



**ROADMAP**  
**CONTRACT NO. SS9055-0/16**  
**NORITSU QSS-3101 MINI-LAB MAINTENANCE & SERVICES**

**INTRODUCTION**

Maintenance services for QSS3101 (LP-2200 Serial Number 20350982, PP-1223SM-2 Serial Number 19960198, SI-2600-3 Serial Number 19891112) Digital Mini-Lab located at Miami-Dade County's Medical Examiner, One Bob Hope Road, Miami, Florida 33136-1133.

**SCOPE**

This service agreement shall consist of the following:

1. Unlimited Labor Required for repair
2. Unlimited Parts required for repair (parts shall be ordered and installed by Noritsu Technical Services personnel or by a Noritsu authorized third party provider)
3. Two preventive maintenance calls per year
4. Free unlimited access to Noritsu America Corporation's Customer Service Desk (hotline)
5. Free "Priority Shipping" for emergency parts (by 10:30 AM the following Business day)
6. Free Software Upgrades
7. Consumables are not included
8. All service and repair work to be performed by Noritsu's trained Technicians
9. All replacement parts shall be new and from the Original Equipment Manufacturer (OEM)
10. All equipment maintenance and repair services shall be performed during County business hours from 8:00 A.M. to 5:00 P.M., Monday through Friday, excluding holidays observed by the County
11. Service Technicians must wear proper identification or badges when performing services within County facilities, and be able to present proper identification when requested. In the case of high security departments, Technicians must be prepared to be submitted to prescreening and background checks

**PRICE ADJUSTMENTS**

After the initial one (1) year period, and at each anniversary thereafter, the Contractor shall have the option to submit a written request for a price adjustment to the County based on changes in the following pricing index: Consumer Price Index (CPI) for all urban consumer, based on other goods & services for Miami-Ft. Lauderdale Area.



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**ADDITIONAL FACILITIES MAY BE ADDED**

Although this solicitation identifies a specific facility to be serviced, it is hereby agreed and understood that any County department or government agencies may be added to this contract at the option of the County. When required by the pricing structure of the contract, the Contractor under this contract shall be invited to submit price quotes for these additional facilities.

**UNLIMITED LABOR AND MATERIALS**

The Contractor shall furnish unlimited labor, materials, tools, supplies, parts and other items required to perform the Work and Services that are necessary for the completion of this Contract. All Work and Services shall be accomplished at the direction of and to the satisfaction of the County's Project Manager.

**Awarded Vendor**

Noritsu America Corp.  
6900 Noritsu Avenue  
Buena Park , CA 90622-1372  
Contact Name: Nancy Richardson  
FEIN# 953308920 -01  
Phone: 714-521-9040  
Fax: 714-739-5622  
Email: [NRICHARDSON@NORITSU.COM](mailto:NRICHARDSON@NORITSU.COM)

**Contract term:** Contract duration: five (5) years

**Agreement Price**

Effective Date: 01/04/2012  
Expiration Date: 12/31/2016

\$12,277.00 annually