Information Technology Department

Any rates and charges that not referenced in this document will be available on the ITD intra website http://intra.miamidade.gov/technology/. We encourage you to visit the site throughout the budget development process for udpates.

Consolidated Departments

Departments that have an active master Memorandum Of Understanding (MOU) should contact Mariaelena Salazar (305) 596-8704 or email ITD-BRM@miamidade.gov regarding cost and charges for services. Rates for FY 2019-20 will be released via addendum to the budget manual at a later date.

Important Links:

These are links to keep on hand but all accessible on the Technology intranet site.

- MOU and Cost Detail: http://mybrm.miamidade.gov/myBRM/Index.aspx
- Intranet Customer Pages: http://intra.miamidade.gov/technology/customer.asp
- IT Billing Dashboard: http://itbilling.miamidade.gov/

Your assigned Business Relationship Manager (BRM) is available to answer any questions. BRM assignments are distributed by strategic area and can be found at http://intra.miamidade.gov/technology/brm.asp.

Communication Services Estimated Charges

Rates for the estimated charges will be released via addendum to the budget manual at a later date.

Please note: **It is the responsibility of the user departments to notify ITD of any operational changes that will impact the need for or the billing of telecommunications or radio services.** This includes, but is not limited to, events such as a reduction in the number of active lines or radios needed, index code changes, or transfer of individuals or devices from one department to another. Departments will be responsible for any charges incurred as a result of failure to notify ITD of any such changes in a timely manner.

IT Funding Model Charges

Funding Model Charges for enterprise IT services for FY 2019-20 are currently under development and will be provided to departments by OMB via addendum to the budget manual.