

**AMENDMENT NO. 1**

**Contract Number:** SS8667-1/18 (Executed on June 24, 2008)  
**Contract Title:** Enterprise Asset Management System  
**Contractor:** Infor (US), Inc.  
13560 Morris Road, Suite 4100  
Alpharetta, Georgia 30004

In accordance with the above referenced Contract, this Amendment No. 1, when properly executed, amends the Contract, and sets forth the terms and conditions that are in addition to and/or modify those terms and conditions set forth in the original contract, including any amendments thereto, and shall become effective on the date of the parties' signature below, whichever is later. In case of any conflict between the Contract, and this Amendment, the terms and conditions of this Amendment shall control.

Now therefore, the parties agree to incorporate the following:

1. Upon the effective date of this Amendment and ending June 23, 2018 provided that the County has products currently under paid Support, Infor Professional Services will provide up to 200 hours of consulting services at no additional cost to the County to perform the following tasks, provided that the County provides notice to Infor prior to the use of any of such no-cost hours:
  - An assessment of the County's Infor EAM Enterprise Edition system current level of utilization. This assessment will consist of multiple Discovery sessions with representatives from various functional areas and will focus on the EAM system, County's staff expertise and business processes.
  - An architectural review (System Health Check) of the County's EAM Infrastructure Environment in support of the current and planned usage to include hardware, databases, storage, operating systems, number of users, modules in use, performance, etc. Annual delivery of a Report of Findings and a Listing of Recommendations in order to increase County's productivity and return on investment. The document should include recommended training for the coming year in accordance with the current EAM roadmap.
2. Upon the effective date of this Amendment, Infor will provide the following services related to Escalation of Critical Issues (Severity 1 – Production Down) at no additional cost to the County provided that the County is then current under paid Support:
  - Designate a primary support contact during standard business hours, and will provide 24 X 7 Critical Issue (Severity 1- Production Down) Support under the support plan purchased by the County in accordance with Exhibit B-1 of the Contract.
  - If mutually agreed upon, escalation to Infor Development within 4 business hours of report of Critical Issues (Severity 1 – Production Down).
  - If mutually agreed upon, provide an on-site technical support/development resource within 48 hours of report of Critical Issues (Severity 1 – Production Down).
3. During the five year period beginning June 24, 2013 and ending June 23, 2018 the annual Support fee for the Component Systems and users currently licensed by the County and listed on the attached Exhibit 1 to this Amendment No. 1 may be subject to successive increases on an annual basis (starting with the first Renewal Period) not to exceed 4% per year.



**Exhibit 1**

SKU	SKU Desc.	License Type	#Users	Type of Support
EEN-DS7I-DATA	Infor EAM Enterprise Edition Databridge and Remote Agent	Not Applicable	1	XTP
ESE-INF-ASMOBADV	Infor EAM Asset Sustainability Edition Advanced Mobile	Device	70	XTP
ESE-INF-ASE-ORC	Infor EAM Asset Sustainability Edition - Oracle	Concurrent Users	2000	XTP
ESE-INF-ASMTR	Infor EAM Asset Sustainability Edition Metered Assets	Device	2000	XTP
COG-INF-ASREPCS	Infor EAM Asset Sustainability Edition Advanced Reporting Consumer	Concurrent Users	2000	XTP
COG-INF-ASREPAU	Infor EAM Asset Sustainability Edition Advanced Reporting Author	Named Users	30	XTP
ESE-INF-ASCAL	Infor EAM Asset Sustainability Edition Calibration	Data Center	1	XTP
ESE-INF-ASSIG	Infor EAM Asset Sustainability Edition Electronic Recs & Signatures	Data Center	1	XTP
ESE-INF-ASGISMD	Infor EAM Asset Sustainability Edition GIS Module	Data Center	1	XTP
ESE-INF-ASCSR	Infor EAM Asset Sustainability Edition Customer Service Request	Concurrent Users	2	XTP
ESE-INF-ASFLT	Infor EAM Asset Sustainability Edition Fleet Module (VMRS)	Data Center	1	XTP
ESE-INF-ASBAR	Infor EAM Asset Sustainability Edition Barcoding	Named Users	2000	XTP
ESE-INF-ASMOB	Infor EAM Asset Sustainability Edition Mobile	Named Users	2000	XTP
ESE-INF-ASWEBCL	Infor EAM Asset Sustainability Edition Web Services Connector License	Named Users	2000	XTP
ESE-INF-ASWEBTK	Infor EAM Asset Sustainability Edition Web Services Toolkit	Data Center	1	XTP
ESE-INF-ASMOBADV	Infor EAM Asset Sustainability Edition Advanced Mobile	Device	175	XTP
ESE-INF-ASMOBADV	Infor EAM Asset Sustainability Edition Advanced Mobile	Device	6	XTP
EEN-DS7I-ORC	Infor EAM Enterprise Edition - Oracle	Concurrent Users	2000	XTP
EEN-DS7I-SUST	Infor EAM Asset Sustainability	Data Center	1	XTP
EEN-DS7I-SUST-DV	Infor EAM Asset Sustainability Device	Device	2000	XTP
EEN-DS7I-ALM	Infor EAM Alert Management	Concurrent Users	2000	XTP
EEN-DS7I-GISMD	Infor EAM Enterprise Edition GIS Module	Data Center	1	XTP



Miami-Dade County

Amendment No. 1  
Contract No. SS8667-1/18

EEN-DS7I- WEBTK	Infor EAM Enterprise Edition Web Services Toolkit	Data Center	1	XTP
COG-DS7I-REPCS	Infor EAM Enterprise Edition Advanced Reporting Consumer	Concurrent Users	2000	XTP
EEN-DS7I- WEBCL	Infor EAM Enterprise Edition Web Services Connector License	Named Users	2000	XTP
COG-DS7I- REPAU	Infor EAM Enterprise Edition Advanced Reporting Author	Named Users	30	XTP
EEN-DS7I-CAL	Infor EAM Enterprise Edition Calibration	Data Center	1	XTP
EEN-DS7I-SIG	Infor EAM Enterprise Edition Electronic Recs & Signatures	Data Center	1	XTP
EEN-DS7I-FLT	Infor EAM Enterprise Edition Fleet Module (VMRS)	Data Center	1	XTP
EEN-DS7I-MOB	Infor EAM Enterprise Edition Mobile	Device	2000	XTP
EEN-DS7I-BAR	Infor EAM Enterprise Edition Barcoding	Named Users	2000	XTP
EEN-DS7I-CSR	Infor EAM Enterprise Edition Customer Service Request	Named Users	2000	XTP

IN WITNESS WHEREOF, the parties have caused this Amendment No. 1 to County's Contract No. SS8867-1/18.

Infor (US), Inc.:

Miami-Dade County:

By: *Patricia Elias*

By: *Carlos A. Gimenez*

Name: Patricia Elias

Name: Carlos A. Gimenez

Title: Associate General Counsel

Title: Mayor

Date: July 22, 2013

Date: 7/31/13

Attest: *Brenda Stein*  
Corporate Secretary

Attest: *[Signature]*  
Clerk of the Board



Corporate Seal

Approved as to form  
and legal sufficiency  
*[Signature]*  
Assistant County Attorney