

Miami-Dade County Board of County Commissioners

Office of the Commission Auditor

Board of County Commissioners Meeting

September 24, 2013 9:30 A.M. Commission Chamber

Research Division

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Comparison of Current For-Hire Limousines Regulations and Amendments Proposed in File No. 131217

Miami-Dade County Code Chapter 31, Article VI.

The proposed ordinance amends Chapter 31, Article VI of the Code of Miami-Dade County that regulates for-hire limousines. The amendment seeks to eliminate restrictions on the number of luxury sedan licenses currently in the marketplace and allows for open entry of an unrestricted number of applicants seeking this type of for-hire license.

Licensing, operating permits and inspection fees are collected by the Department of Regulatory and Economic Resources to support for-hire limousine regulatory activities. Initial limousine license application fees are \$350 per company. Annual operating permit fees are \$625 per license and \$625 per vehicle. Vehicle inspection fees for placing a new vehicle into service is \$70 per vehicle in addition to a renewal fee of \$38 per vehicle for re-inspections.

Section of Code	Current	Proposed Amendments	<u>Notes</u>
Sec. 31-601(k)	CSD means the Miami-Dade County Consumer Services Department.	Bold refers to proposed amendments. CSD means the Miami-Dade County Consumer Services Department, the Regulatory and Economic Resources	Updates the Code to denote the current title of the department.
Definitions Sec. 31-601(I)	Director means the CSD director or the director's designee.	Department or successor department. Director means the CSD, the Regulatory and Economic Resources	Updates the Code to denote the current
Sec. 31-001(i)	breetor means the CSD director or the director's designee.	Department, or successor department director or designee.	title of the department.
Definitions			,
Sec. 31-601(u)	Limousine means a "luxury limousine sedan," a "stretch limousine," a "super-stretch limousine," an "ancient limousine," an "antique	Limousine means a "luxury limousine sedan," a "luxury sedan," a "super-stretch limousine," an "ancient limousine," an "antique	Adds luxury sedan to the definition of Limousine.
Definitions	limousine," or a "collectible limousine" and which provides service on a pre-arranged basis only, which is dispatched by its central	limousine," or a "collectible limousine" and which provides service on a pre-arranged basis only, which is dispatched by its	Adds digital dispatch software.
	business location.	central business location or by digital dispatch software.	· · · · · · · · · · · · · · · · · · ·
Sec. 31-601(v)	Luxury limousine sedan or luxury sedan means a luxury, non- metered vehicle of a wheelbase size smaller than a stretch	Luxury limousine sedan or luxury sedan means a luxury vehicle including, but not limited to, an eco-friendly luxury vehicle	Expands the definition of luxury limousine sedan or luxury sedan to
Definitions	limousine, as defined by CSD.	(rated by the United States Environmental Protection Agency at	include an eco-friendly luxury vehicle
		more than twenty-five (25) miles per gallon or miles per gallon	which is not a taxicab.
		equivalent, combined city and highway), which is not a taxicab, of a wheelbase size smaller than a stretch limousine, as defined	Removes non metered vehicle from
		by the Regulatory and Economic Resources Department or	definition.
		successor department.	-
			Updates the Code to denote the current
			title of the department.
Sec. 31-601(bb)	Pre-arranged or pre-arrange means a written or telephone	Pre-arranged, pre-arrange, or pre-arrangement means a	Adds pre-arrangement to the words
Definitions	reservation made at least one hour in advance by the person	reservation made in advance by the person requesting service at	defined.
Definitions	requesting service at the place of business of the for-hire license holder for the provision of limousine service for a specified period of	the place of business of the for-hire license holder or via digital dispatch software for the provision of limousine service.	Removes timeframe of at least one
	time.	uispatch software for the provision of inflousine service.	hour in advance for reservation.
			Adds digital dispatch.
Sec. 31-	N/A	Digital dispatch software means a technology that connects a	Adds a new definition, digital dispatch
601(mm)		passenger to a duly licensed for-hire limousine via advanced	software, to the definition section of
D. C. W		reservation through a computer, mobile phone application,	Article VI.
Definitions		text, e-mail, web-based reservation or other similar software- based technologies that may be developed in the future.	
Sec. 31-601(nn)	N/A	Digital dispatch software provider means any business that	Adds a new definition, digital dispatch
555. 51 661(1111)	370	provides digital dispatch software.	software provider, to the definition
Definitions			section of Article VI.
Sec. 31-602(a)	Prohibition against unauthorized operations. It shall be unlawful for	Prohibition against unauthorized operations. It shall be unlawful	Clarifies that licensing of digital
	any person to use, drive, or operate or to advertise in any	for any person to use, drive, or operate or to advertise in any	dispatch software providers are

For-hire	newspaper, airwaves transmission, telephone directory, or other	newspaper, airwaves transmission, telephone directory, or other	covered by Chapter 8A, Business
Limousine	medium accessible to the public that it offers for-hire limousine	medium accessible to the public that it offers for-hire limousine	Regulations, of the Code.
Licenses.	services or to cause or permit any other person to use, drive, or	services or to cause or permit any other person to use, drive, or	
	operate any for-hire limousine vehicle upon the streets of Miami-	operate any for-hire limousine vehicle upon the streets of Miami-	Requires digital dispatch software
	Dade County without first obtaining a Miami-Dade County for-hire	Dade County without first obtaining a Miami-Dade County for-	providers to obtain a business license,
	license and maintaining it current and valid pursuant to the	hire license and maintaining it current and valid pursuant to the	maintain a website, and only dispatch
	provisions of this article.	provisions of this article. Notwithstanding any provision to the	properly licensed limousines and
		contrary, no provision of this Article, including this subsection	registered chauffeurs.
		(a), shall require a digital dispatch software provider to obtain a	
		for-hire license or licensure as a passenger service company in order to advertise the provision of properly licensed for-hire	
		limousine services.	
		A digital dispatch software provider shall be licensed pursuant	
		to Chapter 8A of the Code to do business in Miami-Dade County	
		and maintain a website, which shall contain information on its	
		method of fare calculation, the rates and fees charged and	
		provide a customer service telephone number or e-mail	
		address. A digital dispatch software provider may only dispatch properly licensed and permitted limousines utilizing registered	
		chauffeurs in compliance with Chapter 31 of the Code .	
Sec. 31-602(b)	Out-of County origin exception. Nothing in this article shall be construe	•	Replaces Miami-Dade Seaport with
	passenger lawfully picked up in another County and lawfully transport	ed into Miami-Dade County. Notwithstanding any provision to the	Port of Miami.
For-hire	contrary, (1) Any passenger lawfully picked up in another county, trans	sported to, and discharged at any location within Miami-Dade	
Limousine	County, may be picked up at the discharge location and returned to th	e county of origin as long as the transportation is part of a pre-	Removes language from this
Licenses.	arranged, round-trip fare pursuant to a written contract, the limousine		subsection, defining pre-arranged.
	county and the county where the passenger is picked up has adopted a		
	pick up a passenger at either the Miami International Airport (MIA) or		
	directly to the limousine's county of origin as long as the transportatio	· · · · · · · · · · · · · · · · · · ·	
	written contract, the passenger arrived at either the MIA or the Seapo requirements of the other county and the county where the passenger	,	
	a written or telephone reservation made at least one hour in advance		
	hire license holder for the provision of limousine service for a specified	, , , , , , , , , , , , , , , , , , , ,	
	passengers at either the MIA or the Seaport shall meet the MIA and th		
	in the possession of the chauffeur at all times and shall be made availa	· · · · · · · · · · · · · · · · · · ·	
Sec. 31-	Except for luxury limousine sedans, limousines shall be solely owned	Under no circumstances shall a limousine license holder require a	Removes language that limousines be
602(f)(1)	or leased by the for-hire license holder. Under no circumstances shall	chauffeur to purchase or lease a limousine motor vehicle. This	solely owned or leased by the for-hire
	a limousine license holder require a chauffeur to purchase or lease a	requirement shall become effective one (1) year after the	license holder.
Vehicles	limousine motor vehicle. This requirement shall become effective	adoption of this article when a new vehicle is placed into service	
Authorized to	one (1) year after the adoption of this article when a new vehicle is	as provided by Section 31 609(b).	
Operate under	placed into service as provided by Section 31-609(b).		
a For-Hire			
Sec. 31-	The number of vehicles authorized to operate under for-hire license	Limousine license holders may operate more than one vehicle per	Removes limits, allowing luxury
602(f)(2)	are as follows:	license, after each such vehicle has obtained a valid and current	limousine sedan license holders to
552(1)(2)	(a) Luxury limousine sedan for-hire license holders shall operate	operating permit.	operate more than one vehicle per
Vehicles	only one vehicle per for-hire license.	Speciality bettine	license.
Authorized to	(b) Stretch, super-stretch, ancient, antique, or collectible limousine		
Operate under	license holders may operate more than one vehicle per		

a For-Hire	license, after each such vehicle has obtained a valid and		
License.	current operating permit.		
Sec. 31- 602(k)(21) Rules of Operation.	A limousine for-hire license holder shall, except as provided herein, be prohibited from entering into a written agreement with an existing for-hire limousine license holder or passenger service company as defined in Article II. Notwithstanding the foregoing, a luxury sedan limousine license holder who has been issued three (3) or less luxury sedan limousine licenses may enter into a written agreement with an existing for-hire limousine license holder or passenger service company for the provision of the following services as stated in Section 31-602(c)(10). Under no circumstances shall an existing for-hire limousine license holder or passenger service company require a sedan limousine license holder to purchase any services or goods others than those stated in Section	A limousine for-hire license holder shall, except as provided herein, be prohibited from entering into a written agreement with an existing for-hire limousine license holder or passenger service company as defined in Article II. Notwithstanding the foregoing, a luxury sedan limousine license holder who is operating three (3) or less luxury sedan limousines may enter into a written agreement with an existing for-hire limousine license holder or passenger service company for the provision of the following services as stated in section 31-602(c)(10). Under no circumstances shall an existing for-hire limousine license holder or passenger service company require a sedan limousine license holder to purchase any services or goods others than	Clarifies language.
	31-602(c)(10);	those stated in 31-602(c)(10);	
Sec. 31- 602(k)(22) Rules of	Not allow a driver to solicit or pick up passengers other than by prearrangement through a person located at the limousine license holder's place of business;	Not allow a driver to solicit or pick up passengers other than by prearrangement;	Removes language referring to prearrangement through a person located at the limousine license holder's place of business.
Operation.			According to RER, this requirement is no longer necessary because the proposed ordinance also allows prearrangement via digital dispatch software.
			Under current regulations a customer can only make a reservation at the license holder's place of business.
Sec. 31-602(n) <i>Rules of</i>	No for-hire limousine luxury sedan license shall be assigned, sold, (eith without prior County approval. Any change in the ownership structure the shares of said corporation or at least five (5) percent of the partner	of a corporation or partnership where at least five (5) percent of	Removes transfer / assignment restrictions.
Operation.	deemed a sale for the purposes of this section. The Director is authorize submission of an application (which discloses the information specified requirements of subsections (c) and (d) of this section) and payment or investigation and determination, based on the criteria set forth in this	zed to approve assignments, sales, or transfers when requested by d in and is signed and sworn to in accordance with the f a transfer investigative and processing fee and after an	Under the proposed amendments, Sec. 31-603(c) of the Code is also eliminated.
	the limousine luxury sedan license during the pendency of the applicat assign, sell, or transfer a limousine luxury sedan license, the assignor's, suspended until the County reissues the limousine luxury sedan license	tion approval process. If the County approves an application to , seller's, or transferor's limousine luxury sedan license shall be es to the assignee, buyer, or transferee. Provided, however, that	According to RER, the amendment eliminates all transfer restrictions.
	the County shall reissue the limousine luxury sedan licenses to the assi limousine luxury sedan license renewal fee. Any limousine luxury sedan assigned, sold or transferred for a period of five (5) years from the data holder's business within the five-year period; (2) the sale of shares or the transfer of all for hire luxury sedan licenses by an individual to a period that results in a license holder holding or controlling more than thirty (issued by the County. Appeals of the Director's decision shall be made	n license issued pursuant to Section 31-603(c)(ii)—(v) shall not be e of issuance, except upon: (1) the sale of the luxury sedan license the corporation or partnership as provided in this subsection; or (3) erson as defined in Section 31-601. No transfer shall be approved (30) percent of the total number of luxury limousine sedan licenses	Currently luxury sedan licenses issued through lottery cannot be transferred for five years unless certain conditions are met.
Sec. 31-602(q)	Rules for existing for-hire limousine licenses. Notwithstanding any provision to the contrary, any person who converts an existing for-	Subsection Eliminated.	This subsection is removed from Article VI of the Code.
Rules of	hire limousine license after the date of adoption of this article		

Operation.	pursuant to Section 31-603(c)(i) and is providing luxury limousine service may lease the luxury limousine sedan license to a person who meets the requirements of Section 31-602(c) and (d), including payment of the application and investigatory fee, until such license is assigned, sold or transferred as provided in Section 31-602(n).		According to RER, the amendment eliminates the provision allowing the lease of a legacy luxury limousine sedan license. Under current regulations the only luxury sedan licenses that can be leased are the original 110 licenses that were issued under 31-603 (c) (1).
			The amendment eliminates this exception and no luxury sedan license will be allowed to be leased to another party.
Sec. 31-603(a)(i) Rules Governing the Distribution of Luxury Limousine Sedan For-Hire	Upon the effective date of this article, the director shall be authorized to issue the number of luxury limousine sedan for-hire licenses pursuant to subsections (c)(i), (ii), (iii) and (iv). In 2006, 2007 and 2008, the director shall be authorized to issue forty-two (42) luxury limousine sedan licenses each calendar year. The CSD director shall administratively issue such licenses pursuant to the provisions of this section.	Effective thirty (30) days after the adoption of this ordinance, there shall be no limitation on the number of luxury limousine sedan for hire limousine licenses that may be issued administratively by the director.	Removes limitation on the number of luxury limousine sedan for hire licenses that may be issued by the Director. Currently, the licensing of limousines is a closed category, requiring a lottery for the distribution of new for-hire
Licenses. Sec. 31-603(b) Method for Distribution of New Luxury	Method for distribution of new luxury limousine sedan for-hire licenses. Issuance of luxury limousine sedan for-hire licenses shall be issued by the CSD director in accordance with the following procedures:	Method for distribution of new luxury limousine sedan for-hire licenses. Luxury limousine sedan for-hire licenses shall be issued by the CSD director in accordance with the provisions of section 31-602.	licenses. Removes the "following procedures" denoted under the current Code as subsections I – iv pertaining to the current lottery process.
Limousine Sedan For-Hire Licenses.			The proposed amendment refers to the provisions under Section 31-602.
Sec. 31- 603(b)(i) - (iv)	This sub-sections deals with the following: Random selection or lottery participating in random selection or lottery process; and Meeting provi		Under the proposed amendments, this subsection is eliminated.
Method for Distribution of New Luxury Limousine Sedan For-Hire Licenses.			
Sec. 31-603(c)	This section deals with the filing of applications and requirements for in	nitial issuance of luxury limousine sedan licenses.	Under the proposed amendments, this section is eliminated.
Conditions for Initial Issuance of Luxury Limousine Sedan Licenses.			The remaining sections are renumbered.

Sec. 31-604	Establishing limousine rates.	Limousine rates. Removes existing rate regulation	ns.
Limousine Rates.	Except as otherwise provided herein, the Commission shall establish minimum rates for luxury limousines sedan, stretch limousines, superstretch limousines, antique limousines, ancient limousines and collectible limousines operating in Miami Dade County. Such rates shall be established, altered, amended, revised, increased, or decreased in accordance with the following procedures: (1) The CSD, at two year intervals or upon request of the Commission or the County Manager, shall investigate and prepare a report concerning the existing rates for luxury sedans, ancient limousines, antique limousines, collectible limousines, stretch, and super stretch limousines. Said investigation shall specify the relative changes in the consumer price index over the preceding two year period and shall quantify what the rates would be if the currently approved minimum limousine rates were adjusted for such change. Such investigation may also consider the financial records of the industry to determine revenues or expenses when requested by the Commission or County Manager. (2) The CSD's report shall be forwarded to the County Manager who shall prepare a recommendation to the Board of County Commissioners. (3) A public hearing concerning rates shall be scheduled at which time all interested parties shall have an opportunity to be heard. The Commission shall consider the CSD's report, the County Manager's recommendation, and all evidence produced at the hearing and, by resolution, shall determine and set the appropriate rates as may be in the public interest; provided, however, limousine minimum rates shall be no less than three and one third (31/3) times the hourly rate of taxicabs.	(a) Rates for limousines operating in Miami-Dade County shall be established by the for-hire limousine license holder and/or digital dispatch software provider. Rates for limousines operating in Miami-Dade County may be calculated on the basis of time and distance, may be flat fares to airports and other point-to-point trips, or may be calculated on an hourly basis. There shall be no minimum time requirements for the usage of limousines. Notwithstanding the foregoing, a for-hire limousine may charge no less per trip than two (2) times the taximeter rate for the first fraction of a mile, as established by the Board of County Commissioners, regardless of the length of the limousine trip. (b) Prior to booking a vehicle, the fare calculation method, the applicable rates being charged, and the option for an estimated fare must be available to the customer. (c) Upon completion of a trip, the customer shall receive a paper or electronic receipt that lists the origination and destination of the trip, the total distance and time of the trip, and a breakdown of the total fare paid, including fees and gratuity, if any. Provides that limousine license h and/or digital dispatch software providers will determine limousir rates in excess of minimum rates of the enum in excess of mini	olders ne i. rate is der rent tes are ese ne 6, rates nimum ous
Sec. 31- 609(b)(1) Vehicle Age Limits and Inspection Schedules	Luxury limousine sedans. No luxury limousine sedan initially placed into service shall be older than <i>two (2)</i> model years of age. No luxury limousine sedan that exceeds <i>five (5)</i> model years of age shall be inspected or operated.	Luxury limousine sedans. No luxury limousine sedan initially placed into service shall be older than four (4) model years of age. No luxury limousine sedan that exceeds six (6) model years of age shall be inspected or operated. Amends the age requirements fo luxury limousine sedans initially production into service, increasing it from two to four (4) years. Also increases inspection or operation years from (5) to six (6).	placed vo (2) the
Sec. 31- 609(b)(2) Vehicle Age Limits and Inspection Schedules	Stretch limousines. No stretch limousine initially placed into service shall be older than <i>two (2)</i> model years of age. No stretch limousine that exceeds <i>five (5)</i> model years of age shall be inspected or operated; provided, however, that a luxury sedan vehicle that is either a fifteen (15) or greater model year Rolls Royce, Packard or Mercedes-Benz that has been stretched a minimum of forty-two (42) inches may be operated beyond five (5) model years as long as the vehicle meets the inspection requirements of the Code.	Stretch limousines. No stretch limousine initially placed into service shall be older than four (4) model years of age. No stretch limousines initially placed into service shall be older than four (4) model years of age shall be inspected or operated; provided, however, that a luxury sedan vehicle that is either a fifteen (15) or greater model year Rolls Royce, Packard or Mercedes-Benz that has been stretched a minimum of forty-two (42) inches may be operated beyond five (5) model years as long as the vehicle meets the inspection requirements of the Code.	d into) to ?
Sec. 31- 609(b)(3)	Super-stretch limousines. No super-stretch limousine initially placed into service shall be older than <i>two (2)</i> model years of age. No super-stretch limousine that exceeds seven (7) model years of age	Super-stretch limousines. No super-stretch limousine initially placed into service shall be older than four (4) model years of age. No super-stretch limousine that exceeds seven (7) model Amends the age requirements for super-stretch limousines, increas from two (2) to four (4) years.	

Vehicle Age	shall be inspected or operated; provided, however, that a luxury	years of age shall be inspected or operated; provided, however,	
Limits and	sedan vehicle that is either a fifteen (15) or greater model year Rolls	that a luxury sedan vehicle that is either a fifteen (15) or greater	
Inspection	Royce, Packard or Mercedes-Benz that has been stretched a	model year Rolls Royce, Packard or Mercedes-Benz that has been	
Schedules	minimum of one hundred twenty (120) inches may be operated	stretched a minimum of one hundred twenty (120) inches may be	
	beyond seven (7) model years as long as the vehicle meets the	operated beyond seven (7) model years as long as the vehicle	
	inspection requirements of the Code.	meets the inspection requirements of the Code.	
Sec. 31-615(c)	No person shall advertise a rate or fare other than the rate or fare	Subsections Removed.	Removes language prohibiting the
	approved pursuant to Section 31-604.		advertisement of a rate/fare other than
Advertisement			the approved rate/fare.
of For-Hire			
Services			

Taxicab and Limousine Advisory Groups

Pursuant to the directive in Resolution No. 599-12, the Mayor provided the following information, pertaining to this item, in a memo dated September 19, 2013:

On July 23, 2013, the Taxicab Advisory Group (TAG) had considerable discussion on the proposed ordinance from both TAG members and those in the audience. TAG members proffered a motion to oppose the proposed ordinance. The TAG vote carried 5-1, with 2 members abstaining. Official meeting minutes have not been approved by TAG.

On August 6, 2013, the Limousine Advisory Group (LAG) held their quarterly meeting. LAG members and audience participants had a prolonged discussion regarding the above ordinance. An Uber Miami representative in the audience was provided the opportunity to address some of LAG's concerns raised at this meeting. The Uber Miami representative explained the various amendments proposed at this meeting. Discussion ensued as to the potential fiscal impacts to the limousine industry. LAG members agreed to schedule a special meeting to further discuss this proposed ordinance. Official meeting minutes for the August 6, 2013 meeting, will not be approved by LAG until their scheduled October quarterly meeting.

On August 20, 2013, a special LAG meeting was convened. Upon closure of their discussion, a vote was taken. LAG members proffered a motion to oppose the proposed ordinance. The vote carried 4-1, with one member abstaining. Official meeting minutes for the August 20, 2013 meeting will not be approved by the LAG until their scheduled October quarterly meeting.

Additional Information

According to RER, there are 626 luxury sedan licenses and 60 limousine licenses.

	CONSUMER SERVICES DEPARTMENT PASSENGER TRANSPORTATION REGULATORY DIVISION MINIMUM LIMOUSINE RATES (Effective June 17, 2005)					
	Rates					
Luxury Sedan	 Hourly rate: \$40/hour, with a 2-hour minimum; \$70 for a one-way continuous trip to any location; \$70 for any one-way continuous trip to Miami International Airport or Seaport, if the trip originates north of S.W. 248th Street; and any stop during the trip shall be \$40/hour or fraction of an hour; or \$90 for any one-way continuous trip to Miami International Airport or Seaport if the trip originates south of S.W. 248 Street; and any stop during the trip shall be \$40/hour or fraction of any hour. 					
Stretch Limousine	 Hourly rate: \$55/hour, with a 3-hour minimum; \$95 for a one-way, continuous trip to any location; \$75 for any one-way continuous trip to Miami International Airport or Seaport; and any stop during the trip shall be \$45/hour or fraction of an hour 					
Super-Stretch Limousine	 Hourly rate. \$65/hour, with a 3-hour minimum; \$95 for a one-way, continuous trip to any location 					

Comparison of Current Taxicab Regulations and Proposed Amendments in File No. 131012

Miami-Dade County Code Chapter 31, Article II.

The proposed ordinance amends Chapter 31, Article II of the Code relating to taxicabs; mandates that taxicabs that transport persons and their baggage from Miami International Airport and Port of Miami be equipped with credit processing systems within a specified time period; establishes requirement relating to credit card processing systems and providers; empowers the Department of Regulatory and Economic Resources to approve credit card processing systems; requires County Commission to amend taxicab fares to include discount for payment by cash, check or other means not involving the use of a credit card within a specified time period; and amends Chapter 8CC of the Code to provide for penalties.

Implementation of this ordinance will have a one-time fiscal impact of approximately \$20,000 to cover staff time and the development of new taxicab rate decals and brochures.

		scal impact of approximately \$20,000 to cover staff time and the development of new taxicab rate decals and brochures.				
Section of Code	<u>Current</u>		Proposed Amendments	<u>Notes</u>		
			Bold refers to proposed amendments.			
Sec. 31-93(b)	Any taxicab licensed pursuant to Section 31-82 of this	(1)	The transportation of persons and baggage from Miami International	The proposed ordinance amends Chapter 31, Article II,		
	article and meeting all standards set forth in Section 31-		Airport or from Port of Miami shall constitute an agreement by the	of the Code of Miami-Dade County (Code), Vehicles for		
Special	89 of this article shall be authorized to provide		operator that he or she will conform and cause the chauffeur driving	Hire, authorizing taxicabs that transport persons and		
Provisions	transportation of persons and their baggage from Miami		such taxicab to conform to such terms, conditions, and fees.	their baggage from Miami International Airport (MIA)		
	International Airport and from the Port of Miami upon		Notwithstanding any provisions to the contrary, any taxicab that	and Port of Miami (Port) be equipped with credit card		
	compliance with reasonable and nondiscriminatory		picks up passengers at Miami International Airport or the Port of	processing systems within a specified time period.		
	terms, conditions and fees, as established by the County		Miami shall, within three hundred and sixty (360) days after the			
	Manager. The transportation of persons and baggage		adoption of the fare resolution required by subsection (b)(4), be	The proposed amendments to Sec. 31-93(b) provide for		
	from Miami International Airport or from the Port of		equipped with an operable back-of-seat credit card processing	the following:		
	Miami shall constitute an agreement by the operator		system. The credit card processing system shall allow the passenger	Establish requirements relating to credit card		
	that he will conform and cause the chauffeur driving such		to utilize his or her credit card in the rear compartment of the taxicab	processing systems and providers;		
	taxicab to conform to such terms, conditions, and fees.		without handing the card to the chauffeur. Said equipment shall list	Empower the Department of Regulatory and		
			tips, fares, tolls and fees separately. The credit card payment display	Economic Resources (RER) to approve credit card		
			terminal shall be interfaced with the vehicle's taxi meter and shall be	processing systems;		
			programmed to display all authorized meter and flat fare rates. The	Require the credit card service provider to utilize a		
			meter shall be used for all fares, including flat fare trips. A taxicab	paycard or direct deposit system to electronically		
			equipped with a credit card processing system shall not pick up	credit payments for taxicab fares to a chauffeur's		
			passengers at Miami International Airport or the Port of Miami when	paycard or bank account within two (2) business		
			the required credit card processing system is not operational.	days; and		
			Operational failure of said system shall require the immediate vehicle	Require the County Commission to amend taxicab		
			removal from service at Miami International Airport or the Port of	fares to include discount for payment by cash,		
			Miami until said equipment is repaired and re-inspected at the	check or other means not involving the use of a		
			Department of Regulatory and Economic Resources Vehicle	credit card within specified time period.		
			Inspection Facility.			
		(2)	No credit card processing fee, convenience fee, equipment rental fee	The proposed amendments specify the following time		
			or any other additional fees or charges are to be paid by the	frames under newly created subsections:		
			passenger when using a credit card to pay the fare. A receipt shall be	Sec. 31-93(b)(1)		
			provided for all trips. All customer receipts shall be generated by a	Within 360 days after the adoption of the fare		
			taximeter or other electronic device and shall contain the date and	resolution requirement by subsection (b)(4) -		
			time that the trip starts, the time the trip ends, and total distance	Taxicabs that transport persons and their baggage		
			traveled. The receipt shall also include the fare charged, the name	from MIA and the Port will be equipped with an		
			and telephone number of the passenger service company, the	operable back-of-seat credit card processing		
			operating permit number, the chauffeur registration number, and the	systems. The credit card processing system will		
			telephone number and e-mail address for filing complaints with the	allow the passenger to utilize his or her credit card		
			Department of Regulatory and Economic Resources. Chauffeurs shall	in the rear compartment of the taxicab without		
			be prohibited from refusing to accept payment by a credit card.	handing the card to the chauffeur, and will list		
		(3)	Any and all credit card service providers must utilize a paycard or	tips, fares, tolls and fees separately.		
			direct deposit system and establish an account directly with each			

		31-93(system is inoperative \$250.00 b) Refusal to accept payment by credit card	\$250	Refusal to accept payment by credit card.
		31-93(Miami while the required credit card processing	\$250	 Picking up a passenger at MIA or the Port which required credit card processing system is inoperative; and
Civil Penalties.			Miami without required credit card processing system \$250.00		 Picking up a passenger at MIA or the Port without required credit card processing system;
Schedule of		31-93(, , , , , , , , , , , , , , , , , , , ,	\$250	of the following violations:
Cabadula af	Sect. 31-93(b) of the Code.	Section		Penalty 6250	of Civil Penalties, to include a \$250 civil penalty for each
Sec. 8CC-10	The current Code does not assign any civil penalties to	Code		<u>Civil</u>	The proposed ordinance amends Sec. 8CC-10, Schedule
		cc	impleting the fare resolution required by this subsection.		
			e industry and any existing taxicab advisory group		as permitted by Section 301.0117, Florida Statues.
			epartment of Regulatory and Economic Resources shall con	_	other means not involving the use of a credit card as permitted by Section 501.0117, Florida Statues.
			ade by cash, check or other means not involving the use o rd. The discount shall be offered to all prospective passen		or rates where payment is made by cash, checks or
			hich shall offer a discount in taxicab fares or rates where pa	•	resolution which offers a discount in taxicab fares
			epare a fare resolution pursuant to the provisions of Secti		ordinance – The County Commission will adopt a
			0) days from the effective date of this ordinance, the Ma		Within 150 days after the effective date of this
			ermitted by section 501.0117, Florida Statutes. Within nir		this subsection.
			iers a discount in taxicab lares or rates where payment is ish, check or other means not involving the use of a credi	-	industry and any existing taxicab advisory group prior to completing the fare resolution required by
			nd fifty (150) days after the effective date of this ordinan fers a discount in taxicab fares or rates where payment is		prospective passengers. RER will consult with the
		` '	ne County Commission shall adopt a resolution within one		of a credit card. The discount will be offered to all
			andard.		cash, check or other means not involving the use
			ayments shall comply with the Payment Card Industry Data		taxicab fares or rates where payment is made by
			esources may be utilized in taxicabs. The processing of cr		31-87, Rate Regulations, which offers a discount in
			stems approved by the Department of Regulatory and I	_	resolution pursuant to the provisions of Section
			xicab fares must be credited to a chauffeur's paycard count within two (2) business days. Only credit card p		Within 90 days from the effective date of this ordinance - The Mayor will prepare a fare
			nauffeur that provides for electronic payments. Paym		Sec. 31-93(b)(4) Fare Resolution Requirement

Taxicab Advisory Group

Pursuant to the directive in Resolution No. 599-12, the Mayor provided the following information, pertaining to this item, in a memo dated September 19, 2013:

On July 23, 2013, the Taxicab Advisory Group (TAG) at their quarterly meeting had considerable discussion on the proposed ordinance from both TAG members and those in the audience. Members expressed concern that the credit card requirement should be imposed on all taxicabs providing service throughout Miami-Dade County. The TAG proffered a motion to support the proposed ordinance but recommended it apply Countywide. The vote carried 9-0. TAG's official meeting minutes will not be approved until their next scheduled quarterly meeting.

Additional Information

According to RER:

- There are 2,121 taxicab licenses/medallions. Each license authorizes the operation of one vehicle.
- Last year 16 new licenses were issued.
 - Six through a public auction to the highest bidder and 10 through lottery to taxicab drivers.
- The 16 that were issued last year have the following cost:
 - o Lottery licenses were issued to the winners for \$5,000.
 - o Auction medallions were sold for: \$312,000 (wheelchair), \$325,000 (wheelchair), \$410,000 (regular), \$428,000 (regular), \$431,000 (regular) and \$430,000 (regular).
- The Code allows also the sale of existing licenses from a license holder to taxicab drivers.
 - o Currently the price of a regular license on the market is about \$350,000 and the price of a wheelchair license is about \$250,000.

	Comparison of Current Taxicab Regulations and Proposed Amendments in File No. 131673 Miami-Dade County Code Chapter 31, Article II.					
Section of Code	Current Code	Proposed Amendments Bold refers to proposed amendments.	<u>Notes</u>			
Sec. 31-81(o) Definition for Fares or Rates	Fares or rates means the charges established pursuant to this article to be paid by passengers for the transportation services provided by a for-hire passenger motor vehicle.	Fares or rates means the charges, rates, surcharges, fees, convenience fees, fares or any other compensation established pursuant to this article to be paid by passengers for or related to the transportation services provided by a for-hire passenger motor vehicle. Fares or rates include any charge, rate, surcharge, convenience fee, fare or other compensation for the use of a credit or debit card.	Expands the definition of fares or rates to include any charge, rate, surcharge, convenience fee, fare or other compensation for the use of a credit or debit card.			
Sec. 31-81(II) Definition for Rate Card	Rate card means a card, issued by the CSD, which displays for- hire rates and such other data as the CSD may prescribe.	Rate card means a card, issued by the CSD, which displays approved for- hire rates and fares and such other data as the CSD may prescribe	Amends definition of rate card.			
Sec. 31-81(zz) Definition for Violation	N/A	Violation means: (i) having been found guilty of a citation issued pursuant to Chapter 31 or 8CC of the Code by an administrative hearing officer or judicial officer; or (ii) failing to pay or appeal a citation issued pursuant to Chapter 31 or 8CC of the Code within the established time; or (iii) paying the fine for a citation issued pursuant to Chapter 31 or 8CC of the Code.	Provides a definition of violation.			
Sec. 31-86(a) Taximeters	Taximeters. (a) Each taxicab shall be equipped with a taximeter meeting the requirements described in this article. All customer receipts, whether handwritten or generated by a taximeter, shall contain the fare charged, the name and telephone number of the passenger service company, the operating permit number and the telephone number for filing complaints with the CSD. It shall be a violation of this article for any operator or chauffeur to operate any taxicab unless and until its taximeter has been inspected and certified as operable and accurate by CSD and has affixed thereto a current valid taximeter certification label, sticker or decal.	Taximeters and Credit Card Processing Systems. (a) Each taxicab shall be equipped with a taximeter meeting the requirements described in this article. All customer receipts, whether handwritten or generated by a taximeter or a credit card processing system, shall contain the fare charged, the name and telephone number of the passenger service company, the operating permit number and the telephone number for filing complaints with the CSD. It shall be a violation of this article for any operator or chauffeur to operate any taxicab unless and until its taximeter and credit card processing system, if installed, has been inspected and certified as operable and accurate by CSD and has affixed thereto a current valid taximeter and credit card processing system certification label, sticker or decal. It shall also be a violation of this article for any operator or chauffeur to operate any taxicab where the taximeter or the credit card processing system, if installed, does not accurately display approved rates and fares. In the event that a taximeter or credit card processing system, if installed, fails inspection, said taxicab shall not be utilized until the deficiency has been corrected.	Amends provisions relating to taximeters and credit card processing systems. Provides violation for any operator or chauffeur to operate a credit card processing system that has not been inspected and certified. Provides violation for any operator or chauffeur from operating a taxicab where the taximeter or credit card processing system does not accurately display approved rates and fares.			
Sec. 31-87(B) Rate Regulation	It shall be unlawful for an operator or chauffeur to charge, demand, request or accept any fare other than the rates established pursuant to this article. Rates established by this article shall be applicable through Miami-Dade County, both in the incorporated and unincorporated areas, without regard to any municipal boundaries.	It shall be unlawful for an operator or chauffeur to collect, require, charge, demand, request or accept any fare other than the rates established pursuant to this article. Rates established by this article shall be applicable through Miami-Dade County, both in the incorporated and unincorporated areas, without regard to any municipal boundaries. It shall be unlawful to add a surcharge, fee, convenience fee, fare or any other form of compensation to the fare or rate for the use of a credit card or debit card unless the County Commission has, to the extent	Amends provisions relating to rate regulation.			

		permitted by Florida law, amended the fare schedule by resolution pursuant to this subsection, to allow for an additional surcharge, fee, convenience fee, fare or any other form of compensation for the use of a credit or debit card.	
Sec. 31-92(a) Violations; Penalties	In addition to any other penalties provided by law, including but not limited to those provided in this article, a violation of any applicable provision of this article by a for-hire license holder, registered passenger service company or registered chauffeur shall constitute a civil offense punishable by the applicable civil penalty as provided in the schedule of civil penalties in Section 8CC-10 of this Code. Failure of a person to pay a civil penalty within sixty (60) days of the due date for paying such fine as specified on the civil violation notice or within sixty (60) days of the date of the final outcome of any timely filed appeal of such violation notice, whichever is later, shall result in automatic suspension of such person's for-hire license, passenger service company registration, operating permit and chauffeur registration and all for-hire operations shall cease until such fine is paid in full. If a person commits five (5) violations of the same section of this chapter during any twelve-month period, such person's for-hire license, passenger service company registration, operating permit or chauffeur's registration shall be automatically revoked. If a person commits five (5) violations of this chapter during any twelve-month period, such person's for-hire license, passenger service company registration, operating permit or chauffeur's registration may be suspended for a period of up to six (6) months or revoked. Provided however, if a person commits three (3) violations of Section 31-82(j)(12) or 31-303(i)(4) or any combination thereof during any twelve-month period, such person's for-hire license, operating permit or chauffeur's registration may be suspended for a period of up to six (6) months or revoked. Notwithstanding any provision to the contrary, if a person commits two (2) violations of Section 31-303(i)(23), such person's chauffeur's registration may be suspended for a period of up to six (6) months or revoked.	In addition to any other penalties provided by law, including but not limited to those provided in this article, a violation of any applicable provision of this article by a for-hire license holder, registered passenger service company or registered chauffeur shall constitute a civil offense punishable by the applicable civil penalty as provided in the schedule of civil penalties in Section 8CC-10 of this Code. Failure of a person to pay a civil penalty within sixty (60) days of the due date for paying such fine as specified on the civil violation notice or within sixty (60) days of the date of the final outcome of any timely filed appeal of such violation notice, whichever is later, shall result in automatic suspension of such person's for-hire license, passenger service company registration, operating permit and chauffeur registration and all for-hire operations shall cease until such fine is paid in full. If a person commits five (5) violations of the same section of this chapter during any twelve-month period, such person's for-hire license, passenger service company registration, operating permit or chauffeur's registration shall be automatically revoked. If a person commits five (5) violations of this chapter during any twelve-month period, such person's for-hire license, passenger service company registration, operating permit or chauffeur's registration may be suspended for a period of up to six (6) months or revoked. Provided however, if a person commits three (3) violations of Section 31-82(j)(12) or 31-303(j)(4) or any combination thereof during any twelve-month period, such person's for-hire license, operating permit or chauffeur's registration may be suspended for a period of up to six (6) months or revoked. Notwithstanding any provision to the contrary, if a person commits two (2) violations of Section 31-303(i)(23), such person's chauffeur's registration shall automatically be suspended for a period of thirty (30) days; (ii) if a person commits a second violation of Section 31-303(i)(7), such per	Adds penalties where chauffeur collects, requires, charges, demands, requests or accepts fares or compensation other than established fares or rates.
Sec. 31- 303(i)(7) Chauffeur's	No chauffeur shall collect fares or compensation for transportation services other than the established rates or charges for the type of service being provided, nor may any driver collect any additional payment for transporting any baggage	No chauffeur shall collect, require, charge, demand, request or accept fares or compensation for transportation services or related services other than the established rates or fares for the type of service being provided, nor may any driver collect, require, charge, demand, request	Prohibits the addition of any surcharge, fee, convenience fee or any other compensation for the use of a credit card or debit card without
Registration; All Types	which accompanies the passenger, provided, however, that this provision shall not apply to gratuities.	or accept any additional payment including any surcharge, fee, convenience fee, fare or any other form of compensation for the use of	approval by the County Commission.

	a credit or debit card, unless approved by the County Commission, or for transporting any baggage which accompanies the passenger, provided, however, that this provision shall not apply to gratuities.						
Sec. 8CC-10 Schedule of Civil Penalties	Code Section 31-86(a)	Description of Violation Failure to operate with a taximeter meeting requirements of the Code	Civil Penalty \$200.00	Code Section 31-86(a)	Description of Violation Failure to operate with a taximeter or a credit card processing system meeting requirements of the Code	Civil Penalty \$200.00	Amends Chapter 8CC of the Code to provide for penalties.

Taxicab Advisory Group

Pursuant to the directive in Resolution No. 599-12, the Mayor provided the following information, pertaining to this item, in a memo dated September 19, 2013:

On September 10, 2013, a special meeting of the Taxicab Advisory Group (TAG) was convened. TAG members as well as audience participants discussed the proposed ordinance. TAG proffered a motion in support of the proposed ordinance in its entirety. The TAG vote carried 8-0. TAG's official meeting minutes will not be approved until their next scheduled quarterly meeting.

The Ambassador Cabs Program

Comparison of Current Taxicab Regulations and Proposed Amendments in File No. 131789

Miami-Dade County Code Chapter 31, Article II.

Licensing, operating permit and inspection fees are collected by the Department of Regulatory and Economic Resources (RER) to support regulatory functions. Taxicabs participating in the Ambassador Cabs Program will be inspected to ensure compliance with these new vehicle standards. Vehicle inspection fees are \$70 per vehicle for new inspections and \$38 per vehicle for re-inspections. Chauffeurs participating in this Program will have to replace their chauffeur registration at a cost of \$26.

	articipating in this Program will have to replace their chauffeur registration at a cost of \$26.				
Section of	<u>Current Code</u>	Proposed Amendments	<u>Notes</u>		
Code		Bold refers to proposed amendments.			
Sec. 31-93(b)	Any taxicab licensed pursuant to Section 31-82 of this article and	Ambassador Cabs. Any taxicab licensed pursuant to Section 31-82 of	Designates taxicabs that transport		
6	meeting all standards set forth in Section 31-89 of this article	this article and meeting all standards set forth in Section 31-89 of this	persons and their baggage from		
Special	shall be authorized to provide transportation of persons and their	article shall seek and receive authorization to provide transportation of	Miami International Airport (MIA)		
Provisions	baggage from Miami International Airport and from the Port of	persons and their baggage from Miami International Airport and from	and the Port of Miami as		
	Miami upon compliance with reasonable and nondiscriminatory	the Port of Miami. The transportation of persons and baggage from	Ambassador Cabs.		
	terms, conditions and fees, as established by the County	Miami International Airport or from the Port of Miami shall constitute	The Adianai Internacial Content (AdiC)		
	Manager. The transportation of persons and baggage from Miami International Airport or from the Port of Miami shall constitute	an agreement by the operator that he/she/it will conform and cause the chauffeur driving such taxicab to conform to such terms, conditions, and	The Miami Intermodal Center (MIC) will be considered part of MIA.		
	an agreement by the operator that he will conform and cause the	fees. Notwithstanding any provision to the contrary, any taxicab for-	wiii be considered part oj MiA.		
	chauffeur driving such taxicab to conform to such terms,	hire license holder who seeks authorization to pick-up passengers at	Requires registration with the		
	conditions, and fees.	Miami International Airport and the Port of Miami utilizing his/her/its	Department of Regulatory and		
	Conditions, and rees.	taxicab shall be required to register with the Department of Regulatory	Economic Resources.		
		and Economic Resources and comply with and abide by the standards	Economic Nesources.		
		set forth below. Taxicabs authorized to provide taxicab service at			
		Miami International Airport and the Port of Miami shall be designated			
		as Ambassador Cabs. For purposes of this Article, the Miami			
		Intermodal Center (MIC) shall be considered part of Miami			
		International Airport, and all taxicabs which provide taxicab service			
		from the MIC shall be subject to all provisions governing taxicab			
		service at Miami International Airport. Twelve (12) months after the			
		effective date of this ordinance, all taxicabs transporting persons and			
		their baggage from Miami International Airport or from the Port of			
		Miami shall be registered as Ambassador Cabs. Ambassador Cabs shall			
		comply with the following requirements:			
Sec. 31-	- · · · · · · · · · · · · · · · · · · ·	uipped with an operable back of seat credit card processing system.	Establishes special requirements for		
93(b)(1)		enger to utilize his or her credit card in the rear compartment of the	Ambassador Cabs including, but not		
	-	d equipment shall list tips, fares, tolls and fees separately. The credit card	limited to, Credit Card Processing		
Credit Card		vehicle's taximeter and shall be programmed to display all authorized	Systems, Global Positioning Dispatch		
Processing		Il fares, including flat fare trips. A taxicab equipped with a credit card	Systems, SunPass Devices, Digital		
System.	, , , , , ,	ni International Airport or the Port of Miami when the required credit	Security Camera Systems, Warning		
		failure of said system shall require the immediate vehicle removal from	Lights, Top Lights, and Vehicle Decal.		
	•	Miami until said equipment is repaired and re-inspected at the			
	Department of Regulatory and Economic Resources Ve	•	Establishes requirements relating to credit card processing systems and		
		nent rental fee or any other additional fees or charges are to be paid by	providers.		
		. A receipt shall be provided for all trips. All customer receipts shall be d shall contain the date and time that the trip starts, the time the trip	providers.		
		o snail contain the date and time that the trip starts, the time the trip include the fare charged, the name and telephone number of the	Empowers the Department of		
	·	ber, the chauffeur registration number, and the telephone number and e-	Regulatory and Economic Resources		
	passenger service company, the operating permit num	ver, the chauncul registration number, and the telephone number and e-	negulatory and Economic Resources		

	mail address for filing complaints with the Department of Regulatory and Economic Resources. Chauffeurs shall be prohibited from refusing to accept payment by a credit card. (iii) Any and all credit card service providers shall utilize a paycard or direct deposit system and establish an account directly with each chauffeur that provides for electronic payments. Payments for taxicab fares shall be credited to a chauffeur's paycard or bank account within two (2) business days. Only credit card processing systems approved by the Department of Regulatory and Economic Resources may be utilized in taxicabs. The processing of credit card payments shall comply with the Payment Card Industry Data Security Standard;	to approve credit card processing systems. Provides that all Ambassador Cabs must be integrated with global positioning dispatch system capable of determining the location of each
Sec. 31- 93(b)(2) Global Positioning Dispatch System. Sec. 31- 93(b)(3) SunPass	Global Positioning Dispatch System. Ambassador Cabs must be integrated with a global positioning dispatch system capable of determining the location of each taxicab utilizing the system twenty-four (24) hours a day, three hundred and sixty-five (365) days a year. All Ambassador Cabs shall have a mobile two-way radio or electronic dispatch system, installed and operating properly that is connected to and subscribed to by a passenger service company that has a fixed-base call center operated twenty-four (24) hours a day, three hundred and sixty-five (365) days a year; SunPass Device. Ambassador Cabs picking up passengers must have and utilize a SunPass device where the toll is fixed. Where the "SunPass Only" or "SunPass Express" toll is not fixed, the chauffeur shall determine whether the passenger desires to use the "SunPass Only" or "SunPass Express" lane and comply with the wishes of the passenger;	taxicab utilizing the system twenty- four (24) hours a day, 365 days a year. Requires Ambassador Cabs to be equipped with digital security cameras and warning lights, which in the event of an emergency will, warn law enforcement personnel.
Device Sec. 31- 93(b)(4) Digital Security Camera System.	Digital Security Camera System. Ambassador Cabs shall have an operable digital security camera system in accordance with the requirements stated in Chapter 31, Section 31-82(o)(7)(iii) of the Code of Miami-Dade County;	
Sec. 31- 93(b)(5) <i>Warning</i> <i>Lights.</i>	Warning Lights. Ambassador Cabs shall be equipped with operable warning lights, in accordance with the requirements stated in Chapter 31-82(o)(7)(v) of the Code of Miami-Dade County for the purpose of advising others and law enforcement agents that an emergency situation exists within the vehicle;	
Sec. 31- 93(b)(6) <i>Top Lights</i> .	Top Lights. Ambassador Cabs shall be equipped with a "vacant" light attached to the top of the roof or to the top of the dome light. Such light unit shall be connected to a contact switch attached to the taximeter, and such contact switch shall operate automatically to illuminate the "vacant" light when the taximeter is not in operation, indicating the cab is vacant and for hire, and to extinguish such light when the taximeter is in operation. No person shall drive or operate any taxicab with such a light illuminated when such taxicab is transporting a passenger. Such top tail light must utilize equipment with the requisite wattage to ensure that the top tail light is visible to passengers and the public from a reasonable distance;	
Sec. 31- 93(b)(7) <i>Vehicle Decal.</i>	Vehicle Decal. Ambassador Cab shall have a special "Ambassador Cab" decal designated by the Department displayed on the vehicle. Such decal shall be placed in the manner and place as directed by the Department. Ambassador Cabs shall not be permitted to pick up passengers at either Miami International Airport or the Port of Miami without the required decal;	
Sec. 31- 93(b)(8) Vehicle Age Requirements and	Vehicle Age Requirements and Standards. Any Ambassador Cab initially placed into service shall not have been previously used as a taxicab, police vehicle or have a "rebuilt" or "salvage" title, and shall be no greater than three (3) model years of age. Any vehicle over six (6) model years of age shall not operate as a taxicab at either Miami International Airport or the Port of Miami;	Establishes vehicle age requirements and standards.

Standards.		
Sec. 31-	Vehicle Age Requirements and Standards for Wheelchair Accessible Cabs. Any Wheelchair Accessible Ambassador Cab initially placed into	Establishes vehicle age
93(b)(9)	service shall not have been previously used as a Wheelchair Accessible Cab, police vehicle, or have a "rebuilt" or "salvage" title and shall be no greater than three (3) model years of age. Any vehicle over eight (8) model years of age shall not operate as a Wheelchair Accessible	requirements and standards for wheelchair accessible cabs.
Vehicle Age	Cab at either Miami International Airport or the Port of Miami;	
Requirements		
and Standards		
for		
Wheelchair		
Accessible		
Cabs.		
Sec. 31-	Compliance with Other Provisions. Ambassador Cabs shall at all times be in compliance with Chapter 31 of the Code of Miami Dade	Provides priority access to airport
93(b)(10)	County.	and seaport terminals for alternative
(// /	Any Ambassador Cab that is also an alternative fuel vehicle, as defined in section 403.42(2)(b), Florida Statutes, shall have priority access	fuel vehicles.
Compliance	to the Miami International Airport terminal and the Port of Miami terminal to pick up passengers.	
with Other	Any Ambassador Cab that has met all the requirements of the Ambassador Cab program and is designated as an Ambassador Cab within	
Provisions.	180 days after the effective date of this ordinance shall have priority access to the Miami International Airport terminal and the Port of	
	Miami terminal to pick up passengers until all provisions of this ordinance are mandated.	
Sec. 31-304(6)	Notwithstanding any provision to the contrary, twelve (12) months after the effective date of this ordinance, any chauffeur who seeks	Establishes additional standards and
(-,	authorization to pick-up passengers at Miami International Airport and the Port of Miami shall be required to register with the	requirements for chauffeurs
Chauffeur's	Department of Regulatory and Economic Resources and meet with and abide by the following standards:	operating ambassador cabs.
Registration –	(a) Chauffeurs of Ambassador Cabs shall at all times during the performance of their duties be in compliance with Chapter 31 of the	
Additional	Code of Miami-Dade County, Miami-Dade Aviation Operational Directive number 42, Port of Miami Tariff number 10 and the	Chauffeurs may not have more than
Taxicab	requirements of this section;	two civil citations for violations of
Requirements.	(b) A chauffeur seeking authorization to operate an Ambassador Cab shall not be eligible to operate an Ambassador Cab if he or she has	Chapter 31 in the preceding year to
nequirements.	during the preceding one (1) year period: (i) been found guilty of more than two violations of Chapter 31 of the Code by an	be eligible for the Ambassador Cabs
	administrative hearing officer; or (ii) failed to pay or appeal more than two citations for violations of Chapter 31 of the Code within	Program. Chauffeurs will be
	the established time; or (iii) paid more than two (2) fines for violating Chapter 31 of the Code;	removed from the Ambassador Cabs
	(c) Any chauffeur of an Ambassador Cab shall be removed from the Ambassador Cab program and not permitted to pick-up passengers	Program if they receive more than
	at Miami International Airport and the Port of Miami if he or she has during any one (1) year period as an Ambassador Cab chauffeur:	two (2) civil citations for any
	(i) been found guilty of more than two violations of Chapter 31 of the Code by an administrative hearing officer; or (ii) failed to pay or	violation(s) of Chapter 31 of the
	appeal more than two (2) citations for violations of Chapter 31 of the Code within the established time; or (iii) paid more than two (2)	Code or if they are found guilty of
	fines for violating Chapter 31 of the Code;	one citation for overcharging or
	(d) Any chauffeur of an Ambassador Cab shall be removed from the Ambassador Cab program and not permitted to pick-up passengers	refusal. A chauffeur that has been
	at Miami International Airport and the Port of Miami if he or she has during any one (1) year period as an Ambassador Cab chauffeur:	removed from the Ambassador Cabs
	(i) been found guilty of one of the following violations of Chapter 31 of the Code by an administrative hearing officer; or (ii) failed to	Program will not be allowed to
	pay or appeal one of the following citations for violating Chapter 31 of the Code by an administrative hearing officer, or (iii) paid a fine for	reapply until after a year from
	violating one of the following provisions of Chapter 31 of the Code:	removal and upon application to and
	i. Failure to use established rates; or	approval by RER.
	ii. Refusal to transport a passenger.	Howayor if a charifform receives -
	(e) Notwithstanding, any provision to the contrary, any chauffeur of an Ambassador Cab shall be permanently removed from and	However, if a chauffeur receives a
	permanently ineligible to apply for the Ambassador Cabs Program and not permitted to pick-up passengers at Miami International	second violation for overcharging or
	Airport and the Port of Miami if he or she has: (i) been found guilty of a second offense of one of the following violations of Chapter	refusal, he or she will be
	31 of the Code by an administrative hearing officer; or (ii) for a second time, failed to pay or appeal one of the following citations for	permanently removed from the
	violating Chapter 31 of the Code within the established time; or (iii) for a second time, paid a fine for violating one of the following	Ambassador Cabs Program,
	provisions of Chapter 31 of the Code:	ineligible to re-apply in the future,
	i. Failure to use established rates; or	and will not be permitted to pick up

		ii. Refusal to transport a passe	nger		passengers from MIA or the Port of
	/£\	• •	•		1
	(f)	•	•	ot re-apply to pick up passengers at Miami International	Miami.
		Airport or the Port of Miami until one	1) year from the date of removal from	the program has passed provided that during that	
		period the chauffeur has not: (i) been f	ound guilty of more than two violatior	ns of Chapter 31 of the Code by an administrative	Provides that chauffeurs of
		hearing officer; or (ii) failed to pay or a	ppeal more than two (2) citations for v	violations of Chapter 31 of the Code within the	Ambassador Cabs meet the dress
		established time; or (iii) paid more tha	n two (2) fines for violating Chapter 31	of the Code;	code standards of the Code at all
	(g)	Chauffeurs of Ambassador Cabs shall h	ave and utilize a SunPass device where	e the toll is fixed. Where the "SunPass Only" or "SunPass	times.
		Express" toll is not fixed, the chauffeur	shall determine whether the passenge	er desires to use the "SunPass Only" or "SunPass	
		Express" lane and comply with the wis	hes of the passenger;		Participating chauffeurs will also be
	(h)	Chauffeurs of Ambassador Cabs shall,	without exception, wear a collared shir	rt, dark trousers or skirt and closed shoes;	required to open doors for
	(i)	Chauffeurs of Ambassador Cabs shall o	pen doors for passengers;		passengers, and load and unload
	(j)	Chauffeurs of Ambassador Cabs shall le	oad and unload luggage, unless otherw	rise instructed by the passenger;	luggage.
	(k)	Chauffeurs of Ambassador Cabs shall b	e prohibited from refusing to accept p	ayment by a credit card.	
Sec. 8CC-10		Code Section Desc	ription of Violation	Civil Penalty	Amends Chapter 8CC of the Code to
		31-93(b) Amb	assador Cab Vehicle Violation	\$250.00	provide for penalties.
Schedule of		31-304(6) Amb	assador Cab Chauffeur Violation	\$250.00	
Civil Penalties					

City & Population ¹	Taxicab Requirements for Credit Card Payment
New York, NY ²	According to the New York City Taxi and Limousine Commission:
	Taxicab drivers must accept credit/debit cards for all fares (regardless of amount), and there is no minimum or fees to use your
8,175,133	credit/debit card. Customers only need to sign the receipt when the total is \$25.00 and over.
	 Drivers are required to accept American Express, MasterCard, VISA and Discover (and some will accept the JCB Card) for all fares. The Passenger Information Monitor (PIM) located in the backseat will inform the passenger when a credit/debit card is approved. The
	passenger swipes the card and can enter the tip on the touch screen located in the back seat. If the screen indicates that the credit card has been approved, the card will be charged and the driver will be paid.
	There is no need to hand the card to the driver.
	 All taxicab systems are certified under the Payment Card Industry (PCI) Data Security Standard. The driver will hand you the receipt as they do now.
	 If a driver claims the credit card system is broken and/or prevents a passenger from using their credit/debit card, the passenger should note the medallion number and go to 311 Online Call center.
	Drivers are permitted to work with a broken system for up to 48 hours as long as they have reported the problem and are awaiting repair. Almost all (90%) system repairs must be completed within six hours.
	Cost and Maintenance of PIM ³
	The primary cost of the PIM system is the responsibility of medallion owners, not drivers. There are some transaction or service fees or monthly charges. Monthly service fees are about \$50/month to the medallion owner.
	In addition, medallion owners pay for a maintenance contract to cover all equipment repairs and replacements or pay for repairs as they are necessary.
Los Angeles, CA ⁴	According to the City of Los Angeles, Taxicab Rules and Regulations of the Board of Taxicab Commissioners:
3,792,621	• Each taxicab will be capable of digitally transmitting credit/debit card authorization and payment information as relayed through the taximeter or mobile data device operating in concert with the taximeter.
	A sign will be placed in each taxicab, as approved by the Department of Transportation Taxicab Regulation Division, indicating minimum credit card charge requirements and requesting passenger to notify driver of intended credit/debit card use for pre-authorization purposes (if allowed by Grantee). Although signage requirements may differ between taxicab operators, each Grantee will place the
	 same sign in each of its taxicabs. The City of Los Angeles Taxi Rider's Bill of Rights states that in order to pay for trip using Cityride Program scrip or major credit card there is a \$7.00 minimum requirement.
	Cost and Maintenance of Credit Card Unit
	According to the Los Angeles Department of Transportation Pedestrian Programs Division, the owners of the cabs either pay for each unit

¹ United States Census Bureau, Population Distribution and Change: 2000 to 2010, 2010 Census Briefs, Table 5. Ten Most Populous Incorporated Places: 2000 to 2010.
² Website: www.nyc.gov/html/tlc/html/passenger_creditcard.shtml
³ Website: www.nyc.gov/html/tlc/html/industry/taxicab_serv_enh_archive.shtml

⁴ Taxicab Rules and Regulations of the Board of Taxicab Commissioners, City of Los Angeles Board Order No. 471, and Taxi Rider's Bill of Rights.

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	themselves or pay an assessment to their company which buys the units in bulk. The cab owners are also responsible for the maintenance of the unit.		
Chicago, IL ⁵	According to the City of Chicago Department of Business Affairs and Consumer Protection Public Vehicle Operations Division, Taxicab Medallion License Holder Rules and Regulations, Section V., Electronic Equipment:		
2,695,598	• All medallion licensees will operate City of Chicago licensed taxicabs equipped with operational electronic equipment that that is capable of processing non-cash forms of payment for taxicab fares.		
	• Non-cash forms of payment include, but are not limited to credit cards, debit cards, cyber-cash and other generally acceptable means of purchasing goods and services.		
	As of January 1, 2013, any medallion licensee who replaces a taxicab must install in the replacement vehicle rear seat swipe credit card processing equipment.		
	Medallion licensees operating taxicabs:		
	Must accept non-cash electronic forms of payment for taxicab fares;		
	May not impose an extra fee or a surcharge for non-cash electronic forms of payment;		
	o May not impose a minimum fare charge for a passenger to use non-cash electronic forms of payment; and		
	 May not refuse a passenger desiring or requesting to use non-cash electronic forms of payment on any grounds, including that a trip will not exceed a minimum length or generate a minimum fare. 		
	 Technical specifications for all non-cash forms of payment processing electronic equipment: Electronic equipment must process payments using Payment Card Industry (PCI) Security Standards. 		
	 Electronic equipment must be capable of accepting and processing the Taxi Accessible Program (TAP) card or similar program card. 		
	 As of January 1, 2013, electronic equipment must be capable of integration with the dispatch system, vehicle transmission, taximeter, and GPS. 		
	 As of January 1, 2013, electronic equipment must process payments using the public data network. 		
	As of January 1, 2013, technical specifications for rear seat swipe credit card electronic equipment installed in replacement vehicles:		
	 Rear seat swipe electronic equipment must be equipped with an interactive passenger display/screen. The passenger must be capable of selecting payment options. 		
	o Rear seat swipe electronic equipment must display on its screen the total taxicab fare at the conclusion of the ride.		
	 The passenger must have the option of completing the taxicab fare payment without surrendering a credit/debit card or payment device to the public chauffeur. 		
	o Rear seat swipe electronic equipment must be installed/mounted safely, securely, and to ensure passenger ease of use.		
	Affiliated taxicab medallion licensees must process electronic forms of payment through their affiliations or licensed medallion license managers and must meet Payment Card Industry (PCI) Security Standards.		
	Cost and Maintenance of Electronic Payment Equipment		
	Medallion licensees that lease taxicabs to public chauffeurs:		
	May not impose a service fee/transaction fee to the lessee public chauffeur for the processing of electronic payments greater than five		

 $^{^{5}} Website: \ www.cityofchicago.org/content/dam/city/depts/bacp/publicvehicleinfo/medallionowners/medallionlicenseholderrulesregsf20120626.pdf$

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	percent (5%); • Must have a system in place to disburse monies/proceeds payable to the lessee public chauffeur within one (1) business day of the initial
	 transaction; At public chauffeur's request, must offer the option to electronically transfer monies/proceeds payable to the lessee public chauffeur; and
	 No medallion licensee lessor may withhold payment due to a lessee public chauffeur for more than one (1) business day. Upon written complaint from a public chauffeur, medallion licensee must provide written documentation that medallion licensee has complied with this this rule.
	Furthermore, according to the City of Chicago's Deputy Commissioner of Public Vehicle Licensing, the medallion owner bears the cost for the installation of the electronic payment equipment.
Houston, TX	According to Section 46-33 of the Houston, Texas Code of Ordinances (Code), it is unlawful for any licensee to refuse to accept a passenger's payment of posted rates by credit card. For trips entirely within the central business district for which the alternate flat rate established by
2,099,451	Section 36-31(a)(9) of the Code is being charged, it is an affirmative defense to prosecution under this subsection that the licensee was operating a taxicab that was marked with signage, as prescribed by the director, that indicates "cash only" rides.
	Cost and Maintenance of Credit Card System
	According to the Administration Manager for the department of Administration and Regulatory Affairs:
	The City of Houston currently requires all taxicabs to accept credit card payments;
	 The drivers of the vehicle are allowed to determine the type of equipment used for credit card transactions; and The cost of the equipment and maintenance is the responsibility of the medallion owner.
	The cost of the equipment and maintenance is the responsibility of the medalilon owner.
	Furthermore, the City of Houston is currently conducting a pilot program in which seventy percent (70%) of the taxicab vehicles will have backseat credit card payment systems installed.
Philadelphia, PA ⁶	According to the Philadelphia Parking Authority (PPA) Taxicab and Limousine Regulations:
	All Taxicabs must be equipped with electronic devices that allow for the use of credit cards and debit cards.
1,526,006	• A taxicab driver may not insist upon or express a preference for fare payment method. For example, a taxicab driver may not demand payment in cash as opposed to credit card, nor may a taxicab driver suggest that the passenger be driven to a bank or automatic teller machine to secure cash to pay the fare as opposed to use of a credit card or other cashless payment option.
	A taxicab driver may not ask a potential customer for fare payment method information in advance of providing taxicab service.
	A taxicab driver will accept payment by credit card and debit card and other cashless payment options identified by the PPA.
	• The ability to pay fares through the use of credit card and debit card processing hardware mounted in the passenger compartment. A transaction, processing or other fees associated with the acceptance of a credit card or debit card fare payment and delivery of the fare
	payment to the taxicab driver may not exceed 5% of the total fare amount.
	• In addition, there is no law or regulation that permits a Philadelphia taxicab driver to refuse to accept credit card payments, regardless of the amount of the fare.

⁶ Website: philapark.org/2012/02/taxi-cabs-required-to-accept-credit-card-payment/

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	 The cab may not be in service if the credit card equipment is not functional. If indeed the credit card processing equipment ceases to function, the taxicab driver must report the problem to the PPA's Taxicab and Limousine Division (TLD) and proceed to the Verifone Transportation Systems (VTS) Installation and Maintenance facility for repair. Any other action by the driver in this particular scenario is in direct conflict with the Authority's Taxicab and Limousine Regulations and is subject to penalty.
	The Meter System – Cost and Maintenance ⁷ On April 10, 2005, Act 94 of 2004, transferred oversight of taxicabs and limousines from the Pennsylvania Public Utility Commission (PUC) to the PPA. The PUC accumulated millions of dollars through the sale of taxicab medallions in Philadelphia prior to 2005. The proceeds of those sales were deposited into the PUC's First Class City Taxicab Regulatory Fund (PUC Fund). Pursuant to Section 23(2) of Act 94 of 2004, the PUC Fund was to be delivered to the PPA upon completion of the overall transfer of regulatory power between the PUC and the PPA.
	Section 23 made \$2M from the PUC Fund available to the PPA prior to the date the PPA began to regulate taxicabs in Philadelphia. These funds were made available to the PPA earlier than the balance of the PUC Fund. This early allocation of funding was intended to precipitate consideration of consumer friendly enhancements to taxicab service, prior to the date the PPA actually started to regulate taxicabs in Philadelphia.
	This project is referred to as the Hospitality Initiative in Section 23. The PPA, in consultation with stakeholders in Philadelphia, determined that the Hospitality Initiative should be an updated and uniform taxicab meter technology (Meter System). The Meter System replaced the disparate and outdated meters previously used in Philadelphia and provided several modern consumer friendly conveniences.
	The Meter System provides GPS based navigation assistance for drivers, a panic button for driver safety, rear seat credit card payment options and advances data management and regulatory enforcement capabilities. In 2006, the Meter System was purchased and installed in every medallion taxicab with money from this initiative.
	Because the PPA did not use the \$2M identified in Section 23 before December 31, 2005, it was never independently transferred to the PPA and was never segregated into a separate account from the PUC's Fund until all of the money in the PUC Fund passed to the PPA's Taxicab Account, created pursuant to Act 94. 53 Pa.C.S. § 5708 (a). Funds in the PPA's Taxicab Account are currently used to replace and maintain the credit card readers. Section 23 of the Act did not provide a spending cap on a Hospitality Initiative; it simply made a portion of the PUC Fund that was later transferred to the PPA available to the PPA early.
	The PPA's Fiscal Year 2005 Budget and Fee Schedule were submitted in March 2005 to the General Assembly for review as provided in Act 94. 53 Pa.C.S. § 5707 (a). The 2005 Budget included an update on the PPA's implementation of the Hospitality Initiative and provided that the response to the PPA's Request for Proposals placed the cost of the Meter System at between \$3M and \$4M. Therefore, the Authority's 2005 Budget requested that a total of \$3.5M be made available for the Meter System, which was anticipated to be encumbered within 9 months of the date the Authority assumed regulatory control in Philadelphia from the PUC, April 10, 2005. The 2005 Budget was deemed approved

 $^{^{7} \ \}textit{Website: philapark.org/wp-content/uploads/2011/01/FY-2013-TLD-Act-94-Budget-for-Notice1.pdf}$

Taxicab Requirements for Credit Card Payment
on or about April 14, 2005. The PPA's Fiscal Year 2007 Budget requested an additional \$560,000 to implement the Meter System.
The Meter System has been installed in all medallion taxicabs and in the facilities of each dispatcher for over 6 years. Given the cutting edge technological nature of the Meter System it experienced relatively few problems upon installation and has functioned properly for several years. Members of the traveling public have embraced the credit card payment options, automatic availability of receipts, and rear seat payment options. The Meter System is a powerful regulatory tool as well, permitting the PPA to track taxicab routes, which discourages rate gouging and enables the PPA to find items left behind in taxicabs by passengers. The Meter System also has an emergency distress button to assist drivers and has a function that requires each driver to swipe his or her PPA issued driver identification card to enable the system; this function deters the operation of taxicabs by uncertified persons.
According to the PPA's Director of Enforcement, as of June 2013, the Hospitality Initiative has ended. Currently, advertisement revenues will be used to cover the cost of installing the Meter System in any new vehicle.