution at up to 30/25fps	3,240
NVP-V10-4CIF-RT-4CIF-QRT-16	Video Recording software supporting 16 cameras at 4CIF resolution at up to 30/25fps	1,730
NVP-V10-4CIF-RT-4CIF-QRT-20	Video Recording software supporting 20 cameras at 4CIF resolution at up to 30/25fps	2,600
NVP-V10-4CIF-RT-4CIF-QRT-24	Video Recording software supporting 24 cameras at 4CIF resolution at up to 30/25fps	3,780
NVP-V10-4CIF-RT-4CIF-QRT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps	6,800
NVP-V10-4CIF-RT-4CIF-QRT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 30/25fps	3,130
NVP-V10-4CIF-RT-8	Video Recording software supporting 8 cameras at up to 30/25fps in 4CIF resolution	3,130
NVP-V10-4CIF-RT-CIF-RT-12	Video Recording software supporting 12 cameras at 4CIF resolution at up to 30/25fps	3,240
NVP-V10-4CIF-RT-CIF-RT-16	Video Recording software supporting 16 cameras at 4CIF resolution at up to 30/25fps	1,730

NVP-V10-4CIF-RT-CIF-RT-20	Video Recording software supporting 20 cameras at 4CIF resolution at up to 30/25fps	2,600
NVP-V10-4CIF-RT-CIF-RT-24	Video Recording software supporting 24 cameras at 4CIF resolution at up to 30/25fps	3,780
NVP-V10-4CIF-RT-CIF-RT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps	6,800
NVP-V10-4CIF-RT-CIF-RT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 30/25fps	3,130
NVP-V10-4CIF-RT-CIF-RT-PG-1	Video Recording software supporting 12 cameras at 4CIF resolution at up to 30/25fps	3,240
NVP-V10-4CIF-RT-CIF-RT-PG-1	Video Recording software supporting 16 cameras at 4CIF resolution at up to 30/25fps	1,730
NVP-V10-4CIF-RT-CIF-RT-PG-2	Video Recording software supporting 20 cameras at 4CIF resolution at up to 30/25fps	2,600
NVP-V10-4CIF-RT-CIF-RT-PG-2	Video Recording software supporting 24 cameras at 4CIF resolution at up to 30/25fps	3,780
NVP-V10-4CIF-RT-CIF-RT-PG-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps	6,800
NVP-V10-4CIF-RT-CIF-RT-PG-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 30/25fps	3,130
NVP-V10-CIFPLUS-RT-16	Video Recording software supporting 16 cameras at up to 30/25fps in CIFPlus resolut	10,050
NVP-V10-CIFPLUS-RT-24	Video Recording software supporting 24 cameras at up to 30/25fps in CIFPlus resolut	11,910
NVP-V10-CIFPLUS-RT-32	Video Recording software supporting 32 cameras at up to 30/25fps in CIFPlus resolut	19,747
NVP-V10-CIFPLUS-RT-40	Video Recording software supporting 40 cameras at up to 30/25fps in CIFPlus resolut	22,112
NVP-V10-CIFPLUS-RT-48	Video Recording software supporting 48 cameras at up to 30/25fps in CIFPlus resolut	24,413
NVP-V10-CIFPLUS-RT-56	Video Recording software supporting 56 cameras at up to 30/25fps in CIFPlus resolut	32,159
NVP-V10-CIFPLUS-RT-64	Video Recording software supporting 64 cameras at up to 30/25fps in CIFPlus resolut	37,560
NVP-V10-CIFPLUS-RT-72	Video Recording software supporting 72 cameras at up to 30/25fps in CIFPlus resolut	39,705
NVP-V10-CIFPLUS-RT-8	Video Recording software supporting 8 cameras at up to 30/25fps in CIFPlus resolutic	5,100
NVP-V10-CIFPLUS-RT-80	Video Recording software supporting 80 cameras at up to 30/25fps in CIFPlus resolut	46,390
NVP-V10-CIFPLUS-RT-88	Video Recording software supporting 88 cameras at up to 30/25fps in CIFPlus resolut	47,881
NVP-V10-CIFPLUS-RT-96	Video Recording software supporting 96 cameras at up to 30/25fps in CIFPlus resolu	49,354

NVP-V10-TTL-32-64	Support for 32 IN and 64 OUT TTL contacts	2,900
NVP-V10-TTL-48-48	Support for 48 IN and 48 OUT TTL contacts	2,900
NVP-V10-TTL-80-16	Support for 80 IN and 16 OUT TTL contacts	2,900
NVP-V10-TTL-96-00	Support for 96 IN TTL contacts	2,900
NVP-V10-VICO-ADD	Video Capture board supporting up to 16 cameras	5,000
NVS-V10-2D-RT-2D-QRT-4	Video Recording software supporting 4 cameras at 2D resolution at up to 30/25fps an	3,080
NVS-V10-2D-RT-2D-QRT-8	Video Recording software supporting 8 cameras at 2D resolution at up to 30/25fps an	4,960
NVS-V10-2D-RT-CIF-HRT-4	Video Recording software supporting 4 cameras at 2D resolution at up to 30/25fps an	3,080
NVS-V10-2D-RT-CIF-HRT-8	Video Recording software supporting 8 cameras at 2D resolution at up to 30/25fps an	4,960
NVS-V10-4CIF-HRT-2D-QRT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 15/12.5fps	3,440
NVS-V10-4CIF-HRT-2D-QRT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 15/12.5fps	8,640
NVS-V10-4CIF-HRT-CIF-HRT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 15/12.5fps	3,440
NVS-V10-4CIF-HRT-CIF-HRT-8	Video Recording software supporting 8 cameras at 4CIF resolution at up to 15/12.5fps	8,640
NVS-V10-4CIFPLUS-RT-2	Video Recording software supporting 2 cameras at 4CIFPlus resolution at up to 30/25	2,080
NVS-V10-4CIFPLUS-RT-4	Video Recording software supporting 2 cameras at 4CIF resolution at up to 30/25fps (	2,560
NVS-V10-4CIF-RT-2D-HRT-2	Video Recording software supporting 2 cameras at 4CIF resolution at up to 30/25fps a	2,080
NVS-V10-4CIF-RT-2D-HRT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps a	2,560
NVS-V10-4CIF-RT-4CIF-QRT-2	Video Recording software supporting 2 cameras at 4CIF resolution at up to 30/25fps a	2,080
NVS-V10-4CIF-RT-4CIF-QRT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps a	2,560
NVS-V10-4CIF-RT-CIF-RT-2	Video Recording software supporting 2 cameras at 4CIF resolution at up to 30/25fps a	2,080
NVS-V10-4CIF-RT-CIF-RT-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps a	2,560
NVS-V10-4CIF-RT-CIF-RT-PG-2	Video Recording software supporting 2 cameras at 4CIF resolution at up to 30/25fps a	2,080

NVS-V10-4CIF-RT-CIF-RT-PG-4	Video Recording software supporting 4 cameras at 4CIF resolution at up to 30/25fps a	2,560
NVS-V10-BAS	NiceVision NVSAT basic encoder	1,500
NVS-V10-CIF-RT-CIF-HRT-4	Video Recording software supporting 4 cameras at CIFPlus resolution at up to 30/25fp	3,080
NVS-V10-CIF-RT-CIF-HRT-8	Video Recording software supporting 8 cameras at CIFPlus resolution at up to 30/25fp	4,960
NVS-V10-RMKIT	NVSAT encoder rack/ceiling/wall mount kit	125
NVS-V10-UMODEM	Extetnal USB Modem for the NVSAT encoder (56K Modem-Fax)	290
NVS-V10-VICO-ADD	Video Capture board supporting up to 4 cameras	1,000
NV-V10-EUT-CD	Computer-based End-User Training CD for version 10	100
NV-V10-OLS-HDD80	80GB of storage, excluding Storage Manager License	252
NV-V10-SAN	SAN switch, enabling networked storage solutions	35,000
NV-V10-SML-80GB	Storage Manager License for 80 GB	64
NV-V10-OLS-HDD250	250GB of storage, excluding Storage Manager License	150
NV-V10-OLS-HDD500	500GB of storage	165
NV-V10-OLS-HDD750	750GB of storage	180
NV-V10-REX5-12-250	External hot swappable RAID-5 storage unit for a total of 2.75 TB, excluding Storage I	8,200
NV-V10-REX5-12-500	External hot swappable RAID-5 storage unit for a total of 5.5 TB, excluding Storage M	8,300
NV-V10-REX5-16-250	External hot swappable RAID-5 storage unit for a total of 3.75 TB, excluding Storage I	8,250
NV-V10-REX5-16-500	External hot swappable RAID-5 storage unit for a total of 7.5 TB, excluding Storage M	8,400
NV-V10-REX5-12-750	External hot swappable RAID-5 storage unit for a total of 8.25 TB, excluding Storage I	8,500
NV-V10-REX5-16-750	External hot swappable RAID-5 storage unit for a total of 11.25 TB, excluding Storage	9,100
NV-V10-RIN-5-250	Internal Hot Swappable Raid-5 (4+1), total of 1TB, excluding Storage Manager Licens	3,850
NV-V10-RIN-5-500	Internal Hot Swappable Raid-5 (4+1), total of 2TB, excluding Storage Manager Licens	4,000

NV-V10-RIN-5-750	Internal Hot Swappable Raid-5 (4+1), total of 3TB, excluding Storage Manager Licens	4,250
NVP-V10-BAS	NiceVision Pro basic system	5,000
NV-V10-SML-250GB	Storage Manager License for 250 GB	150
NV-V10-SML-1TB	Storage Manager License for 1 TB	600
CA-V10-VEHICLE-DTCT	Vehicle Detection application supporting 1 camera at CIF resolution in up to 30/25 fps, with LoS options	1700
CA-V10-BAGGAGE-DTCT	Baggage Detection supporting 1 camera at CIF resolution in up to 30/25 fps, with LoS options	1700
CA-V10-LINE-CONTROL	Line Control application supporting 1 camera at CIF resolution in up to 30/25 fps, with LoS options	1700
CA-V10-COUNTER-FLOW	Counter Flow application supporting 1 camera at CIF resolution in up to 30/25 fps, with LoS options	1700
CA-V10-PEOPLE-COUNT	People Counting application supporting 1 camera at CIF resolution in up to 30/25 fps, with LoS options	1700
CA-V10-INTRUSION-DTCT	Intrusion Detection supporting 1 camera at CIF resolution in up to 30/25 fps, with LoS options	1700
NVS-V10-4CIF-HRT-CIF-RT-2	Video Recording software supporting 2 cameras at up to 4CIF-HRT-CIF-RT	2,560
DVR-V10-CT	Camera Tampering support per Recorder	3,200

ITEM	DESCRIPTION		PRICE USD $
CA-PROF-SRV-PAC	A professional services package for Video Analytics sites	$	15,000.00
NV-PROF-SRV- NACS -CA1CH	Video Analysis Professional Services Per 1 Channel (including site survey, set-up and configuration)	$	1,500.00
NV-PROF-SRV-CA1CH	Video Analysis Professional Services Per 1 Channel (including site survey, set-up and configuration)	$	1,500.00
NV-SRV-EMEA-SUTM-TLHD	Phone/Remote support per hour during weekends & Holidays - (increments of 30 minutes) minimum 2 hours	$	506.00
NV-SRV-EMEA-SUTM-SVWD	Site visit weekday during business hours (expenses Included)	$	2,034.00
NV-SRV-EMEA-SUTM-TLN	business hours - (increments of 30	$	389.00
NV-SRVS-APAC-SW-INST-AMS	Software Installation of 1 AMS and 1 App suite	$	2,000.00
NV-SRVS-APAC-SW-INST-APUG	Software Upgrade of 1 AMS and 1 App suite	$	2,000.00
NV-SRVS-APAC-SW-INST-RAMS	Software Installation of 1 RAMS	$	7,000.00
NV-SRVS-APAC-SW-INST-10APP	Software Installation of 10 App suite	$	2,000.00
NV-SRVS-APAC-SW-INST-PDA-5CLT	Software Installation of NV PDA Viewer Server and 5 clients per site	$	2,000.00
NV-SRVS-APAC-SW-INST-PDA-10CLT	Software Installation of 10 NV PDA Clients	$	2,000.00
NV-SRVS-APAC-SW-INST-WEB-10USR	Software Installation of NiceVision of Web Server software including 10 clients	$	2,000.00
NV-SRVS-APAC-INST-WEB-10USR	Software Installation of 10 Web clients	$	2,000.00
NV-SRVS-APAC-INST-NVD1002-VMX	Software Setup of 1 NVD 1002 in VMX	$	250.00
NV-SRVS-APAC-INST-NVD5104-VMX	Software Setup of 1 NVD 5104 in VMX	$	500.00
NV-SRVS-APAC-SW-INST-NVR-SW	Software Installation of NiceVision NVR 9000 Software-Only solution	$	2,000.00
NV-SRVS-APAC-SW-INST-NVR-R	Software Installation of Redundant NVR	$	2,000.00
NV-SRVS-APAC-SW-INST-NVR-32CH	Software Installation of NiceVision Video Channel, up to 32 channels	$	4,000.00
NV-SRVS-APAC-SW-INST-NVR-1AI	Software Setup of 1 Single audio-in channel	$	70.00
NV-SRVS-APAC-SW-INST-NVR-1AO	Software Setup of 1 Single audio-out channel	$	70.00
NV-SRVS-APAC-SW-INST-NVR-1BDA	Software Setup of 1 Bi-directional Audio (audio-in and audio-out) channel	$	100.00
NV-SRVS-APAC-PROF-SRV-TEST-SVR	Professional Services - onsite 1 server and storage performance testing	$	2,000.00

NV-SRVS-APAC-SW-NVR-UG-V10	NVR software upgrade, per recorder	$	2,000.00
NV-SRVS-APAC-SW-INST-NVA-32CH	Software Installation of NiceVision Video Channel for Alto, up to 32 channels	$	4,000.00
NV-SRVS-APAC-SW-INST-NVP-32CH	Software Installation of NiceVision Video Channel for Pro, up to 32 channels	$	4,000.00
NV-SRVS-APAC-SW-INST-NVS-8CH	Software Installation of NiceVision Video Channel for NVSAT, up to 8 channels	$	1,500.00
NV-SRVS-APAC-SW-INST-NVC-SW	Software Installation of NiceVision CSS Software-Only solution	$	2,000.00
NV-SRVS-APAC-SW-INST-NVC-32CH	Software Installation of NiceVision CSS Support for 32 Channels	$	1,000.00
NV-SRVS-APAC-PROF-SRV-CA	A professional services package for content Analytics site, up to 32 channels	$	15,000.00
NV-SRVS-APAC-PM-SML	Project management for orders under $100,000	$	12,000.00
NV-SRVS-APAC-PM-SC-OS	On Site System Commissioning, 2 days	$	4,000.00
NV-SRVS-APAC-TRAINING-NCP	NICE Certified Professional, 2 days, limited to 10 students	$	3,000.00
NV-SRVS-APAC-TRAINING-NCIE	NICE Certified Installation Engineer, 5 days, limited to 10 students	$	8,000.00
NV-SRVS-APAC-TRAINING-NCME	NICE Certified Maintenance Engineer, 5 days, limited to 10 students	$	8,000.00
NV-SRVS-APAC-TRAINING-NCSE	NICE Certified Solution Engineer, 3 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-NCSD	NICE Certified Software Developer, 3 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-TECH	NICE Technical training express NCP + NCIE + NCME, 5 days, limited to 10 students	$	10,000.00
NV-SRVS-APAC-TRAINING-SALES	NICE Sales training express NCP + NCSE, 2 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-CA-ADV	NICE Advanced Technical training on Video Content Analytics, 2 days, limited to 10 stuents at NICE Facility	$	3,000.00
NV-SRVS-APAC-TRAINING-EUSR	NICE End user application training, 3 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-HW-INST-NVE-1002	Installation of NiceVision Encoder 1002 / 1002-CA / 1002-XT / 1002-XT-CA	$	1,000.00
NV-SRVS-APAC-HW-INST-NVE-1008	Installation of NiceVision Encoder 1008	$	1,000.00
NV-SRVS-APAC-HW-INST-NVE1008-R	Installation of NiceVision Redundant Encoder 1008	$	3,000.00
NV-SRVS-APAC-HW-INST-NVD-1002	Installation of NiceVision Decoder 1002	$	1,000.00

NV-SRVS-APAC-HW-INST-NVD-5104	Installation of NiceVision Decoder 5104	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR-BAS	Installation of NiceVision NVR 9000 Standard system, 4U	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR-9210	Installation of NiceVision NVR 9200 Standard system, 1U, ready for external RAID	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR9200	Installation of NiceVision NVR 9200 Standard system, 1U, with internal 1.5TB storage (including SML)	$	5,000.00
NV-SRVS-APAC-HW-INST-NVR-9410	Installation of NiceVision NVR 9400 Enterprise system, 1U, ready for external RAID	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR9400	Installation of NiceVision NVR 9400 Enterprise system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 3.75TB (including SML)	$	5,000.00
NV-SRVS-APAC-HW-INST-NVR-9610	Installation of NiceVision NVR 9600/CA system, 1U, ready for external RAID	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR9600	Installation of NiceVision NVR 9600/CA system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 3.75TB (including SML)	$	5,000.00
NV-SRVS-APAC-HW-INST-NVS-1000	Installation of External hot swappable RAID-5 storage	$	1,000.00
NV-SRVS-APAC-HW-INST-NVC-BAS	Installation of NiceVision CSS Standard system, 4U	$	3,000.00
NV-SRVS-APAC-HW-INST-NVC-9400	Installation of NiceVision CSS 9400 Enterprise system, 1U, ready for external RAID	$	5,000.00
NV-SRVS-APAC-HW-INST-NVA	Installation of NiceVision Alto basic recorder	$	5,000.00
NV-SRVS-APAC-HW-INST-NVP	Installation of NiceVision Pro basic recorder	$	5,000.00
NV-SRVS-APAC-HW-INST-NVS	Installation of NiceVision NVSAT basic encoder	$	2,000.00
NV-SRVS-APAC-PROF-SRV-T&M-PES	Support via Phone/Email, per 4 hours	$	500.00
NV-SRVS-APAC-PROF-SRV-T&M-OSS	Support Onsite, per day	$	2,000.00
NV-SRVS-APAC-PROF-SRV-PES-API	API Support via Phone/Email, per day	$	1,500.00
NV-SRVS-APAC-PROF-SRV-EOWHC	On Site End Of Warranty Health Check (limited to 3 days), per $100,000 orders	$	5,000.00

ITEM	DESCRIPTION	PRICE USD$
CA-PROF-SRV-PAC	Video Analytics Professional Services Package consists of: a site survey, professional consulting services, setup and configuration, and two	$ 15,000.00
NV-AEB-1016	NiceVision H.264 Analog Expansion Board supporting 16 cameras at 30/25fps in 4CIF resolution, includ	$ 3,300.00
NV-ED-RMKIT	NiceVision Encoder/ Decoder rack mount kit, supporting 4 NVE/NVD 1002 (for non-XT models), or 6 NVE/NVD 1002 Power Supply (for non-XT	$ 180.00
NV-ENT-1CH	Single license for NiceVision Enterprise package video channel	$ 450.00
NV-ENT-AD	Site license for Active Directory Integration	$ 2,500.00
NV-ENT-AMS7400	NiceVision Enterprise Application Management Server 7400, 1U, with internal RAID-1. Includes NiceVis	$ 16,250.00
NV-ENT-APTZTRK-1APP	Single Automatic PTZ Tracking application license	$ 5,000.00
NV-ENT-ARP-1CH	Advanced Resilience Pack per 1 video channel including CSS backup	$ 400.00
NV-ENT-AUDIO-1CH	Single Audio In/Audio-Out channel license	$ 40.00
NV-ENT-CRWDC-1APP	Single Crowd Control application license	$ 1,100.00
NV-ENT-CSS9410	NiceVision Enterprise CSS 9410. 1U, with external RAID5 of up to 42TB storage. Includes 10 advanced	$ 11,500.00
NV-ENT-MOB-1CC	Single mobile concurrent connection for Enterprise package	$ 550.00
NV-ENT-NVS1200-ADD-1TB	NiceVision Enterprise storage addition of a single 1TB hard drive to an existing NVS1200 storage uni	$ 630.00
NV-ENT-NVS1200-ADD-2TB	NiceVision Enterprise storage addition of a single 2TB hard drive to an existing NVS1200 storage uni	$ 1,230.00
NV-ENT-NVS1200-EXP-4TB	NiceVision Enterprise storage expansion of 4TB to an existing NVS1200 storage unit	$ 3,150.00
NV-ENT-NVS1200-EXP-8TB	NiceVision Enterprise storage expansion of 8TB to an existing NVS1200 storage unit	$ 6,150.00
NV-ENT-NVS1200-REX5-10TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 10TB	$ 14,490.00
NV-ENT-NVS1200-REX5-12TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 12TB	$ 15,750.00
NV-ENT-NVS1200-REX5-14TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 14TB	$ 17,010.00
NV-ENT-NVS1200-REX5-16TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 16TB	$ 18,585.00
NV-ENT-NVS1200-REX5-18TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 18TB.	$ 20,000.00
NV-ENT-NVS1200-REX5-20TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 20TB.	$ 21,100.00
NV-ENT-NVS1200-REX5-22TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 22TB	$ 22,050.00
NV-ENT-NVS1200-REX5-4TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 4TB	$ 10,235.00
NV-ENT-NVS1200-REX5-5TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 5TB.	$ 10,770.00
NV-ENT-NVS1200-REX5-6TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 6TB	$ 11,340.00
NV-ENT-NVS1200-REX5-8TB	NiceVision Enterprise External hot swappable RAID-5 storage unit for a total of 8TB	$ 12,600.00
NV-ENT-RSITE	Single license for site redundancy (per site)	$ 5,500.00
NV-ENT-RSVR-1CH	Recorder redundancy license per 1 channels	$ 100.00
NV-ENT-SDK-1CC	Single SDK concurrent connection for Enterprise package	$ 450.00
NV-ENT-SITE	NiceVision Enterprise Software Package including Site Management license, 2 user licenses and 1 SDK	$ 8,000.00
NV-ENT-STA7400	NiceVision Enterprise Streaming & Transcoding Server 7400, 1U, with internal RAID-1. Includes Web	$ 15,000.00
NV-ENT-STC7600	NiceVision Enterprise Stream Transcoding Server 7600, 1U, with internal RAID-1.	$ 13,500.00
NV-ENT-STM7400	NiceVision Enterprise Streaming Manager 7400, 1U, with internal RAID-1. Includes Web & Smartphone	$ 14,500.00

NV-ENT-SVR9100H-OLS-1TB	NiceVision Enterprise Smart Video Recorder 9100, 1U, hybrid ready, with internal 1TB net storage.	$	3,800.00
NV-ENT-SVR9100H-OLS-2TB	NiceVision Enterprise Smart Video Recorder 9100, 1U, hybrid ready, with internal 2TB net storage.	$	4,100.00
NV-ENT-SVR9100H-OLS-4TB	NiceVision Enterprise Smart Video Recorder 9100, 1U, hybrid ready, with internal 4TB net storage.	$	4,850.00
NV-ENT-SVR9200-OLS-2TB	NiceVision Enterprise Smart Video Recorder 9200, 1U, with internal 2TB storage. Including 5 video ch	$	5,150.00
NV-ENT-SVR9200-OLS-4TB	NiceVision Enterprise Smart Video Recorder 9200, 1U, with internal 4TB storage. Including 5 video ch	$	5,650.00
NV-ENT-SVR9200H-OLS-2TB	NiceVision Enterprise Smart Video Recorder 9200, 1U, hybrid ready, with internal 2TB storage. Includ	$	4,550.00
NV-ENT-SVR9200H-OLS-4TB	NiceVision Enterprise Smart Video Recorder 9200, 1U, hybrid ready, with internal 4TB storage. Includ	$	5,050.00
NV-ENT-SVR9210	NiceVision Enterprise Smart Video Recorder 9210, 1U, ready for external RAID storage. Including 5 vi	$	4,750.00
NV-ENT-SVR9410	NiceVision Enterprise Smart Video Recorder 9410, 1U, ready for external RAID storage. Including 10 v	$	11,050.00
NV-ENT-SVR9420-EXP-4TB	NiceVision Enterprise storage expansion of 4TB to an existing SVR9420 server	$	2,550.00
NV-ENT-SVR9420-EXP-8TB	NiceVision Enterprise storage expansion of 8TB to an existing SVR9420 server	$	5,550.00
NV-ENT-SVR9420-RIN5-10TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 10TB storage. Including 10	$	17,700.00
NV-ENT-SVR9420-RIN5-12TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 12TB storage. Including 10	$	20,500.00
NV-ENT-SVR9420-RIN5-14TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 12TB storage. Including 10	$	21,550.00
NV-ENT-SVR9420-RIN5-16TB	NiceVision Enterprise Smart Video v, 2U, with internal RAID5 16TB storage. Including 10 video channe	$	22,400.00
NV-ENT-SVR9420-RIN5-22TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 22TB storage. Including 10	$	25,900.00
NV-ENT-SVR9420-RIN5-4TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 4TB storage. Including 10 v	$	13,500.00
NV-ENT-SVR9420-RIN5-6TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 6TB storage. Including 10 v	$	14,550.00
NV-ENT-SVR9420-RIN5-8TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, with internal RAID5 8TB storage. Including 10 v	$	15,050.00
NV-ENT-SVR9420H-RIN5-10TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 10TB storage.	$	15,550.00
NV-ENT-SVR9420H-RIN5-12TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 12TB storage.	$	18,000.00
NV-ENT-SVR9420H-RIN5-14TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 14TB storage.	$	19,100.00
NV-ENT-SVR9420H-RIN5-16TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 16TB storage.	$	20,200.00
NV-ENT-SVR9420H-RIN5-18TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 18TB storage.	$	21,300.00
NV-ENT-SVR9420H-RIN5-20TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 20TB storage.	$	22,400.00
NV-ENT-SVR9420H-RIN5-22TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 22TB storage.	$	23,500.00
NV-ENT-SVR9420H-RIN5-4TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 4TB storage.	$	12,000.00
NV-ENT-SVR9420H-RIN5-5TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 5TB storage.	$	12,500.00
NV-ENT-SVR9420H-RIN5-6TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 6TB storage.	$	12,950.00
NV-ENT-SVR9420H-RIN5-8TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 8TB storage.	$	13,450.00
NV-ENT-SVR9610	NiceVision Enterprise Smart Video Recorder 9610, 1U, ready for external RAID storage. Including 10 v	$	12,650.00
NV-ENT-SVR9620-EXP-4TB	NiceVision Enterprise storage expansion of 4TB to an existing SVR9620 server	$	2,550.00
NV-ENT-SVR9620-EXP-8TB	NiceVision Enterprise storage expansion of 8TB to an existing SVR9620 server	$	5,550.00
NV-ENT-SVR9620-RIN5-10TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 10TB storage. Including 10	$	19,900.00
NV-ENT-SVR9620-RIN5-12TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 12TB storage. Including 10	$	22,100.00

NV-ENT-SVR9620-RIN5-14TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 12TB storage. Including 10	$	23,300.00
NV-ENT-SVR9620-RIN5-16TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 16TB storage. Including 10	$	24,450.00
NV-ENT-SVR9620-RIN5-22TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 22TB storage. Including 10	$	27,400.00
NV-ENT-SVR9620-RIN5-4TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 4TB storage. Including 10 v	$	15,300.00
NV-ENT-SVR9620-RIN5-6TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 6TB storage. Including 10 v	$	16,200.00
NV-ENT-SVR9620-RIN5-8TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, with internal RAID5 8TB storage. Including 10 v	$	17,150.00
NV-ENT-SVR9620H-RIN5-10TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 10TB storage.	$	17,250.00
NV-ENT-SVR9620H-RIN5-12TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 12TB storage.	$	19,700.00
NV-ENT-SVR9620H-RIN5-14TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 14TB storage.	$	20,800.00
NV-ENT-SVR9620H-RIN5-16TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 16TB storage.	$	21,900.00
NV-ENT-SVR9620H-RIN5-18TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 18TB storage.	$	23,000.00
NV-ENT-SVR9620H-RIN5-20TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 20TB storage.	$	24,100.00
NV-ENT-SVR9620H-RIN5-22TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 22TB storage.	$	25,200.00
NV-ENT-SVR9620H-RIN5-4TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 4TB storage.	$	13,700.00
NV-ENT-SVR9620H-RIN5-5TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 5TB storage.	$	14,200.00
NV-ENT-SVR9620H-RIN5-6TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 6TB storage.	$	14,650.00
NV-ENT-SVR9620H-RIN5-8TB	NiceVision Enterprise Smart Video Recorder 9620, 2U, hybrid ready, with internal RAID5 8TB storage.	$	15,150.00
NV-ENT-USER-1CC	Single user / web client concurrent connection license for Enterprise package	$	450.00
NV-ENT-USER-SITE	Site license for user/SDK/Web/Smartphone connections for Enterprise package	$	22,500.00
NV-ENT-VA-1APP	Single Video Analytics application license	$	1,100.00
NV-ENT-VMX-1MON	Single VMX monitor license for Enterprise package	$	1,000.00
NV-ENT-WEB	Web & Smartphone Application pack for Enterprise package	$	3,000.00
NV-ENT-WEB-1CC	Single Web/Smartphone concurrent user connection for Enterprise package	$	450.00
NV-NVD-1002	NiceVision Decoder 1002 supporting up to 2 video outputs (1U)	$	685.00
NV-NVD-1002-PS	Power Supply for NVD 1002	$	90.00
NV-NVD-5204	NiceVision Decoder 5204 supporting up to 4 video outputs (1U)	$	6,150.00
NV-NVE-1002	NiceVision Encoder 1002 supporting either: 2 cameras at up to 15/12.5fps in 4CIF resolution or 30/25	$	1,030.00
NV-NVE-1002-PS	Power Supply for NVE 1002/ 1002 CA	$	90.00
NV-NVE-1002-XT	NiceVision Encoder 1002 Extended Temperature supporting either: 2 cameras at up to 15/12.5fps in 4CI	$	1,600.00
NV-NVE-1002-XT-E	Environmental Protective Enclosure for NVE 1002 XT/ 1002 XT-CA	$	600.00
NV-NVE-1002-XT-PS	Power Supply for NVE 1002 XT/ 1002 XT-CA	$	330.00
NV-NVE-1008	NiceVision MPEG4/H.264 Encoder supporting 8 cameras at 30/25fps in 4CIF resolution, Includes single	$	3,500.00
NV-NVE-1008-RK	Single redundancy kit for NiceVision Encoder 1008, including license and redundancy cable	$	990.00
NV-NVE-1008-RPS	Additional power supply for redundancy	$	90.00
NV-NVX-12CH	NiceVision eXpress Video Management & Recording solution. Includes licenses for 12 cameras, 12 audio	$	3,600.00

NV-NVX-16CH	NiceVision eXpress Video Management & Recording solution. Includes licenses to 16 cameras, 16 audio-	$	4,800.00
NV-NVX-32CH	NiceVision eXpress Video Management & Recording solution. Includes licenses to 32 cameras, 32 audio-	$	8,400.00
NV-NVX-48CH	NiceVision eXpress Video Management & Recording solution. Includes licenses to 48 cameras, 48 audio-	$	10,500.00
NV-NVX-4CH	NiceVision eXpress Video Management & Recording solution. Includes licenses for 4 cameras, 4 audio	$	1,800.00
NV-NVX-64CH	NiceVision eXpress Video Management & Recording solution. Includes licenses to 64 cameras, 64 audio-	$	12,400.00
NV-NVX-8CH	NiceVision eXpress Video Management & Recording solution. Includes licenses for 8 cameras, 8 audio	$	2,400.00
NV-NVX-9100H-12CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 12 cameras, 12 audio	$	6,600.00
NV-NVX-9100H-12CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 12 cameras, 12 audio	$	6,950.00
NV-NVX-9100H-16CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 16 cameras, 16 audio	$	7,950.00
NV-NVX-9100H-16CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 16 cameras, 16 audio	$	8,300.00
NV-NVX-9100H-8CH-OLS-1TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 8 cameras, 8 audio	$	4,950.00
NV-NVX-9100H-8CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 8 cameras, 8 audio	$	5,350.00
NV-NVX-9200-16CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 16 cameras, 16 audio-	$	9,700.00
NV-NVX-9200-16CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 16 cameras, 16 audio-	$	11,600.00
NV-NVX-9200-32CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 32 cameras, 32 audio-	$	12,200.00
NV-NVX-9200-32CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 32 cameras, 32 audio-	$	13,800.00
NV-NVX-9200-48CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 48 cameras, 48 audio-	$	15,600.00
NV-NVX-9200H-16CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 16 cameras, 16 audio	$	9,700.00
NV-NVX-9200H-16CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 16 cameras, 16 audio	$	11,600.00
NV-NVX-9200H-32CH-OLS-2TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 32 cameras, 32 audio	$	12,200.00
NV-NVX-9200H-32CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 32 cameras, 32 audio	$	13,800.00
NV-NVX-9200H-48CH-OLS-4TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 48 cameras, 48 audio	$	15,600.00
NV-NVX-9420-16CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 16 cameras, 16 audio-	$	19,500.00
NV-NVX-9420-32CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 32 cameras, 32 audio-	$	21,800.00
NV-NVX-9420-48CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 48 cameras, 48 audio-	$	23,100.00
NV-NVX-9420-64CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses to 64 cameras, 64 audio-	$	24,200.00
NV-NVX-9420H-16CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 16 cameras, 16 audio	$	19,500.00
NV-NVX-9420H-32CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 32 cameras, 32 audio	$	21,800.00
NV-NVX-9420H-48CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 48 cameras, 48 audio	$	23,100.00
NV-NVX-9420H-64CH-RIN5-8TB	NiceVision eXpress Video Management & Recording solution. Includes licenses for 64 cameras, 64 audio	$	24,200.00
NV-NVX-EXP-16CH	16 channels expansion kit	$	3,100.00
NV-NVX-EXP-4CH	4 channels expansion kit	$	800.00
NV-NVX-SDK-1CC	Single license for SDK concurrent connection	$	450.00
NV-NVX-STA7400	NiceVision eXpress Streaming & Transcoding Server 7400, 1U, with internal RAID-1. Includes Web & Sma	$	15,000.00
NV-NVX-USER-1CC	Single user concurrent connection license for eXpress package	$	450.00

NV-NVX-VMX-1MON	Single license for virtual matrix external monitor	$	1,000.00
NV-NVX-WEB	Web & Smartphone Application pack for eXpress package	$	3,000.00
NV-NVX-WEB-1CC	Single Web/Smartphone concurrent user connection for eXpress package	$	450.00
NV-PROF-1CH	Single license for NiceVision professional package video channel	$	300.00
NV-PROF-AMS7400	NiceVision Professional Application Management Server 7400, 1U, with internal RAID-1. Includes NiceV	$	14,500.00
NV-PROF-ASP-1CH	Advanced Streaming Pack per 1 channel including Direct Streaming, Multicast & Dual streaming	$	60.00
NV-PROF-AUDIO-1CH	Single Audio In/Audio-Out channel license	$	40.00
NV-PROF-AVQ-1CH	Advanced Video Quality Pack per 1 video channel including Camera Tampering, VPO	$	80.00
NV-PROF-RSVR-1CH	Recorder redundancy license per 1 channel	$	130.00
NV-PROF-SDK-1CC	Single SDK Concurrent Connection	$	450.00
NV-PROF-SITE	NiceVision Professional Software Package including Site Management license, 2 user licenses and 1 SD	$	3,000.00
NV-PROF-SRV- NACS -CA1CH	Content Analysis Professional Services Per 1 CH	$	1,500.00
NV-PROF-SRV-CA1CH	Content Analysis Professional Services Per 1 Channel (including site survey, set-up and configuration)	$	1,500.00
NV-PROF-STA7400	NiceVision Professional Streaming & Transcoding Server 7400, 1U, with internal RAID-1. Includes Web	$	15,000.00
NV-PROF-STC7600	NiceVision Professional Stream Transcoding Server 7600, 1U, with internal RAID-1.	$	13,500.00
NV-PROF-STM7400	NiceVision Professional Streaming Manager 7400, 1U, with internal RAID-1. Includes Web & Smartphone	$	14,500.00
NV-PROF-SVR9100H-OLS-1TB	NiceVision Professional Smart Video Recorder 9100, 1U, hybrid ready, with internal 1TB net storage.	$	3,800.00
NV-PROF-SVR9100H-OLS-2TB	NiceVision Professional Smart Video Recorder 9100, 1U, hybrid ready, with internal 2TB net storage.	$	4,100.00
NV-PROF-SVR9100H-OLS-4TB	NiceVision Professional Smart Video Recorder 9100, 1U, hybrid ready, with internal 4TB net storage.	$	4,850.00
NV-PROF-SVR9200-OLS-2TB	NiceVision Professional Smart Video Recorder 9200, 1U, with internal 2TB storage. Including 5 video	$	4,550.00
NV-PROF-SVR9200-OLS-4TB	NiceVision Professional Smart Video Recorder 9200, 1U, with internal 4TB storage. Including 5 video	$	5,050.00
NV-PROF-SVR9200H-OLS-2TB	NiceVision Professional Smart Video Recorder 9200, 1U, hybrid ready, with internal 2TB storage. Incl	$	4,550.00
NV-PROF-SVR9200H-OLS-4TB	NiceVision Professional Smart Video Recorder 9200, 1U, hybrid ready, with internal 4TB storage. Incl	$	5,050.00
NV-PROF-SVR9420-EXP-4TB	NiceVision Professional storage expansion of 4TB to an existing SVR9420 server	$	2,550.00
NV-PROF-SVR9420-EXP-8TB	NiceVision Professional storage expansion of 8TB to an existing SVR9420 server	$	5,550.00
NV-PROF-SVR9420-RIN5-10TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 10TB storage. Including 1	$	17,250.00
NV-PROF-SVR9420-RIN5-12TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 12TB storage. Including 1	$	20,000.00
NV-PROF-SVR9420-RIN5-14TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 14TB storage. Including 1	$	21,050.00
NV-PROF-SVR9420-RIN5-16TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 16TB storage. Including 1	$	21,950.00
NV-PROF-SVR9420-RIN5-22TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 22TB storage. Including 1	$	25,450.00
NV-PROF-SVR9420-RIN5-4TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 4TB storage. Including 10	$	12,000.00
NV-PROF-SVR9420-RIN5-6TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 6TB storage. Including 10	$	14,050.00
NV-PROF-SVR9420-RIN5-8TB	NiceVision Professional Smart Video Recorder 9420, 2U, with internal RAID5 8TB storage. Including 10	$	14,580.00
NV-PROF-SVR9420H-RIN5-10TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 10TB storag	$	15,500.00
NV-PROF-SVR9420H-RIN5-12TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 12TB storag	$	18,000.00

NV-PROF-SVR9420H-RIN5-14TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 14TB storag	$	19,100.00
NV-PROF-SVR9420H-RIN5-16TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 16TB storag	$	20,200.00
NV-PROF-SVR9420H-RIN5-18TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 18TB storag	$	21,300.00
NV-PROF-SVR9420H-RIN5-20TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 20TB storag	$	22,400.00
NV-PROF-SVR9420H-RIN5-22TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 22TB storag	$	23,500.00
NV-PROF-SVR9420H-RIN5-4TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 4TB storage	$	12,000.00
NV-PROF-SVR9420H-RIN5-5TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 5TB storage	$	12,500.00
NV-PROF-SVR9420H-RIN5-6TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 6TB storage	$	12,950.00
NV-PROF-SVR9420H-RIN5-8TB	NiceVision Professional Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID5 8TB storage	$	13,450.00
NV-PROF-SWDPLY	Server Software Deployment Tool	$	2,000.00
NV-PROF-USER-1CC	Single User / Web Client concurrent connection license for Professional package	$	450.00
NV-PROF-VMX-1MON	Single VMX monitor license for professional package	$	1,000.00
NV-PROF-WEB	Web & Smartphone Application pack for Professional package	$	3,000.00
NV-PROF-WEB-1CC	Single Web/Smartphone concurrent user connection for Professional package	$	450.00
NV-SDK	System Developer Kit (SDK)	$	1,000.00
NV-SRV-EMEA-SUTM-EUTFD	2 days on site end user training (up to 6 participants)	$	4,915.00
NV-SRV-EMEA-SUTM-SITE-COM	Site Commissioning (Per day)	$	2,110.00
NV-SRV-EMEA-SUTM-SITE-INST	Site Installation	$	1,890.00
NV-SRV-EMEA-SUTM-SVWD	Site visit weekday during business hours (Per day)	$	2,034.00
NV-SRV-EMEA-SUTM-TLHD	Phone/Remote support per hour during weekends & Holidays -(increments of 30 minutes) minimum 2 hours	$	506.00
NV-SRV-EMEA-SUTM-TLN	Phone support per hour off-business hours - (increments of 30 minutes) minimum 2 hours	$	389.00
NV-SRVS-APAC-HW-INST-NVA	Installation of NiceVision Alto basic recorder	$	5,000.00
NV-SRVS-APAC-HW-INST-NVC-9400	Installation of NiceVision CSS 9400 Enterprise system, 1U, ready for external RAID	$	5,000.00
NV-SRVS-APAC-HW-INST-NVC-BAS	Installation of NiceVision CSS Standard system, 4U	$	3,000.00
NV-SRVS-APAC-HW-INST-NVD-1002	Installation of NiceVision Decoder 1002	$	1,000.00
NV-SRVS-APAC-HW-INST-NVD-5104	Installation of NiceVision Decoder 5104	$	3,000.00
NV-SRVS-APAC-HW-INST-NVE-1002	Installation of NiceVision Encoder 1002 / 1002-CA / 1002-XT / 1002-XT-CA	$	1,000.00
NV-SRVS-APAC-HW-INST-NVE-1008	Installation of NiceVision Encoder 1008	$	1,000.00
NV-SRVS-APAC-HW-INST-NVE1008-R	Installation of NiceVision Redundant Encoder 1008	$	3,000.00
NV-SRVS-APAC-HW-INST-NVP	Installation of NiceVision Pro basic recorder	$	5,000.00
NV-SRVS-APAC-HW-INST-NVR-9210	Installation of NiceVision NVR 9200 Standard system, 1U, ready for external RAID	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR-9410	Installation of NiceVision NVR 9400 Enterprise system, 1U, ready for external RAID	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR-9610	Installation of NiceVision NVR 9600/CA system, 1U, ready for external RAID	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR-BAS	Installation of NiceVision NVR 9000 Standard system, 4U	$	3,000.00
NV-SRVS-APAC-HW-INST-NVR9200	Installation of NiceVision NVR 9200 Standard system, 1U, with internal 1.5TB storage (including SML)	$	5,000.00

NV-SRVS-APAC-HW-INST-NVR9400	Installation of NiceVision NVR 9400 Enterprise system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 3.75TB (including SML)	$	5,000.00
NV-SRVS-APAC-HW-INST-NVR9600	Installation of NiceVision NVR 9600/CA system, 2U, with Internal Hot Swappable Raid-5 (5+1), total of 3.75TB (including SML)	$	5,000.00
NV-SRVS-APAC-HW-INST-NVS	Installation of NiceVision NVSAT basic encoder	$	2,000.00
NV-SRVS-APAC-HW-INST-NVS-1000	Installation of External hot swappable RAID-5 storage	$	1,000.00
NV-SRVS-APAC-INST-NVD1002-VMX	Software Setup of 1 NVD 1002 in VMX	$	250.00
NV-SRVS-APAC-INST-NVD5104-VMX	Software Setup of 1 NVD 5104 in VMX	$	500.00
NV-SRVS-APAC-INST-WEB-10USR	Software Installation of 10 Web clients	$	2,000.00
NV-SRVS-APAC-PM-SC-OS	On Site System Commissioning, 2 days	$	4,000.00
NV-SRVS-APAC-PM-SML	Project management for orders under $100,000	$	12,000.00
NV-SRVS-APAC-PROF-SRV-CA	A professional services package for content Analytics site, up to 32 channels	$	15,000.00
NV-SRVS-APAC-PROF-SRV-EOWHC	On Site End Of Warranty Health Check (limited to 3 days), per $100,000 orders	$	5,000.00
NV-SRVS-APAC-PROF-SRV-PES-API	API Support via Phone/Email, per day	$	1,500.00
NV-SRVS-APAC-PROF-SRV-T&M-OSS	Support Onsite, per day	$	2,000.00
NV-SRVS-APAC-PROF-SRV-T&M-PES	Support via Phone/Email, per 4 hours	$	500.00
NV-SRVS-APAC-PROF-SRV-TEST-SVR	Professional Services - onsite 1 server and storage performance testing	$	2,000.00
NV-SRVS-APAC-SW-INST-10APP	Software Installation of 10 App suite	$	2,000.00
NV-SRVS-APAC-SW-INST-AMS	Software Installation of 1 AMS and 1 App suite	$	2,000.00
NV-SRVS-APAC-SW-INST-APUG	Software Upgrade of 1 AMS and 1 App suite	$	2,000.00
NV-SRVS-APAC-SW-INST-NVA-32CH	Software Installation of NiceVision Video Channel for Alto, up to 32 channels	$	4,000.00
NV-SRVS-APAC-SW-INST-NVC-32CH	Software Installation of NiceVision CSS Support for 32 Channels	$	1,000.00
NV-SRVS-APAC-SW-INST-NVC-SW	Software Installation of NiceVision CSS Software-Only solution	$	2,000.00
NV-SRVS-APAC-SW-INST-NVP-32CH	Software Installation of NiceVision Video Channel for Pro, up to 32 channels	$	4,000.00
NV-SRVS-APAC-SW-INST-NVR-1AI	Software Setup of 1 Single audio-in channel	$	70.00
NV-SRVS-APAC-SW-INST-NVR-1AO	Software Setup of 1 Single audio-out channel	$	70.00
NV-SRVS-APAC-SW-INST-NVR-1BDA	Software Setup of 1 Bi-directional Audio (audio-in and audio-out) channel	$	100.00
NV-SRVS-APAC-SW-INST-NVR-32CH	Software Installation of NiceVision Video Channel, up to 32 channels	$	4,000.00
NV-SRVS-APAC-SW-INST-NVR-R	Software Installation of Redundant NVR	$	2,000.00
NV-SRVS-APAC-SW-INST-NVR-SW	Software Installation of NiceVision NVR 9000 Software-Only solution	$	2,000.00
NV-SRVS-APAC-SW-INST-NVS-8CH	Software Installation of NiceVision Video Channel for NVSAT, up to 8 channels	$	1,500.00
NV-SRVS-APAC-SW-INST-PDA-10CLT	Software Installation of 10 NV PDA Clients	$	2,000.00
NV-SRVS-APAC-SW-INST-PDA-5CLT	Software Installation of NV PDA Viewer Server and 5 clients per site	$	2,000.00
NV-SRVS-APAC-SW-INST-RAMS	Software Installation of 1 RAMS	$	7,000.00
NV-SRVS-APAC-SW-INST-WEB-10USR	Software Installation of NiceVision of Web Server software including 10 clients	$	2,000.00
NV-SRVS-APAC-SW-NVR-UG-V10	NVR software upgrade, per recorder	$	2,000.00
NV-SRVS-APAC-TRAINING-CA-ADV	NICE Advanced Technical training on Video Content Analytics, 2 days, limited to 10 stuents at NICE Facility	$	3,000.00

NV-SRVS-APAC-TRAINING-EUSR	NICE End user application training, 3 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-NCIE	NICE Certified Installation Engineer, 5 days, limited to 10 students	$	8,000.00
NV-SRVS-APAC-TRAINING-NCME	NICE Certified Maintenance Engineer, 5 days, limited to 10 students	$	8,000.00
NV-SRVS-APAC-TRAINING-NCP	NICE Certified Professional, 2 days, limited to 10 students	$	3,000.00
NV-SRVS-APAC-TRAINING-NCSD	NICE Certified Software Developer, 3 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-NCSE	NICE Certified Solution Engineer, 3 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-SALES	NICE Sales training express NCP + NCSE, 2 days, limited to 10 students	$	5,000.00
NV-SRVS-APAC-TRAINING-TECH	NICE Technical training express NCP + NCIE + NCME, 5 days, limited to 10 students	$	10,000.00
NV-V10X-APUG-LV	Application (AMS+WS) upgrade to the latest GA version	$	3,500.00
NV-V10X-CSWRUG	CSS SW Only Recorder Upgrade	$	2,500.00
NV-V10X-CTKRUG	CSS TurnKey Recorder Upgrade	$	2,500.00
NV-V10X-NSWRUG	NVR SW Only Recorder Upgrade	$	2,500.00
NV-V10X-NTKRUG	NVR TurnKey Recorder Upgrade	$	2,500.00
NV-V10X-RAUG-LV	Redundant AMS upgrade to the latest GA version	$	13,300.00
NV-NVD-5104	NiceVision Decoder 5104 supporting up to 4 video outputs (1U)	$	4,950.00
NV-ENT-NVS1200-REX6-4TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 4TB	$	10,770.00
NV-ENT-NVS1200-REX6-5TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 5TB	$	11,340.00
NV-ENT-NVS1200-REX6-7TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 7TB	$	12,600.00
NV-ENT-NVS1200-REX6-9TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 9TB	$	14,490.00
NV-ENT-NVS1200-REX6-10TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 10TB	$	15,750.00
NV-ENT-NVS1200-REX6-12TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 12TB	$	17,010.00
NV-ENT-NVS1200-REX6-14TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 14TB	$	18,585.00
NV-ENT-NVS1200-REX6-16TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 16TB	$	20,000.00
NV-ENT-NVS1200-REX6-18TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 18TB	$	21,100.00
NV-ENT-NVS1200-REX6-20TB	NiceVision Enterprise External hot swappable RAID-6 net storage unit for a total of 20TB	$	22,050.00
NV-ENT-SVR9420H-RIN6-RIN1-5TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 5TB net	$	15,050.00
NV-ENT-SVR9420H-RIN6-RIN1-7TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 7TB net	$	17,700.00
NV-ENT-SVR9420H-RIN6-RIN1-8TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 8TB net	$	21,550.00
NV-ENT-SVR9420H-RIN6-RIN1-10TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 10TB net	$	22,400.00
NV-ENT-SVR9420H-RIN6-RIN1-12TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 12TB net	$	24,000.00
NV-ENT-SVR9420H-RIN6-RIN1-14TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 14TB net	$	25,000.00
NV-ENT-SVR9420H-RIN6-RIN1-16TB	NiceVision Enterprise Smart Video Recorder 9420, 2U, hybrid ready, with internal RAID6 16TB net	$	25,900.00
NV-ENT-SVR9810	NiceVision Enterprise Smart Video Recorder 9810, 1U, ready for external RAID net storage.	$	16,860.00

NICE

NICE Situator Pricelist

(All Prices in U.S. Dollars)

April, 2011

Situator Quotation for Miami Dade County Contract

No.	Part Number	Description	QTY	Unit Price
No.		Situator Server Package		
1	SM-ST-SL-ENT	Situator Entrerprise Server Package (Includes Planning Tool & 1 Client)	1	$256,000
2	SM-ST-SL-ADV	Situator Advanced Server Package (Does not include Planning Tool)	1	$160,000
3	SM-ST-SL-AD-PLT	Planning Tool Package	1	$96,000
4	SM-ST-SL-RND	Redundant Server	1	50% of server license
No.		Situator Optional Add-On Modules		
1	SM-ST-SL-AD-TEL	Telephony Manager	1	$10,000
2	SM-ST-SL-AD-GIS	Geo Referenced GIS	1	$30,000
4	SM-ST-SL-AD-3DE	3D Engine (not including 3-D modeling)	1	$80,000
5	SM-ST-SL-AD-ZMR	Zone Manager	1	$60,000
6	SM-ST-SL-AD-PMR	Plume Manager	1	$25,000
7	SM-ST-SL-AD-MOB	Mobile Engine	1	$128,000
8	SM-ST-SL-AD-WEB	Web Server	1	$128,000
9	SM-ST-SL-AD-FMR	Forms Manager	1	$30,000
10	SM-ST-SL-AD-ASM	Asset Manager	1	$60,000
11	SM-ST-SL-AD-LST	Exception List Manager	1	$18,000
12	SM-ST-SL-AD-MSM	Multi-site Manager (up to 3 sites connected to Situator Server)	1	$192,000
13	SM-ST-SL-AD-RUT	Route Tour Manager	1	$24,000
15	SM-ST-SL-AD-BPM	Business Process Manager	1	$96,000
16	SM-ST-SL-AD-REP	Reporting Tool	1	$24,000
17	SM-ST-SL-AD-CRE	Customized Reporting (requires PS for developing reports)	1	$40,000
No.		Situator Workstation Client Licenses (Large volume bundle pricing avialble upon request)		
1	SM-ST-CL-STD-X	Standard Workstation	1	$12,000
2	SM-ST-CL-GIS-X	Geo Referenced Workstation	1	$16,000
3	SM-ST-CL-3DE-X	3-D Workstation	1	$24,000
4	SM-ST-CL-WEB-X	Web Client including video (named license)	1	$12,000
5	SM-ST-CL-ODA-X	Smart Phone Client (without video)	1	$1,000
6	SM-ST-CL-PDA-X	Smart Phone Client with video	1	$4,000
7	SM-ST-CL-ODC-X	Other Direct Costs	1	CALL
No.		Situator Enabling Gateway Licenses (Check with Nice for gateway classifications.)		
1	SM-ST-EL-A	Enabling License / Gateway* - Class A (ACS)	1	$16,000
2	SM-ST-EL-B	Enabling License / Gateway* - Class B (VMS)	1	$24,000
3	SM-ST-EL-C	Enabling License / Gateway* - Class C	1	$32,000
4	SM-ST-EL-D	Enabling License / Gateway* - Class D (Special)	1	CALL
5	SM-ST-EL-ODC	3rd Party API license fee	1	Call
No.		Runtime Licenses - per sensor type (Large vlume pricing available upon request.)		
1	SM-ST-RL-SEN-Y	Type A: Sensor (Up to 165 sensors)	1	$8,000
2	SM-ST-RL-ACS-Y	Type B: ACS Reader (Up to 35 doors)	1	$8,000
3	SM-ST-RL-CAM-Y	Type C: Camera (Up to 25 cameras)	1	$8,000
4	SM-ST-RL-CUS-Y	Type D: Custom (Volume price breaks TBD)	1	Call
5	SM-ST-RL-COM-Y	Type E: Combination (Volume price breaks TBD)	1	Call
No.		Annual Situator Software Maintenance Service		
1	SM-ST-CONTMAIN-1WY	Software Maintenance: Annual maintanance is 18% for normal business hours and 24% for 24x7 support - of the discounted Situator Software License price (Cell H51). Package includes software upgrades and telephone support during normal business hours for a single customer point of contact (POC). First year is a 15 month term.		TBD
No.		Professional Services (Based on SOW - Call Nice for quote)		
1	SM-ST-PS-5WD	Five Day Consulting Package** (Per week. Not including T&E)		$10,000
2	SM-ST-PS-1WD	Additional Consulting/Training Days (Per day. Not including T&E)		$2,000
3	SM-ST-PS-TE	Travel & Expense allowance (Per week)		$2,000
4	SM-ST-PS-IG	Special Gateway Development		Call
5	SM-ST-PS-ODC	Other Direct Costs		Call

* Please Note: The quality and functionality of a Situator gateway depends on the 3rd party vendor's SDK/API availability and the cooperation provided by such 3rd party vendor. NICE requires that the H/W, equipment, documentation and / or any other components relevant to the integration will be available.

**Consulting Package includes assistance in initial project planning, setup, technical training and system configurations ONLY. Additional services can be provided based on the project requirements at a similar five day cost.

Situator SDK Package:

1. SDK Documentation
2. Mandatory 3 day Certification Training @ one of NICE Training Centers
3. 10 hours of remote support

Disclaimers:

1. The Situator SDK currently does not support Video systems.
2. The SDK requires full installation of Situator.
3. The Situator SDK does not include any 3rd party licenses.
4. NICE will not be liable for problems that the developed GW may cause (at the customers' site).
5. NICE will not resume liability for gateway/system support: if the developed Gateway causes a problem – responsibility for repair/support is of the party that developed the gateway.
6. NICE will not provide upgrades for GW's developed by 3rd party.
7. Each GW will need to be sent to NICE for final certification for GW development guidelines and capacity compliance. Each certification will cost $2,000 per GW. (included in pricing here for DIA's CASS system.)
8. It is up to the customer/partner to re-certify each GW when a new Situator version is released.

Standard Quotation Notes:

1. Prices quoted exclude any and all taxes, which, if applicable, will be added.
2. Prices quoted above do not include the cost of hardware and 3rd party licenses.
3. ExWorks Tel Aviv (Israel).
4. Annual maintenance is 24% of price and includes software upgrades and 3rd line support during working hours for a single partner point-of-contact (POC).
5. All licenses must be installed, supported and maintained by a Certified NICE Systems Situator Integrator. Contact NICE for more information on Certification and Training.
6. Pricing subject to acceptance of reseller application, integrator agreement, and completion of certification training.
7. Payment Terms: License fees shall be due upon shipment/electronic shipment of the License. Services fees will be due at the end of each calendar months for services provided during said calendar month. Payment shall be effected by customer net 30 days from date of invoice.
8. Shipment within 45 days upon receipt of PO/Electronic delivery
9. This quote is valid for 30 days.
10. This proposal is project specific and does not apply to any other application.
11. This proposal is submitted subject to the application of the NICE standard terms and conditions of sale, licence and, where applicable, support. All terms and conditions are available

NICE

NICE Inform R4.0 Pricelist

(All Prices in U.S. Dollars)

April, 2011

Table of Contents:

Chapter	Page
Introduction	3
Chapter 1 - NiceLog Bundles for Public Safety	5
Chapter 2 - NPX R3.0 for Public Safety	10
Chapter 3 - VoIP	13
Chapter 4 - Active VoIP	15
Chapter 5 - Public Safety NP Interactions Center	16
Chapter 6 - Public Safety Integrations	20
Chapter 7 - End-User Applications	23
Chapter 8 - System Items	29
Chapter 9 - Storage Solution	32
Chapter 10 - Upgrade, Migration & Expansion	34

Introduction

This document is the official NICE product offering for NICE Inform R4.0 in the Public Safety sector. Items described in this document constitute the product suite for this release.
Any product/capability/feature not included in this document must be certified and approved by NICE (contact NICE Sales Engineering department for details).

Price List Guideline

The NICE Inform R4.0 Price list combines system components from both 9.0 and NP R3.5 recording platforms. Standard Public Safety solution will be based on 9.0 platform components, system items and End User applications.

Systems requiring Active VoIP recording or QA applications based on NP or CTI integration that are NOT supported by 9.0 but supported by NP R3.5 will be configured with NP R3.5 recording platform, system items and End User applications.

It is possible to configure a system with two recording platforms including a mix of NP and 9.0 systems. For example - an 9.0 system for trunk radio solution, NP recording platform for a telephony based solution on Active VoIP architecture and NICE Inform which will be the application layer providing a single user interface for the end user.

Quotation Example

Quotation steps:

Step	Type	Step content & remarks
Step 1	Mandatory	Select NiceLog hardware License
	Mandatory	Select NiceLog software bundle according to the required number of channels (The total number)
Step 2	Mandatory	Select the item codes for interface type according to the required configuration
Step 3	Optional	Select NiceLog Bundle Options (Online Storage, Offline Storage, Audio compression)
Step 4	Mandatory	Select NiceLog Accessories
Step 5	Mandatory	Select NiceCLS Server and Integrations
Step 6	Optional	Select Storage Centre
Step 7	Optional	Select Inform Bundle
	Mandatory	Select Inform Channel license
Step 8	Optional	Select Alarm Monitor application

Example:

Item	Description	QTY	Unit Price	Total Price
PS-IN3-HW-A	NiceLog License for up to 120 Channels	1	$10,000	$10,000
PSBAS-120C	120 channel logger - software bundle for public safety	1	$69,000	$69,000
ANALOG8	8 Channels - Analog interface	6	No Charge	No Charge
DIGITALNTL8	8 channel Digital interface (Nortel Switch)	9	No Charge	No Charge
PSHRN	On-line hours without RAID.	1	-$8,000	-$8,000
G723-COMP	G723.1 Advanced Compression Support	1	$1,000	$1,000
PP01	24 Channels patch panel (RJ-11) + cable	1	$350	$350
CA20	Centronics 50 pins, Male to Male - 5m long	1	$150	$150
PSCLS90-SW-SRV	CLS bundle for Public Safety including Vox driver and NICE Administration application	1	$3,000	$3,000
CD-89-ANI/ALI	ANI/ALI Driver	1	$1,000	$1,000
PS-SC-SRVR	Storage Center - basic server SW	1	$3,000	$3,000
PS-SC-CHANLIC-TR	NICE 8.9 Storage Center -per 50 NiceLog Channels licenses	2	$2,000	$4,000
INFRM-CON-BND	NICE Inform Applications concurent bundle for Public Safety	1	$10,000	$10,000
INFRM-VOICE	Inform voice channel license	120	$150	$18,000
CSTRCK-SNMP3	Public Safety SNMP solution R2	1	$2,400	$2,400

Recent Changes to the Pricelist

NiceLog Bundles and Options Chapter:

- 1.1.2 216 - 480 channel logger software bundles for public safety are no longer NICE Approval
- 1.1.3 Support for the following switch types is removed: Tenovis, Tadiran, Matra, Nortel BCM Norstar, Philips and Samsung. (Previously these were NICE APPROVAL)
- 1.1.4 Hot Swappable RAID 5 option is no longer NICE Approval.

NPX Chapter:

- 2.1 NPX 2.1 replaced by NPX 3.0
- 2.1.1 Addition of recording channel license for AVAYA DMCC
- 2.1.1 Addition of Quality Management channel license
- 2.1.2 Addition of 8 channel Anaglue/Digital 'Mini' board packages
- 2.1.3 NPX Upgrade and Expansion Options moved to Chapter 10 - Upgrades

Active VoIP Chapter:

- VoIP Recording Gateway removed (previously section 4.1.2)

NiceCLS 9.0 Chapter - Deleted Entirely:

- CLS 9.0 with VOX Driver moved to Chapter 6 - Public Safety Integrations (previously sections 5.1.1 and 5.1.2)
- CTI drivers for Nice CLS 9.0 removed (previously section 5.1.2)
- Loggers Only Solution Option removed (previously section 5.1.3)

NP Interactions Center Chapter:

- 5.1 NICE Perform 3.5 replaces NICE Perform 3.2

Public Safety Integrations Chapter:

- D-Channel Decoding removed (previously section 7.1.2)
- 6.1.2 Addition of Public Safety CLS 9.0 with VOX

End user applications Chapter:

- Public Safety Basic Package removed (previously section 9.1.1)
- 7.1.1 & 7.2 NICE Inform 4.0 replaces NICE Inform 3.2
- 7.2.1 Addition of NICE Inform Screen Software Channel License feature (NICE Approval)
- 7.2.6 Addition of NICE Inform GIS display of geographic related data feature
- 7.2.6 Addition of NICE Inform integration with NICE Perform Interaction Analytics feature
- 7.2.6 Addition of NICE Inform integration with NICE Situator feature
- 7.3 Scenario Replay removed
- 7.5.3 Addition of Interaction Analytics for Public Safety and Security NICE Perform QM application

System Items Chapter:

- 8.1.4 Addition of NICE Inform Server Matrix feature
- 8.1.7 Addition of Commitment Requests item

Storage Solutions Chapter:

- 9.1.1 NICE 8.9 Storage Center is now supported running on Windows Server 2008

Upgrades Chapter:

- 10.1.1 Support for the following switch types is removed: Tenovis, Tadiran, Matra, Nortel BCM Norstar, Philips and Samsung. (Previously these were NICE APPROVAL)
- 10.2.1 Removal of System replacement Upgrade to version 8.9
- 10.2.1 Addition of Logger replacement Upgrade to HDL+
- 10.3.2 Addition of Upgrades for NICE Perform Interactions Center, Storage Center, QM Package
- 10.5 NPX Upgrade and Expansion Options moved from Chapter 2: NPX

Chapter 1

NiceLog Bundles for Public Safety

NICE Audio Capturing & Processing Platform

Content

How to Configure a Public Safety Bundle

1.1 – NiceLog Bundles for Public Safety
- 1.1.1 - NiceLog - Hardware Bundles
- 1.1.2 - NiceLog - Software bundles
- 1.1.3 - Item codes for interface type
- 1.1.4 - Public Safety NiceLog logger Options
  - A. Online Audio Storage Options
  - B. Offline Storage Options
  - C. Audio Compression Options
  - D. Miscellaneous NiceLog Logger Option
- 1.1.5 - Redundancy Options (Hot-Standby/N+1)
- 1.1.6 - NiceLog Accessories
  - A. Analog Inputs
  - B. E1/T1 Trunk Inputs
  - C. Digital Inputs

How to Configure a Public Safety Bundle

Configuration process:

1. [Mandatory] Select NiceLog - Hardware bundles (Section 1.1.1)
2. [Mandatory] Select NiceLog - Software bundles (Section 1.1.2)
3. [Mandatory] Select Interface Type (Section 1.1.3)
4. (Optional) Select NiceLog Options (Section 1.1.4)
5. (Optional) Select Redundancies options (Section 1.1.5)
6. [Mandatory] Select Accessories (Section 1.1.6)
7. [Mandatory] Select NiceCLS 9.0 or Public Safety Integrations (Section 6.x) or NF Interactions Center (Section 5.1.1) for the first NiceLog in the system
8. [Mandatory] Select required Public Safety applications or build an inform server and system for the first NiceLog in the system (Chapter 7)
9. [Mandatory if NICE Inform is required] Select inform channel license (section 7.2.1)

Guidelines and Limitations:	1. The maximum channel capacity that can be quoted on single NiceLog unit is 240 channels for analogue extension side and 480 for digital and trunkside. 2. Up to four types of interfaces can be mixed in one NiceLog. (For example: a mixture of Nortel and Aspect switches will count as 2 interfaces)

1.1 - NiceLog Bundles for Public Safety

1.1.1 - NiceLog - Hardware bundles

PS-IN3-HW-A	Hardware Platform for up to 120 Channels	$10,000
PS-IN3-HW-B	Hardware Platform for 121-240 Channels	$15,000
PS-IN3-HW-C	Hardware Platform for 241-480 Channels	$18,000

1.1.2 - NiceLog - Software bundles

Note:	NiceLog Bundles MUST be ordered with the required Public Safety applications or Inform server and system/user licensing (Section 7.x) for the first Voice logger in the system

Each NiceLog bundle for public safety includes the following items and features (see also Appendix A):

- Recording platform (Voice Logger) including NiceLog SW
- On-line hours protected by Hot Swappable RAID 1 redundancy
- Dual tape drives
- Hot-swappable redundant Power Supply
- On/Off hook detection
- DTMF detection (for analog telephony interface only)
- Beep tone insertion for analog interface Loggers
- Generic OS SNMP Agent
- Caller ID (for analog telephony interface only) - See Appendix C for supported protocol standards
- G729A Compression
- DTMF ROD (for analogue telephony interface only)

Note:	DTMF ROD and DTMF detection is available only for an analogue telephony interface.
Note:	On/off hook detection is a standard feature for digital extensions, if the switch supports this feature. See Appendix B for On/off hook support.
Note:	For HDL+ configurations up to 250 channels the Hot Swap RAID 1 configuration will support up to 48,000 online hours. For HDL+ configurations over 250 channels the Hot Swap RAID 1 configuration will support up to 31,000 online hours.
Note:	The stated online hours may be affected by different system parameters and configurations so may be used as a guide (e.g. if a different compression version is selected).
Limitation:	Software bundles for 264 channel loggers and above are based on digital and trunk-side recording only.
Limitation:	For mixed configuration options please be aware of the following limitations and maximum numbers within the loggers: Analogue board - 24 channels; Digital boards - 48 channels; E1 Trunkside - 30*8 channels; T1 Trunkside - 24 channels; Number of boards within one logger chassis is limited to 10 slots
Limitation:	On/off hook detection is not available for trunk side connectivity.

PSBAS-16C	16 channel logger - software bundle for public safety	$16,000
PSBAS-24C	24 channel logger - software bundle for public safety	$20,000
PSBAS-32C	32 channel logger - software bundle for public safety	$24,000
PSBAS-40C	40 channel logger - software bundle for public safety	$28,000
PSBAS-48C	48 channel logger - software bundle for public safety	$32,000
PSBAS-56C	56 channel logger - software bundle for public safety	$36,000
PSBAS-64C	64 channel logger - software bundle for public safety	$40,000
PSBAS-72C	72 channel logger - software bundle for public safety	$44,000
PSBAS-80C	80 channel logger - software bundle for public safety	$49,000
PSBAS-88C	88 channel logger - software bundle for public safety	$53,000
PSBAS-96C	96 channel logger - software bundle for public safety	$57,000
PSBAS-120C	120 channel logger - software bundle for public safety	$69,000
PSBAS-144C	144 channel logger - software bundle for public safety	$82,000
PSBAS-168C	168 channel logger - software bundle for public safety	$89,000
PSBAS-192C	192 channel logger - software bundle for public safety	$105,000
PSBAS-216C	216 channel logger - software bundle for public safety	$114,000
PSBAS-240C	240 channel logger - software bundle for public safety	$123,000
PSBAS-264C	264 channel logger - software bundle for public safety	$132,000
PSBAS-288C	288 channel logger - software bundle for public safety	$142,000
PSBAS-312C	312 channel logger - software bundle for public safety	$152,000
PSBAS-336C	336 channel logger - software bundle for public safety	$162,000
PSBAS-360C	360 channel logger - software bundle for public safety	$173,000
PSBAS-384C	384 channel logger - software bundle for public safety	$182,000
PSBAS-408C	408 channel logger - software bundle for public safety	$192,000
PSBAS-432C	432 channel logger - software bundle for public safety	$208,000
PSBAS-480C	480 channel logger - software bundle for public safety	$224,000

1.1.3 - Item codes for interface type

Note:	On/off hook detection is a standard feature for analog extension
Limitation:	4-Wire support up to 96 analog channels
Note:	For pure 4-Wire analog environment the required number of logger channels is equal to the number of recorded devices
Note:	4-Wire can be ordered in groups of 12 logger channels (12 recorded devices)
Note:	In case of a mixed configuration of 2-Wire and 4-Wire NICE APPROVAL is required
Limitation:	Caller ID is NOT available for Analog loggers working in on/off hook mode

ANALOG8	8 Channels - Analog interface	No Charge
4-WIRE	4-Wire Analog Support for 12 extensions	$4,000

Note:	The digital option mentioned below is available for the following switches: Alcatel (ALC); Aspect (ASP); Avaya (AVY); Avaya Index (AVN); ISDN BRI (BRI); Ericsson (ERC); NEC (NEC); Nortel (NTL); and Siemens (SOP). Replace the xxx with the required switch code
Note:	ISDN BRI extensions uses two recording channels - i.e. DIGITBRI8 = 4 ISDN BRI extensions (2b+d) which are 8 recording channels
Note:	Avaya Index switches require EDGR-RJ45 refer to the Digital Inputs in section 1.1.6C
Limitation:	NiceLog configured with Avaya Index is limited to 96 Digital channels
Note:	On/off hook detection is a standard feature for digital extensions, if the switch supports this feature. See Appendix B for On/off hook support
Note:	Only ISDN which are standard Q.931 and Q.932 SIT interface connection for signaling extraction (CLI, Dialled number and on off hook) is supported.
Note:	Mixture of more than one phone set within a logger is enabled using the On site Configuration Tool. Different phone sets can be supported per groups of 48 channels.
Limitation:	A mix logger can support only one quantization process either a-law or µ-law. When mixing two different digital interfaces (e.g. digital ext and E1) one should ensure that the quantization process is the same.
Limitation:	DIGITALALC for Alcatel 4200 switch integration is no longer available. Such configuration requires NICE APPROVAL.

DIGITALxxx8	8 Channels - Digital interface	No Charge

Note:	Multi couplers are mandatory with trunk side/matrix logger
Note:	NiceLog Loggers do not include couplers for trunk connection as default. Multi couplers are required (Section 1.1.6B MCPSV-RJ45 or MCAC1-RJ45). One Multi-coupler supports up to 8 trunks connection.
Note:	Multi couplers calculation should be done per required trunks (not for the total number of trunks per site)
Limitation:	Trunk side loggers do not support recording of internal calls.
Limitation:	On/ off hook detection is not available for trunk side connectivity.
Limitation:	DTMF detection is not available for trunk side connectivity
Note:	Dedicated trunk refers to an audio trunk provided by the switch/turret for recording purposes.
Note:	NiceLog Logger does not include patch panel as default. Patch panel is required (Section 1.1.6B: E1.1-8P – E1/T1 Patch Panel) - Only one patch panel is required for all the configurations.
Limitation:	Only one SUME1C15 can be ordered per logger

SUME1	Summed E1 trunk (Single E1 Trunk = 30 Input channels)	No Charge
SUME1C15	Summed E1 trunk (Half single trunk = 15 Input channels)	No Charge
SUMT1	Summed T1 trunk (Single T1 trunk = 24 Input channels)	No Charge
TSE1	Un-summed E1 trunk (Single E1 Trunk = 30 Input channels)	No Charge
TST1	Un-summed T1 trunk (Single T1 Trunk = 24 Input channels)	No Charge

1.1.4 - Public Safety NiceLog logger Options

A. Online Audio Storage Options

Note:	Default configuration is with RAID. To remove RAID capabilities please choose item PSHRN.
Note:	For HDL+ configurations up to 250 channels the non RAID configuration will support up to 48,000 online hours. For HDL+ configurations over 250 channels the non RAID configuration will support up to 31,000 online hours.
Note:	The stated online hours may be affected by different system parameters and configurations so may be used as a guide (e.g. if a different compression version is selected).

PSHRN	On-line hours without Hot Swappable RAID	-$8,000
PSHR5HS	Hot Swappable RAID 5 option with 34000 online hours	$500

B. Offline Storage Options

Note:	Loggers equipped with dual DVD can operate with the 2 devices in mirrored archiving or in channelled archiving modes (continuous mode is not available).
Note:	The media used with the PSDVD-2-89 option is Dual side DVD RAM media (2 x 4.7GB).

PSDVD-2-89	Dual DVD drives - 2440 hours per DVD	No charge

C. Audio Compression Options

Limitation:	A logger can be either configured to G.729A or G.723.1. There is no mix compression support.
Limitation:	G.729A and G.723.1 availability depends on the logger type and its specific configuration (channels/options).
Note:	Since January 1st 2007, the default Compression provided is G.729A. If G.723 compression is required add the G723-COMP item to enable this compression level.

G723-COMP	G.723.1 Advanced Compression Support	$1,000

D. Miscellaneous NiceLog Logger Option

Note:	EXT-SQCH available only with analog loggers.
Limitation:	EXT-SQCH limits the number of channels. Each 24 channels with trigger must be counted as 48 (a slot is required for the trigger bracket).
Note:	DTMF-ROD is a default and free of charge when ordering Analog loggers. This item can be ordered with Digital configurations only.
Note:	For Digital extensions the DTMF is supported when it is part of the Audio (the customer can hear the DTMF).
Note:	MDC1200 available only in analog loggers.
Note:	TONE-DECA available only in analog loggers.

DTMF-ROD	DTMF Recording On Demand	$1,950
MDC1200	Support MDC 1200 per channel	$300
TONE-DECA	Tone Detection/Cancellation per channel	$300
LOWZ2	600 Ohm impedance on analog inputs (per 24 inputs)	$100
EXT-SQCH	Activity detection by external trigger (squelch) (per 24 inputs)	$2,000

1.1.5 - Redundancy Options (Hot-Standby/N+1)

Note:	Hot-Standby support requires the ordering of an additional voice logger (the Hot-Standby logger) with capacity that matches the largest input channel capacity logger in the group.
Note:	Systems supplied with this option must be equipped with system wide time synchronization.
Limitation:	The maximum Hot-Standby (N+1) supported configuration is N=5.
Limitation:	N+1 is not available with mic loggers.
Limitation:	N+1 is not available with Matrix recording loggers.
Limitation:	N+1 is supported only in Total recording environment.
Limitation:	N+1 chain is not available with more than 192 digital or analog extensions.
Limitation:	All Loggers in the chain should contain the same HW and SW versions.

N+1 redundancy for analog and digital loggers configuration:
1. [Mandatory] Select HSADE48-N or HSADE96-N or HSADE192-N for each of the N recording loggers.
2. [Mandatory] Select HSADE48-1 or HSADE96-1 or HSADE192-1 for each of the (1) stand-by loggers.

HSADE48-N	Recording Logger Hot-Standby support (Up to 48 analog or digital ext.)	$6,200
HSADE48-1	Redundant Logger Hot-Standby support (Up to 48 analog or digital ext.)	$1,500
HSADE96-N	Recording Logger Hot-Standby support (Up to 96 analog or digital ext.)	$8,500
HSADE96-1	Redundant Logger Hot-Standby support (Up to 96 analog or digital ext.)	$2,000
HSADE192-N	Recording Logger Hot-Standby support (Up to 192 analog or digital ext.)	$10,000
HSADE192-1	Redundant Logger Hot-Standby support (Up to 192 analog or digital ext.)	$3,000

N+1 redundancy for Summed/Uncombed/Dedicated trunk loggers configuration:
1. [Mandatory] Select HST-N for each of the N recording loggers.
2. [Mandatory] Select HST-1 for each of the (1) stand-by loggers.

HST-N	Recording Logger Hot-Standby support (Sum./Ded. trunks)	$5,700
HST-1	Redundant Logger Hot-Standby support (Sum./Ded. trunks)	$1,500

1.1.6 - NiceLog Accessories

Note:	Refer to Appendix A for default configurations and required accessories.

A. Analog Inputs

Configuration process:
1. Select one: CA03 or CA04 per 24 analog channels, according to the required length.
2. Select one: PP01 per 24 analog channels. The mentioned item includes the connection cable.

PP01	24 Channels patch panel (RJ-11) + cable	$350
CA03	Open-leads cable for up to 24 extensions - 5m long	$150
CA04	Open-leads cable for up to 24 extensions - 10m long	$260

B. E1/T1 Trunk Inputs

Note:	NiceLog Logger does not include multi-couplers for trunk connection as default. Select: MCPSV-RJ45 or MCACT-RJ45 - One Multi-coupler supports up to 8 trunks connection.
Note:	Multi couplers calculation should be done per each voice logger (not for the total number of trunks per site).
Note:	For passive or active multi-coupler selection refer to Appendix A.
Note:	For FS-BNC connection select: BNC-ADP - One item per multi-coupler.
Note:	NiceLog Logger does not include E1/T1 Patch Panel default. Select: ET1-PP - One Patch Panel supports up to 16 trunks connection (Only for summed trunk connection).

MCPSV-RJ45	8 ports passive multi-coupler for RJ-45 trunk connection	$500
MCACT-RJ45	8 ports active multi-coupler for RJ-45 trunk connection	$1,500
ET1-PP	E1/T1 Patch Panel	$450
BNC-ADP	BNC adaptors for multi-coupler (one per multi-coupler)	$250

C. Digital Inputs

Configuration process:
1. Select one: CA20 or CA21 per 24 digital channels, according to the required length.
2. Select FDC-RJ45 per 12 digital input channels for Avaya Index and Mitel switches only.

CA20	Getronics 50 pins, Male to Male - 5m long	$150
CA21	Getronics 50 pins, Male to Male - 20m long	$200
FDC-RJ45	Full Duplex Coupler per 12 digital extensions (for Avaya Index and Motel switches only)	$1,000

Chapter 2

NPX R3.0 for Public Safety

NICE Audio Capturing & Processing Platform

Content

How to Configure an NPX

2.1 - NPX R3.0 for Public Safety
- 2.1.1 - NPX Channel licenses
- 2.1.2 - NPX Boards
- 2.1.3 - NPX - Additional Items

How to Configure an NPX

Configuration process:	
New NPX System	Each platform should be ordered using the following: 1. (Mandatory) Recording channel license 2. (Optional) Quality Management channel license 3. (Optional) Hardware items, SQL items, accessories 4. (Mandatory) Appropriate Maintenance from the Public Safety Services Price list
NPX Expansion	For expanding an existing platform use the following: 1. (Mandatory) Additional recorded channel license 2. (Optional) Hardware items, SQL items, accessories 3. (Optional) Additional QM licenses are required if the site already includes QM licenses. 4. (Mandatory) Appropriate Maintenance from the Public Safety Services Price list
NPX system with NICE Inform / NICE Inform Lite	When specifying a system with either NICE Inform or NICE Inform Lite installed on the NPX, follow the recommendations in the NICE Public Safety Recommended Servers Guide and the NICE Inform Design Considerations Guide.
New NPX system with NICE Inform	Each Inform system for NPX should be ordered using the following: 1. (Mandatory) NICE Inform server & voice channel licenses, 1No. Inform Reconstruction module and concurrent user license from Section 7.2 2. (Optional) Additional Inform module and user licenses from Section 7.2
New NPX system with NICE Inform Lite	Each Inform Lite system for NPX should be ordered using the following: 1. (Mandatory) Nice Inform Lite Server & at least one Inform Lite Reconstruction concurrent user license from Section 7.2.7 2. (Optional) Additional Inform Lite and Inform Verify concurrent user licenses from Section 7.2.7
Inform/NPX expansion	For expanding an existing Inform/Inform Lite system for NPX use the following: 1. (Mandatory) Inform Lite concurrent user licenses OR Relevant Inform expansion licenses (for function and user expansion) and voice channel licenses (for Inform channel expansion). Please refer to Section 7.2
NPX Upgrade and Expansion	For upgrading or expanding an existing NPX, please see Section 10.5.
Inform upgrade on an NPX	For upgrading an existing Inform Lite system to an Inform system for NPX please see Section 10.4.3.

2.1 - NPX R3.0 for Public Safety

Note:	NICE Perform Interactions Center, recording platform or QA application proposition within a Public Safety environment will not be used in conjunction with an NPX recording solution proposition.
Note:	Recording Channel licenses for AVAYA DMCC can be sold only by Avaya authorized resellers
Pricing	Minimum purchase of 5 channels per order.
Configuration	Any platform can support up to two different capture interfaces from VoIP, Trunk and Extension recording. (Analogue and Digital Extension recording can be configured together and count as a single capture interface).
Configuration	Any platform can support a maximum of two different switch drivers, including VOX
Configuration	There are seven TDM board packages: 1) Analog - (includes an open lead cable for up to 24 extensions) 2) Digital - (includes an open lead cable for up to 24 extensions) 3) Mini Analog - (includes an open lead cable for up to 8 extensions) 4) Mini Digital - (includes an open lead cable for up to 8 extensions) 5) Trunk- Un-summed (includes two RJ-45 T-splitters) 6) Trunk- Dedicated (no kit included- connector is a standard RJ-45) 7) Trunk- PCM interface for BT (no kit included- connector is a standard RJ-45)
Configuration	The digital and analog card packages support up to 24 channels in the standard board and 8 Channels in the Mini board The trunk capture, dedicated trunk and PCM trunk capture packages support up to two trunks.
SQL	The platform pricing includes SQL Server 2008 Workgroup Edition software and 5 Client Access Licenses (CALs). Additional CALs can be purchased if needed (Section 2.1.3)
Expansion	For each expanded platform, specify the serial numbers. If expanding a site with QM, additional QM licenses must be purchased as well.
Maintenance	Maintenance is mandatory in every NPX PO (purchase order) and can be found in the Public Safety services pricelist. The price is an annual fee (possible to purchase in advance maintenance for several years).
Configuration	For Inform Lite and Inform limitations and notes please refer to Appendix F.
Limitation:	By default NPX Software will be supplied via the NICE Software Download Center only. If a copy of the software is required on DVD, this must be purchased as an additional item; see section 8.1.8.

2.1.1 - NPX Channel licenses

Note:	Recorded channel licenses include all of the required software components for the platform recording, application, storage, signaling integration and SNMP infrastructure.
Quality Management	Where Quality Management is required, it must be purchased for the whole system, i.e. a QM channel license must be purchased for every recording channel license purchased on each NPX.
Quality Management	NPX Quality Management functionality is accessed via the NPX browser interface and is not available via the NICE Inform applications.
Quality Management	Screen recording on NPX is not replayable via the NICE Inform applications.
Quality Management	NPX Quality Management functionality should only be sold to single NPX sites. Where the number of required recording channels exceeds 200 or multiple NPXs would be needed for other reasons, propose NICE Perform with HDL.

NPX-V30-CH	Recording channel license	$500
NPX-V30-CH-DMCC	Recording channel license for AVAYA DMCC	$500
NPX-QM-CH-LIC	Quality Management channel license	$200

2.1.2 - NPX Boards

Limitation:	No discount can be offered against any of the NPX board options below.

NPX-HW-ANALOG	Analog board package for up to 24 channels	$1,250 TRANSFER
NPX-HW-DIGITAL	Digital board package for up to 24 channels	$1,250 TRANSFER
NPX-HW-TRUNK	Trunk board package for up to 2 trunks	$1,250 TRANSFER
NPX-HW-PCM	BT- PCM board package for up to 2 trunks	$1,250 TRANSFER
NPX-HW-DED-TRUNK	Dedicated trunk board package for up to 2 trunks	$1,250 TRANSFER
NPX-HW-ANALOG-MINI	Analog board package for up to 8 channels	$800 TRANSFER
NPX-HW-DIGITAL-MINI	Digital board package for up to 8 channels	$800 TRANSFER

2.1.3 - NPX - Additional Items

Note:	No discounts can be offered for the SQL Server CAL licenses (NPX-GEN-SQLWG-5CAL-LIC).
Note:	NPX-HW-MC is required when the distance from the Tapping point to the NPX AudioCodes capturing card exceeds 16 meters (for T1) or 30 meters (E1). Kit includes the AMC + 1 cable, enables distance from Tapping point to NPX AudioCodes capturing card to reach 300 meters.

NPX-GEN-SQLWG-5CAL-LIC	SQL Server Workgroup 5 Client Access License (CAL)	$200 TRANSFER
NPX-HW-MC	Active multi-coupler KIT for 8 E1/T1 trunks	$1,000 TRANSFER

Chapter 3

NICE VoIP Logger

Content:

How to Configure a NICE VoIP Logger

3.1 - NICE VoIP Logger Configuration (SW Only)

How to Configure NICE VoIP Logger

NICE VoIP Logger Configuration (SW-only) Solution:
1. **[Mandatory]** Select NICE VoIP Logger Basic Server (Section 3.1)
2. **[Mandatory]** Add PS-NVIP91-REC-1 for additional recording licenses (Section 3.1)
3. **[Mandatory]** Select Nice CLS 9.0 or NP Interactions Center for the first Logger in the system. (section 5.1/6.1)
4. **[Mandatory]** Select Public Safety Application bundle/items for the first logger in the system (section 8.x)
5. **[Mandatory if Nice Inform is required]** Select Inform channel license (section 8.2.1)

3.1 - NICE VoIP Logger Configuration (SW Only)

Note:	NICE VoIP Loggers are supplied as SW-only (excluding N+1 options) and do not support analogue outputs.
Note:	The NICE VoIP Logger supports the recording of G.729A calls or compression of G.711 calls to G.729A / G.723.1 (or both in a blended environment).
Note:	NICE VoIP recording requires mirroring ports for the NICE VoIP traffic in the network.
Note:	PS-NVIP91-SW can be used for static control or dynamic control.
Note:	PS-NVIP91-SW requires a NiceCLS Server for dynamic control (with a dynamic IP addressing supporting driver).
Note:	N+1 hot standby redundancy chains are NOT supported by NICE Inform R4.x.
Note:	PS-NVIP91-SW must be ordered along with the Public Safety application bundle (Section 8.X) for the first Voice logger in the system.
Limitation:	The NICE VoIP Logger can be installed on any server meeting the specifications detailed in the NICE Inform certified Servers Guide.
Limitations:	For offline storage options for VoIP Loggers refer to NICE Inform certified Servers Guide.

PS-NVIP91-SW	NICE VoIP Logger for passive recording (SW only)	$1,000

Note:	Use the following items for adding recording channels. Maximum number of channels per unit is as following: up to 512 concurrent calls out of 3500 concurrent calls in the background (i.e. 2988 background calls traffic).

PS-NVIP91-REC-1	Additional one recording channels SW license for NICE VoIP Logger	$450

Chapter 4

NICE Active VoIP Logger

Contents:

How to Configure a NICE ACTIVE VoIP SYSTEM

4.1 - Active Recording using VoIP Recording Gateway or VoIP Recording Agent
  4.1.1 - Active VoIP Recording Logger
  4.1.2 - VoIP Recording Agent
4.2 - Avaya DMCC (FKA CMAPI) Active Recording Logger
4.3 - Alcatel IP DR-Link Recording Logger
4.4 - Cisco Active Recording Logger
4.5 - Ericsson Active Recording Logger
4.6 - Nortel DMSIP Active Recording Logger

How to Configure NICE Active VoIP Logger

NICE VoIP Logger Configuration (SW-only) Solution:

1. **[Mandatory]** Select NICE Active VoIP Logger type (section 4.x)
2. **[Mandatory]** select additional recording licenses item (section 4.x)
3. **[Mandatory]** select Nice NP Interactions Center (section 5.1.1)

Items marked NICE Approval next to price, must be approved by NICE Sales Engineers.

Note:	VoIP Loggers are supplied as a SW-only product.
Note:	The maximum number of supported channels per VoIP Logger is dependant on several parameters, including the Logger's type, background traffic (for Passive VoIP Recording Loggers), whether it records in stereo, and whether decryption of calls and/or media encryption are implemented. For updated performance figures see NICE Perform Release 3.1 Design Considerations guide.
Note:	N+1 hot-standby redundancy chains are NOT supported by NICE Inform R4.x.
Note:	The VoIP Logger supports the recording of G.729A calls or compression of G.711 calls to G.729A / G.723.1 (or both in a blended environment).
Note:	See Appendix E for a list of supported IP phones.
Limitation:	The NICE VoIP Logger can be installed on any server meeting the specifications mentioned in the NICE Inform Certified Servers Guide.
Limitation:	For offline storage options for VoIP Loggers refer to the NICE Inform Certified Servers Guide.

4.1 - Active Recording using VoIP Recording Gateway or VoIP Recording Agent

4.1.1 - Active VoIP Recording Logger

Note:	When several Loggers are required, order NVIP-PS32-AM-SW per Logger, and add the required number of channel licenses per Logger in separate lines.

NVIP-PS32-AM-SW	VoIP Logger for active recording (SW only)	$1,000	
NVIP-PS32-AM-REC	Channel license for active recording VoIP Logger	$450	

4.1.2 - VoIP Recording Agent

Note:	VoIP Recording Agent can serve for recording any vendor's softphones and Cisco hardphones when the phone and a PC are daisy chained.

NVIP-PS32-VRA-A	VoIP Recording Agent, single seat license (first 250 seats)	$100	NICE Approval
NVIP-PS32-VRA-B	VoIP Recording Agent, single seat license (first 251 to 800 seats)	$80	NICE Approval
NVIP-PS32-VRA-C	VoIP Recording Agent, single seat license (seat 801 and up)	$50	NICE Approval

4.2 - Avaya DMCC (FKA CMAPI) Active Recording Logger

Note:	Stereo channels are not available with Avaya CMAPI DMCC recording.
Limitation:	Only Avaya, Avaya channel partners, and NICE direct sales force can sell the DMCC solution. Avaya partners must channel the sale through Avaya (and not through NICE). An Avaya sales team or Avaya channel partner must be involved in all cases to ensure that the Avaya switch environment and required licenses are correctly provisioned.

NVIP-PS32-DMCC-SW	DMCC Voice Logger (SW only)	$1,000
NVIP-PS32-DMCC-REC	Channel license for DMCC Voice Logger	$300

4.3 - Alcatel IP DR-Link Recording Logger

Note:	When several Loggers are required, order NVIP-NP32-ALCM-SW per Logger, and add the required number of channel licenses per Logger in separate lines.
Note:	Please refer to the NICE Perform Design Considerations for information about the number of IP DR-Link VoIP Loggers allowed per OXE node.
Note:	In Total Recording for free seating environments, the number of recording channels ordered must be equal to the number of agents rather than the number of seats.

NVIP-NP32-ALCM-SW	Alcatel IP DR-Link recording Logger (SW only)	$1,000
NVIP-NP32-ALCM-REC	Channel license for Alcatel IP DR-Link recording Logger	$450

4.4 - Cisco Active Recording Logger

Note:	When several Loggers are required, order NVIP-PS32-CISM-SW per Logger, and add the required number of channel licenses per Logger in separate lines.

NVIP-PS32-CISM-SW	Cisco active VoIP recording Logger (SW only)	$1,000
NVIP-PS32-CISM-REC	Channel license for Cisco active VoIP recording Logger	$450

4.5 - Ericsson Active Recording Logger

Note:	When several Loggers are required, order NVIP-PS32-ERICM-SW per Logger, and add the required number of channel licenses per Logger in separate lines.

NVIP-PS32-ERICM-SW	Ericsson active VoIP recording Logger (SW only)	$1,000 NICE Approval
NVIP-PS32-ERICM-REC	Channel license for Ericsson active VoIP recording Logger	$450 NICE Approval

4.6 - Nortel DMSIP Active Recording Logger

Note:	The VoIP Logger includes built-in compression support, enabling compression of G.711 calls to G.729A or G.723.1. Calls that originally took place using G.729A codec family will be recorded using G.729A codec.
Note:	When several Loggers are required, order NVIP-PS32-DMSIPM-SW per Logger, and add the required number of channel licenses per Logger in separate lines.

NVIP-PS32-DMSIPM-SW	DMSIP Logger (SW only)	$1,000
NVIP-PS32-DMSIPM-REC	Channel license for DMSIP Logger	$250

Chapter 5

Public Safety NP Interactions Center

Contents:

How to Configure a Public Safety NP Interactions Center

5.1 - Public Safety NP Interactions Center

5.1.1 - Public Safety NP Interactions Center options

5.1.2 - Public Safety NP Interactions Center Drivers

5.1.3 - Special Royalties

How to Configure a NP Interactions Center Server

Configuration:
1. **[Mandatory]** Public Safety NP Interactions Center options (Section 5.1.1)
2. **[Mandatory]** Select NP Interactions Center driver (Section 5.1.2)
3. [Optional] Select Special Royalties (Section 5.1.3)

Items marked NICE Approval next to price, must be approved by NICE Sales Engineers.

5.1 - Public Safety NP Interactions Center

Note:	NICE Perform Interactions Center, recording platform or QA application proposition within a Public Safety environment will not be used in conjunction with an NPX recording solution proposition.
Note:	Public Safety NP Interactions Center is available for Active VoIP and system with CTI drivers that are not supported by 9.0.
Note:	Refer to Public Safety Recommended Servers guide for servers selection guidelines.
Note/Limitation:	Co-location of the NICE Inform server and Public Safety NP Interactions Center may be offered. Refer to the NICE Inform design considerations document for guidelines and restrictions.
Note:	For SQL 2005 licenses please refer to System Options chapter 9.1.4. The Application pricing does not include SQL Server licenses. In cases where the SQL Server is provided by the customer, the SQL Server must be configured according to NICE configuration guidelines.
Note:	NP Interactions Center supports call retention of up to 7 years. Retention for more than 7 years requires NICE Approval.
Note:	Customer must supply CTI licenses for all sites which connect to NICE CTI drivers. The licenses must include the monitoring of all available PABX devices (i.e. Agent extension, Positions, VDNs, ACD/Queue, IVR/VRU ports, other routing entities, etc.) and support the relevant observation recording methods in order to fully support the CTI features which include: Compound Call, Tracking, Call Direction and Trunk Information.
Limitation:	The Public Safety NP Interactions Center does NOT support Scenario Replay, LMR, Public Safety Reports Package, NICE Universe or NICE Applications 8.9.
Note:	Public Safety NP Interactions Center is based on R3.5.

5.1.1 - Public Safety NP Interactions Center options

PS-CLS-NP35	Interactions center package for Public Safety ► Interactions center basic server (SW only) ► Total / Selective recording Software license ► Nice Perform User Administrator application license ► Nice Perform System Administrator application license	$2,000

5.1.2 - Public Safety NP Interactions Center Drivers

Note:	CTI driver for Public Safety NP Interactions Center (PS-CLS-NP-CTI) requires validation. Please refer to NP 3.5 IDD to confirm that the required CTI model and version is supported by the NP Interactions Center.
Note:	Systems with more than one NP Interations Center drivers require validation by NICE Approval.

PS-CLS-NP-CTI	Single CTI driver for Nice NP Interactions Center	$5,100
PS-CLS-NP-VOX	Single Vox driver for Nice NP Interactions Center	$1,000

5.1.3 - Special Royalties

Note:	Each quote in NEC VoIP environment (**NEC NEAX/APEX - Genesys CTI** or **NEC NEAX/APEX - OAI CTI**), requires adding the non discountable NEC-ROYALTY item. The price of this item should be calculated as 3% of the list price of the VoIP Loggers items (Loggers + recording channels) in the quote. The royalties apply to new environments as well as for follow-on orders (the latter may not include the driver item).
Note:	In every installation with **NEC NEAX/APEX - OAI CTI**, the customer needs to provide a NEC license dongle (NEC part number – 0221029, OAI/Infolink 2400.C++ Site Lic. Windows). This item should be ordered directly from NEC.
Note:	For Cisco Skinny CTI driver, please quote NP-CIS-SKIN-ROYALTY.

NP-NEC-ROYALTY	Royalties to NEC for VoIP Integration	See Note	**Transfer**
NP-CIS-SKIN-ROYALTY	Royalties to Cisco for VoIP integration	$25	

Chapter 6

Public Safety Integrations

Content:

How to select integrations and system items

6.1 - Public Safety Integrations
6.1.1 - ANI/ALI Annotator
6.1.2 - Public Safety CLS 9.0 with VOX
6.2 - Radio Systems Integration
6.2.1 - Motorola Trunk radio integration
6.2.2 - Harris Trunk radio integration
6.2.3 - Other Trunk radio integrations
6.2.4 - IP Trunk radio integrations

How to Select Integrations and System Items

Configuration:

1. [Optional] Select CD-89-ANI/ALI if the ANI-ALI Annotator is required (Section 6.1.1).
2. **[Mandatory if radio system integration is NOT required]** Select PSCLS90-SW-SVR if radio system integration is not required (Section 6.1.2).
3. **[Mandatory if radio system integration is required]** Select TR-89-BASINT if radio system integration is required (Section 6.2).
4. **[Mandatory if radio system integration is required]** Select the appropriate radio integration licenses from sections 6.2.1, 6.2.2, 6.2.3 or 6.2.4.

6.1 - Public Safety Integrations

6.1.1 - ANI/ALI Annotator

Note:	ANI/ALI Annotator should not be installed on the NiceLog.
Note:	ANI/ALI Annotator must have an instance of the CLS 9.0 or NP Interactions Center.
Note:	ANI/ALI is not currently supported within a dynamic channel allocation environment.

CD-ANI/ALI	ANI-ALI Annotator	$1,000

6.1.2 - Public Safety CLS 9.0 with VOX

Note:	For NiceCLS server specifications refer to NICE Inform certified Servers Guide.
Note:	Public Safety CLS 9.0 is supported by SQL 2005. SQL 2005 licenses are NOT included.
Note:	For SQL Server licenses please refer to System Items (section 9.1.4.) The Application pricing does not include SQL Server licenses. In cases where the SQL Server is provided by the customer, the SQL Server must be configured according to NICE configuration guidelines.
Note/Limitation:	Co-location of the NICE Inform server and 9.0 CLS may be offered. Refer to NICE Inform design considerations document for guidelines and restrictions.
Note:	CLS 9.0 is shipped by default with an SQL SNMP Agent.
Note:	CLS 9.0 is only supported with VOX driver and/or Public Safety integrations (see section 6.2). All Telephony CTI drivers for NICE 9.0 are end-of-sale.

PSCLS90-SW-SRV	CLS bundle for public Safety includes the following items ► Nice CLS basic server (SW only) ► Total recording Software license (per NiceCLS Server) ► Public Safety Vox driver for Nice CLS 9.0 ► NICE system configuration application (NICE Administrator license)	$3,000

6.2 - Radio Systems Integration

Note:	Radio recording systems require ordering of Radio recording system integration software plus appropriate recorder channel licenses
Note:	Item TR-89-BASINT includes the CLS and VOX driver software (PSCLS80-SW-SRV) and NICE system configuration application (NICE Administrator license) by default.

TR-89-BASINT	Radio Recording System Integration software	$20,000	

6.2.1 - Motorola Trunk radio integration

TR-89-SZ3REC	Motorola SmartZone v3.x channel license for 50 recorder channels	$10,000	
TR-89-SZ4REC	Motorola SmartZone v4.x channel license for 50 recorder channels	$12,500	
TR-89-TT5REC	Motorola Dimetra v5.x license per 50 recorder channels	$2,000	
TR-89-SZ6REC	Motorola SmartZone v6.x license per 50 recorder channels	$2,500	

6.2.2 - Harris Trunk radio integration

TR-89-MACREC	Harris EDACS license for 50 recorder channels	$10,000	

6.2.3 - Other Trunk radio integrations

TR-89-VIV2000INT	Radio Recording System Integration software for the Vivista DS2000 ICCS (per 50 channels)	$10,000	NICE Approval
TR-89-EADSREC	Cassidian (EADS) Tetrapol - channel license for 50 simultaneous calls	$10,000	NICE Approval
TR-89-NOKIAREC	Cassidian (EADS) Tetra - channel license for 50 simultaneous calls	$10,000	NICE Approval

6.2.4 - IP Trunk radio integrations

Note 1:	Customer must order the DVSI Codec for Harris OpenSky integration directly from Harris based on a per workstation license.
Note 2:	Harris R9 consolidates Opensky, P25 and EDACS. Please use the codes below in order to ensure the correct integration is quoted/ordered within this release by Harris. At the time of publication Harris R9 integration is not GA and hence the NICE Approval.
Note 3:	Minimum transfer price of 'Encryption for P25 integration' (TR-89-MAC-P25E) is $15,000, i.e. under no circumstances can greater than 50% discount be applied.

TR-89-MAC-OS	Harris Open Sky - channel license for 50 simultaneous calls	$14,000	NICE Approval
TR-89-MAC-OSE	Encryption for Open Sky integration	$10,000	NICE Approval
TR-89-MAC-P25	Harris P25 - channel license for 50 simultaneous calls	$14,000	NICE Approval
TR-89-MAC-P25E	Encryption for P25 integration	$30,000	NICE Approval See Note 3

Chapter 7

Public Safety end user application bundles and licenses

Content:

How to Configure Public Safety applications on different recording sites

7.1 - Public Safety Applications Bundles
7.1.1 - NICE Inform Standard Package
7.2 - NICE Inform Application
7.2.1 - NICE Inform Server Licenses
7.2.2 - NICE Inform Reconstruction Module Licenses
7.2.3 - NICE Inform Verify Licenses
7.2.4 - NICE Inform Monitor & RCR Module Licenses
7.2.5 - NICE Inform Organizer Module Licenses
7.2.6 - NICE Inform feature Licenses
7.2.7 - NICE Inform Integration with NICE Perform Interaction Analytics
7.2.8 - NICE Inform Lite
7.3 - LMR
7.4 - Basic NICE 8.9 Applications and Licenses
7.5 - Quality Management (QM) applications
7.5.1 - NICE Perform QM package for Public safety and Security
7.5.2 - NICEScreen for Public Safety and Security
7.5.3 - Interaction Analytics for Public Safety and Security NICE Perform QM application

How to Configure Public Safety application bundles and licenses

Configuration:
1. [Mandatory] Select Logger Bundle (1.1.1) or NPX configuration (2.1.x)
2. [Mandatory if selecting the Logger Bundle from section 1.1.1] Select NP Interactions Center (Chapter 5) or NiceCTS 9.0 with VOX or Public Safety Integration (Chapter 6)
3. [Mandatory] Select either the NICE Inform Standard Package (7.1.1) OR build your own system and applications package from Inform Lite (section 7.2) or LMR (7.3)
4. [Mandatory if NICE Inform is required] Select Inform channel licenses (7.2.1)
5. (Optional) Select additional applications and licenses from Section 7.2, 7.3 and 7.4 as required.

Items marked with NICE Approval next to the price, must be approved by NICE Sales Engineers.

7.1 - Public Safety Applications Bundles

Note:	The Inform application bundle should be used ONLY for the first Voice logger in the system when ordering one of the NiceLog bundles (Section 1.1.1)
Note:	Nice Inform Application Suite does not include MS-SQL licenses. These may be ordered separately from Section 9.1.4
Note:	Please note that the appropriate number of Inform voice and/or video channel licenses must also be applied to the Inform bundle
Note:	The Public Safety SNMP solution package may be ordered separately from Section 9.1.1
Limitation:	The maximum number of concurrent connections from all applications for one Inform server is 100.
Limitation:	When selecting the NICE Inform Standard package only concurrent user licenses may be added to the bundle. Fixed user licenses may only be offered when building an Inform system from Section 7.2.
Note:	Please refer to Section 8.1.2 if Media Library is required.

7.1.1 - NICE Inform Standard Package

NICE Inform Standard Package includes the following items and features:

- NICE Inform Server license
- NICE Inform Reconstruction software license
- 2 x Inform Reconstruction concurrent user licenses
- 5 x Inform Verify concurrent user licenses
- NICE Inform Monitor software license
- Single Inform Monitor/RCR concurrent user license
- NICE system configuration application (NICE Administrator license)

INFRM-CON-BND	NICE Inform Concurrent Bundle	$10,000

7.2 - NICE Inform Application

7.2.1 - NICE Inform Server Licenses

Note:	NICE Inform server license includes the framework for all modules (including administration modules)
Note:	The Nice Inform Application Suite does not include MS-SQL licenses. They are available from NICE and can be found in section 8.1.5.
Note:	Pricing information for the Inform Server Resiliency feature can be found in section 8.1.3
Note:	Pricing information for the Inform Server Matrix feature can be found in section 8.1.4
Note:	NICE Inform R4.0 may be installed on either MS-SQL Server 2005 or 2008. Please refer to the supported version compatibility and upgrade path matrices in Tech Note TN812-017-01 for more detailed information.
Note:	Channel license pricing for NICEVision loggers is based upon the number of NVR channels within the customer's system
Note:	Channel license pricing for Radar is based upon the number of Radar sources recorded by the Skyson system. Pricing for Skysoft recorders will be provided by Product management separately.
Note/Limitation:	Co-location of the NICE Inform server and CLS 9.0 NP Interactions Center may be offered. Refer to NICE Inform design considerations document for guidelines and restrictions.
Note:	Pricing for standby audio channels on redundant loggers in an n+1 and n+n configuration will be the same as for active channels using the INFR-VOICE codes and prices.
Note:	NICE Inform in an n+1 and n+n configuration will be under NICE Approval.
Limitation:	Fixed and concurrent user licenses will not be mixed within an Inform system. For example fixed Reconstruction user licenses will not be mixed with concurrent Organizer user licenses. Either fixed or concurrent user licenses will be proposed for a complete system.
Note:	The concurrent licensing is based upon per module usage by an Inform user. The only instance where a user uses multiple concurrent licenses is where a user has access to and is transferring data from Reconstruction to Organizer.
Limitation:	The maximum number of concurrent connections from all applications for one Inform server is 100.
Note:	Support for replay of audio channels from NICEVision loggers will be under NICE Approval
Screen Hardware Channel licenses Note:	NICE Inform Screen Hardware Channel licenses are required to search and replay screen channels recorded the with NICE Screen Encoders, see section 8.1.6, and a NiceVision system consisting of an NVR and optional storage.
Screen Hardware Channel licenses Note:	The NICE Screen Encoder option (see section 8.1.6) and an applicable NICEVision recording system must be ordered when quoting Inform screen hardware channel licenses. Screen recording video channel licenses are not required and are replaced by Screen Hardware Channel Licenses.
Screen Software Channel licenses Note:	The NICE Inform Screen Software Agent licenses are required to search and replay screen channels recorded by the NICE Perform QA screen recording agent; see section 7.5.2.
Limitation:	The NICE Inform screen hardware recording solution (INFRM-SCRN-HW) cannot be used in conjunction with the Perform QA solution.
Note:	NICE Inform R4.0 supports English language only.
Limitation:	When translations of NICE Inform are required, item INFRM-TRANS must be included in the order. NICE Inform R3.2.1 will then be supplied, along with a language pack providing translations into French, German, Spanish, Italian and Simplified Chinese. The following items cannot be ordered with INFRM-TRANS: INFRM-SCRN-SW, INFRM-FEA-MAP, INFRM-FEA-SMS, INFRM-IA-PI & INFRM-MAT-DS
Limitation:	When NICE Inform is ordered for use with a Motorola Astro or Motorola Dimetra radio system and MCC7500 recording solution, item INFRM-MOT-AST or INFRM-MOTO-DIM must be included in the order as appropriate. The version of NICE Inform approved by Motorola at that time will then be supplied. At time of writing this is NICE Inform R3.2.1, unless the order includes Dimetra End-to-End Encryption (E2EE), in which case it is NICE Inform R4.0.1. The following items cannot be ordered with INFRM-MOTO-AST or INFRM-MOTO-DIM: INFRM-SCRN-SW, INFRM-FEA-MAP, INFRM-FEA-SMS, INFRM-IA-PI & INFRM-MAT-DS

INFRM-SRV	NICE Inform Server license	$2,000	
INFRM-TRANS	NICE Inform Language Pack	No Charge	
INFRM-MOTO-AST	NICE Inform Version approved for use with Motorola Astro Radio Systems and MCC7500 Loggers	No Charge	
INFRM-MOTO-DIM	NICE Inform Version approved for use with Motorola Dimetra Radio Systems and MCC7500 Loggers	No Charge	
A. Voice Channel licenses			
INFRM-VOICE	NICE Inform voice channel license, price per voice channel	$150	
B. Video Channel licenses			
INFRM-VIDEO	NICE Inform Video channel license, price per video channel	$250	NICE Approval
C. Screen Hardware Channel licenses (see Screen Hardware Channel licenses Notes)			
INFRM-SCRN-HW	NICE Inform Screen Hardware channel license - price per Hardware Screen channel	$200	NICE Approval
D. Screen Software Channel licenses (see Screen Software Channel licenses Note)			
INFRM-SCRN-SW	NICE Inform Screen Software channel license - price per Software Screen channel	$200	NICE Approval
E. Radar Channel licenses			
INFRM-RADAR	NICE Inform Radar channel license, price per Radar source	$5,000	NICE Approval

7.2.2 - NICE Inform Reconstruction Module Licenses

Note:	NICE Inform R4.x Reconstruction module enables enhanced multimedia call reproduction from NP Interactions Center, NiceLog v9.0, NiceCall Focus III and NiceVision .Net 2 systems. Please refer to the supported version compatibility and upgrade path matrices in Tech Note TN812-017-01 for more detailed information.
Note:	Nice Inform Reconstruction Module - INFRM-RCON requires ordering either INFRM-VOICE and/or INFRM-

INFRM-RCON	NICE Inform Reconstruction module software license	$2,000
INFRM-RCON-USR	NICE Inform Reconstruction module fixed user license, price per license	$1,000
INFRM-RCON-CON	NICE Inform Reconstruction module concurrent user license, price per single license	$1,750

7.2.3 - NICE Inform Verify Licenses

Note:	Inform Verify must have an instance of the Inform Server and INFRM-VOICE in order to run the Verify
Limitation:	Inform Verify does not currently support annotations, loop replay, skip silence or shift restriction.
Limitation:	Inform Verify is audio channel based and will not search the NP Interactions Center/CLS. Therefore it is most suitable within a telephony environment.
Note:	Paired resources cannot be displayed using Inform Verify. However the secondary resources are searched in parallel with the primary resources.
Note:	Number of resources that can be searched against a single position is set at 5.
Note:	Maximum back time search is 12 hours and is user-defined within the Inform User Administration module.

INFRM-VER-USR	NICE Inform Verify fixed user license, price per license	$300
INFRM-VER-CON	NICE Inform Verify concurrent user license, price per single license	$300

7.2.4 - NICE Inform Monitor & RCR Module Licenses

Note:	One instance of the NICE Inform Monitor and Recent Call Replay module software license (INFRM-MONRCR) has to be procured in order to access both functions via the user licenses.
Note:	The concurrent license for RCR and Monitor (INFRM-MONRCR-CON) will provide access to one concurrent user for both the Monitor and RCR functionality.
Limitation:	The number of Recent Call Replay fixed user licenses cannot exceed the number of Monitor fixed user.

INFRM-MONRCR	NICE Inform Monitor and Recent Call Replay module software license	$1,200
INFRM-MON-USR	NICE Inform Monitor module fixed user license, price per license	$600
INFRM-RCR-USR	NICE Inform Recent Call Replay (for supervisors) fixed user license, price per license	$450
INFRM-MONRCR-CON	NICE Inform Monitor and Recent Call Replay module concurrent user license, price per single license	$1,200

7.2.5 - NICE Inform Organizer Module Licenses

Note:	Organizer user license is a user with access rights to the Organizer module.
Note:	NICE Inform integration to EMC Centera is detailed in section 9.1.2 This is for enhanced Organizer incident file storage.

INFRM-ORG	NICE Inform Organizer module software license	$4,000
INFRM-ORG-USR	NICE Inform Organizer module fixed user license, price per license	$2,000
INFRM-ORG-CON	NICE Inform Organizer module concurrent user license, price per single license	$2,500

Note:	Inform Media Player must have an instance of Inform Organizer module (INFRM-ORG)
Note:	Inform Media Player (INFRM-ORG-IMP) plays distributions from Inform R3 and onwards only and will not support earlier versions of NICE Inform.
Limitation:	Paired resources are not supported using Inform Media Player.

INFRM-ORG-IMP	NICE Inform Media Player license - Price per Inform Server	$5,000

7.2.6 - NICE Inform feature Licenses

Note:	The NICE Inform customised logo feature (INFR-FEA-LOGO) enables organisations to replace the NICE brand logo on the log-in and main application screens to a logo of their choice. For further information please refer to the Systems Design considerations document.
Note:	NICE Inform GIS display of geographic related data is for use with systems that include ANI/ALI (providing latitude and longitude coordinates) or NICE Situator.
Limitation:	All workstations that use the NICE Inform Client to display NICE Inform GIS data must each have an ESRI ArcGIS 9.3 Desktop runtime engine installed and licensed. This software is not supplied or installed by NICE.
Limitation:	NICE Inform Servers supporting NICE Inform GIS data must have an ArcIMS server compatible with ArcGIS 9.3, installed and licensed. This software is not supplied or installed by NICE.
Note:	Commitment requests and orders for NICE Inform integration with NICE Situator must specify the number of Situator Licence Plate Recognition (LPR) Camera sources and the number of Situator GIS sources required.

INFRM-FEA-LOGO	NICE Inform customised logo feature - Price per Inform server	$2,000	
INFRM-FEA-MAP	NICE Inform GIS display of geographic related data, e.g. ANI/ALI - Price per Inform server	$10,000	NICE Approval
INFRM-FEA-SMS	NICE Inform integration with NICE Situator	Call for Quote	NICE Approval

7.2.7 - NICE Inform Integration with NICE Perform Interaction Analytics

Limitation:	Integration with NICE Perform Interaction Analytics within NICE Inform applications currently only supports searching and display of words identified by the NICE Perform Phonetic Indexing Engine.
Note:	INFRM-IA-PI - NICE Inform Integration with NICE Perform Interaction Analytics must only be used with systems that have PSIA-NP35 - Interaction Analytics for Public Safety and Security NICE Perform QM application from section 7.5.3

INFRM-IA-PI	NICE Inform integration with NICE Perform Phonetic Indexing Engine	Call for Quote	NICE Approval

7.2.8 - NICE Inform Lite

Note:	NICE Inform Lite server license includes the framework for all applicable modules (including administration modules)
Limitation:	NICE Inform Lite is restricted to a single database source only (e.g. single NPX or single CLS) plus a single Inform Server Matrix Hub Server datasource (INFRM-MAT-DS)
Note:	The resource based licensing structure within Inform Lite is different to the current Inform channel based licensing. Resources are identified as Analogue and Digital TDM channels, radio talk groups or VoIP channels. The restriction within an Inform Lite solution is 120 resources. All available resources will be imported from the single data source and from this list 120 may be chosen for search, replay or monitoring purposes.
Note/Limitation:	At least one instance of the Inform Lite Reconstruction concurrent user license and the Server license must be ordered as a minimum.
Note:	The Nice Inform Lite Application Suite is not supplied with MS-SQL licenses. However please be advised that if Inform is offered with NPX the MS-SQL licenses are pre-installed. MS-SQL licenses are available from NICE and can be found in section 9.1.4. It must be noted also that the Windows 7 OS environment can benefit from utilising MS SQL Server 2008 Express which is detailed within the Systems Design Considerations Guide.
Note:	The Inform Lite server has been designed to be co-located on a CLS 9.0, NP Interactions Center or NPX. Please refer to the Inform R4.0 System design considerations guide for specifically defined restrictions and limitations.
Note:	NICE Inform Lite R4.0 has been designed and developed to reside on either a server or client OS environment. Please refer to the Inform R4.0 System design considerations guide for the supported platforms and any defined restrictions and limitations.
Note:	There is a limitation of the Inform Lite concurrent user license. Within a stand alone server OS environment the restriction is up to 15 concurrent licenses only (mixture of up to 5 x Reconstruction & Monitor and 10 x Verify). Within a stand alone client OS environment the restriction is up to 5 concurrent licenses only (mixture of Reconstruction, Monitor and Verify). Different limitations may apply when co-located on other servers or recording platforms.
Note:	There is no audio channel license for Inform Lite. However it must be noted that Inform Lite is limited to audio only.
Note:	Refer to Public Safety Recommended Servers guide for servers selection guidelines
Note:	NICE Inform Lite R4.0 supports English language only.
Limitation:	When translations of NICE Inform Lite are required, item INFRM-TRANS must be included in the order. NICE Inform Lite R3.2.1 will then be supplied, along with a language pack providing translations into French, German, Spanish, Italian and Simplified Chinese. The following items cannot be ordered with INFRM-TRANS: INFRM-MAT-DS
Limitation:	When NICE Inform Lite is ordered for use with a Motorola Astro or Motorola Dimetra radio system and MCC7500 recording solution, item INFRM-MOT-AST or INFRM-MOTO-DIM must be included in the order as appropriate. The version of NICE Inform Lite approved by Motorola at that time will then be supplied. At time of writing this is NICE Inform Lite R3.2.1, unless the order includes Dimetra End-to-End-Encryption (E2EE), in which case it is NICE Inform R4.0.1. The following items cannot be ordered with INFRM-MOTO-AST or INFRM-MOTO-DIM: INFRM-SCRN-SW, INFRM-FEA-MAP, INFRM-FEA-SMS, INFRM-IA-PJ & INFRM-MAT-DS

INFRMLITE-SRV	NICE Inform Lite Server license	$1,000
INFRM-TRANS	NICE Inform Language Pack	No Charge
INFRM-MOTO-AST	NICE Inform Version approved for use with Motorola Astro Radio Systems and MCC7500 Loggers	No Charge
INFRM-MOTO-DIM	NICE Inform Version approved for use with Motorola Dimetra Radio Systems and MCC7500 Loggers	No Charge
INFRMLITE-RCON-CON	NICE Inform Lite Reconstruction concurrent user license	$1,750
INFRMLITE-MON-CON	NICE Inform Lite Monitor concurrent user license	$600
INFRM-VER-CON	NICE Inform Verify concurrent user license, price per single license	$300

7.3 - LMR

Note:	For LMR Hardware specifications refer to Inform certified server guide.

NAP-LMR-L	LMR - Single seat (position) license - price per seat	$80

7.4 - Basic NICE 8.9 Applications and Licenses

Note:	NICE 8.9 applications do not include MS-SQL Server licenses. They are available from NICE and can be found in section 8.1.5.
Note:	The price increment for the user licenses should be calculated per each site (the number of users is not an accumulation of all users from all sites).

NAP89-AAU1	Additional NICE Administrator user license	$1,000

7.5 - Quality Management (QM) applications

7.5.1 - NICE Perform QM package for Public safety and Security

Note 1:	QM solution will be based on Nice Perform Application and platform, any QM order in conjunction with Inform R4.x larger than 50 seats requires NICE Approval.
Limitation:	It is mandatory to include the Interactions Center package (PS-CLS-NP) for Public Safety when offering the NICE Perform QM package for Public Safety and Security and associated items within sections 7.5.1
Note:	NICE Perform R3.5 is the version currently offered as the QM application for Public Safety and Security.
Note:	The Public Safety User Registration application (PS-USRREG-NP) may be used for both silent log-in via Windows network log-on or physical log-in to the application by a user.

The NICE Perform Quality Management for Public Safety and Security package includes the following:

A. Business Analyzer -- interactions evaluations and audit trail modules.
B. Reporter
C. My Universe
D. Rules Manager - Scheduler, Storage (when Storage Center is part of the
E. Monitor
F. Recording On Demand (ROD)
G. User Administrator
H. System Administrator
I. Forms Designer
J. List Editor

PSNP35-QM-MIN	Quality Management Package - licenses for up to 10 seats site	$6,000	
PSNP35-QM-ADD	Quality Management Package seat license - price per additional seat	$500	**See Note 1**
PSNP35-QM-COACH	Quality Management coaching module	$3,000	
PS-USRREG-NP	Public Safety User Registration application (free seating for non CTI environments), license per NICE Perform Interactions Center (CLS)	$2,000	

7.5.2 - NICEScreen for Public Safety and Security

Limitation:	NiceScreen licenses can be used in conjunction with the above NICE Perform QM Package for Public Safety and Security in section 7.5.1 only.
Limitation:	NiceScreen licenses for the Public Safety Perform QA package in Section 7.5.1 can only be utilised within a CTI environment (as the QA application can only run in Vox session mode environment only). Block based recording may be utilised for non CTI based environments but this will be provided under NICE Approval.
Limitation:	A maximum of up to 250 concurrent recorded channels will be provided for the Public Safety NiceScreen offering. If additional concurrent recoded channels are required this will be under NICE Approval.
Note:	NICE ScreenAgent licenses include all concurrent recording channels and server licenses as default within the PSNSCR-NP35-AGT product code.

PSNSCR-NP35-AGT	ScreenAgent screen recording, single seat license - price per seat	$150

7.5.3 - Interaction Analytics for Public Safety and Security NICE Perform QM application

Note:	Interaction Analytics for the Public Safety and Security NICE Perform QM solution and overall product portfolio will currently require NICE Approval.
Note:	Interaction Analytics for the Public Safety and Security NICE Perform QM solution must be purchased in conjunction with PS-CLS-NP35 - Interactions center package for Public Safety from section 5.1.1 and PSNP35-QM-MIN - Quality Management Package from section 7.5.1

PSIA-NP35	Interaction Analytics for Public Safety and Security NICE Perform QM application	Call for Quote	NICE Approval

Chapter 8

System items

Content:

How to select integrations and system items

8.1 - System Items
- 8.1.1 - Alarm Options
- 8.1.2 - Media Library Application
- 8.1.3 - NICE Inform Server Resilience
- 8.1.4 - NICE Inform Server Matrix
- 8.1.5 - MS-SQL Licenses
- 8.1.6 - Screen Encoder
- 8.1.7 - Commitment Requests
- 8.1.8 - Media Pack Physical Delivery

How to Select Integrations and System Items

Configuration:
1. [Optional] Select System alarm options if the Castle Rock solution is required (Section 8.1.1)
2. [Optional] Select Media Library application option (Section 8.1.2)
3. [Optional] Select NICE inform server resilience server license (Section 8.1.3)
4. [Optional] Select MS-SQL licenses for CLS 9.0, NP Interactions Center and Inform if required (Section 8.1.4)

8.1 - System Items

8.1.1 - Alarm Options

Note:	The Castle Rock SNMPc manager is the Public Safety monitor alarming tool for NICE Inform and the Public Safety recording solution
Note:	It is good business practice and recommended to include Castle Rock SNMPc manager in case no other central SNMP management system is provided by the customer.
Limitation:	The Castle Rock SNMPc Manager will not currently support NiceVision systems.
Note:	The Castle Rock SNMPc Manager may be co-located on a server including either NICE Inform, Storage Center, NCF III, NPX or NICE 9.0CLS. Refer to NICE Inform design considerations document for guidelines
Note:	The Public Safety SNMP solution R2 package will consist of the Castle Rock SNMPc Manager - Workgroup edition (v7.2.3), SNMP Supervision application, associated MIB file and documentation
Note:	The Castle Rock SNMPc Manager (Workgroup edition v7.2.3) includes 1 workstation (console) license and the map data size is limited to 1000 system components.

CSTRCK-SNMP3	Public Safety SNMP solution R2	$2,400	
INT-SU6I	Relay unit for external alarming	$3,000	NICE Approval

8.1.2 - Media Library Application

Note:	Media library includes a label printer.
Note:	It is recommended to use a dedicated server for the Media Library application
Note:	The current Dymo LW400 printer requires a special type of labels with a synchronization barcode. The labels for this printer can be ordered via Nice spares PL: PN 605F0014-01. Another option (Europe only) is to purchase directly from Dymo (or distributors) manufacturer PN 30339 PLS (only).

LDB3	NiceLog Media Library package (per site)	$2,000

8.1.3 - NICE Inform Server Resilience

Note:	The Inform server resilience solution writes the same data to multiple databases situated on a customer's
Limitation:	Data excluded from the server resilience function includes appended media files and other system component settings outside of NICE Inform.
Note:	The customer must have an instance of the Inform server license (INFRM-SRV) within their system prior to adding a server resilience license
Note:	The hardware specification for the Inform server resilience server license is the same as for an original NICE Inform Server license. Refer to Public Safety Recommended Servers guide for servers selection guidelines.
Note:	NICE Inform Server and CLS cannot be co-located when quoting Inform database replication and CLS replication within a system.
Note:	MS SQL server 2005 is required within an Inform server resilient system. Please refer to section 9.1.4
Limitation:	This functionality is available only on a separate Inform Server within a NiceLog system
Limitation:	Maximum 10 inform resiliency servers can be configured in one system
Note:	Server hardware is not included in the price

INFRM-RES-BAS	NICE Inform server resilience, price per additional Inform resilience server license	$10,000

8.1.4 - NICE Inform Server Matrix

Note:	The Inform Server Matrix solution enables an external (hub) Inform Server to be added as a 'data source' to a local (point) Inform server so that selected resources from the hub Inform Server can be searched and replayed by the point Inform server.
Note:	Video and Radar resources on a hub Inform Server cannot be searched and replayed via a point Inform Server.
Note:	Resources from a hub Inform Server 'data-source' cannot be assigned to a Position and therefore cannot be searched and replayed via the Verify application on local Inform Server.

INFRM-MAT-DS	Add external NICE Inform Server as a data source to NICE Inform	$5,000	NICE Approval

8.1.5 - MS-SQL Licenses

Note:	9.0 CLS, Public Safety NP, Interactions Center and NICE Inform application suite do not include MS-SQL licenses.
Note:	The items below refer only to SQL Server 2005 and 2008 R2 Standard Edition 32-bit and 64-bit. For any other SQL Server 2005 or 2008 edition please consult Product Management.
Note:	In the case of a limited number (under 25) of Inform system users within a customer's recording network PS-SQL2Kx-CAL maybe used. An example could be thus: A customer procures 5 Reconstruction and 5 Monitor licenses for Inform. If the customer creates 5 users each with access to Reconstruction and Monitor this would be 5 CAL licenses. However, if the customer creates 5 Reconstruction users and 5 Monitor users this would mean 10 CAL licenses would be required.
Limitation:	The minimum number of SQL CAL licenses per order is 5.
Note:	For all NICE Inform application packages, a Per-Processor (CPU) license may be required per each CPU on every Inform server. CPU based licenses support unlimited number of users. For example: a multi site deployment with 3 sites that includes 3 Inform servers and use dual CPU servers will require 6 PS-SQL2Kx-CPU. PS-SQL2Kx-CPU acts as a site license when exceeding 25 inform system users.
Note:	In case an upgrade to SQL Server 2005 or 2008 is required, customers need to purchase new SQL licenses using the following items or provide licenses independently.
Note:	SQL licenses purchased from NICE cannot be used for any other purpose other than to serve NICE products. The SQL installation, if purchased from NICE, will be a provided on a separate disk to that of the
Note:	NICE Inform Lite within a Windows 7 OS environment can benefit from utilising MS SQL Server 2008 Express which is detailed within the Systems Design Considerations Guide. MS SQL Server 2008 Express is not supplied by NICE but freely downloadable from the MicroSoft website.

PS-SQL2K5-CPU	MS SQL2005 Server Per-Processor (CPU) License	$5,000	
PS-SQL2K5-CAL	MS SQL 2005 Server Client Access License, per concurrent system user license	$200	
PS-SQL2K8R2-32-CPU	MS SQL2008 R2 Standard Edition 32 bit - Server Per-Processor (CPU) License	$5,000	
PS-SQL2K8R2-32-CAL	MS SQL 2008 R2 32 bit Server Client Access License, per concurrent system user license	$200	
PS-SQL2K8R2-64-CPU	MS SQL2008 R2 Standard Edition 64 bit - Server Per-Processor (CPU) License	$5,000	
PS-SQL2K8R2-64-CAL	MS SQL 2008 R2 64 bit Server Client Access License, per concurrent system user license	$200	

Note:	The product code below (NPX-GEN-SQLWG-5CAL-LIC) may only be utilised by an NPX recording solution.
Note:	No discounts can be offered against the SQL Server CALs used in conjunction with an NPX recording solution (NPX-GEN-SQLWG-5CAL-LIC).

NPX-GEN-SQLWG-5CAL-LIC	SQL Server Workgroup 5 Client Access License (CAL)	$200	TRANSFER

8.1.6 - Screen Encoder

Note:	The Screen Encoder requires all basic elements of a Nice Vision recording system in order to function correctly as a screen recording option.
Note:	The Screen Encoder option can be replayed via the NICE Inform R4.0 application.
Note:	It is mandatory that the Inform screen hardware channel license is also applied if the Screen Encoder option is to be replayed utilising the NICE Inform application (see section 7.2.1C)
Note:	There should be one screen encoder unit associated with each screen that is to be recorded.
Note:	The following components are supplied with each order: Screen Encoder unit, VGA Cable, DVI Cable, DVI Splitter, 2 x DVI-VGA Converters, 2 x Power Supply Units, Rack mount brackets.

PS-SCRN-HW	Screen Encoder hardware, price per unit	$4,000	NICE Approval

8.1.7 - Commitment Requests

PS-COMMITMENT	Customizations/commitments to be provided by R&D	Call for quote	NICE Approval

8.1.8 - Media Pack Physical Delivery

Note:	MEDIA-PACK should be ordered when physical SW delivery is required.

MEDIA-PACK	Media Pack Physical Sofware Delivery per Installed Site.	$300	Transfer

Chapter 9

Storage Solutions

Contents:

How to Configure Storage Center

9.1 - Storage and Archiving Items

9.1.1 - NICE Storage Center Application

9.1.2 - NICE Inform integration to EMC Centera

How to Configure Storage Center

Configuration:
1. **[Mandatory]** Select Basic Server SW (PS-SC-SRVR) for main, redundant or load balancing Storage Center server (one per server).
2. **[Mandatory]** Select PS-SC-CHANLIC-TR channel licenses according to the number of CLS9.0 recording channels and PS-SC-CHANLIC-TEL channel licenses according to the number of Perform recording channels.
3. [Optional] If an integration with EMC Centera is required, it is mandatory to select PS-SC-CENTERA

9.1 - Storage and Archiving Items

9.1.1 - NICE Storage Center Application

Note:	Storage Center licensing is per number of NiceLog recording channels handled by the application. Number of channels (for licensing) is counted across all sites served by the Storage Center application.
Note:	Storage Center requires each logger to be associated to a NiceCLS 9.0/NICE NP Interactions Center Servers.
Note:	Storage Center requires a dedicated Server(s) (Not provided by NICE). Refer to Public Safety Recommended Servers guide for servers selection guidelines.
Note:	When integration with Enterprise Storage Management systems is required (e.g.: EMC Centera): NICE does not provide ESM licenses (Consult the ESM vendor for requirements). Please refer to latest TIB for updated ESM integration version.
Note:	**NICE 8.9 Storage Center is now supported running on Windows Server 2008 R1 (32 bit)**
Note:	**For orders with both CLS 9.0 and NICE Perform Interactions Center included there will be different Storage Center versions delivered, each of which must be installed on separate servers. Item PS-SC-CHANLIC-TR must be used to order channel licenses for the NICE 8.9 Storage Center. Item PS-SC-CHANLIC-TEL must be used to order channel licenses for the NICE Perform storage center. Only one instance of PS-SC-SVR is required to be ordered.**

PS-SC-SRVR	Storage Center - basic server SW	$3,000
PS-SC-CHANLIC-TR	NICE 8.9 Storage Center -per 50 NiceLog Channels licenses	$2,000
PS-SC-CHANLIC-TEL	NP Storage Center -per 50 NiceLog Channels licenses	$2,000
PS-SC-CENTERA	Storage Center integration with EMC Centera	$1,750

9.1.2 - NICE Inform integration to EMC Centera

Note:	Nice Inform integration with EMC Centera has been designed and developed to store the Inform Organizer incident files.
Note:	If the incident snapshot functionality (saves a snapshot in time of an incident within an incident folder) is required within Inform and EMC Centera then the Compliance version of the EMC Centera product range would be required.

INFRM-PS-EMC	NICE Inform integration with EMC Centera	$1,750	NICE Approval

Chapter 10
Upgrade, Migration & Expansion

Content

How to Configure Upgrade to Nice Inform Release 4.0

10.1 - Nice Loggers Expansion Items
10.1.1 - Logger V8.9 and VoIP loggers Expansion Options
10.2 - Replacement/Forklift Upgrade (New System)
10.2.1 System Replacement Upgrade
10.3 - Public Safety Nice CLS 8.9 upgrade options
10.3.1 - Upgrade to Public Safety Nice CLS 9.0
10.3.2 - Upgrade to Public Safety NP Interactions Center
10.4 - Public Safety Application upgrade options
10.4.1 Applications Upgrade
10.4.2 Concurrent user license upgrade
10.4.3 Inform Lite upgrade
10.5 - NPX Upgrade & Expansion

Upgrade and Expansion Policies to NICE INFORM R4.0 (Nice Loggers V9.06, Nice CLS 9.0 and NP Interactions Center)

How to Configure Upgrade to Nice Inform Release 4.0

Configuration:
1. [Optional] Select NICE Logger Expansion Items (section 10.1.1)
2. [Optional] System Replacement Upgrade (Section 10.2.1)
3. [Optional] Select Public Safety Nice CLS 8.9 upgrade options (Section 10.3)
a. For upgrade to Public Safety Nice CLS 9.0 use section 10.3.1
b. For upgrade to Public Safety NP Interactions Center use section 10.3.2
4. [Mandatory if upgrading to CLS 9.0/NP Interactions Center] Select Public Safety Application upgrade options (Section 10.4.1)
5. [Optional] Select NICE Inform concurrent user based licensing upgrade path (Section 10.4.2)
6. [Optional] Select NICE Inform Lite upgrade to Inform upgrade path (Section 10.4.3)
7. **[Mandatory]** While preparing a quote, Serial numbers must be entered to all options in the UG section (including licenses only upgrades)

10.1 - Nice Loggers Expansion Items

10.1.1 - Logger V8.9 and VoIP loggers Expansion Options.

Note:	Select the following items with the required multiples.
Note:	**In cases where the HW platform needs to be upgraded then calculate the difference between the platforms (i.e. when upgrading from 120 to 144 channels an additional $5000 is needed for the HW UG).**
Note:	The digital option mentioned below, is available for the following switches: Alcatel (ALC), Aspect (ASP), Avaya (AVY), Avaya Index (AVN), ISDN BRI (BRI), Ericsson (ERC), NEC (NEC), Nortel (NTL), and Siemens (SOP). Replace the xxx with the required switch code.
Limitation:	Applicable for High Density Loggers only.
Note:	VoIP channel expansion is available only for SW-only Loggers.
Limitation:	Digital and analog extensions expansion are supported up to 192 extensions per High density Logger.
Note:	The maximum number of supported channels per VoIP Logger is dependant on several parameters, including the Logger's type and background traffic (for Passive VoIP Recording Loggers) For updated performance figures please refer to NICE Perform Release 3.1 Design Considerations guide.
Note:	Serial Number is mandatory when choosing the options below.

UP-VLG89-ANA8	8 Additional Analog recording channels upgrade
UP-VLG89-DIG-xxx8	8 Additional Digital recording channels upgrade
UP-VLG89-TSE	30 Additional E1 trunk side total recording channels upgrade
UP-VLG89-TST	24 Additional T1 trunk side total recording channels upgrade
UP-VLG89-SUME1C15	15 Additional summed E1 recording channels
UP-VLG89-SUME1	30 Additional summed E1 recording channels
UP-VLG89-SUMT1	24 Additional summed T1 recording channels
UP-VOIP-CH	8 Additional VoIP recording channels upgrade

HW Platform Expansion

EX-VLG-PS-IN3-HW-B	Hardware Platform for 121-240 Channels

Set the SW & HW item price according to the following:

Pt - Price of the SW / HW expansion

Set the item price according to the following:

Pt - Price of the upgrade

P1 - Price of the existing logger configuration

P2 - Price of the required logger configuration

Pt = (P2-P1) * 1.2 **Minimum transfer price 2000 USD per NiceLog**

Note:	Replace xxxx with the Price List code of the required Voice Logger feature.
Limitation:	**Only High Density loggers that were purchased after January 1st 2007 support D-Channel upgrades.**

UP89LOG-xxxx	Upgrading existing 8.9 Voice Logger by features, on-line capacity or archiving devices Multiply the price of the feature by **1.2** (Minimum transfer price 2000 USD per NiceLog)

10.2 - Replacement/Forklift Upgrade (New System)

10.2.1 System Replacement Upgrade

Note:	The new supplied system will match the features of the old existing system (must be specified in the order)
Note:	The old system must be returned to NICE

UPGHDLP-TOTREP	Logger replacement Upgrade to HDL+	80% of Inform R4.0 list price for new Logger	

10.3 - Public Safety Nice CLS 8.9 upgrade options

10.3.1 - Upgrade to Public Safety Nice CLS 9.0

Note:	Public Safety CLS 9.0 supported by SQL 2005. SQL 2005 licenses are NOT included. For SQL licenses please refer to System Options (section 9.1.4).
Note:	The Upgrade process is fully automated and will be performed on the NiceCLS server 8.9
Limitation:	Public Safety CLS 9.0 does NOT support Nice Universe and the Public Safety reports package application.
Note:	Upgrade prices to CLS9.0 are not discountable

UPG89-89PLUS	Public Safety Nice CLS Upgrade to version 9.0	$2,000	TRANSFER

10.3.2 - Upgrade to Public Safety NP Interactions Center

Note:	Additional server(s) is required for upgrade to NP Interactions Center. NP Interactions Center and Storage center will be installed on different server(s) than the existing 8.9 system. The Nice Inform server will manage the resources and application for both CLS 8.9 and NP Interactions Center
Note/Limitation:	Co-location of the NICE Inform server and Public Safety NP Interactions Center may be offered. Refer to NICE Inform design consideration document for guidelines and restrictions
Note:	Refer to Public Safety Recommended Servers guide for servers selection guidelines
Note:	The Public Safety NP Interactions Center supports SQL 2005 and 2008. SQL 2005 and 2008 licenses are NOT included. For SQL licenses please refer to System Options (section 9.1.4)
Calculation:	**Upgrade to Public Safety NP Interactions Center cost is 25% of NICE Inform Release 4.0 list Price**
Note:	The new supplied system will match the features of the old existing system (must be specified in the order)
Note:	**Upgrade of specific features or additional number of users/channels should be priced according to the prices of new systems.**
Note:	Upgrade to Public Safety NP Interactions Center requires the following system components: 1. Public safety NP Interactions Center software supported by SQL 2005 (UPG89-NP3-CLS) 2. Storage center for NP (UPG89-NP3-SC) 3. Nice Inform application (10.4.X)
Note:	Upgrade prices to NP Interactions Center are not discountable
Limitation:	Public Safety NP Interactions Center does NOT support Scenario Replay, LMR, Public Safety Reports Package, NICE Universe or NICE 8.9 Applications

UPG89-NP3-CLS	CLS Upgrade to Public Safety NP3.X Interactions Center	see calculation not	TRANSFER
UPG89-NP3-SC	Storage Center 8.9 upgrade to Storage Center for NP	see calculation not	TRANSFER
UPG-NP31-NP35	Upgrade NICE Perform Interactions Center, Storage Center, QM Package etc. for Public Safety R 3.1 to R 3.5	15% of Inform R4 Price List	
UPG-NP32-NP35	Upgrade NICE Perform Interactions Center, Storage Center, QM Package etc. for Public Safety R 3.2 to R 3.5	7.5% of Inform R4 Price List	

10.4 - Public Safety Application upgrade options

10.4.1 Applications Upgrade

NICE Inform Release 4.0 applications Upgrade Path

From Version	Upgrade Pricing to NICE Inform / NICE Inform Lite R 4.0
V8.9 (SR/ LMR/ Nice applications)	40% of NICE Inform Release 4 list price
NICE Inform Release 1	30% of NICE Inform Release 4 list price
NICE Inform Release 2	20% of NICE Inform Release 4 list price
NICE Inform Release 3	10% of NICE Inform Release 4 list price

Note:	For Inform R 1.0, 2.x or 3.x customers or Inform Lite 3.2 customers wishing to upgrade their system to Inform R4.0 the following must be ordered: a) UPG-APP-INF4-XX b) The customer's existing Inform feature set (as for a new system, e.g. INFRM-CON-BND, INFRM-VOICE, INFRM-ORG etc) from this price list, at zero cost.
Note:	If an existing customer wishes to upgrade from 8.9, Inform R1, Inform R2 or Inform R3 to Inform R4.0 or from Inform Lite 3.2 to Inform Lite 4.0, the following product code (UPG-APP-INF4-XX) must be included on the order. Replace xx with the percentage mark-up required. (see guide line within the above table)
Note:	It is mandatory to upgrade Server Hardware to the certified Inform servers models as it appears within the NICE Inform certified Servers Guide.
Note:	Upgrade of applications from previous versions should be priced according to the version with the same capabilities in NICE Inform / Inform Lite Release 4.0 and according to the above table.
Note:	Upgrade of specific features or additional number of users/channels should be priced according to the prices of new systems.
Note:	New installations of NICE Inform Release 4.x will require using SQL Server 2005 or 2008. Customers need to purchase new SQL licenses using the items under section 9.1.4 or provide licenses independently.
Note:	Upgrades from earlier releases of NICE Inform may require database migration from SQL Server 2000 to SQL Server 2005/2008.
Note:	Upgrade prices to Inform R4.0 application are not discountable.
Note:	Please refer to the supported version compatibility and upgrade path matrices in Tech Note TN812-017-01 for more detailed information regarding backward compatibility.

UPG-APP-INF4-XX	Application Upgrade to Nice Inform R4.0	see calculation not	TRANSFER

10.4.2 Concurrent user license upgrade

NICE Inform concurrent user based licensing upgrade path

Calculation note:	Price for upgrade from fixed user based licensing to concurrent user based licensing = Number of required concurrent user licenses x concurrent user list price less Number of existing customer fixed user licenses x fixed user list price
Limitation:	If a customer wishes to upgrade to a concurrent based licensing structure all Inform module licensing must be upgraded to R3.1 or beyond. There is no option to pick and choose licensing structures for individual Inform modules (e.g. Reconstruction, Organizer and Monitor).
Limitation:	Concurrent user licensing will only work on a R3.1 and beyond Inform platform. Therefore, if a customer has a previous version of Inform or Public Safety application they must upgrade their Inform version first using the upgrade product code UPG-APP-INF4-XX as detailed above.
Note:	If the calculation price gives a minus figure or is below $2000 the minimum transfer price must be used in any upgrade quotation.
Note:	**Orders for upgrades to concurrent user licensing MUST include the following information:** *** The current 'fixed' Inform license number.** *** A list of the number of concurrent user licenses required for each Inform application.**
Limitation:	The maximum number of concurrent connections from all applications for one Inform server is 100.

UPG-USRTOCON-INF	Inform user license upgrade from fixed user based licensing to concurrent user based lice	see calculation note
	MINIMUM TRANSFER PRICE FOR THIS UPGRADE	$2,000

10.4.3 Inform Lite upgrade

NICE Inform Lite R4.0 to Inform R4.0 upgrade path

Limitation:	Upgrade options from Inform Lite to Inform do not extend to the situation where an Inform Lite Server is located within a Client OS enviroment such as Windows 7. In this instance the Inform Server would need to located on a Server OS such as Windows 2008 Server. The database must then be migrated to the new platform before the upgrade takes place. This upgrade type will require NICE Approval.
Note:	When an upgrade is performed a new license file is applied and this removes all disabled features and enables access to the Inform application feature set (e.g. Organizer, multiple data source access, video).
Note:	When upgrading from NICE Inform Lite to NICE Inform the calculation parameter for the new NICE Inform license (P2) must include a comparable number of Inform server and concurrent user licenses to that of the current Inform Lite license (P1). In addition, the new NICE Inform license calculation parameter (P2) must also include the applicable amount of audio channel licenses and software module licenses (Reconstruction).
Note:	Inform Verify does not form part of this upgrade as it is equally applicable to both an Inform Lite and Inform.

UPG-LITETOINFR-INFR	NICE Inform Lite upgrade to NICE Inform	see calculation note

Set the upgrade price according to the following:

Pt - Price of the upgrade
P1 - Price of the existing Inform Lite license configuration (include existing server license and concurrent user licenses)
P2 - Price of the new Inform license configuration (include comparable number of new server license and concurrent user licenses with module licenses and audio channel

Pt = (P2-P1) * 1.2 **MINIMUM TRANSFER**

10.5 - NPX Upgrade & Expansion

Note 1:	NPX-V30-EX-CH / NPX-V30-EX-CH-DMCC is required in the event that an existing NPX 3.0 requires an expansion.
Note 2:	Software for upgrade from NPX 2.1 to NPX 3.0 is **Free Of Charge** for customers with a maintenance contract. **Does not include services (see PS-UG-03-PS on NICE Public Safety Services Price List).**
Note 3:	**For replacement/forklift upgrade from legacy 8.9 / NICE 9.0 / NICECallFocus to NPX 3.0 (NPX-V30-REP-PS), order must include the serial number of the legacy system. Legacy logging solution must be returned to NICE. A replacement / forklift channel license must be ordered for each channel in the system being replaced. Does not include QM License. Additional channels over and above those present in the legacy system must be purchased with item NPX-V30-EX-CH.**

NPX-V30-EX-CH	Additional recorded channel license	$500	See Note 1
NPX-V30-EX-CH-DMCC	Additional recorded channel license for AVAYA DMCC	$500	See Note 1
NPX-V30-UPG	Upgrade from NPX 2.1 ; price per channel	$500	See Note 2
NPX-V30-REP-PS	Replacement/forklift upgrade channel license from legacy 8.9 / NICE 9.0 / NICECallFocus to NPX 3.0	$250	See Notes 3

Services Pricelist for Public Safety (Inform 4.0)

April, 2011

Table of Contents:

Chapter	Page
Introduction	3
Chapter 1 - Installation and Project Management Services	7
Chapter 2 - Training Services	10
Chapter 3 - Maintenance	12
Chapter 4 - Other Services	13

Introduction

This document is the official NICE Services pricelist for Public Safety customers.
Any service for product/capability/feature not included in this document must be certified and approved by NICE (contact NICE Sales Engineering team for details).

Items marked Call for Quote in the price column, must be approved by NICE Sales Engineer.

Part Number Structure:
PS - Professional Services
SP - Support
IN - Installation
TR - Training
PM - Project Management
CU - Customization
CO - Consulting
TNM - Time & Material
CO - Maintenance Contract

Spare Parts items are listed in a separate pricelist managed by Uriel Prizer.

Currencies Conversions

Country/Partner	Factor	Currency
America	1.000	USD
UK	0.645	GBP
Europe	0.769	EURO
Australia	1.111	AUS Dollar
All others	1.000	USD

Recent Changes to the Pricelist

Installation & PM

- 1.1 First Day on Site item added
- 1.2 All installation services reduced in price
- 1.2 NPX QM installation services added
- 1.3. Upgrade/extension installation services added
- 1.4 NICE Perform Interaction Analytics installation and configuration service added
- 1.4 User Registration Application Server installation and configuration service added
- 1.4 ANI/ALI on NPX installation and configuration service added
- 1.5 NPX QM Project Management service added
- 1.5 Remote Project Management services for telephony and MCC7500 merged
- 1.5 Remote and On-Site Project Management uplift for NICE Inform merged
- 1.5 Remote and On-Site Project Management uplift for Storage Center merged
- Application Upsell services removed (previously section 1.3)

Training

- 2.1 NICE Inform and NICE Inform Lite 1 day instructor led customer training courses merged
- 2.1 NPX QM and non-QM Application Training instructor led customer training courses added
- 2.1 3 hour remote NICE Inform Lite training removed
- 2.1 NICE Inform Train-the-Trainer (customer) training removed
- 2.1 Additional copy of end-user training material removed
- 2.3 NICE Inform Train-the-Trainer (dealer & distributor) training removed
- 2.3 Annual subscription to NICE Inform Training Material removed
- 2.3 NICE Perform training added

Maintenance

- 3.2 Indirect Maintenance: All products with exception of NPX
- 3.3 NPX Direct Maintenance added
- 3.4 NPX Indirect Maintenance

Chapter 1 - Installation and Project Management Services

Marketing Item	Description	Price(USD)
Note:	A single 'First day on site' charge is mandatory for ALL installations or extension/upgrades in sections 1.2 and 1.3. Additional 'First day on site' charges may be made for installations etc.	
1.1. Travel and Expenses		
PS-IN-RPI21-PS	First day on site.	$2,000
1.2. Recording Platform Installation Services		
	All installation services below include: - Logger installation at single site - Logger channels setup - ANI/ALI driver installation on CLS server or workstation (when applicable; installation on NPX excluded) * These service line items should be used for TDM and VoIP installs * These service line items should be used per site. If there are several NiceLog servers to be installed in the same site use the respective item based on the total channel count of all NiceLog units.	
PS-IN-RPI01-PS	NiceLog Installation, up to 48 channels, 8 to 5 M-F local time	$4,500
PS-IN-RPI02-PS	NiceLog Installation, 49 - 168 channels, 8 to 5 M-F local time	$5,500
PS-IN-RPI03-PS	NiceLog Installation, 169 - 360 channels, 8 to 5 M-F local time	$7,000
PS-IN-RPI04-PS	NiceLog Installation, 361 - 600 channels, 8 to 5 M-F local time	$11,500
PS-IN-RPI05-PS	NiceLog Installation, 601 - 1000 channels, 8 to 5 M-F local time	$14,500
PS-IN-RPI06-PS	NiceLog Installation, over 1000 channels, 8 to 5 M-F local time	call for quote
PS-IN-RPI07-PS	NiceLog Installation, 3 or more sites, 8 to 5 M-F local time	call for quote
PS-IN-RPI15-PS	On site installation of NPX, 1-20 ch. Recording only platform, 8 to 5 M-F local time	$2,500
PS-IN-RPI16-PS	On site installation of NPX, 21-80 ch. Recording only platform, 8 to 5 M-F local time	$3,500
PS-IN-RPI17-PS	On site installation of NPX, above 80 ch. Recording only platform, 8 to 5 M-F local time	$5,000
PS-IN-RPI22-PS	On site installation of NPX, 1-20 ch. QM platform, 8 to 5 M-F local time	$3,500
PS-IN-RPI23-PS	On site installation of NPX, 21-80 ch. QM platform, 8 to 5 M-F local time	$5,600
PS-IN-RPI24-PS	On site installation of NPX, above 80 ch. QM platform, 8 to 5 M-F local time	$8,700
PS-IN-RPI08-PS	NiceCall Focus III installation per site, 8 to 5 M-F local time	$4,500
PS-IN-RPI09-PS	NiceCall Focus III Installation, 3 or more sites, 8 to 5 M-F local time	call for quote
PS-IN-RPI10-PS	Trunked Radio installation and configuration for MCC7500, 8 to 5 M-F local time, includes: - Two-day staging at CCSI - Three days on site for installation and configuration	$12,500
PS-IN-RPI11-PS	Post initial install, AIS/telephony logging integration and configuration, includes 1/2 day for configuration	$1,500
PS-IN-RPI12-PS	IP recorder SW upgrade in connection with a Motorola radio system SW upgrade, includes 2 day configuration	$4,000
PS-IN-RPI013-PS	Trunked Radio installation and configuration for Harris OpenSky and P25, 8 to 5 M-F local time	$12,500
PS-IN-RPI14-PS	Any installation outside of the Continental U.S. (Americas region only)	call for quote

Note:	All upgrade and extension installation services are priced for 'during working hours'. Where	

1.3. Upgrade/Extension Installation Services		
PS-UG-01-PS	NiceLog channel expansion / conversion, price per 200 channels, during working hours	$2,000
PS-UG-02-PS	NPX channels expansion / conversion; price per NPX, during working hours. This item is for upgrade of previously installed NPXs only.	$1,500
PS-UG-03-PS	NPX - Upgrade from previous to current GA version, during working hours	$1,100
PS-UG-04-PS	NPX - Functionality Upgrade; add QM, during working hours	$2,000

1.4. Additional Solution Component Installation Services		
PS-IN-ASC13-PS	Installation, setup and configuration of Stand-Alone CLS Server/Interaction center of NP 3.5 Server with one driver 8 to 5 M-F local time (either s/w only or COTS)(w/out Trunked Radio)	$2,000
PS-IN-ASC02-PS	Additional driver installation for CLS 9.0/NICE Perform Interactions Server (usually bundled with PS-IN-ASC13-PS)	$1,000
PS-IN-ASC03-PS	Trunked Radio installation and configuration for SN, SZ 4.1 and 6.x, M/A-COM EDACS non-IP (in addition to NiceLog installation prices), 8 to 5 M-F local time (includes CLS install and configuration)	$8,500
PS-IN-ASC18-PS	Install and configuration of NICE Perform Interaction Analytics on NICE Perform (in addition to PS-IN-ASC13-PS)	Call for quote
PS-IN-ASC11-PS	Nice Perform QA application Installation, 8 to 5 M-F local time	$4,000
PS-IN-ASC12-PS	Software Screen agents installation for QA application, 8 to 5 M-F local time price over item PS-IN-ASC11-PS - Nice Perform QA application installation.	$1,000
PS-IN-ASC05-PS	NICE Storage Center Installation, 8 to 5 M-F local time	$5,000
PS-IN-ASC17-PS	ANI/ALI Install and configuration when installed on NPX	$1,000
PS-IN-ASC15-PS	NICE Inform Lite Installation and configuration, 8 to 5 M-F local time. (Exclude travel and expenses)	$1,000
PS-IN-ASC14-PS	NICE Inform Installation on and configuration with a single NCF-III/NPX, 8 to 5 M-F local time. Includes first 100 channels system configuration. (For over 100 channels, item PS-IN-ASC07-PS needs to be bundled for channel configuration with NICE Inform)	$2,000
PS-IN-ASC06-PS	NICE Inform Installation with NiceLog or multiple NCF3/NPX. Includes first 100 channels system configuration, 8 to 5 M-F local time (for over 100 channels, item PS-IN-ASC07-PS needs to be bundled for channel configuration with NICE Inform)	$3,000
PS-IN-ASC07-PS	Channel system configuration in NICE Inform system, price per additional 50 channels. Bundle with PS-IN-ASC06-PS, PS-IN-ASC08-PS or PS-IN-ASC14-PS	$1,000
PS-IN-ASC08-PS	Redundant NICE Inform Server Installation and configuration, in addition to NiceLog. Includes first 100 (secondary) channels system configuration, 8 to 5 M-F local time (for over 100 channels, item PS-IN-ASC07-PS needs to be bundled for channel configuration with NICE Inform)	$3,000
PS-IN-ASC16-PS	NICE Inform application upgrade and channel expansion, 8 to 5 M-F local time (Exclude travel and expenses)	$2,000
PS-IN-ASC10-PS	Installation, setup and configuration of Software installation per workstation, includes all required NICE Systems software (NICE Administrator, NICE Supervision, Scenario Replay, LMR, and other); excluding NICE Inform	$250

Marketing Item	Description	Price

1.5. Project Management Services		
PS-PM-PM11-PS	Remote project Management for single NPX, Recording only platform; Can only be bundled with order for single NPX; PS-IN-RPI15-PS, PS-IN-RPI16-PS or PS-IN-RPI17-PS New installation or upgrade, inc. Site readiness coordination, ATP	$500
PS-PM-PM15-PS	Remote project Management for single NPX; QM platform; Can only be bundled with order for single QM NPX; PS-IN-RPI22-PS, PS-IN-RPI23-PS or PS-IN-RPI24-PS New installation or upgrade, inc. Site readiness coordination, ATP	$1,200
PS-PM-PM1-PS	Remote Project Management, per site (telephony only or ROIP only sites; mixed integrations and Perform QM require onsite PM; PS-PM-PM05-PS), includes: - Standard Project Plan - Standard SOW - Pre-install teleconference - Project kick-off teleconference - Mid-way project management teleconference - Debriefing teleconference	$5,000
PS-PM-PM12-PS	Remote Project Management UPLIFT for NICE Inform Lite implementation, price over item PS-PM-PM1-PS or PS-PM-PM11-PS - remote project management fee	$500
PS-PM-PM03-PS	Project Management UPLIFT for NICE Inform implementation, price over item PS-PM-PM1-PS (remote) or PS-PM-PM05-PS (OnSite) project management fee	$2,000
PS-PM-PM14-PS	Project Management UPLIFT for Storage Center implementation, price over item PS-PM-PM1-PS (remote) or PS-PM-PM05-PS (OnSite) project management fee	$2,000
PS-PM-PM05-PS	ONSITE Project Management, basic management fee per site (for multiple integrations or Perform QM. Telephony only or ROIP only sites can be managed remotely; PS-PM-PM01-PS) Includes: - On-site kick-off meeting (one day) - On-site 3 days engagement - Standard project plan - Standard SOW - Standard ATP - Mid-way project management teleconference - Debriefing teleconference (there are up to 2 travels to site)	$11,000
PS-PM-PM06-PS	ONSITE Project Management UPLIFT for Trunked Radio implementation, price over item PS-PM-PM05-PS - basic project management fee, must be bundled with on-site project management	$4,000
PS-PM-PM13-PS	ONSITE Project Management UPLIFT for NicePerform 3.5 QM implementation, price over item PS-PM-PM05-PS - basic project management fee, must be bundled with on-site project management	$4,000
PS-PM-PM10-PS	Project Management - with either of the for following: - Over total of 250 channels - Custom SOW - Custom ATP - Custom Site Diagrams/As Built documentation - Special Integration (Multi-site, any custom API, etc.)	call for quote

Chapter 2 - Training Services

Marketing Item	Description	Price(USD)	Additional Details
2.1. Instructor Led Training Programs for Customers			
PS-TR-EU01-PS	PS NiceLog System Administration Training (up to 6 attendees) - 1 day, instructor-led training held at the client site that covers the features of the client's recording solution. Included System Administration, Supervision, Monitor, Query and optional Scenario Replay and optional Last Message Replay.	$4,000	For NCF-III & NiceLog solutions, one day includes logger apps plus the addition of Scenario Replay and/or LMR.
PS-TR-EU12-PS	NICE Inform 2-day instructor led training for up to 6 students held at the client site. Covers *all Inform applications including Organizer and Media Player as well as advanced configurations, e.g. Inform Server Resilience, as required.*	$6,000	For Inform on NCF-III, NPX & NiceLog solution, two day includes Sys Adm, User Adm, Organizer & Reconstruction.
PS-TR-EU11-PS	NICE Inform Lite / Standard NICE Inform 1-day instructor led training for up to 6 students held at the client site. Covers *Inform Verify, Monitor & Reconstruction, plus basic coverage of User Admin and System Admin.*	$4,000	Note: for sites with more than 6 students or that include *Organizer or Inform Server Resilience*, a 2 day training package would need to be substituted.
PS-TR-EU14-PS	NicePerform QA System Uplift Training for NiceLog and Inform solutions - 2-day, instructor-led training. Covers NicePerform 3.2 QA	$4,500	For PS customers who purchase the QA solution, in conjunction with NiceLog or Inform. PS-TR-EU01-PS or PS-TR-EU12-PS must be included in the quote.
PS-TR-EU04-PS	Additional day of training following initial training for NiceLog or Inform. Provides additional training for up to 6 students on the features of NiceLog or Inform.	$2,000	For PS customers who require additional days of training (contiguous to existing training program) or additional students trained. PS-TR-EU01-PS or PS-TR-EU02-PS must be included in the quote.
PS-TR-EU05-PS	Remote NiceLog System Administration Training (up to 6 attendees) - 6 hour, instructor-led training delivered using Interwise and client's solution. Included System Administration, Supervision, Monitor, Query, Scenario Replay and Last Message Replay	$1,500	Limited to customers with 120 or fewer ports. This option requires remote connection to the customer's system via Interwise. Customer is responsible for downloading Interwise Client S/W. Curriculum for NiceLog is predetermined and offer does not cover developing customized curriculums or custom course content. Any training manuals, guides or training aids will be delivered in electronic format to the customer. On-site training in lieu of the remote training is an option for customers with 120 or fewer ports.
PS-TR-EU06-PS	Remote NICE Inform Lite / Standard NICE Inform training (up to 6 attendees) - 6 hour, instructor-led training delivered using Interwise and client's solution. Covers Inform Verify, Monitor & Reconstruction, plus basic coverage of User Admin and System Admin.	$1,500	Limited to customers with 120 or fewer ports. This option requires remote connection to the customer's system via Interwise. Customer is responsible for downloading Interwise Client S/W. Curriculum for Inform is predetermined and offer does not cover developing customized curriculums or custom course content. Any training manuals, guides or training aids will be delivered in electronic format to the customer. On-site training in lieu of the remote training is an option for customers with 120 or fewer ports.
PS-TR-01-NPX30	NPX non-QM Application Training - 1 day (requiring travel)	$4,500	From NPX 3.0 Price List
PS-TR-QM01-NPX3	NPX QM Application Training - 2 days (requiring travel)	$7,000	From NPX 3.0 Price List
2.2. Web-based Training Programs for Customers			
PS-TR-WBT01-PS	Premium User - Education Portal Subscription	$1,200	
PS-TR-WBT02-PS	Additional Premium user account for $100 per user/per year	$100	

Marketing Item	Description	Price	Additional Details

2.3. Instructor Led Training Programs for Dealers & Distributors			
PS-TR-TECT03-NPX3	NPX 3.0 Certified Engineer: 3 days instructor led sessions. Provides all knowledge, info. & hands-on experience required for installing, supporting and maintaining(exclude Nice Inform)	$2,500	
PS-TR-TECT01-NI	NICE Inform Technical Training: 2-day instructor led training **held at NICE training facility**. Covers Inform Installation and Maintenance, Inform Administration, Reconstruction, Organizer, and features. PREREQUISITE: Certified to install NLS 8.x Systems. Price per participant. Minimum 12 students.	$1,500	
PS-TR-TECT04-NI	Public Safety Integrations and Applications: 5-day instructor led training held at NICE facility. PREREQUISITE: NLS 8.x Systems. Price per participant	$2,500	
PS-TR-TECT-INT01-NP35	Introduction to Recording technical training: e-Learning course includes series of live webinars and recorded lessons providing basic knowledge of NICE's technology, recording methods, system components and applications. This course OR 8.9 technical certification is pre-requisite for all Perform R3 and up technical courses	$500	From NP 3.5 Services Price List.
PS-TR-TECT-INTRAPAC01-NP35	Perform Release 3.5 Interactions Package technical training: 5-day instructor led training for up to 12 students held at NICE training facility. Condensed version	3000	From NP 3.5 Services Price List.
PS-TR-TECT-QM01-NP35	NICE Perform Release 3.5 Quality Management Package technical training: 3 -day instructor led training for up to 12 students held at NICE training facility	$2,200	From NP 3.5 Services Price List.
PS-TR-TECT-VOIP01-NP35	NICE Perform Release 3.5 Basic VoIP technical training: 4-day instructor led training for up to 12 students held at NICE training facility	$2,750	From NP 3.5 Services Price List.
PS-TR-TECT-VOIP02-NP35	NICE Perform Release 3.5 Active VoIP 4 Integrations: 5-day instructor led training for up to 12 students held at NICE training facility	$3,000	From NP 3.5 Services Price List.
PS-TR-TECT-VOIP03-NP35	NICE Perform Release 3.5 Active VoIP AVAYA (DMCC): 2-day instructor led training for up to 12 students held at NICE training facility	$1,500	From NP 3.5 Services Price List.
PS-TR-TECT-VOIP04-NP35	NICE Perform Release 3.5 Active VoIP Alcatel: 2-day instructor led training for up to 12 students held at NICE training facility	$1,500	From NP 3.5 Services Price List.
PS-TR-TECT-VOIP05-NP35	NICE Perform Release 3.5 Active VoIP CISCO: 2-day instructor led training for up to 12 students held at NICE training facility	$1,500	From NP 3.5 Services Price List.

PS-TR-TECT-VOIP06-NP35	NICE Perform Release 3.5 Active VoIP Nortel: 2 -day instructor led training for up to 12 students held at NICE training facility	$1,500	From NP 3.5 Services Price List.

Chapter 3 - Maintenance

Marketing Item	Description	Price

Note:	The maintenance options cover the entire Public Safety product portfolio including - HDL+,
Note:	Enhanced/Platinum/Gold maintenance should only be sold where T1/T2 Support can provide
Note:	When NICE Inform is installed in systems comprising single or multiple NPX only, NPX
Note:	When NICE Inform is installed in systems including HDL+, NCFIII, NICE 9.0 or NICE Perform,
Note:	Software warranty for NPX is 3 months only - 1st year maintenance price is therefore the same

3.1. Direct Maintenance: All products with exception of NPX

SP-CO-MAIN01-PS	**Silver during warranty** - Coverage: Eight (8) hours, five (5) days per week. (8 to 5) Remote response - 4 hours, On site response next day	7%
SP-CO-MAIN02-PS	**Gold during warranty** - Coverage: 24x7 for remote critical, all others 8x5. Remote response - 2 hours, on site 4 hours	9%
SP-CO-MAIN03-PS	**Platinum during warranty -** Twenty-four (24) hours, seven (7) days per week for all. Remote response time - 1 hour, on site response - 4 hours	10%
SP-CO-MAIN04-PS	**Silver post warranty** - Coverage: Eight (8) hours, five (5) days per week. (8 to 5) Remote response - 4 hours, On site response next day	15%
SP-CO-MAIN05-PS	**Gold post warranty** - Coverage: 24x7 for remote critical, all others 8x5. Remote response - 2 hours, on site 4 hours	20%
SP-CO-MAIN06-PS	**Platinum post warranty** Twenty-four (24) hours, seven (7) days per week for all. Remote response time - 1 hour, on site response - 4 hours	23%

3.2. Indirect Maintenance: All products with exception of NPX

SP-CO-MAIN-STND-IND-PS	NICE Public Safety Standard Maintenance Program for Partners 8AM-5PM Mon-Fri remote support. Incl. 1H callback response for critical. Include SW & HW support.	3%
SP-CO-MAIN-ENH-IND-PS	NICE Public Safety Enhanced Maintenance Program for Partners 24x7 remote support. Incl. 1H callback response for critical. Include SW & HW support.	5%

3.3. NPX Direct Maintenance (Includes NICE Inform when sold with NPX only)

SP-CO-MAIN-STND-DIR-NP-PS	NICE Standard Maintenance Program for Direct Customers. 8AM-5PM, Mon-Fri Remote & On-Site Support, 1H callback response for critical. Next business day On-site for critical. Include SW & HW support, Advanced RMA and SW upgrades.	18%
SP-CO-MAIN-ENH-DIR-NP-PS	NICE Enhanced Maintenance Program for Direct Customers. 24/7 Remote Support & 8AM-5PM, Mon-Fri On-Site Support.1H callback response for critical. Next business day On-site for critical. Include SW & HW support, Advanced RMA and SW upgrades.	21%

3.4. NPX Indirect Maintenance (Includes NICE Inform when sold with NPX only)

SP-CO-MAIN-STND-IND-NP-PS	NICE Standard Maintenance Program for Partners, SLA 8AM-5PM, Mon-Fri Incl. 1H callback response for critical. Include SW & HW support, Advanced RMA and SW upgrades.	7%
SP-CO-MAIN-ENH-IND-NP-PS	NICE Enhanced Maintenance Program for Partners,24x7 remote support. 1H callback response for critical. Include SW & HW support, Advanced RMA and SW upgrades.	9%

Chapter 4 - Other Services

Marketing Item	Description	Price (USD)
4.1. Additional Services		
PS-IN-VAR01-PS	Non Recurring Engineering (based on approved commitment request)	call for quote
PS-IN-VAR02-PS	Technical Integration Management - Tech PM to work with PM	call for quote
PS-IN-VAR03-PS	Customer Network Integration	call for quote
PS-IN-VAR04-PS	Custom documentation	call for quote
PS-IN-VAR05-PS	Setup of SNMP traps and SNMP management consoles Castle Rock	$1,000
PS-IN-VAR06-PS	Setup of SNMP traps and SNMP management consoles for other than Castle Rock	call for quote
PS-IN-VAR09-PS	Castle Rock SNMPc version upgrade (from 7.1 to 7.2.3)	$1,000
PS-IN-VAR07-PS	Time synchronization setup per workstation	$125
PS-IN-VAR08-PS	Decommissioning of old system	call for quote
4.2. Additional Charges for Out-of-Hours		
PS-IN-TNM01-PS	Weekday Evening Out-of-Hours Premium for Installation - Additional charge for installations beyond the normal business working hours of Monday - Friday 8:00am - 5:00pm (weekday evenings after 5:00pm)	call for quote
PS-IN-TNM02-PS	Weekend Out-of-Hours Premium for Installation - Additional charge for installations beyond the normal business working hours of Monday - Friday 8:00am - 5:00pm (Saturday and Sunday)	call for quote
4.3. Customer Support		
SP-TNM-RS01-PS	Hourly Support, REMOTE, per hour - 8AM to 6PM M-F local time (excl. holidays)	$260
SP-TNM-RS02-PS	Hourly Support, REMOTE, per hour - 6PM to 8AM M-F local time (excl. holidays)	$300
SP-TNM-RS03-PS	Hourly Support, REMOTE, per hour - weekends and holidays	$480
SP-TNM-FS01-PS	Hourly Support, FIELD, per hour - 8AM to 6PM M-F local time (excl. holidays)	$380
SP-TNM-FS02-PS	Hourly Support, FIELD, per hour - 6PM to 8AM M-F local time (excl. holidays)	$520
SP-TNM-FS03-PS	Hourly Support, FIELD, per hour - weekends and holidays	$700
SP-TNM-TR01-PS	Tape Recovery Services for DDS2 Tape	$1,450
SP-TNM-TR02-PS	Tape Recovery Services for DDS3 Tape	$1,850
SP-TNM-TR03-PS	Tape Recovery Services for DDS4 Tape	$2,300
SP-TNM-TR04-PS	Tape Recovery Services for AIT1 Tape	$3,500
SP-TNM-TR05-PS	Tape Recovery Services for AIT2 Tape	$4,500
SP-TNM-TR06-PS	DAT tape Duplication (per tape)	$1,250